

CITY OF GARDEN GROVE QUARTERLY REPORT

Q2 2023 (April - June)



GARDEN GROVE

CITY OF GARDEN GROVE
PUBLISHED: JULY 21, 2023

Table of Contents

Report Overview	3
City Manager’s Office Highlights	4
Investment Toward Infrastructure	5
Encourage Economic Development	9
Public Safety	10
Address Homelessness	12
Promote Community Code Compliance.....	13
Maintain Fiscal Health	14
Community Outreach	15
Community Events and Programs	16

Report Overview

This quarterly report provides an overview of the City's achievements for the months of April, May, and June of 2023. Our City continues to make great progress in key priority areas established by the City Council. These priorities include a focus on infrastructure, economic development, public safety, homelessness, code enforcement, and celebration of our community's cultural diversity. Our dedicated staff and community partners have worked hard to ensure that Garden Grove remains a great place to live, work, and play. We are proud of the progress we have made in the past quarter, and we remain committed to serving the needs of our community with excellence and integrity. Thank you for your support and trust in the City of Garden Grove!

Matters Before The Council

Below are highlights from the City Council meetings during the months of April, May, and June.

April 25, 2023 – The City Council awarded contracts to Volunteers of America of Los Angeles and Thomco Construction Inc. to operate and construct **the Central Cities Navigation Center** located at 13871 West Street in Garden Grove.

May 9, 2023 – The City Council unanimously approved a grant agreement with the Department of Housing and Urban Development (HUD) for the City to receive a \$1 million grant from the **Community Project Funding Grant Program** for improvements at three City parks.

May 23, 2023 – The City Council awarded a contract to Pavement Coatings Co. for the **Arterial Streets Slurry Seal Project** which will utilize the findings presented in the City's 2022 Pavement Management Report to repair and rehabilitate arterial streets throughout the City.

June 13, 2023 – The City Council unanimously adopted the **biennial budget** for Fiscal Year 2023-24 and Fiscal Year 2024-25.

June 27, 2023 – The City Council unanimously approved a Memorandum of Understanding (MOU) between the City of Garden Grove and CalOptima to partner and support the establishment of a **Street Medicine Support Center** at 7900 Garden Grove Boulevard.

June 27, 2023 – The City Council awarded a contract to Jon Gilmer Construction for the **Magnolia Park Improvements City Project No. S-1311** which includes installation of a new playground, rubberized play surfacing, new picnic shelters and exercise equipment.

City Manager’s Office Highlights

Throughout the second quarter of 2023, the City Manager's Office demonstrated unwavering dedication in implementing the policies and priorities established by the City Council during the annual City Council Planning Workshop. The City Manager’s Office continued to provide exceptional administrative support for City Council initiatives and inquiries from the public in the following ways:

City Council

Agenda Reports Reviewed and Processed	87
Agendas and Minutes Prepared	27
Minutes Archived	40
Agenda Packets Compiled	30
Public Hearing Notices Published	19
Resolutions Processed	37
Ordinances Processed	1
Proclamations Processed	11

Council Liaison

Council Meetings and Site Visits Scheduled	77
Certificates Ordered / Delivered	296
Communications	1,848
Legislative Response Letters Drafted	8
Finance Enterprise Reconciliations	35

Office of Community Relations

Total Translated Materials	58
- Vietnamese Translations	37
- Spanish Translations	15
- Korean Translations	6
CityWorks Publications Completed	2
Vietnamese Newsletters Published	2
Community Spotlight Scripts	9
Press Releases Issued	49
Social Media Posts	285

City Clerk’s Office

Public Records Act Requests Received	186
Average PRAs per Month	62
Average PRA Turnaround Time	6.5 days

Administration

Bid Openings Conducted	3
Agreements Archived	28
Claims Received	31
Summons Received	2
PAFs Processed	2

Investment Toward Infrastructure

In line with the City Council’s priority of improving the City’s aging infrastructure, the City developed and adopted a Five-Year Capital Improvement Plan, committing nearly \$173 million in funding over the next five years to improve citywide capital infrastructure. The Capital Improvement Plan will dedicate funds towards the improvement of city streets, parks, facilities and other essential infrastructure.

Five Year Capital Improvement Plan Budget
(\$'000)

CIP CATEGORY	Prior Cost	FY 2023-24	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	TOTAL
STREET IMPROVEMENTS	\$ 11,554	\$ 27,348	\$ 10,620	\$ 9,422	\$ 9,372	\$ 9,616	\$ 77,932
TRAFFIC IMPROVEMENTS	1,370	1,287	1,050	500	500	500	5,207
PARK IMPROVEMENTS	8,378	4,075	745	795	600	400	14,993
FACILITY IMPROVEMENTS	15,523	8,535	55	55	55	55	24,278
WATER INFRASTRUCTURE	6,255	15,786	10,205	9,384	9,000	7,500	58,130
SEWER INFRASTRUCTURE	593	10,709	7,500	6,260	7,500	3,500	36,062
TOTAL	\$ 43,673	\$ 67,740	\$ 30,175	\$ 26,416	\$ 27,027	\$ 21,571	\$ 216,602

The following major capital improvement projects are currently underway:

Garden Grove Blvd. Rehabilitation Project – Harbor to Fairview – \$2.05M

The Garden Grove Blvd. Rehabilitation project will repave Garden Grove Blvd. from Harbor to Fairview. The City received \$500k in federal funds to complete this project. Phase 1 of the project began in May and was completed in June. Phase 2 will include raising water valves and manholes to grade with pavement striping to follow.

Status: 95% Complete
Anticipated Completion: July 2023



OCWD PFAS Treatment Project

In 2020, trace amounts of PFAS (per- and polyfluoroalkyl substances) were found in the water supply of dozens of wells in Orange County, including five in Garden Grove, after the State of California lowered the established response levels for perfluorinated chemicals in drinking water. OCWD which manages the Orange County Groundwater Basin teamed up with the local water retailers to proactively address this issue by funding the design and construction of treatment plants. Three treatment plants in Garden Grove have been completed and are currently in operation. One treatment plant is under construction and is anticipated to be completed in July 2023. Another is currently in design phase and is anticipated to be completed by end of 2024.



PFAS are a group of man-made chemicals which have been manufactured and used in a variety of industries worldwide for more than 70 years.

Atlantis Play Center Splash Pad Upgrade - \$68,720

The Atlantis Play Center Splash Pad project will include a complete overhaul of the splash pad operating systems equipment at the Atlantis Play Center. The City contracted with Vortex USA Inc. to purchase the necessary equipment for repairs and is currently working with California Waters Development, Inc. to complete repairs and install the new equipment. This project is expected to be completed for reopening of the splash pad in July 2023.

Status: 95% Complete

Anticipated Completion: August 2023



Orangewood and Dale Water Improvement Project – \$2.71M

The Orangewood and Dale Water Improvement project will improve the fire flow in the area bounded by Orangewood Ave and Yorkshire Ave, and Dale Street and Nearing Drive. This water main replacement project will replace over 7,500 ft. of 6-in diameter main line with 8-inch main. In addition, this project will replace 12 of the dry-barrel hydrants with wet barrel hydrants.

Status: 70% Complete
Anticipated Completion: August 2023



Lampson and Lamplighter Sewer Improvement Project – \$2.38M

The Lampson and Lamplighter Sewer Improvement project will redirect sewer flow and eliminate current sewer capacity deficiency along Lenore Avenue. This project will install approximately 1,100 ft. of new 10-inch sewer pipe in Springdale from Lenore Ave to Lampson Ave and in Lampson Ave from Springdale Street to Lamplighter Street.

Status: 15% Complete
Anticipated Completion: August 2023

Chapman Ave. Rehabilitation & Landscaping Project – Springdale to Western – \$4.19M

The Chapman Ave. Rehabilitation and Landscaping project will repave Chapman Avenue from Springdale Street to Western Ave. and re-landscape the parkways from Emerald Street to Wild Goose Street. The existing oleanders have been removed and new irrigation lines have been installed. The project commenced in March 2023.

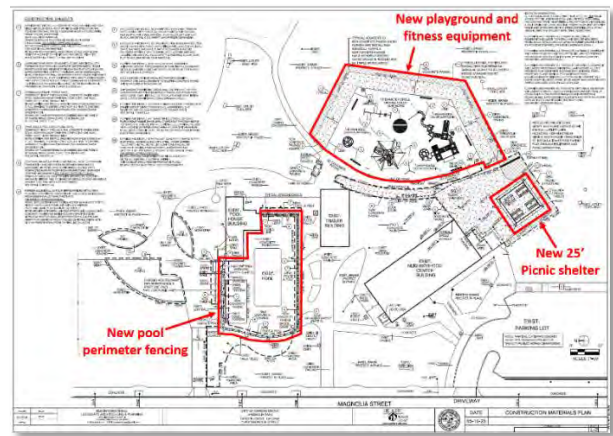
Status: 70% Complete
Anticipated Completion: September 2023



Magnolia Park Capital Improvements - \$557,940

On June 27, 2023, the City Council awarded a contract to Jon Gilmer Construction to complete improvements at Magnolia Park in the amount of \$557,940. This project is partially funded by Prop 68 Per Capita Grant program. Magnolia Park improvements will include new playground equipment and rubberized playground surface, installation of new outdoor fitness equipment, ADA improvements, replacement picnic shelters, and a replacement fence around the perimeter of the park pool. The new playground will have a citrus theme following the land's history as a citrus farm owned by the Wakeham family. Pre-construction for the project is scheduled for July 2023.

Status: 5% Complete
Anticipated Completion: November 2023



Acacia Neighborhood Street Improvements – \$6.98M

The Acacia Neighborhood Street Improvement project will reconstruct and widen the local streets bounded by Dale, Stanford, Josephine and Garden Grove Blvd. The complete street project will include new curb, gutter, sidewalk, and drive approach improvements, as well as new water laterals to adjacent homeowners. The project commenced in May 2023 and is being partially funded by CDBG and Water Capital funds.

Status: 15% Complete
Anticipated Completion: December 2023



Encourage Economic Development

The City's Economic Development Department continued to make progress on major development projects throughout the City while fostering an environment conducive to growth for local businesses.

Garden Brook Senior Village

The former Galleria project underwent an extensive transformation during the second quarter of 2023. Final building inspections for the affordable housing project were completed in May 2023 and the Senior Village is now at 100% occupancy. Developed as the City's largest affordable housing project, Garden Brook Senior Village offers nearly 400 senior-living units and over 11,000 square feet of commercial space.



Brookhurst Place Phase 2

Phase 2 of the Brookhurst Place development broke ground on June 6, 2023. Phase 2, which encompasses 1.2 acres, will begin with the construction of Building 2 and include 112 new apartment homes. Located in OC Koreatown, this mixed-use development aims to enrich the community and enhance the City's landscape. Completion is anticipated in 24 months.



JOBS 1st Program

The City's JOBS 1st Program awarded \$250,000 in loans and grants to local businesses and successfully created/retained ten low-income jobs in Garden Grove.

- ❖ Nice Smile First Studio
- ❖ Kim Towing and Transportation
- ❖ Lang Nuong BBQ
- ❖ XPRESS Print
- ❖ Queen Spa
- ❖ Cadies Studio LLC

Workforce Activation and Readiness Program (WARP)

On June 28, 2023, the City held its second WARP workshop to equip residents with the tools and skills necessary to secure and maintain gainful employment. The Garden Grove Workforce Activation and Readiness Program, in collaboration with Standup for Kids, Orange County Asian and Pacific Islander Community (OCAPICA), and the LA/OC Building and Construction Trades Council is projected to assist ten low-income residents.

Public Safety – Police

Public Safety continued to remain a high priority for the City as the Garden Grove Police Department and Orange County Fire Authority provided safety and security to community members, fostering an environment where residents and businesses could thrive. Both GGPD and OCFA responded to thousands of calls for service during the second quarter of 2023 with calls related to transients and medical aid accounting for the highest volume of calls for service.



GGPD Calls for Service – Q2

Calls for Service – Phone Calls	April	May	June	Q2 Total
9-1-1 phone calls	5,444	5,296	5,380	16,120
Non-emergency phone calls	10,825	11,384	10,915	33,124
Total phone calls	16,269	16,680	16,295	49,244

Calls for Service – Dispatched	April	May	June	Q2 Total
Citizen Generated	4,790	5,040	5,056	14,886
Officer Generated	1,726	1,394	1,191	4,311
Total Incidents Dispatched	6,516	6,434	6,247	19,197

Top 5 Citizen-Generated Call Types	April	May	June	Q2 Total
Disturbing the Peace - Transients	577	618	564	1,759
Audible Burglary Alarms	196	196	209	601
Suspicious Person	203	242	198	643
Welfare Check	184	193	209	586
Illegal Parking	155	159	120	434

Response Times	April	May	June	Q2 Avg
Priority Calls (Average)	4m 57s	5m 04s	4m 40s	4m 53s

Public Safety – OCFA



OCFA Calls for Service – Q2

Calls for Service – Medical Aid

	April	May	June	Q2 Total
Automatic Paramedic Alarm	19	16	25	60
Back to Bed / Lift Assist	14	12	22	48
Cardiac	101	107	105	313
Stroke	162	162	164	488
Diabetic Emergency	18	22	21	61
Respiratory	150	147	132	429
Fall / Injury / Trauma	162	154	155	471
Illness	129	137	159	425
Abdominal Pain	78	70	59	207
Seizure	40	32	42	114
Traffic Collision	81	85	87	253
Miscellaneous	151	146	156	453

Calls for Service – Fire

	April	May	June	Q2 Total
Structure	12	13	12	37
Vehicle / Dumpster	5	4	13	22
Vegetation / Brush / Tree / Bush	28	14	17	59
Miscellaneous – Hazardous Condition	59	83	81	223

Response Times

	April	May	June	Q2 Avg
Priority Calls (Average)	7m 26s	7m 22s	7m 29s	7m 26s

Address Homelessness

The City made significant progress in its effort to address homelessness during Q2 of 2023. Detailed information on the City's homelessness programs and resources, including ESG and CDBG, is available on the City's website at www.ggcity.org/addressing-homelessness.

Central Cities Navigation Center

During the second quarter of 2023, the Central Cities Navigation Center officially broke ground in partnership with the cities of Garden Grove, Fountain Valley, and Westminster, and the County of Orange. The City of Garden Grove is developing a low-barrier, emergency facility with in-house services to provide emergency housing and wrap-around services to individuals experiencing homelessness. The CCNC will assist homeless individuals in developing pathways toward permanent housing, income, healthcare, and stability. Construction on the CCNC began in May 2023.



- ❖ Total Lot Size - 18,166 square feet
- ❖ Structure Size - 9,428 square feet
- ❖ Capacity - 85 beds (men, women, couples)

Status: 8% Complete

Anticipated Completion: Spring 2024

Street Medicine Pilot Program

The City of Garden Grove, in partnership with CalOptima Health and Healthcare in Action, launched Orange County's very first street medicine pilot program to bring medical assistance, behavioral health services, and case management to homeless individuals throughout the community. The street medicine program will deliver care to up to 200 CalOptima members using a medical van to reach those living in parks, under freeways, and elsewhere on the streets. After six months of running the street medicine program in Garden Grove, 85 individuals have been enrolled into the program and 176 individuals have expressed interest. CalOptima is in the process of launching phase 2 of its program to include a Street Medicine Support Center.



Promote Community Code Compliance

The City's Code Enforcement Unit worked diligently to respond to property maintenance complaints and ensure that neighborhood, community standards for residential areas were being addressed. Information on the City's Code Enforcement efforts is available on the City's website at www.ggcity.org/code-enforcement.

Code Enforcement Statistics for Q2 2023

Code Enforcement Activity	Statistical Data
Open Cases	529
Closed Cases	378
Cases Pending Customer Requests	366
Top Commercial Cases	Graffiti
Top Residential Cases	Non-Permitted Construction
Red Tagged Properties	21
Cases Referred to City Attorney	22
Receiverships	3

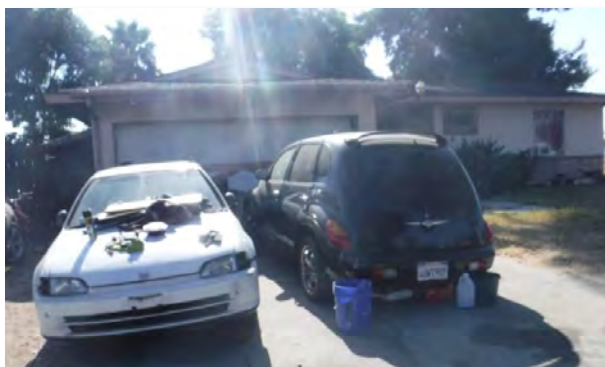
Before



After



Before

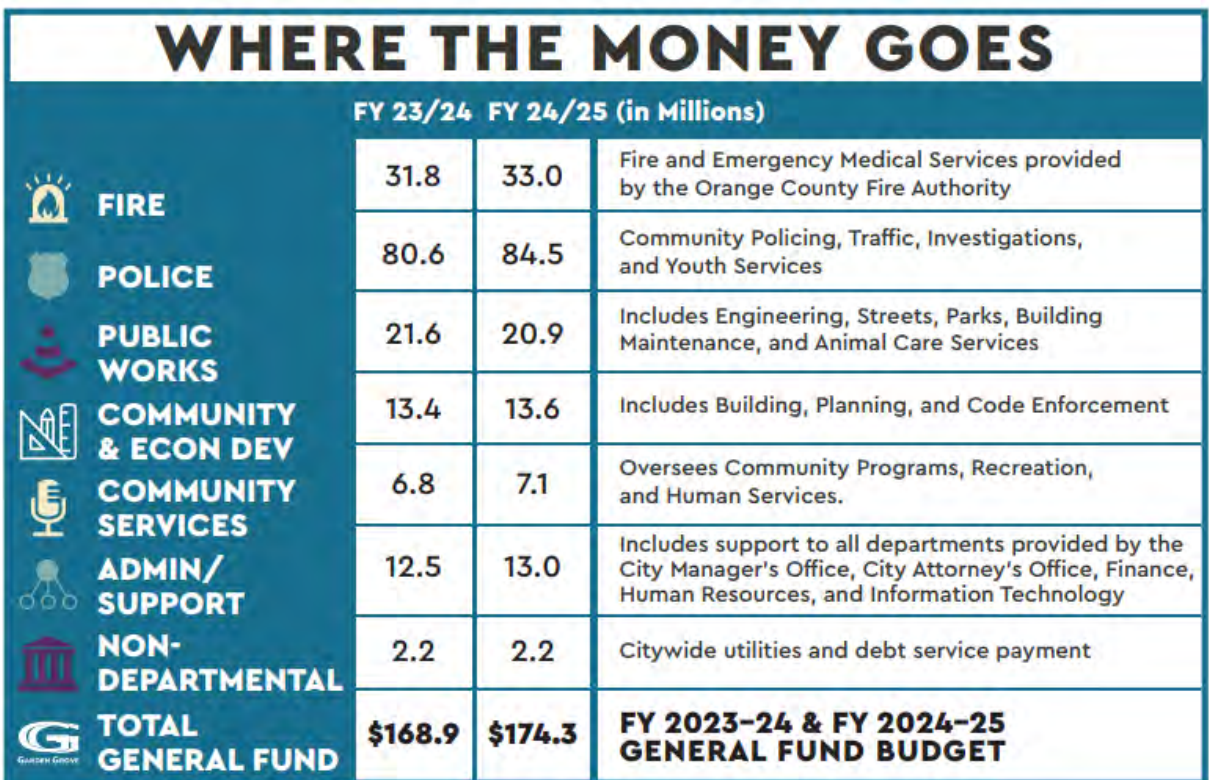
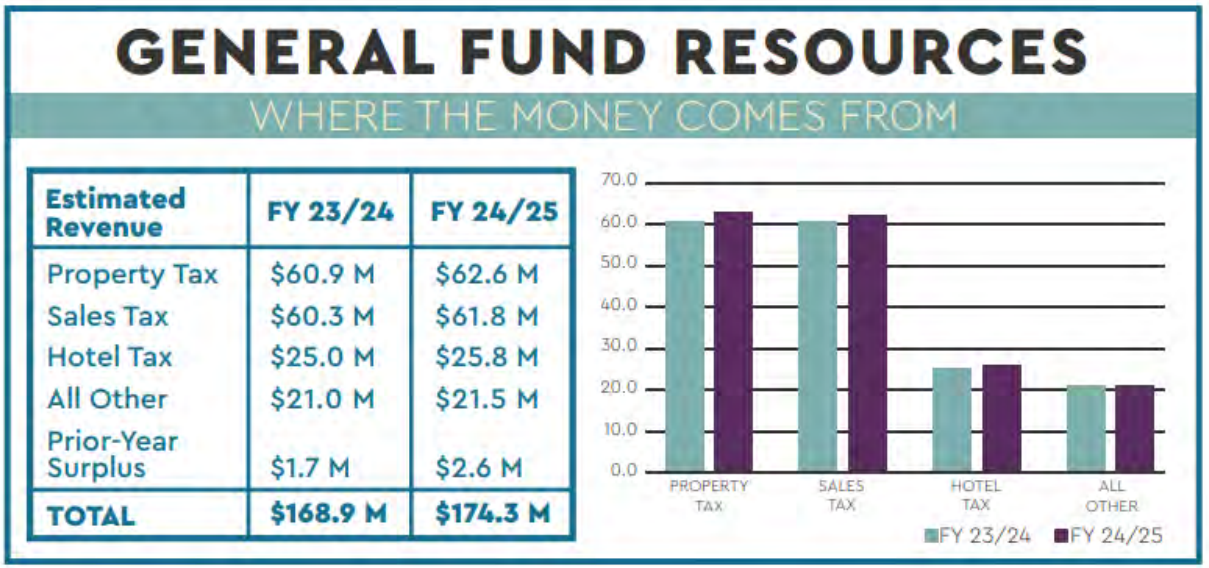


After



Maintain Fiscal Health

On June 13, 2023, the City Council adopted a structurally balanced budget. The total operating budget for FY23-24 is \$382 million with a general fund budget of \$168 million while the total operating budget for FY24-25 is \$373 million with a general fund budget of \$174 million. A total of 17 full-time positions and over \$300,000 in annual funding for various community programs were added to the new biennial budget to strategically address the City Council’s priorities.



Community Outreach

Garden Grove’s Office of Community Relations actively engaged the community and highlighted the City’s cultural diversity through the creation and distribution of press releases and media alerts in multiple languages, including Vietnamese, Spanish, and Korean. By offering important City updates and information in multilingual translations, the City effectively communicated with residents and ensured that the community was well-informed about City services and programs.

Major press announcements, promotional campaigns, and events included:

- ❖ Garden Grove State of the City
- ❖ Street Medicine Program with CalOptima
- ❖ Republic Services Bulky Item Pickup for Multi-Family Residences
- ❖ Orange County Mosquito and Vector Controls Services
- ❖ Garden Grove College Graduates’ Reception 10th Anniversary
- ❖ Garden Grove Gems

The City also saw significant growth in engagement across its social media platforms in Q2:



Community Events and Programs

Eggscavation

The annual spring egg-hunt event held on April 8th from 2pm - 5pm for children ages 3 - 12. The event was a big success and sold out with approximately 1,000 people in attendance.

Garden Grove Gems

The second annual home beautification program, Garden Groves Gems, commenced in April with the self-nomination period. The nomination period took place from April 10 – 28 and the virtual voting period took place from May 8 to May 21. Winners of the Garden Grove Gems were recognized at the second City Council meeting in June.

36th Annual Call to Duty Memorial

The 36th Annual Call to Duty Memorial took place on May 18, 2023 in front of the Garden Grove Police Headquarters. The annual service honored the six Garden Grove officers who lost their lives in the line of duty; Sergeant Myron Trapp, Officer Andy Reese, Officer Donald F. Reed, Officer Michael Rainford, Master Officer Howard Dallies Jr., and Lieutenant John Reynolds. The guest speaker was retired Garden Grove Police Chief Kevin Raney, who served alongside officers Reed, Rainford, Dallies Jr., and Reynolds. The memorial also featured a flag-folding ceremony, memorial bell ringing, helicopter fly-over, a 21-gun salute, and musical selections by the Bolsa Grande High School Choir.

46th Annual Strawberry Ball

The 46th Anniversary of the Strawberry Ball was held on May 25, 2023 at the Garden Grove Community Meeting Center. The highlight of the evening was the crowning of the Senior Man and Senior Woman Volunteers of the Year as the Strawberry Ball King and Queen. Local non-profit organizations were given the opportunity to nominate outstanding senior volunteers from within their respected organizations. Arlene Martin, from the Assistance League of Garden Grove and Howard Whittaker, Garden Grove Elks Lodge #1952 were honored as this year's King and Queen. Throughout the year, they will serve as our ambassadors at many City and senior events.

Summer Concerts Series

Garden Grove's Free Summer Concert Series launched into full effect beginning on June 22, 2023. The Summer Concert Series will be held at Eastgate Park located at 12011 St. Mark Street. Concerts take place Thursdays from 6:30pm to 8:30pm.

