

# FACT SHEET



## CENTRAL CITIES NAVIGATION CENTER

### PROJECT SUMMARY

The City of Garden Grove, in collaboration with Fountain Valley, Westminster, and the County of Orange, is establishing a Central Cities Navigation Center (CCNC). This facility offers year-round transitional emergency housing and services to homeless individuals in Orange County's Central Service Planning Area, facilitating pathways to permanent housing, income, healthcare, and stability.

Located at [13871 West Street, Garden Grove, CA 92843](#), the CCNC occupies 18,166 square feet, with the main structure covering 11,363 square feet. The CCNC accommodates 85 beds with the capacity to expand to 100 beds.

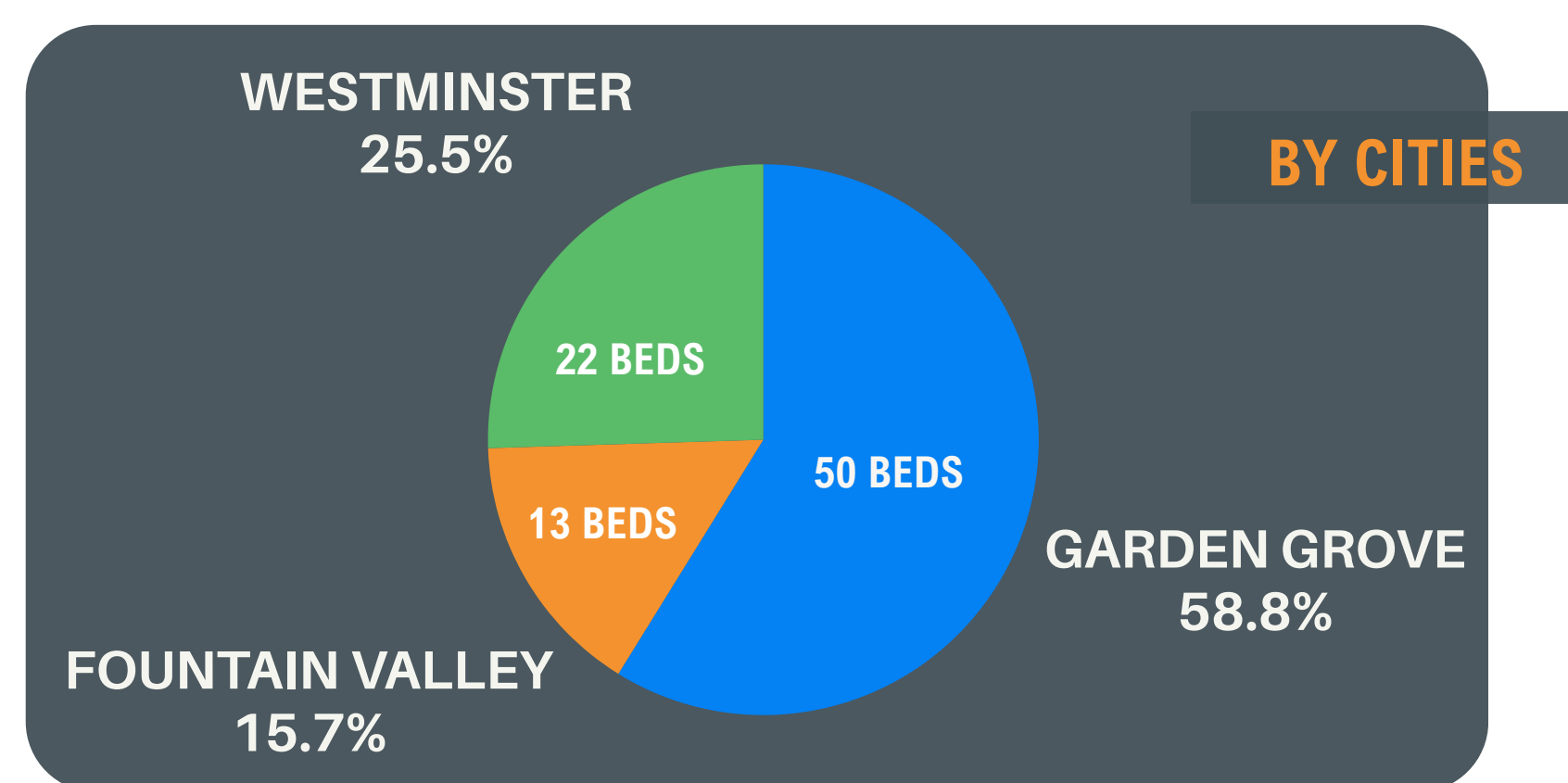
### BACKGROUND

The 2022 Orange County Point-In-Time (PIT) Count concluded that Orange County had a total unsheltered count of 3,057 individuals. The cities of Garden Grove, Fountain Valley and Westminster had a total count of 475 unsheltered individuals, which represents 15.54% of the unsheltered population in the county and 31.21% of the unsheltered population in the Central SPA.

The Cities of Garden Grove, Fountain Valley and Westminster created a tri-cities partnership in an effort to address the growing issue of homelessness in the Central SPA. As part of the City of Garden Grove's Comprehensive Strategic Plan to Address Homelessness, the City of Garden Grove leads the tri-cities partnership to open the Central Cities Navigation Center (CCNC).

Funding for the CCNC will be provided through a tri-cities collaboration between the Cities of Garden Grove, Fountain Valley, and Westminster, and the County of Orange. County funding for the CCNC is committed through a one-time allocation of \$5.3 million for construction and tenant improvements, and an annual contribution of \$625,000 for on-going, annual operations over a period of ten (10) years. The total county funding commitment amounts to \$11.55 million.

### BEDS BREAKDOWN



**BY DORMS**

DORMS	BEDS
MEN	55 BEDS
WOMEN	22 BEDS
COUPLES	6 BEDS
FLEX ROOMS (2)	2 BEDS

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### ABOUT THE OPERATOR



A non-profit organization founded in 1896 and is one of Southern California's oldest and largest nonprofit organizations. VOALA has capacity and expertise serving people experiencing homelessness through a full continuum of services, including: over 2,800 beds of interim housing shelter; community-based outreach and engagement; housing-focused case management; housing navigation; comprehensive service linkages; financial assistance; post-move-in stabilization; and homelessness prevention. VOALA oversees Pathways to Home, the largest homeless shelter in Los Angeles which holds 300 beds. The agency serves more than 13,500 unhoused people annually through more than 90 programs.

VOALA will serve approximately 170 individuals. VOALA's current term of agreement is for two (2) years, with the possibility of annual extensions for an additional three (3) years.

### Operations key facts:

- Hours of Operations: 24/7 including city holidays
- Length of Stay: < or = 120 days
- No walk-in
- 18+, no children
- Anticipated to serve ~170 people per year on rotation

### Referral guidelines:

- By designated PD division: GGPD SRT, FVPD HLO, WPD HLO
- Cities' contracted street outreach service providers
- Through the bed reservation systems: VOALA, PATH

### Offered supportive services:

- 1-on-1 case management
- Mental health and stabilization services/resources
- Substance use counseling and stabilization services/resources
- Outpatient health services
- Service animals and pet accommodation
- Education services and life skills development
- Employment assistance and job training
- On-site transportation/shuttle services (to and from CCNC)
- CES and HMIS participation and documentation



<https://ggcity.org/navigation-center>