# CITY OF GARDEN GROVE

# HOMELESSNESS STRATEGY ACTION PLAN

FY 2025 -2026



THE FOLLOWING IMPLEMENTATION ACTIONS ARE IDENTIFIED AS PRIORITIES FOR IMPLEMENTATION WITHIN THE FIRST YEAR OF THE 2025-2030 HOMELESSNESS STRATEGY, WHICH WILL COVER JULY 1, 2025 - JUNE 30, 2026.

### **GOAL 1: ENHANCE COMMUNICATION AND COMMUNITY ENGAGEMENT**

Cost	Task	When	Who	Metric
\$\$	Update City's web-page and develop public facing dashboard	End of Q3	EDHD, IT, & Tri- Cities	Complete major revisions to City web-page and develop data dashboard by March 31, 2026
\$	Develop and distribute a partner satisfaction survey	End of Q4	EDHD & Tri-Cities Stakeholders	Complete the survey on Survey Monkey and distribute by June 30, 2026
\$\$	Success stories	Ongoing - Quarterly	EDHD, VOALA, Tri-Cities PIOs, & GGTV3	Prepare and distribute 4 success stories annually
\$	Quarterly Tri-Cities meetings	Ongoing - Quarterly	EDHD & Tri-Cities	Hold 4 meetings with the Tri- Cities annually

### **GOAL 2**: ENHANCE SERVICE DELIVERY SYSTEM TO IMPROVE RESPONSE TO HOMELESSNESS

Cost	Task	When	Who	Metric
\$\$\$	Contract management and oversight	Ongoing	EDHD Staff	Manage all homeless service contracts and audit service provider performance
\$	Quarterly service provider meetings	Ongoing - Quarterly	EDHD & Tri- Cities homeless service providers	Hold 4 meetings with the Tri- Cities homeless service providers annually
\$	Develop and distribute a client satisfaction survey	End of Q4	EDHD & VOALA	Complete the survey on Survey Monkey and distribute by June 30, 2026
\$	OC Workforce Solutions mobile unit visits at the CCNC	Ongoing - Quarterly	EDHD, OC Workforce Solutions, & VOALA	Host quarterly events at the CCNC
\$	Vituity health clinics at the CCNC	Ongoing - Monthly	EDHD, Vituity Cares Foundation, CCNC, & service providers	Host monthly events at the CCNC

### Cost Matrix

\$	\$\$	\$\$\$
Minimal amount of staff time or cost	Moderate amount of staff time or cost	Significant amount of staff time or cost

## <u>GOAL 3</u>: LEVERAGE PARTNERSHIPS, FUNDING AND RESOURCES TO MAXIMIZE UTILIZATION TO THE BENEFIT OF CLIENTS

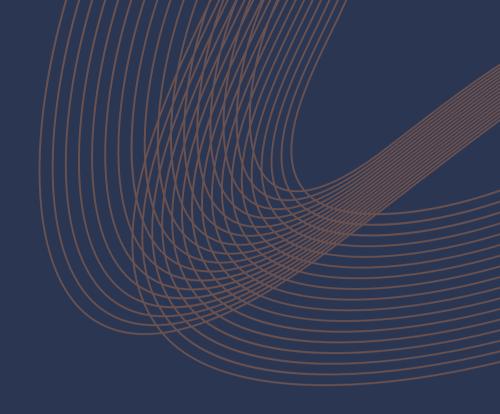
Cost	Task	When	Who	Metric
\$	Develop protocols to track client referrals to services	End of Q2	EDHD & VOALA	Begin tracking client referrals on January 1, 2026
\$	Identify and leverage workforce development and employment resources within the County	End of Q4	EDHD, County, VOALA, City Attorney's Office	Number of resources secured
\$	Grant funding applications	Ongoing	EDHD	Number of successful applications
\$	Coordinate with local agencies to leverage resources for CCNC clients	Ongoing	EDHD	Number of local agencies that were leveraged to support clients

# GOAL 4: IMPROVE QUALITY OF LIFE FOR GARDEN GROVE RESIDENTS, BUSINESSES, AND STAKEHOLDERS

Cost	Task	When	Who	Metric
\$\$	Issue an RFP to secure polling company for community survey	End of Q4	EDHD, Polling Agency, Public Relations	Finalize RFP and execute contract with polling agency by June 30, 2026
\$\$	Develop heat map to track public safety calls related to homelessness	End of Q4	EDHD, SRT, IT	Complete the map and begin tracking public safety calls by June 30, 2026
\$\$\$	Encampment prevention through environmental design	Ongoing	EDHD, SRT, Be-Well, PATH, and Public Works	Number of encampment cleanups and deterrent fencing installed

FOR MORE INFORMATION PLEASE VISIT THE CITY'S WEBSITE AT:

HTTPS://GGCITY.ORG/ADDRESSING-HOMELESSNESS



### **CONTACT INFORMATION:**

TIM THRONE PROJECT MANAGER (714) 741–5144, <u>TIMOTHYT@GGCITY.ORG</u>

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