CITY OF GARDEN GROVE

QUARTERLY REPORT

Q4 2025

OCTOBER - DECEMBER

COTTAGE INDUSTRIES

GARDEN GROVE

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Report Overview

This quarterly report provides an overview of the City's achievements during the months of October, November, and December in 2025. Our City continues to make great progress in key priority areas established by the City Council. These priorities encompass a focus on infrastructure, economic development, public safety, homelessness, code enforcement, and celebration of our community's cultural diversity. Our dedicated staff and community partners have worked hard to ensure that Garden Grove remains a great place to live, work, and play. We take pride in the notable progress achieved in the previous quarter and remain steadfast in our commitment to serving the needs of our community with excellence and integrity. Thank you for your support and trust in the City of Garden Grove!

Matters Before The Council

Below are highlights from the City Council meetings during the months of October, November and December.

October 14, 2025 – The City Council recognized Thomas House Family Shelter for more than 40 years of providing a safe and supportive environment for families experiencing homelessness and those at risk.

October 28, 2025 – The City Council adopted a proclamation designating November 7, 2025, as Arbor Day in the City of Garden Grove.

November 12, 2025 – The City Council approved an agreement with Graffiti Protective Coatings Inc., for citywide graffiti removal services.

November 12, 2025 – The City Council adopted a resolution promoting the protection of due process and civil liberties for all.

November 25, 2025 – Meeting cancelled.

December 9, 2025 – The City Council adopted a resolution for the California Department of Housing and Community Development's 2024 Homeownership Super Notice of Funding Availability Grant.

December 9, 2025 – The City Council approved a five-year agreement with the Strawberry Festival Association to host the annual Strawberry Festival and Parade each Memorial Day weekend through 2030.

December 23, 2025 – Meeting cancelled.

City Manager's Office Highlight

Throughout the fourth quarter of 2025, the City Manager's Office continued to provide administrative support for City Council initiatives and inquiries from the public in the following ways:

City Council

Agenda Reports Reviewed and Processed	107
Agendas and Minutes Prepared	24
Agreements Processed	2
Bid Openings Conducted	3
FPPC Filings – 87200 Filers	0
FPPC Filings – Committees	3
Oaths of Office Conducted	0
Ordinances Processed	2
Ordinances Archived	2
Ordinances Printed	2
Proclamations Processed	5
Public Hearing Notices Published	7

Council Liaison

Council Meetings and Site Visits Scheduled	210
Certificates Ordered / Delivered	182
Communications	13,572
Legislative Response Letters Drafted	1
Finance Enterprise Reconciliations	30
Trips Scheduled	3

Office of Community Relations

Total Translated Materials	34
Vietnamese Translations	39
Spanish Translations	16
Korean Translations	3
CityWorks Publications Completed	2
Vietnamese Newsletters Published	2
Community Spotlight Scripts	6
Press Releases Issued	24
Social Media Posts	426

City Clerk's Office / Administration

PRAs (Excludes Subpoenas)	234
Average PRAs Per Month	72
Destruction Certificates Processed	2
Bid Openings Conducted	1
Agreements Processed	10
Agreements Archived	0
Claims Received	15
Summons Received	0
PAFs Processed	0

Investment Toward Infrastructure

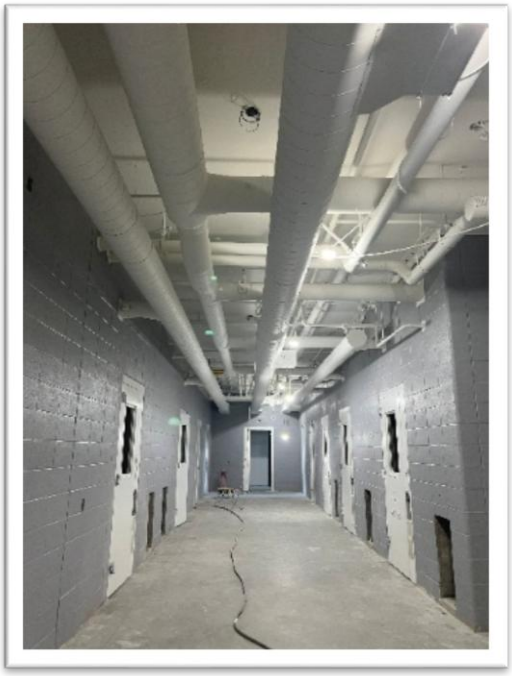
In line with the City Council's priority of improving the City's aging infrastructure, the City developed and adopted a Five-Year Capital Improvement Plan, committing nearly $173 million in funding over the next five years to improve citywide capital infrastructure. The Capital Improvement Plan focuses on allocating resources towards the enhancement of city streets, parks, facilities and other essential infrastructure.

The following major capital improvement projects are underway during Q4 2025:

The Civic Center Revitalization Project continues to make significant progress, with several key milestones achieved during the fourth quarter of 2025. In December 2025, the Civic Center Revitalization Project Landscape Architect was recognized for his work on the City of Garden Grove Project by the Southern California Development Forum.

Quarter 4 Highlights:

- Completed production drywall on Floor 1
- Installed switchgear USB
- Finalized curtain wall
- Building is now water tight
- Installed overheard rolling vehicle gates
- Received solar panel shipment



Harbor / Garden Grove Intersection Capacity Enhancement Project

The City of Garden Grove received OCTA's Comprehensive Transportation Funding Program (CTFP) funding in FY2022-23 for project design to widen through-lanes, add an additional northbound left-turn lane along Harbor Boulevard and a dedicated eastbound right-turn lane along Garden Grove Boulevard at the intersection of Harbor Boulevard and Garden Grove Boulevard. Plans were completed in 2024 and the City was awarded and additional $3.5 million through CTFP for the construction component of the project. Construction began in August 2025 and will be completed in April 2026.

Status: 40% Complete
Anticipated Completion: April 2026

County Chapman and Dale Water Improvement Project - $4,129,980

The project consists of replacing existing 6-inch AC water main along Chapman Avenue west of Dale Street with 8-inch PVC pipeline and replacing 4 or 6-inch AC water mains at Nearing Drive, Somers Drive, Fillmore Drive, Arthur Drive, Sandy Drive, Rockview Drive, Moen Street, Poest Street, Buchanan Drive and Augusta Drive with new 8-inch PVC water mains. The overall length of this project is approximately 9,700 LF. During Q2, contractor has installed all water mains for the project. Remaining work includes connection to the existing main at various locations and abandonment of the existing mains.

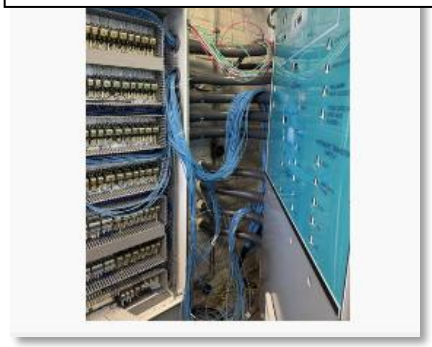
Status: 100% Complete
Anticipated Completion: 2025

SCADA Implementation Project – Trask and Westhaven Reservoir/BPS SCADA Improvements Project - $1,455,100

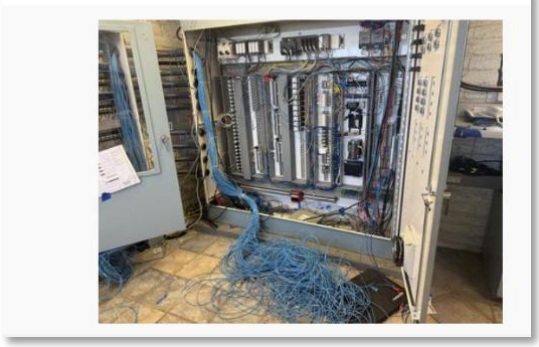
This project is one of the SCADA projects identified which will upgrade the SCADA software and hardware equipment to operate the Trask & Westhaven Reservoirs and Booster Pump Stations. This project consists of demolishing and retrofitting Programmable Logic Controller (PLC) Control Panels, installation of new control panels, installation of new chemical dosing skids, replacement of select field instrumentation and valve controls, and replacement of engine control panels. New conduit, conductors, and junction boxes will also be installed. During Q2, contractor completed installation of the PLC panels, field instrumentation and valve controls at the Westhaven Reservoir and BPS site and is currently finalizing the chemical skid integration.

Status: 100% Complete
Anticipated Completion: November 2025

RP-WH and RIO-WH

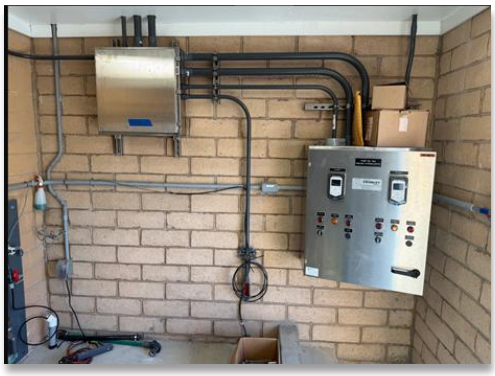


RIO-WH - Right Door



SCADA Implementation Project – Lampson, Magnolia, and West Garden Grove Reservoir/BPS SCADA Improvements Project - $2,473,084

Status: 20% Complete
Anticipated Completion: November 2026



This project is one of the SCADA projects identified which will upgrade the SCADA software and hardware equipment to operate the Lampson, Magnolia, and West Garden Grove Reservoirs and Booster Pump Stations. This project consists of demolishing and retrofitting Programmable Logic Controller (PLC) Control Panels, installation of new control panels, installation of new chemical dosing skids, replacement of select field instrumentation and valve controls, and replacement of engine control panels. New conduit, conductors, and junction boxes will also be installed. During Q4, contractor completed the factory testing of the PLC and the chemical skids. The shutdown of the Magnolia site will take place in December 2025.

Encourage Economic Development

Business Retention and Expansion (BRE) Visitation

Garden Grove's Business Retention and Expansion (BRE) program is designed to support local businesses, strengthen the economy, and promote job growth. Through business visits, the City aims to build relationships with business leadership, identify business needs, and provide targeted support to help Garden Grove businesses grow and stay rooted in the community.

Business Retention and Expansion (BRE) Site Visits – Q4 2025:

Business	Address	Meeting Date	Industry	No. of Employees
1. Simpson Chevrolet of Garden Grove	10150 Trask Ave	10/30/25	Automotive	80
2. Sonesta Simply Suites	12901 Garden Grove Blvd	10/30/25	Hotel	40
3. Volkswagen of Garden Grove	10800 Trask Ave	12/16/25	Automotive	80
4.Jerusalem Roastery	12531 Harbor Blvd	10/21/25	Food and Beverage	5

Vehicle Rebate Program

The City of Garden Grove's Vehicle Rebate Program (VRP), which includes six franchised dealerships, was approved for a five-year extension by the City Council on July 9, 2024. The participating dealerships—Garden Grove Kia, Garden Grove Nissan, Garden Grove Hyundai, Simpson Chevrolet of Garden Grove, Toyota Place, and Volkswagen of Garden Grove—offer a $500 rebate to residents and businesses purchasing new vehicles. Participating new car dealerships must document Garden Grove resident and business owner purchases using specific forms and submit them for reimbursement, which the City provides within 30 days. The VRP continues to support local economic activity and has successfully incentivized thousands of purchases, with the highest participation continuing to come from the 92841 zip code.

Vehicle Rebate Program (VRP) Activity- Q4 2025:

Dealership	# of VRPs
Garden Grove Hyundai	4
Garden Grove Kia	12
Garden Grove Nissan	29
Simpson Chevrolet of Garden Grove	41
Toyota Place	63
Volkswagen of Garden Grove	2

Cottage Industries

Farm Block:

- The developer has executed a new lease with Saerok Coffee & Dessert. They will be located at 12945 9th St. Their tenant improvement plans are currently in plan check with the City and in parallel they are working through OC Health comments as well. They are estimated to open in early 2026.
- The developer executed a lease with a sushi operator for the space located at 12943 9th Street. The sushi operator will draft plans and submit to the City's plan check system in early 2026.
- Smoke Queen BBQ's recent collaboration with Lee Kum Kee has received much notoriety. Lee Kum Kee is the leading pioneer of Asian condiments and sauces. Marking the brand's first collaboration with a barbecue-style joint, Smoke Queen BBQ continue to be a destination for many foodies.
- Junbi's recent collaboration with BT21 has drawn many patrons to the area. BT21 is the first project of LINE FRIENDS CREATORS. It is a new IP co-created by LINE FRIENDS and BTS.

Art Block:

- The nine remaining homes will be residential use with ADUs. Currently the residence at 12912 7th Street received its ADU approval and will begin construction.
- 12902 7th Street, their ADU plans are ready to be submitted to the City.
- 12932 7th Street, the draftsman is currently working on the plans.

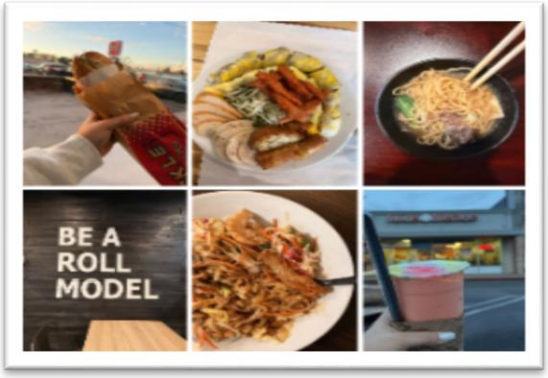
Foods of Garden Grove

During the fourth quarter of 2025, the Foods of Garden Grove Instagram account (@foodsofgardengrove) continued to function as a strategic economic development and place-based marketing tool. The platform generated 47,404 total views, 692 user interactions, and 1,618 new followers by year-end. The average engagement rate of 4.4% reflects consistent audience interest and effective alignment with local business promotion goals.

Audience Reach and Engagement - Q4 2025:

Metric	October	November	December
Total Views	18,000	12,000	15,000
Views from non-followers (%)	49%	58%	37%
Total Followers	**10,000**	**10,000**	**10,000**

A key initiative during the Q4 was the influencer collaboration campaign, which was designed to increase visibility of Garden Grove's local food establishments through coordinated promotion. By leveraging established creator audiences, the campaign expanded exposure of multiple local restaurants to new and regional consumers. This approach supported business visibility, encouraged cross-visitation among nearby eateries and reinforced Garden Grove' positioning as a centralized foodie destination.



Microbiz Program

The City launched the MicroBiz Program on November 18, 2024, an initiative designed to help small businesses start or expand their operations in Garden Grove. This program focuses exclusively on microenterprise businesses and includes a mandatory one-on-one technical assistance component for all participating businesses. Technical assistance covers the following topics (if necessary): self-esteem building; skill development; business planning and counseling; financial management and budgeting; workforce development; sales and marketing; and technology, among others.

Additionally, the MicroBiz Program will allow business owners to apply for a loan of up to $50,000 once they have completed the required technical assistance component of the program. The loan amount will be based on the need of each business and will be capped at $25,000 per full-time employee the business plans to hire or retain.

2025 Program Highlights	Q1 (Jan-Mar)	Q2 (Apr-Jun)	Q3 (Jul-Sep)	Q4 (Oct-Dec)
Program Participation in Program	31	36	17	17
Full Loan Application	10	11	6	5
Loans Approved	2	2	4	1
Loans Funds Issued	**$75,000**	**$100,000**	**$150,000**	**$50,000**

Grow Garden Grove Fund

In December 2025, the City of Garden Grove launched the Grow Garden Grove Fund, a small business loan program designed to expand access to capital and support local economic growth by offering flexible financing options for businesses that may not qualify for traditional bank loans. The program was established following City Council approval on October 28, 2025, of a Small Business Lending Agreement with Grow America Fund, a national nonprofit and certified Community Development Financial Institution. Through this partnership, the Grow Garden Grove Fund supports eligible uses such as business expansion, working capital, equipment purchases, and job creation. The program complements the City's existing Micro-Business Loan Program and reflects the City's ongoing commitment to strengthening the local economy through strategic partnerships and targeted investment in small businesses.

Euclid Building Highlights

Investel Development, LLC:

- In October, Investel Development LLC extended its lease for the property for an additional three-year term, demonstrating continued commitment to the building.
- Investel Development, LLC is currently the largest tenant in the Euclid Building

F&M Bank:

- In November, Farmers and Merchants officially opened its business in the Euclid Building, activating commercial space and contributing to increased economic activity at the site.
- F&M Bank completed tenant improvements at the Euclid Building, including new front signage, lobby upgrades, and the construction of new office space.

Addressing Homelessness / Housing

Central Cities Navigation Center (CCNC)

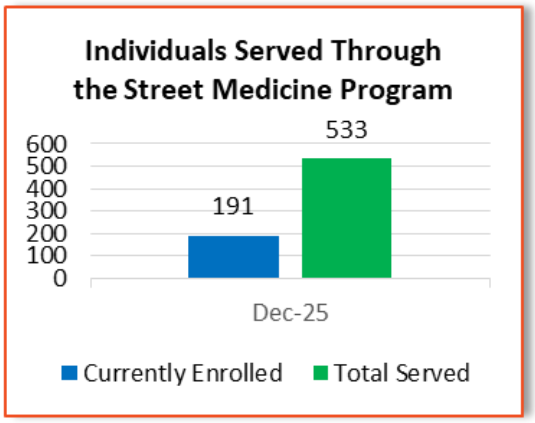
The CCNC is working continuously with partners in the community to connect residents of the CCNC to housing, employment and obtaining additional income like General Relief, SSI, and SDDI benefits. Additionally, VOALA was able to connect clients that had a California Department of Corrections rehabilitation numbers to hotel vouchers while they are working toward permanent housing placements.

During the 4th Quarter, the Central Cities Navigation Center recorded a total of 64 intakes, primarily from Garden Grove (44), with additional participants from Fountain Valley (3) and Westminster (17). There were 63 total exits, with 5 individuals successfully housed, 2 returning to family, and 3 self-exiting, while the largest exit reason was AWOL over 72 hours (28), followed by behavior-related issues (23).

Employment and income stability efforts continue, with 22 participants currently employed, 9 individuals receiving disability income, and 5 seniors with fixed income. Supportive services remain active on-site, including biweekly visits from MindHealth Wellness serving over 30 individuals to date, workforce development services provided by the OC Workforce Solutions Mobile Unit, and 6 participants currently enrolled in Guard Card training through AKI Security Training Center.

CalOptima Street Medicine

In partnership with CalOptima and Healthcare in Action, the City's Street Medicine Program delivers medical care to homeless individuals in our community using a medical van. Since its inception in April 2023. As of December 2025, Healthcare in Action conducted outreach to 724 individuals, of which 533 individuals were served and 191 are still enrolled in the program.

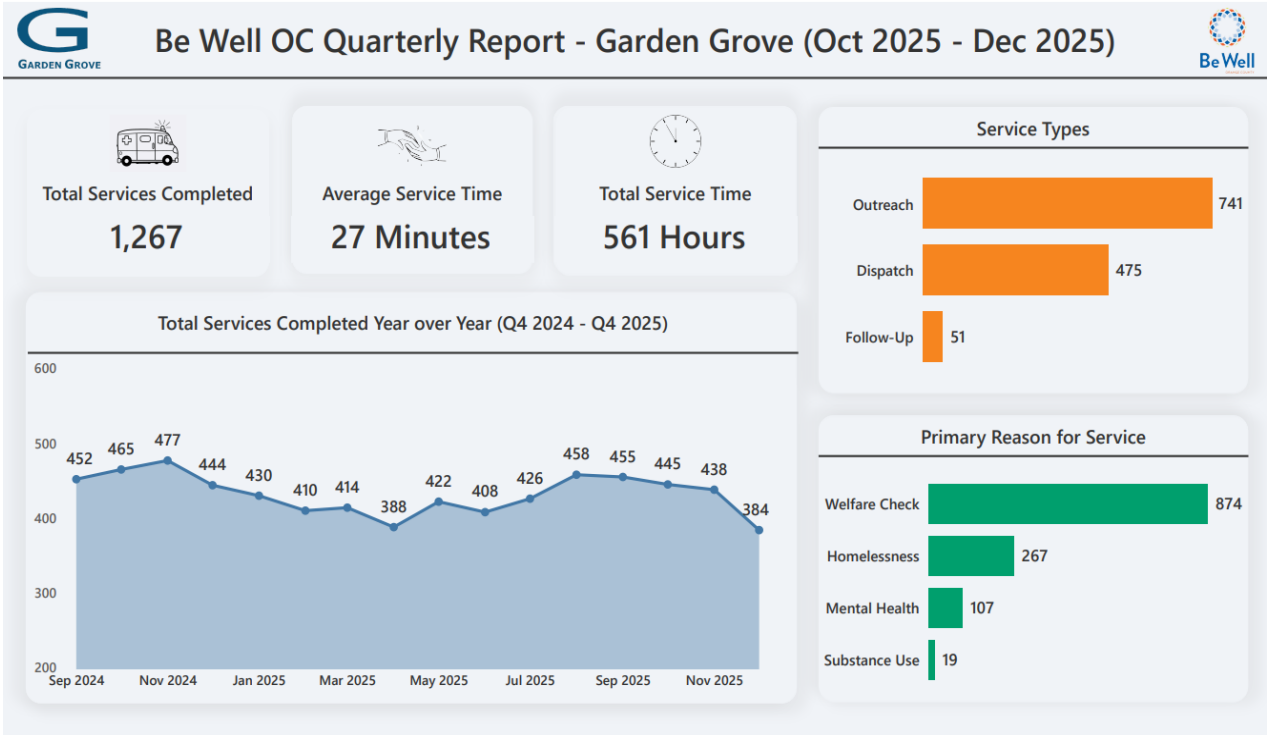


Be-Well Orange County

Garden Grove's Be-Well Mobile Response Team provides in-community assessment and stabilization for individuals experiencing substance abuse, psychological crises and homelessness. On July 25, 2023, the City Council approved the extension of the Be-Well Mobile Response Team contract for the next 5 years. The mobile response team has assisted 19,277 individuals with mobile medical and mental health services since October 2021.

Be-Well OC Response Activity Summary- Q4 2025:

Time Period	Individuals Served
October 2025	445
November 2025	438
December 2025	384
Q4 2025 Total	1,267
CY 2025 Total	**5,078**



Orchard Grove

The Orchard Grove Affordable Housing Project is a transformative initiative designed to expand access to high-quality affordable housing in the City of Garden Grove. Substantial rehabilitation of all 78 apartment units, located across fifteen small multifamily properties along Tamerlane Drive, was completed in December 2025, and all units are currently fully occupied. The developer is currently finalizing construction of a leasing office, resource center, and site landscaping. Full project completion is anticipated in the first quarter of 2026.

First Time Home Buyer Program

The City of Garden Grove's First-Time Home Buyer (FTHB) Program continues to support aspiring homeowners through expanded income eligibility and increased loan assistance amounts. These enhancements help reduce upfront costs and make homeownership more accessible for low- and moderate-income households across the city. As of now, 35 applicants have been pre-approved for the First-Time Home Buyer Program based on their income eligibility, seven of which have been pre-approved in quarter four. Each was issued a pre-approval letter to assist in the process of securing a home within the City of Garden Grove.

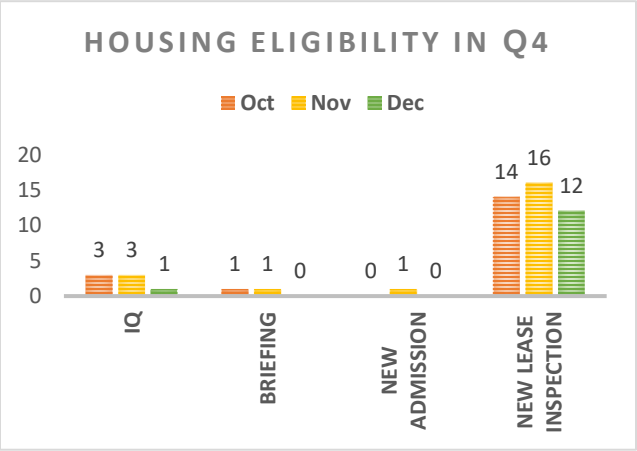
During quarter four, the program successfully closed on two homes, adding new Garden Grove homeowners through the assistance of FTHB funds. To provide educational resources for prospective homebuyers, City staff partnered with NeighborWorks Orange County to host monthly virtual Homebuyer 101 workshops. These interactive sessions offered guidance on the home buying process and introduced interested residents to the benefits and requirements of the FTHB Program.

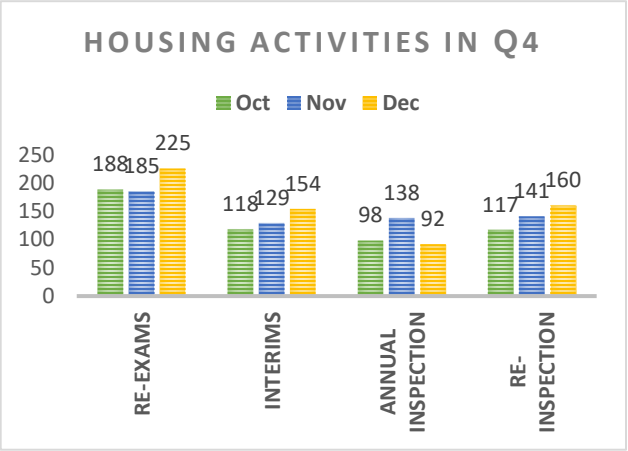
The City collaborated with NeighborWorks Orange County to host a Homebuyer Day event on October 4, 2025, providing prospective homebuyers with valuable information and connecting them with key housing partners and agencies.

Housing Authority Quarterly Status Report

The Housing Choice Voucher Program supports low-income families, seniors, and individuals with disabilities by subsidizing their monthly rent. Qualified participants contribute a portion of their adjusted household income, while the City's Housing Authority covers the remaining rent using funds from the Department of Housing and Urban Development (HUD). Units rented through the program are inspected biennially to ensure they meet standards for safety, sanitation, and building codes. Approximately 2,362 vouchers are allocated for the Garden Grove Housing Authority (GGHA).

Below is the status report for the fourth quarter of 2025:





- **IQ:** initial qualifying interviews in which eligibility is verified

- **Briefings**: program briefings to issue a housing voucher
- **New Admission:** participants admitted to the program
- **New Lease Inspection:** initial inspections completed prior to tenant moving in the unit
- **Re-examinations:** re-examination interviews with current participants to determine continued eligibility
- **Interims:** interim changes in income or contract rent which necessitates an adjustment to the participant's portion of the rent
- **Annuals:** annual inspections conducted on units to qualify for rental assistance payments
- **Re-inspections:** inspections conducted on units that previously failed

Office of Inspector General – Improper Payment Estimate for HUD's Public and Indian Housing Tenant-Based Rental Assistance (PIH-TBRA) Program Audit

GGHA was included in a recent Office of Inspector General (OIG) audit of HUD's PIH–Tenant-Based Rental Assistance (PIH-TBRA) program. The purpose of the audit was to review a statistical sample of housing assistance payments nationwide in order to estimate overall program accuracy. A small number of Public Housing Authorities, including ours, were randomly selected to provide documentation for this review.
All required documents were submitted as requested, and the audit was completed on December 8, 2025. The review confirmed GGHA's compliance with HUD requirements.

Section 8 Management Assessment Program (SEMAP)

GGHA completed and submitted the annual Section 8 Management Assessment Program (SEMAP) certification in accordance with HUD regulations under 24 CFR Part 985. The assessment covered indicators such as waiting list administration, rent reasonableness, income determinations, utility allowance updates, and Housing Quality Standards inspections and enforcement. During the review, certain corrective actions were implemented to address identified issues, and demonstrate resolution.

Following this process, the agency certified as a **High Performer**. The outcome confirms that program operations meet HUD's requirements. The agency will continue monitoring key indicators and maintaining corrective action protocols to ensure compliance in future SEMAP evaluations.

Family Self-Sufficiency (FSS) Program Coordinating Committee (PCC) Meeting

In compliance with HUD requirements, the GGHA maintains a Program Coordinating Committee (PCC) to support the development and implementation of the Family Self-Sufficiency (FSS) program through coordination with community partners and advisory input. As part of this effort, a PCC meeting was held on October 8, 2025, featuring United Way of Orange County as the highlighted agency.

During the meeting, United Way of Orange County representatives provided an overview of the organization's mission to advance financial stability, education, and economic mobility for Orange County residents. The presentation highlighted several core initiatives designed to support low- to moderate-income individuals and families through financial empowerment, workforce development, and tax assistance services.

Programs discussed included OC Free Tax Prep, which offers free tax preparation and tax credit education and has generated significant financial benefits for community members throughout the county. United Way OC also highlighted SparkPoint OC, a financial coaching program focused on increasing income, improving credit, reducing debt, and building assets, including a mobile service model serving survivors of human trafficking. In addition, UpSkill OC was presented as a workforce development program that supports unemployed and underemployed adults in transitioning into stable, livable-wage employment through training, career services, and supportive resources.

The meeting concluded around 11:00 a.m. with a guided tour of United Way of Orange County's office space, providing PCC members with an opportunity to learn more about the organization's operations and collaborative work environment.

Public Safety – Police

GGPD Calls for Service – Q4

Calls for Service – Phone Calls	October	November	December	Q4 Total
9-1-1 phone calls	4,326	4,076	4,186	12,588
Non-emergency phone calls	9,363	8,098	8,763	26,224
Total phone calls	13,689	12,174	12,949	38,812

Calls for Service – Dispatched	October	November	December	Q4 Total
Citizen Generated	4,302	3,724	3,826	11,852
Officer Generated	1,490	1,238	1,363	4,091
Total Incidents Dispatched	5,792	4,962	5,189	15,943

Top 5 Citizen-Generated Call Types	October	November	December	Q4 Total
Disturbing the Peace - Transients	475	375	399	1,249
Audible Burglary Alarms	168	232	223	623
Welfare Check	187	171	170	528
Suspicious Person	193	170	152	515
Illegal Parked Vehicle	179	140	140	459
Abandoned Vehicle	106	92	90	288
Disturbing the Peace – Generic	148	97	112	357
Domestic Violence	123	131	111	365

Response Times	October	November	December	Q4 Average
Priority Calls (Average)	5m 56s	5m 34s	5m 46s	5m 46s

Public Safety – OCFA

OCFA Calls for Service – Q4

Calls for Service – Medical Aid	October	November	December	Q4 Total
Automatic Paramedic Alarm	23	12	15	50
Back to Bed / Lift Assist	17	11	24	52
Cardiac	95	100	81	276
Stroke	176	147	171	494
Diabetic Emergency	11	10	15	36
Respiratory	119	107	166	392
Fall / Injury / Trauma	179	151	174	504
Illness	154	177	152	483
Abdominal Pain	67	70	93	230
Seizure	35	35	25	95
Traffic Collision	118	99	108	325
Miscellaneous	126	16	132	374

Calls for Service – Fire	October	November	December	Q4 Total
Structure	5	7	21	43
Vehicle / Dumpster	5	7	4	16
Vegetation / Brush / Tree / Bush	19	6	14	49
Miscellaneous – Hazardous Condition	80	89	142	311

Total Calls for Service	1,239	1,154	1,337	3,730

Response Times	October	November	December	Q4 Average
Priority Calls (90th Percentile) *OCFA Response Time Goal – 8m 30s	8m 10s	7m 58s	7m 57s	8m 01s

Community Code Compliance

Beautify Tibbs

On November 1, as part of the Community Development Department's ongoing "Plan, Build, Beautify" campaign, Code Enforcement hosted its second community beautification even "Beautify Tibbs" focusing on the 10600 block of Tibbs Circle. Code Enforcement staff, the Kiwanis Club of Garden Grove, and various City departments collaborated on graffiti removal, vegetation trimming, and bulky item cleanup. A community resource fair was also held, featuring participation from Code Enforcement, GGPD, Public Works, Animal Care, Republic Services, Magnolia Family Center, and the Fair Housing Foundation. Approximately 75 residents attended, gaining valuable information on City programs and neighborhood resources. Beautify Tibbs was a strong example of interdepartmental teamwork and community engagement, demonstrating Garden Grove's commitment to neighborhood improvement and civic pride.

Buena Clinton – Day of the Dead

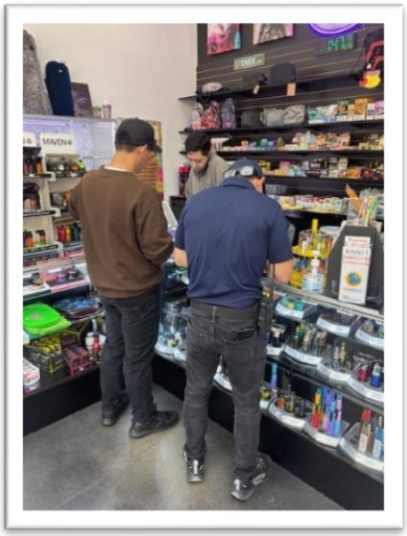
On October 30, Code Enforcement staff participated in the Buena Clinton Day of the Dead community event, hosted by the Buena Clinton Youth and Family Center. Staff hosted an informational booth and engaged with local residents, providing educational materials on common code enforcement issues, including property maintenance, substandard housing conditions, and how to submit citizen service requests. The outreach also included a family-friendly component, with children receiving crayons and a themed "Don't Be a Haunted House" coloring sheet to promote community awareness in a fun and accessible way. The event was well-attended, offering an excellent opportunity to strengthen neighborhood relations, promote City services, and encourage proactive community reporting in the Buena Clinton neighborhood.

Food Truck Education

On December 7, Code Enforcement partnered with the Orange County Health Care Agency to educate food trucks that are operating in our City. All food trucks that are operating in Garden Grove must have a valid County Health Permit and a Garden Grove Business License. Those food trucks found operating without the required permits and approvals were required to cease. Those operating on public streets were educated on time limitations, distance requirements between stops and prohibited areas of operation. Garden Grove and the County will continue to work together to ensure food trucks are operating in a sanitary and permissible manner. Monitoring of food trucks will be an ongoing effort.

Minor Decoy Buy

On December 7, Code Enforcement partnered with the Garden Grove Police Department, and utilized their Police Explorers to conduct Minor Decoy Operations, in an effort to ensure tobacco retailers are not selling to Minors. Of the 11 smoke shops that were visited, 3 smoke shops sold to minors. In addition, the products that were sold to the minors were flavored tobacco products, which are prohibited in Garden Grove and in the State of California. Employees and the business owners were issued administrative citations for the sale of flavored tobacco products and for the sale of tobacco to a minor. These operations are a part of Code Enforcement's Tobacco Enforcement Program, in which is funded through a California Department of Justice Grant for Tobacco Enforcement. Code Enforcement will continue to conduct these operations and will continue to inspect tobacco retailers accordingly.



Community Development Statistics for Q4-2025

Code Enforcement Activity	Statistical Data
Cases Opened	918
Cases Closed	864
Cases Via Customer Requests	358
Active Cases	1586
Top Commercial Cases	Tobacco Inspection
Top Residential Cases	Trash Containers in Public View
Reported Short Term Rentals	23
Red Tagged Properties	23
Cases Referred to City Attorney	14
Receiverships	0
Building Permits	**Statistical Data**
Applications Submitted	2,946
Plans Submitted	861
Permits Issued	2,313
ADU Permits Issued	139
Finale Projects	1,875
Inspections	**Statistical Data**
Inspections Performed	9,178

Maintain Fiscal Health

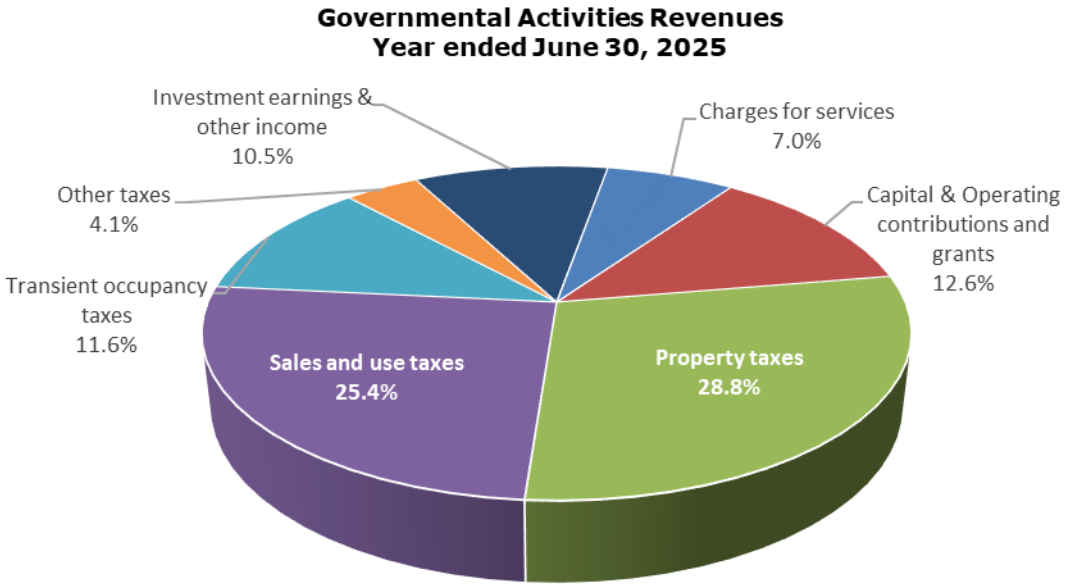
Finance Update – Quarter Ended December 31, 2025

The City successfully completed its Fiscal Year 2024-25 annual financial audit on December 23, 2025. An unmodified or clean opinion was received from the City's independent auditor, Davis Farr LLP. An unmodified opinion means that the financial statements of the City are presented fairly, in all material respects, in accordance with generally accepted accounting principles.

The audited financials showed that for Fiscal Year 2024-25, the City overall had a positive operating result of $31.2 million, due to increases in charges for services, grant funding, and higher investment earnings.

The city's operations can be categorized within two major activity types, governmental activities, and business-type activities. Governmental activities are primarily supported by taxes and intergovernmental revenues, such as grants. Costs of business-type activities are supported by fees and charges, such as water and sewer services. Most of the City's basic services are reported in the governmental activities category, including fire, police, traffic safety, public right-of-way, community buildings, community services, economic development, parks and greenbelts, community planning and development, and municipal support functions. Property and sales taxes, transient occupancy tax, business licenses and permits, investment income, and state and federal grants fund these activities.

Total revenues from governmental activities for Fiscal Year 2024-25 amounted to $233.8 million, with taxes accounting for nearly 70% of the total. Below is a breakdown of the revenue sources reported under governmental activities:

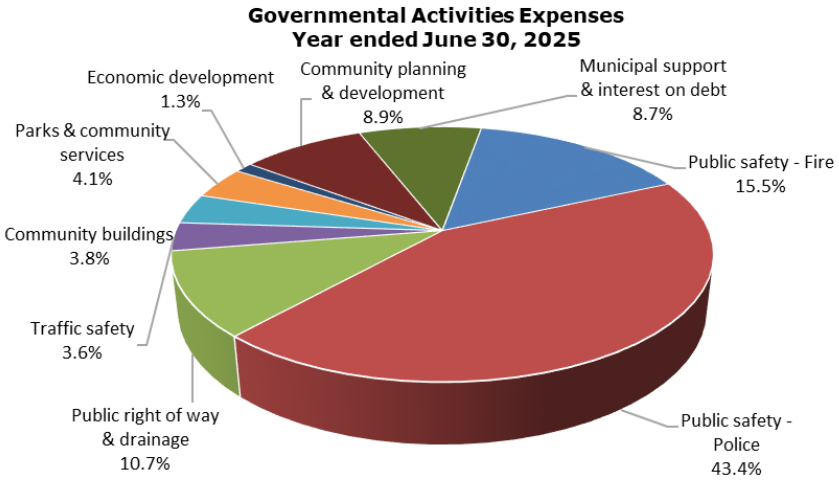


Total expenses for governmental activities for the fiscal year ended June 30, 2025 was $220.2 million, consistent with the prior year. Public Safety remained the City's largest functional expense, with combined Fire and Police costs totaling $129.8 million, reflecting the City's continued emphasis on maintaining essential public safety services.

Public Right of Way and Drainage represented the second-largest expense category at $23.6 million. These costs were primarily associated with street rehabilitation, road infrastructure, and storm drain improvement projects undertaken during the year.

Community Planning and Development ranked as the third-largest functional expense for the fiscal year. This category includes costs related to several capital improvement and development projects, as well as ongoing planning, permitting, and development services that support the City's long-term growth and infrastructure needs.

The chart below shows a breakdown of the cost of each major municipal function.



The General Fund is the primary operating fund of the City. It accounts for essential municipal services including public safety (police and fire), public works, community planning, economic development, and community and park services. These services are primarily funded by tax revenues and funding is dependent upon revenues collected during the same period the services are provided.

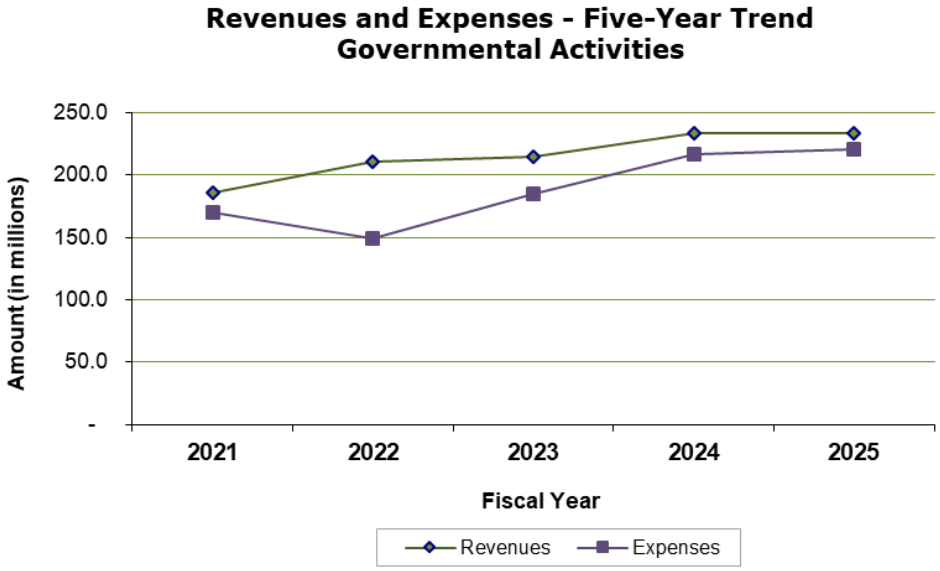
For Fiscal Year 2024-25, revenue exceeded expenditures by $5.9 million. Total tax revenues for the General Fund totaled $159.3 million for FY 2024–25. Property taxes remained the City's largest revenue source, generating $66.6 million. Sales and use taxes and transient occupancy taxes were the second and third largest sources, contributing $58.4 million and $27.1 million, respectively. Together, these three major taxes accounted for $152.1 million, or 82.3% of total General Fund revenues. Other taxes, totaling $7.1 million, included business license taxes, franchise taxes, and certain pass-through taxes.

While property tax revenues increased by $1.9 million compared to the prior year, sales and use taxes and transient occupancy taxes declined slightly by $0.7 million and $1.4 million,

respectively, reflecting signs of a slowing local economy. In prior years, the City had experienced rapid revenue growth following the post-pandemic recovery. However, this upward trend has leveled off, and several major revenue sources have begun to show modest declines, signaling a shift toward more stabilized and, in some cases, softening revenue patterns. This trend highlights the importance of ongoing fiscal monitoring and strategic planning to manage potential impacts on the City's General Fund operations.

Total General Fund expenditures reported $181.7 million, which was a decrease of $22.8 million compared to the previous fiscal year. The decrease was primarily due to two significant one-time spending occurred in the prior year: the $20.8 million defeasance of the Garden Grove Public Financing Authority Lease Revenue Bonds, Series 2015A, and the $11.9 million acquisition of an office building in the Civic Center Plaza. Excluding these one-time costs, ongoing General Fund expenditures showed an upward trend, with Public Safety spending increasing by $9.3 million, or 8.6%, compared to the previous year.

The graph below illustrates General Fund revenues and expenditures over the past five fiscal years. While both revenues and expenditures have trended upward for the past four years, expenditures have increased at a faster rate than revenues. This widening growth differential highlights the growing pressure on General Fund resources and underscores the increasing importance of prudent, disciplined, and responsible fiscal management to maintain long-term financial sustainability.

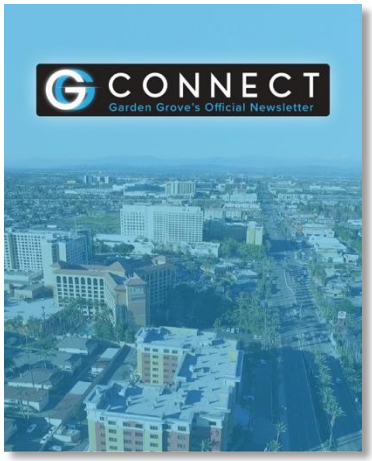


The complete audited financial data for Fiscal Year 2024-25 can be found in the City of Garden Grove's Annual Comprehensive Financial Report, available on the City's website: https://ggcity.org/finance/budget-and-financial-reports

Community Outreach

Office of Community Relations / Garden Grove TV3

During the third quarter of 2025, the Office of Community Relations (OCR) and Garden Grove TV3 (GGTV3) focused publicity efforts on summer programs, community events, and safety campaigns, such as National Night Out, Outdoor Movie Series, Summer and Fall Parks and Recreation Guide, West Nile virus, and flea-borne typhus. The period was highlighted by the launch and promotion of the City's rebranded email newsletter, GG Connect, and the 2nd Annual Foods of Garden Grove Live event.



GG Connect

OCR worked with the Graphic Design team to develop a new look and feel for the City's email newsletter to provide subscribers with timely, engaging updates that spotlight local events, stories, and city happenings. In September 2025, GG Connect was unveiled with a new look and feel to strengthen brand identity, enhance readability, and showcase all things Garden Grove.

Foods of Garden Grove Live

OCR and GGTV3 carried out an extensive promotional campaign for the 2nd Annual Foods of Garden Grove Live event through a dynamic mix of digital, video, and social media outreach. The campaign highlighted new event offerings, including Art in the Dark and The Glow Zone. The division also helped manage the Foods of Garden Grove Instagram account, ensuring consistent and collaborative promotion across all accounts.

Ceremonies

On July 1, OCR supported the Community Services Department during the groundbreaking ceremony for the Woodbury Park Revitalization and Expansion Project, commemorating the start of construction on one of Garden Grove's existing recreational spaces in District 6. The final design features two playground areas, a recreational swimming pool, a pool house building, a skate plaza, basketball courts, a walking trail, outdoor fitness equipment, picnic shelters, restrooms, a parking lot, and park lighting.

On August 12, OCR supported the Economic Development and Housing Department during the unveiling ceremony of a 25-foot U.S. flagpole at the Garden Grove Medal of Honor Bike & Pedestrian Trail, honoring the courage of Garden Grove's own Medal of Honor recipients.

On August 26, OCR supported the Economic Development and Housing Department during the groundbreaking ceremony for Brandywine Homes' newest community, The Gables. Once

complete, The Gables will consist of 26 Craftsman-style townhomes with 2–4-bedroom, 2-3.5 bath floor plans, and feature energy-efficient designs and smart home technology.

Other programs and community events publicized included:

City Council Walk & Talk
Community Cleanup Days
Free Summer Concert Series
Garden Grove Boost Program
Garden Grove Mobile App
Garden Grove Teen Action Collaborative
Magnolia Park Family Resource Center 25th Anniversary
National Night Out
National Prescription Drug Take Back Day
No Illegal Fireworks
Temporary Closure of Garden Grove H. Louis Lake Senior Center
Temporary Closure of Gary Hall Pool at Eastgate Park
Waste Collection Service Delays

Social Media

Community events, job openings, and recreation were the most popular posts during Q3 2025. A total of $735.31 was placed into seven boosted posts. The boosted posts included campaigns for Foods of Garden Grove Live, the Garden Grove Teen Action Collaborative (GGTAC), and Winter in the Grove Holiday Craft Boutique.

The top five posts were:

1. Foods of Garden Grove Live - 72,523 Reach (Organic)
2. City Hall Job Openings - 66,266 Reach (Organic)
3. Senior Recreation Specialist Job Opening - 17,870 Reach (Organic)
4. Outdoor Movie Series - 10,259 Reach (Organic)
5. OC Clerk Recorder on Wheels - 9,682 Reach (Organic)

While all social media platforms gained followers, NextDoor continued to be the social media platform with the largest quarterly growth, followed by Instagram. GGTV3 received over 66,000 video views on YouTube.

GGTV3 Completed Productions

1 News Story

- Garden Grove Breaks Ground on Woodbury Park Revitalization and Expansion Project

5 Live Events

- 5 City Council Meetings Livestreamed, Cablecast & Archived

21 Additional Videos and/or Reels Posted

- 38th Annual "Call to Duty" Memorial Reel
- 50 Years of Little Saigon's Resilience Event Reel
- 118th Annual Garden Grove Chamber of Commerce Gala Dinner & Awards Reel
- 2025 City Tours with Supervisor Vicente Sarmiento
- 2025 Free Summer Concert Series Promo Reel
- 2025 Garden Grove State of the City Presentation
- 2025 GGPD Support K9 Back to School Event at 7/11 Reel
- 2025 Foods of Garden Grove Live Promo Reel (Spot 1)
- 2025 Foods of Garden Grove Live Promo Reel (Spot 2)
- 2025 Foods of Garden Grove Live Promo (Spot 3)
- 2025 Foods of Garden Grove Vendor Training Video
- Burnt Umber Coffee Shop Reel
- Denim Day Reel
- Garden Grove Promotional Video for KBIZ
- Garden Grove's Boost Program Video
- Garden Grove Center of Everything Video (Updated Version)
- Holiday Boutique Crafters Wanted for 2025 Winter in the Grove Promo
- Mayor Stephanie Klopfenstein Welcome Message for KBIZ
- Ric V. Lerma Memorial Golf Classic Reel
- UnReel with City Manager Lisa Kim (Giuliano Peppers Edition)
- Walk & Talk Reel for District 6 Promo

Community Events and Programs

Winter in the Grove

This Christmas-themed event, held on December 6, at Village Green Park, continues to be wildly popular event, attracting a crowd of nearly 8,000 guests. The event once again featured nine snow hills crafted from 50 tons of snow for sledding by all ages, letters to Santa, free holiday crafts for kids, and the lighting of the 24-foot community holiday tree by the City Council. Attendees enjoyed performances by local dance groups and school choirs, as well as the arrival of Santa and Mrs. Claus riding an OCFA fire engine. The Crafters Fair was another highlight, with 38 booths offering unique holiday gifts for sale. Local non-profits and athletic booster clubs sold food as a fundraiser. Additionally, the Garden Grove Kiwanis Club handed out over 2,000 free cups of hot chocolate, and local 7-Eleven stores donated and distributed more than 1,500 chocolate chip cookies.

2025 Winter/Spring Parks and Recreation Guide

The Winter/Spring Parks and Recreation Guide serves as a resource to the community on all recreation and human services programs the City of Garden Grove has to offer, which includes city events, programs, facility information, and health and wellness resources. The guide also provides information on all of the contract classes available to our residents. The Parks and Recreation Guide highlights over 200 classes that include a variety of sports, music, dance, science, technology, adaptive recreation, art, martial arts, and dog obedience for youth and adults. This season the guide is offering a set of new ice skating and computer coding classes that are available to our community.

Jack O' Lantern Jamboree

The Halloween-themed event took place on Saturday, October 25. The three-hour celebration included a pumpkin patch, magic and reptile shows, inflatable obstacle courses for kids of all ages, glitter tattoos, face painting, carnival games, and crafts. C&M Ohana sold kettle corn and ice cream to attendees. Local public service agencies, including OCFA and GGPD conducted community outreach. The event drew approximately 1,000 attendees.

H. Louis Lake Senior Center

Halloween Movie Day

The Center set a festive tone with a Halloween Movie Day featuring Ghostbusters. Participants enjoyed soft drinks, candy, and popcorn during the screening, along with a fun afternoon together.

Halloween Movie Day

The Center hosted a Halloween evening dance with 75 participants in attendance. A DJ kept the dance floor moving throughout the night, and dinner was catered by Cortina's Italian Market. Participants arrived in costume and joined a costume parade and contest, with awards presented for Funniest Costume, Scariest Costume, Most Original Costume, and Best Overall Costume.

Fall & Winter Cookie Decorating

On October 24, participants took part in a Halloween-themed cookie decorating workshop. Guests created their own designs using green, purple, and black icing, along with eyeball sprinkles, choosing between suggested patterns or their own creative ideas. On December 12, participants had the opportunity to decorate holiday-themed cookies.

Thanksgiving Celebration

On November 26, the Center hosted a Thanksgiving Celebration for 111 participants. Lunch was generously catered by Bracken's Kitchen and included holiday favorites such as turkey, mashed potatoes, and stuffing. Participants also shared what they were grateful for, which staff displayed on a Gratitude Tree that added a warm, meaningful touch to the Center.

Tree Trimming

On December 3, the Center held a Tree Trimming event to decorate for the holidays. Participants enjoyed a hot chocolate and Porto's pastries, created ornaments, and helped decorate trees throughout the Center while listening to seasonal music, marking it a cheerful start to the holiday season.

Workshops and Presentations

The Center continued to offer a variety of educational and supportive opportunities throughout the quarter. The Fair Housing Foundation presented on October 27 to provide tenant support. On November 17, GGPD spoke with participants about scam awareness and shared tips for staying safe during the holiday season. Alzheimer's Orange County presented on the 6 Pillars of Brain Health on November 19. On November 21, HICAP shared updates to Medicare in 2026. On December 10, CalOptima will table at the Center to share information about services available to older adults through the PACE Program.

Santa Ana College Partnership

The Center continued its partnership with Santa Ana College by offering a variety of classes for participants. This fall, classes included Chair Yoga, Aerobic Training, Self Defense for Everyone, and Practical Computer Skills.

Senior Social Support Program

The Center's Social Support Program continued to provide vital services to Garden Grove residents, including case management, assessment and care coordination, and connections to community resources. This fall, the Center continued Caring Connections workshops on Thursdays, mat yoga facilitated by the Center's Yoga-certified MSW intern, and Mejor Juntos for Spanish-speaking participants. The Center will have five interns this academic year. Services are currently offered in English and Spanish, and Vietnamese.

Holiday Gifts

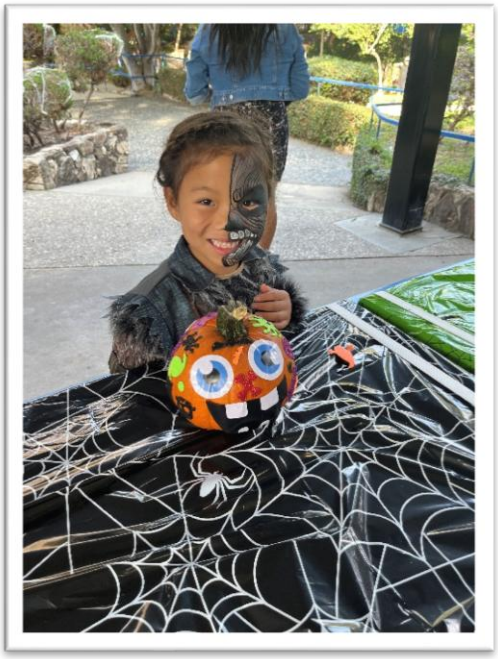
The Center, in partnership with the Garden Grove Holiday Drive, provided 80 seniors with holiday gifts this season. These gifts supported low income seniors who attend the Center's congregate lunch program. Each senior received a stocking filled with socks, gloves, lotion, a toothbrush, toothpaste, tissues, chapstick, assorted snacks, a gift card to a local grocery store, and a holiday letter written by children from local schools to spread holiday cheer! In addition, seniors received a food box provided by the Community Action Partnership of Orange County.

Seniors who participate in the Center's Social Support Program were also adopted to receive gifts from their personal wish lists.
Children from local schools wrote holiday letters to seniors to spread holiday cheer!

Buena Clinton Youth and Family Center

Día de los Muertos Event

The Center successfully hosted its annual Día de los Muertos event, welcoming over 350 residents for an evening of cultural celebration and community engagement. The event featured a resource fair, pumpkin-decorating contest, costume parade and contest, trick-or-treating, face painting, a photo booth, and dinner generously provided by Bracken's Kitchen.



A special awards presentation recognized the Youth Volunteer of the Year, Parent Volunteer of the Year, and Community Partner of the Year—awarded to CAPOC for its support of the diaper program. In addition, The Center presented a check to the Futuro Brillante Scholarship recipient for $500 dollars with funds raised by the Center's Parent Council.

The event continues to serve as an important opportunity for families to connect, celebrate traditions, and access valuable community resources.

Thanksgiving Meals

Teens from the Octagon Club, together with adult advisors from the Orange Coast Optimist Club, coordinated their annual Thanksgiving Basket tradition to support local families on November 23. Each basket included all the essentials for a complete Thanksgiving meal, such as a frozen turkey, fresh vegetables, rolls, and a selection of canned goods. A total of 25 families / 104 individuals from the Buena Clinton neighborhood were served through this effort.

In addition, The Center partnered with Bracken's Kitchen to further support food security during the holiday season. Families in the Buena Clinton area received fully prepared Thanksgiving meal boxes containing turkey, mashed potatoes, gravy, stuffing, and pumpkin pudding—providing a complete dinner for the entire household. A total of 60 families / 190 individuals were served.

Classes

This past semester, The Center partnered with Santa Ana College to offer a variety of continuing and career education courses to local residents. Courses included Low Impact Fitness, Conversational English, and Digital Literacy & Employability. A total of 105 individuals registered for these classes, demonstrating strong community interest in skill-building and lifelong learning opportunities.

The partnership continues to expand access to education and personal development for residents in the Buena Clinton and surrounding areas.

After-School Holiday Party

The Center hosted its annual holiday party for participants in the after-school program, featuring a Charlie Brown Christmas theme. Activities included tree decorating, arts and crafts, and festive games. A total of 33 children received a special visit from Santa, who delivered gifts selected from their personal wish lists. The event provided a joyful and memorable celebration for youth and their families.

After-School Holiday Party

The True Neighborhood Teens program engaged in numerous community service projects this quarter, demonstrating strong youth leadership and commitment to the community:

- Día de los Muertos Event: Over 17 teens volunteered, supporting activities such as the photo booth and face painting.
- Winter in the Grove: Teens assisted with the frosty photo op area, Snow-topia, and backstage support with Santa.
- Holiday Drive Wrapping Party: Participants wrapped more than 150 gift boxes for local families.
- Senior Center Support: Teens helped at the Senior Halloween Dance by running a photo booth, and at the Thanksgiving Luncheon by serving meals and leading arts and crafts.
- Bracken's Kitchen: Volunteers helped prepare meals for Thanksgiving distribution.

As a recognition of service, on December 20, teens participated in an incentive field trip to Winterfest Orange County.

Resources / Services

The Center continued its ongoing partnership with Community Action Partnership for the diaper program. 93 children / 90 families were served this quarter.

The Center partnered with Vituity Cares to host a free health clinic for residents on November 5. Attendees received comprehensive health screenings conducted by medical doctors, along with prescriptions and medications when needed. Based on strong community response, The Center plans to collaborate with Vituity Cares to offer monthly health clinics throughout 2026, expanding access to essential healthcare services for local families.

The Center also helps coordinate the Garden Grove Holiday Drive for families in the Buena Clinton and surrounding area. Families apply to receive gifts for children ages 0–18. Staff also coordinate a Secret Santa program that provides free gifts for children and teens in the Center's programs, relying on community and staff donations.

Magnolia Park Family Resource Center

Trunk or Treat Even

MPFRC hosted its 5th annual Trunk or Treat event on Thursday, October 23, from 4:00 p.m. to 7:00 p.m. Families participated in a resource fair, children's crafts, carnival games, and a costume contest, and enjoyed a free family meal. Community organizations decorated their vehicles and distributed valuable information about their services.

Bracken's Kitchen provided a free dinner to those in attendance. Approximately 100 families / 350 individuals participated in the event. This annual Trunk or Treat event plays an important role in bringing the community together by offering a safe, welcoming space for families to connect, enjoy seasonal activities, and build a sense of unity.

Thanksgiving Meals

MPFRC partnered with the Orange Coast Optimist Club (OCO) to distribute Thanksgiving baskets to 25 families. Each basket was filled with fresh produce, dry goods, and a frozen turkey, allowing families to prepare a full Thanksgiving meal. Teens from the Octagon Club, alongside adult advisors from OCO, coordinated the annual Thanksgiving Basket tradition on November 21. Members gathered at Magnolia Park to assemble the baskets before delivering them to families throughout Garden Grove. A total of 25 families /143 individuals from the Magnolia Park service area were supported through this effort.

Additionally, on November 23, MPFRC partnered with Bracken's Kitchen to further address food insecurity during the holiday season. Families received fully prepared Thanksgiving meals including turkey, mashed potatoes, gravy, stuffing, and pumpkin pudding—providing a complete, ready-to-enjoy holiday dinner. A total of 125 families/596 individuals were served.

Holiday Drive

Magnolia Park plays a critical and impactful role in the City's Holiday Drive, serving as a central hub for some of Garden Grove's most vulnerable families. Many participants are supported through MPFRC's case management program and face challenges such as housing instability,

food insecurity, and significant financial hardship. Magnolia Park serves families citywide, providing essential holiday support during their greatest time of need.

Through its deep community connections, MPFRC identifies families in crisis, coordinates essential resources, and helps ensure that children across the city feel valued and included during the holiday season. By bridging compassion and community partnerships, Magnolia Park strengthens the City's collective ability to uplift families facing hardship.

This year, MPFRC saw an increase in families requesting holiday toy assistance—from 166 to 180 families. Of these, 61 are active case management families, with 119 from the general community. These gifts help ensure that every child experiences the joy and warmth of the holiday season.

Together, these initiatives created a meaningful and supportive holiday experience for local families while fostering youth leadership and community collaboration.

Teen Program: Strengthening Our Leadership (SOL)

This past quarter teens participated in a variety of volunteer opportunities that included, Jack O Lantern Jamboree, Winter in the Grove, NAMI Walk and MPFRC's Trunk or Treat. As a group, they accumulated over 100 hours of community service hours. There are currently 28 teens participating in the SOL program.

Holiday Celebration for the teens took place on Wednesday, December 3rd with 23 teens I attendance. Activities included dinner, team building holiday games, and opportunity drawing.

Community Engagement Advisory Council: CEAC

CEAC members and their families participated in the NAMI Walk on November 15th to raise awareness about mental health in the community. Despite the rainy weather, CEAC and SOL families came together and proudly participated in the walk representing Magnolia Park FRC.

CEAC's Holiday Celebration was held on Friday, December 9th. Members participated in a white elephant gift exchange, holiday games and Spanish Loteria game. It gave MPFRC staff and opportunity to thank the members for their continued support they provide to Magnolia Park FRC and the community it serves.

0-5 Programming

Parent Group, Cafecitos: Growing Up Garden Grove (GUGG) is a program funded by First 5 OC with the goal of providing early education opportunities for families with children ages 0–5. This quarter, GUGG partnered with a variety of organizations to offer educational workshops and to launch a bi-monthly parent group, Cafecitos. These groups are designed to deepen parents' understanding of child development while also offering interactive, hands-on activities they can enjoy with their young children. Through Cafecitos, parents not only increase their knowledge but also build meaningful social connections with other families. Topics covered this quarter included Physical Health and Well-Being, Social Competence, Emotional Maturity, Language and Cognitive Development, and Communication Skills and General Knowledge. Attendance for these groups started off low but with consistent meetings participation has increased to 10-12 parents.

Parent Leadership "Padres Unidos" Training: GUGG partnered with Padres Unidos to provide a 10-week leadership training for parents that have been actively engaged with the GUGG Program's classes, groups, parent-child activities. The purpose of this training was to equip

parents with the tools to become their child's first teacher, build stronger family structures and gain access to community resources. The 10 parents that completed the 10-week long training, will now work more closely with GUGG team to help recruit and engage with other parents that have young children.

Classes/Support Groups/Presentation

Elevate Support Group (10/29 to 12/3 9:30am-11am): This 6-week group for adults that focused on self-esteem, self-love, confidence and sense of belonging. A total of 8 parents participated in this group with all of them attending at least 5 sessions.

Stress Management for Fathers (9/24 to 10/29 6pm-7:30pm): This 6-week group was designed specifically for fathers to strengthen their ability to manage stress, improve emotional well-being, and build healthier relations with their families. Through engaging discussions and practical activities, dads learned effective tools to handle daily pressures related to parenting, work, finances, and family responsibilities. Eight fathers participated regularly in the group, feedback from a parent included, "I learned so many tools to help me manage my stress a little better. Dr. Cholula provided a safe and supportive space for all of us to learn."