



2021 Homelessness Activities and Updates

City Council Meeting
April 27, 2021



CITY OF GARDEN GROVE

DRAFT
COMPREHENSIVE STRATEGIC PLAN
TO ADDRESS HOMELESSNESS

GARDEN GROVE'S FIVE-YEAR ROADMAP



Prepared by
 City of Garden Grove
 Community and Economic
 Development Department

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 January 2021

FAIR HOUSING FOUNDATION
 Call Fair Housing Hotline:
1-800-446 FAIR
 Free Assistance for Tenants and Landlords

COMMUNITY OUTREACH

HOMELESSNESS 101
 Hosted by the City of Garden Grove

UNITED TO END HOMELESSNESS

Homelessness has reached crisis levels both locally and nationally. Many factors, including misinformation and myths, contribute to this growing problem.

This Homelessness 101 presentation will provide information and answer some of the most frequently asked questions about this issue.

What is homelessness?
What causes people to become homeless?
What is the current state of homelessness in Orange County?
How can homelessness be solved?




By the end of this session, you will become familiar with the approaches, philosophies and terminology associated with homelessness. More importantly, you will gain a much better understanding of the homeless system in our community, including up-to-date statistics and best practices for solving homelessness in Orange County for good.

Let by
Atty McCallan
 Manager
 Community Engagement
 Office for Homelessness
 Orange County Health Dept.

Tuesday, February 9th
3:30 p.m. to 5:30 p.m.
Register* at
<https://bit.ly/3kxv0t6>

*Registration will close 1 day before the show

UnitedToEndHomelessness.org
[#EndHomelessnessOC](https://twitter.com/UnitedToEndHomelessnessOC)

Empowered by
  

UNITED TO END HOMELESSNESS **G** **GARDEN GROVE**

HOUSING CHAMPIONS
ADVOCACY 101

Learn about housing advocacy and join us as a Housing Champion!

We'll explore the information you need to be an effective voice to create more supportive and affordable housing in your community.

We'll discuss moving supportive and affordable housing developments toward approval in Garden Grove.

Free Virtual Meetups with

Tim Stone
 City of Garden Grove
 Planning Director

Kimberly Adams
 Orange County Health
 Department
 Director

FRIDAY, FEBRUARY 19 | 12:00PM
PRE-REGISTER TO RECEIVE YOUR ZOOM LINK
<https://bit.ly/3kxv0t6>

Virtual Fair Housing Workshop

Fair Housing Foundation is a HUD approved Housing Counseling Agency who is dedicated to promoting equal access to housing by educating about housing rights.

Tuesday, April 6, 2021
6:00pm - 7:30pm
 Via Zoom
 Open to City of Garden Grove Residents
 To RSVP visit:
<https://bit.ly/2OBWLi0>

RSVP TODAY!
800-446-FAIR (3247)

Follow us on social media and be updated on upcoming workshops

Cost: FREE

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FAIR HOUSING FOUNDATION


This workshop will have Korean and Vietnamese Translations Available

This workshop is for Tenants, Landlords, Managers, Property Owners, Attorneys, Realtors and Management Companies. The workshop covers:

- Information on COVID-19
- New Statewide Laws
- Federal and State Fair Housing Laws
- Housing Discrimination
- Modifications and Accommodation
- Families with Children
- Notices
- Evictions Process
- Security Deposits
- Habitability & Repairs
- Rent Increases
- And Lots More...

Easy way to learn about your rights and responsibilities!





CITY OF GARDEN GROVE
**WORKFORCE ACTIVATION
& READINESS PROGRAM**





WEBINAR

**TUESDAY, MARCH 30
4PM - 5PM**

Webinar will include:

- Opening remarks from Mayor Steve Jones
- General Program information from City Staff
- Service Provider presentations from OCAPICA and StandUp For Kids regarding their programs and the services they provide
- A partner presentation from the LA/OC Building and Construction Trades Council regarding their Apprenticeship Readiness Program
- Q&A

ZOOM LINK
ggcity-org.zoom.us/j/96501895693



WORKFORCE DEVELOPMENT

- RESUME BUILDING
- INTERVIEW PREPAREDNESS
- JOB TRAINING
- JOB PLACEMENT
- TRADE APPENTICESHIP



LAUNCH ONLINE COMMUNITY SURVEY

- **MAY 2021**
- <https://ggcity.org/endhomelessness>





EXPLORE OPPORTUNITIES TO ADDRESS MENTAL HEALTH NEEDS





THE CHALLENGE:

GGPD STATS related to Mental Health and Homelessness

- **Annually, the GGPD responds to over 14,491 calls for service where mental health and / or homelessness are the primary cause for deployment**
 - 3,066 calls annually involve mental health related issues
 - 11,425 calls for service involve homelessness, where mental illness is often a primary cause
- **Combined, these calls constitute approximately 21% of all GGPD calls for service**
 - As societal issues have become increasingly complex, rather than developing new service lines, police departments have been asked to address issues outside of traditional crime response



THE IMPACTS:

**Significant Hours
Needed Annually...
For Mental Health
Calls Alone**

- **For calls for service that involve mental health issues, our standard protocols results in significant hours of police officer response time each year**
 - Each mental health call requires at least two (2) responding officers, and takes an average of +45 minutes to address
 - An officer's presence can escalate already volatile situations, increasing the potential for use of force
- **Response plan requires police officers to conduct an in-field evaluation and assess options**
 - If patient voluntarily elects mental health evaluation, officers then arrange for transportation
 - If patient does not volunteer, officers have several options
 - Orange County Mental Health Psychological Evaluation Team (PET) – often lengthy response time
 - Orange County Mental Health Crisis Assessment Team (CAT) – often lengthy response time
 - Officers transport via ambulance or patrol car to hospital emergency room
 - Officers required to remain in the E.R. until an appropriate bed is identified and secured
 - Officers transport via ambulance / squad car to lock down facility
 - Most often medical clearance is needed, and patients under the influence are denied admittance until sober



THE FRUSTRATION:

For Drug/Alcohol/
Addiction Issues,
Police Have Limited
Response Options

- **For associated drug / alcohol / addiction calls, police officers have limited options**
 - Officers have to assess the situation and determine if the issue is a mental health concern or a criminal offense
 - Although highly trained, police officers lack the clinical expertise necessary for accurate determination
- **If the call is mental health related, response program described previously is deployed**
- **If offense is criminal, officers use discretion to determine if arrest is warranted / appropriate**
 - Often, arrest is a short-term fix for a long-term, chronic problem
 - As an alternative to arrest, officers can suggest and offer resources to services
 - Traditionally not a timely solution for the individual or family
 - Officers often unfamiliar with the array of services available
 - Depending on person's access to insurance or alternative coverage (SSI, Medicaid), resources will differ
 - Police are not necessarily aware of an individual's history



POSSIBLE SOLUTION:

Mobile Mental Health Unit

- **Explore the creation of a mobile crisis response program**
 - Such an effort would not only lead to better outcomes, but would serve as a force multiplier by potentially freeing police officers from having to respond to ~14,500 calls for service annually
- **Mobile crisis response involves the development of a non-sworn, contracted, 3rd party response team to assist individuals experiencing a crisis**
 - **Mobile:** vehicle based team
 - **Crisis:** homeless, mental health, substance abuse, addiction, wound care
 - **Response:** non-violent calls are diverted from the police to the mobile crisis response team
 - **Intervention:** 5150 holds, voluntary committals, psychiatric services navigation
 - **Rehabilitation:** detox services, addiction treatment (outpatient, inpatient)
 - **Case Management:** in-home or clinical follow-up, with family assistance and support



A Mobile Mental Health Unit has been designed to support and enhance existing emergency response efforts, not replace!

- *Currently, there are three response tools for emergency service calls:*
 - **Police**
 - **Fire**
 - **EMS**
 - *Mobile Unit intended to be a 4th response tool, to take on the applicable mental health/homeless calls*

Phone > Dispatch > Police, Fire, EMS or Mobile Crisis Response





HUNTINGTON BEACH Pilot Mobile Crisis Response Program

- **The City has selected Be Well OC to develop a mobile crisis response program**
 - Operational by June/July
 - HOPE Program
 - Budget: \$1.5M
- **Partnerships being cultivated with various entities to support mobile crisis response efforts**
 - *Huntington Beach Hospital*
 - *Orange County Health Care Agency*





FUNDING OPTIONS:

- CDBG-COVID
- CDBG-Entitlement
- ESG-COVID
- Low and Moderate Income Housing Trust Fund
- General Fund



NEXT STEPS:

1. Continue community engagement of Draft CSPAH
2. Complete budget analysis to deploy a Pilot Mobile Health Program
3. Consider bringing back a proposal with the City of Huntington Beach to partner in a Pilot Mobile Health Care Unit with Be Well OC