

CITY OF
GARDEN GROVE
POLICE DEPARTMENT
2018-2019 BIENNIAL REPORT





CHIEF TOM DARÉ

I am honored and proud to present to you the 2018-2019 Biennial Report for the Garden Grove Police Department. This report is a snapshot of some of the great work done by the men and women of the Department. It also provides insight into some of the continuing challenges we face as a police department in the coming years.

I am humbled to have been chosen to lead this agency, and I can assure you that our passion and commitment to the citizens, the city, and the police department is our top priority. Together we will continue to move the organization forward, building on our existing foundation and the community partnerships we have established over the years. With the reputations and responsibilities of police departments changing on a daily basis, it is important for us to harness the support of the community and do all we can to maintain our reputation as a highly respected law enforcement agency.

The Garden Grove Police Department is considered one of the country's best suburban police departments. We have been awarded the "Accreditation with Excellence Award" by the Commission on Accreditation for Law Enforcement Agencies (CALEA). The community can be proud to know that their police department will continue to maintain and adhere to nationally recognized standards for excellence for years to come, and we remain one of only 17 agencies in the state of California to be accredited.

Developing and maintaining community partnerships is the cornerstone of our system of policing here in Garden Grove, so I want to thank all of you who have worked alongside us to keep our city safe.

I am very proud of our police department and what we have accomplished, and I look forward to continued successes and achievements.

Tom Daré
Chief of Police



ABOUT THE CITY OF GARDEN GROVE

Garden Grove is a vibrantly progressive and beautiful Southern California city, centrally located south of Los Angeles, and just one mile from the Disneyland Resort, in Orange County, California. Our motto, “The City of Youth and Ambition,” accurately reflects this dynamic community of over 173,000 people.

Garden Grove is home to the popular Strawberry Festival, the largest community-based Memorial Day event in the western United States. It is also home to the former Crystal Cathedral, now the Roman Catholic Diocese of Orange’s Christ Cathedral. The Grove District - Anaheim Resort offers visitors prime hotel accommodations, restaurants, and shopping within walking distance to the world-famous Disneyland Resort. The Garden Grove Unified School District, the third largest in Orange County, is a nationally-recognized school district and winner of the Broad Prize for Urban Education.



GEORGE S. BRIETIGAM III | DISTRICT 1

STEVEN R. JONES | MAYOR

STEPHANIE KLOPFENSTEIN | DISTRICT 5

DIEDRE THU-HA NGUYEN | DISTRICT 3

TOM DARÉ | CHIEF OF POLICE

KIM B. NGUYEN | DISTRICT 6

PATRICK PHAT BUI | DISTRICT 4

**JOHN R. O'NEILL | DISTRICT 2
MAYOR PRO TEM**



GARDEN GROVE CITY COUNCIL

The City Council, led by Mayor Steve Jones, focuses the City’s resources and energy on maintaining and enhancing a safe, attractive and economically vibrant city with an informed and involved public. The high quality of life enjoyed by the residents of Garden Grove is directly related to the Police Department’s commitment to serving and protecting the community. The City Council looks forward to providing support and leadership that will help the Police Department continue to provide a sense of safety and security to community members.

THE MISSION OF THE GARDEN GROVE POLICE DEPARTMENT

through a Community Policing Partnership, is to improve the quality of life in the city and provide a sense of safety and security to the community members.

WE VALUE EMPLOYEES, THE DEPARTMENT'S MOST VALUABLE RESOURCE

We are dedicated to building the foundation of the Police Department through fairness, respect, and equal opportunity provided to all employees. We are dedicated to providing an enjoyable work environment through open and honest communications, quality leadership, up-to-date training, and mutual support.

WE VALUE OUR COMMITMENT TO PROTECT LIVES AND PROPERTY

We are dedicated to providing the highest quality of service to protect the citizens of Garden Grove.

WE VALUE HONESTY, INTEGRITY, AND TRUTHFULNESS

We recognize that honesty, integrity, and truthfulness are the foundations of our profession. We will constantly strive to maintain the highest standards, recognizing their importance in upholding our credibility within the law enforcement profession and the community we serve.

WE VALUE PROFESSIONALISM, CULTURAL DIVERSITY, AND THE RIGHTS OF ALL INDIVIDUALS

We are dedicated to performing our duties in accordance with the Constitution, State laws, and City ordinances, while protecting the rights of all individuals. We will build from the strength provided by cultural diversity within the Department and the community to ensure the fair and equitable treatment of all.

WE VALUE COMMUNITY INVOLVEMENT ON ALL ISSUES RELATING TO A SAFE AND SECURE CITY

We respond to the needs of the community; therefore the community should have significant involvement in achieving a secure and safe city. Using Community Policing, we will continuously seek mutual cooperation on all community-related problems, reducing the threat of crime and enhancing the quality of life.



GARDEN GROVE
POLICE DEPARTMENT

ORGANIZATIONAL CHART



Captain
Amir El-Farra
COMMUNITY POLICING



LT. JOHN REYNOLDS
WEST DIVISION
WATCH COMMANDER



LT. BRIAN DALTON
WEST DIVISION
WATCH COMMANDER



LT. RAY BEX
EAST DIVISION
WATCH COMMANDER



LT. MIKE VISCOMI
EAST DIVISION
WATCH COMMANDER



LT. PATRICK GILDEA
SPECIAL SERVICES
DIVISION



KELLY HUYNH
COMMUNITY LIAISON
DIVISION MANAGER





CHIEF OF POLICE
Tom DaRé

Captain
Ed Leiva
ADMINISTRATIVE SERVICES



Captain
William Allison
SUPPORT SERVICES



LT. CARL WHITNEY
PROFESSIONAL
STANDARDS DIVISION



COURTNEY CIBOSKY
BUDGET MANAGER



LT. RICH BURILLO
INVESTIGATION
DIVISION



PATRICIA FLINN
RECORDS
DIVISION MANAGER



REBECCA MEEKS
COMMUNICATIONS
DIVISION MANAGER



COMMUNITY POLICING BUREAU

Police personnel assigned to the Community Policing Bureau are primarily responsible for the delivery of police services to the citizens of Garden Grove. The Department's community policing and problem solving philosophy divides the City into two patrol divisions – East and West - and each division contains three (3) "beats" or patrol assignments.

Each of the patrol divisions is commanded by two lieutenants. A complement of field supervisors (sergeants), police officers and non-sworn field report writers are assigned to each area. The patrol officers assigned to each patrol beat are responsible for community and neighborhood problem solving and handling calls for police services. The non-sworn field report writers are responsible for handling various assignments that do not require the presence of a sworn officer to include the taking of various reports, processing crime scenes and other back-up services to improve the efficiency of the organization.

The Special Services Division consists of the Neighborhood Traffic Unit, Gang Suppression Unit, and the Special Investigations Unit. The Neighborhood Traffic Unit handles neighborhood traffic problems and traffic accident investigations. The Gang Suppression Unit is responsible for coordinating the Department's efforts to provide gang education, enforcement and gang related crime investigation. The Special Investigations



Unit activities include local vice and narcotics enforcement, regional narcotics enforcement efforts, and career criminal apprehension efforts.

The Community Liaison Division includes community service officers who are assigned to both the East and West Divisions. Crime Prevention Officers act as Department liaisons with the Korean and Vietnamese neighborhood areas.

The Garden Grove Police Department established the Hostage Negotiation Team (HNT) in 1978. The Team is comprised of officers from different assignments within the Department. The HNT responds to critical incidents that have the potential to result in a barricaded subject and/or hostage situation, as well as high-risk search warrants and dynamic entries involving active suspects.

The Special Weapons and Tactics (SWAT) team consists of specially selected officers who are trained in the use of special weapons and tactics to handle high-risk situations, barricaded suspects, hostage takers, high-risk warrant service, or other situations requiring training and expertise beyond the capabilities of the regular police officer. Components of the SWAT team include a chemical agent unit, entry teams, a Hostage Negotiation Team (HNT), and sniper teams.



WEST DIVISION PATROL

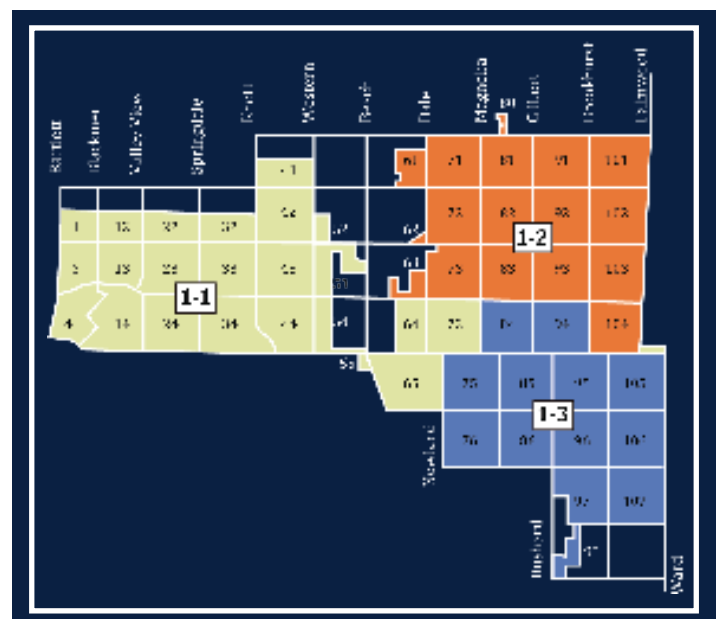
The Community Policing Bureau consists of two divisions, East and West. The West Division is comprised of 36 officers and seven sergeants who are responsible for responding to emergency calls for service in the west division, which is divided into three beats: beat 1-1, beat 1-2, and beat 1-3. As an organization, we are committed to keeping the residents and visitors of Garden Grove safe. We accomplish this by encouraging our officers to perform proactive police work to address crime and other quality-of-life issues through the use of SARA projects and the crime triangle problem solving process. Our officers are constantly working in a partnership with business owners and residents to address issues within the community in a collaborative manner to make the community safer.

In 2019, the area of Beach and Garden Grove Boulevards saw a major uptick in crime, transient activity, and quality-of-life issues that constantly affected residents of and visitors to Garden Grove. To address these issues, the Garden Grove Police Department started a SARA (Scanning, Analysis, Response, Assessment) project for the area. The beat 1-1 officers who are assigned to this area began a four-month long project to solve the problem. Some of the problem-solving efforts included contacting the business owners and assessing their property for any issues that are possibly contributing to the crime issues. Once these issues were addressed, the officers began contacting the transients and offering them services and care packages. And finally, to address the crime, officers started enforcing traffic issues, addressing criminal issues and enforcing local municipal code violations with the assistance of local and county departments. This project was a complete success and resulted in the following stats:

Care Packages delivered: 28

Traffic Citations: 76

Arrests: 151





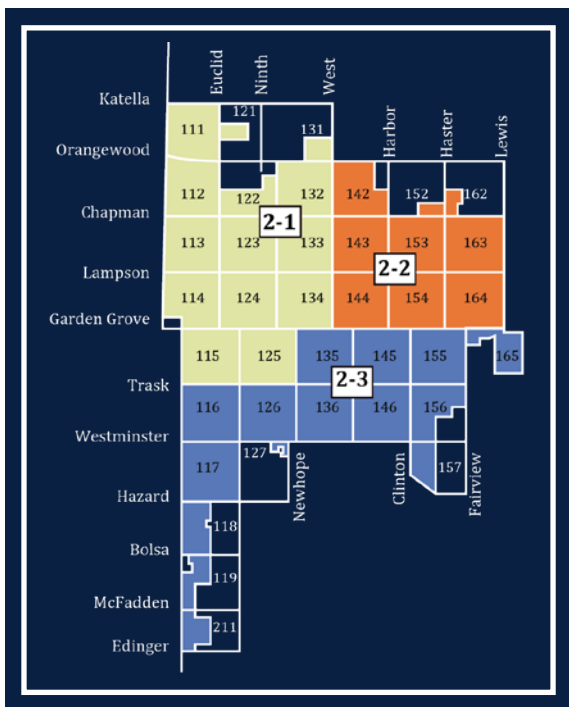


EAST DIVISION PATROL

The Community Policing Bureau's East Division consists of 36 patrol officers who are responsible for three separate "beats" within the division. Seven sergeants oversee these officers, and together they are dedicated to ensuring the safety of the community. This is accomplished through timely responses to emergency calls for service, as well as proactive enforcement of both traffic and criminal laws. The East Division is also unique because it encompasses the Department's Resort Services Unit, who with the East Division officers patrol the many hotels and restaurants in the Grove District resort area. The officers strive to cultivate and maintain productive relationships with the residents and businesses to combat crime and make Garden Grove a safe place to live, work, and visit.

When officers become aware of issues that affect the community's well-being, they use problem-solving efforts, such as a "crime triangle", to develop long-term solutions to these identified problems. One example of the utilization of the "crime triangle" program occurred during the latter portion of 2019 when residents from a particular neighborhood came forth and voiced concerns over various problems threatening their safety and their quality of life. They reported multiple gang members congregating at

a particular apartment complex, and making threats to both tenants and onsite security guards. Additionally, there were numerous transients camping in the alleys, discarding both trash and drug paraphernalia. Officers within this beat coordinated with each other to combat this problem. Several arrests were made, and officers continued with high-visibility patrol. Residents and property owners almost immediately voiced their gratitude and acknowledged the neighborhood was transformed into a safer place to live.



NEIGHBORHOOD TRAFFIC UNIT

The Neighborhood Traffic Unit (NTU) is tasked with conducting enforcement and education activities related to citywide traffic and parking issues. The NTU achieves these goals through collaborative partnerships with other city departments, allied law enforcement agencies, non-profit groups, local school districts, and outsourced vendors. The NTU targets areas in the city where traffic problems are prevalent, and traffic issues at schools are always a top priority for the unit. By educating the parents, maintaining high-visibility enforcement and adding new signage, the NTU continually works to keep the school zones safe for children.

The NTU continues its years-long partnership with the California Office of Traffic Safety (OTS) and uses OTS grant funding to enhance traffic-related enforcement. These funds allowed the NTU to conduct specific traffic-related enforcement programs to combat drunk driving, distracted driving, collision-causing infractions, and unlicensed or suspended drivers.



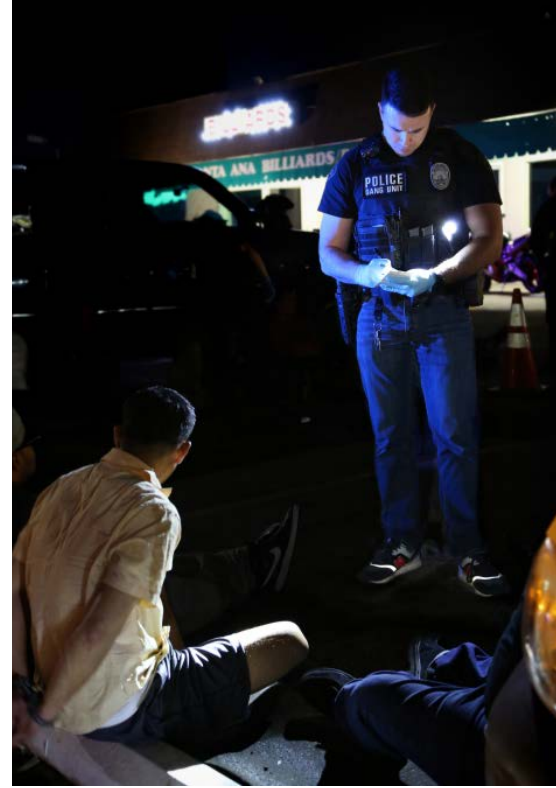
GANG SUPPRESSION UNIT

The Garden Grove Police Department Gang Suppression Unit (GSU) is comprised of street suppression officers, supported by investigations and the Target unit. The Department is fortunate to have a deputy district attorney, a DA investigator and a probation officer on-site to assist in the prosecution of arrested gang members. GSU officers have specialized training and experience and they are dedicated to addressing gang problems in Garden Grove.

The GSU continues to participate in the Orange County Gang Reduction Intervention Partnership (GRIP) program run by the District Attorney's office. The program involves working closely with middle school children and their parents. Since this program started, the members of GSU have seen a big change in the kids' school activities and how they interact with police officers.

SPECIAL INVESTIGATIONS UNIT

The Special Investigations Unit (SIU) is comprised of undercover investigators who target narcotics-related community problems. Each investigator receives extensive training and develops expertise in the areas of narcotics, vice and organized crime. Officers assigned to the SIU also work closely with different federal, state and local law enforcement agencies to coordinate resources and reduce drug-related crimes in Garden Grove.



SPECIAL RESOURCES TEAM

The Special Resources Team (SRT), begun in 2017 with two officers, has expanded to four officers and a sergeant, creating seven days of coverage. SRT's mission is to provide a safe and secure community for everyone, while offering services and outreach to remedy the homeless epidemic. Our primary focus is to educate and provide outreach to the homeless population within Garden Grove.

The City of Garden Grove's Public Works Department, Code Enforcement Division, patrol officers, and SRT have all collaborated to address the extensive calls for service related to vacant residences. These vacant residences have evolved into homesteads for criminal activity. Through community policing and code violation enforcement, several of these locations have been deemed "uninhabitable" with some even being demolished. This process has enhanced the quality-of-life and, in turn, reinforced the safety and security of community members.

SRT officers handle, on average, approximately 10 to 20 calls for service per day, which allows patrol officers to focus on other beat area enforcement issues. Through perseverance, and with the partnership of several agencies, SRT has resolved the following homeless-related problems:



SRT contacted two homeless subjects who were ready to get off of the streets and return to their families out of state. SRT, along with the collaboration of the Illumination Foundation, were able to contact the families, and provide the subjects with transportation back to the states of Michigan and Utah.

SRT was advised by local residents of a vacant residence which was harboring several homeless subjects. The crime rate and calls for service had significantly increased in this area in relation to the vacant residence. With Code Enforcement's assistance, SRT was able to contact the property owner and subsequently get the house demolished. Due to these actions, the crime rate and calls for service immediately declined in the area.

RESORT SERVICES UNIT

The Garden Grove Resort Services Unit provides safety, security, training, community services, and law enforcement to the guests and employees of the 10 hotels and five restaurants in our resort area.

On a daily basis, the unit enforces local laws, patrols the resort parking lots, and networks with employees to strengthen relationships with the area hotels and restaurants. Officers also interact with guests, which allows tourists to get an up-close, personal, and positive law enforcement experience. Each month, resort officers provide updated training to resort area management and their employees on current crime trends and how to address them.



CALLS FOR SERVICE:

2018: 1,081

2019: 1,108

CANINE UNIT (K9)

The Garden Grove Police Department Canine Unit (K9) consists of two K9 teams: Officer Tim Ashbaugh and his police service dog (PSD) Kody, and Master Officer Edgar Valencia and his PSD Vader. After having only one K9 team for a number of years, in early 2017 the department was able to add a second K9 as the result of a generous donation from longtime Garden Grove resident. The addition of PSD Vader has enabled the department to deploy K9s in patrol seven days a week to handle a variety of calls, including burglary/robbery alarms and suspect search and apprehension. It also increases their availability to participate in community outreach events, such as demonstrations at local elementary schools.



CRIME ANALYSIS UNIT

The Crime Analysis Unit (CAU) is comprised of one full-time certified crime analyst. Crime analysis is a law enforcement function involving systematic data analysis to identify and examine crime patterns and trends. Identifying patterns can help to deploy resources in a more effective manner and assist detectives and officers in identifying and apprehending suspects. Crime analysis also plays a role in devising solutions to crime problems and formulating crime prevention strategies. Quantitative social science data analysis methods are part of the crime analysis process, though qualitative methods such as examining police report narratives also play a role.

A cornerstone of the CAU is its geographical information systems (GIS), which enables analysts to identify and map “hot spots”, and overlay this crime activity with the known presence of parolees and criminal offenders. This software also uses probability to help forecast future crime activities. Another tool used by the CAU is geographic profiling software, which enables the analyst to pinpoint crime problem areas in which potential arrestees live, work, or frequent and correlate those findings with information about known offenders.

DNA has become an important tool for law enforcement. It assists in identifying unknown offenders and thereby solving crimes that may otherwise go unsolved. DNA is the genetic material present in the cells of all living organisms. The DNA found in a person’s blood is the same as the DNA in their skin cells, hair, semen, saliva or sweat. DNA cannot be seen with the naked eye; therefore, a DNA sample must be collected from a crime scene and sent for analysis to the Orange County Crime Lab or similar agency. DNA evidence can be virtually collected anywhere, making it an essential component of any investigation. Due to the importance of processing DNA collected from crime scenes, the Garden Grove Police Department has dedicated a part-time community service officer that assists detectives with DNA requests.

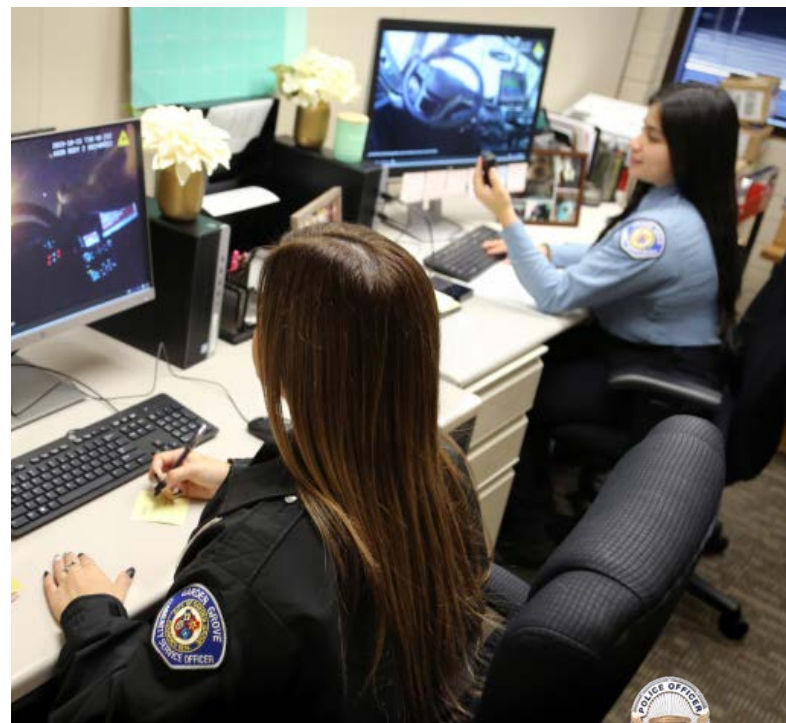
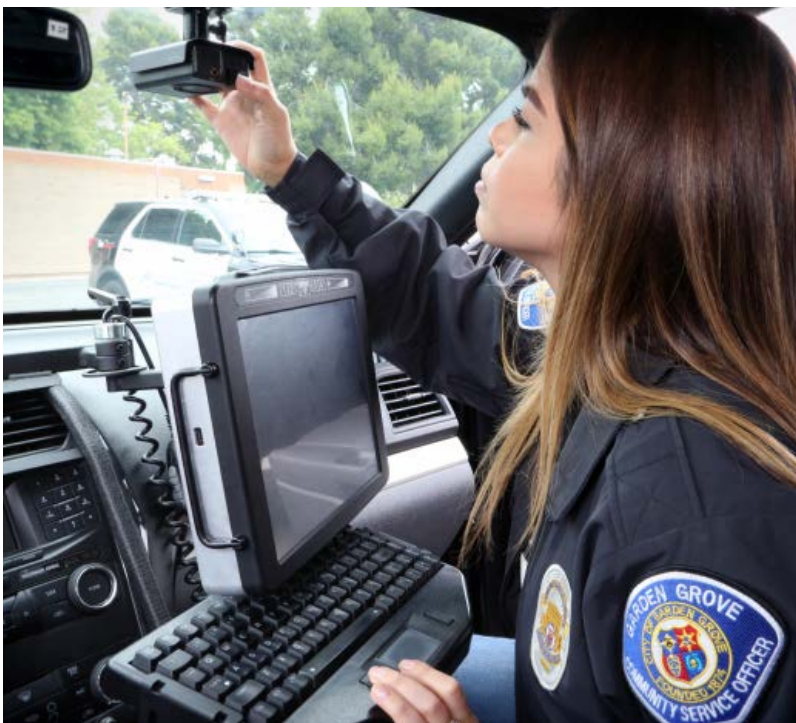


IN-CAR VIDEO SYSTEM (IVS) AND BODY-WORN CAMERA SYSTEM (BWC)

In June, 2019, after significant testing and evaluation, the Department began deployment of body-worn cameras for all enforcement operations. In September, the fleet in-car video system was deployed in the field. The system has been a success and has greatly aided in routine investigations, minimizing citizen complaints and has even expedited the discovery process for the video evidence custodians.

The purpose of the IVS and the BWC system is to provide an accurate, unbiased audiovisual record of enforcement-related and non-criminal incidents that will enhance criminal prosecutions. The Garden Grove Police Department recognizes that audio and video recording of contacts between departmental personnel and the public provides an objective record of these events, and the use of a recording system complements field personnel in the performance of their duties by providing a digital record of enforcement and investigative field contacts. Additionally, the use of IVS and BWC will aid the department in areas of public safety and department transparency, and accordingly, should be considered with all other available evidence, including witness statements, officer interviews, and forensic analysis.

The systems and program are overseen and managed by a division commander. Two full-time community service officers are responsible for the daily tasks and operation of the IVS and BWC systems.





COMMUNITY LIAISON DIVISION

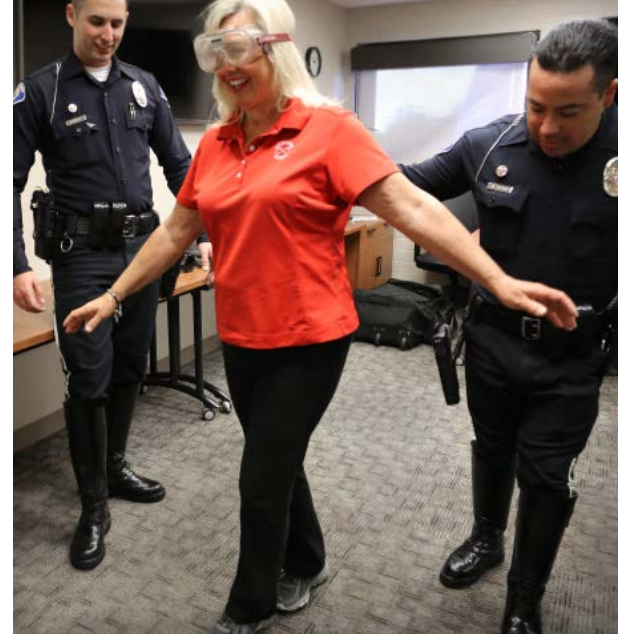
The Community Liaison Division (CLD) consists of community service officers who are assigned to the East and West Divisions, as well as the Vietnamese, Korean, and Spanish speaking communities. The division provides several different types of programs to engage community members in learning crime prevention and safety strategies, such as Neighborhood Watch, personal safety, and Citizen Academy.

In November 2018, the CLD hosted the department's inaugural Coffee with a Cop. It was another opportunity for police personnel to connect with community members on a personal level without agendas or speeches. The division also revitalized many community programs, such as Safe Moves, which is a mini city helping community members recognize safety strategies in everyday activities by requiring hands-on participation.



CITIZEN ACADEMY

In the fall of 2006, the Police Department conducted its first Citizen Academy class for residents of Garden Grove. This class is designed to teach citizens about the philosophy, policies, and guiding principles of law enforcement, and ethical conduct governing police services in any given community. This allows the “students” to become more aware of how the Department functions in its daily operations, and they learn how they can play an integral role in helping keep our communities safe (Neighborhood Watch, Commercial Watch) through community policing partnerships. The Academy also allows the Department to become more aware of the feelings and concerns of the community, and helps build positive and interactive relationships between citizens and police personnel.

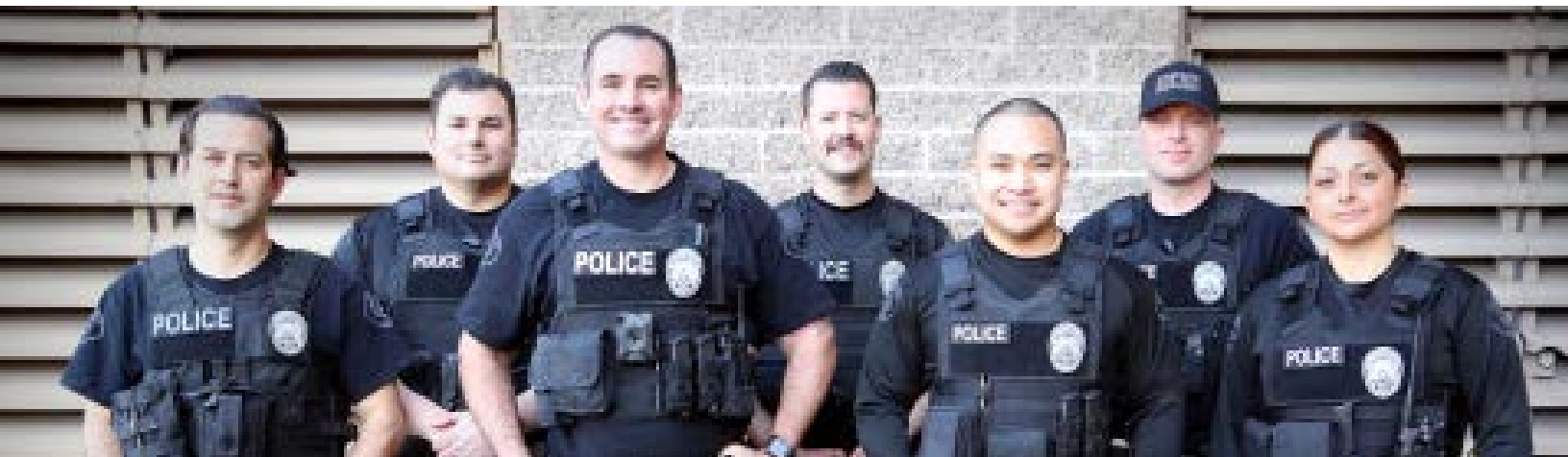


VOLUNTEERS IN POLICING

The Volunteers in Policing (VIP) Program, part of the Community Liaison Division, was established in 1994 and currently has 20 active members. Their assignments include over 20 administrative and field duties, including: front lobby assistance at the police department and City Hall, vacation checks, and data input support.

A subset of the volunteer program is the Volunteers in Policing for Emergency Response (VIPERS) Program. VIPERS receive specialized training and are available on a 24-hour call out basis for large incidents, in which the assistance they provide relieves officers from their current assignment to address higher priority calls.













SUPPORT SERVICES BUREAU

Police personnel assigned to the Support Services Bureau provide follow-up investigation and administrative support to the department. Divisions in the Support Services Bureau include Investigations, Communications, Property and Evidence, and Records.



The Investigations Division consists of the Crimes Against Persons Unit, the Property Crimes Unit, the Career Criminal Apprehension Team, and the Youth Services Unit. Activities of these Units include but are not limited to the investigation of homicides, domestic violence, assaults, juvenile crimes and burglaries.



Communications Division personnel receive all incoming telephone calls for police services, dispatch all calls requiring the mobile response of police personnel, and manage the process to recover department costs associated with the alarm ordinance, abuse of the 9-1-1 system and other fees for services provided.



Records Division personnel are responsible for the timely and efficient flow of official police documents and computerized information, and management of the criminal warrant system. The court liaison officer is also assigned to this division and administers the criminal subpoena and court appearance processes. The Front Desk Unit handles all walk-in traffic to the police department, which includes taking police reports, vehicle releases, citizen fingerprinting, and answering questions.

The Property and Evidence Unit (P&E) is staffed by two full-time community services officers and one part-time cadet. They are responsible for the safekeeping, control and proper documentation of all items placed into evidence by patrol officers and detectives. They maintain the safety and security of those items from the initial time they are booked in until the case has been cleared through the court system.



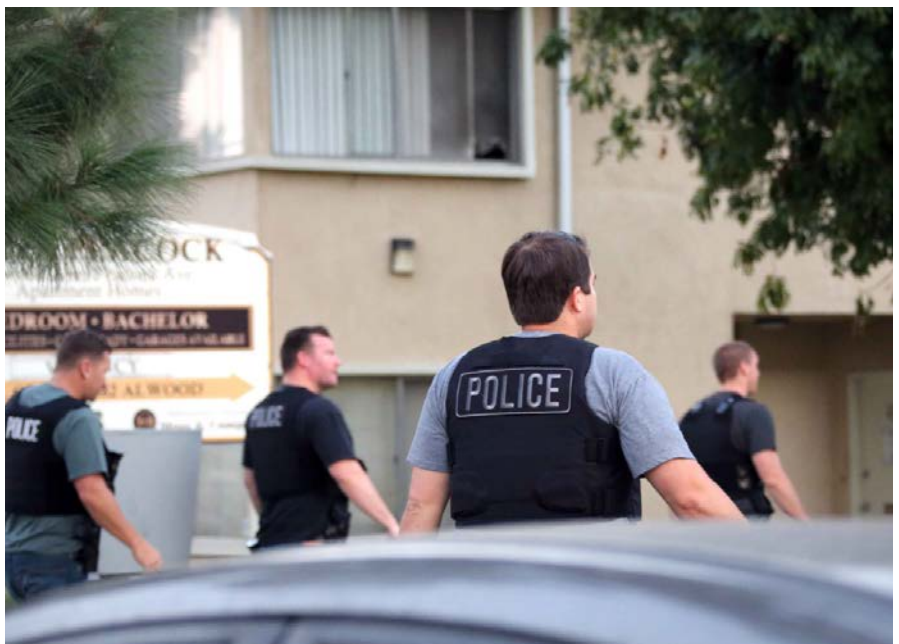
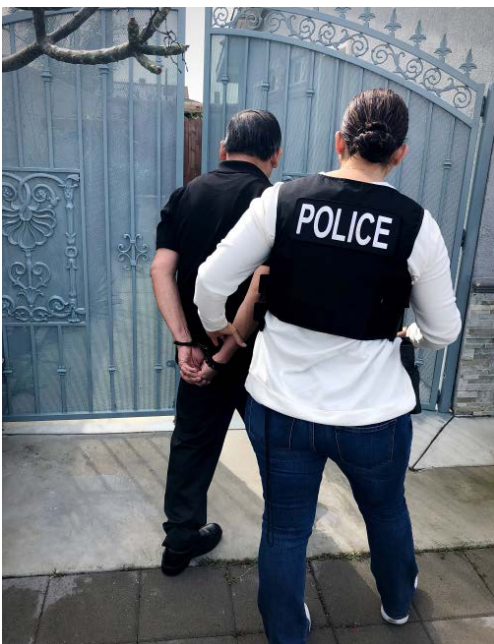
INVESTIGATIONS

The Garden Grove Police Department Crimes Against Persons unit (CAP) is the detective unit tasked with handling the most serious crimes that occur in the city of Garden Grove. Detectives assigned to this unit handle homicides, robberies, sexual assaults, child abuse, missing persons, domestic violence and felony assaults. Within the Department, the CAP unit is second in size only to the Patrol division.

Throughout the year, CAP detectives support other units within the department and also work closely with a network of agencies throughout the county, state, and outside California to successfully complete their investigations. The CAP unit also maintains a close working relationship with the Orange County District Attorney's office.

The Property Crimes Unit investigates most property-related crimes, including: residential, commercial and vehicle burglaries, fraud, forgery, identity theft, embezzlement, auto theft, and many others.

The Property Crimes Unit prides itself on providing great service to the community. The detectives in the unit are responsible for reviewing every property crime report taken in Garden Grove. The detectives work diligently to try to solve every case they receive. They also take proactive measures in combating crime, by meeting with residents at neighborhood watch gatherings to discuss crime trends and ways to reduce crime in their neighborhoods.





COMMUNICATIONS DIVISION

Dispatchers are the first point of contact for most citizens and serves as an integral part of day-to-day operations within the department. Communications (Dispatch) is responsible for answering most of the incoming phone calls to the department, including all 9-1-1 calls. Dispatchers are highly trained and dedicated employees who evaluate the priority of each call for service and allocate the proper resources to handle those calls in the field. The Communications staff brings nearly 220 years of combined dispatch experience to the Police Department.

2018 & 2019 COMMUNICATIONS CALLS FOR SERVICE STATISTICS

	2018	2019
RESPONSES	71,588	69,570
911 CALLS	53,491	52,926
NON EMERGENCY LINES	88,432	85,765
TOTAL	141,923	138,691
TEXT TO 9-1-1		
TEXT SESSIONS	N/A	296
TEXT MESSAGES	N/A	2179



RECORDS DIVISION

The Records Division operates 24 hours a day, 7 days a week, and is an integral component in the successful operation of the Garden Grove Police Department. The unit is overseen by a Records Manager and is comprised of records supervisors, records specialists, community services officers, and cadets. Records specialists maintain all police, traffic accident, and citation reports. Records personnel are the face of the Department, providing customer service to the citizens of Garden Grove in accordance with Federal, State, and Municipal Law. While also supporting law enforcement both internally and externally, there are a host of other core functions that staff perform:



- Report writing
- Preparation of reports for court filing
- Public records requests and subpoena management
- Discovery for criminal proceedings
- Crime statistics
- State and FBI-mandated database entry
- Permit processing
- Livescan fingerprint requests
- Vehicle and property releases



SERVICE RETIREMENTS:

DEBRA NICHOLS
RECORDS SUPERVISOR, 16 YEARS

VICKY LAWTON
RECORDS MANAGER, 15 YEARS

KRISTIN WEISS
RECORDS SPECIALIST, 23 YEARS

JONI HIGHTOWER
COMMUNITY SERVICES OFFICER, 17 YEARS

DIANA O'BRIEN
RECORDS SPECIALIST, 10 YEARS



YOUTH SERVICES UNIT



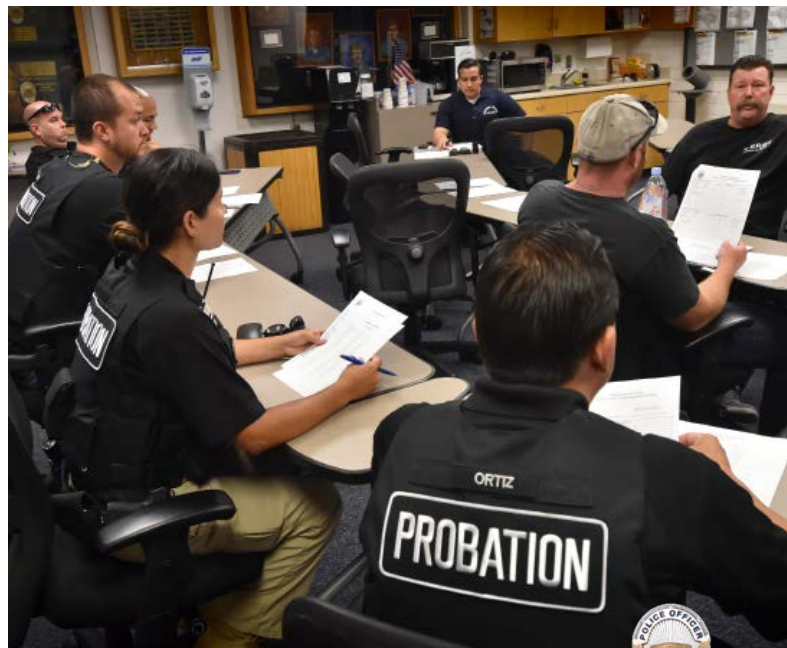
YOUTH SERVICES UNIT

The Youth Services Unit (YSU) is responsible for addressing issues related to schools and at-risk youth within the city of Garden Grove. The focus of the YSU is student and school safety, with education being a large secondary portion of the effort. The Youth Services Unit provides presentations on school safety procedures and response to active shooter events, as well as diverse topics such as cyber-bullying, vaping, drugs and “sexting”. The education portion of the Youth Services Unit mission is greatly assisted by the partnership with the Family and Youth Outreach Program (FYOP) of the Boys and Girls Club of Garden Grove. FYOP is housed in the same building as the Youth Services Unit allowing the two entities to work closely together to provide assistance and service. FYOP provides mental health counseling, crisis intervention, and youth diversion, as well as community and parent education. The Youth Services Unit partners with the Gang Reduction Intervention Partnership program, part of the Orange County District Attorneys Office. This program aims to divert at-risk youth from a life of gang involvement through direct action of both school personnel, law enforcement personnel and buy-in from community groups and businesses.

CAREER CRIMINAL APPREHENSION TEAM

The Garden Grove Police Department has a specialized undercover team called the Career Criminal Apprehension Team (CCAT). The team is comprised of four officers and a sergeant, whose goal is to identify and arrest suspects wanted for a variety of crimes, including robbery, fraud, counterfeiting, commercial burglaries, and auto theft. Along with these crimes, CCAT actively locates and arrests wanted parolees at large, second strike criminals and violent offenders.

For the past several years, CCAT has taken an active role with the Department of Corrections realignment program under AB109. On average, CCAT performed two sweeps every month with members of the Orange County Probation Department and other Garden Grove officers. During these sweeps hundreds of locations were targeted and multiple arrests were made. CCAT has developed an outstanding relationship with the Probation Officers involved in the AB109 program and they work well together to solve issues. CCAT also works closely with patrol officers in the field to identify current crime trends.



ADMINISTRATIVE SERVICES BUREAU

Personnel assigned to the Administrative Services Bureau provide support to the Chief of Police as well as the entire department. The Administrative Services Bureau oversees the department budget and all fiscal and purchasing activities. The Fiscal Analyst oversees all Department purchasing and requisition activities and is responsible for preparing and managing the Department's annual budget.

The Professional Standards Division is responsible for all training programs, personnel, recruitment, the Reserve Police Officer program, and the Cadet program. This Division also administers the probationary officer Field Training Officer program.

The Internal Affairs sergeant is responsible for investigating most allegations of misconduct by police personnel and coordinating the legal issues associated with claims against the city, civil litigation, and personnel investigations.





PROFESSIONAL STANDARDS DIVISION

The Professional Standards Division (PSD) has several responsibilities within the Garden Grove Police Department, including recruitment, hiring, coordinating State-mandated annual training, overseeing the field training program for newly hired police officers, internal affairs, and social media.



The recruitment process is very detailed, so PSD works closely with the city's Human Resources department to manage all phases of the process, which includes physical agility and written tests, panel interviews, and extensive background checks. On average, the Department receives more than 100 applications for each police recruit job opening, making the process very lengthy and labor intensive.



CALEA

The Garden Grove Police Department was first granted accredited status by CALEA in 1988. The purpose of CALEA's Accreditation Programs is to improve the delivery of public safety services, primarily by: maintaining a body of standards, developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

The true value of accredited status is that it allows the City to demonstrate to its citizens that their Police Department continually meets professionally recognized standards that were carefully developed by national law enforcement organizations. Among the other benefits that CALEA accredited agencies enjoy are:

- Controlled liability insurance – Accredited status makes it easier and less costly for the City to purchase liability insurance, and it also allows for increasing coverage limits for a lower cost.
- Stronger defenses against lawsuits and citizen complaints – Accreditation helps participating agencies to be better able to defend themselves because they follow nationally approved standards and practices.
- Greater accountability within the Department – CALEA provides agency command staff with a proven system of written directives, sound training, and routine reports that support decision-making and resource allocation.



2018 RETIREES

Katherine Anderson

Carlos Bautista

Robert Bogue

Robert Campbell

James Colegrove

Gary Elkins

Mike Farley

Roger Flanders

Robert Fowler

Allan Harry

Joan Hightower

James Holder

Mike Johnson

George Kaiser

Chris Lawton

Victoria Lawton

Jon Lofquist

Cindy Nagamatsu

Rudy Negron

Jeff Nightengale

Diana O'Brien

Mike Phillips

Philip Schmidt

Peter Vi

Daniel Villegas

Chris Wasinger

Kristin Weiss

2018 PROMOTIONS

MASTER OFFICER

Fred Avalos

Aaron Coopman

Ben Elizondo

William Holloway

Gerald Jordan

Peter Kunkel

Matthew Marchand

Bryan Meers

Danny Mihalik

Luis Ramirez

CORPORAL

Ed Desbiens

Rafael Loera

David Lopez

Terra Ramirez

Rocky Rubalcaba

SERGEANT

Evan Beresford

Jeff Brown

Juan Delgado

Nick Jensen

Erick Leyva

Mark Lord

Robert Stephenson

Royce Wimmer

LIEUTENANT

Rich Burillo

Patrick Gildea

John Reynolds

Michael Viscomi

2019 PROMOTIONS

COMMUNITY SERVICE OFFICER

Allyson Le

RECORDS MANAGER

Patricia Flinn

MASTER OFFICER

Nicholas Almeida

Stephen Estlow

Michael Gerdin

Robert Gifford

Kris Kelley

Austin Laverty

Taylor Macy

Adam Nikolic

Eric Ruziecki

Chris Shelgren

Garey Staal

CORPORAL

Thomas Capps

Gary Coulter

Pete Garcia

Thi Huynh

Nicholas Lazenby

Ryan Lux

Edgar Valencia

SERGEANT

Josh Olivo

Charles Starnes

LIEUTENANT

Ray Bex

CAPTAIN

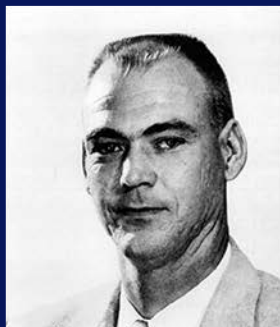
Amir El-Farra

William Allison

CHIEF

Tom DaRé

**THIS ANNUAL REPORT IS DEDICATED TO THE MEMORY OF ALL
WHO HAVE MADE THE ULTIMATE SACRIFICE IN THE LINE OF DUTY.**



**SERGEANT
MYRON L.
TRAPP**



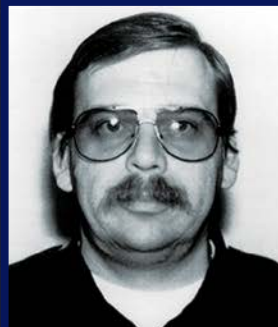
**RESERVE OFFICER
ANDY R.
REESE**



**OFFICER
DONALD F.
REED**



**OFFICER
MICHAEL L.
RAINFORD**



**RESERVE OFFICER
HOWARD E.
DALLIES, JR.**



Sergeant Myron L. Trapp

End of Watch · October 6, 1959

Reserve Officer Andy R. Reese

End of Watch · May 30, 1970

Officer Donald F. Reed

End of Watch · June 7, 1980

Officer Michael L. Rainford

End of Watch · November 7, 1980

Master Officer Howard E. Dallies Jr.

End of Watch · March 9, 1993



GARDEN GROVE POLICE DEPARTMENT GENERAL INFORMATION

PUBLIC HOURS

Monday – Saturday: 8 a.m. to 6 p.m.

ADDRESS

11301 Acacia Parkway,
Garden Grove, CA 92840

WEBSITE

ggcity.org/police

CITY OF GARDEN GROVE WEBSITE

ggcity.org

COMPLAINT STATISTICS

ggcity.org/police/complaint-statistics

IMPORTANT PHONE NUMBERS

Emergency: 911

Non-Emergency Dispatch: 714.741.5704

Police Records: 714.741.5719

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