



ANNUAL REPORT 2014

Garden Grove Police Department

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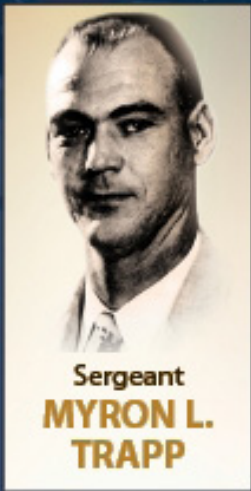
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Chaplains.....	Bob Bogue
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Citizens Academy	Cindy Nagamatsu Hanlon
CSOs - Field Report Writers	Kari Flood
Detectives - Property Crimes	Mike Smith
Detectives - Crimes Against Persons.....	Mike Martin
Explorers.....	Bill Allison
Forensic Services	Ted Peaslee
Gang Suppression.....	Otto Escalante
Hostage Negotiation Team	Bob Bogue
Jail Operations.....	Ken Chism
Canine.....	Omar Perez/Ray Bex

Mounted Enforcement	Jim Holder
Property & Evidence	Mike Smith
Patrol - East Division.....	Ed Leiva
Patrol - West Division	Jeff Nightengale
Planning & Research.....	Robert Fowler
Professional Standards - Training	Mike Johnson
Records - Front Desk - Court Liaison	Vicky Helton
Reserves - MROs.....	Mike Johnson
Resorts.....	Bill Allison
Special Investigations	Doug Pluard
SWAT	Mike Martin
Terrorism Liaison Officer	Chris Lawton
Traffic	Jim Fischer
Volunteers In Policing	Cindy Nagamatsu Hanlon
Youth Services	Dave Lopez



THIS REPORT IS DEDICATED TO THE MEMORY OF:



Sergeant
**MYRON L.
TRAPP**

Killed in
the Line of Duty
October 6, 1959



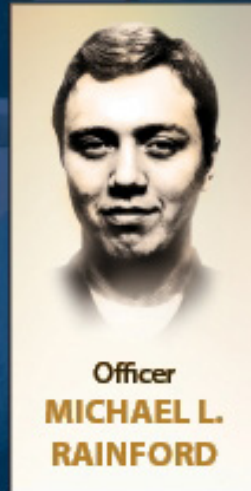
Reserve Officer
**ANDY R.
REESE**

Killed in
the Line of Duty
May 30, 1970



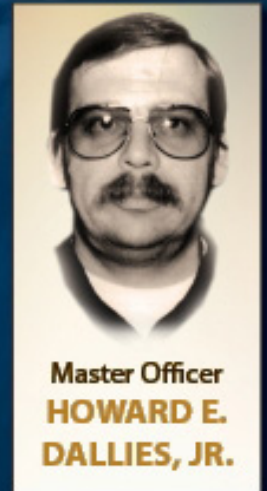
Officer
**DONALD F.
REED**

Killed in
the Line of Duty
June 7, 1980



Officer
**MICHAEL L.
RAINFORD**

Killed in
the Line of Duty
November 7, 1980



Master Officer
**HOWARD E.
DALLIES, JR.**

Killed in
the Line of Duty
March 9, 1993

Total Number of Employees..... 268
 Full-Time Sworn 156
 Full-Time Civilian 66
 Part-Time 46

ORGANIZATION CHART



Lt. Kevin Boddy
Special Services

GSU • Intelligence
 SIU • SWAT • HNT



Lt. John Keely
Operational Administration

Traffic • Jail • CSOs
 K-9 • Crime Analysis



Lt. Ed Leiva
East Division

Patrol • Resorts •
 Neighborhood Improvement
 Committee



Lt. Jeff Nightengale
West Division

Patrol • Explorers •
 Neighborhood Improvement
 Committee



Captain
Travis Whitman
Community Policing Bureau

(122) Sworn
 (6) Civilian



Captain
Todd Elgin

Administrative/ Support Services Bureaus

(32) Sworn
 (59) Civilian



Lt. Robert Fowler
Planning & Research

Accreditation • EOC
 Master Reserve Officers
 UASI/Grants
 Facility • Vehicles
 Mounted Unit



Lt. Ted Peaslee
Investigations

Investigations
 Forensics
 CCAT • YSU
 Property & Evidence



Lt. Ben Stauffer
Professional Standards

Internal Affairs • PIO
 Personnel & Training



Courtney Allison
Finance

Annual Report
 Budget • Grants
 Purchasing
 Contracts



Vicky Helton
Records

Court Liaison
 Expeditor Desk
 Front Desk
 Records • Stats



Rebecca Meeks
Communications

Alarm Coordinator
 Communications



Cindy Nagamatsu
Community Liaison

Citizen Academy
 Community Outreach
 Community Events
 Crime Prevention
 VIPs



CHIEF'S MESSAGE

I am proud to present the 2014 Annual Report for the Garden Grove Police Department. This report will highlight some of the major accomplishments completed by your Police Department for the year. As in past years, I will highlight the Part I Crime Report for the city, as the crime statistics in this report will provide an overall view of the crime rate in Garden Grove for 2014. As you read this Annual Report I will have retired as the Chief of Police, so I wish to take this final opportunity to also share my professional thoughts regarding some of the law enforcement challenges facing this community.

The 2014 Part I Crime Report for the City of Garden Grove shows a 10.7% reduction in violent crime and an 8.8% reduction in property crime. This is the second consecutive year that the Part I Crime Rate has declined in the city and is also a continuation of an overall trend that has been occurring over the past 15 years. Considering the changes in the California criminal justice system and the Department's historically low ratio of police officer to resident staffing, I believe our ability to effectively respond to crime issues is a tribute to the successful partnership we enjoy with the community.

National events in 2014 brought forward a discussion regarding the importance of community trust and equal treatment under the law. Both of these principles are the cornerstone of the Garden Grove Police Department's philosophy and culture. Garden Grove, as we all know, is a diverse community, and we celebrate this diversity as a community strength. Although there are language and cultural differences, these differences are respected. Every employee of the Police Department strives to provide quality service, regardless of national origin. We strive to have a workforce reflective of the community we serve. In order to successfully accomplish this we need members of our community to understand the importance of law enforcement service. I encourage all members of our community to embrace the opportunity to serve the community in which they live. By doing so, you can make a positive difference in our community and ensure the service we provide to our community is reflective of our community values.

In closing, I would like to thank you for allowing me the privilege of serving as your Chief of Police, with a Department that has been part of my life since 1976. The support this community gives to its Police Department is important. I have felt your support over the years, and ask that you continue to support not only the Department as an organization, but also the individual men and women of this Department who work tirelessly to make this community a safe one in which to live and raise your families.

Kevin J. Raney

CITY COUNCIL

The City Council, led by Mayor Bao Nguyen, focuses the City's resources and energy on maintaining and enhancing a safe, attractive and economically vibrant city with an informed and involved public. The high quality of life enjoyed by the residents of Garden Grove is directly related to the Police Department's commitment to serving and protecting the community. The City Council looks forward to providing support and leadership that will help the Police Department continue to provide a sense of safety and security to community members.

Bao Nguyen
Mayor

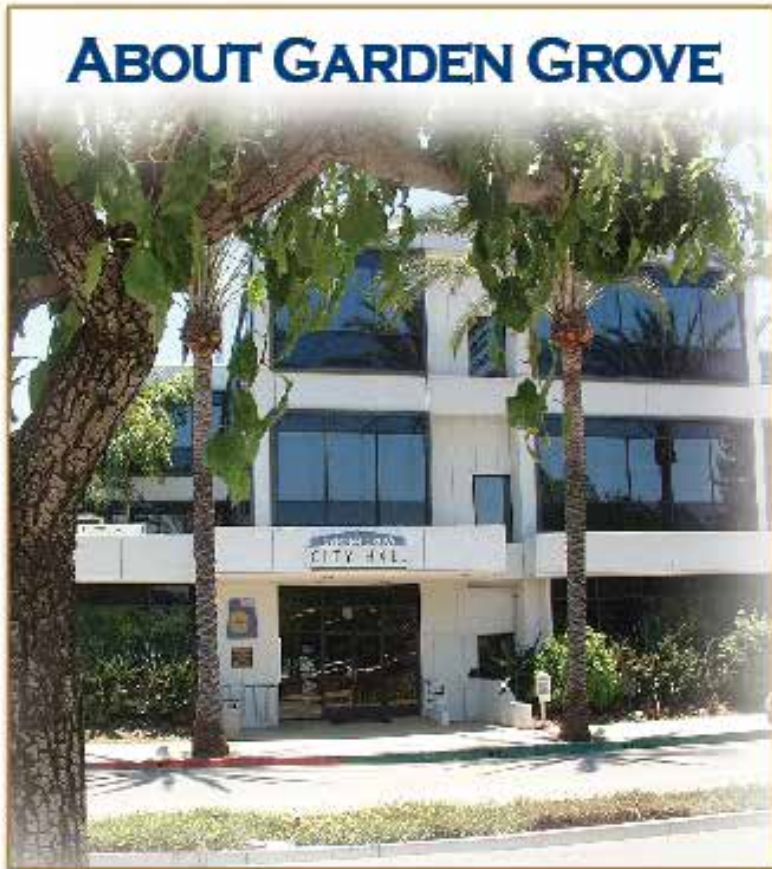


Steven R. Jones
Mayor Pro Tem

Christopher V. Phan
Council Member

Phat Bui
Council Member

Kris Beard
Council Member



Garden Grove is a mid-sized metropolitan city of approximately 17 square miles, centrally located in Orange County. When Orange County incorporated in 1889, the Garden Grove area had a population of about 200. When residents formally decided to incorporate their town on June 18, 1956, Garden Grove had a population of nearly 44,000. Today, the population is over 170,000, making Garden Grove the fifth largest city in Orange County and the 18th largest in the State.

Garden Grove is home to several annual cultural festivals that celebrate the city's diverse heritage. Garden Grove's Strawberry Festival is the largest community-based Memorial Day event in the western United States. Garden Grove is conveniently located less than one mile from Disneyland, seven miles from Knott's Berry Farm, nine miles from local beaches, and 10 miles from John Wayne Airport.

The City of Garden Grove has many services to offer its community, including employment assistance, educational programs, recreational programs, and family entertainment. Garden Grove has seven fire stations and several police field offices helping to make the city one of the safest places to live in California. The City's staff of over 600 full-time employees is supported by more than 100 community-minded volunteers.



COURAGE • COURTESY • COMMITMENT



MISSION STATEMENT

The Mission of the Garden Grove Police Department, through a Community Policing Partnership, is to improve the quality of life in the city and provide a sense of safety and security to the community members.

We Value

Employees, The Department's Most Valuable Resource

We are dedicated to building the foundation of the Police Department through fairness, respect, and equal opportunity provided to all employees. We are dedicated to providing an enjoyable work environment through open and honest communications, quality leadership, up-to-date training, and mutual support.

We Value

Our Commitment to Protect Lives and Property

We are dedicated to providing the highest quality of service to protect the citizens of Garden Grove.

We Value

Honesty, Integrity, and Truthfulness

We recognize that honesty, integrity, and truthfulness are the foundations of our profession. We will constantly strive to maintain the highest standards recognizing their importance in upholding our credibility within the law enforcement profession and the community we serve.

We Value

Professionalism, Cultural Diversity, and the Rights of all Individuals

We are dedicated to performing our duties in accordance with the Constitution, State laws, and City ordinances, while protecting the rights of all individuals. We will build from the strength provided by cultural diversity within the Department and the community to ensure the fair and equitable treatment of all.

We Value

Community Involvement On All Issues Relating to a Safe and Secure City

We respond to the needs of the community; therefore the community should have significant involvement in achieving a secure and safe city. Using Community Policing, we will continuously seek mutual cooperation on all community-related problems, reducing the threat of crime and enhancing the quality of life.

CODE OF ETHICS

As a Law Enforcement Officer, my fundamental duty is to serve mankind; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder; and to respect the Constitutional rights of all men to liberty, equality, and justice.

I will keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn, or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life. I will be exemplary in obeying the laws of the land and the regulations of my department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever so secret unless revelation is necessary in the performance of my duty.

I will never act officiously or permit personal feeling, prejudices, animosities or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear of favor, malice or ill will, never employing unnecessary force or violence and never accepting gratuities.

I recognize the badge of my office as a symbol of public faith, and I accept it as a public trust to be held as long as I am true to the ethics of police service. I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession ... **law enforcement.**

CONNECTING WITH THE COMMUNITY



PUBLIC SAFETY DAY

This year, for the first time in Garden Grove, the Fire and Police Departments joined forces and presented Public Safety Day. The community turned out to see exciting demonstrations from SWAT, Mounted, and K-9 officers, a Jaws of Life rescue, and a mock house fire being extinguished. This free family event offered the community a chance to meet the dedicated men and women who proudly serve the city. Activities and photo opportunities were available for children, and everyone enjoyed free hot dogs and drinks.



NATIONAL NIGHT OUT

Held on the first Tuesday in August, National Night Out is an annual event designed to strengthen the community by encouraging neighborhoods to engage in stronger relationships with each other and with the Police Department. The goal is to heighten crime-prevention awareness, build support and participation in local anti-crime programs, and most importantly, send a message that our neighborhoods are organized and fighting back. National Night Out has proven to be an effective, inexpensive and enjoyable program to promote neighborhood spirit and police-community partnerships in our fight for a safer nation. It's also the perfect opportunity for neighbors to get to know each other even better.



CONNECTING WITH THE COMMUNITY

SPECIAL OLYMPICS TORCH RUN



The Law Enforcement Torch Run for Special Olympics is the movement's largest grass-roots fundraiser and public awareness vehicle. At a basic level, the Torch Run is an actual running event in which officers and athletes run the Flame of Hope™ through the city to the Opening Ceremony of the local Special Olympics competition. Since its inception 33 years ago, more than 100,000 law enforcement officers from 48 nations have raised \$500 million for the Special Olympics movement worldwide. Members of the Garden Grove Police Department have participated in this event for many years, as well as other Special Olympics fundraising events.

BREAST CANCER AWARENESS

The Garden Grove Police Department went all pink in October – at least partially. To mark Breast Cancer Awareness Month, in October 2014 all of the agency's patrol cars were adorned with pink department logo decals on both sides of the vehicles. The decals were a small but visible way for the Department to remind women to take steps to detect the disease in its early stages, Garden Grove Chief of Police Kevin Raney said.

"Breast cancer is a serious health crisis, and we wanted to do what we could to support efforts to help find a cure for this insidious disease as well as to recognize the outstanding work being done to support survivors and their loved ones," Raney said.

This was the first time the Garden Grove Police Department has participated in the breast cancer campaign, Raney added. According to the National Breast Cancer Foundation, breast cancer is one of the leading health crises for women in the United States. One in eight women will be diagnosed with breast cancer in their lifetime, according to the NBCF.





GIRL SCOUT - K9 VEST DONATION

In the summer of 2013, Veronica Gomez, a Girl Scout Cadette, saw a television show about police service dogs and their need for bulletproof vests. She learned that police dogs, just like police officers, can be attacked by armed suspects at any time while on duty, but not all dogs have protective vests.

At the time, Veronica was searching for a community service project to help earn her Silver Award, the highest honor a Girl Scout Cadette can earn. Veronica decided that raising funds – approximately \$900 - to purchase a police service dog vest would be her project, and a major contribution to her community.

At her older sister's police academy graduation in January 2014, Veronica approached Chief Raney with her idea; he was so impressed with the idea that he made a contribution then and there. It just so happened that the Department had just retired one police service dog and was in the process of choosing the handler for the new dog, Strauss. After completing nine weeks of training, Master Officer Perez and Strauss began working as the newest K9 team.

Between January and May of 2014 Veronica raised nearly \$2,000, more than double her goal. She created and sold \$1 buttons with Strauss' picture on them and placed donation jars at the gym where she practices gymnastics. She also placed jars at some local businesses and teachers and friends from school kicked in to the fund, too.

Veronica's fundraising efforts were so successful, in fact, that she was able to donate additional money to the Department's K9 Trust Fund, which helps cover costs of the service dog program. Her donation will most likely ensure the safety of the next Garden Grove Police service dog also!

During a brief ceremony in May, Veronica presented Strauss with his vest as her sister -now a Garden Grove police officer- and members of her family, the Department and her Troop looked on. Veronica was presented with a Chief's Coin for Merit for her efforts and later attended a police service dog training event to see the K9 team in action.

Veronica's efforts are truly commendable. To have such a strong drive for public/charitable causes is admirable as an adult but, at her young age, Veronica's efforts stood out even more. The Garden Grove Police Department, and Strauss, are very thankful for Veronica's efforts!





CONNECTING WITH THE COMMUNITY



CHIEF'S COIN FOR MERIT PROGRAM

Since 2011, the Garden Grove Police Department has been awarding Good Samaritans in the community with a special "Chief's Coin for Merit." In early 2015, retired Police Chief Kevin Raney and newly-appointed Police Chief Todd Elgin hosted a recognition dinner honoring all 106 coin recipients for 2014. "This is the Garden Grove Police Department's way of saying 'thank you' to our community heroes who put their own safety and concerns aside to help make our community a safer and better place to live. It's a program Chief Raney began in 2011, and a tradition that I intend to continue," said Chief Elgin.



Each year, the 200-plus members of the Garden Grove Police Department are issued one coin, with instructions to award the coin to an individual demonstrating an exceptional act of kindness or heroism. To date, the Department has issued over 400 coins for a range of unselfish and courageous acts that include chasing after armed robbers, aiding accident victims, and assisting officers in undercover operations.

Honorees for 2014 include four recipients who helped identify a suspect in a brutal stabbing; a passerby who located \$1,200 cash in a wallet and returned it; and a citizen who jumped out of her car to stop an 18-month-old child, who had wandered away from her sleeping mother, from walking into traffic at a busy intersection.

"It's a unique honor that we, as a department, have the ability to recognize our community members for what they do to assist us in our daily work. Each of them should be very proud—I know I am," said Chief Elgin.



CITIZEN ACADEMY

In the fall of 2006, the Police Department conducted its first Citizen Academy class for residents of Garden Grove. This class is designed to teach citizens about the philosophy, policies, and guiding principals of law enforcement, and ethical conduct governing police services in any given community. This allow the "students" to become more aware of how the Department functions in its daily operations, and they learn how they can play an integral role in helping to keep our communities safe (i.e. Neighborhood Watch, Commercial Watch) through community policing partnerships. The Academy also allows the Department to become more aware of the feelings and concerns of the community, and helps build positive and interactive relationships between citizens and police personnel.

Since the Academy began, graduates have been uniform in their enthusiasm and feedback regarding their Academy experience. Several participants said the experience changed their previous perceptions in a very powerful way and gave them a much deeper appreciation for what patrol officers deal with on a daily basis. In 2009, the first Citizen Academy "graduate alumni" classes were held, whose purpose is to offer Academy graduates an opportunity to stay in touch with the Department on a regular basis and provide them with timely information. To date, graduates have observed at DUI checkpoints, participated in shooting exercises in an indoor range, and watched special presentations on a high profile homicide case, illegal gambling machines, and medical marijuana dispensaries.

The 2014 Citizen Academy class graduated 15 participants who are now ready to join 133 past graduates to serve as well-informed "citizen ambassadors," educating their peers on how to work together with their neighbors and the Police Department to keep Garden Grove safe.



2014 West Division Calls		
Beat	Calls for Service	% of City Total
1-1	7,835	18%
1-2	7,207	17%
1-3	7,036	16%
Total	22,078	52%

On April 23, 2014, an officer was on patrol in the area of Brookhurst and Hummingbird when he saw a vehicle driving with a broken taillight. He stopped the car for this minor infraction and spoke to the driver. The driver lied about his identity and was subsequently arrested for providing false identification to a police officer. The passenger was found to have two outstanding arrest warrants for drugs and was also wanted for being a deported felon. When officers searched the vehicle they located 5.5 pounds of methamphetamine concealed in a shoebox on the back floorboard.

West Division patrol officers responded to a robbery call at a convenience store on Brookhurst St. where the suspect had stolen lottery tickets and a large amount of cash. The suspect had a semi-automatic handgun and was last seen driving away from the business. A short time later, an officer stopped a truck matching the description and eventually located a bag containing a loaded semi-automatic handgun, along with lottery tickets and cash. The store clerk and another witness positively identified the suspect and the truck, and surveillance video clearly showed the suspect committing the crime.

A burglary case one evening in July illustrated the importance of a good relationship with the community and having citizens who are willing to get involved in protecting their own neighborhoods. Several citizens observed several subjects near a vehicle without license plates on Santa Catalina Avenue. The citizens were suspicious and called to report the subjects. Officers arrived on scene and determined that the suspicious vehicle had been reported stolen in Long Beach. Officers determined that the subjects had gone to a residence on Diamond St., where they were observed in the backyard attempting to force entry into the residence. The Orange County Sheriff's Department helicopter arrived and the suspects exited the residence with stolen property in their hands, which they abandoned, and attempted to flee as the helicopter captured video of them with an infrared camera. Officers captured all three suspects, who were an active residential burglary crew. West end residents and the officers on duty came together as a team to bring the suspects to justice!



The Department received a complaint of gang activity and drug sales in front of an apartment complex in the 9400 block of Maureen. One of the beat officers took ownership of the problem and used a community policing model as his approach to the problem. The officer spent more than two weeks conducting foot patrols, surveillance, and contacting neighboring residents. During this time, he identified and arrested a chronic offender who resided in the neighborhood. After the two weeks of constant monitoring, the problem dissipated and community members were pleased with the efforts of the Department and the officer.

In October, the Garden Grove Police Department experienced a dramatic increase in commercial burglaries at local businesses, which were occurring late at night. At one business, the suspects used a smashing tool to break the glass doors, then ransacked the cash register, took several cartons



of cigarettes and fled before officers arrived. The K-9 officer arrived on scene and watched surveillance video that captured the crime. He also sent photographs of the suspects to several patrol officers. Within a week, the suspect was identified, detained and confessed to the crime.

Early on the morning of July 14th, officers were dispatched to reports of a stabbing with multiple victims down. The incident involved a mentally unstable son who had stabbed both his mother and father after a fight earlier in the evening. The victims had made it outside but collapsed in the carport area of the mobile home. The first officer on scene ensured medical personnel were en route and stabilized the victims while additional officers established containment around the residence. The victims were transported by medical personnel to area hospitals, but the suspect was still inside the residence and not communicating with officers.

A corporal on scene, who is also a member of the Hostage Negotiation Team (HNT), made several attempts to make contact with the suspect and convince him to step outside. The corporal also made several vital suggestions regarding evacuating adjacent residences, drawing from his HNT experience to deal with the suspect. Officers eventually made entry and began a systematic search of the residence. Upon hearing officers enter the residence, the suspect voluntarily came out of one of the rear bedrooms and was taken into custody.

One evening, officers were dispatched to Costa Mesa regarding a kidnapping/robbery/carjacking report. Officers were led to check for the suspects at a Garden Grove motel, where they identified a room that may have been involved with the crime. Officers observed a vehicle matching the suspect vehicle's description enter the parking lot and park near the possible suspect's room. A high-risk stop was conducted on the vehicle and suspects matching the descriptions from the carjacking were detained. Officers conducted an in-field lineup with the victim, who positively identified all three suspects in the vehicle as being involved. The three suspects were arrested and transported to Orange County jail, and a search of the vehicle revealed stolen property belonging to the victims. While interviewing the three suspects in custody, officers were able to identify three additional outstanding suspects; the victim positively identified two of them as being involved in the crime. The victim's vehicle was recovered in Buena Park and the three additional suspects were apprehended shortly thereafter. Five of the six suspects now face several violent felony charges.

On the evening of December 30th, a man called from a local motel reporting that his pregnant wife was going into labor. A patrol officer happened to be in the area and quickly arrived on scene. When he arrived the baby's head was already crowning, so the officer put on his gloves and assisted the mother in delivering the baby. The baby came out just fine but was blue, so the officer turned him over and cleared his airway by striking his back. The baby was then able to breathe and turned a healthy shade of pink. When paramedics arrived they transported both baby and mother to the hospital, where they both checked out as completely healthy. The family had just moved to California from Arizona and were very grateful for the officer's help during their time of need.

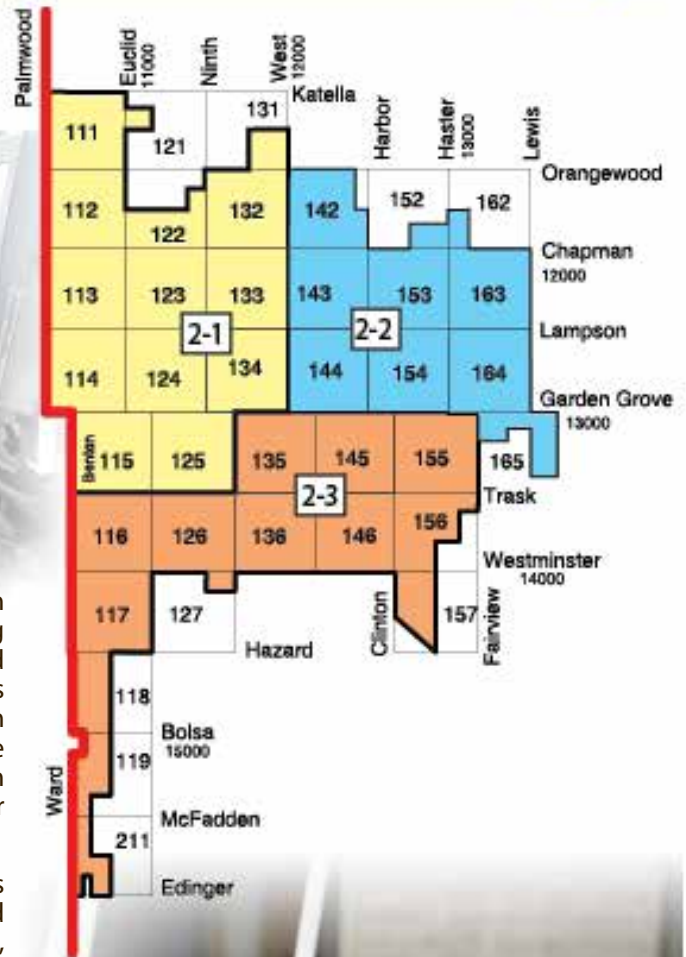


One Monday morning in March, officers were dispatched to a local aerospace company regarding a burglary where several computers worth approximately \$10,000 were taken. Officers were provided with the possible license plate of a car that was seen in the area over the weekend. Officers researched the license plate and found that the vehicle was registered to a home near the business. The stolen computers were located in the garage of the home and officers noticed several steel beams there as well. Officers on scene remembered taking several burglary reports at the same aerospace company where the loss was steel beams. Officers questioned the suspect about the beams and he admitted to stealing them from the aerospace company. Detectives were notified and arrived on scene to assist with the investigation. In total, approximately \$18,000 worth of stolen property was recovered from the residence.

In April, portable classrooms at an elementary school in the area of Euclid and Orangewood were burglarized; the loss was computer equipment and Apple iPads. Later that day, a patrol sergeant observed a male acting strangely in the area of Bolsa and Ward. The sergeant noted the license plate of the vehicle the male was driving but he was unable to conduct a traffic stop at that time. When he researched the license plate, the sergeant discovered that the vehicle owner had been responsible for a series of school burglaries in and around Garden Grove in 2009. The subject had also been arrested for burglarizing a school in Santa Ana in 2013 and he was currently out on bail. The sergeant shared the information with detectives and it was discovered that several schools throughout Orange County had been burglarized during spring break. A surveillance team located the subject and followed him to a storage facility where he was arrested with narcotics and 32 iPads. The iPads stolen from the elementary school were recovered.

In July, officers responded to a request from the Orange County Sheriff's Department helicopter to check the area of Haster and Allard for subjects seen pointing a laser at commercial aircraft and the Sheriff's helicopter. Upon arrival, officers coordinated with the helicopter and assisted with detaining several subjects. One of the subjects was identified and arrested for pointing the laser at the Sheriff's helicopter and the commercial aircraft.

In October, officers responded to a domestic violence incident where the female victim had been held against her will and robbed of her jewelry and miscellaneous property. Officers had very limited information on the suspect's whereabouts but worked diligently to track him down. Officers were able to obtain a possible license plate of a vehicle that belonged to the suspect. They began checking the local motels and found the suspect vehicle. They later found and arrested the suspect for robbery and false imprisonment. The property belonging to the female victim was also found and returned to her.

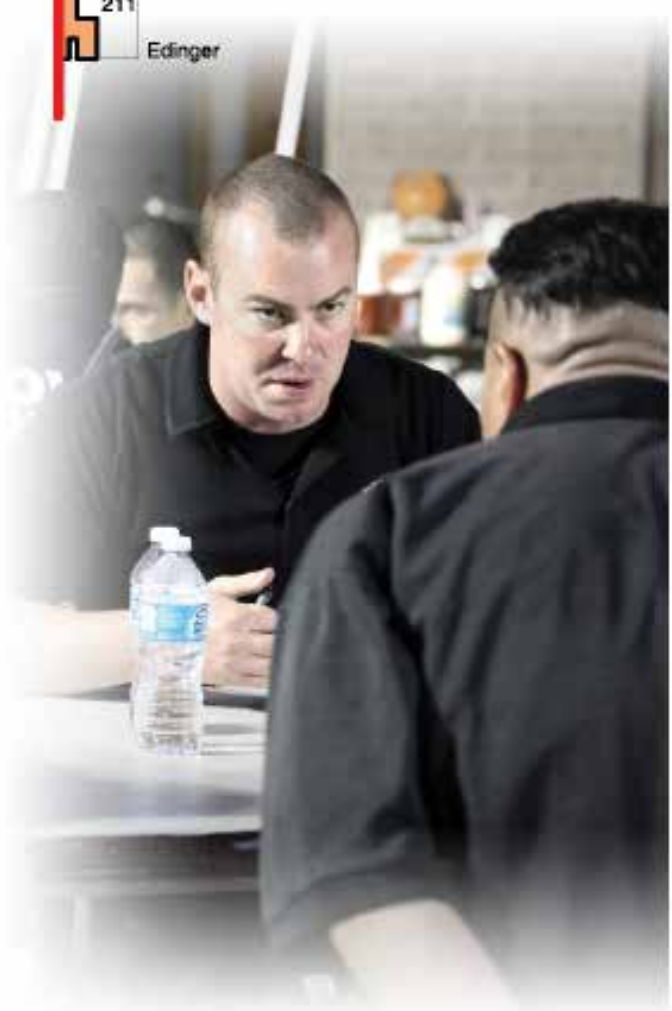


During the summer months of 2014 there was an increase in prostitution activity along Harbor Blvd. Officers decided to quickly do everything possible to resolve this issue. A “zero tolerance” approach was taken and numerous arrests were made. Officers met with local business owners and educated them on what to look for and how to limit prostitutes from loitering on their property. In a 45 day time period, 27 arrests were made for prostitution related offenses. This response from the East Division patrol officers dramatically decreased the prostitution activity on Harbor Blvd.

The south end of the city was experiencing window smash burglaries at cafes and other businesses. The East Division patrol graveyard shifts took immediate action and began doing high visibility patrols, identifying numerous potential suspects. Patrol officers and other investigative units within the Department began doing surveillance on the potential suspects. Several suspects were arrested over a two week period for crimes that were unrelated to the burglaries. One suspect was seen leaving the area of a commercial burglary where the window was smashed. The suspect was arrested a short time later with stolen merchandise in his vehicle. After the arrests of several suspects, the crime trend completely stopped.

An area beat officer noticed an increase in tagging and gang activity near Palmwood Drive and Tibbs Circle. Tibbs Circle is a residential roadway with apartment complexes and there is a playground located in the cul-de-sac that is constantly being used by the neighborhood kids. Since the area is heavily populated by families, the officer recognized that something needed to be done quickly to address these issues. He coordinated with the Community Liaison Division to have community watch meetings for the residents, put together graffiti removal programs for the area, and conducted an analysis of the types of crimes and times they were occurring. He also distributed handouts in English and Spanish to encourage more residents to call and report suspicious activity. Due to this officer’s efforts, there was a drastic decrease in crime in the area of Palmwood Drive and Tibbs Circle.

In May, an East Division patrol corporal was honored at the 24th Annual Auto Theft Advisory Committee (ATAC) awards. This is a county wide award ceremony that recognizes officers for their work in combating auto theft. This corporal led the Department in stolen vehicle recoveries and was second overall out of all agencies in Orange County. In 2014, he recovered 19 occupied stolen vehicles and 28 unoccupied stolen vehicles- valued at approximately \$705K- and made 24 related arrests.





The Special Investigations Unit (SIU) consists of undercover investigators who target community problems that relate to vice and narcotics. Each investigator receives extensive training and develops expertise in narcotics, vice and organized crime. SIU officers often coordinate efforts with other units within the Department as well as other federal, state and local agencies.

2014 Statistics

Arrests.....	226
Search Warrants	62
Methamphetamine Seized	14.5 pounds
Cocaine Seized	17.5 pounds
MDMA Seized	9,766 pills
Heroin Seized.....	2.5 ounces

Garden Grove has been plagued recently by the number of massage parlor businesses that have opened and act as fronts for prostitution activities. The

Special Investigations Unit and the Orange County District Attorney’s Human Exploitation and Trafficking (HEAT) unit worked together on investigations related to massage parlors. During one of these investigations, a licensed massage parlor was targeted for being involved in prostitution. Surveillance operations were conducted and numerous search warrants were served to obtain evidence of pandering taking place at the business. During service of the warrant the female manager was arrested for pandering, and a number of used personal hygiene products, ledgers and a large amount of cash were located, all indicative of prostitution activity. The Special Investigations Unit permanently closed this business as well as seven other businesses that were fronts for prostitution.

The Special Investigations Unit also became aware of an emerging trend, where gambling parlors are set up in residential homes in Garden Grove and surrounding cities. Investigators were able to confirm that gambling machines were being set up in homes and allowing drug use and prostitution to occur at these locations. During an investigation into one of the operations, the Unit served a search warrant at a gambling house and detained nine people inside. Seven gambling machines containing large amounts of cash were located in the living room, and the manager of the gambling house was found to be in possession of methamphetamine, as well as evidence indicating involvement in identity theft.

Addressing and solving community problems is a high priority for the SIU. On one occasion, the Unit received a citizen complaint of possible drug dealing taking place in a residential area. The problem house was near a day care facility and the citizen was fearful that the drug activity would bring additional problems to the neighborhood. Investigators began their investigation and verified that drug sales did appear to be occurring at the residence. After obtaining a warrant, investigators made drug-related arrests and seized drugs from the house, eliminating the problem from the neighborhood.



GANG SUPPRESSION UNIT

The Gang Suppression Unit (GSU) has always played a vital role in protecting the citizens of Garden Grove. There are seven officers assigned to this Unit along with a full time Probation officer. These officers work hand in hand with the Gang Deputy District Attorney (DA), who is also assigned to the Gang Suppression Unit for prosecution purposes. A combination of aggressive teamwork, communication, and a dedicated group of GSU officers have had a positive impact on gang crimes in Garden Grove.

2014 brought change to the Gang Unit, when a new sergeant, two new gang officers and a new Deputy District Attorney were brought in to continue the hard work and dedication of past units. GSU has always had a good working relationship with the Gang DA, as GSU officers have to prepare their expert testimony for gang cases that will be handled by the Unit DA. During 2014, GSU officers wrote more than 15 search warrants, all of which are reviewed by the GSU DA to make sure every potential issue was thoroughly addressed in the warrant.

Since 2010, the Gang Suppression Unit has partnered with the Orange County District Attorney's office in support of their Gang Reduction Intervention Partnership (GRIP) program. GSU officers contact elementary school students that the school has identified as potentially being at risk for becoming involved with gangs. The GSU works with all elementary schools that participate in the program, and visits five to six schools each month to give presentations and have one-on-one talks with students.

Throughout the year, the GSU participates in numerous multi-agency gang sweeps, including the annual pre-Strawberry Festival sweep. Over 200 officers from all over the county assisted in the sweep, arresting 68 gang members for various charges over the course of the two-day sweep. In 2014, GSU made more than 500 arrests, confiscated six firearms and completed over 400 probation and parole searches.



NEIGHBORHOOD TRAFFIC UNIT

Community Policing Bureau



The mission of the Neighborhood Traffic Unit (NTU) is to improve the quality of life by providing the safest and most efficient flow of vehicle and pedestrian traffic throughout Garden Grove. The NTU enforces traffic laws and educates the community about various traffic-related topics, in an effort to accomplish their mission.

The NTU targets areas in the city where traffic problems are prevalent. Traffic issues at schools are always a priority of the NTU; calls come in from both parents and school officials about the flow of traffic during drop off and pick-up times. Throughout 2014, members of the NTU have educated parents by conducting high visibility enforcement, meeting with school officials for redirection of vehicles and adding new signs. The NTU works to keep the school zones safe for all students and parents. The unit conducted several school safety presentations during 2014, teaching students about impaired driving and bicycle and pedestrian safety.

In 2013, the NTU started a fatality reduction program utilizing several city and county resources. The program was designed to educate elderly citizens on pedestrian safety, awareness of impaired driving and rules of the road. The program yielded dramatic results and that year saw a 66% decrease in pedestrian fatalities. The program continued in 2014 and there has now been an 84% overall decrease in pedestrian fatalities since the program's inception.

The NTU also continued the crosswalk enforcement program, citing drivers who do not yield to pedestrians in crosswalks. In 2012, two people were killed while crossing the roadway legally and two while crossing in an unsafe manner. In 2013, one person was killed while crossing the roadway when it was unsafe. In 2014, no person was killed crossing the roadway when it was safe and one person was killed when it was unsafe.

In mid-2014, the Orange County courts changed citation processing to a paperless system. The NTU attended a training seminar, learned the electronic citation system, and then trained the entire Community Policing Bureau on the functions of the new system. For 2014, the NTU received funding from the California Office of Traffic Safety (OTS) to conduct traffic enforcement programs related to impaired driving, primary collision factors and motorcycle safety. The OTS also funded eight checkpoints and several impaired driving saturation patrols. The NTU also assisted outside agencies in saturation patrols funded by OTS.



MOUNTED ENFORCEMENT UNIT



The Mounted Enforcement Unit (MEU) works with the Orange County Regional Mounted Enforcement Unit, which is composed of mounted units from Garden Grove, Santa Ana, Anaheim, Newport Beach, Huntington Beach, and Buena Park Police Departments, and the Orange County Sheriff's Department. The agencies involved share resources to staff a variety of events in the various jurisdictions for which each agency provides police services.



The MEU is composed of officers who, in addition to their regular duty assignments, work as a mounted officer. Officers who work the unit provide their own horse, trailer and tack (saddles, bridles and bits), and the Department provides the officer with specialized equipment, such as distinctively marked saddlebags, reflectors and a protective face shield for the horse. Officers are required to train a minimum of at least 10 hours each month, but actually spend many more hours training on their own, working with their equine partners to maintain a high level of performance and safety. The demands placed on a police horse are high as they are often placed in situations that would cause a horse of ordinary temperament to get startled and flee. Members of the Mounted Unit spend extensive hours training their horses to overcome a multitude of situations that could cause this response in their horse were it not properly trained.

In 2014, MEU officers worked the Strawberry and Tet Festivals, as well as the new Open Streets event in Garden Grove, and were assisted by mounted officers from all over the county. Officers also worked deployments in other cities in the county, including protests in Santa Ana, the Swallow's Day Parade in San Juan Capistrano, the Knott's Berry Farm Halloween Haunt and assisted at events for the Huntington Beach Police Department, which has the newest regional mounted unit in Orange County.

CANINE UNIT

The Garden Grove Police Department Canine Unit has a long tradition of excellence, dating back to 1968 when the first police canine unit was established. Police canines have been an outstanding resource in police service because of their exceptional eyesight, hearing, and their extraordinary sense of smell. The Garden Grove Police Canine Unit has the distinction of being the first police canine unit established in Orange County. The current unit consists of a handler, Master Officer Perez, and his partner, Police Service Dog Strauss, and have proven to be an invaluable tool for the Department.

For example, throughout 2014, MO Perez and PSD Strauss were responsible for seizures of several pounds of methamphetamine along with varying amounts of heroin, ecstasy, cocaine and drug paraphernalia. During one of these narcotics searches alone, PSD Strauss was responsible for locating over four pounds of methamphetamine and 10 grams of heroin concealed inside a vehicle. MO Perez and PSD Strauss have been successful in locating and seizing illegal narcotics for patrol officers and investigators.

Along with narcotics searches MO Perez and PSD Strauss have saved countless man hours conducting searches of large buildings, residences, and outdoor locations for outstanding suspects who committed felonies and other serious crimes. These suspects pose a threat to both the public and officers based on the nature of offenses they have committed and their desperate attempt to avoid capture. MO Perez and PSD Strauss were successful in locating and apprehending several hidden suspects this year.

MO Perez and PSD Strauss have been active in the community as well, visiting local elementary schools and high schools to teach children about the dangers of drugs and to educate them about the responsibilities and capabilities of police service dogs. MO Perez and PSD Strauss participated in Public Safety Day with the Garden Grove Police and Fire departments, demonstrating the use of a police service dog to apprehend a suspect during a "high risk" car stop; they also exhibited their skills at the Orange County Police Canine Association's annual benefit show.





The Special Weapons and Tactics team (SWAT) conducted training at various locations throughout the year, including a US Marshals training facility, USMC Twenty Nine Palms, an FBI training facility in El Toro, and Garden Grove city hall. These locations provide invaluable opportunities for the SWAT team to train in realistic settings and prepare for potential real-life situations.

During 2014, the Department took possession of an armored rescue vehicle, which can be used to extract officers and/or citizens from dangerous situations. The vehicle is also capable of providing transportation and protection for the SWAT team when responding to active incidents.

As in years past, the SWAT team was again tasked with providing security at the annual Strawberry Festival and the Tet Festival. The presence of SWAT team members on the festival grounds provides a sense of security for the thousands of citizens who attend the events, both of which concluded without any significant incidents. SWAT also provided a law enforcement presence at Garden Grove's first annual Open Streets event. During the events numerous lost children were reunited with their parents, minor disturbances were quickly handled, and citizens had a chance to talk with officers in a family-friendly environment.

HOSTAGE NEGOTIATION TEAM

The Garden Grove Police Hostage Negotiation Team (HNT) was formed in 1978 and has grown to a 12-member roster. The officers assigned to the team are experienced officers from Patrol and the Investigations Bureau. Once an officer is selected for the team, they must pass rigorous testing prior to appointment, and they spend the majority of their HNT training time preparing for domestic violence, mental illness and terrorism-related situations.

The primary function of the negotiator is to de-escalate volatile situations through active listening and calm communication. The officers assigned to intelligence gathering use their investigative skills to develop information on suspects and victims. Officers assigned to the team may also be required to write arrest and search warrants when necessary. In addition, HNT officers respond with SWAT Officers on all search warrants in the event the suspect(s) refuse compliance and a barricade situation occurs.



All members of the team cross-train in all functions of the unit, including primary negotiator, secondary negotiator and intelligence gathering. In addition to mandatory monthly training, all members of HNT belong to the California Association of Hostage Negotiators (CAHN), an association where many negotiators from police agencies in the region gather to share valuable training and experience.



The Resort Services Team is a specialized team of officers dedicated to tourism safety and security in the Grove District. The District has nine resort hotels and five restaurant chains within its 520 acres. In 2014, over 21 million visitors came to the Anaheim/Garden Grove resort area, accounting for over \$7 billion in spending.

A large portion of what the team does involves direct contact with resort management staff. Team members share information regarding current crime trends and provide safety and security training for hotel personnel, to help them prevent guests from becoming victimized. In 2014, this partnership resulted in the arrests of several individuals attempting to take advantage of travelers staying in the area hotels.

The Resort Services Team is comprised of one full-time officer, one part-time master reserve officer and a sergeant who supervises the unit. The team also partners with the Anaheim Tourism Policing Team to facilitate the regional Crime Alert Network meetings and conduct training for the Orange County Visitor and Convention Bureau's Certified Tourism Ambassadors program. Team members are highly regarded within the tourism safety industry, and currently serve as President and Advisory Board Members for the California Tourism Safety and Security Association. In 2014, the team was recognized for their progressive and innovative philosophies in tourist-oriented policing, and was invited to speak before a panel of international delegates at the International Tourism Safety Conference in Las Vegas.

TERRORISM LIAISON OFFICER PROGRAM

The Orange County Terrorism Liaison Officer Program (TLO) is managed by the Orange County Intelligence Assessment Center (OCIAC). OCIAC is a collaborative effort of eleven public safety agencies that provide resources, expertise, and information to detect, prevent, and respond to criminal and terrorist activity. In addition to these personnel, a registered nurse is on staff and acts as the Medical Liaison Officer (MLO). A private sector Information Liaison Officer (ILO) runs Orange County Shield, the private sector equivalent of the TLO Program.



The TLO program is designed to make sure any suspicious activity, event, or person is documented and forwarded to OCIAC. If an officer encounters something in the field they believe may require further examination, they request a TLO officer respond to the scene. If the TLO feels the incident requires additional review, the TLO completes a tip sheet and submits it to OCIAC for review. If there is not a TLO working in the field, the officer documents the incident and notifies the TLO coordinator of the incident for review.

Garden Grove Police TLOs regularly attend monthly meetings where training and information exchanges occur, and they also provide training to members of the Department throughout the year. In 2014, the Department expanded the TLO program by sending seven employees through the basic TLO training course. Along with sworn police officers, the Garden Grove Police TLO program now consists of a police dispatcher, a community service officer, and a crime analyst.



The Garden Grove Police Department contracts the operation of its jail facilities with the GEO Group Inc. (GEO). Contracting out these services allows the Department to concentrate much more of its resources on community safety instead of expending energy and resources on jail operations. By utilizing GEO personnel, sworn police officers are able to process arrestees in a timely manner and return to their field duties in as little as 20 minutes. This, in turn, has decreased officer response times by increasing their availability to handle additional calls for service.

In 2014, GEO jail staff processed 5,619 arrestees, allowing officers to return to their patrol areas faster to provide quality service to the community. In addition to the arrestees processed, GEO personnel processed 582 narcotic, sex offender and arson registrants, which would have otherwise been handled by a Community Service Officer.

CRIME ANALYSIS UNIT

The Crime Analysis Unit (CAU) is responsible for forecasting future crime occurrences, analyzing crime trends, comparing suspect modus operandi, providing investigative leads, providing statistical crime data, and assisting in the deployment of resources through the use of systematic and analytical processes.

Crime analysis can occur at various levels, including tactical, operational, and strategic. Crime analysts study crime reports, arrests reports, and police calls for service to identify emerging patterns, series, and trends as quickly as possible. Crime analysts analyze these phenomena for all relevant factors, sometimes predict or forecast future occurrences, and issue bulletins, reports, and alerts to their agencies. The CAU works with police management, detectives, and officers to develop effective strategies and tactics to address crime and disorder. The crime analyst also regularly communicates with other analysts and investigators throughout the county and surrounding counties. These alliances with other crime analysis organizations are important for sharing crime information, identifying regional crime patterns and series, and keeping abreast of new developments in technology and training.

The unit produces monthly reports, traffic analysis reports and parolee reports. It also produces special bulletins on wanted suspects and crime information to further assist officers throughout the Department. The CAU is responsible for responding to both internal and external requests for statistical data and for conducting administrative, strategic, and tactical analysis of crime data.

In 2014, the CAU became the Department point of contact for Crime Stoppers, a program which allows citizens to anonymously report crimes to authorities. Tips received by Crime Stoppers that involve Garden Grove are forwarded to the CAU, which reviews and distributes them to the appropriate unit for potential follow-up. The CAU continues to maintain a database of Garden Grove probationers released from prison as a result of the Public Safety Realignment program (AB 109).



COMMUNITY SERVICE OFFICERS

The Community Service Officer program was established in order to allow patrol officers to direct their efforts toward suppression of criminal activities. Community Service Officers (CSOs) are both part-time and full-time civilian employees who perform many duties that were once handled by sworn officers. These highly-trained individuals are invaluable to the Department and the community, as the work they do allows sworn officers to spend more time on proactive policing efforts. Typical duties of a Community Service Officer vary depending upon the assignment. Assignments can include the following specialized areas:

**Court Liaison • Crime Prevention • Field Report Writing • Fraud Investigation
Front Desk Officer • In-Car Video System Investigative Aide • Ordinance Coordinator**

The Civilian Report Writer unit is comprised of four civilian Community Service Officers (CSOs), who are specially trained to handle many tasks normally associated with sworn police officers. These "field CSOs" receive specialized training in many areas, including writing crime reports, collecting evidence and collecting DNA and fingerprints from crime scenes, before being deployed to work in the field.

The field CSOs handle the majority of reports of crimes that are not in-progress and where the suspect is not known, allowing patrol officers to remain available for high priority, in-progress calls. In 2014 the CSOs wrote more than 2,200 crime reports and wrote over 200 accident reports. When the CSOs were not writing reports or processing evidence, they self-initiated vehicle checks for parking violations and abandoned vehicles. Abandoned vehicles often are found to have been previously reported stolen in Garden Grove or other cities, and the field CSOs recovered 83 stolen vehicles this way in 2014. In keeping with the Community Policing philosophy, the field CSOs also assisted at numerous DUI checkpoints and city events, such as the Strawberry Festival, Open Streets and Tet Festival.

The Civilian Report Writers are a hard working unit whose dedication and hard work reflect in their daily performance. Their performance is key to the Garden Grove Police Department providing a high level of service to its citizens.



In 2014, the Crimes Against Persons (CAP) Unit investigated five homicides, three of which occurred during the first four months of the year, and all but one were solved within a very short period of time. The first occurred in February where a long-time friend stabbed the victim, who had not seen the suspect in several years. The suspect then confessed to his cousin, who called the police, and the case was solved within two hours. The second homicide involved a landlord-tenant dispute and was determined to be a murder-suicide. The third occurred at a board and care facility, where a female resident carried out her plan to murder her roommate, then took steps to cover it up. Detectives conducted a great interview of the suspect, who confessed within hours of the police being notified. The fourth homicide of 2014 was discovered when an employee arrived to open a business and saw an unknown subject inside. The subject motioned towards her to come inside but she backed away, locked the subject inside and called 9-1-1. When officers arrived, they discovered the body of an employee who had arrived earlier to clean the business. The subject was booked on suspicion of murder and is in custody. The fifth and final homicide was discovered on December 1st when heavy rains washed a body into the city's flood control channel. The victim was identified and the case is still under investigation.

One of the best examples of a unit- and entire Department- coming together took place in January, when a suspect attacked five different females in one night in Garden Grove and Anaheim. The crimes occurred within a five hour period, geographically close in proximity, and it was quickly determined that all five attacks were committed by the same suspect. CAP detectives, with assistance from the Property Crimes, GSU, CCAT, SIU, and Traffic units, worked around the clock for three days. Because of a good canvas of the area, good interviews, follow-up, and good police work, the suspect was arrested in a short period of time and is awaiting trial on several serious counts which will put him away for life.

CAP detectives worked a series of armed robberies that occurred along Harbor Blvd. in the cities of Garden Grove, Santa Ana and Anaheim. A pattern was established and Garden Grove took the lead by putting together surveillance teams, resources and a game plan. Surveillance went on for several weeks until the suspects made a mistake, revealing the suspect's identity and leading detectives to the city of Ontario. The second suspect was identified and was already under investigation for a gang-related homicide in Ontario. With the assistance of the Ontario PD homicide unit and SWAT team, and the other agencies involved in the investigation, warrants were served and both suspects were arrested. Weapons and other evidence were located and confessions obtained. On a side note, the suspect in the Ontario homicide admitted to the murder and the weapon was recovered.

During 2014, CAP detectives also worked several sexual assault cases, one of which involved multiple victims and a predator who met underage girls online. The case started in Garden Grove and was linked to cases in Cypress involving the same suspect. The CAP detective took the lead and after numerous search warrants, interviews, and long hours, the case was made and the suspect was identified. He used several different computers and different locations, including some out of state. Because of the CAP detective's hard work, the suspect was arrested and will be in prison for the rest of his life.

These are three notable examples of a unit coming together to solve real community crime sprees, utilizing resources, using good police investigative tools, and putting their feet on the pavement, but this should not diminish the importance of the hard work they do on a day-to-day basis on every case.



PROPERTY CRIMES UNIT



The Property Crimes Unit is responsible for investigating most property-related crimes, including residential, commercial, and vehicle burglaries, forgery, fraud, identity theft, embezzlement, auto theft, and many others. The Unit consists of one sergeant, seven detectives, one civilian investigator, one investigative aid, one part-time community service officer and one cadet. Two detectives specialize in the investigation of vehicle, commercial and residential burglaries. Two other detectives specialize in identity theft and fraud-related crimes. One detective handles the investigation of auto theft crimes throughout the city, and two additional detectives handle the plethora of miscellaneous "other" crimes that are reported every day.

Every crime report taken by patrol officers or front desk personnel is assigned to a specific detective, who is responsible for reviewing that report and conducting any required follow-up to determine the most appropriate course of action for the case. The ultimate goal is to gather enough evidence to ensure successful prosecution of the suspect.

One example of the outstanding work done by Property Crimes detectives was when the name of a particular suspect surfaced. Patrol officers arrested a woman for a minor offense and brought her to the attention of the detectives. She was a prolific identity thief, mail thief and had committed many other crimes of opportunity across Orange County, including residential burglary, vehicle burglary and auto theft. Her name was associated with dozens of Garden Grove cases and over a hundred cases county-wide. Property Crimes Detectives teamed up, each taking a significant part in tying up loose ends on dozens of crimes. A search warrant was served on her apartment in Anaheim where more than one hundred pieces of evidence were found. She was charged with a total of 64 felony counts -19 serious crimes in Garden Grove alone- and is headed to prison.

Another example involved a series of nighttime residential burglaries at apartments on Stuart Street during a six-month period. The suspect had been prying off screens and entering apartments while the residents slept and stole a variety of petty items. Intelligence was gathered and all available resources were focused on taking the perpetrator into custody. Detectives teamed up with CCAT members to conduct a week-long series of surveillances during the late night and early morning hours. The plan finally came to fruition when a teenage resident of Stuart Street was caught committing a cat burglary, ending the crime spree.



The purpose of the Career Criminal Apprehension Team (CCAT) is to assist and support patrol and other units within the Department. At the same time, CCAT addresses any crime trends or problems that appear to be citywide. Throughout 2014, CCAT received information from confidential sources that helped identify numerous suspects wanted for a variety of crimes. As a result, CCAT made arrests for robbery, fraud, counterfeiting, residential burglaries, and auto theft. In addition, CCAT actively located and arrested wanted parolees at large, "second strike" criminals and violent offenders. CCAT also assisted major case detectives on several cold cases, spending a large amount of time on surveillances and follow-up.

Early in the year, CCAT received information from several different sources regarding a subject buying and selling stolen property from a computer repair shop on Chapman Ave. The location had been up and running for years, buying and selling property stolen during local burglaries and thefts. After several weeks of surveillance the business owner, who was the main suspect, was identified. At that point, however, CCAT did not have an "in" at the business and there were no informants available to introduce undercover officers. To make matters worse, the suspect had local transients on his payroll to act as lookouts. An undercover CCAT officer was eventually able to gain the suspects' confidence, and the suspect purchased several items of allegedly stolen property from the officer. Based upon these undercover sales and the previous information received, CCAT obtained a search warrant for the business and the primary suspect was taken into custody in June. The business was crammed wall to wall with property, including laptop computers, bicycles and industrial-grade power tools. A number of stolen items were recovered, including two projectors taken in a Garden Grove school burglary.

Between January and April, a number of apartments on Stuart Dr. were broken into in the middle of the night while the victims slept inside. This occurred at least 15 times, and the subject stole small, valuable items such as laptop computers, cell phones and cash. Early on, CCAT took the lead and organized a series of overnight surveillance details with detectives and patrol officers. One evening, officers observed a subject wearing a very distinctive beanie walk into a breezeway between two apartment buildings on Stuart. The suspect climbed through a bathroom window then suddenly disappeared, and before assisting officers could converge on the building, the suspect walked out of the complex and fled down an alley. The surveillance operation had continued for several more nights when the officers observed the same subject in the beanie walk up the same breezeway. After a long foot pursuit, the subject was taken into custody and identified as a 15 year-old resident of Stuart Drive; he eventually confessed in detail to committing many burglaries on the block.

CCAT continues to take a proactive approach to address the challenges created by the California Public Safety Realignment program (AB109). CCAT developed Department protocol for handling AB109 cases, which includes home checks, sweeps and weekly check-ins. Orange County Probation officers assigned to Garden Grove utilize Department facilities to conduct check-ins, and CCAT regularly assists Probation during apprehension details and compliance checks.



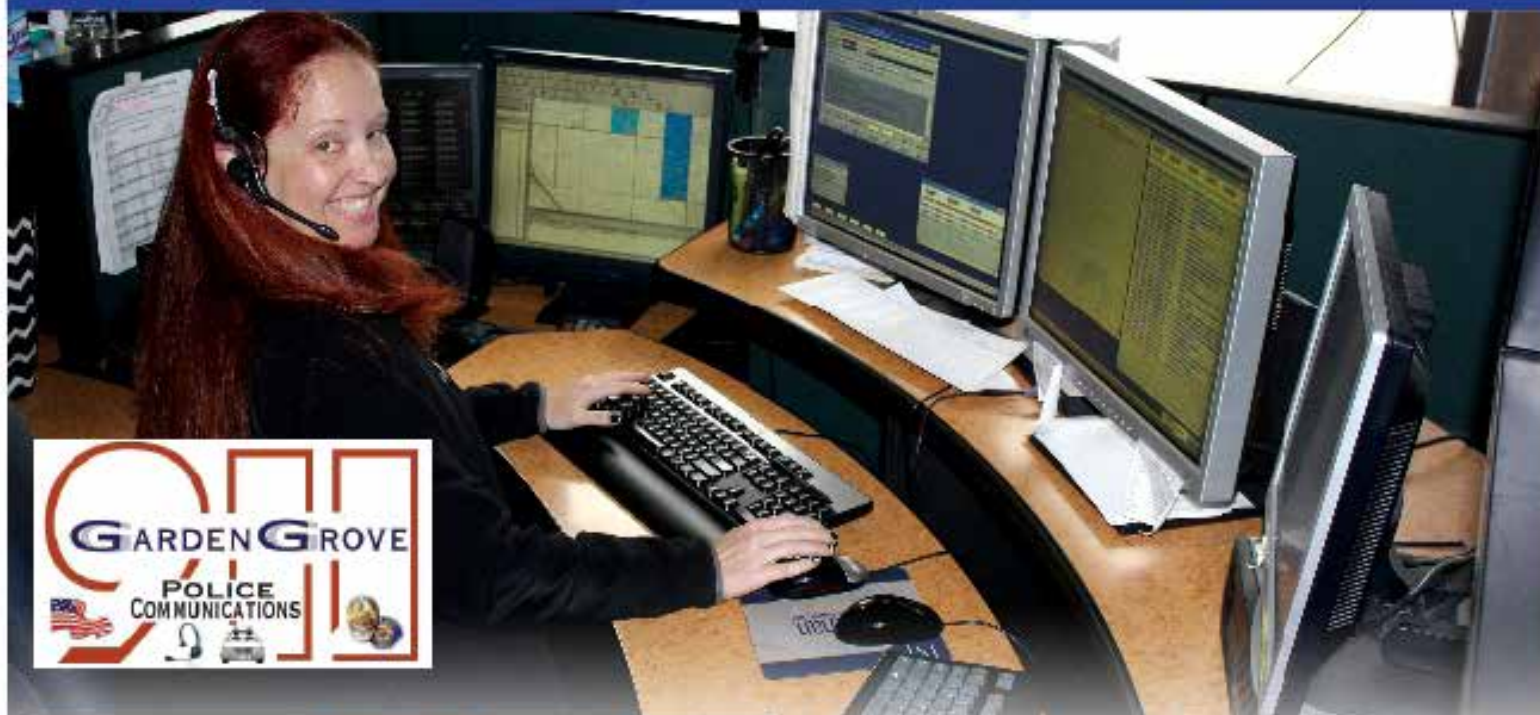
The Youth Services Unit (YSU) of the Garden Grove Police Department is responsible for addressing issues related to schools, families and at-risk youth within the city of Garden Grove. Of the numerous responsibilities, student safety is the primary goal of the unit. YSU consists of four school resource officers (SRO), two detectives and a supervising sergeant. Together they provide police services for eight intermediate school campuses and seven high schools within the city. The two YSU detectives complement the unit SROs by investigating every juvenile criminal case and every juvenile runaway case reported in the city of Garden Grove.

Graffiti accountability remains a YSU priority. The YSU master reserve officer (MRO) and code enforcement officer investigate all tagging graffiti cases and present all cases for prosecution. YSU's program to deter graffiti vandals also holds parents financially accountable for their child's actions; parents are issued administrative graffiti citations and billed for police services related to graffiti investigations. On various weekends throughout the year, YSU partners with the Boys & Girls Club of Garden Grove Family Youth Outreach Program to actively work the Graffiti Removal Program. A YSU detective supervises juvenile offenders as they paint over graffiti throughout Garden Grove, to hold them accountable for their criminal actions while simultaneously encouraging pride in their community.

The Youth Services Unit continues to participate in the OC District Attorney's Gang Reduction Intervention Partnership (GRIP) program to discourage elementary and intermediate school-aged children from being drawn into the gang culture. The GRIP Program is a collaborative partnership between YSU, OCDA, OC Probation, GGUSD, GGPD Gang Suppression Unit and other community resources. As partners, they provide practical tools and resources for at-risk youth and their families. GRIP provides incentives for meeting identified goals, while encouraging school attendance and deterring gang membership. YSU is currently providing GRIP services to faculty, parents and students at Eisenhower, Bryant, Wakeham, and Lawrence elementary schools and Alamitos intermediate school.

A notable school-related incident occurred at an intermediate school in 2014, when a student brought a handgun to school after being confronted by several non-students on his walk home the previous day. The school administrators were notified of this and they contacted the police department. Several SROs and patrol officers expediently responded to the school and detained the student, along with three other students who had knowledge of the gun on campus. YSU detectives further investigated the incident that same day, obtained a warrant to search the student's residence, and another illegal weapon was confiscated at the residence. Both the student and the student's guardian were prosecuted for several gun-related charges.

COMMUNICATIONS



2014 Total Calls			
	9-1-1	Non-Emergency	Total Calls
Incoming	55,709	97,784	153,493
Outgoing		47,853	47,853
Total	55,709	145,637	201,346
Percentage of Calls Answered Within 2 Rings	98.0%	98.0%	

Dispatchers are the first point of contact for most citizens and serve as an integral part of day-to-day operations within the Police Department. The dispatch center is staffed 24 hours a day, 7 days a week, 365 days a year. Communications (Dispatch) is responsible for answering most of the incoming phone calls to the Department, including all 9-1-1 calls. Along with those duties the center is also responsible for police radio communications on a variety of radio channels, and coordinates with other city services for their after-hours response. Dispatchers are highly trained and dedicated employees who evaluate the priority of each call for service then allocate the proper resources to handle those calls in the field. Dispatchers must maintain high performance

standards in call processing and handling. For example, State standards require at least 90% of 9-1-1 calls to be answered within 10 seconds or two rings. Garden Grove Dispatchers have consistently met and exceeded that standard and this year was no different, as the unit scored answered an average of 98% of 9-1-1 calls within 10 seconds.

The Communications unit also works with other departments in the City to maintain and improve service. This year, the Public Works department changed their procedures to help identify and recover stolen vehicles in a more timely fashion, which led to a cooperative effort between the two departments. When a vehicle is cited by a city parking control officer, the license number or vehicle identification number is checked against the Stolen Vehicle System records. If a match is found, a report is generated and sent to Public Works and Dispatch, and a call for service is generated to recover the vehicle. Without this system, some of the recovered vehicles may have gone unnoticed for several more days. In 2014, 38 vehicles were recovered using this system.

In addition to Dispatch, the Communications Unit also houses the Ordinance Coordination section which is responsible for the administration of many cost saving and cost recovery programs for the City. These programs include false alarm reductions, the recovery of jail booking fees and other programs to recover costs associated with accidents caused by drunk drivers, damage to city property and hazardous material spills.





During 2014, technological advances in the Records Division improved workflow and made several procedures more efficient. In July, Records began processing court packages electronically with the West Justice Center via the Electronic Direct Complaint system (EDC). Submitting cases electronically eliminated the need to provide hard copies and reduced the number of incidents where duplicate submissions were required. July also brought with it the use of an electronic citation system (e-cite). Use of this system significantly reduced the amount of time spent deciphering and verifying data from the citations submitted. In addition to these changes, City Council approved a contract for a new Computer Aided Dispatch and Records Management System (CAD/RMS). This system will replace most existing in-house systems and will interface with other systems such as EDC and e-cite. The new system will be fully integrated and reduce duplicate data entry significantly. Beginning with the call for service and ending with the completed report, data will be captured and easily accessible to Department personnel.

The Records Division (Records) operates 24 hours a day, 7 days a week. When fully staffed, the Records team is comprised of three shift supervisors, 11 full-time and one part-time Records Specialist, one traffic desk specialist, one warrant desk specialist, and two full-time and one part-time stats reporting specialists. Records is responsible for maintaining the security and integrity of over 200,000 documents. Data verification is a key Records function and requires a keen eye for attention to detail to ensure statistical crime and arrest data is properly reported to the DOJ and FBI monthly. In 2014, Garden Grove Police personnel generated approximately 16,229 crime and arrest reports, 12,778 traffic citations, and 2,576 field interviews, as well as warrants, restraining orders and other legal documents.

The front desk operates Monday through Saturday, 8 AM to 6 PM, and consists of three full-time CSOs, a master reserve officer and up to four cadets. Front desk personnel are the primary contact when people walk in to the Department. They take reports from citizens at the counter and via phone. They also process release requests for impounded and/or stored vehicles and sign off "fix it" tickets. Electronic Live Scan and manual fingerprint cards for employment applicants and registrants are also processed by front desk personnel. In October, the Automated Fingerprint Identification System (AFIS) was replaced with the Automated Biometric Identification System (ABIS). While not all aspects of this new information gathering have begun, the changes will allow essential information that has been omitted to be added, and corrections to be made so that Live Scan transmissions can be resubmitted in a timely manner.

The court liaison position is held by a full time CSO who works directly with investigators, Deputy District Attorneys and Orange County court personnel. The court liaison processes subpoenas, creates and maintains subpoena logs, ensures timely filing of court cases, and monitors the disposition of court cases. The liaison also confirms availability of personnel to appear in court and is responsible for obtaining the results of toxicology and alcohol reports from the Orange County Crime Lab. Good communication skills are not only an asset but a requirement for this position, as it requires carefully balancing the needs of the court with the operations of the Department.



FORENSIC SERVICES UNIT

The Garden Grove Police Department has contracted for forensic services with the Orange County Crime Lab (Crime Lab) since 1996. The Crime Lab is accredited through the American Society of Crime Laboratory Directors-Laboratory Accreditation Board and it maintains ISO accreditation through the International Organization for Standardization. The Orange County Crime Lab is accredited in crime scenes, latent prints and footwear/tire track examinations.

By contracting with the Orange County Crime Lab, the Garden Grove Police Department has access to state-of-the-art forensic services at a fraction of the cost of setting up and staffing its own forensic unit. As part of this contract, a Forensic Specialist is assigned to the Garden Grove Police Department Monday through Friday during normal work hours. This specialist conducts latent print comparisons, processes evidence and acts as a liaison with the Crime Lab. All laboratory processing is conducted at the Crime Lab, and call-out services coordinated through the crime lab are available 24 hours a day, 7 days a week.

Forensic Specialists are trained in the most up-to-date procedures and have the most advanced equipment available. When they respond to a crime scene they are responsible for processing the entire crime scene, collecting evidence, taking photographs and even making detailed diagrams. They also process and photograph suspects and victims who may have evidence on their clothing or bodies.

Forensic Specialist Services Provided in 2014

Field Call Responses	103
Evidence Processing Work Requests	104
Latent Prints Searched Through ALPS	198
Prints Identified Through ALPS	34
Known Suspect Comparisons	33
Photos Uploaded In 2014.....	53,428 (2,894 Sets)
Dna Work Requests.....	434
Number Of Evidence Items Received.....	5115

PROPERTY AND EVIDENCE

The Property and Evidence Unit (P&E) is staffed by two full-time community service officers and one part-time cadet. They are responsible for the safekeeping, control and proper documentation of all items placed into evidence by patrol officers or detectives. They maintain the safety and security of those items from the time they are deposited until the time the case has been cleared through the courts.

The Property and Evidence facility has two large walk-in, zero degree freezers that store biological evidence, including a large amount of DNA evidence which proves to be very valuable in solving the most serious of crimes. Attached to those freezers are two walk-in refrigerators that are used to store additional evidence which requires storage just above freezing. For additional storage of items, personnel also maintain a secured 5,000 square foot off-site warehouse.

Property and Evidence personnel are required to store and maintain evidence according to strict guidelines. Accounting for every item at all times is a heavy but necessary burden placed on the personnel. To ensure accuracy, unannounced inspections are conducted by the Property Crimes unit sergeant on a quarterly basis. The city's Finance Department also performs an independent annual inspection of 100 randomly selected items, to ensure compliance with proper procedure.

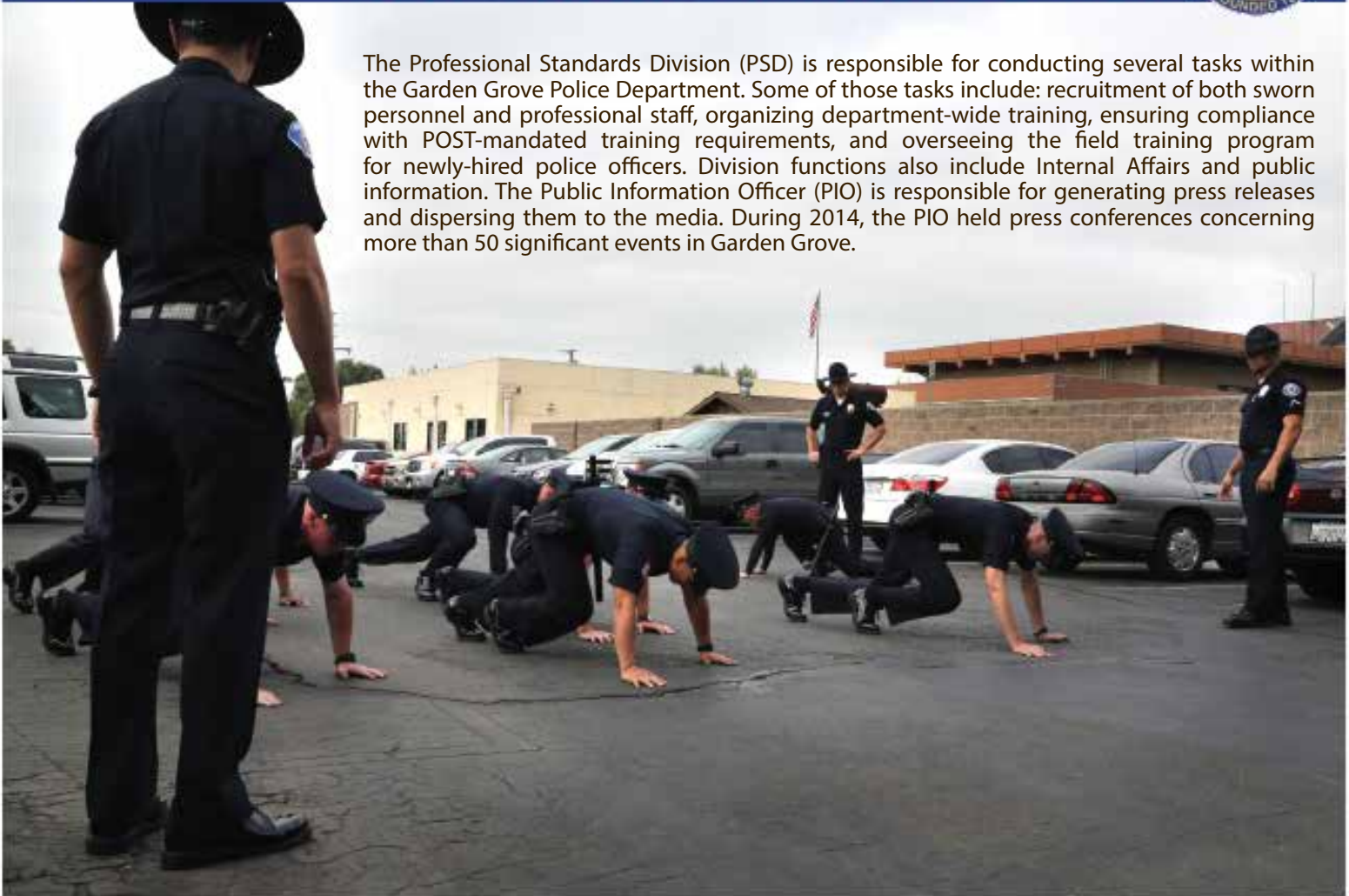
In 2014, P&E staff destroyed 82 firearms, 250 pounds of edged or other weapons and 300 pounds of narcotics.

Property & Evidence 2014

Items Booked	14,658
Cases Booked	6,050
Items to/from Lab	6,868
Cases to/from Lab	3,973
Hours for Lab.....	602
Items Released	1,328
Items Destroyed.....	7,372



The Professional Standards Division (PSD) is responsible for conducting several tasks within the Garden Grove Police Department. Some of those tasks include: recruitment of both sworn personnel and professional staff, organizing department-wide training, ensuring compliance with POST-mandated training requirements, and overseeing the field training program for newly-hired police officers. Division functions also include Internal Affairs and public information. The Public Information Officer (PIO) is responsible for generating press releases and dispersing them to the media. During 2014, the PIO held press conferences concerning more than 50 significant events in Garden Grove.



Division staff work closely with the City's Human Resources department throughout the lengthy and very detailed hiring process. Candidates must successfully complete each phase in the process- which may include a written test, a physical agility test, oral boards and an extensive background check- before continuing on to the next. During 2014, the Professional Standards Division conducted 12 recruiting events at: eight local colleges/universities, a public safety fair, all GGUSD high schools, a "Wounded Warrior" event, and the "Wings, Wheels and Rotors" event at the Los Alamitos Air Base. As a result, several new full-time and part-time employees were hired, including nine police recruits, one lateral police officer, two academy- enrolled recruits, one school resource officer, two Records specialists, two Dispatch call takers, one community service officer, eight cadets/police office aides, and one police volunteer. The Department is also in the process of hiring additional master reserve officers.

Several training sessions were conducted in 2014, including Arrest Control Techniques (ACT), baton training, tactical communications, and domestic violence training. In addition, two full-day training sessions on leadership and personal development were offered to all Department employees seeking to promote within the organization.



The Garden Grove Volunteers in Policing (VIP) program celebrated its 20th anniversary in November with a corps of 30 volunteers who provide primary and support services for more than 25 different regular assignments, including: CERT, Community Liaison Division, first aid, forensics, Gang Suppression Unit, Investigations (DNA; pawns), Juvenile Justice Center, patrol checks, annual memorial service, Records (citations; Evidence Tracker; document purge; registrants), Resort Team, Special Investigations, vacation checks, victim assistance, V.I.P.E.R. team, as well as the City Hall Reception Desk and Park Patrol. Since the program began in 1994, VIPs have contributed more than 96,000 hours of donated time and talent to Garden Grove, which translates into a little over \$2.5 million!

During ongoing economically challenging times, when staff positions have been eliminated and vacant ones remain unfilled, the volunteers have truly stood in the gap through their dedicated service. They have saved the Department thousands of dollars in manpower hours while providing critical support for the Department and the community-at-large. For example, the administrative support volunteers provide invaluable clerical assistance for the Gang and Investigations Units and, most especially, the Records Division. The field volunteers conduct commercial patrol checks and resort area checks, have also played a vital role in increasing the Department's visibility within the community and strengthening and maintaining relationships within the city's various business communities.



PLANNING & RESEARCH DIVISION

The Planning and Research Division handles several administrative duties within the Police Department. During this past year, the Planning and Research Division continued the transition of the Department over to a completely electronic means of performing its accreditation processes. The Division also conducted internal reviews of the investigative division in an effort to streamline processes and improve the overall effectiveness of the division.

The Planning and Research Division continued to oversee the conversion of the new SUV marked patrol vehicles, as well as designing and implementing similar units for the field supervisors, Gang Suppression Unit and watch commanders. The Division also worked with various outside agencies on projects meant to streamline efficiencies and reduce overall budget expenditures, while still maintaining a high level of service to the community.



Besides these and other programs and duties, the Division's primary function is the oversight of the accreditation process. The Garden Grove Police Department was first granted accredited status by CALEA in 1988. The purpose of CALEA's Accreditation Programs is to improve the delivery of public safety services, primarily by: maintaining a body of standards, developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

Accreditation is a continuous process and requires constant vigilance and attention to detail. The Department spent 2014 continuing to evaluate 465 separate standards to make sure it was in compliance with each, in preparation for its ninth re-accreditation on-site evaluation, which will be performed in April 2016.

The true value of accredited status is that it allows the City to demonstrate to its citizens that their Police Department continually meets professionally recognized standards that were carefully developed by national law enforcement organizations. Among the other benefits that CALEA accredited agencies enjoy are:

- Controlled liability insurance – Accredited status makes it easier and less costly for the City to purchase liability insurance, and it also allows for increasing coverage limits for a lower cost.
- Stronger defenses against lawsuits and citizen complaints – Accreditation helps participating agencies to be better able to defend themselves because they follow nationally approved standards and practices.
- Greater accountability within the Department – CALEA provides agency command staff with a proven system of written directives, sound training, and routine reports that support decision-making and resource allocation.



The Community Liaison Division (CLD) facilitates the Department's crime prevention programs, the VIP (Volunteers in Policing) corps and the annual Citizen Academy. The Division also maintains an ongoing partnership with the Fire Department regarding the City's CERT (Community Emergency Response Team) program. The Division's primary focus is to provide comprehensive safety and crime prevention education for the entire community, including Neighborhood Watch, Commercial Watch, and child safety, to name only a few. The Division is also responsible for facilitating most of the Department's major community outreach efforts and events.

The Division is staffed by a manager and five full-time community service officers (CSOs); two CSOs serve as general community liaisons for the city's East and West Divisions while the other two are assigned to field offices within the heart of the vibrant Korean and Vietnamese business districts. These sites facilitate ongoing communication and rapport with the Department, because residents and merchants can receive assistance in person from bilingual CLD staff. A fifth CSO serves as the Volunteers in Policing program coordinator.

In addition to its usually full schedule, during 2014 the Division initiated two particularly effective community outreach activities. The first involved Southern California Edison's announcement that they would be replacing all of their utility poles in the city. Since this project involved removing signs from existing poles and reinstalling them on the new ones, Public Works took this opportunity to survey all of the signs and their current condition, including any Neighborhood Watch signs. These particular signs have historically been purchased by individual Watch groups who wanted the signs in their neighborhood, but it was discovered that a significant number of the existing signs were in very poor condition. The CLD was asked to try and make contact with each of the Watch groups that these signs represented and inform them that they would have to purchase new signs, as the deteriorating ones would be removed and discarded. This was easy to do for active neighborhoods, however, several groups were no longer in existence. The Division used this as an opportunity to canvas these specific areas in an effort to reactive their Watches. Ultimately, 22 meetings were conducted and Watch groups were reestablished, allowing the CLD to develop new relationships with several hundred people.

The second outreach was initiated when the Division manager was asked to establish contact with the city's largest Neighborhood Watch Facebook group. A meeting was scheduled with the page administrators, which ultimately resulted in Division staff attending/presenting information at monthly zone meetings and interacting regularly with members on the Facebook page. This eventually evolved into joining three additional Neighborhood Watch Facebook groups, and the four pages have a combined total membership of nearly 4,500 citizens. Utilizing social media resources has enabled the Division to connect the Department with several thousand people at a time. Providing pertinent information such as crime alerts, safety tips, and community events all help to create new relationships and strengthen existing relationships throughout the city.

Reserve Police Officers and Master Reserve Officers work part-time but while on duty have the same policing powers as any full-time officer. Reserve Officers receive specialized law enforcement training as mandated by the Commission on Peace Officers Standards and Training (POST); MROs are required to receive continuing POST training to maintain their “perishable skills,” such as firearms and tactics.

Reserve Police Officers are men and women that either work full-time in another profession or were once full-time peace officers that now wish to work only part-time. They may work in the field performing various duties, such as patrol, DUI checkpoints, gang suppression, and prisoner transportation, while some are specially trained to conduct background investigations for new employee applicants. Reserve Officers also help to provide security at many community events, including the Strawberry and Tet festivals and the West Garden Grove Little league Parade.

Master Reserve Officers (MROs) are peace officers who retired from a full-time career in law enforcement and brought with them years of experience and expertise to benefit the Department. MROs are assigned various tasks throughout the Department, including range officer, armory, front desk, cold case investigations, CALEA accreditation, and mobile computer support.



Reserve Officers and MROs have been called upon to perform an increasing number of tasks through the years, and have become an integral part of the Department’s Community Policing philosophy. Their many years of experience and dedication to the Department are a great asset and they set an excellent example for our newer officers.

CHAPLAINS

The Interfaith Volunteer and Chaplain program was started in 1992 and continues to be a vital part of the Garden Grove Police Department. The program has been very successful and is designed to offer professional spiritual assistance to members of the community, and police personnel and their families, who are faced with crisis situations.

The chaplains are a reflection of the diversity found in the City of Garden Grove and represent many faiths, such as Christianity, Catholicism, Judaism, and non-denominational religions. The Interfaith Volunteer and Chaplain Program is bound by an established code of ethics which ensures consistency in their conduct.



Police chaplains ride along with patrol personnel during their duty shifts and spend a great deal of time in the field. As a result, chaplains develop close relationships with civilian and sworn personnel and ensure they remain a healthy member of our public service staff. They make themselves available when a member of the Department or their family needs spiritual counseling, and even when an officiant is needed for wedding or funeral services. Department personnel have benefited from their contact with the chaplains by expanding their knowledge and understanding of the cultures and religious practices of an increasingly diverse community.



CADETS / POLICE OFFICE AIDES

The police cadet and office aide program offers college students the opportunity to work part-time in various non-enforcement uniformed positions, allowing them to further assess their interest in pursuing a career with a law enforcement agency. At the same time, the Department has the opportunity to evaluate these young men and women's potential for future full-time sworn or civilian positions. While employed in their positions, cadets and office aides must be enrolled in college on a full-time basis and make satisfactory progress towards a degree. As a result of recruiting events held throughout the year, eight cadets/office aides were hired in 2014.



The job duties and responsibilities are similar for both cadets and office aides, however, the cadet position is reserved specifically for those interested in becoming a full-time police officer. Cadets and office aides change assignments every six months so they can become familiar with a variety of Department operations. In addition to their regular duties, cadets and office aides also help provide staffing for DUI checkpoints, annual community festivals, and other City events.



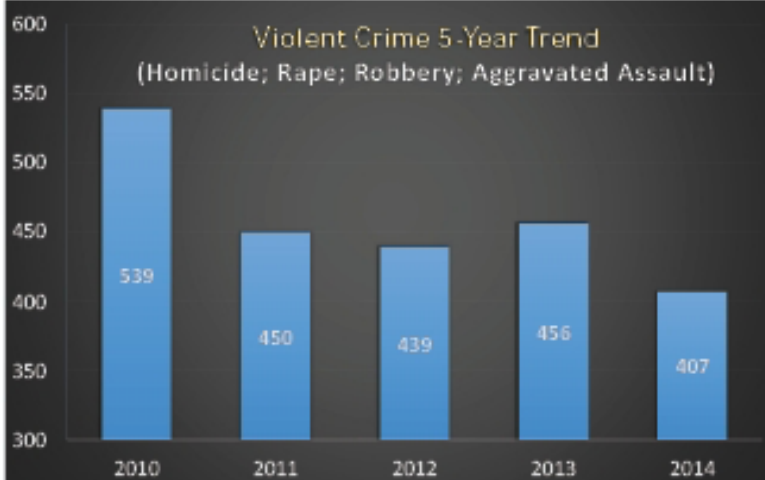
EXPLORERS

Garden Grove Police Explorer Post 1020 is made up of young men and women between the ages of 14 and 21 who serve the community by volunteering thousands of hours every year. In 2014, POST 1020 donated over 8,200 hours of service to the community. The explorers are trained and mentored by a staff of volunteer explorer advisors, a dedicated group of both sworn and civilian Garden Grove Police Department employees. Many community events in Garden Grove would not run as smoothly were it not for the tireless efforts of the explorers and advisors who donate their time. Each year explorers work many events, including the Strawberry Festival, West Garden Grove Little League parade, Summer Concerts in the Park, and the new Garden Grove Open Streets Event. The explorers and advisors are counted on to work various events for local civic organizations, such as the Kiwanis and Lions clubs, and to assist the Neighborhood Traffic Unit with every DUI checkpoint throughout the year.

The explorers also train hard to prepare for competitions against other posts, and in 2014 brought home several awards from the Orange County Law Enforcement Explorer Advisors Association (OCLEAAA) competition and the Chandler (Arizona) Tactical Competition. The advisors are also very active with OCLEAAA and participate in the biannual explorer academy, which trains hundreds of explorers from posts around Southern California.

The Garden Grove police explorer program takes prides in being the first step in the Department's "farm system" philosophy. The advisors work hard to train the explorers in the areas necessary to fulfill their responsibilities, and to prepare them to eventually get hired as cadets and police recruits. Post 1020 has been very successful in this regard, as evidenced by the number of former explorers who are now working as Garden Grove police officers.

CRIME STATISTICS



ORANGE COUNTY CITIES Crime per 1,000 Population Comparison

2014 Violent Crime - City Ranking per Capita

Rank	City	Population	Violent Crimes	Incidents per Capita 2014	Incidents per Capita 2013	% change
1	Santa Ana	331,953	1,260	3.80	3.38	12.2%
2	Fullerton	140,131	459	3.28	2.65	23.4%
3	Anaheim	348,305	1,101	3.16	3.24	-2.6%
4	Garden Grove	173,953	407	2.34	2.62	-10.7%
5	Huntington Beach	195,999	391	1.99	1.85	8.0%
6	Westminster	91,652	175	1.91	2.49	-23.2%
7	Orange	139,279	142	1.02	1.06	-3.4%
8	Irvine	242,651	120	0.49	0.47	6.2%

2014 Property Crime - City Ranking per Capita

Rank	City	Population	Property Crimes	Incidents per Capita 2014	Incidents per Capita 2013	% change
1	Westminster	91,652	2,244	24.48	28.31	-13.5%
2	Anaheim	348,305	8,196	23.53	27.59	-14.7%
3	Huntington Beach	195,999	4,238	21.62	25.17	-14.1%
4	Fullerton	140,131	2,763	19.72	27.65	-28.7%
5	Garden Grove	173,953	3,098	17.81	19.53	-8.8%
6	Santa Ana	331,953	5,779	17.41	19.36	-10.1%
7	Orange	139,279	2,241	16.09	17.36	-7.3%
8	Irvine	242,651	3,044	12.54	13.54	-7.4%



NEW CHIEF'S MESSAGE

I am proud to join retired Chief Kevin Raney in presenting to you the Garden Grove Police Department 2014 Annual Report. As the newly appointed Police Chief, I am humbled to have been chosen to represent this agency, but first I would like to take this opportunity to thank Chief Raney for his 36 years of dedicated service to both the Garden Grove Police Department and the citizens of Garden Grove.

Chief Raney's leadership, integrity and wealth of experience shaped this organization into one of the finest law enforcement agencies in California; his friendly demeanor and ability to connect with both coworkers and the community will be missed. Chief Raney's efforts left this police department on very solid ground and in a good position as we move forward into the future.

With reputations and responsibilities of police departments changing on a daily basis, it is important for us to harness the support of the community and become masters of our chosen profession. I can assure you that our passion and commitment to the citizens, city and the police department is our top priority.

Together we will continue to move the organization forward building on our existing foundation and the "community partnerships" we have established over the years.

The Garden Grove Police Department is considered one of the country's best suburban police departments. We have been awarded the "Accreditation with Excellence Award" by the Accreditation of Law Enforcement Agencies (CALEA). The community can be proud to know that their police department will continue to maintain and adhere to the nationally recognized standards for excellence for years to come, and we remain one of only 20 agencies in the state of California to be accredited.

The Mission of the Garden Grove Police Department, through a Community Policing Partnership, is to improve the quality of life in the city and provide a sense of safety and security to the community members. We have faced multiple challenges the past few years; shrinking budgets, reduced staffing levels, early release of the state's prison population and reduced penalties for many drug and property crimes. I believe these changes in policy will have a significant effect with regard to crime and calls for service. With that being said, I am proud to say that the men and women of the Garden Police Department will continue to work hard in providing a sense of safety and security to the community we serve.



Todd D. Elgin

2014 EMPLOYEE RECOGNITION

Officers of the Quarter

Officer Paul Ashby
Corporal Han Cho
MO Dave Lopez
MO Dave Young

Civilians of the Quarter

CSO Joni Hightower
Records Specialist Deborah Lara
Records Specialist Ashley Serota
Records Specialist Cheryl Whitney

Commitment to Service

Sergeant Jim Fischer

Class A Commendations

Officer Kathy Anderson
Officer Rob Campbell
MO Ed Desbiens
MO Kevin Dinh
Officer Chris Earle (2)
Sgt. Ron Echavarria
Officer Michael Elhami
MO Jim Franks
Officer Allan Harry
Officer Keith Higgins
Corporal George Kaiser
Officer Austin Laverty
MO Erick Leyva
MO Ralph Loera
MO Mario Martinez
Corporal Jeff Mooney
MO Terra Ramirez
Sgt. Lonzo Reyes
Officer Ron Reyes
Corporal Mike Reynolds
MO Chuck Starnes
Corporal Vince Vaicaro (2)
Officer Dan Villegas
Sgt. Mike Viscomi
Sgt. Jon Wainwright
Officer Dennis Wardle
Sgt. Carl Whitney

Medal of Courage

Corporal Tim Kovacs

Lifesaving Medal

Officer Eduardo Barajas
Officer Luis Leal Contreras
Officer Willie Holloway
Officer Dan Karschamroon
MO Chuck Starnes
Corporal Vince Vaicaro
Sgt. Jon Wainwright

Officer of the Year

MO Chuck Starnes

Civilian of the Year

Records Specialist Cheryl Whitney

Service Retirements

Chief Kevin Raney
Lt. John Keely
Sgt. Bob Bowers
MO Paul Danielson
Officer Greg Gallegos

Promotions

Chief Todd Elgin
Capt. Kevin Boddy
Capt. Ben Stauffer
Lt. Bob Bogue
Lt. Tom Da'Re
Lt. Chris Lawton
Sgt. Rich Burrillo
Sgt. Jim Holder
Sgt. Phil Schmidt
Sgt. Mike Viscomi
Sgt. Jon Wainwright
Corporal John Bankson
Corporal Nick Jensen
Corporal Sean Salazar
Corporal Vince Vaicaro
MO Tom Capps
MO Juan Delgado, Jr.
MO Kevin Dinh
MO Bob Stephenson
MO Edgar Valencia



CIVILIAN OF THE YEAR

Records Specialist **Cheryl Whitney**

When Records Specialist Cheryl Whitney was hired in April, 2010, it wasn't long thereafter that she was appointed Lead Records Specialist. Cheryl approaches challenges with patience and confidence, which make her a great trainer.

She was selected as part of a team tasked with formulating a procedure, providing instructions and training for the Records Division on the Presynct2RMS data verification system. This was an extensive project and Cheryl maintained good communication with the team and her co-workers throughout the project.

She is dependable, efficient, and sets a great example to the rest of the Records Division. She is not one to complain about work or work situations, but rather works quietly to ensure she is doing the best job she can. Her work ethic is to be commended and the high expectations she sets for herself show in how she handles even the most uncomfortable situation. She is a conscientious worker and was a tremendous asset to the Records Division.

Cheryl has since been promoted to Public Safety Dispatcher and has demonstrated her outstanding customer service skills. Training to be a dispatcher is extremely difficult and stressful. She has handled the pressures well, never losing her cool, all the while showing patience and empathy to the citizens that come in contact with her. Cheryl has had to deal with irate callers and by the end of those calls they were happy and thanking her. She was an asset to Records and is now an asset to Communications, therefore Cheryl is deserving of the Civilian of the Year award.



OFFICER OF THE YEAR

Master Officer **Chuck Starnes**

Master Officer Chuck Starnes maintained a steady streak of high profile investigations and arrests throughout 2014. Officer Starnes made 22 occupied stolen vehicle arrests, discovered latent fingerprint hits on three cold-case residential burglary reports, made 30 DUI arrests, and then finished off the year by helping deliver a baby boy.

Officer Starnes has become an expert in the usage of the automated license plate reader system and has taken the time to train others on the system. He is an extremely conscientious officer, good-natured, and a great team player.

Officer Starnes is always there to assist other officers or handle calls outside his beat area, enabling Dispatch to clear pending calls for service. He has become a role model for other police officers to look up to, and his professionalism, sharp uniform appearance, and commitment to duty complement the success he's experienced.

For his attributes and accomplishments, Master Officer Starnes was awarded the Officer of the Year.





CALEA Accredited Since 1988

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