

FAQ'S



**CENTRAL CITIES
NAVIGATION
CENTER**

1. What qualifications do clients need to enter the Central Cities Navigation Center (CCNC)?

Clients must have homelessness verification and ties to one of the 3 cities – Garden Grove, Westminster and Fountain Valley

2. How many meals are provided daily to clients?

3 meals provided daily

3. Will there be laundry services on site?

Laundry facilities available

4. Who will assist clients at the CCNC?

On site case management and housing navigation

5. What type of shared dorms does the CCNC provide?

3 shared dormitories – men, women and couples

6. What types of beds are available at the CCNC?

Single beds and bunk beds

7. Does the CCNC provide transportation for clients?

Shuttle transportation on and off site 7am till 7pm – no walk on or off

8. What are considered unlawful activities upon entering the CCNC?

No weapons, drugs or drug paraphernalia allowed on site or any unlawful activity

9. Does the CCNC accept all clients' belongings?

No. Clients can only bring 2 bags of personal belongings admitted per client

10. Are pets allowed at the CCNC?

1 support animal allowed on intake per client dependent on capacity and review

11. Does the CCNC allow visitors?

No client visitors allowed on site