CITY OF GARDEN GROVE

COMPREHENSIVE STRATEGIC PLAN TO ADDRESS HOMELESSNESS

GARDEN GROVE'S FIVE-YEAR ROADMAP



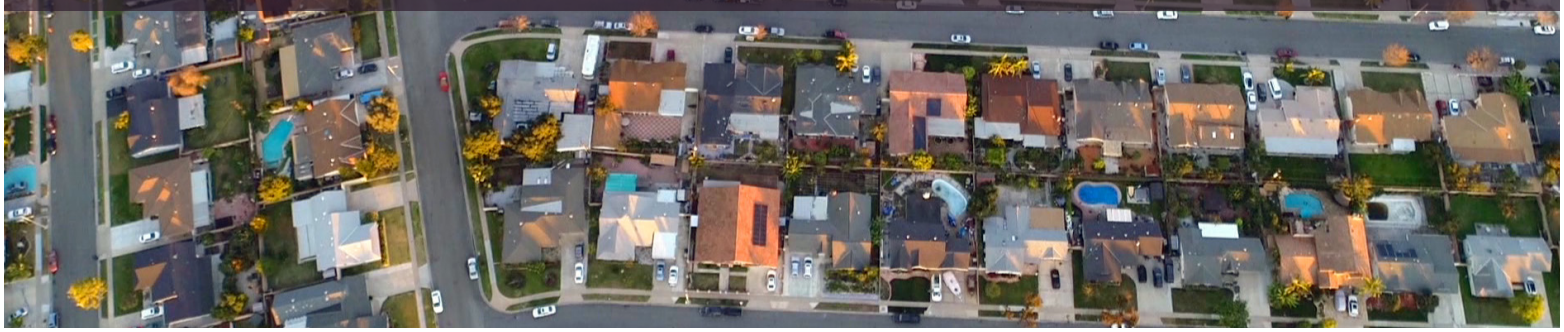
Prepared by
City of Garden Grove
Community and Economic
Development Department

GARDEN GROVE

September 2021

OVERVIEW AND PURPOSE OF COMPREHENSIVE STRATEGIC PLAN

The City of Garden Grove is strategically located in central Orange County, the 5th largest city with a population of approximately 171,644 according to the 2019 estimates by the U.S. Census Bureau.



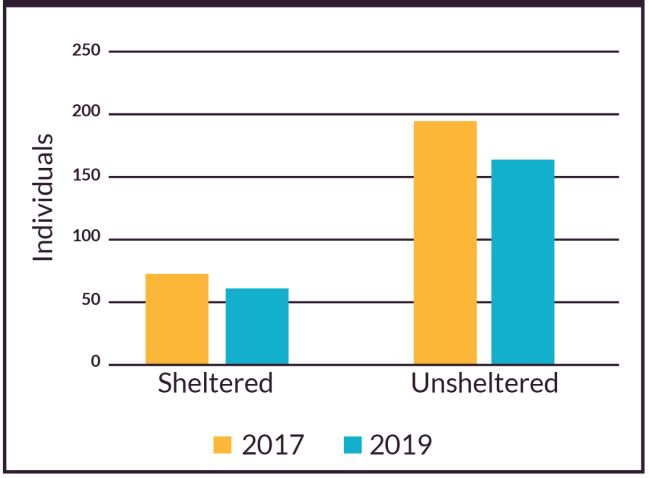
In 2016, an Assessment of Homeless Services in Orange County identified the need for regional coordination that resulted in the creation of Service Planning Areas (SPA's) for North, Central and South Orange County cities to engage in more regional outreach, and formalize protocols across the county for responding to homelessness solutions and coordination with cities. Garden Grove is identified within the **Central Service Planning Area (Central SPA)** among 9 cities (Costa Mesa, Fountain Valley, Huntington Beach, Newport Beach, Santa Ana, Seal Beach, Tustin, Westminster, portions of County unincorporated areas). The City actively coordinates with Central SPA jurisdictions and the County of Orange to address the needs of both its homeless residents and those at-risk of homelessness. Regional efforts to connect individuals experiencing homelessness and highlights of the homeless efforts undertaken within the Central SPA are incorporated into this document.

In January 2019, the latest **Point in Time (PIT) Count** identified that, on any given night in Garden Grove, an estimated 225 individuals experienced homelessness. The County of Orange revised the methodology for the 2019 PIT Count, which required outreach workers to complete mobile surveys for each homeless individual they encountered during the count. Each survey that was submitted had unique identifiers for the person being surveyed that allowed the County to eliminate duplication during the count and arrive at a more accurate figure. While this snapshot provides a single moment in time of homelessness in Garden Grove, the City continued to expand street outreach resources and programs with the Garden Grove Police Department (Special Resources Team), leveraged County, State and Federal resources to deliver homeless prevention programs in partnership with local service providers, and regional cooperation. In May 2019, a City Council Study Session was conducted to highlight the City's **Comprehensive Approach to Address Homelessness**, an overview of homeless activities and resources deployed to address the increasing homelessness challenges.

In FY 2018-19, Garden Grove first responders answered 7,426 calls for services related to homelessness, for which the fiscal impact totaled approximately $825,000. While the City currently contracts with local service providers to connect homeless individuals and families to needed resources, the lack of permanent housing continues to be a barrier to combatting homelessness.

Garden Grove PIT Count (2017 and 2019 Data)

In January 2019, the latest Point in Time (PIT) Count identified that on any given night in Garden Grove, an estimated 225 individuals experience homelessness.

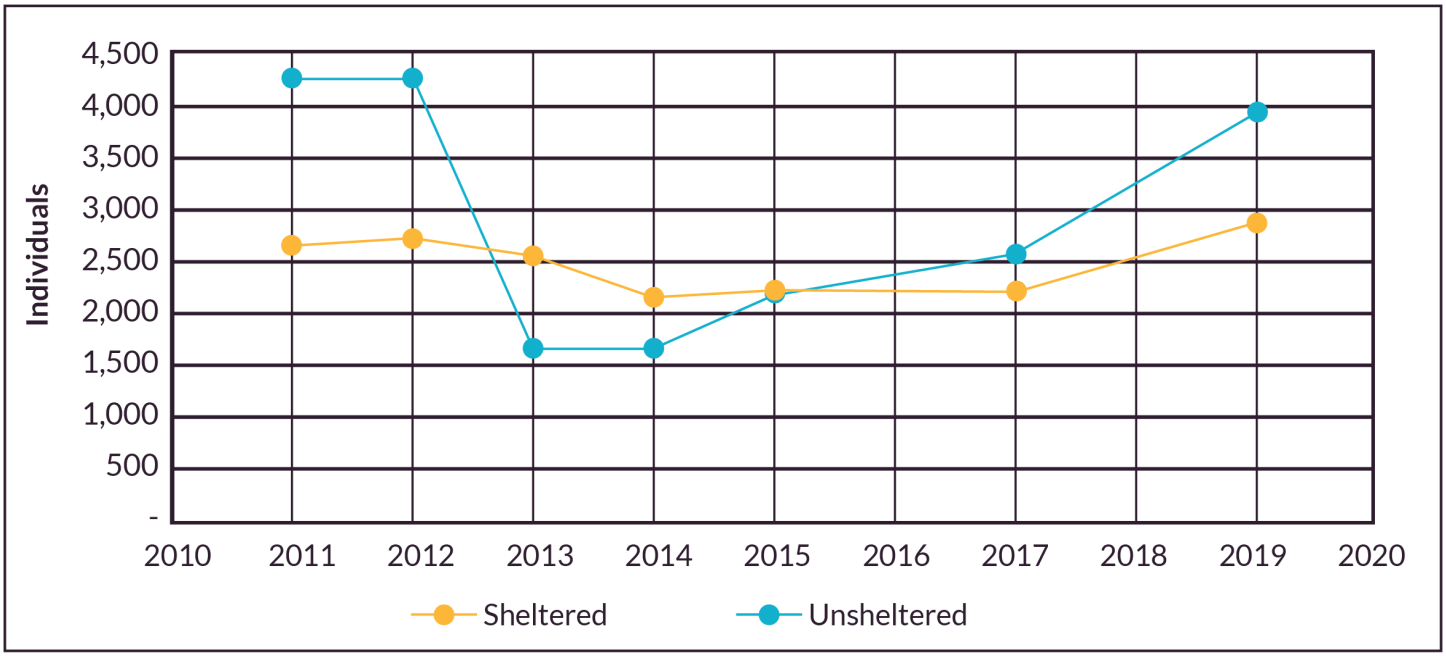


Date	Sheltered	Unsheltered	Total
2017	74	194	268
2019	62	163	225

In addition to the PIT Count data and regional demographics, it is beneficial to examine city-level data from the regional **Coordinated Entry System (CES)**. The CES provides an enhanced perspective of those experiencing homelessness and their respective challenges and needs by analyzing responses to the **Vulnerability Index-Service Prioritization Decision Assistance Tool (VI-SPDAT)** survey. The VI-SPDAT helps to identify related social and medical factors that generally contribute to homelessness and assists in prioritizing individuals for limited housing and service resources. The collected data is analyzed to produce an acuity score, which serves as a reference for the administrator in charge of local resources. The VI-SPDAT survey can also help to identify appropriate housing interventions for households experiencing homelessness. It is suggested that those experiencing homelessness who fall into the low-acuity scoring range of the assessment (0-3) should be able to find housing on their own; individuals in the mid-acuity scoring range (4-11) typically require time-limited housing assistance and case manager are best served by Rapid Re-housing programs; and high-acuity individuals (12+) generally need supportive housing and more in-depth support services.

The **Homeless Management Information System (HMIS)** technology is a web-based information system used to collect data related to homelessness. Orange County agencies that serve the homeless and at-risk communities obtain information from their clients, which is then entered into the system. HMIS has the capacity to collect and maintain unduplicated statistics on a regional level to provide a more accurate picture of our region's homeless and at-risk population. Additionally, HMIS provides granular data to better understand client needs, help agencies plan appropriate resources for the clients they serve, inform public policy in their respective approaches to end homelessness, as well as to coordinate services and intake procedures to streamline the entire process.

FIGURE 1. 2011 - 2019 Orange County Sheltered and Unsheltered Homeless Data



Date	Sheltered	Unsheltered	Total
2011	2,667	4,272	6,939
2012	2,738	4,272	7,010
2013	2,573	1,678	4,251
2014	2,155	1,678	3,833
2015	2,251	2,201	4,452
2017	2,208	2,584	4,792
2019	2,899	3,961	6,860

Source: 2011-2019 Garden Grove Point-in-Time Count



This **Comprehensive Strategic Plan to Address Homelessness (GG-CSPAH or CSPAH)** incorporates the ongoing efforts identified in the 2019 Comprehensive Approach to Address Homelessness while expanding framework of goals and strategic actions along with regional coordination to achieve the following priorities presented to the City Council in 2019:

1. **STABILIZE:** Explore partnerships to establish a local Crisis Stabilization Unit
2. **NAVIGATE:** Evaluate alternatives and feasibility of a local Navigation Center
3. **SUPPORT:** Encourage development of Permanent Supportive Housing
4. **ASSIST:** Create a Tenant Based Rental Assistance Program

Garden Grove's leadership is committed to furthering efforts to reduce instances of homelessness. The GG-CSPAH will enable the City to be strategic in identifying ways to connect the homeless to resources and programs, as well as to maintain strong connections with the Central SPA and other regional partners. Additionally, the CSPAH provides a framework to help Garden Grove be more proactive, contribute to the regional efforts regarding ending homelessness, and to develop a framework for funding decisions related to homelessness. While the GG-CSPAH identifies goals and strategic actions aimed at addressing homelessness over the next five (5) years, it is designed to be flexible and adaptable to community needs as priorities, opportunities and/or available resources may change.



GARDEN GROVE HOMELESS DATA

For the purposes of this GG-CSPAH, all data of individuals assisted are protected and remain confidential. The date range of the data provided below resulted from the First Quarter of FY 2020-21 (April 1, 2020 through September 30, 2020) as collected through the CES for Garden Grove.

48.9%
Percentage calls for service increased in 2020 from the prior year.

Main catagory of need being requested: **Housing assistance and services**
79.6%

Food/Meals are the second highest catagory of need being requested
73.1%

Gender data of individuals assessed:
Male: **63.6%**
Female **36.1%**

Age data of individuals assessed:
15% Younger than 24 years old
59% 25-54 years old
26% 55 and older.

Race data of individuals who shared:
66% Caucasian
11.6% African American
(data was not collected on 4.2% of assessments)

618
The average amount of days an individual is homeless prior to project entry.

A substantial number of households throughout the City are believed to be "housing insecure" and are bearing a large cost burden for housing, which is defined as paying more than 30% of total household income toward housing expenses. Instances of housing instability and homelessness have been on the rise since the onset of COVID-19 in March 2020. The uncertainty of the economy, increase in unemployment, and the ongoing public health crisis have resulted in a strain on rental assistance (aka Homelessness Prevention) resources.

*Housing affordability continues to be a major issue in the County of Orange with the average cost of a **2-bedroom apartment hitting $2,216 per month** with only 207 units of affordable housing approved for construction in FY 2019-20.*

In April 2020, the City was awarded supplemental funding via the Coronavirus, Aid, Relief, and Economic Security (CARES) Act to, among other things, prevent housing instability and homelessness through the following resources: Community Development Block Grants (CDBG), Emergency Solution Grants (ESG), and Coronavirus Relief Fund (CRF). Details of CARES Act funds allocated via the CDBG-CV1, CBDG- CV2, ESG-CV1 and ESG-CV2 funds are further described in the next section of the GG-CSPAH.



EXISTING EFFORTS TO ADDRESS HOMELESSNESS

The City of Garden Grove is committed to assisting its residents, both homeless and housed, to obtain and maintain safe, decent, and affordable housing within their communities. Garden Grove currently funds a number of activities and programs related to homelessness. The information below illustrates the annual City funding allocation dedicated to supporting individuals and families experiencing homelessness, and those facing housing instability.

FIGURE 2: ANNUAL FUNDING AND ACTIVITIES RELATED TO PREVENTING AND COMBATING HOMELESSNESS

Service Provider	Activity	Resource	FY 19/20 Expenditures	FY 19/20 Participants	FY 20/21 Allocations	FY 20/21 Participants
Interval House	Rapid Rehousing Program	ESG	$44,932	5 households (19 individuals)	$34,775	3 households, 9 individuals
Interval House, *Thomas House & *Mercy House *(FY 19/20 only)	Homeless Person Overnight Shelter	ESG	$72,266	221 individuals	$46,600	87 individuals
Mercy House	Homelessness Prevention	ESG	$7,499	3 households (12 individuals)	$30,442	9 households 26 individuals
City Net	Street Outreach	ESG	$30,353	502 individuals	$50,000	200 individuals
211 Orange County	HMIS	ESG	$5,332	N/A	$5,241	N/A
Fair Housing Foundation	Fair Housing Counseling and Education	CDBG	$34,932	7,020 individuals	$34,932	6,710 individuals
Community Services Department	Meals on Wheels & Senior Center	CDBG	$176,743	1,607 seniors	$182,837	530 seniors
Garden Grove Police Department	Gang Suppression Unit	CDBG	$121,525	1,137 individuals	N/A	N/A
Garden Grove Police Department	Special Resource Team	CDBG	N/A	N/A	$121,695	200 referrals, 40 street exits
City of Garden Grove	Senior Home Improvement Grant Program	CDBG	$71,821	13 households	N/A	N/A
City of Garden Grove & Habitat for Humanity	Home Repair Program	CDBG	N/A	N/A	$240,000	40 households
City of Garden Grove	Jobs 1st Program	CDBG	$25,360	2 businesses	$175,000	7 businesses
Mercy House & Interval House	HEART Program	HOME	$307,788	48 homeless households	$640,000	37 homeless households
City of Garden Grove	Affordable Housing Program	HOME	$683,187	N/A	$602,423	N/A
City of Garden Grove	First-Time Home Buyer	CalHome (HCD)	$133,007	5 households	$300,000	10 households
City of Garden Grove, Pacific Mercantile Bank & Benchmark Mortgage	First-Time Home Buyer	Federal Home Loan Bank of San Francisco	$88,000	4 households	N/A	N/A
Garden Grove Housing Authority	Section 8 Housing Choice Voucher Program	HUD	$36,923,106	2,214 households	$39,900,000	2,200 households
Garden Grove Housing Authority	Family Self-Sufficiency Program	HUD	$133,146	2,214 households	$76,039	2,200 households

FIGURE 3: CARES ACT FUNDING AND ACTIVITIES RELATED TO PREVENTING AND COMBATING HOMELESSNESS

		PROGRAM(S)	FUNDING AMOUNT	ALLOCATION	DESCRIPTION	PERFORMANCE GOALS
The CARES Act ($5 Billion)	US Department of Housing and Urban Development (HUD)	A CDBG-CV1 (4-2-20)	1,194,311	830,449	JOBS 1st Business Program	Est. 50 businesses
				30,000	Meals on Wheels (Family meals)	Est. 345 families
				20,000	CAPOC (Family Food Boxes)	Est. 3,200 individuals
				45,000	Community Services (Family Resource Centers)	Est. 3,200 individuals Est. 6 Restaurants
				30,000	PPE for first responders	Est. 17,500 individuals
				238,862	20% Administration	N/A
		B ESG-CV1 (4-2-20)	602,846	25,000	City Net (Street Outreach)	Est. 80 individuals. 76 individuals assisted to date
				18,074	211 Orange County (HMIS Software)	N/A
				100,000	Mercy House (Rapid Rehousing Activities)	Est. 5 households
				100,000	Mercy House (Homeless Prevention Activities)	Est. 14 individuals
				50,000	Interval House (Rapid Rehousing Activities)	Est. 2 households
				150,000	Interval House (Homeless Prevention Activities)	Est. 20 families. 38 families assisted to date
				99,163	CAP-OC (Homeless Prevention Activities)	Est. 25 individuals
				60,248	10% Administration	N/A
		C Housing Choice Voucher Program	517,312	517,312	Garden Grove Housing Authority Admin	N/A
		D ESG-CV2 (6-9-20)	3,635,163	25,000	City Net (Street Outreach)	Est. 100 individuals
				300,044	Interval House (Homeless Shelter Activities)	Est. 100 individuals
				100,000	Interval House (Rapid Rehousing Activities)	Est. 6 households
				400,000	Interval House (Homeless Prevention Activities)	Est. 92 individuals
				134,000	Mercy House (Homeless Shelter Activities)	Est. 60 individuals
				200,000	Mercy House (Rapid Rehousing Activities)	Est. 15 households
				50,000	Mercy House (Homeless Prevention Activities)	Est. 10 individuals
				264,800	Illumination Foundation (Homeless Shelter Activities)	Est. 80 individuals
				800,000	Illumination Foundation (Rapid Rehousing Activities)	Est. 25 households
				102,303	Stand Up for Kids (Rapid Rehousing Activities)	Est. 20 households
				99,500	Families Forward (Rapid Rehousing Activities)	Est. 12 households
				150,000	OCAPICA (Rapid Rehousing Activities)	Est. 16 households
				246,000	OCAPICA (Homeless Prevention Activities)	Est. 84 individuals
				300,000	Colette's Children's Home (Homeless Shelter Activities)	Est. 45 individuals
				363,516	10% Administration	N/A
				100,000	TBD	
	County of Orange	E Supervisor Do (District 1)	4,010,000	3,829,550	MCS (10K Grants)	Est. 380 businesses
				180,450	MCS 4.5% Admin	N/A
			617,600	600,000	Micro-Business Relief Grant (5K Grants)	Est. 120 businesses
				17,600	GG Administration	N/A
	HUD	F CDBG-CV3 (9-8-20)	1,612,275	322,455	20% Administration	
				423,000	Workforce Development	
				750,000	Be Well GG Mobile Crisis Response Unit	
				116,820	JOBS 1st Program	
	Total CARES Act Funds		**12,189,507**			

Regarding *Figure 2: Annual Funding and Activities Related to Preventing and Combating Homelessness* (Page 6), there were many notable accomplishments achieved by the City and its service providers during FY 2019-20 and FY 2020-21.

A summary of these outcomes are referenced on the subsequent pages in the following categories: 1. Community Outreach and Engagement; 2. Coordinated Entry System (CES) and Homeless Management and Information System (HMIS); 3. Street Outreach; 4. Homelessness Prevention Programs and Activities; 5. Affordable Housing Production; 6. Housing Rehabilitation Programs; and 7. Workforce Development.

1 COMMUNITY OUTREACH AND ENGAGEMENT

CITY WEBSITE: A dedicated City webpage has been created to provide information about Garden Grove's homeless resources and programs.

FY 2019-20 Outcomes	• Updated the 2019 City's Homeless Resource Guide • Updated Created the Coalition to End Homelessness webpage and coordinated with United Way of Orange County to begin the engagement process *https://ggcity.org/endhomelessness*
FY 2020-21 Outcomes	• Updated the website to include event flyers, webinars, educational videos, and general information regarding resources and services for the homeless and at-risk • Launched the Homeless Data Dashboard, which provides real-time data related to the funds expended and services rendered to the Garden Grove homeless and at-risk populations

ORANGE COUNTY ESG COLLABORATIVE: Created in 2015 to meet the Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 requirement, which states that recipients of ESG program funds are required to coordinate with recipients of Continuum of Care (CoC) Program funds. Cities of Garden Grove, Santa Ana, Anaheim, Irvine, and the County of Orange are all active participants.

FY 2019-20 Outcomes	• Initiated RFP process for ESG service providers. • ESG-CV RFP was initiated by City Staff outside of the OC Collaborative process in order to select service providers for the use of ESG-CV2 funding in the amount of $3,635,163
FY 2020-21 Outcomes	• Coordinated with fellow Orange County ESG recipients on how to best program and expend ESG-Coronavirus (ESG-CV1 and ESG-CV2) funding. Specific funding amounts and activities can be found in Figure 3 located on Page 7.

COMMUNITY MEETINGS, PUBLIC HEARINGS AND PUBLIC COMMENT PERIODS

FY 2019-20 Outcomes	• Issued an RFP for preparation of the 2020-2025 Five-Year Consolidation Plan • Conducted two community workshops (9/18/19 and 10/17/19) • Conducted two public hearings (6/1/20 and 6/23/20) • Adopted 2019-2020 Action Plan
FY 2020-21 Outcomes	• Adopted a Substantial Amendment to the FY 2019-2020 Action Plan to program CARES Act funding • Adopted the 2020-2024 Analysis of Impediments for Fair Housing Choice • Adopted the 2020-2025 Five-Year Consolidated Plan and FY 2020-2021 Action Plan • Completed the 2019-2020 Consolidated Annual Performance and Evaluation Report • Hosted four (4) webinars regarding workforce development and small business assistance • Co-Hosted five (5) workshops regarding homelessness and fair housing • Recorded five (5) educational videos regarding the services offered to the homeless and at-risk • Launched the 2021 Community Survey to receive feedback regarding the CSPAH

FAIR HOUSING FOUNDATION (FHF) provides information, referrals, dispute resolution, and advocacy for landlords, tenants, and the public regarding fair housing and other housing rights.

FY 2019-20 Outcomes	Total of 7,020 individuals were provided the following services: • Landlord/Tenant Mediation – 217 persotns • Discrimination Services – 15 persons • Education and Outreach – 6,788 persons
FY 2020-21 Outcomes	• Total of 7,091 individuals were provided the following services: o Landlord/Tenant Mediation – 192 persons o Discrimination Services – 11 persons o Education and Outreach – 6,888 persons

CARES ACT FUNDING: Report about the CARES Act funding allocation and proposed implementation of future CARES Act funds that would continue to support local businesses and individuals impacted by COVID-19. Garden Grove received an allocation of approximately $2.3 million of CARES Act funds through the U.S. Department of Housing and Urban Development (HUD)

FY 2020-21 Outcomes	• CARES ACT accomplishments to be recorded in FY 2020-21 CAPER (Due September 30, 2021)

HOT MEAL PROGRAM provides prepackaged meals from local restaurants to Garden Grove residents affected by COVID-19.

FY 2020-21 Outcomes	• The Community Services Department partnered with the following local restaurants: Tam's Restaurant and Sandwiches, Los Sanchez, Carolina's, Yogi's Teriyaki House, Louie's on Main, Bracken's Kitchen, and Kerostena. • Assisted 2,694 individuals affected by COVID-19

FOOD BOX PROGRAM provides perishable and non-perishable food items to low-income Garden Grove families.

FY 2020-21 Outcomes	• The City partnered with Community Action Partnership Orange County (CAPOC) to provide boxes of pre-packaged groceries and dry goods. • Provided 528 boxes of food to assist 3,308 individuals affected by COVID-19



2 COORDINATED ENTRY SYSTEM & HOMELESS MANAGEMENT INFORMATION SYSTEM (HMIS)

THE COORDINATED ENTRY SYSTEM (CES) is part of the Orange County CoC to manage the process of determining and updating the prioritization for homeless housing and services. The Orange County **Homeless Management Information System (HMIS)** tracks client demographic and service information on homeless and at-risk clients served by participating Orange County service providers.

FY 2019-20 Outcomes	• Connected 10,771 Garden Grove residents to services through 211 Orange County call centers.
FY 2020-21 Outcomes	• 211 Orange County Data Dashboards were funded with ESG-CV funds to provide specific Garden Grove homeless demographic and population data for each quarter, which is then posted on the City's website at www.ggcity.org/endhomelessness • Connected 3,554 Garden Grove residents to services through 211 Orange County's call center.

3 STREET OUTREACH AND ENGAGEMENT

PUBLIC SAFETY STREET OUTREACH: The Garden Grove Police Department (Special Resource Team or SRT) is responsible for providing response and outreach to homeless individuals. The main goal for the SRT is to connect homeless residents with the services.

FY 2020-21 Outcomes	• Made contact with 4,000 homeless and at-risk individuals • Referred 655 individuals to services

EMERGENCY SOLUTION GRANTS (ESG): ESG, ESG-CV1 and ESG-CV2 funds for outreach and essential services for literally homeless individuals on the street.

FY 2019-20 Outcomes	• Assisted 502 homeless individuals with supportive and essential services.
FY 2020-21 Outcomes	• ESG – Assisted 98 individuals • ESG-CV1&2 - Assisted 938 individuals



4 HOUSING PROGRAMS AND ACTIVITIES

EMERGENCY SHELTER PROGRAMS: Emergency shelter and essential services are provided to literally homeless individuals. The City funds emergency shelters and navigation centers that are operated by Mercy House, Interval House, Illumination Foundation, and Colette's Children's Home in the cities of Orange, Anaheim, Santa Ana, and Placentia.

FY 2019-20 Outcomes	• Assisted 221 individuals. • Referred 1,178 homeless Garden Grove residents to emergency shelter through 211 Orange County call centers.
FY 2020-21 Outcomes	• ESG – Assisted 66 individuals • ESG-CV1&2 – Assisted 115 individuals

RENTAL ASSISTANCE PROGRAMS: Rental assistance and stabilization services provided to literally homeless individuals and those at-risk of homelessness. Funding sources are ESG, ESG-CV1, ESG-CV2, and HOME.

FY 2019-20 Outcomes	• Established the Homeless Emergency Assistance and Rental Transition (HEART) Program, which provides rental assistance (including security and utility deposits) and stabilization services to achieve self-sufficiency. • Assisted 48 households.
FY 2020-21 Outcomes	• Approved Year-2 funding of the HEART Program. Currently assisting 20 homeless or at-risk households. • ESG – Assisted 32 individuals • ESG-CV1&2 – Assisted 486 individuals

HOUSING CHOICE VOUCHER PROGRAM (formerly Section 8): The housing choice voucher program is the federal government's major program for assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. The City's Housing Authority currently administers approximately 2,200 Housing Choice Vouchers.

FY 2019-20 Outcomes	• Assisted 2,214 households
Projected FY 2020-21 Outcomes	• Assist approximately 2,220 households.

FAMILY SELF-SUFFICIENCY PROGRAM (FSS): FSS is a program that enables HUD-assisted families to increase their earned income and reduce their dependency on welfare assistance and rental subsidies. Some of the services coordinated through the program include: child care, transportation, education, job training, employment counseling, financial literacy, and homeownership counseling, among others.

FY 2019-20 Outcomes	• Assisted 2,214 households
FY 2020-21 Outcomes	• Assisted 2,220 households

MAINSTREAM VOUCHERS: Mainstream vouchers assist non-elderly persons with disabilities. Mainstream vouchers are administered using the same rules as other housing choice vouchers.

FY 2020-21 Outcomes	• Partnered with the Orange County Health Care Agency (OCHCA) to allocate 22 Mainstream Vouchers to literally homeless individuals • Currently negotiating with American Family Housing (AFH) to produce the City's first Permanent Supportive Housing (PSH) project utilizing 8 Mainstream Vouchers

FIRST TIME HOMEBUYER: **Down-payment assistance grants and loans to low-income families looking to purchase their first home in Garden Grove. The City provides loans of up to $60,000 and provides forgivable grants through Workforce Initiative Subsidy for Homeownership Grant funding through a continued partnership with Pacific Mercantile Bank.**

FY 2019-20 Outcomes	• Conducted 4 FTHB workshops • Assisted 6 families with home purchases (4 WISH Grants and 6 CalHOME Loans)
FY 2020-21 Outcomes	• Hosted six (6) FTHB Workshops • Issued one (1) FTHB Down Payment Assistance loan

CODE ENFORCEMENT PROGRAM: **The City's Code Enforcement Unit efforts activity responds to complaints associated with property and substandard housing issues that poses a risk to the health, safety or physical well-being of occupants, neighbors, or visitors.**

FY 2019-20 Outcomes	• Of 3,126 opened cases, approximately 20% of the Code Enforcement responses (or 635 cases) involved the following: individual living in vehicle; transients located near an unsecured building; encampment on private property; or storage and debris of content left behind on property. • The Code Enforcement Unit responded to 544 opened cases associated with non-permitted structures.
FY 2020-21 Outcomes	• Of 3,300 opened cases, approximately 20% of the Code Enforcement responses (or 700 cases) involved the following: individual living in vehicle; transients located near an unsecured building; encampment on private property; or storage and debris of content left behind on property. • The Code Enforcement Unit continues to respond to complaints associated with non-permitted structures.



5 AFFORDABLE HOUSING PRODUCTION

AFFORDABLE HOUSING: **The City has facilitated the development of nearly 1,200 units of affordable housing units that support: individuals with disabilities, units for large families, and affordable homeownership opportunities, including development of four (4) Density Bonus projects, which include a total 18 affordable units. List of the City's affordable housing projects.** ***https://ggcity.org/neighborhood-improvement/affordable-housing-properties***

FY 2019-20 Outcomes	• Conducted 1,171 annual compliance review units to ensure housing affordability.
FY 2020-21 Outcomes	• Monitor 1,174 units of affordable housing for compliance with their various regulatory agreements

PLANNING GRANTS PROGRAM: **Undertake Advanced Planning initiatives to streamline housing production.**

FY 2019-20 Outcomes	• Administer SB2 grant in the amount of $310,000 to prepare, adopt, and implement of plans that streamline housing approvals and accelerate housing production.
FY 2020-21 Outcomes	• Updating the Housing Element • Creating Objective Multi-Family Residential Standards • Creating Objective Development Standards for Supportive Housing • Updated Density Bonus Ordinance • Creating Development Standards for Conversion of Hotels/Motels to Supportive Housing • Updating Multi-Family Residential Ordinance to Allow By-Right Supportive Housing • Funded the UCI Housing Study

PERMANENT LOCAL HOUSING ALLOCATION (PLHA): **Administer approximately $5 million grant over a 5-year period to fund housing-related projects and programs that assist in addressing the unmet housing needs of their local communities. Planned activities include affordable housing production, FTHB program and homeless shelter activities.**

FY 2019-20 Outcomes	• N/A. Grant to be awarded in FY 2020-21.
FY 2020-21 Outcomes	• Utilized PLHA Grant funding to assist in the development of the Yale Transitional Shelter in Santa Ana

LOCAL EARLY ACTION PLANNING (LEAP) GRANT: **Administer approximately $500,000 grant for the preparation and adoption of planning documents, process improvements that accelerate housing production, and facilitate compliance in implementing the sixth cycle of the Regional Housing Need Assessment (RHNA).**

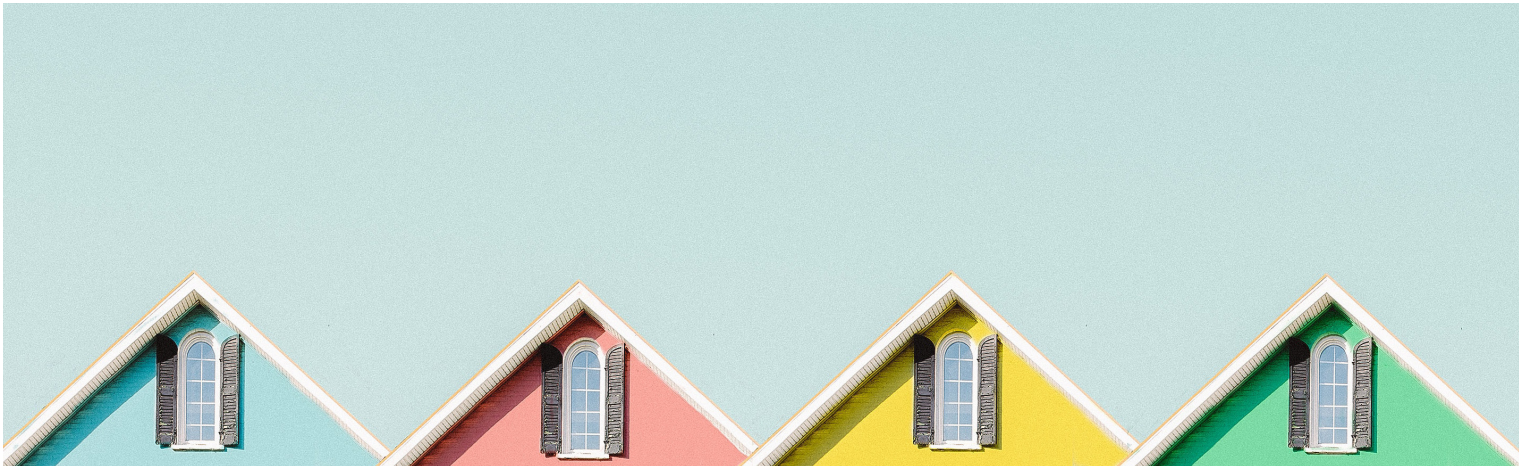
FY 2019-20 Outcomes	• N/A. Grant to be awarded in FY 2020-21.
FY 2020-21 Outcomes	• Updating the Land Use Element • Producing a Book of Pre-Approved ADU Plans • Creating Objective Multi-Family Development Standards • Researching the Feasibility of a High-Quality Transit Area (HQTA) Overlay Zone • Purchasing Building/Planning Software

HOUSING ELEMENT UPDATE: **California State law requires that the City update the Housing Element every eight years. These frequent updates are required because housing is critical to ensure economic prosperity and quality of life in our region. The revised Housing Element must be adopted by the Garden Grove City Council no later than October 2021, or the City of Garden Grove could lose eligibility for significant sources of funding currently provided by the State.**

FY 2019-20 Outcomes	• Initiated and completed the RFP process for a Housing Consultant
FY 2020-21 Outcomes	• Updating the Housing Element - https://ggcity.org/housing-element

REGIONAL HOUSING NEEDS ASSESSMENT (RHNA): RHNA is mandated by State Housing Law as part of the periodic process of updating local housing elements of the General Plan. The RHNA quantifies the need for housing within each jurisdiction during specified planning periods. The Southern California Association of Governments (SCAG) is in the process of developing the 6th cycle RHNA allocation plan which will cover the planning period October 2021 through October 2029. Garden Grove's draft RHNA allocation is 19,122 units.

FY 2019-20 Outcomes	• Initiated and completed the RFP processes for Housing Consultants (Housing Element and RHNA appeal) • Developed Public Engagement Plan • Initiated public engagement process of the Housing Element Update • Prepared Draft RHNA appeals • Launched Housing Element/RHNA website
FY 2020-21 Outcomes	• Submitted RHNA appeals to SCAG • Currently updating the Housing Element to accommodate the City's allocation



6 HOUSING REHABILITATION PROGRAMS

SENIOR GRANT PROGRAM: $5,000 grants to low-income Garden Grove seniors for home rehabilitation activities that address health, safety, or building code related problems in the home.

FY 2019-20 Outcomes	• Assisted 13 low-income seniors with housing rehabilitation services.

HOME REPAIR PROGRAM: $5,000 grants to low-income Garden Grove homeowners for home rehabilitation activities that address health, safety, or building code related problems in the home.

FY 2019-20 Outcomes	• Program established in FY 2020-21 and replaces Senior Grant Program
FY 2020-21 Outcomes	• Completed 13 owner-occupied rehabilitation projects

RE-ROOF PROGRAM: $20,000 rehabilitation loan set at 0% interest that provides low-income Garden Grove residents a loan to re-roof their home.

FY 2019-20 Outcomes	• N/A. Program established in FY 2020-21.
FY 2020-21 Outcomes	• Completed two (2) re-roof projects

7 WORKFORCE DEVELOPMENT

JOBS 1ST PROGRAM: Grants up to $25,000 to Garden Grove businesses who have been negatively impacted by COVID-19 and are looking to retain low-income employees. The City also offers Garden Grove businesses a loan up to $50,000 for jobs that they will be creating.

FY 2019-20 Outcomes	• One JOBS 1st loan issued with creation of 2 low-income jobs
FY 2020-21 Outcomes	• Expended a total of $716,000 to assist 32 Garden Grove businesses and create/retain 147 jobs • Issued nine (9) Job Creation Loans to help employ 30 low-income residents • Issued 23 Job Retention Grants to help keep 117 low-income residents employed

MICRO BUSINESS RELIEF GRANT: $5,000 grants to support local small businesses impacted by COVID-19 with grants to assist with rent payment and e-commerce equipment costs incurred due to the required closures.

FY 2020-21 Outcomes	• Issued 125 Relief Grants to help keep 125 low-income residents employed

JOBS 1ST TO-GO PROGRAM: Grants up to $1,500 to assist local food and drink establishments in purchasing the goods necessary to accommodate take-out and delivery orders, as well as Delivery Service Fees, during COVID-19. To qualify for assistance, participating businesses will need to retain 1 low-income employee and show a decrease in sales due to COVID-19.

FY 2020-21 Outcomes	• Issued 31 To-Go grants to help keep 31 low-income residents employed

WORKFORCE ACTIVATION AND READINESS PROGRAM (WARP): Employment services including resume development, interviewing skills, job search assistance, basic office skills, dress for success workshops, and English classes (as needed) for homeless and at-risk Garden Grove residents.

FY 2020-21 Outcomes	• Assisted 17 Garden Grove residents with employment services



REGIONAL COORDINATION
(CENTRAL SERVICE PLANNING AREA)

Since 1998 the County of Orange has coordinated a comprehensive regional **Continuum of Care (CoC)** strategy that includes the participation of all thirty-four cities in Orange County, County Agencies, the County's homeless service providers, and other community groups (including non-profits, local governmental agencies, faith-based organizations, the homeless and formerly homeless, interested business leaders, schools, and many other stakeholders) to identify the gaps and unmet needs of the County's homeless. Additional information about the CoC is available on the HUD website at *https://www.hudexchange.info/programs/coc/* or via the OC Health Care Agency website at *https://www.ochealthinfo.com/homeless_serv/coc/2021*.

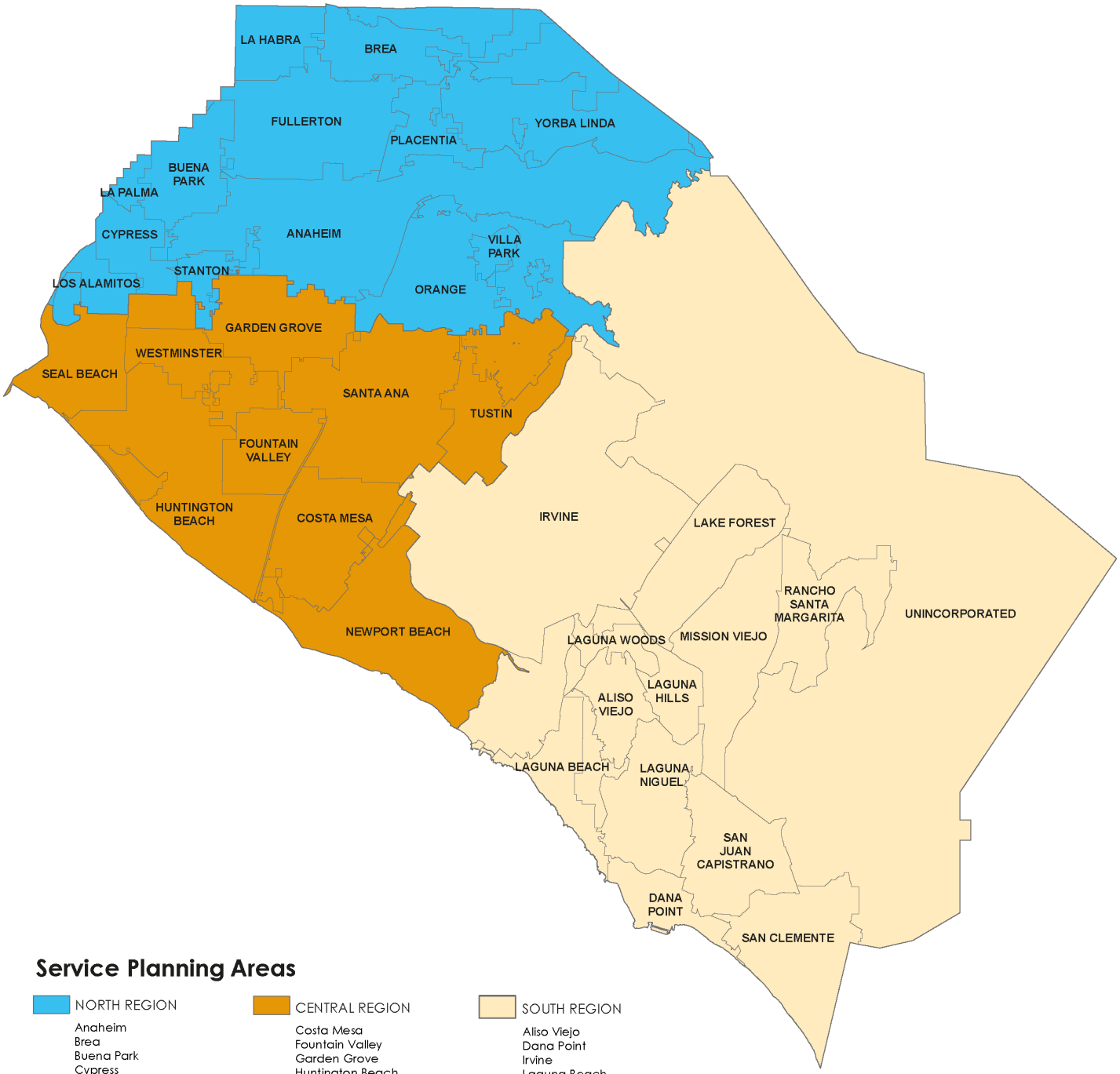
The **Office of Care Coordination**, led by Director of Care Coordination Jason Austin, engages across Orange County, working with cities and community-based organizations to strengthen regional capacity and multi-city, multi-sector investments to prevent and address homelessness, coordinate public and private resources to meet the needs of the homeless population in Orange County and promote integration of services throughout the community that improve the countywide response to homelessness. *https://www.ochealthinfo.com/occ*

The **Commission to End Homelessness** works in collaboration with the County of Orange, 34 cities, business sector, philanthropic organizations, community organizations, faith-based organizations, health care, public safety and other interested stakeholders to promote an effective response to homelessness within Orange County. The Director of Care Coordination works with commission members to focus on regional policy and implementation strategies, affordable housing development, data and gaps analysis, best practice research, social policy, and systemic change. The City of Garden Grove holds a seat on the Commission to End Homelessness as the city representative for the Central SPA region. *https://www.ochealthinfo.com/occ/commendhom*

Garden Grove is identified within the **Central Service Planning Area (Central SPA)** among 9 cities (Costa Mesa, Fountain Valley, Huntington Beach, Newport Beach, Santa Ana, Seal Beach, Tustin, Westminster, portions of County unincorporated areas). The City actively coordinates with Central SPA jurisdictions, including the County of Orange, and continues to address the needs of both its homeless residents and those at-risk of homelessness.



County of Orange
Service Planning Areas



Service Planning Areas

NORTH REGION

Anaheim
Brea
Buena Park
Cypress
Fullerton
La Habra
La Palma
Los Alamitos
Orange
Placentia
Stanton
Villa Park
Yorba Linda
County Unincorporated

CENTRAL REGION

Costa Mesa
Fountain Valley
Garden Grove
Huntington Beach
Newport Beach
Santa Ana
Seal Beach
Tustin
Westminster
County Unincorporated

SOUTH REGION

Aliso Viejo
Dana Point
Irvine
Laguna Beach
Laguna Hills
Laguna Niguel
Laguna Woods
Lake Forest
Mission Viejo
Rancho Santa Margarita
San Clemente
San Juan Capistrano
County Unincorporated

EMERGENCY SHELTERS/ NAVIGATION CENTERS IN THE CENTRAL SPA

CITY	NAME OF SHELTER	SERVICE PROVIDER	TEMPORARY SHELTER BEDS	PERMANENT SHELTER BEDS	POPULATION SERVED
Costa Mesa	Costa Mesa Bridge Shelter *www.costamesaca.gov/hot-topics /costa-mesa-bridge-shelter*	Mercy House	50		Single Adults
	Costa Mesa Permanent Bridge Shelter *(under construction)*	Unknown		72	Single Adults
Garden Grove	Thomas House Family Shelter *www.thomashouseshelter.org*	Thomas House		24 Units	Individuals and Families
Huntington Beach	Emergency Housing for Youth *www.buildfutures.org*	Build Futures		60	Transitional Aged Youth
	Huntington Beach Youth Shelter *www.waymakersoc.org/sheltering-children*	Waymakers		8	Single Adults
	Huntington Beach Navigation Center *www.hbhomelesssolutions.com*	Mercy House		174	Single Adults with Medical Vulnerabilities
Midway City	Recuperative Care Program *www.ifhomeless.org/tour-newest-recuperative-care-facility-midway-city*	Illumination Foundation	30		
Newport Beach	Collaboration with Costa Mesa				
Santa Ana	Armory Emergency Shelter *www.ochealthinfo.com/gov/health/homeless/shelter_programs.asp*	County of Orange / Mercy House		100	Single Adults
	The Link *www.santa-ana.org/homelessness/interim-homeless-shelter-link*	Mercy House (now Illumination Foundation)		200	Single Adults and Families
	The Courtyard *www.ochealthinfo.com/gov/health/homeless/shelter_programs.asp*	County of Orange / The Midnight Mission	425		Single Adults
	Safe Place *(closing Feb 1, 2021)*	WISEPlace	60		Single Women
	Future Carnegie Site Shelter *(under construction)*	Illumination Foundation		200	Single Adults and Families
	Yale Shelter *(opening soon) www.ochealthinfo.com/occ/ytc*	County of Orange (PATH)		425	Single Adults and Families
Tustin	ES Village of Hope *www.rescuemission.org/village-of-hope*	Orange County Rescue Mission		66	Single Adults and Families
	Tustin Temporary Emergency Shelter *www.rescuemission.org/tag/tustin-temporary-emergency-shelter*	Orange County Rescue Mission	57		Single Adults and Families
		Total Emergency Shelter Beds	**622**	**1,329**	

COMPREHENSIVE STRATEGIC PLAN TO ADDRESS HOMELESSNESS

The City of **Garden Grove's Comprehensive Strategic Plan to Address Homelessness (GG-CSPAH)** serves as a five-year roadmap, identifying priority goals and strategic actions the City plans to take in its fight against homelessness. The GG-CSPAH incorporates information presented to the City Council during a Study Session in May 2019, at which City Staff presented the "Comprehensive Approach to Address Homelessness". This document was designed to communicate existing homelessness efforts and programs, as well as to advance future community engagement to assist in refining this comprehensive plan.

The goals and strategic actions included in this plan are specifically designed to enhance public engagement and accountability, to improve housing and services options, and to develop a comprehensive continuum of care for the homeless and at-risk populations during these challenges times of COVID-19 and beyond. Integrating the framework of the Garden Grove Coalition to End Homelessness, the GG-CSPAH ensures City-wide accountability by identifying priority goals, and then morphing them into measurable action items. This process elicits ownership of said goals and actions, results in greater leveraging of City resources, and necessitates strict adherence to adopted timelines.

Annual updates of the GG-CSPAH will be presented to the Neighborhood Improvement and Conservation Commission (NICC) and City Council concurrently with City's Consolidated Annual Performance and Evaluation Report (CAPER), which typically takes place in September.



1. Employ HUD's best practices for collection of demographic information in the Homelessness Management Information System (HMIS)
2. Understand and refine governance structure to promote greater collaboration between law enforcement, service, housing and behavioral health providers
3. Develop creative and innovative housing options
4. Improve service and options to people experiencing homelessness
5. Be accountable

CURRENT STRUCTURE AND ROLES OF KEY PARTNERS

The City acknowledges the fact that ending homelessness can only be accomplished through a concerted effort by all stakeholders (i.e. residents, government, businesses, faith-based organizations, service providers, and philanthropists). While City-partners have distinct responsibilities that allow them to carry out their respective functions as needed, the Garden Grove Coalition to End Homelessness was created to minimize fragmentation and to ensure all parties are working toward a cohesive strategy to end homelessness. Additionally, the City's Neighborhood Improvement Committee (NIC) acts as an informal cross-agency structure for City-specific collaboration and governance, which serves as an interdepartmental workgroup dedicated toward targeted neighborhood clean-up efforts.




Palma Vista Community Cleanup Event







GOALS AND STRATEGIC ACTION(S)

The global impact of COVID-19 has compelled the City to undergo a comprehensive review of existing homelessness programs and activities, along with an analysis of the City's current system and structure. The GG-CSPAH was developed to create a framework to guide prioritization of homeless activities with the greatest potential impact, while strategically balancing short and long-term solutions. While solutions such as the development of affordable and supportive housing will take time to bring to fruition, there are many other actions that can be implemented immediately.

For FY 2021-22 and beyond, it is the City's intent to utilize Federal and State funding to bolster existing efforts, as well as to implement innovative, forward-thinking solutions to ending homelessness. The GG-CSPAH serves as a roadmap to gather community input during the data collection process, to initiate stakeholder discussions and provide a platform for information-sharing through the Garden Grove Coalition to End Homelessness, and to work collectively towards a governance structure that supports continuation of cross-agency collaboration and a system-wide approach to accountability. The five (5) goals and associated strategic actions identified are:



GOAL 1 — ENHANCE COMMUNITY ENGAGEMENT EFFORTS REGARDING HOMELESSNESS, AND RAISE AWARENESS AROUND AVAILABLE RESOURCES AND BEST PRACTICES

Strategic Action 1a	**Create a webpage specifically dedicated to detailing information and services available to the homeless and at-risk community.**
Performance Metric(s):	Consolidate accessibility to homeless resources and information on the City's website
Ownership:	Community and Economic Development Department; Office of Community Relations
Leveraged Resources:	City staff time; IT support; Outreach
Timeframe:	FY 2020-21, FY 2021-22
Strategic Action 1b	**Seek public input regarding the 2021 Comprehensive Strategic Plan to Address Homelessness (CSPAH).**
Performance Metric(s):	Develop an interactive online survey to gather community feedback *via virtual platforms due to COVID restrictions;* create an informational webinar about Garden Grove homeless resources
Ownership:	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department
Leveraged Resources:	City staff time; IT support; Outreach
Timeframe:	FY 2020-21, FY 2021-22
Strategic Action 1c	**Plan quarterly meetings of the Garden Grove Coalition to End Homelessness, Garden Grove Police Department's Special Resource Team, and community stakeholders to assist with implementation of the GG-CSPAH.**
Performance Metric(s):	Convene first quarterly meeting in FY 2020-21; prepare summary report on agenda and outcomes; present the GG-CSPAH to the Neighborhood Improvement and Conservation Commission (NICC)
Ownership:	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Office of Community Relations
Leveraged Resources:	City staff time; use of city facilities or conduct virtual meeting
Timeframe:	FY 2020-21, FY 2021-22



Strategic Action 1d	Encourage City staff, homeless service providers, and the general public to participate in the 2021 and 2023 PIT Counts.
Performance Metric(s):	Increase participation from prior 2019 count; due to COVID, *in-person surveys maybe on hold until such time as State regulations permits larger gatherings*
Ownership:	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Office of Community Relations
Leveraged Resources:	City staff time
Timeframe:	FY 2020-21, FY 2023-24
Strategic Action 1e	**Foster partnerships with Garden Grove Unified School District, local non-profits, and other service providers.**
Performance Metric(s):	Extend invitation to local partners to participate in first quarterly meeting (and future meetings) of the Garden Grove Coalition to End Homelessness
Ownership:	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department
Leveraged Resources:	City staff time
Timeframe:	FY 2020-21, FY 2021-22
Strategic Action 1f	**Identify local programs and service providers to subsidize with CARES Act funds.**
Performance Metric(s):	Connect literally homeless and at-risk individuals impacted by COVID-19 to local and regional resources
Ownership:	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department
Leveraged Resources:	City staff time; service providers; CDBG and ESG funded programs; SRT
Timeframe:	FY 2020-21, FY 2021-22





GOAL 2 — IMPROVE AND EXPAND HOMELESSNESS PREVENTION EFFORTS

Strategic Action 2a	**Identify opportunities to leverage current and future funding sources.**
Performance Metric(s):	Establish a database of local, county, state and federal funding and grant resources
Ownership:	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department
Leveraged Resources:	City staff; HOME Funds; EDA; CDBG and ESG
Timeframe:	FY 2020-21, FY 2021-22, FY 2022-23, FY 2023-24, FY 2024-25
Strategic Action 2b	**Conduct research and assessment of homelessness resources and other best practices.**
Performance Metric(s):	Collect, research and analyze Best Practices in the areas of homelessness prevention
Ownership:	Community and Economic Development Department
Leveraged Resources:	City staff time
Timeframe:	FY 2020-21, FY 2021-22
Strategic Action 2c	**Highlight programs and services related to homelessness prevention.**
Performance Metric(s):	Incorporate homelessness prevention within the City's Website identified in *Strategic Action 1a*
Ownership:	Community and Economic Development Department; Office of Community Relations
Leveraged Resources:	City staff time
Timeframe:	FY 2020-21, FY 2021-22
Strategic Action 2d	**Explore rental protection and anti-displacement strategies (e.g. rent regulations, tenant protections, etc.)**
Performance Metric(s):	Engage local landlords and tenants about mediation and housing-related services available through the Fair Housing Foundation and other housing-related service providers
Ownership:	Community and Economic Development Department; Garden Grove Housing Authority
Leveraged Resources:	City staff time
Timeframe:	FY 2020-21, FY 2021-22

GOAL 3

ENHANCE DATA TRACKING AND HOMELESS OUTREACH ACTIVITIES AMONG CITY STAFF AND SERVICE PROVIDERS

Strategic Action 3a	**Collect and analyze local homelessness-related data to better target resources.**
Performance Metric(s):	• Prepare quarterly reports regarding the City's homelessness data to be available on the homelessness website identified in Strategic Action 1a • Conduct an analysis of City costs related to the direct and indirect impact of homelessness in order to identify ways to reduce resource strains
Ownership:	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department
Leveraged Resources:	City staff; HMIS
Timeframe:	FY 2020-21, FY 2021-22, FY 2022-23
Strategic Action 3b	**Facilitate training with city staff directly involved with homelessness (including Building & Safety, Code Enforcement, Public Works, and Community Services).**
Performance Metric(s):	Develop a training curriculum and implement with support by the Special Resource Team and other industry experts. Deploy training opportunities on a biannual basis
Ownership:	Community and Economic Development Department in collaboration with Garden Grove Police Department (Special Resources Team); Community Services Department; Public Works Department
Leveraged Resources:	City staff
Timeframe:	FY 2020-21, FY 2021-22, FY 2022-23, FY 2023-24, FY 2024-25
Strategic Action 3c	**Develop the Be Well Garden Grove Mobile Crisis Response Unit**
Performance Metric(s):	• Implement a comprehensive Mobile Crisis Response Unit with Be Well OC • Develop a community outreach roadmap to share information about mental health resources both locally and regionally • Establish coordinated deployment strategy with GGPD/SRT and OCFA partners.
Ownership:	City staff, GGPD/SRT, OCFA, OCR
Leveraged Resources:	City staff time, service providers, CDBG funds, Housing Successor funds, City funds
Timeframe:	FY 21-22, FY 22-23





GOAL 4

EXPLORE OPTIONS TO ENHANCE EMERGENCY HOUSING SOLUTIONS

Strategic Action 4a	**Collect and analyze local homelessness-related data to better target resources.**
Performance Metric(s):	Conduct preliminary site inventory of available industrial properties; evaluate existing Navigation Center operation(s) within Orange County; conduct fiscal analysis
Ownership:	City Manager's Office; Community and Economic Development Department; Garden Grove Police Department
Leveraged Resources:	City staff; CDBG and ESG funds through CARES Act funds; PLHA Funds; County resources
Timeframe:	FY 2020-21, FY 2021-22, and FY 2022-23
Strategic Action 4b	**Explore opportunities to acquire shelter beds in the Orange County region.**
Performance Metric(s):	Identify potential city partnerships within the Central Service Planning Areas; conduct fiscal assessment
Ownership:	City Manager's Office; Community and Economic Development Department; Garden Grove Police Department
Leveraged Resources:	City staff; CDBG and ESG funds through CARES Act funds; PLHA Funds; County resources
Timeframe:	FY 2020-21, FY 2021-22
Strategic Action 4c	**Evaluate staffing resources.**
Performance Metric(s):	Identify staff duties and responsibilities associated with administration and oversight of a Navigation Center, and implementation of Comprehensive Strategic Plan
Ownership:	Community and Economic Development Department; Human Resources Department; Finance Department
Leveraged Resources:	City staff; CDBG and ESG funds through CARES Act funds; PLHA Funds; County resources
Timeframe:	FY 2020-21, FY 2021-22



GOAL 5 — INCREASE PRODUCTION OF AND ACCESS TO AFFORDABLE AND SUPPORTIVE HOUSING

Strategic Action 5a	**Conduct comprehensive review and update of City's Housing Policies and explore incentives for property owners and developers.**
Performance Metric(s):	Complete City's Housing Element Update; address City's RHNA allocation of 19,168
Ownership:	Community and Economic Development Department; Office of Community Relations
Leveraged Resources:	City staff; SB2 Funds; LEAP Grants
Timeframe:	FY 2020-21, FY 2021-22
Strategic Action 5b	**Amend zoning code to promote Housing Production.**
Performance Metric(s):	Complete review of City's Mixed Use Zoning regulations
Ownership:	Community and Economic Development Department; Office of Community Relations
Leveraged Resources:	City staff; SB2 Funds; LEAP Grants
Timeframe:	FY 2020-21, FY 2021-22, FY 2022-23
Strategic Action 5c	**Streamline development of Accessory Dwelling Units.**
Performance Metric(s):	Review Accessory Dwelling Unit policies; track annual percentage increase of ADUs created through regulatory and policy amendments; develop book of pre-approved ADU Plans/Designs
Ownership:	Community and Economic Development Department; Office of Community Relations
Leveraged Resources:	City staff; LEAP Grant
Timeframe:	FY 2020-21, FY 2021-22, FY 2022-23
Strategic Action 5d	**Leverage regional, State and Federal housing resources to promote development of Permanent Supportive Housing to support literally homeless households.**
Performance Metric(s):	Leverage regional, State and Federal housing resources to promote development of Permanent Supportive Housing to support at-risk individuals and families
Ownership:	City Manager's Office; Community and Economic Development Department
Leveraged Resources:	City staff; CDBG; HOME Funds; Tax Credits; Orange County Housing Trust Funds
Timeframe:	FY 2020-21, FY 2021-22, FY 2022-23, FY 2023-24, FY 2024-25



EXHIBIT 1

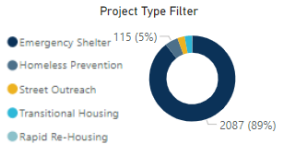
211 ORANGE COUNTY DATA DASHBOARDS

4/1/20-6/30/20 – FY 2019-2020 4TH QUARTER

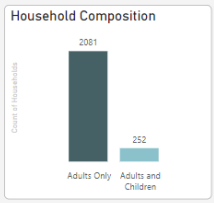
Garden Grove Emergency Solutions Grant Program: HMIS Data

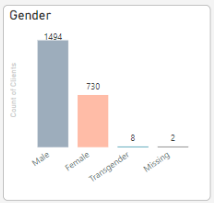
4/1/20 - 6/30/20

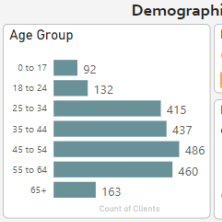
Households Served	Clients Served
2123	2331

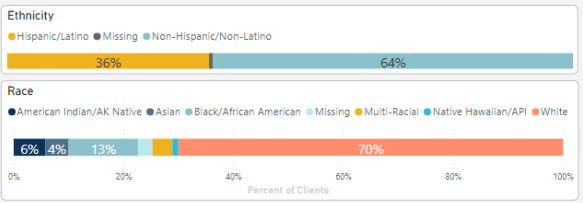


Demographics



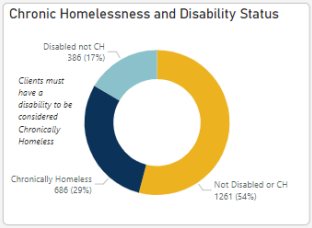


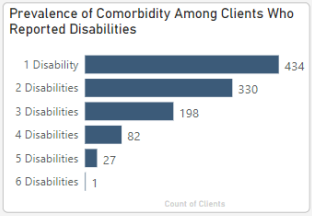




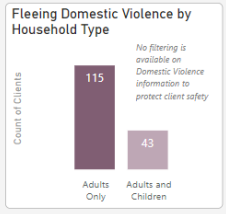
Disability Information

Mental Health Disability	Physical Disability	Chronic Health Disability	Developmental Disability	Substance Abuse Disability
585	499	472	290	273



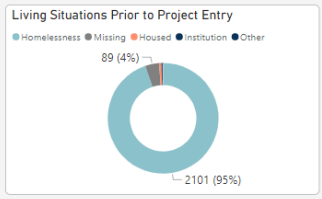


Special Populations



US Military Veterans	TAY (<25) Households	From Foster Care
136	187	0

Entry Situations

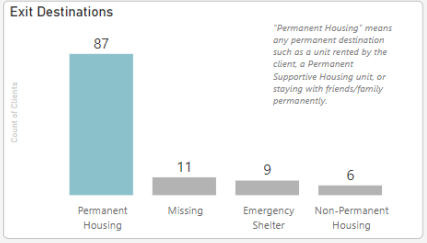


Performance

Average Days Homeless Prior to Project Entry	Average Days in Emergency Shelter or Transitional Housing
571	28

Of clients who did not have these resources, at project entry, the cards below represent adults (age 18 or older) who gained income, employment, non-cash benefits, or health insurance during their enrollment.

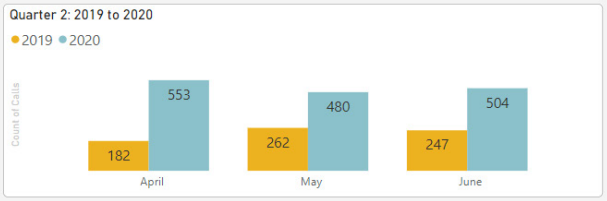
Gained Cash Income	Gained Employment	Gained Benefits	Gained Health Insurance
0	0	2	6



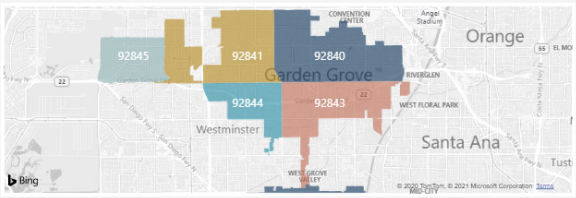
211OC Contact Center Data: Garden Grove Callers

4/1/20 - 6/30/20

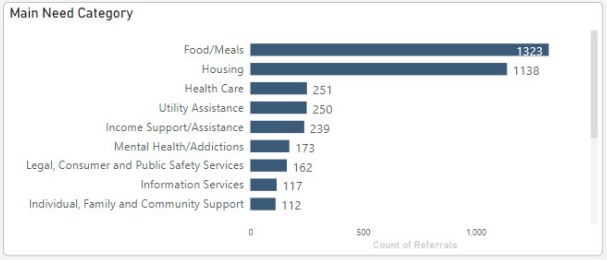
Call Volume

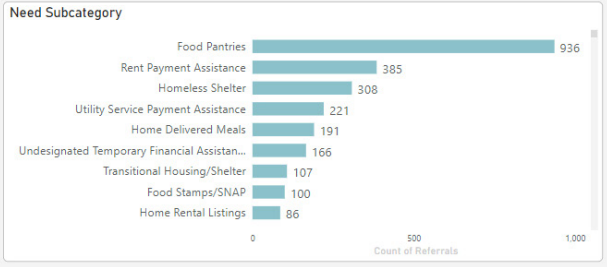


Zip Code Filter



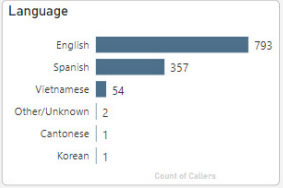
Caller Needs

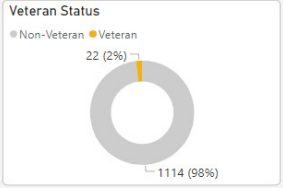




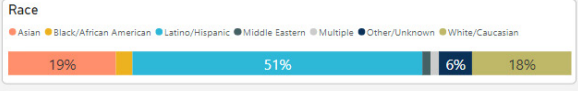
Demographics

All Callers





Sample of Callers From Quarterly Demographics Survey





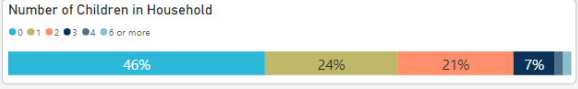


EXHIBIT 1

211 ORANGE COUNTY DATA DASHBOARDS

7/1/20-9/30/20 – FY 2020-2021 1ST QUARTER

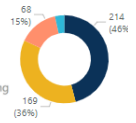
Garden Grove Emergency Solutions Grant Program: HMIS Data

7/1/20 - 9/30/20

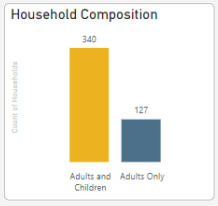
Funding Type: Both ESG &ESG-CV; ESG; ESG-CV

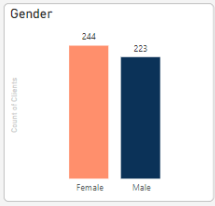
Households Served	Clients Served
195	467

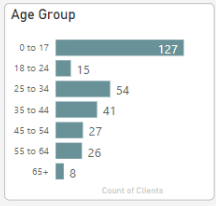
Project Type Filter: Emergency Shelter; Homeless Prevention; Street Outreach; PH - Rapid Re-Housing

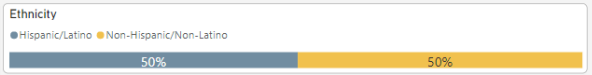


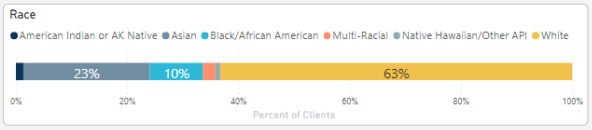
Demographics





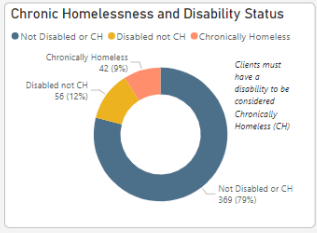


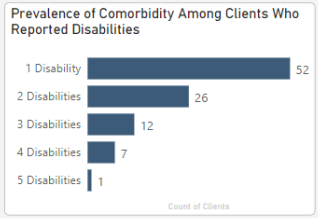




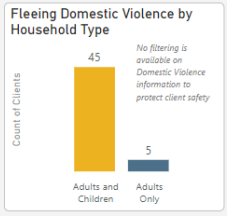
Disability Information

Mental Health Disability	Physical Disability	Chronic Health Disability	Developmental Disability	Substance Abuse Disability
39	49	45	35	5



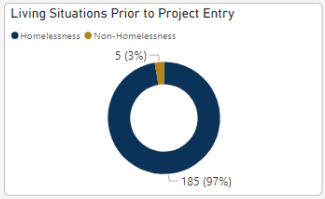


Special Populations



US Military Veterans	TAY (<25) Households	From Foster Care
6	6	0

Entry Situations

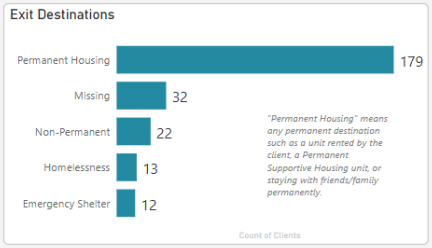


Performance

Average Days Homeless Prior to Project Entry	Average Days in Emergency Shelter or Transitional Housing
665	57

Of clients who did not have these resources, at project entry, the cards below represent adults (age 18 or older) who gained income, employment, non-cash benefits, or health insurance during their enrollment.

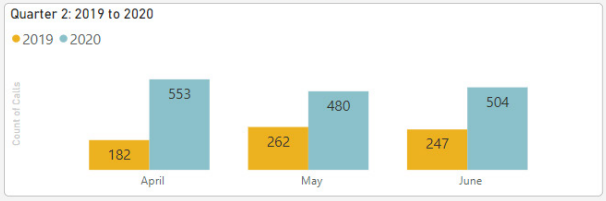
Gained Cash Income	Gained Employment	Gained Benefits	Gained Health Insurance
22	20	2	19



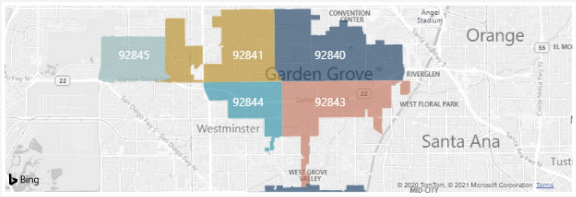
211OC Contact Center Data: Garden Grove Callers

4/1/20 - 6/30/20

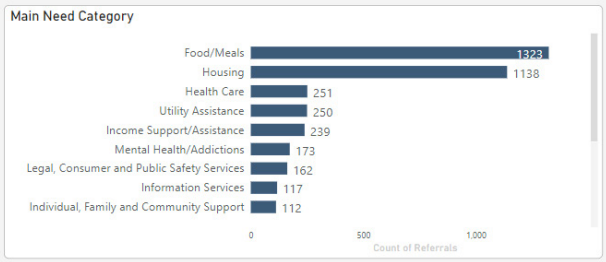
Call Volume

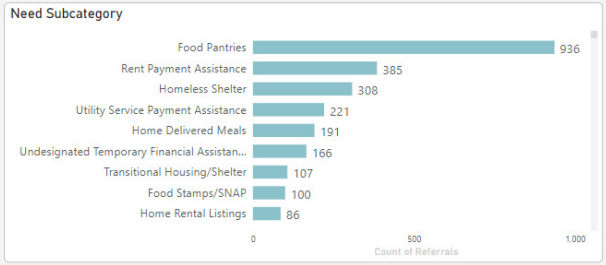


Zip Code Filter



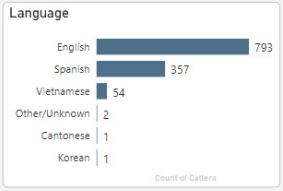
Caller Needs

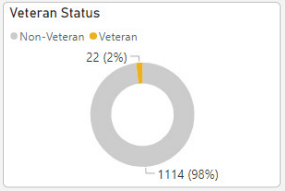




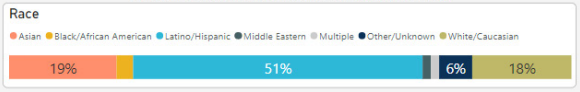
Demographics

All Callers





Sample of Callers From Quarterly Demographics Survey





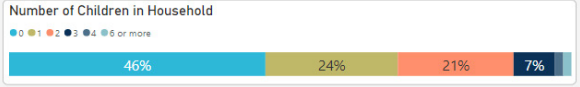


EXHIBIT 2

FY 2018-2019 HUD GRANTS SUMMARY

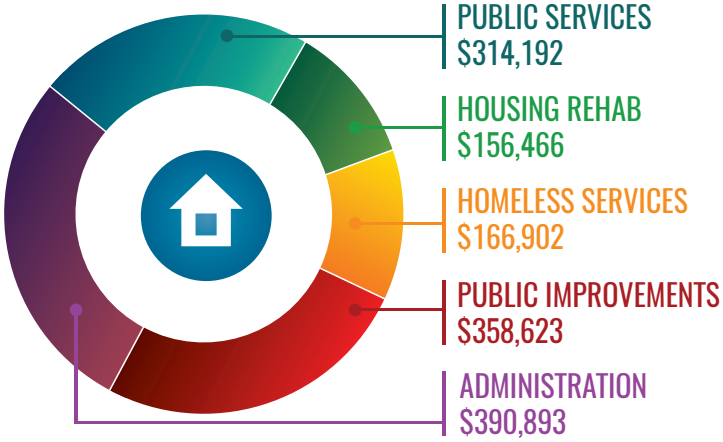
City of Garden Grove

2018-19 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT

PERFORMANCE PERIOD: JULY 1, 2018 – JUNE 30, 2019

2018 PROJECT EXPENDITURES

During FY 2018-19, the City of Garden Grove utilized **$1,530,780** in HUD grant funds to benefit low/moderate income residents through a variety of programs and services.



UNDUPLICATED PERSONS SERVED
6,632 INDIVIDUALS

HOUSING REHABILITATED
106 UNITS

HOMELESS ASSISTANCE
361 INDIVIDUALS

FAIR HOUSING SERVICES
479 INDIVIDUALS

MEALS PROVIDED
54,448 MEALS

COMMUNITY OUTREACH & EDUCATION
10,257 INDIVIDUALS

HUD ENTITLEMENT FUNDS

The City of Garden Grove is an administrative authority for the U.S. Department of Housing and Urban Development's (HUD) Community Development Block Grant (CDBG), HOME Investment Partnership (HOME), and Emergency Solutions Grant (ESG) allocations.

$1,245,000 IN CDBG funding was used to benefit low/moderate income residents, through housing rehabilitation, senior services, fair housing activities, infrastructure improvements, and gang suppression activities. The City **LEVERAGED $2,616,000** in non-federal funds at a ratio of **2:1**

$180,000 IN ESG funding was used to provide homeless services through street outreach, emergency shelter, homeless prevention, and rapid rehousing. The City **LEVERAGED $173,000** in non-federal sources at a ratio of **1:1**



$1.2M IN HOME funding was used to develop the Sycamore Court Apartments, a 78-unit of affordable housing community for very low-income households. Developer contributed **$22M** in non-City funds to deliver the project.

To view the full CAPER, visit: ggcity.org/neighborhood-improvement

GARDEN GROVE

For information, please contact:
Nate Robbins, Sr. Program Specialist
714-741-5206 / nater@ggcity.org

EXHIBIT 3

FY 2019-2020 HUD GRANTS SUMMARY

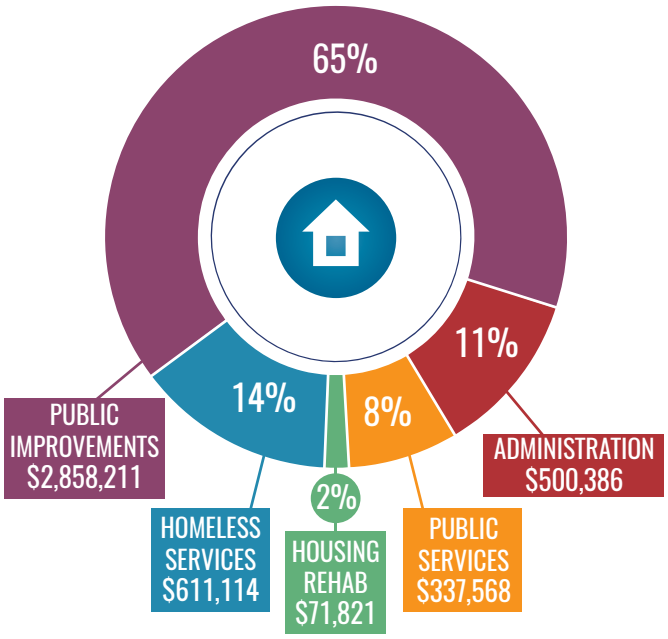
City of Garden Grove

2019-20 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT

PERFORMANCE PERIOD: JULY 1, 2019 – JUNE 30, 2020

2019 PROJECT EXPENDITURES

During FY 2019-20, the City of Garden Grove utilized **$4,404,461** in HUD grant funds to benefit low/moderate income residents through a variety of programs and services.



UNDUPLICATED PERSONS SERVED
16,687 INDIVIDUALS

HOUSING REHABILITATED
13 UNITS

COMMUNITY OUTREACH & EDUCATION
7,472 INDIVIDUALS

HOMELESS ASSISTANCE
361 INDIVIDUALS

FAIR HOUSING SERVICES
232 INDIVIDUALS

MEALS PROVIDED
61,110 MEALS

HUD ENTITLEMENT FUNDS

The City of Garden Grove is an administrative authority for the U.S. Department of Housing and Urban Development's (HUD) Community Development Block Grant (CDBG), HOME Investment Partnership (HOME), and Emergency Solutions Grant (ESG) allocations.

$3,643,260 IN CDBG funding was used to benefit low/moderate income residents, through housing rehabilitation, senior services, fair housing activities, infrastructure improvements, and gang suppression activities.

$408,222 IN HOME funding was used to develop affordable housing and provide rental assistance to low-income households.

$170,738 IN ESG funding was used to provide homeless services through street outreach, emergency shelter, homeless prevention, and rapid rehousing.

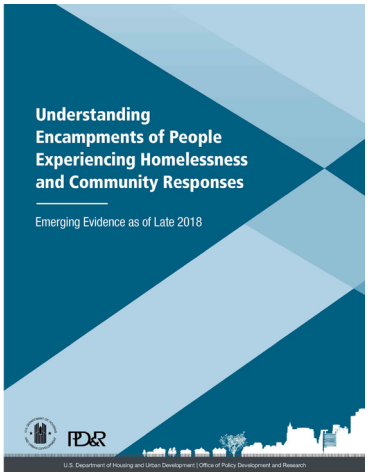
$182,242 IN CBDG AND ESG CARES ACT funding was used to provide administration and supportive services to those affected by the Coronavirus (COVID-19).

To view the full CAPER, visit: ggcity.org/neighborhood-improvement/reports

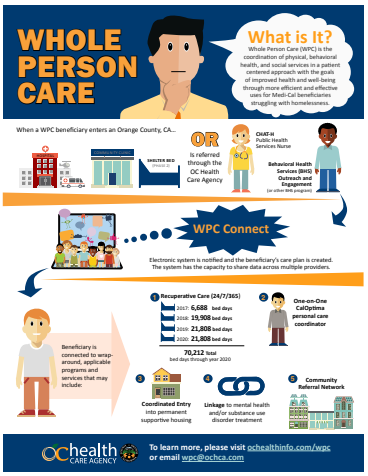
GARDEN GROVE

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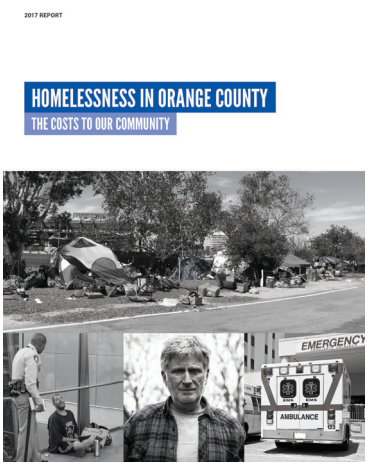
AVAILABLE HOMELESSNESS INFORMATION AND RESOURCES



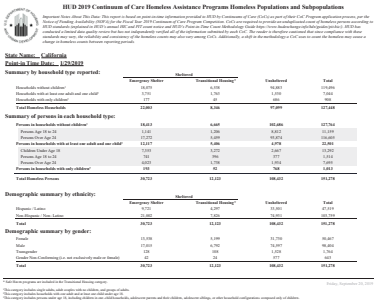
https://www.huduser.gov/portal/sites/default/files/pdf/Understanding-Encampments.pdf



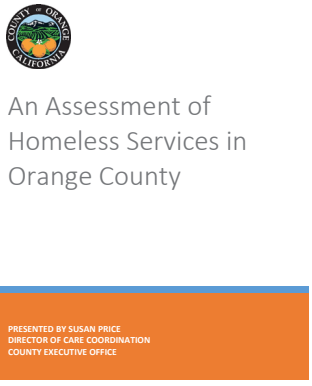
https://www.ochealthinfo.com/about/admin/wpc



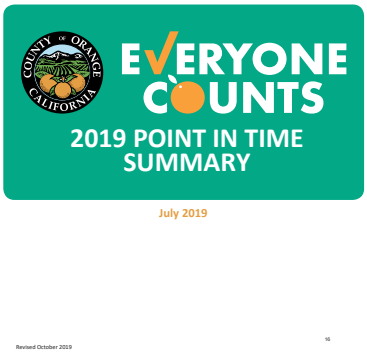
https://www.socsci.uci.edu/newsevents/news/2017/2017-11-16-homelessness.php



https://www.hudexchange.info/programs/coc/coc-homeless-populations-and-subpopulations-reports/



http://bos.ocgov.com/ceo/care/HOMELESS%20ASSESSMENT%20DCC%20REPORT_10.18.2016.pdf



https://www.ochealthinfo.com/civicax/filebank/blobdload.aspx?BlobID=92093

CDSS
CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

https://www.cdss.ca.gov/inforesources/cdss-programs/housing-programs



https://www.jamboreehousing.com/pages/what-we-do-resident-services-permanent-supportive-housing-cost-of-homelessness-study

HOUSING AND COMMUNITY DEVELOPMENT
CALIFORNIA

https://www.hcd.ca.gov/community-development/building-blocks/housing-needs/people-experiencing-homelessness.shtml

National Alliance to End Homelessness

https://endhomelessness.org/

CALMATTERS

https://calmatters.org/explainers/californias-homelessness-crisis-explained/

GARDEN GROVE