



PUBLIC ACCESSIBILITY SURVEY

In accordance with the Americans with Disabilities Act (ADA), the City is developing a 25-year Public Accessibility Transition Plan. The City would like to hear from local residents and visitors, with or without disabilities, who access City-owned and operated facilities, programs and services. The information provided will help guide the City in developing a plan that will suggest remedies to accessibility barriers; provide cost analysis; and create project scheduling.

PLEASE FILL OUT THE ONLINE SURVEY BY FRIDAY, JANUARY 31, 2020.

English: www.surveymonkey.com/r/gg-public-accessibility-survey

Spanish: www.surveymonkey.com/r/gg-public-accessibility-survey-sp

Vietnamese: www.surveymonkey.com/r/gg-public-accessibility-survey-viet



PUBLIC ACCESSIBILITY SURVEY

Please fill out the survey and return it to one of the following locations by Friday, January 31, 2020.

Garden Grove City Hall

11222 Acacia Parkway, Garden Grove, CA 92840

H. Louis Lake Senior Center

11300 Stanford Avenue, Garden Grove, CA 92840

Garden Grove Public Works

13802 Newhope Street, Garden Grove, CA 92843

1. Are there programs or activities sponsored by the City of Garden Grove, or facilities owned by the City of Garden Grove, that you or someone you know cannot participate in or enjoy because of a disability? If yes, please describe.

☐ Yes ☐ No

2. Have you participated in a program, activity, or visited a City of Garden Grove facility or park that you particularly enjoyed? If yes, please describe.

☐ Yes ☐ No

3. Which location owned by the City of Garden Grove is most important to you?

4. Rate the following features of the City of Garden Grove's facilities in order of importance to you from one (1) to five (5), with the most important as one (1)

- ☐ Restrooms
- ☐ Parking
- ☐ Pathway/Sidewalk
- ☐ Building Entrance
- ☐ Meeting Rooms

5. Rate the following types of the City of Garden Grove's facilities in order of importance to you from one (1) to eight (8), with the most important as one (1).

- ☐ Sports Fields
- ☐ Playgrounds
- ☐ Community Centers
- ☐ City Hall
- ☐ Police Department
- ☐ Fire Department
- ☐ Public Works
- ☐ Theater/Amphitheater

6. Do you or someone you know require visual interpretive services or assisted listening systems at the City of Garden Grove's public meetings or programs?

☐ Yes ☐ No

7. Is the City of Garden Grove's website and phone system accessible to you? If no, what functions are not accessible to you?

☐ Yes ☐ No

8. Do you feel that the City of Garden Grove provides adequate emergency response services to assist citizens with disabilities? If no, which services are inadequate?

☐ Yes ☐ No

9. What program, activity, or facility can benefit from accessibility improvements in the City of Garden Grove?
