



**GARDEN GROVE - MODIFIED PUBLIC COUNTER SERVICES
(BY PHONE, ONLINE, EMAIL OR MAIL)**

COMMUNITY SERVICES DEPARTMENT	<p>FOR PARKS, FACILITIES and CONTRACT CLASSES:</p> <p>1. For general information, call during normal business hours: (714) 741-5200; email recreation@ggcity.org; or visit ggcity.org/community-services</p>
FINANCE DEPARTMENT	<p>FOR WATER BILLING CUSTOMERS: Water bill payments can be made:</p> <ol style="list-style-type: none"> Over the phone: (888) 867-2992 Online: ggcity.org/water By mail Drop off check payment in the drop box in the front of City Hall Purchase a money order and drop it in the drop box in the front of City Hall <p>Water service disconnections have been postponed until April 17, 2020. Late water payments will be accepted without penalty if paid by May 1, 2020.</p> <p>To inquire about your water bill, start or stop water services, call (714) 741-5078 or visit ggcity.org/finance/water-billing</p> <p>For emergency water service: (714) 741-5704</p> <p>FOR BUSINESS TAX CUSTOMERS:</p> <ol style="list-style-type: none"> To apply for a business license or pay business tax, call during normal business hours: (714) 741-5074 For general information, visit ggcity.org/finance/business-tax
COMMUNITY AND ECONOMIC DEVELOPMENT DEPARTMENT	<p>FOR BUILDING & SAFETY CUSTOMERS: To inquire about building permit(s), plan check or building inspection(s), visit ggcity.org/building-and-safety; call during normal business hours: (714) 741-5307; or email building@ggcity.org</p> <p>FOR CODE ENFORCEMENT: For general information, call (714) 741-5350 or email codeenforcement@ggcity.org</p> <p>FOR PLANNING SERVICES CUSTOMERS: To inquire about land use or zoning matters, visit ggcity.org/planning; call during normal business hours: (714) 741-5312; or email planning@ggcity.org</p>
PUBLIC WORKS DEPARTMENT	<p>FOR ENGINEERING CUSTOMERS: To inquire about land development, capital projects or traffic, visit ggcity.org/engineering; call during normal business hours: (714) 741-5192; or email rjacot@ggcity.org</p> <p>FOR WATER SERVICES CUSTOMERS: To inquire about repairs, operations, engineering and sanitation services, visit ggcity.org/pw/water; call during normal business hours: (714) 741-5359; or email pw@ggcity.org</p> <p>FOR PARKING CITATION PAYMENTS: To find, pay or appeal your parking citation, the following options are provided:</p> <ol style="list-style-type: none"> Pay over the phone: (800) 453-1606 Pay online: pticket.com/gardengrove By mail (check or money order): City of Garden Grove, P.O. Box 409 Tustin, CA 92781 Drop-off box located in front of City Hall (check or money order) <p>FOR REPUBLIC SERVICES CUSTOMERS: Refuse payments can be made at republicservices.com or by calling (714) 238-2444. Republic Services will be operating under the following guidelines:</p> <ul style="list-style-type: none"> Cart contents will be accepted only. Drivers will no longer pick up waste left outside of residential or commercial containers. Curbside recycling and yard waste collection services will remain in place. Bulk and e-waste programs are suspended. <p>For more information, visit republicservices.com</p>

For general information, call **(714) 741-5000** or visit ggcity.org.
City of Garden Grove, 11222 Acacia Parkway, Garden Grove, CA 92840
Office Hours: 7:30 a.m.–5:30 p.m., Alternating Fridays (4/10 closed)