



WINTER 2024 COMMUNITY CONNECTION

For the latest updates on our programs and services, visit ggcity.org/police and



@GardenGrovePD



@gardengrovepd



@GardenGrovePD

BIKE INDEX REGISTRY



The Bike Index is a free online bike registry that focuses on preventing bike theft and promoting recovery. To learn more about this non-profit organization, visit bikeindex.org.

To register your bike, visit:

ggcity.org/police/bike-index-registration



Civic Center & Police Department Revitalization Project Estimated Timeline:

November 2023 - March 2024

- Finalize Design • Contract Negotiation
- Community Engagement • Financial Close

April 2024 - December 2025

- Construction Phase

January 2026

- Operational Period Move In



For additional information, visit
ggcity.org/civic-center

Community Update

CRIME TREND: GOVERNMENT PHONE SCAMS

Don't believe everything you hear over the phone. Criminals have become more advanced with their use of technology in their scams. They are able to manipulate phone numbers to show

a government agency's prefix while they are calling you. Criminals have called victims, claiming to be representatives from the Social Security Administration, The Board of Registered Nursing, and other official agencies, threatening victims for payment to avoid a warrant for the victim's arrest.



Practice the following safety tips to avoid becoming a victim of a phone scam:

- Confirm the caller is from the agency they're claiming.
- Never send money to someone requesting it over the phone.
- Hang up the phone and contact the agency directly to confirm if payment is needed.
- Remember, no law enforcement or other state agency will request payment via gift cards.

**GARDEN GROVE POLICE DEPARTMENT
NON-EMERGENCY: 714-741-5704**

The Garden Grove Police Department offers a Personal Safety Program. To schedule a presentation, call **714-741-5760** or email CrimePrevention@ggcity.org.

Garden Grove Police Department Programs

The Community Liaison Division remains committed to serving the community by offering virtual and in-person crime prevention programs.

We encourage residents to stay engaged to keep themselves and our communities safe.

Community Programs

- Neighborhood Watch
- Personal Safety
- Traffic Safety
- Bike/Pedestrian Safety
- Car Seat Safety

Youth Programs

- Junior Neighborhood Watch
- Officer Friendly
- Child Safety
- Internet Safety
- Anti-Bullying
- Making Healthy Choices

To Connect With Us

Community Liaison Division Email:
CrimePrevention@ggcity.org

Community Liaison Division Numbers:

(714) 741-5760 General Inquiries
(714) 741-5761 East
(714) 741-5762 Spanish
(714) 741-5763 Vietnamese
(714) 741-5764 West

Emergency:

9-1-1

Report a non-emergency crime:

(714) 741-5704

SAFETY CORNER

GGPD

CYBER-SECURITY

The Internet is a valuable resource that is readily available for us to communicate and gather information. Unfortunately, it is also accessible to hackers and criminals. It is important to be aware of cyber threats, including malware, ransomware, and phishing attempts.

SAFETY CORNER



Practice the following safety tips to increase your cyber-security:

- Create strong passwords using a combination of uppercase and lowercase characters, numbers, and symbols.
 - Avoid using personal information such as names, street names, birth dates, zip codes, and phone numbers.
 - Use different passwords for different accounts.
 - Never share passwords with anyone.
- Turn on two-factor authentication when available.
- Do not click on suspicious links or pop-ups, or download files.
 - Do not email or text files with personal information.
- Utilize anti-virus and anti-malware software.
- Avoid using public Wi-Fi networks, instead, consider a virtual private network (VPN).
- Recognize scammers; if it is too good to be true, it probably is.

For more online security tips, visit consumer.ftc.gov

To view this newsletter electronically or in other languages, visit **ggcity.org**