



CITY OF GARDEN GROVE POLICE DEPARTMENT ANNUAL REPORT 2017



THE MISSION OF THE GARDEN GROVE POLICE DEPARTMENT

through a Community Policing Partnership, is to improve the quality of life in the city and provide a sense of safety and security to the community members.

WE VALUE EMPLOYEES, THE DEPARTMENT'S MOST VALUABLE RESOURCE

We are dedicated to building the foundation of the Police Department through fairness, respect, and equal opportunity provided to all employees. We are dedicated to providing an enjoyable work environment through open and honest communications, quality leadership, up-to-date training, and mutual support.

WE VALUE OUR COMMITMENT TO PROTECT LIVES AND PROPERTY

We are dedicated to providing the highest quality of service to protect the citizens of Garden Grove.

WE VALUE HONESTY, INTEGRITY, AND TRUTHFULNESS

We recognize that honesty, integrity, and truthfulness are the foundations of our profession. We will constantly strive to maintain the highest standards, recognizing their importance in upholding our credibility within the law enforcement profession and the community we serve.

WE VALUE PROFESSIONALISM, CULTURAL DIVERSITY, AND THE RIGHTS OF ALL INDIVIDUALS

We are dedicated to performing our duties in accordance with the Constitution, State laws, and City ordinances, while protecting the rights of all individuals. We will build from the strength provided by cultural diversity within the Department and the community to ensure the fair and equitable treatment of all.

WE VALUE COMMUNITY INVOLVEMENT ON ALL ISSUES RELATING TO A SAFE AND SECURE CITY

We respond to the needs of the community; therefore the community should have significant involvement in achieving a secure and safe city. Using Community Policing, we will continuously seek mutual cooperation on all community-related problems, reducing the threat of crime and enhancing the quality of life.

AS A LAW ENFORCEMENT OFFICER

my fundamental duty is to serve mankind; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder; and to respect the Constitutional rights of all men to liberty, equality, and justice.

I WILL keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn, or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life, I will be exemplary in obeying the laws of the land and the regulations of my department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever secret unless revelation is necessary in the performance of my duty.

I WILL NEVER act officiously or permit personal feelings, prejudices, animosities or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear or favor, malice or ill will, never employing unnecessary force or violence and never accepting gratuities.

I RECOGNIZE The badge of my office as a symbol of public faith, and I accept it as a public trust to be held as long as I am true to the ethics of police service. I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession ... law enforcement.



CHIEF'S MESSAGE

On behalf of the dedicated members of the Garden Grove Police Department, it is my privilege to present to you our 2017 Annual Report. This report is a snapshot of some of the great work done in 2017, but it also provides insight into some of the challenges we'll continue to face in the coming years.

Higher crime rates, sharp increases in the homeless population and an increase in calls for service have strained the department's already limited resources and pushed the limits of our staff. Recent voter-approved legislation -the Safe Neighborhoods and Schools Act (Prop. 47) and the Public Safety and Rehabilitation Act of 2016 (Prop. 57), along with the Public Safety Realignment Act of 2011 (AB109)- continues to tie the hands of law enforcement. In 2017, major crimes were up 6% from 2016, homeless-related calls for service were up 33%, and overall calls for service were up 10%. Department personnel handled more than 74,000 calls for service in 2017, and made more than 7,000 arrests, up 18% from 2016.

State budget cuts and increased crime rates have put this department in a precarious position. The department is authorized for 167 sworn officers but, due to various factors, we averaged only 142 sworn officers working in 2017. We are working with city leaders to find new revenue sources that would allow us to put more police officers on the street to handle the increase in crime and call volume.

On a different note, remodeling projects in the Records and Communications divisions, as well as the front lobby, were completed in 2017. The police station was built in 1972, and although some improvements have been made over the years, a major remodel was necessary to improve the work environment and overall safety. More information about these projects can be found in the Records and Communications write-ups.

Policing our city is everyone's responsibility so we urge the citizens of Garden Grove to stay vigilant, because you are the eyes and ears of the community. Be proactive about your own personal safety, look out for your neighbor, and be aware of what's going on in your community. Informed, alert citizens play a critical role in keeping our community safe, so "If You See Something, Say Something."

It is a privilege for me to represent one of the finest law enforcement agencies in California -the Garden Grove Police Department- and thank you to the community for your support. No matter what challenges lie ahead, the Garden Grove Police Department will continue to lead the effort to reduce crime and enhance the quality of life in Garden Grove.



TODD D. ELGIN, CHIEF OF POLICE



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CONTRIBUTORS

Cadets – Mike Viscomi/Chuck Starnes	Jail Operations – Ken Chism
Calls for Service Stats (Communications) – Rebecca Meeks	Neighborhood Traffic Unit – Patrick Gildea
Calls for Service Stats (Patrol) – Rebecca Meeks	Patrol - East Division – Bill Allison
Canine Unit – Brian Dalton	Patrol - West Division – Chris Lawton
Career Criminal Apprehension Team – Lonzo Reyes	Planning & Research Division – Carl Whitney
Chaplains – Bob Bogue	Professional Standards Division – Mike Viscomi/Carl Whitney
Citizen Academy – Cindy Nagamatsu Hanlon	Property & Evidence Unit – Bob Bogue
Communications Division – Rebecca Meeks	Records Division – Vicky Lawton
Community Liaison Division – Cindy Nagamatsu Hanlon	Reserve & Master Reserve Officers – Mike Viscomi/Chuck Starnes
Crime Analysis Unit – Helena Elsousou	Resort Services Unit – George Figueredo
Detectives - Crimes Against Persons Unit – Ray Bex	Special Investigations Unit – Jeff Brown
Detectives - Property Crimes Unit – Rich Burillo	Special Resource Team – Brian Meers/Brian Hatfield
Explorers – Rich Burillo	Special Weapons And Tactics – Otto Escalante
Field Report Writers – Kari Flood	Terrorism Liaison Officer – Jim Holder
Forensic Services Unit – Bob Bogue	Volunteers In Policing – Cindy Nagamatsu Hanlon
Gang Suppression Unit – Otto Escalante	Youth Services Unit – Jim Holder
Hostage Negotiation Team – Mike Viscomi	

ABOUT THE CITY OF GARDEN GROVE

Garden Grove is a vibrantly progressive and beautiful Southern California city, centrally located south of Los Angeles, and just one mile from the Disneyland Resort, in Orange County, California. Our motto, “The City of Youth and Ambition,” accurately reflects this dynamic community of over 173,000 people.

Garden Grove is home to the popular Strawberry Festival, the largest community-based Memorial Day event in the western United States.

It is also home to the former Crystal Cathedral, now the Roman Catholic Diocese of Orange’s Christ Cathedral. The Grove District - Anaheim Resort offers visitors prime hotel accommodations, restaurants, and shopping within walking distance to the world-famous Disneyland Resort. The Garden Grove Unified School District, the third largest in Orange County, is a nationally-recognized school district and winner of the Broad Prize for Urban Education.



GARDEN GROVE CITY COUNCIL

THE CITY COUNCIL, led by Mayor Steve Jones, focuses the City’s resources and energy on maintaining and enhancing a safe, attractive and economically vibrant city with an informed and involved public. The high quality of life enjoyed by the residents of Garden Grove is directly related to the Police Department’s commitment to serving and protecting the community. The City Council looks forward to providing support and leadership that will help the Police Department continue to provide a sense of safety and security to community members.



STEVE JONES Mayor	KRIS BEARD Mayor Pro Tem District 1	JOHN O’NEILL District 2	THU-HA NGUYEN District 3	PHAT BUI District 4	STEPHANIE KLOPFENSTEIN District 5	KIM B. NGUYEN District 6
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DEPARTMENT STAFFING ANALYSIS

RECENT LEGISLATION AND CRIME STATISTICS

For years, police departments nationwide have relied on a comparative ratio, compiled by the FBI, of officers per capita¹ to determine adequate staffing levels for police departments, but the per capita ratio was never intended to be used as an industry standard; every community has different policing needs based on demographics, crime activity, and community expectations. For many years, the Garden Grove Police Department and other Orange County law enforcement agencies approximated their staffing needs using the per capita method. In 2017, most agencies in Orange County averaged between 1.01-1.18 officers per capita while Garden Grove averaged a mere 0.96.

At the request of Chief Elgin and city manager Scott Stiles, the Professional Standards Division completed a comprehensive performance-based work study analysis to help determine appropriate patrol staffing levels for the police department. Following step-by-step methods outlined in the academic study *A Performance-Based Approach to Police Staffing and Allocation*,² the team was able to determine appropriate staffing levels for the department.

The performance-based approach to determine police staffing needs analyzes citizen-generated calls for service, the length of shifts, the total time off officers take each year, the method of delivering police services to meet performance objectives, the number of calls that require multiple officer responses, and the total time officers spend on each call. After the data was collected and evaluated according to the parameters outlined in the study, it concluded that the department should have an additional 59 officers for it to effectively deliver police services.³

Without adequate personnel to handle increased demands, the city’s growing population and increase in daily visitors due to tourism expansion could negatively impact police response times and overall patrol capabilities in the community. Despite the challenges the department faces now and into the future, the men and women of the Garden Grove Police Department will continue to deliver outstanding police services to the citizens of Garden Grove.

¹ Per capita ratios do not account for the intensity of workload by jurisdiction. Crime levels and types can vary substantially among communities of similar population sizes. Per capita ratios also do not account for changes in population characteristics (such as seasonal fluctuations in tourist communities), or long-term trajectories of population growth and shrinkage. (Wilson, Jeremy M., and Alexander Weiss. 2014. *A Performance-Based Approach to Police Staffing and Allocation*. Washington, DC: Office of Community Oriented Policing Services)

² Ibid. Wilson & Weiss

³ These findings do not account for additional supervisors, command staff, or civilian staff to support the officers.

City:	Population:	Officers:	Per Capita Ratio:
Garden Grove	174,858	167	0.96
Westminster	89,701	90	1.00
Huntington Beach	200,652	222	1.11
Buena Park	83,156	93	1.12
Cypress	48,906	55	1.12
Fountain Valley	56,528	64	1.13
Santa Ana	334,217	383	1.15
Orange	140,504	167	1.19
Tustin	80,395	96	1.19
Costa Mesa	112,822	136	1.21
Fullerton	140,721	175	1.24
Anaheim	351,043	482	1.37
Seal Beach	24,440	35	1.43
La Palma	15,774	24	1.52
Los Alamitos	11,636	25	2.15



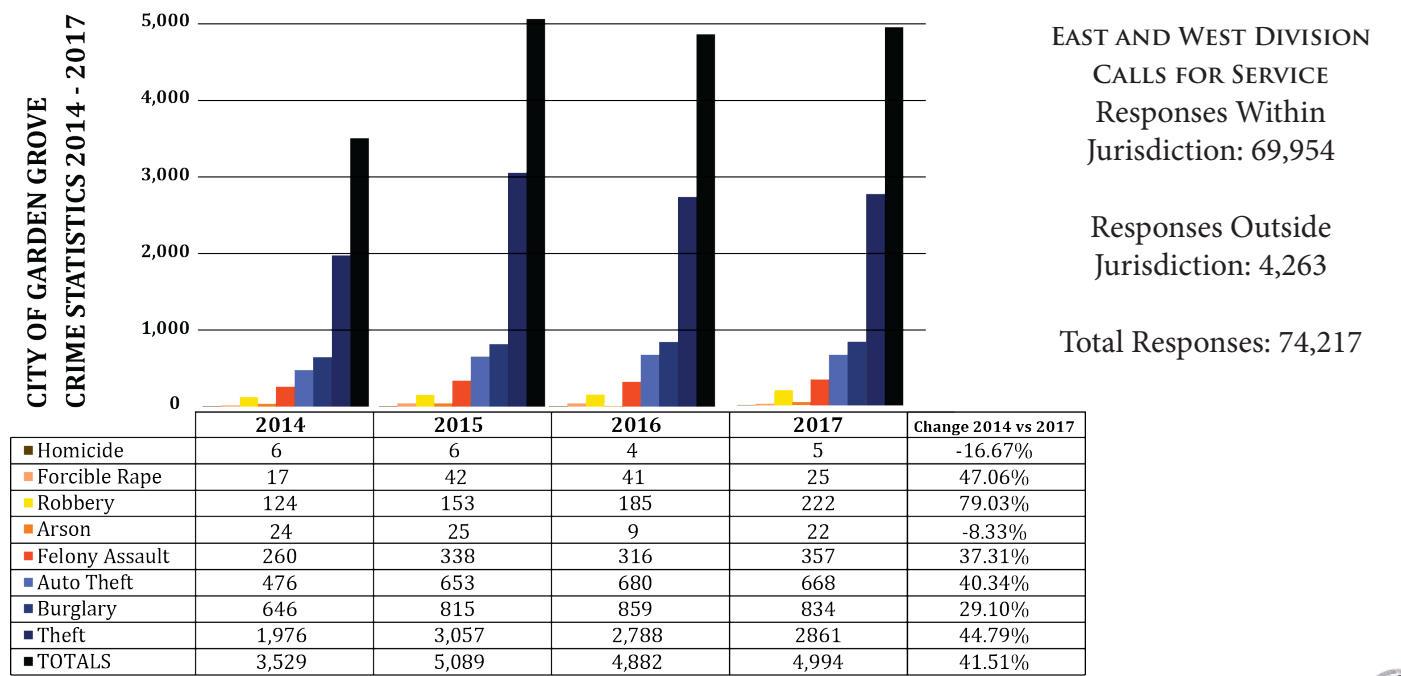
The city of Garden Grove, and cities all across the state, are experiencing the cumulative effects of several pieces of legislation passed by the governor and/or voters in recent years. The combination of high demand for police services and limited resources is severely impacting the police department’s ability to reduce the rising crime rate brought about by these new laws.

In 2011, Governor Jerry Brown signed Assembly Bill 109 (AB109), known as the Public Safety Realignment Act. A Supreme Court decision required California prisons to drastically reduce overcrowding, so thousands of low-level felons were released early but on formal probation, transferring the burden from the state prison system to local county probation departments. Local police agencies now had to contend with thousands of felons back on the street and minimal additional resources to do so.

A few short years later, in 2014, California voters approved Proposition 47, which was promoted as the “Safe Neighborhoods and Schools Act”. However, the true intent of this legislation was to further reduce the prison population in California to comply with the court mandate. Many felony crimes became misdemeanors and previously convicted felons could be re-sentenced under the new sentencing guidelines, in many cases, lowering their convictions to misdemeanors. The early release of convicted felons began immediately and an estimated 6,000 to 10,000 prisoners were initially identified for early release. In 2015, Garden Grove started to experience the negative effects of Proposition 47 and the crime rate has continued to rise; other cities in California have experienced the same increases.

Proposition 57 was passed by California voters in November 2016, and allows for the early release and parole for certain California prison inmates. The implications of this legislation will not be seen until early 2018, but the anecdotal evidence strongly suggests that it, in combination with the other pieces of legislation mentioned above, are only serving to increase crime in California.

The most dramatic increase in crime occurred over the last three years (2015-2017). Garden Grove saw increases in all categories with the exception of homicides and arsons; 2014 crime statistics reflected the lowest number of overall reported crimes within the last eight years (see chart Part 1 Crimes 2014-2017).



COMMUNITY POLICING BUREAU

Police personnel assigned to the Community Policing Bureau are primarily responsible for the delivery of police services to the citizens of Garden Grove. The department's community policing and problem solving philosophy divides the city into two patrol divisions – East and West - and each division contains three (3) “beats” or patrol assignments.

Each of the patrol divisions is commanded by two lieutenants. A complement of field supervisors (sergeants), police officers and non-sworn field report writers are assigned to each area. The patrol officers assigned to each patrol beat are responsible for community and neighborhood problem solving and handling calls for police services. The non-sworn field report writers are responsible for handling various assignments that do not require the presence of a sworn officer to include the taking of various reports, processing crime scenes and other back-up services to improve the efficiency of the organization.

The Special Services Division consists of the Neighborhood Traffic Unit, Gang Suppression Unit, and the Special Investigations Unit. The Neighborhood Traffic Unit handles neighborhood traffic problems and traffic accident investigations. The Gang Suppression Unit is responsible for coordinating the department's efforts to provide gang education, enforcement and gang-related crime investigation. The Special Investigations Unit activities include local vice and narcotics enforcement, regional narcotics enforcement efforts, and career criminal apprehension efforts.

The Community Liaison Division includes Crime Prevention Officers who are assigned to both the East and West Divisions. Crime Prevention Officers act as department liaisons with the Korean, Vietnamese and Spanish-speaking neighborhood areas.

Additionally, the Crimes Analysis unit reports directly to a designated Watch Commander because the unit's job functions routinely assist patrol officers in the Community Policing Bureau.



CAPTAIN Tom DaRe'
COMMUNITY POLICING



Cindy Nagamatsu
Hanlon
Community Liaison

CITIZEN ACADEMY
COMMUNITY EVENTS
COMMUNITY OUTREACH
CRIME PREVENTION • VIPS



Lt. Robert Fowler
Special Services
NTU • GSU • SIU • INTEL



Lt. Chris Lawton
West Division
JAIL • IVS • RESORT SERVICES



Lt. Jeff Nightengale
West Division
CSOs • SPECIAL RESOURCE TEAM
TEAM OFFICES



Lt. William Allison
East Division
K-9 • CRIME ANALYSIS
SCHEDULING • EXPLORERS



Lt. Amir El-Farra
East Division
PATROL FLEET
SWAT/HNT

SPECIAL RESOURCES TEAM

The Special Resources Team (SRT) was introduced in mid-September 2017 as a full-time patrol assignment, to more effectively address the homeless population in Garden Grove. The SRT focuses on handling calls for service related to homelessness and this has allowed other patrol officers to concentrate on handling crime issues and emergency calls for service. The SRT is encouraged to be creative in how it handles enforcement tasks and provides assistance to Garden Grove's homeless/transient population. For example, the SRT has contacted family members willing to take in their homeless relative, and secured travel vouchers for the trip home.

The SRT program has already achieved some significant accomplishments, which would not have been possible without assistance from other units and officers within the department. SRT officers have also partnered with other law enforcement agencies and brought county and state resources on board. As a result, the team has been able to address some long-standing problems in the city, which should help improve the quality of life. For example:

- The SRT removed a large homeless population from the area of the old Pavilions grocery store at Brookhurst and Chapman. They were also able to remove several encampments from the Orange County Transit Authority right-of-way, with cooperation and assistance from local business owners.
- The SRT was tasked with addressing complaints regarding multiple RVs “camping out” along streets in the industrial complexes near Harbor and Cardinal. The RVs were inhabited by transients, who would discard waste and conduct drug activity in front of the businesses. The SRT was able to utilize new city ordinances to address this problem and remove the RVs from the area.
- The SRT was tasked with addressing concerns about the growing homeless population loitering inside the county flood control channels around the city, because the surrounding areas were seeing a spike in thefts and burglaries. The SRT attempted to provide services to some of the homeless population in the tunnels and those refusing assistance were later arrested for trespassing violations. The number of homeless subjects in these channels has declined significantly and the SRT constantly monitors the locations to ensure they do not return, for their safety and the safety of the community members.

The Garden Grove Police Department is committed to being creative and innovative in its all-inclusive approach to addressing the increasing homeless population in Garden Grove.



WEST DIVISION PATROL

At 5:00am one morning in November, an officer patrolling Garden Grove Blvd. observed a vehicle backed into a parking stall in front of a closed business. The officer drove into the parking lot and saw that the vehicle was occupied by two males, whom he detained while waiting for additional officers to arrive. During the investigation, the officer located evidence that a burglary had occurred at a different location and the suspects were now in the parking lot about to commit another burglary. The officer located a loaded .38 caliber handgun in the passenger side of the vehicle. This is a great example of the hard work and diligent police work by Garden Grove officers.

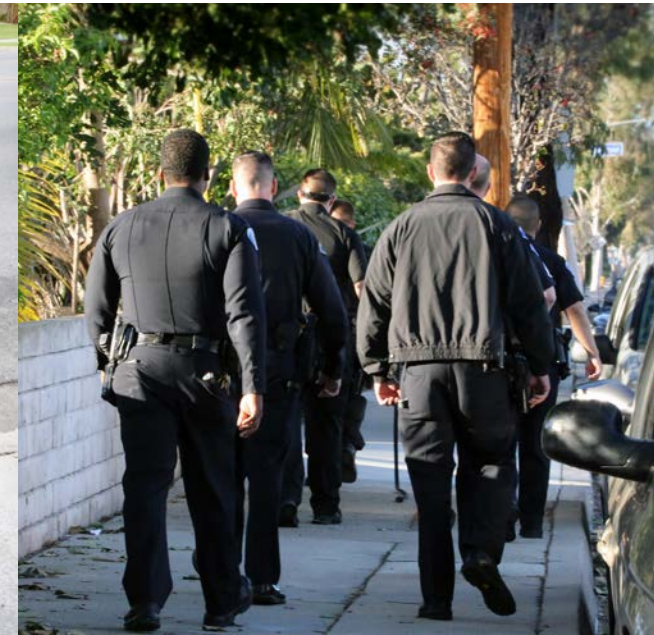
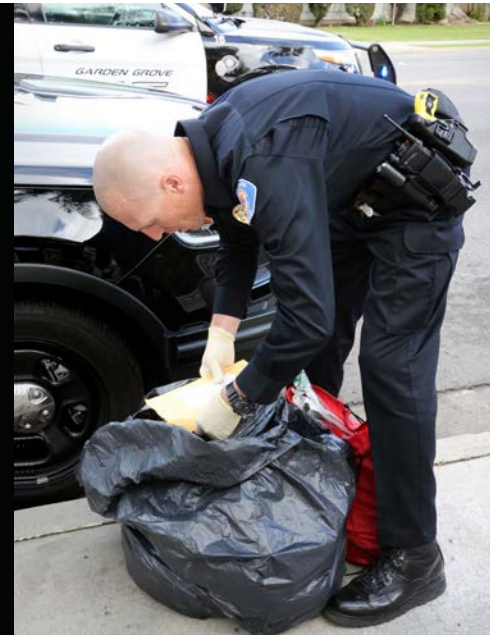
While most of us were home in bed, this officer took two armed burglars off the street.

Local gym parking lots have long been a target for thieves, because they know their victims are inside the business working out. In September, officers were working a special assignment related to vehicle burglaries. While driving through the parking lot of the 24-Hour Fitness on Chapman Ave, officers heard the sound of glass breaking and observed a male subject breaking into a vehicle.

The officers were able to detain the suspect while he was still inside the vehicle, and located the victim inside the 24-Hour Fitness.

One of the most active crime areas in the city is the area surrounding Beach and Garden Grove Blvds. Officers have been working on a yearlong “directed enforcement” project, targeting the criminal element. Sometimes there may be one two-man unit working the area, other times there may be six or seven.

One of the biggest hindrances to effective enforcement in that area is the fact that it touches several cities: Garden Grove, Stanton and Westminster. This means the criminal element will simply move to one of the neighboring jurisdictions when the “heat” gets too hot for them. Recently, however, *all three jurisdictions have joined together to attack this problem as a unified force*, to send a message to the criminal element that this is not the place to set up shop.

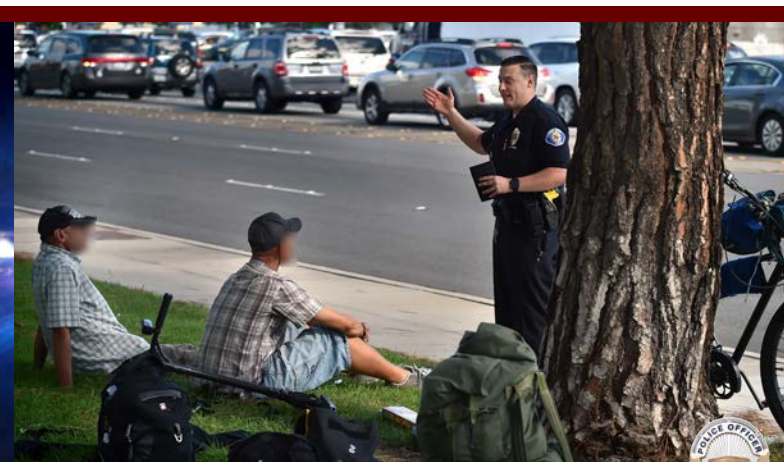
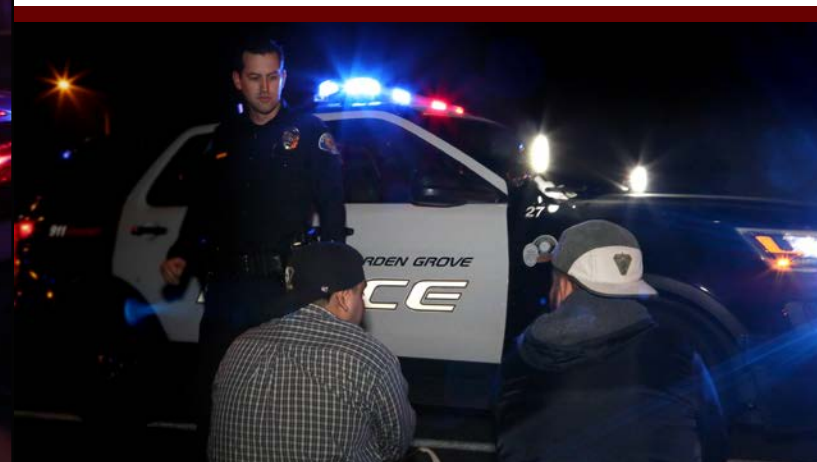
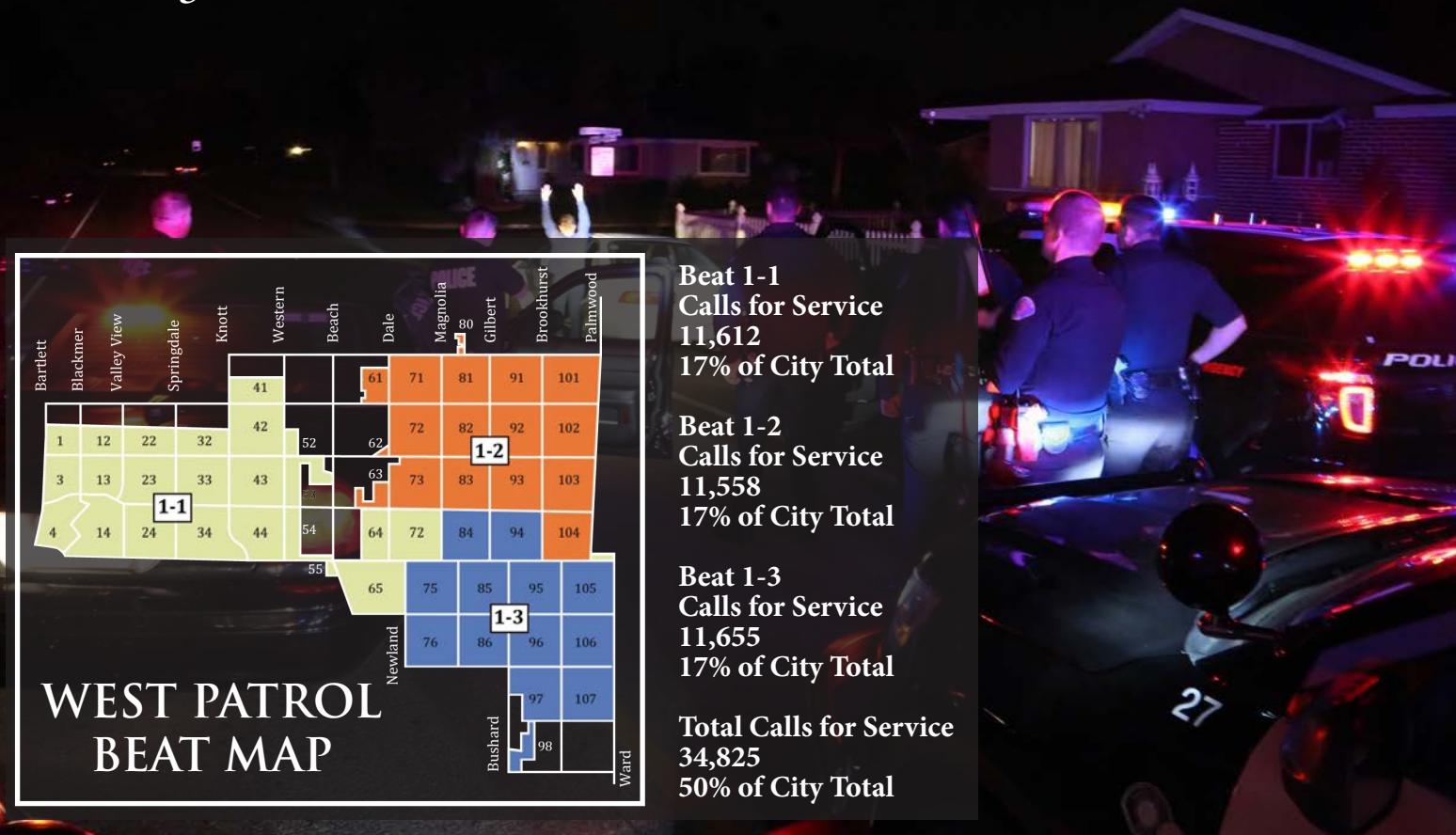


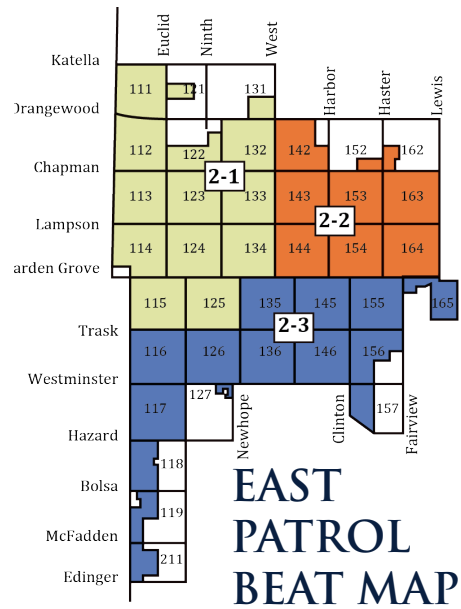
Along with combating crime issues, officers are tasked with dealing with community issues that affect the quality of life for city residents. One such issue involved a subject who was terrorizing his neighbors. This person was a problem for everyone in the neighborhood, and would randomly use a sling shot to pelt his neighbor’s home with rocks and other objects. He would also regularly yell at and threaten his neighbors, who often called the police for help. The subject was arrested when appropriate but was usually out of custody within a few hours.

Due to legislation passed by California voters over the past several years, many crimes previously categorized as felonies are now misdemeanors. As a result, there are a lot of career criminals on the streets committing new crimes instead of being in jail. In December, an officer was patrolling his beat when he observed a subject matching the description of a named suspect wanted for burglary. The officer made contact with the subject, who initially gave the officer a false name, but the officer was able to determine that this subject was wanted for several burglaries in Garden Grove.

One of the beat officers was able to obtain a search warrant for the subject’s residence, and evidence was obtained that allowed the suspect to be arrested on felony charges. The officer contacted the prosecuting attorney and explained the problem this subject was causing to his neighbors, and was able to convince the district attorney to prosecute this subject to the fullest extent of the law. As a result, the subject spent several months in county jail and is now on probation.

He arrested the subject and worked with detectives to see if he was linked to several burglaries, and the subject was booked into county jail for multiple burglary charges. Five days later at 2:00 am, officers responded to a burglary alarm at a commercial business in the 12000 block of Edison Way and discovered evidence of a burglary. Officers had surrounded the business when a male subject fled from inside and was arrested after a short foot pursuit. The suspect was identified as the same burglary suspect arrested five days earlier for multiple burglaries.





EAST DIVISION PATROL

Patrol officers in the Community Policing Bureau are the “backbone” of the Department. East Division Patrol officers work hard to stay proactive in order to make the neighborhoods and businesses as safe as possible. They also work on unique projects in each beat, as time permits, and have been able to utilize the “crime triangle” program to develop long-term solutions to identified community problems. This approach has proven to be an effective tool which can be utilized by future generations of officers when faced with similar concerns.

Beat 2-1
Calls for Service: 13,342
19% of City Total

Beat 2-2
Calls for Service: 10,574
15% of City Total

Beat 2-3
Calls for Service: 11,213
16% of City Total

Total Calls for Service: 35,129
50% of City Total

Beat 2-1 officers took a vested interest in the improvements in the Palma Vista neighborhood during 2017. Officers partnered with city hall and the Neighborhood Improvement Committee (NIC) by attending Neighborhood Watch and apartment manager meetings to look at ways to improve the neighborhood, which has been plagued by the presence of gangs, drug use and neglected apartment complexes. Officers increased their visual presence with patrols and foot patrols, taking a zero tolerance approach with people causing neighborhood problems. Officers also increased their efforts in the recently renovated commercial complex on the southwest corner of Euclid and Katella. Their presence is a visual deterrent to people looking to cause problems in the center, and gives shoppers a greater sense of security.

One of the beat’s newer officers took the initiative to formulate a plan to address this community problem. The officer coordinated efforts with multiple patrol shifts, several of the department’s specialized units, and city hall personnel to combat the problem. This also included an organized community meeting with the residents who were impacted by the “trouble” house.

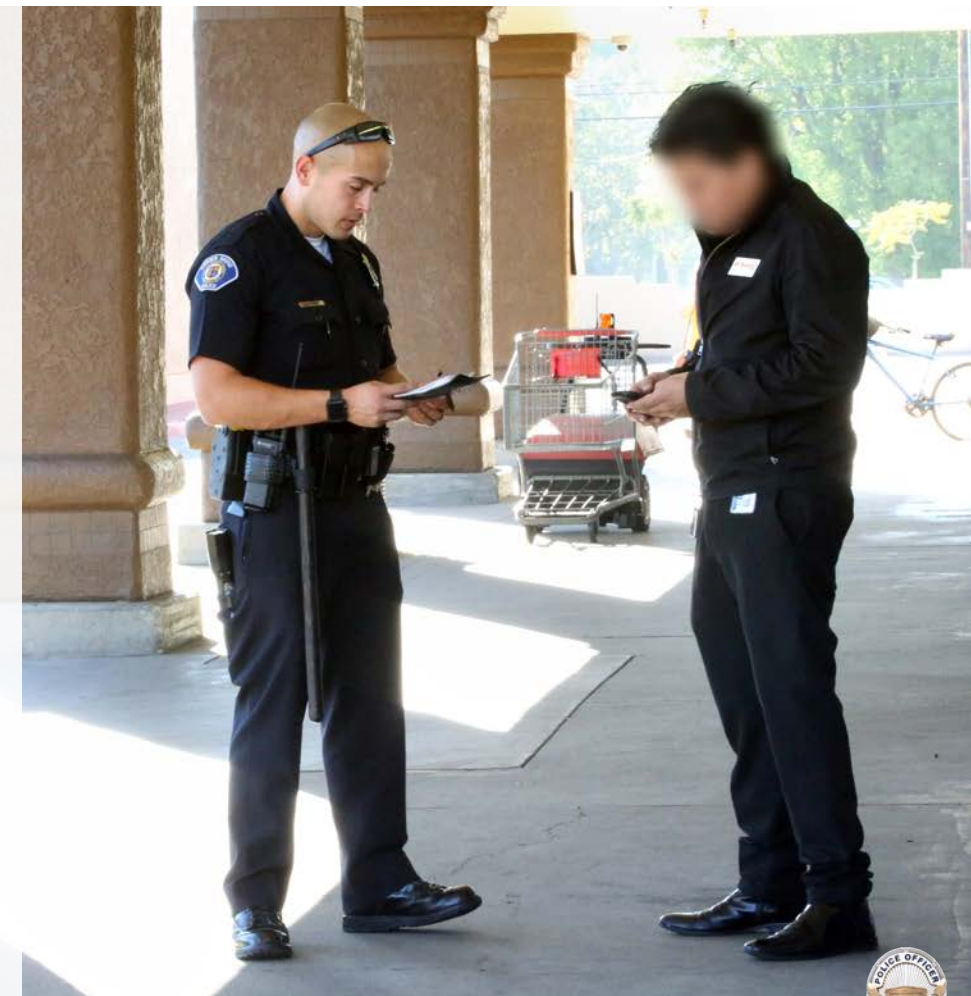
Due to the pro-active efforts and diligence of the officers, numerous arrests were made, several search warrants were served, and eventually the home was vacated. These efforts resulted in an overall improvement of quality of life for the entire neighborhood.

Beat 2-3 officers stay active in both the commercial and residential areas and, at times, use a zero tolerance approach to address a problem. During the spring, Beat 2-3 suffered from a string of commercial burglaries where the suspects were making entry by smashing windows and prying doors. The officers adopted a zero tolerance approach during graveyard hours, with both marked unit patrol and undercover surveillance monitoring the migrating traffic in the middle of the night. Over a two month period, numerous arrests were made for prowling and possession of burglary tools, which resulted in a 40% reduction in commercial burglaries during that time.



Beat 2-2 officers worked to continue their partnership with the department’s Resort Services Unit and build on the relationships with the hotels and restaurants in the Grove District resort area. This is being done with a heavy visual presence and officers doing more foot patrol in the area, talking to the tourists. Tourism safety is very important for the city, not only from a safety standpoint but also because of its direct impact on occupancy taxes in the city.

Residents of a neighborhood in beat 2-2 made the beat officers aware of a home where narcotics use and criminal activity were occurring. Not only was the property an “eyesore” but crimes associated with the home began to occur in the neighborhood, such as theft and vandalism.



NEIGHBORHOOD TRAFFIC UNIT

The mission of the Neighborhood Traffic Unit (NTU) is to improve the quality of life in Garden Grove by facilitating safe and efficient flow of vehicle and pedestrian traffic throughout the city.
The NTU enforces traffic laws and educates the community, in an effort to accomplish their mission.

The NTU utilizes all available resources to ensure the safety of motorists, bicyclists and pedestrians within the city. In 2016, injury collisions and fatalities increased significantly from the previous year. Through the use of traffic safety presentations, crime analysis data, enforcement, and social media, the city experienced a 40% decrease in the number of fatal collisions in 2017. NTU has benefited from an expansion in the number of personnel in the unit, which has allowed the unit to participate in several directed enforcement operations that were focused in areas with high volumes of collisions. During 2017, NTU issued over 8,000 citations for nearly 11,000 vehicle code violations.

All members of NTU have gone through extensive training and are recognized as Drug Recognition Experts. Members of NTU use this high level of training to detect not only drivers impaired by alcohol, but also those drivers under the influence of drugs in seven different categories. Two members of NTU will be recognized by Mothers Against Drunk Driving for over 25 DUI arrests each during 2017.

In 2017, NTU again received funding from the California Office of Traffic Safety (OTS) through a Step-Grant in the amount of \$286,000 to participate in various traffic safety-related operations. With this funding the NTU was able to send officers to advanced training, such as driving under the influence (DUI), checkpoint

management school and drug recognition expert school. The grant also funded various DUI checkpoints, DUI saturation patrols, bicycle and pedestrian safety operations, primary collision factor operations, "Click it or Ticket" operations, distracted driver operations, and motorcycle safety operations. The close working relationship with OTS provides the NTU with multiple resources to continue the training of officers, and to have officers working the streets in order to continue the education of motorists and pedestrians. Funding was also provided for the purchase of a laser mapping system, which will allow for the precise measuring of traffic collision scenes and enhance the overall investigative abilities of traffic investigators.

RESORT SERVICES UNIT

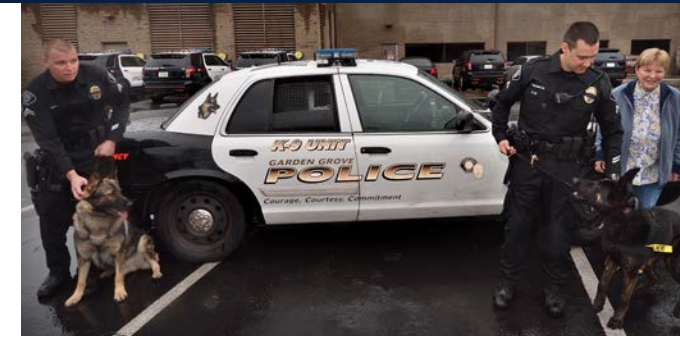
The Resort Services Unit is comprised of one full-time officer, one part-time master reserve officer and one sergeant dedicated to tourism safety and security in the Grove District. The Grove District has 10 resort hotels and five restaurant chains within its 700 acres, and accounted for over \$25 million dollars in tourism occupancy tax revenue to the city's 2017 general fund.

The team spends a large portion of its time maintaining direct contact with hotel and business management, sharing information on current crime trends. They attend meetings and present training sessions to hotel personnel on safety and security procedures, to help them recognize potential fraud and prevent guests from becoming victimized.

In 2017, the unit conducted monthly meetings with the hotels and provided training in recognizing prostitution/ human trafficking, drug identification, situational awareness, active shooter situations, and credit card fraud. Due to the high volume of visitors to the area, the Grove District occasionally experiences unique crime trends specifically targeting tourism. Partnering with the resort area hotels has resulted in increased arrests and decreased reports of crimes in the area.

The unit also recognized Great Wolf lifeguards for their exceptional CPR and lifesaving training, as they successfully performed CPR and provided medical aid on several occasions until victims could be transported to local hospitals. For their efforts, the lifeguards were presented with a Chief's Coin for Merit.

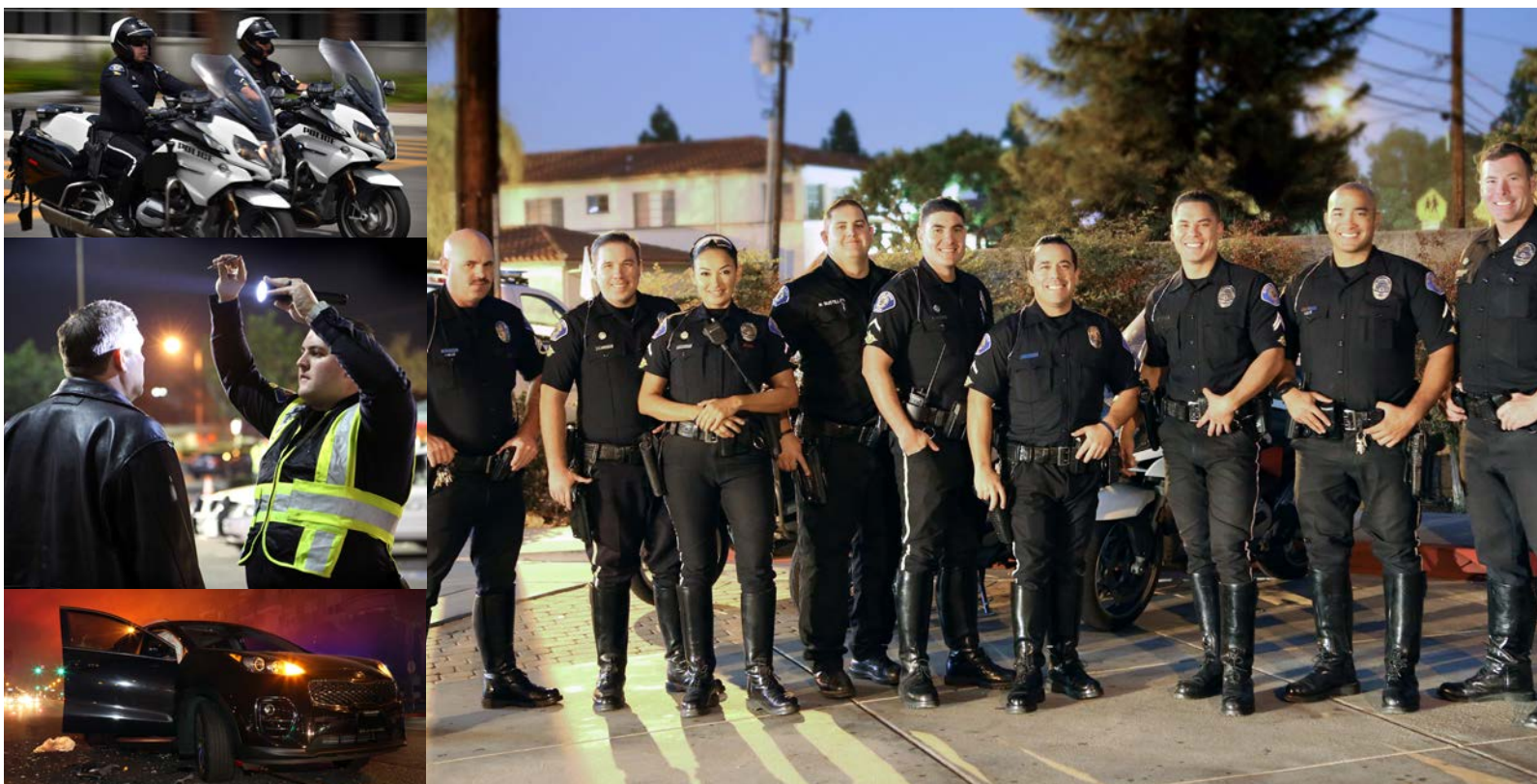
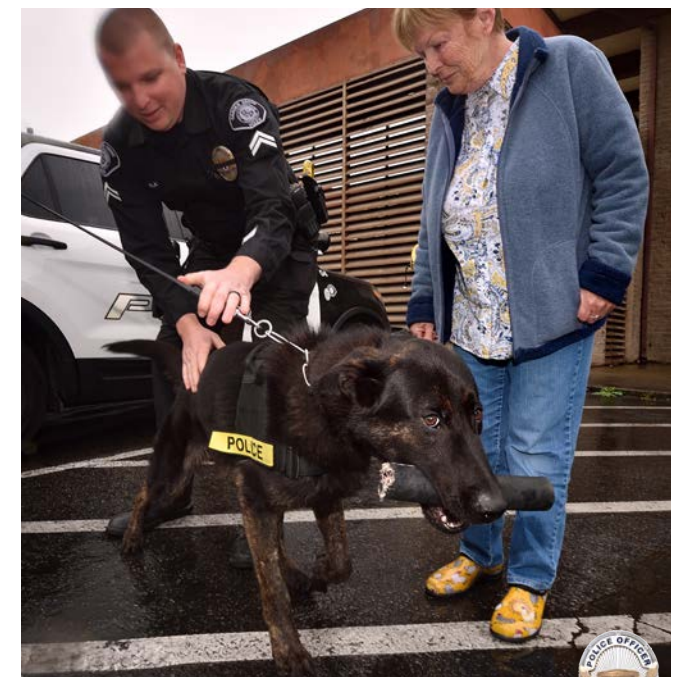
CANINE UNIT



The Garden Grove Police Department Canine Unit (K9) consists of two K9 teams: Corporal John Bankson and his police service dog (PSD) Rex, and Master Officer Edgar Valencia and his PSD Vader. After having only one K9 team for a number of years, in early 2017 the department was able to add a second K9 as the result of a generous donation from longtime Garden Grove resident, and avid dog lover, Kay Parcell. Mrs. Parcell made the donation in honor of her late father.

The addition of PSD Vader has enabled the department to deploy K9s in patrol seven days a week to handle a variety of calls, including burglary/robbery alarms and suspect search and apprehension. It also increases their availability to participate in community outreach events, such as demonstrations at local elementary schools.

In November, MO Valencia and PSD Vader attended a rigorous 80-hour firearms detection training course. PSD Vader is now certified to detect firearms possessed and/or discarded by suspects.



GANG SUPPRESSION UNIT



The Garden Grove Police Department Gang Suppression Unit (GSU) is comprised of street suppression officers, supported by investigations and the Target unit. The department is fortunate to have a deputy district attorney, a DA investigator and a probation officer on-site to assist in the prosecution of arrested gang members. GSU officers have specialized training and experience and are dedicated to addressing gang problems in Garden Grove.

The GSU continues to participate in the Orange County Gang Reduction Intervention Partnership (GRIP) program run by the District Attorney's office. The program involves working closely with middle school children and their parents. Since this program started, the members of GSU have seen a big change in the kids' school activities and how they interact with police officers. In 2017, more than 100 kids participated in the week-long soccer camp hosted by the DA's office for the students involved in the GRIP program.



SPECIAL INVESTIGATIONS UNIT

The Special Investigations Unit (SIU) got information that an active gang member was selling cocaine from his residence in Garden Grove, and also kept several guns in the room where he had the drugs. A search warrant was executed on the subject's residence, where he was found in his room with a shotgun, handgun, magazines and ammunition for a third handgun that was not found, a ballistic vest, an asp baton, an ounce of cocaine packaged for sales, and three ounces of marijuana packaged for sales.

Located in another room where subjects were found sleeping was two ounces of methamphetamine packaged for sale and another loaded firearm. A total of six people were arrested for various charges including drug sales, selling drugs within 1,000 feet of a school, firearms charges, and gang charges.

The SIU spent approximately a year investigating a subject known to be selling methamphetamine in Westminster. Multiple hours of static and mobile surveillance ultimately led to the issuance of a search warrant for the residence and the suspect. During a search of the residence, eight firearms were located along with one pound of methamphetamine. The suspect was arrested on multiple firearms charges and possession of methamphetamine for sales.

The SIU learned of a subject selling methamphetamine in Santa Ana, just outside Garden Grove. During this investigation, multiple narcotics purchases were made to identify the suspects residence. After many hours of surveillance the suspect residence was identified, and a search warrant was obtained. During the execution of the search warrant, the suspect was detained inside his vehicle and was in possession of one pound of methamphetamine. During a search of the residence, seven additional pounds of methamphetamine were located in a safe along with a loaded firearm. The suspect was arrested for firearms charges and sales of methamphetamine.

In 2017, SIU began an operation throughout the entire city with the city building inspectors, targeting illegal marijuana dispensaries. During the first half of the year, SIU executed approximately 75 search warrants at various dispensaries, seizing large amounts of marijuana but having no impact on getting the businesses to leave the city. SIU and building inspectors formulated a plan to target these dispensaries for building code violations, and successfully closed all 35 marijuana dispensaries in the city within 30 days of beginning this operation. Now, dispensary owners are aware of the city's policy regarding dispensaries and have chosen to take their business elsewhere.



Arrests : 256	Methamphetamine : 14.84 lbs
Search Warrants : 136	Cocaine : 9.1 lbs
Labs : 3	Marijuana : 10,510 lbs
Guns : 17	MDMA : 200 pills
Cash : \$54,460	Heroin : 9.55 lbs



HOSTAGE NEGOTIATION TEAM



The Garden Grove Police Department established the Hostage Negotiation Team (HNT) in 1978. The team is comprised of 12 officers from different assignments within the department. A specially-equipped room in a state-of-the-art mobile command post provides the team with a quiet and secure location in which to operate.

The HNT responds to critical incidents that have the potential to result in a barricaded subject and/or hostage situation, as well as high-risk search warrants and dynamic entries involving active suspects. The goal of the team is to use their active listening skills and calm demeanor to deescalate potentially volatile situations.

Members cross-train in all functions of the unit, such as primary negotiator, secondary negotiator, scribe and intelligence gathering. Members of the team assigned to intelligence gathering during these situations rely on their investigative abilities to develop information on both suspects and victims. Each member may be required to write both arrest and search warrants should the situation arise.

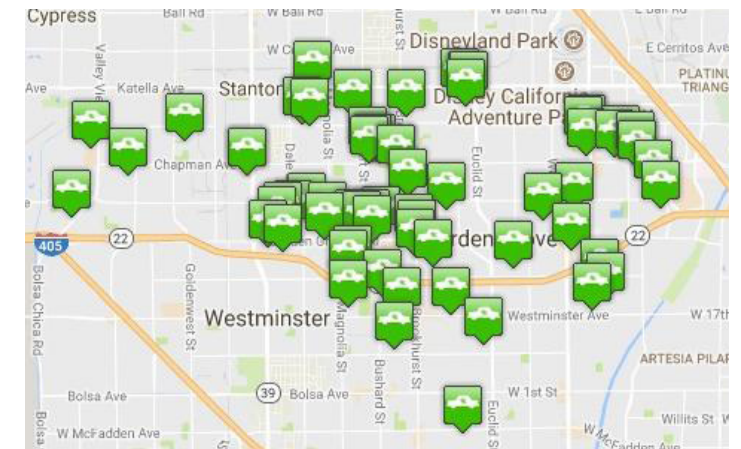
In addition to mandatory monthly training, all members of HNT belong to the California Association of Hostage Negotiators (CAHN). CAHN allows police agencies throughout California to share valuable training scenarios, experiences, and case law updates. The Hostage Negotiation Team also participates in an annual full deployment exercise with the department's SWAT team to reenact real-life scenarios.

CRIME ANALYSIS UNIT

The Crime Analysis Unit (CAU) is responsible for forecasting future crime occurrences, analyzing crime trends, comparing suspect modus operandi, providing investigative leads, providing statistical crime data, and assisting in the deployment of resources through the use of systematic and analytical processes. The department crime analyst studies crime reports, arrest reports, and calls for service to identify emerging crime patterns, series, and trends as quickly as possible, then coordinates with staff to develop effective strategies and tactics to address crime and disorder in Garden Grove.

In 2017, CAU assisted in identifying a vehicle burglary series and pointed the beat officer towards a possible suspect. While officers and detectives were following up on the lead, they caught the suspect in the act of committing a burglary and took him into custody. The Crime Analysis Unit also identified an auto theft series concentrated in a specific area of the city, and alerted the auto theft detective. In response to this information, the detective followed up on the lead and caught several suspects "dumping" a stolen vehicle in the same area and took them into custody.

Bear Analytics is a tool used by CAU to disseminate reports that include maps, heat maps, charts, and day of the week/time of occurrence data. This information is available to the public through RaidsOnline.com. The CAU analyst has also developed and maintained communication with other analysts and investigators throughout the county and surrounding counties. These alliances with other crime analysis organizations are important for sharing crime information, identifying regional crime patterns and series, and keeping abreast of new developments in technology and training.



SPECIAL WEAPONS AND TACTICS

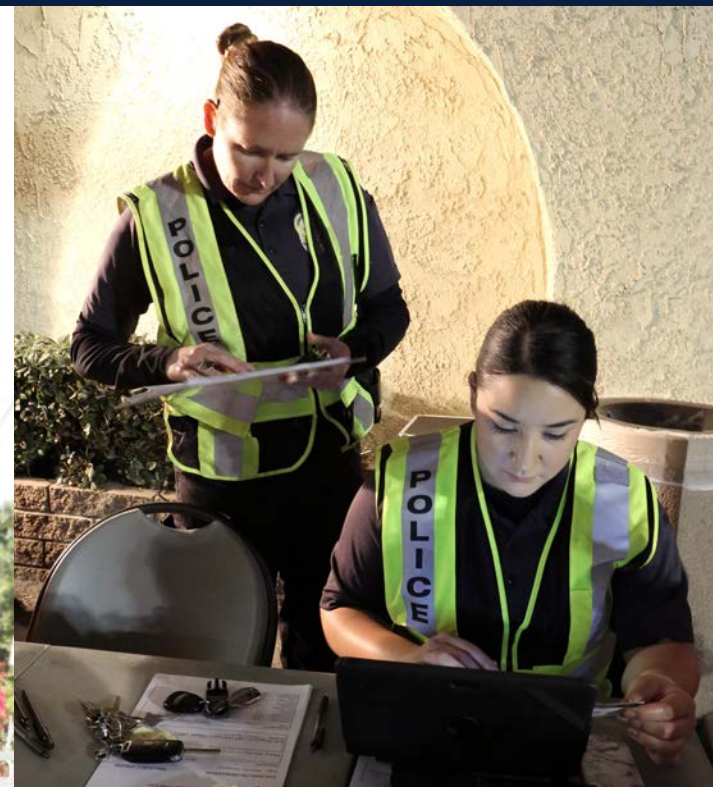
The Special Weapons and Tactics (SWAT) team consist of 20 specially selected officers who are trained in the use of special weapons and tactics to handle high risk situations, barricaded suspects, hostage takers, high-risk warrant service, or other situations requiring training and expertise beyond the capabilities of the regular police officer. Officers assigned to the SWAT team are required to pass physical agility and strength tests, and undergo psychological examination. Components of the SWAT team include a chemical agent unit, entry teams, a Hostage Negotiation Team (HNT), and sniper teams. All members of SWAT are also trained in the use of a variety of less-than-lethal weapons.

SWAT officers frequently provide training to other officers in the department regarding safety tactics, active shooter situations and mobile field force tactics, to name a few, and are deployed during the service of all high-risk search warrants. In 2017, SWAT officers assisted the gang and narcotics units as well as homicide detectives as they executed warrant service.

SWAT returned to its annual training site located at Marine Corps Air Ground Combat Center Twentynine Palms. This training has proven to be very important to the team due to its large-scale training facilities, and SWAT takes advantage of the live-fire house and numerous simunition (simulated ammunition) sites.



FIELD REPORT WRITING UNIT



Community service officers assigned to the Field Report Writing Unit (field CSOs) are a tremendous asset to the Garden Grove Police Department. Their performance is key to the department's ability to provide high level of service to its citizens. Field CSOs handle most "cold" (crime not currently in progress) reports and evidence collection throughout the city, which accounts for a high percentage of all police reports taken throughout the year. This keeps patrol officers available to handle high priority, in-progress calls for service.

In 2017, the department's four field CSOs responded to over 4,000 calls for service, handled over 2,600 reports and identified numerous suspects through fingerprint and DNA collection. Reports written by the field CSOs often involve additional follow-up and investigation that leads to the apprehension and arrest of suspects. The Field Report Writing Unit an integral part of the department's community policing philosophy, and provides excellent service to the community.



COMMUNITY LIAISON DIVISION



The Community Liaison Division (CLD) facilitates several department programs, including: Crime Prevention; Korean, Latino and Vietnamese Community Policing Outreaches; Volunteers in Policing (VIP) corps; and the annual Citizen Academy. The CLD also maintains an ongoing partnership with the Fire Department regarding the Garden Grove Community Emergency Response Team (CERT) program. The division's primary focus is to provide comprehensive crime prevention and safety education for the entire community, including Neighborhood Watch, Commercial Watch, and child safety, to name only a few. The CLD is also responsible for facilitating the majority of the department's community outreach.

In 2017, the Community Liaison Division played an integral role in the city's targeted Palma Vista neighborhood improvement project. Division staff organized and met regularly with neighborhood property owners/managers, organized a women's group and conducted a junior Neighborhood Watch series (covering topics such as Officer Friendly, child safety/Stranger Danger, bike/pedestrian safety, gang awareness, and drug prevention). They also provided support for several youth events, facilitated a series of free food pantry giveaways and community clean-up days, and are helping to set up an after school homework program in the spring of 2018.

CITIZEN ACADEMY

In the fall of 2006, the department conducted its first Citizen Academy class for residents of Garden Grove. This class is designed to teach citizens about the philosophy, policies, and guiding principals of law enforcement, and ethical conduct governing police services in any given community. This allow the "students" to become more aware of how the department functions in its daily operations, and they learn how they can play an integral role in helping to keep our communities safe (Neighborhood Watch, Commercial Watch) through community policing partnerships. The Academy also allows the department to become more aware of the feelings and concerns of the community, and helps build positive and interactive relationships between citizens and police personnel.

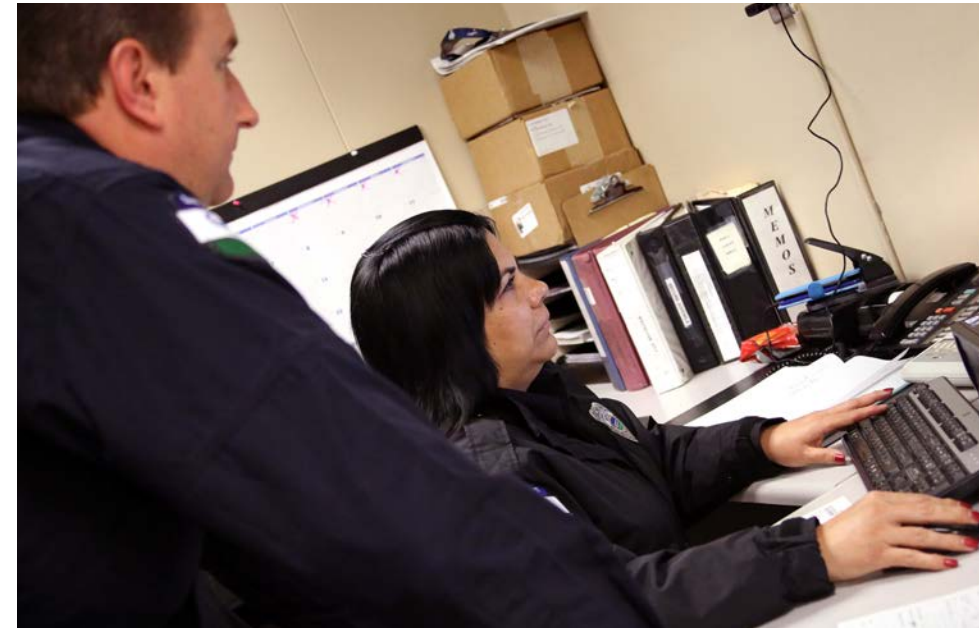
The 2017 Citizen Academy class graduated 16 participants who are now ready to join 176 past graduates to serve as well-informed "citizen ambassadors," educating their peers on how to work together with their neighbors and the police department to keep Garden Grove safe. This particular class has already created their own Facebook page and plans to meet on a regular basis to address community concerns and projects as a group.



JAIL OPERATIONS

The Garden Grove Police Department contracts with a private company for the operation of its jail facilities. Contracting these services allows the department to concentrate much more of its resources on community safety instead of expending energy and resources on jail operations. By utilizing contract personnel, sworn police officers are able to process arrestees in a timely manner and return to their field duties in as little as 20 minutes. This, in turn, allows much needed police resources to be freed up to sustain a high level of service to the community we serve. The jail is staffed by nine full-time and one part-time employee, which includes a supervisor employed by the contractor. Overseeing jail operations is a part-time jail manager, who is city employee.

In 2017, jail staff processed 6,629 adult arrestees and 372 juvenile arrestees. In addition to arrestees processed, jail personnel processed 318 narcotic, sex offender and arson registrants, which would have otherwise been handled by a community service officer.



TERRORISM LIAISON OFFICER PROGRAM

The Terrorism Liaison Officer (TLO) program is designed to make sure any suspicious activity, event, or person is documented and forwarded to the Orange County Intelligence Assessment Center (OCIA). If an officer encounters something in the field they believe may require further examination, they request a TLO respond to the scene. If the TLO feels the incident requires additional review, the TLO completes a tip sheet and submits it to OCIA for review. If there is not a TLO working in the field, the officer documents the incident and notifies the TLO coordinator of the incident for review. During 2017, more than 20 leads on suspicious activities were forwarded to OCIA from the Garden Grove TLO program.

Garden Grove Police TLOs regularly attend monthly meetings where training and information exchanges occur, and they also provide training to members of the department throughout the year. Having the TLOs dispersed throughout the department is essential to identifying potential leads and ensuring they get passed on to OCIA in a timely manner. This is more important now than ever before, and ongoing calls from radical groups for attacks on US soil requires constant vigilance to protect our communities.



SUPPORT SERVICES BUREAU

Police personnel assigned to the Support Services Bureau provide follow-up investigation and administrative support to the department. Divisions in the Support Services Bureau include Investigations, Communications, Property and Evidence, and Records.

The Investigative Division consists of the Crimes Against Persons Unit, the Property Crimes Unit, the Career Criminal Apprehension Team, and the Youth Services Unit. Activities of these units include but are not limited to the investigation of homicides, domestic violence, assaults, juvenile crimes and burglaries.

Communications Division personnel receive all incoming telephone calls for police services, dispatch all calls requiring the mobile response of police personnel, and manage the process to recover department costs associated with the alarm ordinance, abuse of the 9-1-1 system and other fees for services provided.

Records Division personnel are responsible for the timely and efficient flow of official police documents and computerized information, and management of the criminal warrant system. The court liaison officer is also assigned to this division and administers the criminal subpoena and court appearance processes. The Front Desk Unit handles all walk-in traffic to the police department, which includes taking police reports, sale of police reports, vehicle releases, citizen fingerprinting, and answering questions.



CAPTAIN Ed Leiva
SUPPORT SERVICES



Lt. Bob Bogue
Support Services
CCAT - PROPERTY CRIMES
CRIMES AGAINST PERSONS
FORENSIC SERVICES (FSU)
YSU - PROPERTY & EVIDENCE



Rebecca Meeks
COMMUNICATIONS
ALARM COORDINATOR
MOBILE COMPUTERS



Vicky Lawton
RECORDS
COURT LIAISON
FRONT DESK - STATS

CRIMES AGAINST PERSONS UNIT

In 2017, the Crimes Against Persons (CAP) unit investigated over 1,500 cases involving violent assaults, sexual assault, robbery, domestic violence, and homicide. These investigations were conducted by the 10 detectives assigned to this elite unit. As a team, the unit investigated five homicides and two suspicious deaths, which were investigated as possible homicides. Of the five homicides, four were cleared with a suspect in custody within 24 hours of occurrence.

During 2017, CAP detectives took a more proactive approach to addressing community issues and crime trends related to technology. In February, the CAP unit secured a Sexual Offender Registrant Notification Act (SORNA) grant that provided \$15,000 in funds to update logistical technology to better monitor sex offenders. Throughout the year, CAP detectives conducted three sweeps to ensure sex offender registrants were in compliance with penal code section 290, in addition to home checks and follow-up conducted by the detective assigned to monitor and supervise the sex offender registrants residing in Garden Grove. During these sweeps over 150 home checks and probation searches were conducted; some resulting in arrests of individuals who were not in compliance with their registration requirements. In an effort to address the increase in sex crimes occurring on-line and via social media involving minors, CAP detectives made presentations to Garden Grove Unified School District (GGUSD) administrators, as well as principals and assistant principals for all 10 middle schools and eight high schools in the district. The information presented was intended

as a preemptive approach to minimize future victims, by helping school staff identify potential media-device crimes related to "sexting" and "sextortion" involving minors. CAP detectives also conducted two on-line child predator sting operations this year, which resulted in the arrests of three adult male suspects who attempted to meet and engage in sexual activity with minors.

CAP detectives also conducted three probation/parole sweeps of subjects currently under supervised release for previous robbery convictions, in an effort to combat the increase in robberies both city and county-wide. Over the course of the year, CAP robbery detectives solved three different robbery series involving 10 different suspects and more than 26 robberies. Many of these suspects were also tied to at least 15 violent robberies in Orange, Los Angeles, Riverside, San Bernardino, and San Diego counties.

Throughout the year, CAP detectives supported other units within the department, including Property Crimes, CCAT, GSU, SIU, and SWAT. CAP detectives also worked closely with a network of agencies throughout the county, state, and outside California to successfully complete their investigations. The CAP unit also maintains a close working relationship with the Orange County District Attorney's office, which led to numerous successful prosecutions, including three that resulted in life sentences for the convicted offender.



PROPERTY CRIMES UNIT

The Property Crimes Unit investigates property-related crimes, such as burglary, auto theft, identity theft, fraud, forgery, minor assaults, and vandalism. The unit consists of one sergeant, seven detectives, one civilian investigator, and two community service officers. Although the responsibilities for each detective are divided by crime type and geographical area within the city, the unit works as a cohesive team and has the highest case load volume in the department.

In January 2017, a rash of vehicle burglaries occurred citywide. These vehicle burglaries were similar in nature as they all involved window smashes between 3 pm and 11 pm in parking lots of shopping areas, restaurants, and fitness centers. Detectives recognized the pattern and vehicle used during the crimes and identified a possible suspect, who had been arrested for vehicle burglary in the past. Detectives conducted surveillance on the subject and he, along with an accomplice, was observed committing three burglaries in Garden Grove and Westminster. A search warrant was written for the suspect, his residence, his vehicle, and any known storages areas. Upon serving the search warrant, detectives located a garage and storage facility full of thousands of pieces of stolen property including purses, wallets, backpacks, electronics, clothing, and shoes. Over the next several weeks, detectives were able to identify and notify at least 30 victims and return property that had been stolen during the previous two years. In April, the department held a property viewing event that was covered by the media, after which an additional 25 victims contacted detectives to claim their stolen property.

In August, an elderly couple in their 80s reported that they had lost \$35,000 to a telephone fraud scam. Detectives were able to locate three bank accounts used by the thieves to receive the stolen funds, but only one still had money. That account was frozen and, after reviewing bank security camera footage and account statements, detectives identified three suspects. Arrest warrants were issued and detectives were able to recover part of the stolen funds -more than \$8,000- which they returned to the couple just before Christmas.



CAREER CRIMINAL APPREHENSION TEAM

Throughout 2017, the Career Criminal Apprehension Team (CCAT) identified and arrested numerous suspects wanted for a variety of crimes, including robbery, fraud, counterfeiting, commercial burglaries, and auto theft. CCAT also actively locates and arrests wanted parolees at large, second strike criminals and violent offenders. For the past several years, CCAT has taken an active role with the department of Corrections realignment program under AB109. In 2017, CCAT performed two sweeps each month with members of the Orange County Probation department and additional Garden Grove officers; approximately 329 locations were targeted and 59 arrests were made.

In April, CCAT officers in an unmarked vehicle were searching for a stolen vehicle in the area of Beach and Garden Grove Blvd when their attention was drawn to a Honda Accord driving in the area. The officers ran the vehicle's license plate and learned that the license plate was registered to an Acura, so they followed the vehicle and requested a marked unit to make a car stop. CCAT officers made contact with the driver and subsequently found one-half pound of methamphetamine, an ounce of tar heroin, a loaded 9mm hand gun, and \$1,700 cash in the vehicle. The driver also had three outstanding arrest warrants for being in possession of narcotics and a firearms.

During April, May, and June, a series of robberies occurred along the Brookhurst/Westminster corridor where people were being targeted for their jewelry. CCAT assisted CAP

detectives in conducting several surveillance operations culminating in arrests of subjects in Los Angeles and Long Beach, which appears to have ended this particular robbery series.

During July and August, a group of subjects had been burglarizing storage facilities in Garden Grove, Westminster and Huntington Beach. It was believed that they had been entering the property, picking the locks, stealing the contents of the lockers, then replacing the locks. Dozens of burglaries were reported. Two of the suspects were positively identified and CCAT officers obtained a search warrant to track one of the subject's vehicles. CCAT monitored his activity throughout the month and in early September the subject showed up at a storage facility in Huntington Beach. CCAT quickly responded and caught him and a second male in the act of burglarizing several storage lockers. Both subjects were taken into custody and booked on burglary charges. A second warrant was also obtained to track the second suspect's vehicle. He went to several storage facilities throughout the month and was eventually arrested at a storage facility in Long Beach, where he was found to be in possession of numerous items taken in previous burglaries.



YOUTH SERVICES UNIT

The Youth Services Unit (YSU) is responsible for addressing issues related to schools and at-risk youth within the city of Garden Grove. On a daily basis, four school resource officers (SROs) provide police services to approximately 20,000 students and staff at eight intermediate school and seven high school campuses. The YSU investigator handles the majority of cases involving juveniles in the city of Garden Grove; exceptions are major assault cases and sex crimes, which are handled by the Crimes Against Persons unit.

The focus of the YSU is student and school safety, with education being a large secondary portion of the effort. The unit provided presentations during the school year on school safety procedures and response to active shooter events, as well as diverse topics such as cyber-bullying, vaping, drugs and “sexting”. The education portion of the YSU mission is greatly assisted by the partnership with the Family and Youth Outreach Program (FYOP) of the Boys and Girls Club of Garden Grove. FYOP is housed in the same building as the YSU, allowing the two entities to work closely together to provide assistance and service. FYOP provides mental health counseling, crisis intervention, and youth diversion, as well as community and parent education. During fiscal year 2016-2017, the FYOP handled a total of 867 referrals, consisting of 13,382 service hours, and 83% of the referrals were successfully diverted from further prosecution. Most of these referrals come directly from the SROs, the YSU investigator, and patrol officers.

The YSU partners with the Gang Reduction Intervention Partnership program, a part of the Orange County District Attorneys Office. This program aims to divert at-risk youth from a life of gang involvement through direct action of both school personnel, law enforcement personnel and buy-in from community groups and businesses.



COMMUNICATIONS DIVISION

The Communications Division is responsible for handling and dispatching all emergency and non-emergency calls for service in the city of Garden Grove. The center is manned 24/7 with highly trained Public Safety Dispatchers who triage and allocate resources, in response to all types of calls for service. There is also one community service officer who handles alarm permitting, booking fees and other types of cost recovery for the department.

In 2017, the communications center implemented major updates in its radio and telephone technologies. Preparations for a system-wide radio replacement started in early 2015 with the County of Orange. While the functionality is mostly the same, it does provide some added features that will assist in the event of a radio system failure. Replacement of the division's computerized phone system was funded by the State Emergency Telephone Number Account. The equipment purchased through this program will allow efficient call handling and compatibility with emerging technologies in the emergency communications field.

Also in 2017, the dispatch center replaced its aging furniture and flooring. During the two months the upgrades were taking place, the entire dispatch staff operated out of the mobile command post, a motor-home equipped with basic radio and computer aided dispatch equipment. Even though it was a challenging environment in which to work, the dispatchers handled it with a high level of professionalism and teamwork.



RECORDS DIVISION

Civilian staff in the Records Division handle many critical tasks for the department, including: taking reports at the front desk, handling requests for information or copies of reports, processing court packages, submitting data or inquiries to the California Law Enforcement Telecommunications System, and handling quality control of all reports taken (18,903 in 2017) per Department of Justice and internal standards.

The highlight of 2017 for the Records Division was the remodel of the public lobby, front desk and Records unit. During construction, which took five months, the entire unit was relocated to the Juvenile Justice Center (JJC) building adjacent to the main building. Installation of safety glass, new flooring, a small break room and new office furniture, including height-adjustable desks, are just a few of the improvements made for personnel.

Included in the lobby remodel was the installation of two check-in kiosks, which eliminates the need to wait in line for assistance. The kiosks include an ID scanner that will auto-fill the required fields for checking in and a printer for dispensing a numbered ticket. The public will also be able to schedule LiveScan (electronic fingerprinting) appointments on-line through the city's website.



FORENSIC SERVICES UNIT

The Garden Grove Police Department has a long-standing partnership with the Orange County Crime Lab, which provides enhanced forensic services on a contractual basis to the city of Garden Grove. The Orange County Crime Lab is the only full-service, internationally accredited laboratory providing forensic analysis to law enforcement agencies in Orange County. The Orange County Crime Lab (OCCL) is accredited through the American Society of Crime Laboratory Directors-Laboratory Accreditation Board, and maintains ISO Accreditation through the International Organizations for Standardization.

The lab is staffed by forensic scientists who are skilled and knowledgeable experts who use their talents in various forensic science specialties to serve the needs of the criminal justice community. The Garden Grove Police Department Forensic Services Unit is comprised of an OCCL lead forensic specialist, who works full-time at the Garden Grove police station. Additionally, a second forensic specialist and a DNA scientist at the OCCL work exclusively on cases that originate in Garden Grove.

The Garden Grove Police Department has contracted for forensic services since 1996 and receives state-of-the-art services at a much lower cost than if the department had its own crime laboratory. As part of the agreement, a forensic specialist is on call 24/7 for major or serious crime scenes such as felony assaults, homicides or incidents that require significant forensic investigation.



COMMUNITY SERVICE OFFICERS

The Community Service Officer program was established in order to allow patrol officers to direct their efforts toward suppression of criminal activities. Community Service Officers (CSOs) are both part-time and full-time civilian employees who perform many duties that were once handled by sworn officers. These highly trained individuals are invaluable to the department and the community, as the work they do allows sworn officers to spend more time on proactive policing efforts. Typical duties of a community service officer vary depending upon the assignment. Assignments can include the following specialized areas:

- Court Liaison
- Crime Prevention
- Field Report Writing
- Fraud Investigation
- Front Desk Officer
- In-Car Video System
- Investigative Aide
- Alarm Ordinance/ Cost Recovery
- Property & Evidence
- Communications Call-taker



PROPERTY & EVIDENCE UNIT

The Property and Evidence Unit (P&E) consists of two full-time community service officers (CSOs) and one part-time police cadet. The P&E unit is responsible for controlling and maintaining security of all property and evidence seized and retained by the department, as well as managing equipment resources for uniformed personnel. There are approximately 477,000 pieces of property currently being stored in the department's property and evidence facilities, some from as far back as 1962. During the summer months, three school resource officers were assigned to P&E to help organize evidence and oversee the disposition of items from older cases that were finished in court; the reorganization helped free up much needed storage space.

The department must follow strict state and federal protocols for the handling and storage of evidence, and P&E personnel are trained to ensure compliance with these standards. Property and Evidence personnel play a very important role in the criminal justice process by documenting the chain of custody, preparing and transferring evidence to court and the crime lab, and handling the disposition of evidence after the case has been adjudicated. Any property that remains unclaimed after a proscribed period of time will be sent to an auction company to be sold. The department receives 40% of the proceeds from the sale of these items, which is then deposited into the city's general fund. In 2017, 55 firearms and approximately 200 pounds of edged and other metal weapons were among the items booked for destruction.

Total items booked: 12,564
Cases to/from lab: 1,340
Lab hours: 447
Items destroyed: 3,851
E-waste and hazmat destroyed: 350 lbs.

Items to/from lab: 2,213
Items released: 929
Narcotics destroyed: 549 lbs.



POLICE CADETS

The police cadet program offers high school seniors and college students the opportunity to work in various non-enforcement uniformed positions that allow them to assess their future interest in law enforcement. At the same time, the department is given the opportunity to evaluate them for potential future full-time sworn or civilian positions.

The cadet position is reserved for those interested in becoming a full-time police officer, and are hoping to gain knowledge and experience in law enforcement. In 2017, the Professional Standards Division conducted police cadet recruitments, and hired three new cadets to fill community service officer and police recruit positions.

In addition to their regular duties, police cadets also help provide staffing for DUI checkpoints, parking control for the community's annual festivals and other city events. The department generally accepts applications for these positions four times a year, from young men and women who want to be a part of the program.



ADMINISTRATIVE SERVICES BUREAU

Personnel assigned to the Administrative Services Bureau provide support to the Chief of Police as well as the entire department. The Administrative Services Bureau oversees the department budget and all fiscal and purchasing activities. The Fiscal Analyst oversees all department purchasing and requisition activities and is responsible for preparing and managing the department's annual budget.

The Professional Standards Division is responsible for all training programs, personnel, recruitment, the Reserve Police Officer program, and the Cadet program. This division also administers the probationary officer Field Training Officer program.

The Internal Affairs sergeant answers to the Professional Standards Division lieutenant and is responsible for investigating most allegations of misconduct by police personnel and coordinating the legal issues associated with claims against the city, civil litigation, and personnel investigations. Some allegations of employee misconduct are referred to the appropriate bureau for a supervisory investigation.



CAPTAIN Travis Whitman
ADMINISTRATIVE SERVICES



Courtney Allison
Finance

ANNUAL REPORT
BUDGET • CONTRACTS
GRANTS • PURCHASING



Lt. Carl Whitney

CADETS • CHAPLAINS
INTERNAL AFFAIRS
PERSONNEL & TRAINING
RESERVE OFFICERS • PIO

PROFESSIONAL STANDARDS DIVISION

The Professional Standards Division (PSD) has several responsibilities within the Garden Grove Police Department, including recruitment, hiring, coordinating state-mandated annual training, overseeing the field training program for newly hired police officers, internal affairs, and social media.

During 2017, the PSD conducted several recruitment events at local public events and festivals. As a result, several new employees were hired, including 12 lateral police officers, nine police recruits, one records specialist, and three police cadets. Some of the training courses conducted during 2017 were active shooter/immediate action teams and mobile field force/mass demonstration training. Officers were also trained in the use of nasal Narcan, which is used as a life saving measure for those experiencing an opiate overdose.

The department also created a social media coordinator position to manage the department's social media accounts (Facebook, Twitter, Instagram, NextDoor). The social media accounts are monitored by the social media coordinator and a team of officers and civilians, whose goal is to increase community contact and awareness through social media.



PLANNING & RESEARCH DIVISION

The Planning and Research Division handles several administrative duties within the police department, including maintaining the department's general orders and manuals, working with other city departments when the emergency operations center is activated, and helping with various capital projects within the department. Its primary function, however, is the continued compliance with the Commission on Accreditation for Law Enforcement Agencies (CALEA) standards. Accreditation is a continuous process and requires constant vigilance and attention to detail.

During 2017, the Planning and Research Division coordinated the department's first on-line annual review process with the CALEA assessment team. The department successfully completed the review and will have three more annual reviews before the award period ends. The department's most recent re-accreditation award was presented in July 2016, and is valid through July 2020.



RESERVE & MASTER RESERVE OFFICERS



Reserve Police Officers and Master Reserve Officers (MROs) work part-time, but while on duty have the same policing powers as any full-time officer. Reserve officers receive specialized law enforcement training as mandated by the Commission on Peace Officer Standards and Training (POST); and select MROs are required to receive continuing POST training to maintain their “perishable skills,” such as firearms and tactics.

Reserve police officers are men and women who either work full-time in another profession, or were once full-time peace officers that now wish to work only part-time. Master Reserve Officers are peace officers who retired from a full-time career in law enforcement. They bring years of experience and expertise and they may be assigned to various tasks throughout the department. Reserve officers and MROs have been called upon to perform an increasing number of tasks through the years, and have become an integral part of the department’s community policing philosophy. Their many years of experience and dedication to the department are a great asset, and they set an excellent example for newer officers.

VOLUNTEERS IN POLICING



The Volunteers in Policing (VIP) program is comprised of 25 volunteers, including members who have been with the program since its inception in 1994 - that’s 23 years of dedicated service and commitment to our department! The VIPs provide both primary and support services for more than 17 different regular assignments, which include: alarm coordinator, city hall reception desk, Community Liaison Division, Crime Analysis Unit, first aid, Gang Suppression Unit, Investigations, Juvenile Justice Center, patrol checks, pawn slips, Police memorial plaza maintenance, Records Division, Resort Services Unit, special events, Special Investigations Unit, vacation checks, and the VIPER team.

Two of these special volunteers, Joan Grosse and Harry Davies, were presented the Golden Plumb award by the Garden Grove Masonic Lodge. Joan joined the VIPs in 2005 and Harry came on board in 2006. Both have performed a variety of assignments for the department through the years, and have donated a combined total of nearly 5,000 hour of service. They have worked together as a Resort Patrol and Vacation Check team for the past several years and are considered to be the most veteran and accomplished team for a variety of reasons: they are conscientious and thorough in their residential checks and they hold the record for observing and issuing the most Courtesy Crime Prevention and Safety Reminders to visitors in the Garden Grove resort area, earning them the nickname the “Eagle Eyed” Team.

POLICE EXPLORERS

Garden Grove Police Explorer Post 1020 works hard to make a positive impact on the City of Garden Grove. Explorers, who are between the ages of 14 and 21, serve the community by volunteering thousands of hours every year. During 2017, explorers donated more than 9,000 hours of service to the community.

Explorer advisors work hard to train the explorers to perform their responsibilities in a mature and professional manner, as well as prepare them for possible future employment as police cadets or recruits. Post 1020 has been very successful in that regard, as numerous former explorers are now police officers with various agencies throughout Orange County.



INTERFAITH VOLUNTEER & CHAPLAIN PROGRAM

The Police Interfaith Volunteer and Chaplain Program is designed to offer professional spiritual assistance to members of the community and police personnel who are faced with crisis situations. The chaplains are an integral part of the Garden Grove Police family who have established trusting relationships with officers and civilian employees. They make themselves available for counseling or other spiritual needs and have officiated both at officer’s weddings and funerals for employees who have passed away. In order to participate in the program, candidates are required to be licensed/ordained members of the clergy, or be active in the pastorate within their denomination for at least one year, with a minimum of one year’s experience in family counseling. In their assignment as a volunteer police chaplain, members are asked to spend five hours each month participating in a ride-along program, counseling community members, responding to call-outs in crisis situations, or representing the department at community functions.



LIFESAVING MEDALS

On February 17, 2017, Garden Grove police officers were dispatched to a 7-11 convenience store regarding a stabbing that had just occurred. They arrived on scene and found a 19-year old male bleeding profusely from multiple stab wounds. The officers could see that the victim was having extreme difficulty breathing and was beginning to lose consciousness, so they quickly began lifesaving measures. The victim soon regained consciousness and was able to tell officers what had occurred. Had the officers not immediately taken action, the victim would not have survived his injuries. It is for these heroic efforts that Officer Matt Marchand, Reserve Officer Joseph Vargas, and Reserve Officer Daniel Edwards were presented with the Garden Grove Police Department Lifesaving Medal.

On the evening of July 14, 2017, patrol officers and paramedics were dispatched to a call regarding a two-year-old child found floating in a pool. Master Officer Juan Delgado and Officer Luis Ramirez heard the call being dispatched and immediately responded. They cleared the boy's lungs of water and performed CPR until paramedics arrived. Paramedics located a faint pulse and transported the boy to the hospital. After three days the boy regained consciousness, and appeared to suffer no ill effects from the incident. The pediatric care physician remarked that the actions of these first responders made the difference between life and death for this young boy. It is for their heroic actions that Master Officer Juan Delgado and Officer Luis Ramirez were presented with the Garden Grove Police Department Lifesaving Medal.

On September 15th, 2017, Master Officer Michael Elhami was working as a motor officer when he heard officers being dispatched to the report of a baby not breathing nearby, and quickly responded. When he entered the residence an understandably hysterical mother quickly handed Officer Elhami her five-day-old baby. He realized the child had a blocked airway, so he turned the child over and administered several back blows, which cleared fluid from the infant's airway and the baby began breathing. Garden Grove Fire personnel arrived on scene and transported the baby to the hospital. Due to the quick actions of Master Officer Elhami, the baby made a full recovery, and for this Master Officer Elhami was presented with the Garden Grove Police Department Lifesaving Medal.



MEDAL OF MERIT

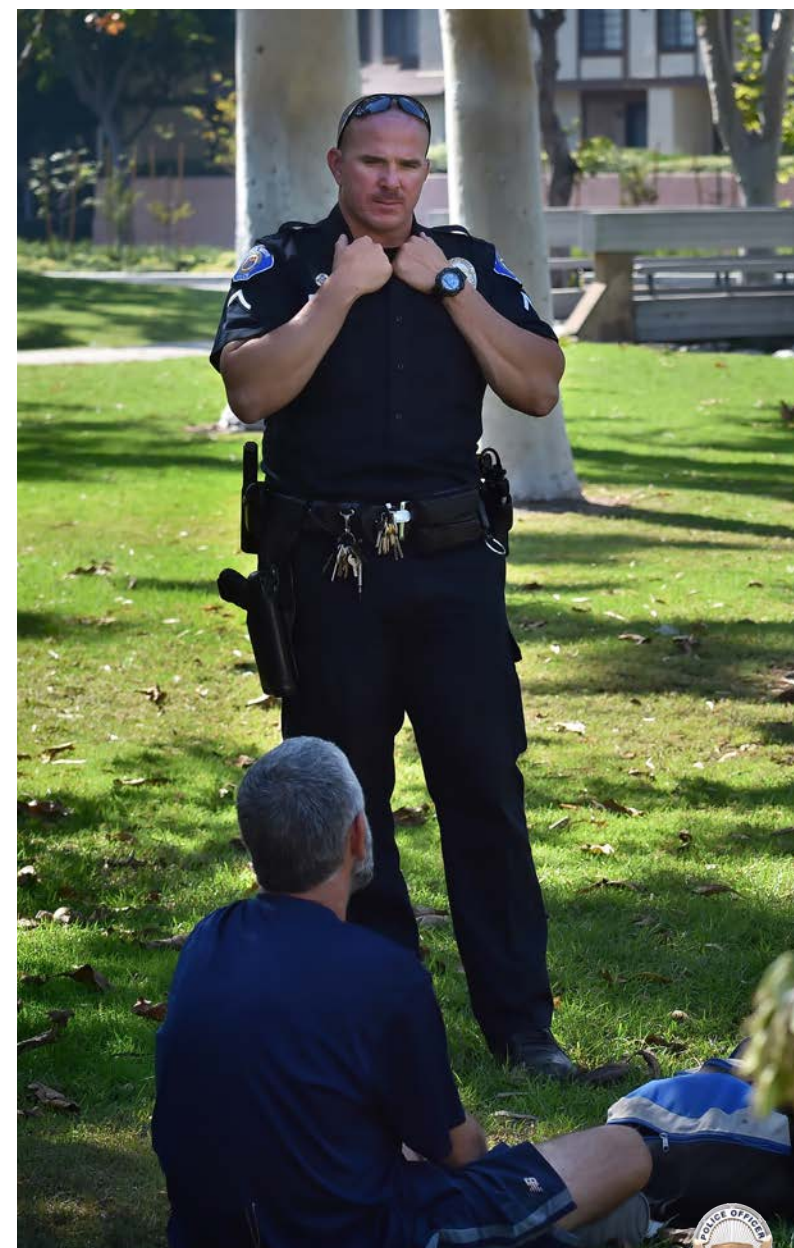
Master Officer Brian Hatfield began his career as a Garden Grove police officer in May 2008. Brian worked hard as a patrol officer doing police work but also took an interest in developing our youth in the Explorer program. As part of Brian's fitness routine, he rode his bicycle to and from work. One evening, while biking home, Officer Brian Hatfield was struck by two separate cars, leaving him seriously injured. This was a turning point in Brian's life and career.

Brian had an idea to form a specially trained team of police officers to serve the homeless segment of our community. These officers also would be trained on recognizing and interacting with people that suffer from mental illness. Brian was instrumental in developing the mission and goals for the team and developing a department policy for the newly formed Special Resource Team, commonly known as the SRT. He collaborated with neighboring law enforcement agencies and other state, local, non-profit, and faith organizations to form a network of services that are designed to provide resources that will be a long-term solution to homelessness.

Brian has spearheaded a number of homeless outreach events and has many success stories on how he had a positive impact on homeless families and individuals. He and members of the SRT have partnered with the Orange County Health Care Agency to make regular checks on known homeless persons that suffer from mental illness.

Brian's efforts with the SRT are above and beyond his assigned job duties. His creativity and efforts have and will continue to have a positive impact on this growing community. He was recently honored by the California Association of Cities, Orange County, for developing a program that was innovative and improved public safety.

For these reasons, Master Officer Brian Hatfield was presented with the Garden Grove Police Department Medal of Merit.



HOW TO JOIN THE GARDEN GROVE POLICE DEPARTMENT

- Police Recruit
- 911 Dispatcher/Call Taker
- Lateral Police Officer
- Academy Enrolled
- Reserve Police Officer
- Academy Graduate
- Community Service Officer
- Records Specialist

Visit www.ci.garden-grove.ca.us/HR/jobs and fill out an interest card.

If the position is closed, you will be notified when the position is open and accepting applications. Vietnamese, Korean, and Spanish speaking applicants are highly desirable!

Any Questions?

Please contact the GGPd Recruitment Coordinator

714-741-5922

PDjobs@ci.garden-grove.ca.us



GARDEN GROVE POLICE DEPARTMENT GENERAL INFORMATION

PUBLIC HOURS

Monday – Saturday: 8 a.m. to 6 p.m.

ADDRESS

11301 Acacia Parkway,
Garden Grove, CA 92840

WEBSITE

www.garden-grove.org/police

COMPLAINT STATISTICS

www.garden-grove.org/police/ComplaintStatistics

IMPORTANT PHONE NUMBERS

Emergency: 911

Non-Emergency Dispatch: 714.741.5704

Police Records: 714.741.5719

CITY OF GARDEN GROVE WEBSITE

www.garden-grove.org

GARDEN GROVE POLICE DEPARTMENT

www.garden-grove.org/police

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NIXLE

local.nixle.com/garden-grove-police-department

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facebook.com/GardenGrovePolice



This Annual Report is dedicated to the memory of all
who have made the ultimate sacrifice in the line of duty.



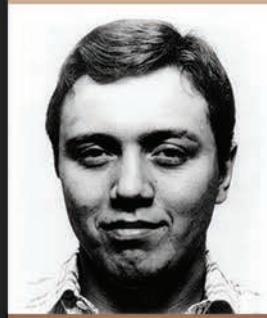
Sergeant
**MYRON L.
TRAPP**



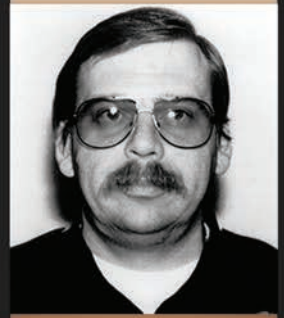
Reserve Officer
**ANDY R.
REESE**



Officer
**DONALD F.
REED**



Officer
**MICHAEL L.
RAINFORD**



Master Officer
**HOWARD E.
DALLIES, JR.**



SERGEANT MYRON L. TRAPP
· END OF WATCH · OCTOBER 6, 1959

RESERVE OFFICER ANDY R. REESE
· END OF WATCH · MAY 30, 1970

OFFICER DONALD F. REED
· END OF WATCH · JUNE 7, 1980

OFFICER MICHAEL L. RAINFORD
· END OF WATCH · NOVEMBER 7, 1980

MASTER OFFICER HOWARD E. DALLIES JR.
· END OF WATCH · MARCH 9, 1993



CALEA ACCREDITED SINCE 1988



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