

# CENTRAL CITIES NAVIGATION CENTER

13871 WEST STREET, GARDEN GROVE, CA 92840



## SUMMARY

As part of the City of Garden Grove's Comprehensive Strategic Plan to Address Homelessness, the City of Garden Grove is taking the lead in opening the Central Cities Navigation Center (CCNC), in collaboration with the Cities of Fountain Valley and Westminster.

The CCNC is a "low-barrier" transitional, emergency facility with in-house services to provide emergency housing and wrap-around services to individuals experiencing homelessness in the Orange County Central Service Planning Area (Central SPA) to assist them in developing pathways toward permanent housing, income, healthcare, and stability.

The CCNC service provider is Veterans of America of Los Angeles (VOALA) who will serve approximately 170 individuals (up to 100 beds). The term of the agreement will be for two years, with the possibility of annual extensions for an additional three years.

The project breaks ground on June 13, 2023, with an anticipated completion of Spring 2024.

## BACKGROUND

In 2022, the Cities of Garden Grove, Fountain Valley and Westminster created a tri-cities partnership in an effort to address the growing issue of homelessness in the Central SPA.

The 2022 Orange County Point-In-Time (PIT) Count concluded that Orange County had a total unsheltered count of 3,057 individuals. The cities of Garden Grove, Fountain Valley and Westminster had a total count of 475 unsheltered individuals, which represents 15.54% of the unsheltered population in the county and 31.21% of the unsheltered population in the Central SPA.



# FUNDING

Funding for the CCNC will be provided through a tri-cities collaboration between the Cities of Garden Grove, Fountain Valley, and Westminster, and the County of Orange. County funding for the CCNC is committed through a one-time allocation of \$5.3 million for construction and tenant improvements, and an annual contribution of \$625,000 for on-going, annual operations over a period of ten (10) years. The total county funding commitment amounts to \$11.55 million.

## HOURS OF OPERATIONS

24 hours per day, seven days per week, including City holidays

## TARGET POPULATION

Adult individuals (ages 18 and older) and adult only households (i.e., couples without children). No children permitted in the shelter

## CLIENT ELIGIBILITY

- Literally homeless in the City of Garden Grove, Fountain Valley and Westminster
- Referred by Cities of Garden Grove, Fountain Valley and Westminster, and Garden Grove, Fountain Valley and Westminster Police Departments, and tri-cities street outreach providers such as Be Well OC (Garden Grove)
- Willingness to participate in a housing plan
- Willingness to follow shelter participant expectations

## LENGTH OF STAY

120 days or less

## PROGRAM COMPONENTS AND RESIDENTIAL SERVICES

### Included but not limited to the following:

- Three (3) nutritious meals each day (warming kitchen only)
- Receive and handle daily food deliveries from 3rd party provider
- Client support services
- On-site transportation/shuttle services (to and from CCNC)
- Service animals and pet accommodation
- Laundry facilities
- Client access to on-site storage
- Hygiene products
- HMIS participation and documentation
- Manage client reservation and referral process
- Welcome, intakes, and assessment
- Housing First program with low-barriers to entry and operations
- Case management and other appropriate permanent housing-focused services (e.g., housing navigation, case conferencing)
- Substance use recovery classes such as AA, 12 Step programs
- Coordination for mobile health services
- Participation in the Coordinated Entry System (CES)
- Coordination with the City of Garden Grove Housing Authority, referrals to county, state and federal programs, as well as nonprofit and social service agencies, as appropriate
- Mail services, as needed
- Telephone access, charging and message services, including ADA-compliant telephone

# INFORMATION

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