



Garden Grove Police Department

Annual Report 2013



Table of Contents

Dedication	3
Organization Chart	4
Chief's Message.....	5
City Council / About Garden Grove	6
Mission Statement / Code of Ethics.....	7
Connecting with the Community	8-9
Crime Statistics.....	10-11

Community Policing Bureau

West Patrol Division.....	12 -13
East Patrol Division	14 -15
Special Investigations Unit	16
Gang Suppression Unit	17
Neighborhood Traffic Unit	18
Mounted Enforcement Unit	19
Canine Unit.....	19
SWAT	20
Hostage Negotiation Team	20
Resort Services Team	21
Terrorism Liaison Officer Program.....	21
Crime Analysis Unit.....	22
Jail Operations.....	22

Community Service Officers.....	23
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Support Services Bureau

Crimes Against Persons Unit	24
Beat Investigations Unit.....	25
Career Criminal Apprehension Team	26
Youth Services Unit.....	27
Communications	28
Records/ Court Liaison/ Front Desk.....	29
Forensic Services Unit.....	30
Property & Evidence	30

Administrative Services Bureau

Professional Standards Division.....	31
Volunteers In Policing	32
Planning & Research Division	32
Community Liaison Division	33
Reserve & Master Reserve Officers.....	34
Chaplains.....	34
Cadets/ Police Office Aides	35
Explorers.....	35

Chief's Coin for Merit Program	36
Citizen Academy	36
CALEA Accreditation	37
Employee Recognition	38
Awards.....	39



Contributors

Beat Investigations Unit.....	Bob Bogue
Cadets/Police Office Aides	Nick Jensen
Canine Unit.....	Omar Perez
Career Criminal Apprehension Team.....	Kevin LaCroix
Chaplains.....	Bob Bogue
Citizen Academy.....	Cindy Nagamatsu Hanlon
Communications	Rebecca Meeks
Community Liaison Division.....	Cindy Nagamatsu Hanlon
Crime Analysis Unit.....	Helena Elsouso
Crimes Against Persons Unit	Mike Martin
East Patrol Division	Scott Watson
Explorers.....	Bill Allison
Forensic Services Unit.....	Becki Daher
Gang Suppression Unit	Bob Ladd
Hostage Negotiation Team	Bob Bogue
Jail Operations.....	Ken Chism
Mounted Enforcement Unit	Jim Holder
Neighborhood Traffic Unit	Jim Fischer
Planning & Research Division	Robert Fowler
Professional Standards Division.....	Mike Johnson
Property & Evidence.....	Bob Bogue
Records/Court Liaison/Front Desk.....	Vicky Helton
Resort Services Team.....	Adam Coughran
Special Investigations Unit	Doug Pluard
SWAT	Mike Martin
Terrorism Liaison Officer Program.....	Ed Leiva
Volunteers in Policing (VIPs).....	Cindy Nagamatsu Hanlon
West Patrol Division.....	Kevin Boddy
Youth Services Unit.....	John Reynolds



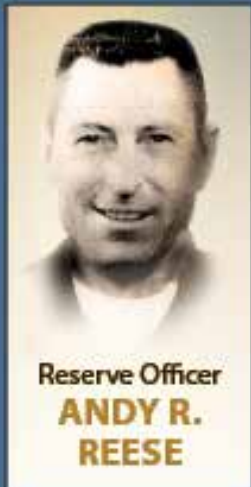


This Report is Dedicated to the Memory of:



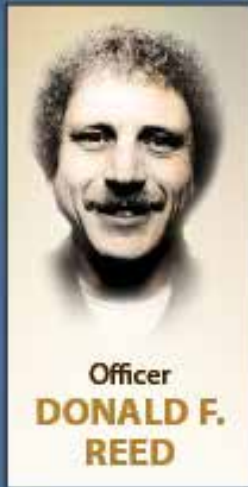
**Sergeant
MYRON L.
TRAPP**

Killed in
the Line of Duty
October 6, 1959



**Reserve Officer
ANDY R.
REESE**

Killed in
the Line of Duty
May 30, 1970



**Officer
DONALD F.
REED**

Killed in
the Line of Duty
June 7, 1980



**Officer
MICHAEL L.
RAINFORD**

Killed in
the Line of Duty
November 7, 1980



**Master Officer
HOWARD E.
DALLIES, JR.**

Killed in
the Line of Duty
March 9, 1993

Total Number of Employees.....268
Full-Time Sworn 156
Full-Time Civilian 66
Part-Time 46

Organization Chart



Lt. Kevin Boddy
Special Services

GSU • Intelligence
SIU • SWAT • HNT



Lt. John Keely
**Operational
Administration**

Traffic • Jail • CSOs
K-9 • Crime Analysis



Lt. Ed Leiva
East Division

Patrol • Resorts •
Neighborhood
Improvement
Committee



Lt. Jeff Nightengale
West Division

Patrol • Explorers •
Neighborhood
Improvement
Committee



**Captain
Travis Whitman**
**Community
Policing
Bureau**

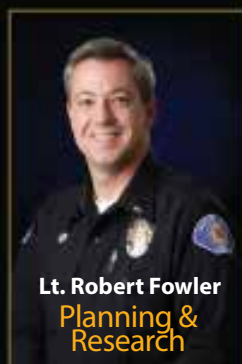
(122) Sworn
(6) Civilian



**Captain
Todd Elgin**

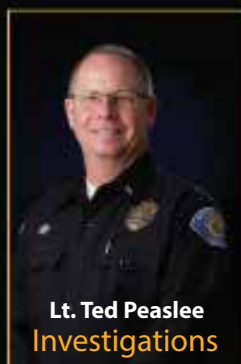
Administrative/ Support Services Bureaus

(32) Sworn
(59) Civilian



Lt. Robert Fowler
**Planning &
Research**

Accreditation • EOC
Master Reserve Officers
UASI/Grants
Facility • Vehicles
Mounted Unit



Lt. Ted Peaslee
Investigations

Investigations
Forensics
CCAT • YSU
Property & Evidence



Lt. Ben Stauffer
**Professional
Standards**

Internal Affairs • PIO
Personnel & Training



Courtney Allison
Finance

Annual Report
Budget • Grants
Purchasing
Contracts



Vicky Helton
Records

Court Liaison
Expeditor Desk
Front Desk
Records • Stats



Rebecca Meeks
Communications

Alarm Coordinator
Communications



Cindy Nagamatsu
**Community
Liaison**

Citizen Academy
Community Outreach
Community Events
Crime Prevention
VIPs



Chief's Message

I am proud to present you with the 2013 Annual Report for the Garden Grove Police Department. I am pleased to report that, over the past year, our Part I Crime Rate dropped by 13%. This reduction is impressive, and I believe it was accomplished through the Department's cooperative and collaborative relationships with all segments of the Garden Grove community.

In last year's Annual Report I described a significant increase that had been reported in property crimes occurring in Garden Grove. Throughout 2013, considerable effort was focused on this problem in an attempt to reverse the upward trend in these types of crimes. Statewide figures for 2013 showed an almost 8% increase in property crimes, however, property crimes in Garden Grove decreased by more than 15% during that time, because we kept our residents informed of current crime trends and our residents took responsibility and got involved.

The Department is still feeling the long-term effects of the economic downturn caused by the 2008 recession, especially in the area of sworn and civilian staffing. Of the 51 cities in California that have populations between 100,000 and 500,000 residents, Garden Grove ranks 47th in staffing. Our officers handle the third highest volume of calls for service for municipal police agencies in Orange County. In spite of this challenge of low staffing and high volume of calls for service, I am proud to say that our average response time to emergency calls for service in 2013 was an impressive three minutes and 59 seconds.

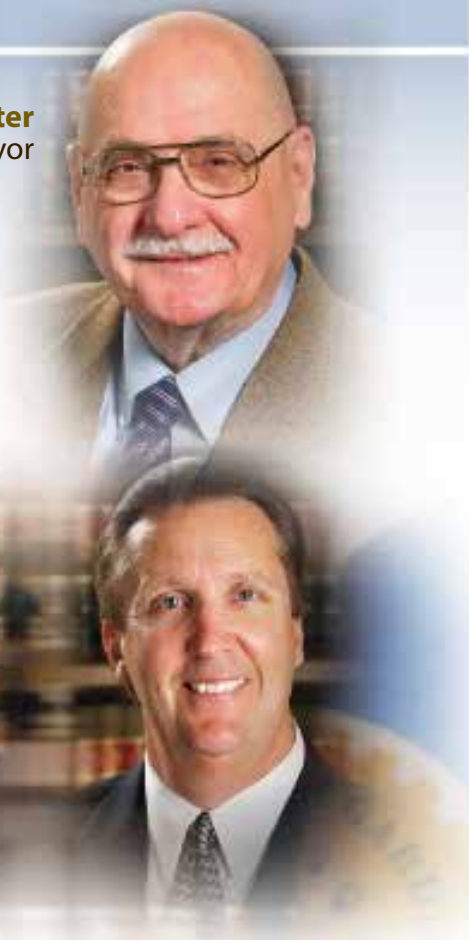
Events such as the Prison Realignment Act of 2011, inadequate bed space in county jails and budget shortfalls impacting the court system continue to squeeze the entire criminal justice system. In spite of these challenges, your police department is committed to working tirelessly to ensure the safety of this community. We can't do it alone. Please, stay involved with the issues that impact the safety of this community and join us in making Garden Grove a safe and vibrant place to live and work.

Kevin J. Raney

City Council

The City Council, led by Mayor Broadwater, focuses the City's resources and energy on maintaining and enhancing a safe, attractive and economically vibrant city with an informed and involved public. The high quality of life enjoyed by the residents of Garden Grove is directly related to the Police Department's commitment to serving and protecting the community. The City Council looks forward to providing support and leadership that will help the Police Department enhance the lives of the residents of Garden Grove.

Bruce A. Broadwater
Mayor



Dina Nguyen
Mayor Pro Tem

Steven R. Jones
Council Member

Chris V. Phan
Council Member

Kris Beard
Council Member

About Garden Grove



Garden Grove is a mid-sized metropolitan city of approximately 17 square miles, centrally located in Orange County. When Orange County incorporated in 1889, the Garden Grove area had a population of about 200. When residents formally decided to incorporate their town on June 18, 1956, Garden Grove had a population of nearly 44,000. Today, the population is over 170,000, making Garden Grove the fifth largest city in Orange County and the 18th largest in the State.

Garden Grove is home to four annual cultural festivals that celebrate the Vietnamese, Korean, Arabic, and American heritage. Garden Grove's Strawberry Festival is the largest community-based Memorial Day event in the western United States. Garden Grove is conveniently located less than one mile from Disneyland, seven miles from Knott's Berry Farm, nine miles from local beaches, and 10 miles from John Wayne Airport.

The City of Garden Grove has many services to offer its community, including employment assistance, educational programs, recreational programs, and family entertainment. Garden Grove has seven fire stations and 13 police stations/substations helping to make the city one of the safest places to live in California. The City's staff of over 600 full-time employees is supported by more than 100 community-minded volunteers.



Mission Statement

The Mission of the Garden Grove Police Department, through a Community Policing Partnership, is to improve the quality of life in the city and provide a sense of safety and security to the community members.

We Value

Employees, The Department's Most Valuable Resource

We are dedicated to building the foundation of the Police Department through fairness, respect, and equal opportunity provided to all employees. We are dedicated to providing an enjoyable work environment through open and honest communications, quality leadership, up-to-date training, and mutual support.

We Value

Our Commitment to Protect Lives and Property

We are dedicated to providing the highest quality of service to protect the citizens of Garden Grove.

We Value

Honesty, Integrity, and Truthfulness

We recognize that honesty, integrity, and truthfulness are the foundations of our profession. We will constantly strive to maintain the highest standards recognizing their importance in upholding our credibility within the law enforcement profession and the community we serve.

We Value

Professionalism, Cultural Diversity, and the Rights of all Individuals

We are dedicated to performing our duties in accordance with the Constitution, State laws, and City ordinances, while protecting the rights of all individuals. We will build from the strength provided by cultural diversity within the Department and the community to ensure the fair and equitable treatment of all.

We Value

Community Involvement On All Issues Relating to a Safe and Secure City

We respond to the needs of the community; therefore the community should have significant involvement in achieving a secure and safe city. Using Community Policing, we will continuously seek mutual cooperation on all community-related problems, reducing the threat of crime and enhancing the quality of life.

Code of Ethics

As a Law Enforcement Officer, my fundamental duty is to serve mankind; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder; and to respect the Constitutional rights of all men to liberty, equality, and justice.

I will keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn, or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life. I will be exemplary in obeying the laws of the land and the regulations of my department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever so secret unless revelation is necessary in the performance of my duty.

I will never act officiously or permit personal feeling, prejudices, animosities or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear of favor, malice or ill will, never employing unnecessary force or violence and never accepting gratuities.

I recognize the badge of my office as a symbol of public faith, and I accept it as a public trust to be held as long as I am true to the ethics of police service. I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession ... **law enforcement.**



Tip-A-Cop

In June, the Garden Grove Police Department hosted a Tip-A-Cop event at Red Robin in Garden Grove. All tips from patrons went to support sports training and competition for Orange County athletes who benefit from Special Olympics. Tip-A-Cop events are one of the main fundraisers for the Law Enforcement Torch Run®, which is one of the largest fundraising arms of Special Olympics. Officers serve as celebrity waiters at restaurants, and they donate all the tips they receive to Special Olympics. Tip-A-Cop has been a favorite way for officers to raise money, and the public loves to have the officers wait on them hand and foot.



National Night Out

Held on the first Tuesday in August, National Night Out is an annual event designed to strengthen the community by encouraging neighborhoods to engage in stronger relationships with each other and with the Police Department. The goal is to heighten crime-prevention awareness, build support and participation in local anti-crime programs, and most importantly, send a message that our neighborhoods are organized and fighting back. National Night Out has proven to be an effective, inexpensive and enjoyable program to promote neighborhood spirit and police-community partnerships in our fight for a safer nation. It's also the perfect opportunity for neighbors to get to know each other even better.



Zeyen School

In February, Garden Grove students celebrated the 109th birthday of the late Theodore Geisel, better known as Dr. Seuss, as they participated in Read Across America. The program, which celebrated its 16th year in 2013, is a literacy effort that aims to stimulate the love of reading among children and to honor one of America's most beloved children's authors. District schools held a variety of events, and members of the Garden Grove Police Department participated by reading to students at several schools throughout the city.



Special Olympics
Torch Run

The Law Enforcement Torch Run for Special Olympics is the movement's largest grass-roots fundraiser and public awareness vehicle. At a basic level, the Torch Run is an actual running event in which officers and athletes run the Flame of Hope™ through the city to the Opening Ceremony of the local Special Olympics competition. Members of the Garden Grove Police Department have been participating in this event for many years, as well as other Special Olympics events.

Crime Statistics (California Cities, 100K-500K Population)

FBI Uniform Crime Report, Crime in the United States, 2012

Rank	City	Population*	Violent Crime	Murder and Non-negligent Manslaughter	Forcible Rape	Robbery	Aggravated Assault	Property Crime	Burglary	Larceny Theft	Motor Vehicle Theft	Arson	Crimes (No Arson)	10-31-2012 Total Officers	Officers per 1,000 pop	Total Crimes per 100k pop	Violent Crimes per 100k pop	Property Crimes per 100k pop
1	Irvine	231,117	110	2	8	29	71	3,304	570	2,599	135	22	3,414	200	0.87	1,477	48	1,430
2	Simi Valley	125,558	141	3	7	36	95	1,916	398	1,394	124	13	2,057	122	0.97	1,638	112	1,526
3	Murrieta	105,832	70	1	8	21	40	1,715	408	1,177	130	15	1,785	84	0.79	1,687	66	1,620
4	Glendale	193,652	233	0	6	108	119	3,043	516	2,218	309	13	3,276	240	1.24	1,692	120	1,571
5	Sunnyvale	145,973	170	3	14	71	82	2,555	524	1,696	335	22	2,725	201	1.38	1,867	116	1,750
6	Daly City	103,347	216	0	9	76	131	1,803	395	1,151	257	21	2,019	106	1.03	1,954	209	1,745
7	Torrance	146,860	190	4	17	92	77	2,690	529	1,823	338	5	2,880	208	1.42	1,961	129	1,832
8	Fremont	219,926	306	2	14	132	158	4,259	1,176	2,502	581	16	4,565	175	0.80	2,076	139	1,937
9	Orange	138,792	135	4	8	54	69	2,833	500	2,044	289	26	2,968	155	1.12	2,138	97	2,041
10	Carlsbad	108,246	265	2	26	55	182	2,109	497	1,463	149	7	2,374	112	1.03	2,193	245	1,948
11	Chula Vista	251,613	581	8	33	227	313	5,081	926	3,153	1,002	26	5,662	210	0.83	2,250	231	2,019
12	El Monte	114,436	395	4	14	203	174	2,230	571	1,081	578	14	2,625	117	1.02	2,294	345	1,949
13	Oxnard	200,855	603	9	8	304	282	4,071	848	2,677	546	40	4,674	229	1.14	2,327	300	2,027
14	Elk Grove	159,074	512	1	20	95	396	3,292	674	2,406	212	26	3,804	127	0.80	2,391	322	2,069
15	Garden Grove	173,075	439	1	16	135	287	4,017	761	2,655	601	21	4,456	153	0.88	2,575	254	2,321
16	Burbank	104,982	243	2	24	111	106	2,493	383	1,911	199	10	2,736	153	1.46	2,606	231	2,375
17	Santa Rosa	170,093	636	2	67	126	441	3,818	725	2,777	316	22	4,454	160	0.94	2,619	374	2,245
18	Santa Ana	329,915	1,334	11	55	541	727	7,389	1,032	4,779	1,578	36	8,723	319	0.97	2,644	404	2,240
19	Fontana	200,974	850	5	31	291	523	4,494	1,099	2,389	1,006	12	5,344	179	0.89	2,659	423	2,236
20	Pasadena	140,020	433	5	21	172	235	3,379	891	2,238	250	52	3,812	230	1.64	2,722	309	2,413
21	El Cajon	100,460	365	2	24	147	192	2,414	493	1,527	394	15	2,779	112	1.11	2,766	363	2,403
22	Corona	156,823	210	1	17	102	90	4,143	861	2,766	516	30	4,353	148	0.94	2,776	134	2,642
23	Roseville	123,514	293	2	15	84	192	3,288	519	2,536	233	13	3,581	116	0.94	2,899	237	2,662
24	Santa Clara	120,284	221	0	10	61	150	3,306	584	2,273	449	17	3,527	137	1.14	2,932	184	2,748
25	Oceanside	169,350	728	8	48	175	497	4,289	841	3,003	445	19	5,017	203	1.20	2,963	430	2,533
26	Huntington Bch	193,616	313	3	31	83	196	5,470	797	4,352	321	39	5,783	195	1.01	2,987	162	2,825
27	Escondido	145,908	628	5	38	206	379	3,887	764	2,365	758	14	4,515	149	1.02	3,094	430	2,664
28	Inglewood	111,171	780	14	27	373	366	2,673	646	1,389	638	24	3,453	178	1.60	3,106	702	2,404
29	Santa Maria	100,306	690	0	21	145	524	2,430	712	1,318	400	9	3,120	93	0.93	3,110	688	2,423
30	Fullerton	138,251	452	0	31	137	284	3,937	742	2,872	323	12	4,389	139	1.01	3,175	327	2,848
31	West Covina	107,248	281	2	11	108	160	3,224	546	2,135	543	2	3,505	90	0.84	3,268	262	3,006
32	Anaheim	346,161	1,279	15	82	440	742	10,070	1,605	7,025	1,440	27	11,349	360	1.04	3,279	369	2,909
33	Ontario	166,866	534	3	36	266	229	5,056	1,058	3,019	979	30	5,590	224	1.34	3,350	320	3,030
34	Downey	112,761	381	6	20	190	165	3,537	670	1,908	959	4	3,918	107	0.95	3,475	338	3,137
35	Fairfield	108,207	454	8	30	139	277	3,317	676	2,144	497	14	3,771	117	1.08	3,485	420	3,065
36	Long Beach	467,646	2,705	32	115	1,239	1,319	14,131	3,799	7,702	2,630	104	16,836	801	1.71	3,600	578	3,022
37	Hayward	148,756	613	6	46	342	219	4,792	1,109	2,227	1,456	34	5,405	179	1.20	3,633	412	3,221
38	Concord	123,812	402	0	19	153	230	4,182	829	2,694	659	17	4,584	144	1.16	3,702	325	3,378
39	Salinas	153,215	1,027	21	41	488	477	4,906	1,218	2,606	1,082	29	5,933	147	0.96	3,872	670	3,202
40	Costa Mesa	111,358	254	4	32	83	135	4,079	668	3,050	361	24	4,333	128	1.15	3,891	228	3,663
41	Riverside	311,955	1,389	16	76	517	780	10,818	2,247	7,095	1,476	65	12,207	366	1.17	3,913	445	3,468
42	Pomona	150,942	1,021	17	63	377	564	5,055	901	3,044	1,110	19	6,076	151	1.00	4,025	676	3,349
43	Rialto	101,275	509	4	17	201	287	3,571	898	1,798	875	17	4,080	91	0.90	4,029	503	3,526
44	Victorville	120,368	676	6	40	222	408	4,465	1,837	1,981	647	25	5,141	123	1.02	4,271	562	3,709
45	Visalia	128,443	544	5	44	134	361	5,531	1,227	3,778	526	10	6,075	134	1.04	4,730	424	4,306
46	Sacramento	473,509	3,520	34	125	1,211	2,150	19,967	4,474	12,147	3,346	130	23,487	627	1.32	4,960	743	4,217
47	Berkeley	115,716	487	5	39	335	108	5,696	971	4,084	641	15	6,183	171	1.48	5,343	421	4,922
48	Bakersfield	359,221	1,929	34	57	697	1,141	17,754	4,994	9,540	3,220	208	19,683	347	0.97	5,479	537	4,942
49	Antioch	105,117	1,068	10	29	372	657	4,757	1,741	1,920	1,096	51	5,825	86	0.82	5,541	1,016	4,525
50	Vallejo	117,112	878	14	44	380	440	5,844	2,688	1,681	1,475	65	6,722	92	0.79	5,740	750	4,990



Crime Statistics (Orange County Cities 2012)

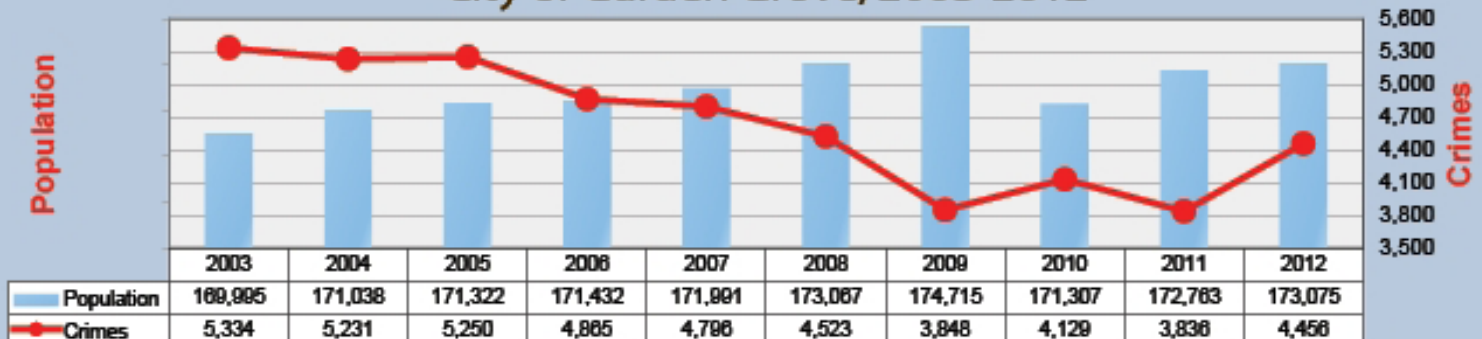
City	Aggravated Assault	Property Crime	Burglary	Larceny Theft	Motor Vehicle Theft	Arson	Total Crimes (No Arson)	10-31-12 Total Officers	Officers per 1,000 pop	Crimes per 100k pop	Violent Crimes per 100k pop	Property Crimes per 100k pop
By Total Crimes												
Irvine	71	3,304	570	2,599	135	22	3,414	200	0.87	1,477	48	1,430
Orange	69	2,833	500	2,044	289	26	2,968	155	1.12	2,138	97	2,041
Garden Grove	287	4,017	761	2,655	601	21	4,456	153	0.88	2,575	254	2,321
Santa Ana	727	7,389	1,032	4,779	1,578	36	8,723	319	0.97	2,644	404	2,240
Huntington Beach	196	5,470	797	4,352	321	39	5,783	195	1.01	2,987	162	2,825
Fullerton	284	3,937	742	2,872	323	12	4,389	139	1.01	3,175	327	2,848
Anaheim	742	10,070	1,605	7,025	1,440	27	11,349	360	1.04	3,279	369	2,909
Costa Mesa	135	4,079	668	3,050	361	24	4,333	128	1.15	3,891	228	3,663

By Violent												
Irvine	71	3,304	570	2,599	135	22	3,414	200	0.87	1,477	48	1,430
Orange	69	2,833	500	2,044	289	26	2,968	155	1.12	2,138	97	2,041
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Santa Ana	727	7,389	1,032	4,779	1,578	36	8,723	319	0.97	2,644	404	2,240

By Property												
Irvine	71	3,304	570	2,599	135	22	3,414	200	0.87	1,477	48	1,430
Orange	69	2,833	500	2,044	289	26	2,968	155	1.12	2,138	97	2,041
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Costa Mesa	135	4,079	668	3,050	361	24	4,333	128	1.15	3,891	228	3,663

By Officers per Capita (as of 10-31-2012)												
Costa Mesa	135	4,079	668	3,050	361	24	4,333	128	1.15	3,891	228	3,663
Orange	69	2,833	500	2,044	289	26	2,968	155	1.12	2,138	97	2,041
Anaheim	742	10,070	1,605	7,025	1,440	27	11,349	360	1.04	3,279	369	2,909
Huntington Beach	196	5,470	797	4,352	321	39	5,783	195	1.01	2,987	162	2,825
Fullerton	284	3,937	742	2,872	323	12	4,389	139	1.01	3,175	327	2,848
Santa Ana	727	7,389	1,032	4,779	1,578	36	8,723	319	0.97	2,644	404	2,240
Garden Grove	287	4,017	761	2,655	601	21	4,456	153	0.88	2,575	254	2,321
Irvine	71	3,304	570	2,599	135	22	3,414	200	0.87	1,477	48	1,430

Crime Rate vs. Population Growth City of Garden Grove, 2003-2012



2013 West Division Calls

Beat	Calls for Service	% of City Total
1-1	8,089	19%
1-2	6,900	16%
1-3	7,207	17%
Total	22,191	52%

West Patrol Division

Early in the year, the west end of Garden Grove was being victimized by numerous vehicle and residential burglaries. Officers began working specialized details specifically designed to address this problem. The beat 1-1 officers developed information on a particular group of individuals, who had previously been arrested for committing similar crimes. The officers worked in conjunction with detectives and the Crime Analyst, identifying numerous items that had been stolen. During a search of one of the suspect's residences, detectives recovered some stolen property as well as drugs and drug paraphernalia. Thorough interviews were conducted with the suspects, which led to the search of an additional residence. Inside this residence officers located property from an unreported Garden Grove residential burglary. This was a great example of patrol officers working with other units within the Department to solve a serious crime issue in the city.

At the beginning of the year, medical marijuana dispensaries were operating at random throughout the city and were becoming prime targets for burglars to break in and steal marijuana supplies. Officers began increasing patrols of the numerous locations, and in March one officer spotted two males loitering near the back door of one location during the early morning hours. The officer started to approach the males on foot, who ran from the officer

and jumped into a vehicle parked nearby. The officer ran back to his patrol vehicle and gave chase, quickly finding the suspect vehicle and stopping it. Other officers went back to the dispensary and found a rear window to the business smashed out. Inside the trunk of the suspect's vehicle officers found over 25 pounds of marijuana, which had been stolen from the business.

The Police Department prides itself on its timely responses to serious crimes. One of the long-standing Department goals has been to respond to high-priority calls within five minutes or less. When someone is a victim of a crime it can be a very traumatic experience for them, especially when they are victimized in their own home. One of the most frightening experiences is when someone breaks into your home while you are asleep. In April, officers responded to a call where this was the case. The homeowners were asleep on the second floor and were awakened by a burglar breaking out a downstairs window. The residents went downstairs to find a suspect in their home, throwing their property out of the broken window. The suspect ran off on foot but, due to the quick response of the officers, he was promptly apprehended a short distance away. The victims positively identified the suspect and he was booked into county jail.



Community Policing Bureau

Community Policing involves the Police Department working with the community to identify quality of life issues and work together to find solutions to the problems. In late 2012, a property owner of a business complex contacted Crime Prevention officers and the beat 1-3 officers. Business owners were complaining of transients loitering in the area, damaging property, leaving trash behind and accosting patrons. Businesses started losing customers due to these problems.

Crime Prevention and the beat 1-3 officers formed a partnership with the business owners to address these problems. Crime Prevention educated business owners on business safety, while officers combated the criminal element victimizing the area. Within the first few months of 2013, this partnership had removed the problem people and cleaned up the area. The businesses started to prosper and the area was revitalized.



East Patrol Division

During the month of April, numerous vehicles were stolen in the area of Newhope/Garden Grove Blvd. Officers began saturating the area. Two subjects seen loitering were subsequently detained and eventually arrested for possessing narcotics and illegal weapons. Officers searched their homes and found property from the stolen vehicles. They led officers to several other stolen vehicles and property taken in several vehicle burglaries. The subjects were responsible for nine stolen vehicles and numerous vehicle burglaries.

In mid-June, officers were dispatched to a liquor store on Garden Grove Blvd. regarding an attempted robbery where a male entered the business with a handgun. A description of the suspect and vehicle was broadcast. Officers located the vehicle in a parking lot of another liquor store in the area and the suspect, a discharged parolee, was arrested for four different felonies, including possession of a loaded handgun.

In late June a robbery occurred at another liquor store where suspects attempted to stab an employee. Responding officers found four subjects running in a nearby residential area; they were all detained. Officers were aware of a series of strong-arm robberies occurring during the previous two weeks in the area. These subjects matched the description of the suspects in the crime series, and were identified as the ones responsible for the crime trend. The subjects also confessed to robbing a gas station a month earlier at Brookhurst/Chapman. All four subjects were booked for numerous felonies.

That same evening, officers were sent to the Target on Harbor Blvd. regarding a theft in progress. One subject was arrested after leaving the store with stolen property. Officers noticed a car with two subjects waiting in the parking lot and the subjects were detained. The trio of suspects included a 17 year-old juvenile who was a runaway, another subject on parole, and an additional subject. While interviewing the juvenile, officers learned she had been forced by the parolee to work as a prostitute. The parolee was later found to be a pimp working several different prostitutes. The third suspect also claimed to have been kidnapped by the pimp at gunpoint and forced to commit crimes.

2013 East Division Calls

Beat	Calls for Service	% of City Total
2-1	7,115	17%
2-2	6,484	15%
2-3	6,854	16%
Total	22,453	48%



Video was found on the pimp's phone showing the juvenile being involved in forced sexual acts. The parolee had several previous felony convictions and should be incarcerated for a lengthy time as a result of this incident.

In another incident, officers noticed a suspicious vehicle in the area of Fairview/Westminster. The subjects were detained and found to be in possession of a semi-automatic handgun. All three subjects were admitted violent gang members driving around in a rival gang area. One of the subjects admitted that the handgun was used in a shooting a month earlier and implicated a subject in the vehicle as the shooter. Homicide detectives interviewed the subjects and the shooter was booked for attempted homicide.

A patrol officer developed information from a citizen about gang members using a stolen car in the area of Bolsa/Euclid to commit crimes. He searched for two days until he finally located the vehicle in question parked in front of a known gang member's residence. The vehicle's license plates had been switched with plates stolen from a similar vehicle. Patrol officers surveilled the vehicle, with the assistance of detectives, for several hours. A gang member entered the vehicle and a vehicle stop was initiated. The suspect led officers on a high-speed pursuit that ultimately ended with the suspect fleeing on foot into a residential area.

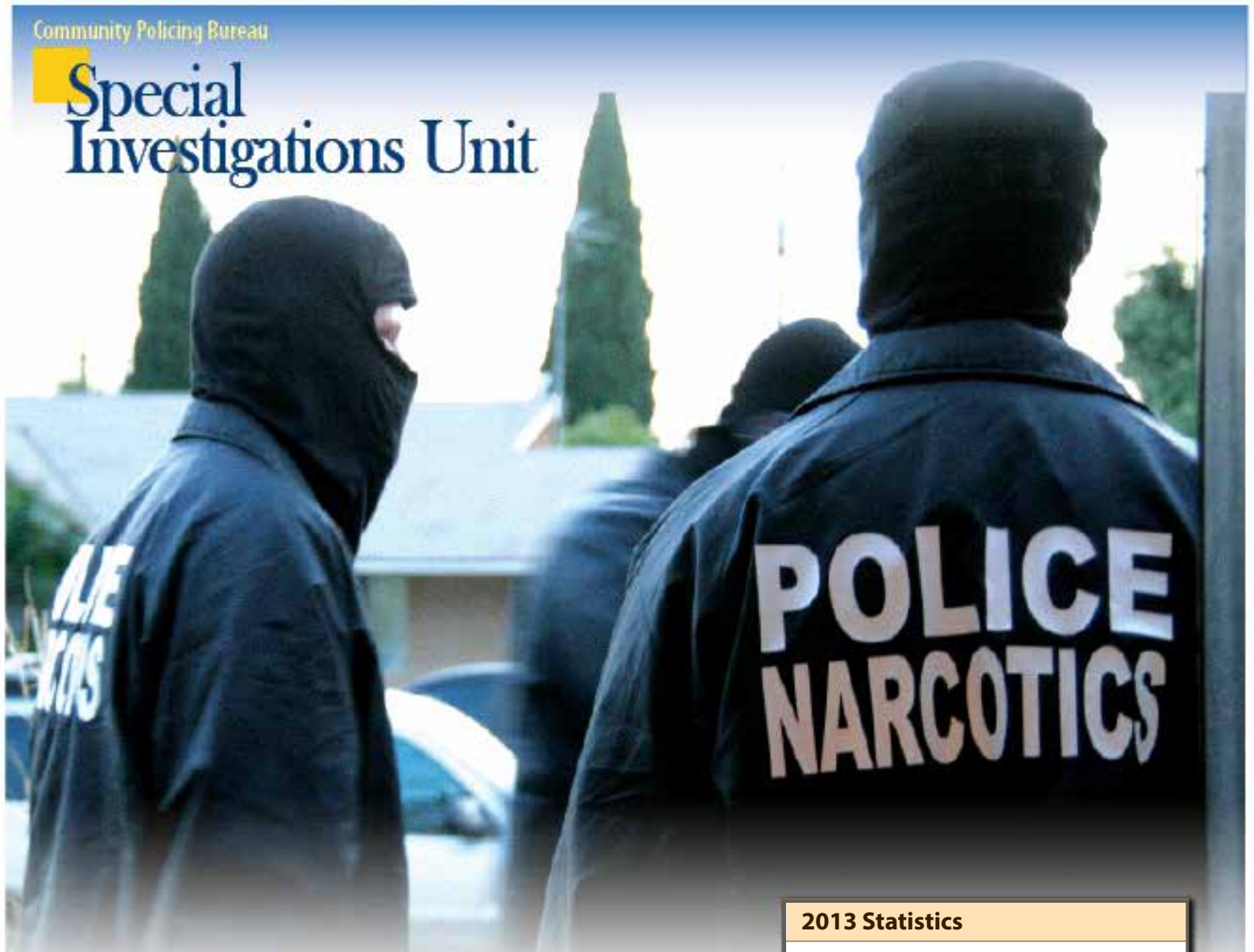
Officers chased the suspect through several backyards before he jumped into a large apartment complex; a perimeter was set up around the complex. As officers began a search of the complex, they noticed a screen missing from an apartment. They knocked but got no response from anyone in



the apartment. Fearing someone could be held inside against their will, officers forced their way into the apartment and began a search of the interior. They found the gang member hiding in a closet in the bedroom of the apartment. The suspect was booked for numerous felonies with gang enhancements that should land him in prison for many years to come.

In early October, officers responded to the 13000 block of Partridge St. regarding a woman heard screaming. Upon arrival, they found that a woman had been badly beaten and stabbed by her husband, who fled the location prior to the officers' arrival. Domestic violence detectives arrived and worked with patrol officers in an attempt to locate the suspect. The suspect was tracked down and arrested at a residence in Anaheim, and was then booked on attempted murder and domestic violence charges.

Special Investigations Unit



The Special Investigations Unit (SIU) consists of undercover investigators who target community problems that relate to vice and narcotics. Each investigator receives extensive training and develops expertise in narcotics, vice and organized crime. SIU officers routinely work with several federal, state and local agencies.

The Special Investigations Unit received information regarding a methamphetamine dealer who conducted drug transactions in Garden Grove. SIU obtained a search warrant for the suspect and his residence, where he was located and detained. During a search of the suspect's residence, SIU investigators located a four ounces of cocaine and \$96,456 cash.

In another case, SIU received information regarding possible marijuana grow operations within the city limits. The investigation revealed that there were a total of six marijuana grows operating in one industrial complex. Search warrants were obtained for six industrial buildings as well as several associated residences. The search warrants were executed on all locations, where investigators found more than 1,000 marijuana plants and several pounds of processed marijuana.

The Special Investigations Unit continued to make it a priority to tackle problem drug houses within the city. On one occasion, SIU investigators received anonymous complaints from concerned citizens regarding a drug dealer in their neighborhood. They conducted surveillance of the residence and learned that a subject was selling drugs from the detached garage of the residence. Investigators obtained a search warrant for the residence and, upon executing the search warrant, the resident was found to be in possession of a large amount of methamphetamine. The subject had numerous prior convictions for drugs and received a lengthy sentence, resulting in the neighborhood returning to normal.

2013 Statistics

Arrests	382
Search Warrants	74
Guns	51
Cash.....	\$310,917
Methamphetamine.....	17.25 pounds
Cocaine	3.5 pounds
Marijuana	575 pounds
MDMA.....	11,636 pills
Heroin	1.5 ounces



Gang Suppression Unit

The Garden Grove Police Department's Gang Suppression Unit (GSU) takes great pride in reducing gang violence within the city. The gang unit is made up of street suppression officers, supported by investigations and the MAGNET unit. The unit is also supported by civilian staff, including a Community Service Officer, Assistant District Attorney, and a District Attorney Investigator. GSU officers have specialized training and experience, and they are dedicated to addressing gang problems in the city. They gain their experience by being on the streets of Garden Grove, patrolling the neighborhoods and areas frequented by gang members. GSU officers talk to and deal with gang members on a daily basis and work closely with state Parole and county Probation officers.

GSU has a permanent injunction against one of Garden Grove's criminal street gangs. Since the implementation of the injunction four years ago, gang-related crimes within the designated safety zones have been significantly reduced. In fact, there has been only one gang-related assault with a deadly weapon since implementation. In 2013, GSU was responsible for solving numerous violent crimes, including shootings, stabbings and assaults. Members of the GSU pride themselves on taking the lead in gang-related crime investigations and putting in countless hours of hard work. Because of their knowledge and perseverance dealing with hard-core gang members, GSU was responsible for putting numerous violent street gang members in prison and keeping them off the streets of Garden Grove.

Graffiti is always an issue, so one GSU officer is assigned to specifically combat the problem. He is supported by the rest of GSU and works closely with the Youth Services Unit, the school district and the graffiti removal team from the Public Works Department. The gang unit routinely attends school district meetings and works with the various high schools and junior high schools within the Garden Grove Unified School District. The relationship with the school administrators has proven to be mutually beneficial.

Throughout the year, GSU provides gang awareness training sessions for civic groups, community meetings and school programs for the students. The gang unit has also participated in the GRIP (Gang Reduction Intervention Partnership) program run by the District Attorney's Office. The program involves working closely with middle school children and their parents to keep them from becoming involved in gangs.

In May, GSU held their annual gang sweep prior to the Strawberry Festival. This was the 20th year conducting the sweep and this year's sweep was a huge success. With the help of numerous local and federal law enforcement agencies, 80 arrests were made in two nights.

During 2013, GSU made more than 600 arrests, served more than 30 search warrants, took numerous guns off the streets, and completed over 900 field interview cards. GSU also testified successfully in a number of cases, ensuring that 15 gang members were sent to state prison.

Neighborhood Traffic Unit

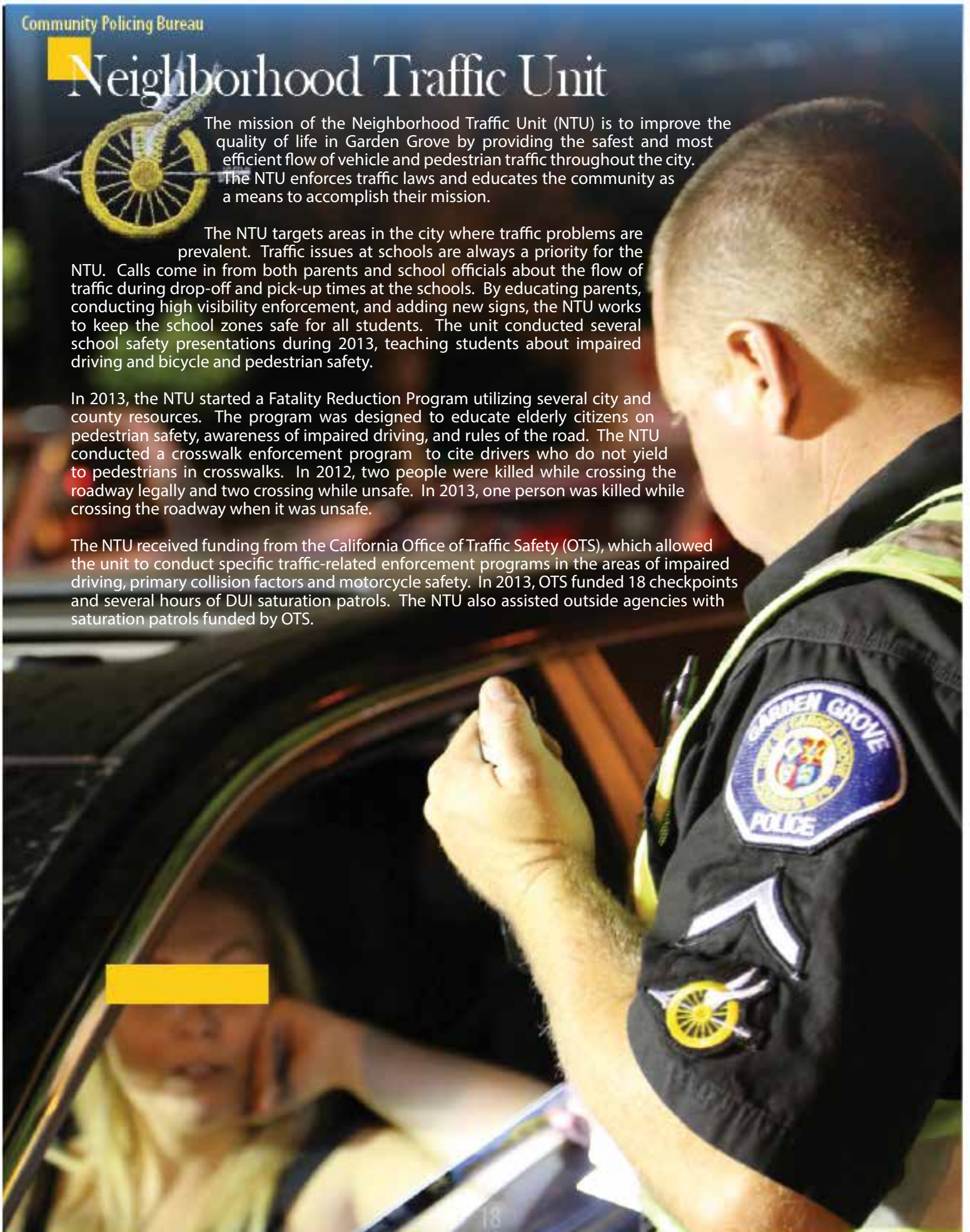


The mission of the Neighborhood Traffic Unit (NTU) is to improve the quality of life in Garden Grove by providing the safest and most efficient flow of vehicle and pedestrian traffic throughout the city. The NTU enforces traffic laws and educates the community as a means to accomplish their mission.

The NTU targets areas in the city where traffic problems are prevalent. Traffic issues at schools are always a priority for the NTU. Calls come in from both parents and school officials about the flow of traffic during drop-off and pick-up times at the schools. By educating parents, conducting high visibility enforcement, and adding new signs, the NTU works to keep the school zones safe for all students. The unit conducted several school safety presentations during 2013, teaching students about impaired driving and bicycle and pedestrian safety.

In 2013, the NTU started a Fatality Reduction Program utilizing several city and county resources. The program was designed to educate elderly citizens on pedestrian safety, awareness of impaired driving, and rules of the road. The NTU conducted a crosswalk enforcement program to cite drivers who do not yield to pedestrians in crosswalks. In 2012, two people were killed while crossing the roadway legally and two crossing while unsafe. In 2013, one person was killed while crossing the roadway when it was unsafe.

The NTU received funding from the California Office of Traffic Safety (OTS), which allowed the unit to conduct specific traffic-related enforcement programs in the areas of impaired driving, primary collision factors and motorcycle safety. In 2013, OTS funded 18 checkpoints and several hours of DUI saturation patrols. The NTU also assisted outside agencies with saturation patrols funded by OTS.





Community Policing Bureau



The Mounted Enforcement Unit (MEU) is comprised of officers who, in addition to their regular assignments, work as mounted officers. The MEU is part of the Orange County Regional MEU (OCRMEU). The agencies involved share resources to staff a variety of events in the various jurisdictions for which each agency provides police services. This allows each agency to draw on a much larger contingent of mounted officers for large crowd control episodes, when the need arises.

As part of the ongoing training necessary for a mounted officer and his partner, the officers of the GGPD MEU are part of the California Mounted Officers Association (CMOA). This is an organization which has membership worldwide, though primarily in California, and hosts training and competitions. In September, Garden Grove Police mounted officers competed in the annual trail trials for CMOA. The trail trials are a series of obstacles designed to challenge officers and their mounts. The GGPD mounted team performed extremely well in the competition, winning the overall team event as well as taking first and second places in the individual competition. The MEU officers are pictured with Chief Raney and Lt. Fowler as they present the CMOA perpetual trophy to Chief Raney.

Mounted Enforcement Unit



Canine Unit



In July 2013, Officer Helms and K9 Lazlo retired from service as the Garden Grove Police Canine (K9) Unit. Officer Perez, a 14-year veteran, was chosen as the new K9 officer and the search for a new police K9 began. The process began with a Department-approved trainer testing several dogs of different breeds for their suitability as a police K9. Once the trainer received the dogs from select breeders in Europe, the dogs were tested for temperament, drive and work ethic. After the prospective dog passed these tests, the dog then had to pass an intensive health examination by the veterinarian. Once the dog passed the health examination the dog was introduced to the handler, and they spent approximately two weeks "bonding" and getting to know one another. After this "bonding" period the dog and the new handler went through an intensive ten-week training program where the dog and handler were taught tracking (suspect and evidence), obedience, suspect apprehension, and drug detection.

After the rigorous police dog selection process was complete, Garden Grove Police selected K9 Strauss. K9 Strauss is a two-year-old Belgian Malinois and is a friendly and hard-working dog. When not at work, K9 Strauss lives with Officer Perez and his family. Officer Perez and K9 Strauss make a great team, and should become a great asset to the Garden Grove Police Department.

The purchase, training and upkeep for K9 Strauss was made possible by a generous bequest from the estate of a long-time Garden Grove resident.

SWAT

During 2013, the Garden Grove Police and Fire Departments committed to training with each other to prepare a coordinated response to active shooter incidents and incidents involving mass casualties resulting from violent acts. The first phase of training was conducted with Fire personnel, who were trained by SWAT in "force protection." This means that firefighters/paramedics, with police assistance, can attempt to rescue and provide immediate life-saving assistance rather than having to wait for the area to become safe to enter.

The second phase of the training was with the Garden Grove Unified School District, Orange County Fire Authority, hostage negotiators, West County SWAT, OCSB Bomb Squad, Care Ambulance and CERT. It centered around the aftermath of a school shooting with multiple victims, possible hostages, and suspects still outstanding. This was the first time the Department had trained with the Fire Authority on a large-scale incident utilizing a centralized command. It was a learning experience and required planning with and support from the school district. During the training, the SWAT team trained with the OCSB Bomb Squad and was able to use explosive breaching on the gym doors. To make the exercise as realistic as possible, a make up artist made over Police Explorers and local high school Key Club members to look like victims. The training was an all day event and was a success.

In October, the team returned to the vast training facility at Twentynine Palms Marine Corps Air Ground Combat Center and participated in a three-day training program, focusing on force-on-force movement and building searches. In addition to these training events, SWAT served high risk search warrants, provided dignitary protection and policed festivals held in Garden Grove throughout the year.



Hostage Negotiation Team

The Garden Grove Police Department Hostage Negotiation Team (HNT) was established in 1978 and has since grown to a 12-member unit. HNT is under the umbrella of the SWAT team and the two units work very closely together, each with the same goal of resolving serious situations in the safest manner possible. The negotiators on the team are very experienced and work various assignments within the Department, including Patrol, Investigations and the Gang Suppression Unit. The mission of the Hostage Negotiation Team is to change the attitude of the hostage-taker and/or barricaded suspect from hostility to trust. Negotiators are able to resolve volatile situations by using active listening techniques and creating an open line of communication with the subject.

The HNT utilizes hi-tech equipment and bases their operations out of a highly specialized room in the Department's state-of-the-art command post. Negotiators have various responsibilities on the team: the primary negotiator speaks directly with the suspect; the secondary negotiator listens and "coaches" the primary negotiator; the scribe documents the activity as it occurs; the negotiating team leader supervises and directs the negotiation process; the tactical team leader communicates directly with the SWAT team leader and incident commanders. In addition, a team of negotiators is responsible for gathering valuable information on the suspect, which will help resolve the situation.

The HNT works closely with Orange County Mental Health, and benefits from their expertise when dealing with subjects suffering from mental health issues. Clinicians from their Psychiatric Emergency Response Team (PERT) can provide behavioral assessments and information to HNT officers, which helps them formulate their approach to establishing a rapport with the suspect.





Community Policing Bureau

Resort Services Team



The Resort Services Team is a specialized team of officers dedicated to tourism safety and security in the Grove District. The district has nine resort hotels and five restaurant chains within its 520 acres. In 2013, over 16 million visitors came to the Anaheim/Garden Grove resort area, accounting for over \$7 billion in spending.

A large portion of what the team does involves sharing information about current crime trends with hotel personnel and other resort area stakeholders. The team also informs hotel personnel about safety and security measures the hotel can take to help prevent guests from becoming victimized. In 2013, a combination of these tactics resulted in the apprehension of several individuals looking to take advantage of not only traveling guests, but of the hotels and restaurants by means of fraud, forgery, and property crimes. The Resort Services Team has a strong partnership with the businesses along Harbor Blvd., which generate millions of dollars in tax revenue for the city.

The Resort Services Team is comprised of one full-time officer, one part-time master reserve officer and a sergeant who supervises the unit. In 2013, the team was recognized for their progressive and innovative philosophies in tourist-oriented policing by being invited to speak at the California Tourism Safety and Security Conference and the Laughlin Tourism Safety Conference. Team members also serve as Advisory Board Members for the California Tourism Safety and Security Association.

Terrorism Liaison Officer Program

A Terrorism Liaison Officer (TLO) can be any peace officer, firefighter, state investigator, federal agent, military investigative personnel -or other individual working closely with the public safety/Homeland Security community- who has been properly certified by the appropriate Regional Terrorism Threat Assessment Center (RTTAC).

Terrorism Liaison Officers are a vital to keeping those in public safety professions aware of current terrorist tactics, techniques, and practices. Through the diligent performance of their duties, public safety personnel are alerted to terrorism indicators and warnings that might otherwise go unreported. TLOs raise the level of preparedness within our communities and better prepare public safety personnel to deal effectively with the threat of terrorism.

Garden Grove Police TLOs regularly attend monthly meetings where training and information exchanges occur. During 2013, TLOs attended advanced/specialized training and gave five presentations to the business community, citizens, and fellow officers. These presentations included topics such as suspicious activity/behavior indicators, terrorist training and operational behavior, first responder safety, and tactics in response to a possible terrorist incident.

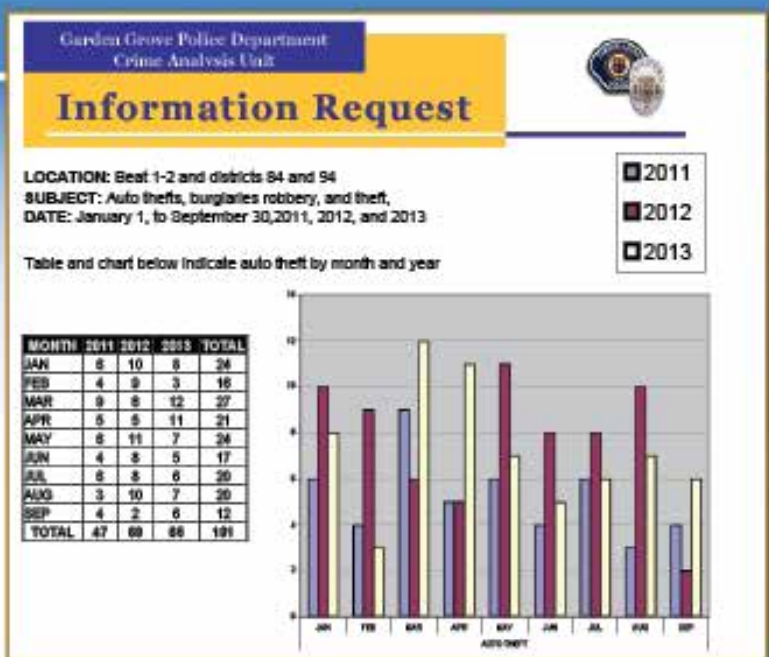


Crime Analysis Unit

The Crime Analysis Unit (CAU) is comprised of one full-time certified crime analyst. Crime analysis is a law enforcement function involving systematic data analysis to identify and examine crime patterns and trends. Identifying patterns can help to deploy resources in a more effective manner and assist detectives and officers in identifying and apprehending suspects. Crime analysis also plays a role in devising solutions to crime problems and formulating crime prevention strategies. Quantitative social science data analysis methods are part of the crime analysis process, though qualitative methods such as examining police report narratives also play a role.

Crime analysis can occur at various levels, including tactical, operational, and strategic. For example, tactical crime analysis is used to concentrate on crimes that are an immediate threat to the community such as rape, burglary, robbery, and serial murders. Crime analysts attempt to identify emerging patterns, series, and trends as quickly as possible. Crime patterns are detected by studying and linking common factors together such as method, suspect physical description, and weapon used. Once detected, the crime analyst disseminates crime pattern information to patrol officers and detectives in hopes of identifying a suspect and potentially preventing future crimes.

In addition to data analysis, CAU performs a number of other important functions, such as: collecting statistics, conducting data queries, preparing crime maps, analyzing beat and shift configurations, preparing information for community or court presentations, and preparing special bulletins on wanted suspects. The crime analyst is also responsible for maintaining a database of Garden Grove probationers released from prison as a result of the Public Safety Realignment program (AB109).



Jail Operations

The Garden Grove Police Department contracts the operation of its jail facilities with the GEO Group, Inc. (GEO). Contracting out these services allows the Department to concentrate much more of its resources on community safety instead of expending energy and resources on jail operations. By utilizing GEO personnel, sworn police officers are able to process arrestees in a timely manner and return to their field duties in as little as 20 minutes. This in turn has decreased officer response times by increasing their availability to handle additional calls for service.

In 2013, GEO jail staff processed 5,900 arrestees, allowing officers to return to the streets faster to provide quality service to the community. In addition to the arrestees processed, GEO personnel handled the processing of 539 narcotic, sex offender and arson registrants, which would have otherwise been handled by a Community Service Officer.





Community Service Officers

The Community Service Officer program was established in order to allow patrol officers to direct their efforts toward suppression of criminal activities. Community Service Officers (CSOs) are both part-time and full-time civilian employees who perform many duties that were once handled by sworn officers. These highly trained individuals are invaluable to the Department and the community, as the work they do allows sworn officers to spend more time on proactive policing efforts. Typical duties of a Community Services Officer vary depending upon the assignment. Assignments can include the following specialized areas:

Alarm Coordinator: responsible for administering the Alarm Ordinance and working with residents and businesses regarding violations and alarm fees, as well as the Department cost recovery program.

Check/Fraud Investigations: works closely with Investigators to develop leads, conduct follow-up investigations and pursue complaints against suspects. The ability to write reports sufficient to obtain complaints through the District Attorney's office is essential.

Court Liaison: works closely with the District Attorney and Public Defenders' offices to file complaints, deliver subpoenas, maintain calendars and logs and notify officers of court appearances.

Crime Prevention: speaks to community groups about crime prevention topics, works with police volunteers, and assists sworn officers with preventative policing efforts.

Field Report Writers: works side by side with police officers to investigate and document crimes that have occurred where the suspect has left the scene. In 2013, Field CSOs completed reports and/or collected evidence for more than 3,000 cases.

Front Desk: responsible for vehicle releases, fingerprinting, cold crime reports, answering questions, releasing reports, and making referrals for the public who come to the police department.

In-Car Video System (IVS): maintains files and performs basic maintenance and repairs on the all-digital in-car video recording system.

Investigative Aides: assists Investigators with initial and follow-up investigation of criminal cases, keeps investigative notes, contacts crime victims, witnesses, and others involved in these cases, and other duties as assigned.

Property and Evidence: responsible for organizing, processing and recording the intake and release of property and evidence.



Support Services Bureau



Crimes Against Persons Unit

During 2013, the Crimes Against Persons Unit (CAP) stayed busy investigating a number of serious crimes and crime trends, as well as five homicides. One notable event occurred at the Free Vietnam center on Harbor Blvd. where one of the caretakers was stabbed by the boyfriend of a mentally challenged girl. Six male subjects in the center risked their lives to stop the attack. The men were awarded the Chief's Coin for Merit for their unselfish acts but, most importantly, they saved a life.

Another incident of note was a carjacking during which the victim was stabbed. Utilizing a network of contacts and some good old-fashioned police work, the suspect and victim vehicle were located in Fresno County less than eight hours after the crime occurred. Several CAP robbery detectives traveled to Fresno to interview the suspect and obtained a confession.

An incident right out of a suspense movie occurred when a vindictive brother, just released from prison in Arizona, showed up at his sister's house in Garden Grove. He held her husband and a housekeeper hostage for several hours as he waited for his sister to arrive home; his plan was to kill all three of them. The husband was able to escape so the brother fled. The suspect was located driving his vehicle in Newport Beach and was critically injured when he crashed while attempting to evade Newport Beach police officers. While working the incident, CAP detectives asked the Riverside Sheriff's Department to check the welfare of the suspect's mother who lived in their jurisdiction; deputies discovered two deceased females, identified as the suspect's estranged wife and his mother. The suspect woke up from a two-day coma and, as detectives were arranging to transfer him to Riverside, he tried to dive out a seven story window nearly dragging the detectives with him.

Another notable investigation involved an escaped mental patient who threatened to shoot up a local school. The search for the subject covered five cities and involved numerous officers; CAP detectives took the lead in the case. The subject was located and taken into custody without incident in a short period of time due to the efforts of the Garden Grove Police Department.

Two of the five homicides in 2013 occurred in the west end of the city; one was over an ongoing neighbor dispute and the other appears to be drug related. The three others occurred in the east end of the city; one was the result of a large party that got out of hand and the cause of the others is still undetermined. Detectives are working hard to solve these homicides and have spent many hours chasing leads in Long Beach, Los Angeles, and even Catalina Island.



Beat Investigations Unit



The Beat Investigations Unit (Beats) is a branch of the Support Services Bureau and is responsible for investigating a variety of property crimes, including burglary, theft, identity theft, fraud, auto theft, and many others. Beat Investigations consists of a sergeant, seven investigators, one civilian investigator, two investigative aides and one cadet.

Every crime report taken by a uniformed patrol officer is assigned to an investigator, who is responsible for reviewing the reports, conducting necessary follow up investigations, and then either arresting the suspect or presenting the case to the District Attorney's Office for prosecution.

In 2013, the Beat Investigations Unit received a total of 5,908 crime reports to examine and investigate. Of those, 1,694 reports were assigned to specific investigators to follow up on leads or conduct further investigation to successfully prosecute the perpetrator.

Beat investigators operate in two-person teams, each team specializing in a specific crime classification. The four teams are assigned to the following classifications: burglary and theft; auto theft; fraud and identity theft; and miscellaneous crimes. One investigator from each team handles crimes that occurred in the East Division of the city while the other handles the West Division crimes, within their specific crime classification. Residents benefit from this arrangement because each investigator is both committed to their neighborhood and an expert at handling specific types of crime. Beat investigators have one of the most diverse and interesting jobs in the Department. Below is an example of the cases handle by Beat Investigations.

Sometimes Beat investigators have to deal with unusual investigations, such as one handled cooperatively with county Animal Control in April. It was learned that a resident on Central Avenue was practicing veterinary medicine on cats without a license and there were signs of animal cruelty. A search warrant was served at the home and the uncooperative female owner was coaxed from the residence. Prior to entering the home, investigators had to put on protective suits and gas masks because of the extremely hazardous conditions. The home was so filthy that it was unlivable, and was one of the worst hoarding cases investigators had ever seen. Investigators found 55 cats loose in the house and 35 dead cats were stored in a large freezer. A large amount of medication and medical supplies were taken from the home, and there was evidence that the owner was performing unauthorized veterinary procedures. City Code Enforcement officers and a building inspector were called in for assistance. The female owner was arrested and charged with animal cruelty and practicing veterinary medicine without a license. A week later the investigation continued at the suspect's 93 year-old mother's home on Imperial Avenue, wherein investigators and Animal Control officers found 52 live animals which had been brought there by the suspect.



Support Services Bureau

Career Criminal Apprehension Team



A major part of the Career Criminal Apprehension Team's (CCAT) assignments involve assisting other units within the Department and addressing problems that appear to be citywide. Throughout 2013, CCAT received information from confidential sources that helped identify numerous suspects wanted for a variety of crimes. As a result, CCAT made arrests for robbery, fraud, counterfeiting, commercial burglaries, and auto theft. In addition, CCAT actively located and arrested wanted parolees at large, "second strike" criminals and violent offenders. CCAT also assisted major case detectives on several cold cases, spending an enormous amount of time on surveillances and follow-up.

A robbery series was occurring involving pizza deliveries where the suspect would call a local pizza company, arrange a delivery, and then rob the driver at knife point. A subject who had recent history with CCAT was identified as a suspect, so CCAT worked surveillances on several locations the suspect was known to frequent. Two suspects were eventually located by CCAT officers at the Garden Grove Inn and taken into custody.

CCAT continues to take a proactive approach to address the challenges created by the California Public Safety Realignment program (AB109). CCAT developed Department protocol for handling AB109 cases, which includes home checks, sweeps and weekly check-ins. Orange County Probation officers assigned to Garden Grove utilize Department facilities to conduct check-ins, and CCAT regularly assists Probation during apprehension details and compliance checks.

While preparing for one particular AB109 sweep, CCAT learned that one of the AB109 probationers had an outstanding parolee-at-large warrant. The suspect was located at a house in Buena Park but was able to get into a vehicle and flee before he could be taken into custody. The vehicle was a stolen car and he led multiple agencies on a pursuit until he eventually crashed in Anaheim.





Youth Services Unit

The Youth Services Unit (YSU) of the Garden Grove Police Department is responsible for most services addressing issues related to schools, families, and at-risk youth within the city. Of the numerous unit responsibilities, student safety is a primary goal. YSU consists of four School Resource Officers (SRO) and two detectives. Together, they provide police services on eight intermediate school campuses and seven high school campuses within the city. The two YSU detectives complement the unit SROs by investigating every juvenile criminal case and juvenile runaway case reported in Garden Grove. Graffiti accountability remains a YSU priority. YSU has two Master Reserve Officers (MRO) who investigate all tagging graffiti cases and present all cases for prosecution. YSU's program to deter graffiti vandals also holds their parents accountable financially; parents are issued graffiti administrative citations and billed for police services related to graffiti investigations.

The Youth Services Unit continues to participate in the OC District Attorney's Gang Reduction Intervention Partnership (GRIP) to discourage elementary school-aged children from being drawn into the gang culture. The GRIP program is a collaborative partnership between YSU, OCDA, OC Probation, GGUSD, GGPD Gang Unit, and community resources. As partners, they provide practical tools and resources for at-risk youth and their families. GRIP provides incentives for meeting identified goals while encouraging school attendance and deterring gang membership. YSU is currently providing GRIP services to faculty, parents and students at Eisenhower Elementary, Bryant Elementary, Wakeham Elementary and Lawrence Elementary Schools.

Addressing graffiti remains a priority for the YSU, which has programs to enhance the image of the community and deter graffiti vandals. On various weekends throughout the year, YSU partners with the Boys & Girls Club of Garden Grove Family and Youth Outreach Program to actively work the Graffiti Off program. A YSU detective supervises diversion offenders as they paint over graffiti throughout Garden Grove, holding them accountable for their actions while simultaneously encouraging pride in their community. YSU aggressively investigates all tagging cases and conducted four graffiti tagging sweeps during 2013, resulting in at least 23 arrests.

A notable school-related incident occurred in March when Pacifica High was evacuated because numerous students became ill from an unknown chemical agent. Over a dozen students were transported and treated at local hospitals for various complaints, including shortness of breath. This created a major school disturbance and resulted in significant emergency personnel response. YSU's investigation ultimately identified a suspect and confirmed the chemical agent was pepper spray. The 18 year-old suspect was arrested, booked into OC Jail, and charged with a felony for dispensing tear gas in public and disrupting school activities.



Communications

The Communications Division is comprised of two sections that handle a variety of duties. The first section, Dispatch, is comprised of individuals who are highly skilled at handling emergency and non-emergency incidents as well as providing other support functions to field personnel. The second section, Ordinance Coordination provides support for alarm related issues and cost recovery efforts. While both provide different services, each requires a high level of dedication and training.

Dispatch is comprised of 12 Public Safety Dispatchers and four Communications Shift Supervisors. Dispatching is a highly technical and difficult career to get started in and maintain. Dispatchers must weather a thorough recruitment process and once selected must complete a rigorous training program. Dispatchers and supervisors must complete additional training to keep current with crime trends, new technology and best practices. In order to facilitate this training, the Garden Grove Police Department elects to participate in a State program that sets minimum selection and training standards for California law enforcement, which includes public safety dispatchers and supervisors. The program is governed and administered through a State agency called the Commission on Peace Officer Standards and Training (POST).

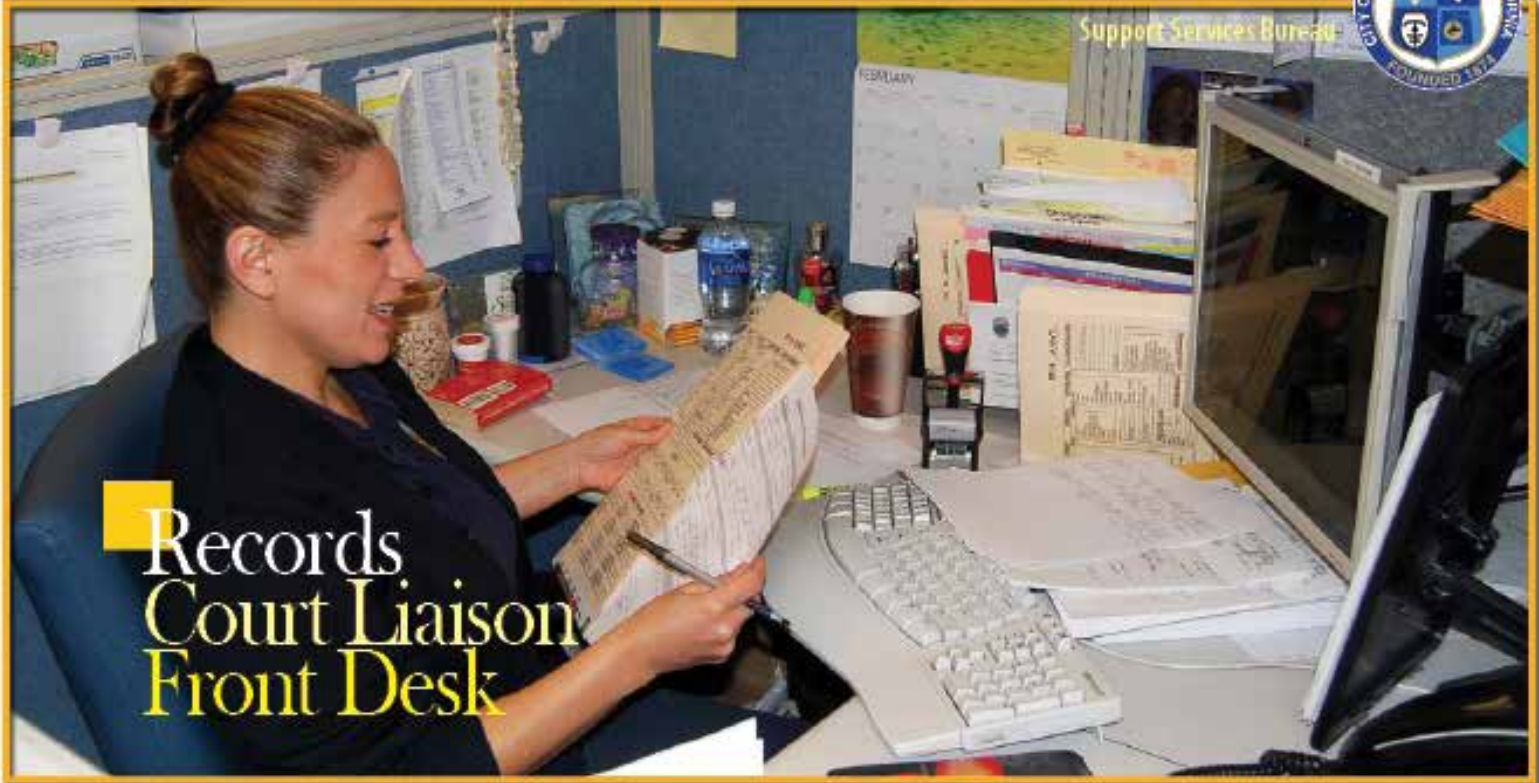
Under POST regulations, each entry-level dispatcher must complete a 120-hour training academy within the first year of their employment, and each dispatcher and dispatch supervisor must then complete 24 hours of POST-certified training every two years. During each training cycle, training needs are identified through current events or technology trends and dispatchers are enrolled in classes that address the identified training needs. During the recent training cycle, dispatchers participated in active shooter, school violence and stress management training. Each dispatcher brings the techniques and best practices back to the dispatch center and weaves them in to their current duties and assignments.

The Ordinance Coordination section is comprised of one Community Service Officer (CSO) who is responsible for all facets of robbery and burglary alarm coordination for the City, as well as all cost recovery efforts. During 2013, the focus was on updating the alarm ordinance for the City and keeping updated on current industry trends. In order to meet both of these goals, the CSO in charge of this unit conducted research and also attended quarterly training meetings and a false alarm reduction conference. As a result of doing each of these things, several processes were rewritten and enhanced.

2013 Total Calls

	9-1-1	Non-Emergency	Total Calls
Incoming	53,943	104,229	158,172
Outgoing	0	50,717	50,717
Total	53,943	154,946	208,889
Percentage of Calls Answered Within 2 Rings	97.5%	98.0%	





Records Court Liaison Front Desk

The Records Division operates 24 hours a day, 7 days a week and is staffed by uniformed civilian employees (three Records Supervisors, 15 full-time and two part-time Records Specialists). Records Specialists are responsible for the processing, maintenance, security and dissemination of all police reports and citations. Specialists also prepare police reports for filing with the court system. Records has the responsibility of operating teletype systems for inquiries and data entry, which includes entering stolen, stored, impounded, repossessed and recovered vehicles, as well as missing persons, restraining orders, pawns and property/firearms into the California Law Enforcement Telecommunications System. Data entry of citations, field interview cards, pawns and restraining orders into the records management system is also handled by Records personnel. In addition to assisting the public as needed, Records Specialists assist fellow law enforcement agencies with their requests. Utilizing the records management system, Records Specialists ensure statistical crime and arrest data is properly reported on a monthly basis to the DOJ and FBI.



The Warrant Specialist is tasked with processing certain permits required for select occupations and processing narcotics and arson registrants, as well as maintaining warrant files and documenting due diligence and service of the warrants. In 2013, Garden Grove Police personnel generated approximately 16,738 crime and arrest reports in addition to citations, field interviews, warrants, restraining orders and other legal documents. Overall, the Records Unit is responsible for maintaining the security and integrity of over 200,000 documents.

The Court Liaison office consists of one full-time and one part-time Court Liaison who work directly with investigators, District Attorneys and Orange County court personnel. The Court Liaison office processes subpoenas, creates and maintains subpoena logs, ensures timely filing of court cases, and monitors the disposition of court cases. The Liaison also confirms availability of personnel to appear in court and is responsible for obtaining the results of toxicology and alcohol reports from the Orange County Crime Lab.

The Front Desk consists of three full-time Community Service Officers, one Master Reserve Officer and Cadets at the public counter. Front desk staff take many different types of crime reports at the desk as well as via telephone, and they also process releases for vehicles that have been impounded and/or stored. In addition, front desk personnel are responsible for handling Live Scan fingerprinting and they assist the Warrant Specialist with registering and fingerprinting all convicted arson, drug and sex offenders. They also provide verification of corrected vehicle equipment violations, vehicle registration and Vehicle Identification Numbers, and receive subpoenas for records requests.

Support Services Bureau

Forensic Services Unit

Garden Grove Police Department has contracted with the Orange County Crime Lab Identification Bureau for forensic services since 1996. Through the contract, Forensic Specialists conduct latent print comparisons, evidence processing and respond to major crime scenes. A Senior Forensic Specialist is assigned to work on-site at the Garden Grove Forensic Services Unit (FSU) office. Laboratory processing and immediate call-out services are provided from the Crime Lab. The Orange County Crime Lab is accredited through the American Society of Crime Laboratory Directors-Laboratory Accreditation Board, and maintains ISO Accreditation through the International Organization of Standardization. The Crime Lab is accredited in crime scenes, latent prints, and footwear/tire track examinations

Forensic Specialists are highly trained and have the most advanced equipment and expertise available to investigate crime scenes and conduct forensic examinations. The on-site specialist works closely with GGPD staff to provide timely training and updates on emerging forensic issues. Forensic Specialists consider requests for major crime scene responses a top priority and their thoroughness contributes to the success of the Department's criminal investigations.

The Orange County Crime Lab, in keeping with the trend toward complete automation of case report information, maintains a work request website so that all casework can be viewed and updated electronically. Garden Grove Police staff continue to participate in training regarding accessing and utilizing the site, and GGPD was one of the first agencies in the county to completely eliminate paper work request submissions to the laboratory.

Forensic Specialist Services Provided in 2013

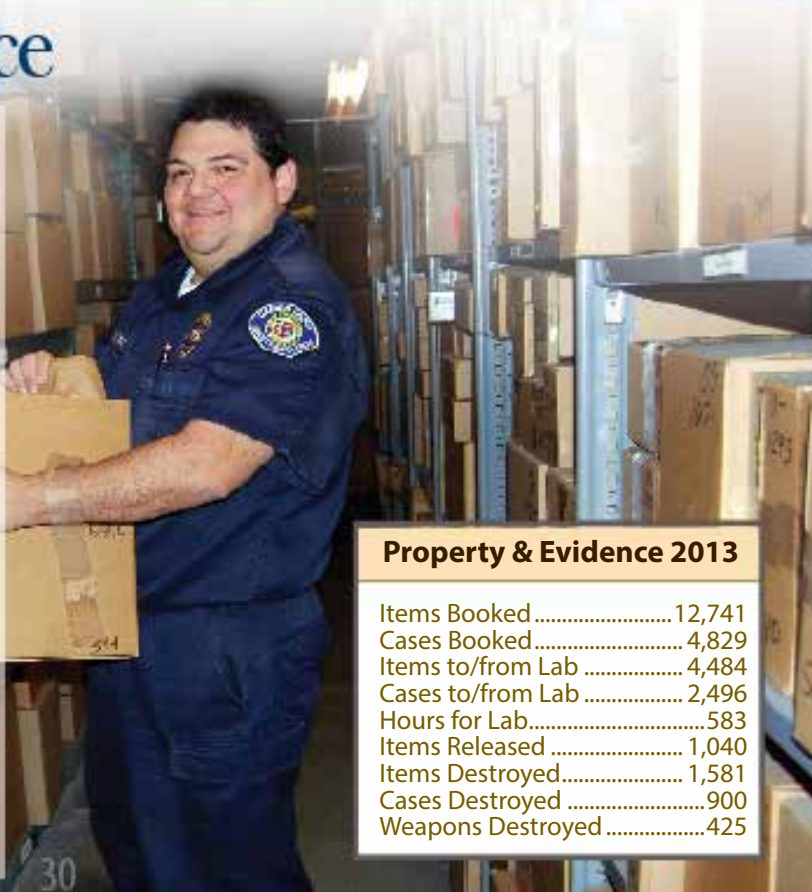
Field Call Responses	78
Evidence Processing Work Requests	133
Latent Prints Searched Through ALPS	249
Prints Identified Through ALPS	38
Known Suspect Comparisons	33
ALPS 10-print Searches Performed	80
ALPS 10-print Identifications	49
Photos Uploaded in 2013	57,299



Property and Evidence

The Property and Evidence Unit (P&E) consists of two full-time Community Services Officers and one part-time Cadet. While the control of property is complex, each member of the team is responsible for certain assignments, such as intake of property and the disposal of evidence once all legal retention requirements are met. The unit is responsible for documenting all movement of property seized by patrol and investigative staff until the case has been cleared through the courts or otherwise closed.

The P&E facility has two very large walk-in freezers for biological evidence and two DNA freezers, and there is an additional 5,000 square feet of secured off-site storage. With technological advances and with the higher importance of trace, biological, and latent evidence, members of this unit must store and maintain evidence according to strict guidelines. Accounting for every item at all times is the heavy burden placed upon this unit. The city Finance department performs an annual inspection of 100 randomly chosen items, which are audited for compliance with guidelines that specify proper procedure, location and documentation. Property and Evidence is proud to have passed this inspection with a 100% accuracy rate the past four years in a row.



Property & Evidence 2013

Items Booked	12,741
Cases Booked	4,829
Items to/from Lab	4,484
Cases to/from Lab	2,496
Hours for Lab	583
Items Released	1,040
Items Destroyed	1,581
Cases Destroyed	900
Weapons Destroyed	425



Professional Standards Division



The Professional Standards Division (PSD) handles a variety of responsibilities for the Department, including personnel, training, recruitment, and media relations. Part of the training component includes monitoring and scheduling mandated and advanced-level officer training for sworn and civilian police department employees. In 2013, training was completed in subjects such as first aid and CPR, tactical use of firearms, vehicle operation, and mobile field force tactics.

The PSD is also responsible for handling recruitment for both sworn and civilian positions within the Department. In 2013, the PSD recruited, prepared and monitored ten recruits through the police academy. Once recruits graduate from the academy and become newly-appointed police officers, PSD is responsible for monitoring their progress as they move through the field training program.

Although recruitment isn't yet at the level it had been in years past, the future looks promising. During 2013, there were several recruitments opened to hire police officers, reserve police officers, school resource officers, cadets, a records manager, records shift supervisors, records specialists, and community service officers. These recruitments involved physical agility tests, written tests and oral board panels. The PSD is working closely with the city's Human Resources department to hire quality employees to fill positions created by retirements in 2013. The Department currently has 156 sworn personnel.

The Professional Standards Division is also responsible for providing information to the media through the PSD lieutenant, who serves as the Public Information Officer (PIO). During 2013, the PIO conducted numerous press conferences and generated the Department's press releases, which provided the public with pertinent information.



Administrative Services Bureau

Volunteers In Policing (VIPs)

The VIP program celebrated its 19th anniversary in November with a corps of 30 volunteers. VIPs perform more than 25 different ongoing assignments and provide primary or support services in many areas, including: CERT, Community Liaison, first aid, Forensic Services, Gang Suppression, Investigations (DNA; pawns), Juvenile Justice Center, patrol checks, police memorial, Records (citations; Evidence Tracker; purge project; registrants), Resort Services, Special Investigations, vacation checks, victim assistance, VIPER (VIP Emergency Response) Team, as well as the City Hall reception desk and Park Patrol. Since the program began in 1994, VIPs have contributed nearly 93,000 hours to the city of Garden Grove, which translates into approximately \$2.1M in donated time and talent.

In 2013, the VIPs continued to play an integral role in the Department, as their efforts have made it possible to either resurrect, maintain or create new programs and services. One example would be the small, committed corps of volunteers who have faithfully and diligently entered pawn slips over the years. This assignment can quickly become a very redundant and tedious task, so it requires someone who can remain focused and concise in their entries. Because of their collective efforts, the volunteers helped eliminate a massive backlog and now assist with keeping the pawns current. Several volunteers have individually entered anywhere from 16,000 to nearly 30,000 pawn slips into the system.

During these ongoing economically challenging times, when staff positions have been eliminated and vacant ones remain unfilled, the volunteers have truly "stood in the gap" through their dedicated service. In doing so, the VIPs have saved the Department thousands of personnel hours while providing critical support for the Department and the community-at-large.



Planning & Research Division

The Planning and Research Division handles several administrative duties within the Police Department. During this past year, the Division transitioned the Department over to a completely electronic means of performing its accreditation processes. The Division also assisted in the conversion of numerous manuals, from various units within the Department, into electronic format. Furthermore, the Division oversaw the selection and deployment of the Department's new SUV marked patrol vehicles.

The Division also worked with various outside agencies on projects meant to streamline efficiencies and reduce overall budget expenditures, while still maintaining a high level of service to the community.

Besides these and other programs and duties, the Division's primary function is the oversight of the accreditation process. The Garden Grove Police Department was first granted accredited status by CALEA in 1988. The purpose of CALEA's Accreditation Programs is to improve the delivery of public safety services, primarily by: maintaining a body of standards, developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

Accreditation is a continuous process, and requires constant vigilance and attention to detail. The Department spent the beginning of 2013 evaluating 465 separate standards to make sure it was in compliance with each, in preparation for its eighth re-accreditation on-site evaluation, which was performed in April.

The true value of accredited status is that it allows the City to demonstrate to its citizens that their Police Department continually meets professionally recognized standards that were carefully developed by national law enforcement organizations. Among the other benefits that CALEA accredited agencies enjoy are:

- Controlled liability insurance – Accredited status makes it easier and less costly for the City to purchase liability insurance, and it also allows for increasing coverage limits for a lower cost.
- Stronger defenses against lawsuits and citizen complaints – Accreditation helps participating agencies to be better able to defend themselves because they follow nationally approved standards and practices.
- Greater accountability within the Department – CALEA provides Command Staffs with a proven system of written directives, sound training, and routine reports that support decision-making and resource allocation.



Community Liaison Division



The Community Liaison Division (CLD) facilitates the Department's Crime Prevention programs, the Volunteers in Policing (VIP) corps and the annual Citizen Academy. In addition, they have an ongoing partnership with the Fire Department regarding the Garden Grove Community Emergency Response Team (CERT) program. Their primary focus is to provide comprehensive safety and crime prevention education for the entire community, including Neighborhood Watch, Commercial Watch, and Child Safety, to name only a few. The Division is also responsible for facilitating most of the Department's major community outreach efforts and events.

The Division staff includes a manager and five full-time Community Service Officers (CSOs); two CSOs serve as general community liaisons for the city's East and West Divisions, while the other two are assigned to field offices located within the vibrant Korean and Vietnamese business districts. These sites provide a vital link for the community to maintain ongoing communication and rapport with the Department, as residents and merchants can go in person to receive assistance from bilingual CLD staff. A fifth CSO serves as the VIP program coordinator.

The Division staff continue to be heavily involved with child safety seat education, inspections and giveaways when seats are available. They also play an integral role in the county's Safe Kids OC Child Passenger Safety Task Force, working closely with both Children's Hospital of Orange County and the Orange County Health Care Agency's Buckle-Up program. The primary purpose of the program is to provide seats to indigent families who would otherwise go without, but staff will also perform safety seat inspections for parents that reach out for assistance, regardless of income. Although the Garden Grove program primarily addresses the needs of individuals living in Garden Grove, requests from other communities are considered on a case-by-case basis.

The Garden Grove Police Department is one of only a handful of Orange County law enforcement agencies to have staff certified as Child Car Seat Safety technicians, and is the only one with multiple certified technicians. As a result, CLD staff frequently assist other organizations (both law enforcement and community-based non-profit) that do not have the staff or equipment to handle their respective community's needs.

Staff in the Community Liaison Division developed and continue to maintain excellent working relationships with several local retailers, and receives donated car seats from these businesses on a regular basis. The Division enjoys a countywide reputation as a consistent leader in the area of car seat education, and has twice been chosen by the Automobile Club of America to receive 200 donated seats to distribute to those in need in the community.

Child Safety Seat education, in all its various forms, is a high priority for the Community Liaison Division and remains one of the annual Division goals. It also provides an excellent networking tool to connect with various ethnic, faith and non-profit communities, which is what Community Policing is all about.



A man with grey hair, wearing a grey polo shirt, is smiling and holding a wooden plaque with a circular seal. The background is a blurred indoor setting.

Reserve & Master Reserve Officers

Reserve Police Officers and Master Reserve Officers (MROs) work part-time, but while on duty have the same policing powers as any full-time officer. Reserve Police Officers are men and women that either work in another profession, or were once full-time peace officers that now wish to work only part-time. They may work in the field performing various duties, such as Patrol, Gang Suppression, DUI checkpoints and weekend prisoner transportation. Some are specially trained and conduct background investigations for new employee applicants.

Reserve Officers also helped to provide security at many of the Community's events, including the Tet, Strawberry, and Korean Festivals, and the West Garden Grove Little League Parade.

Master Reserve Officers are peace officers who have retired from a career in law enforcement and have now brought with them their years of experience and expertise to benefit the Department. MROs are assigned varying tasks throughout the Department, including Rangemaster, Armor, Front Desk, Cold Case Investigations, CALEA Accreditation, and Mobile Computer Support.

Reserve Officers receive specialized law enforcement training as mandated by the State and Peace Officers Standards and Training (POST), and MROs are required to receive continuing POST training to maintain their "perishable skills," such as firearms and tactics.

Reserve Officers and MROs have been called upon to perform an increasing number of tasks through the years, and have become an integral part of the City's Community Policing philosophy. Their many years of experience and dedication to the Department are a great asset and they set an excellent example for our newer officers.

A group of seven police officers in dark blue uniforms and caps are standing in a line in front of a statue of a person on a horse. The background is a brick building.

Chaplains

The Garden Grove Police Department Interfaith Volunteer and Chaplain program was started in 1992 by Sergeant Patrick Bailey, and remains a vital part of the Department. The Chaplain program is very successful and offers professional spiritual assistance to members of the community who are faced with crisis situations. The program also offers its services to all police personnel and their families.

The Chaplains are a reflection of the diversity found in the City of Garden Grove and are represented by many multi-cultural faiths such as Christian, Catholic, Jewish, Muslim, and non-denominational religions. Members of the Interfaith Volunteer and Chaplain Program are bound by an established code of ethics to ensure consistency in their conduct.

Police Chaplains accompany patrol personnel during their duty shifts and spend a great deal of time in the field. As a result, Chaplains develop close relationships with civilian and sworn personnel and help ensure they remain a healthy member of our public service staff. Chaplains also make themselves available should a member of the Department or their family need spiritual counseling, a wedding officiant, or even funeral services when needed. Department personnel have benefited from the professional services that the Chaplains provide by increasing their knowledge and understanding of the cultures and religious practices of an increasingly diverse community.



Cadets / Police Office Aides

The Cadet and Office Aide program offers college students the opportunity to work in various non-enforcement uniformed positions, which allows them to assess their interest in a career in law enforcement. At the same time, the Department is given the opportunity to evaluate them for potential future full-time sworn or civilian positions. In 2013, several cadets were promoted to positions as Community Service Officers and Police Recruits.

The job duties and responsibilities are similar for both Cadets and Police Office Aides. The cadet position, however, is reserved for those interested in becoming a full-time police officer. In 2013, the Professional Standards Division conducted Cadet and Police Office Aide recruitments that brought new and highly motivated young individuals into the program. Nevertheless, the Department is always eager to find qualified young men and women to apply for the program.

Cadets and Police Office Aides change assignments every six months so they can become familiar with a variety of Department operations. In addition to their Department assignments, cadets are required to be enrolled in college on a full-time basis, and make satisfactory progress towards a degree. The following are examples of assignments Cadets and Police Office Aides may have:

**Crime Prevention • Front Desk • Communications •
Property and Evidence • Forensics • Investigations •
Traffic • Juvenile Justice Center • Gangs •
Professional Standards**

In addition to their regular duties, cadets and office aides provide additional staffing for other Department and City events, such as DUI checkpoints and parking control for the community's annual Strawberry, Korean, Arab, and Tet festivals.



Explorers

Garden Grove Police Explorer Post 1020 is made up of young men and women between the ages of 14 and 21. The Explorers serve the community by volunteering thousands of hours every year. Many of the events that take place in the city could not be done without the tireless efforts of the Explorers and the officers who give their time to the program. Garden Grove Police Explorers donate thousands of hours to the Strawberry Festival, West Garden Grove Little League parade, Garden Grove Summer Concerts in the Park, and many other events. The Explorers and Explorer advisors are also relied upon to work various events with local civic organizations, such as the Kiwanis and Lions clubs, and they assist the Police Department Neighborhood Traffic Unit with every DUI checkpoint throughout the year. During 2013, Post 1020 donated more than 7,900 hours of service to the community.

The Garden Grove Police Explorer program prides itself on being the first step in the Department's "farm system" philosophy. The advisors work hard to train the Explorers in the areas necessary to perform their responsibilities and to prepare them for the positions of cadet and police recruit. Post 1020 has been very successful in preparing it's Explorers for careers in law enforcement, as evidenced by the number of former Explorers who are now police officers.



Police Annual Report 2013

COURAGE • COURTESY • COMMITMENT

Chief's Coin for Merit Program

Risking personal safety to assist strangers and neighbors, 58 Garden Grove residents received a personal "thank you" from Police Chief Kevin Raney at the 3rd annual Chief's Coin for Merit Dinner. The invitation-only event was held at the Garden Grove Community Meeting Center and was attended by both the coin recipients and the Department employees who presented them with their coin.

Each sworn and non-sworn member of the Garden Grove Police Department is given a Chief's Coin for Merit with instructions to award it to an individual displaying an unexpected act of bravery, kindness or responsibility. This year's recipients alerted police to taggers, drunk drivers, and burglars, with nearly every instance resulting in an arrest. The Samaritans wrestled a knife from an attempted murder suspect, consoled crime and traffic accident victims, and rescued lost children.

In 2011, Chief Raney debuted the program as a way for unsung heroes to be recognized for putting themselves in harm's way. "Our honorees have displayed remarkable courage and empathy. It's my honor to humbly applaud their efforts to reinforce pride in our city and keep our neighborhoods safe," said Chief Raney.



Citizen Academy

In the fall of 2006, the Police Department conducted its first Citizen Academy class for residents of Garden Grove. This class is designed to teach citizens about the philosophy, policies, and guiding principals of law enforcement, and ethical conduct governing police services in any given community. These citizen "students" become more aware of how the Police Department functions in its daily operations, and they learn how they can play an integral role in helping to keep the community safe (e.g., Neighborhood Watch, Commercial Watch) through community policing partnerships. The Academy also allows the Department to become more aware of the feelings and concerns of the community members, and build to positive and interactive relationships with citizens in the community.

In 2009, the Department held it's first "graduate alumni" class, with plans to host two to four alumni gatherings each year. The purpose of these classes/field trips is to offer the graduates an opportunity to stay in touch with the Department on a regular basis and provide them with timely information. Thus far, graduates have experienced: observing at a DUI checkpoint; shooting exercises in an indoor range; a special presentation on a high-profile homicide case, illegal gambling machines, and medical marijuana dispensaries. In 2014, the Department plans to host two alumni classes, which will address identity theft and a new crime reporting technology that will help disseminate important information to the community.

The 2013 Citizen Academy class graduated 16 participants who are now ready to go into the community and serve as well-informed "citizen ambassadors," educating their peers on how to work together with their neighbors and the Police Department to keep Garden Grove safe.





CALEA Accreditation



The Garden Grove Police Department underwent its first CALEA (Commission on Accreditation for Law Enforcement Agencies, Inc.) assessment in 1988, earning accredited status that same year, and has successfully maintained its accredited status ever since. CALEA audits accredited agencies every three years to ensure the agencies continue to meet the Commission's many standards of professional excellence. In 2013, the Department earned the Commission's prestigious "Accreditation with Excellence" status, which it will maintain for the duration of the award period.

The CALEA "Accreditation with Excellence" Program is designed to acknowledge CALEA Accredited public safety agencies for the effective use of accreditation as a model for the delivery of enhanced public safety services and management professionalism. The program also serves to provide other agencies seeking accreditation with examples of "best practices."

The CALEA on-site assessment process requires an agency to undergo an in-depth review of its management, administration, operations, and support services in comparison to professional standards. The assessment provides an independent, objective peer review of the agency's programs and practices, providing feedback for further improvements as well as a forum for sharing ideas. The assessors, all experienced law enforcement professionals, bring ideas from their own agencies and from other agencies they've reviewed.

If the agency identifies a deficiency, it creates or revises policies and procedures to correct the situation before a problem occurs. CALEA standards require the agency to establish a reporting process for monitoring and measuring performance. This ensures continual growth and improvement and a method to confirm an agency is practicing what it has established in the written directives system.

An "Accreditation with Excellence" Award must meet the following minimum criteria:

- Must have a minimum of two previous consecutive CALEA Accreditation awards.
- Must not have conditions or noncompliance issues resulting from the current or last assessment.
- At the time of the current assessment, the agency must be in compliance with 90 percent of all applicable other-than-mandatory standards.
- Current Assessment Report must have limited file maintenance and not more than two applied discretion issues.
- Must not be operating under any active Federal Consent Decree or Memorandum of Understanding, or state-level complementary action.
- Must not currently be affected by issues that detract from the overall tenets or goals of CALEA Accreditation.
- Must receive a unanimous recommendation of support from the assigned CALEA Review Committee.

2013 Employee Recognition

Officers of the Quarter

MOI Steve Heine
Corporal Jose Herrera
Investigator Robert Stephenson
MOI Royce Wimmer

Civilians of the Quarter

Sr CSO Steve Lukas
Records Specialist Jennifer Rodriguez

Commitment to Service

Cadet Carissa Brunick
Officer Daniel Camara
Corporal Paul Chambers
MOI Adam Coughran
CSO David George
Officer Gerald Jordan
Sr CSO Jon Lofquist

Class A Commendations

Reserve Officer Victoria Foster
MOI Steve Heine

Medal of Merit

Sgt. John Reynolds
MOI Lino Santana

Lifesaving Medal

MOI Michael Phillips

Officer of the Year

Investigator Robert Stephenson

Civilian of the Year

Sr CSO Steve Lukas

Service Retirements

Officer Rory Helms
Officer Tracy Holz
Sgt. Robert Ladd
Records Manager Nancy McFaul
Sgt. Rick Wagner
Lt. Scott Watson

Promotions

Sgt. Ray Bex
CSO Summer Bogue
MOI Scott Coleman
Sgt. Amir El Farra
Sgt. Pat Gildea
CSO Flor Guerrero
Records Manager Vicky Helton
Corporal Jose Herrera
Corporal James Holder
Sgt. Jeff Hutchins
Corporal George Kaiser
Lt. Ed Leiva
Records Supervisor Maria McFarlane
MOI Rocky Rubalcaba
MOI Royce Wimmer





Awards

OFFICER OF THE YEAR

Investigator Robert Stephenson

Investigator Robert Stephenson joined the Garden Grove Police Department in 2008. Robert began as a Patrol officer and soon proved himself to be a valued employee with a strong work ethic. In 2011, Robert was assigned to the Special Investigations Unit (SIU), where he has been a driving force and has conducted numerous outstanding investigations. The following are a few examples of his accomplishments during 2013:

In July, Investigator Stephenson learned of sensitive information from a confidential informant about a recent drug robbery involving two rival gangs. The victim and other gang members from his gang were actively looking for the suspect in a specific area of the city. SIU set up surveillance in the area and witnessed three cars in tandem driving past the rival gang house, looking for the rival gang members. SIU contacted the Gang Suppression Unit (GSU) and GSU stopped all three vehicles, where they located one loaded firearm and several other weapons. GSU arrested a total of six suspects from the three different vehicles for conspiracy to commit an assault with a deadly weapon as well as additional gang-related enhancements.

During August and September, Investigator Stephenson became aware that a certain local gang was extremely active in violent crimes and drug dealing, specifically at a residence located in the city. Investigator Stephenson worked with GSU and a search warrant was obtained for the residence. On September 11th, members of the same gang were involved in a shooting in the parking lot of a business on Westminster Ave. The next day a search warrant was executed at the same residence suspected of dealing drugs and four subjects were arrested for drug-related charges. During interviews of these subjects GSU learned the name of the shooter. The next day, Investigator Stephenson located the suspect's vehicle with its license plates removed parked in front of a house in the city of Westminster. SIU conducted surveillance on the suspect vehicle and a short time later the suspect, in possession of two guns, was taken into custody.

During a single three-month period, Investigator Stephenson wrote more than 10 search warrants, made over 20 arrests and seized 12 ounces of cocaine, three ounces of methamphetamine and 385 MDMA pills. He was also responsible for four gun seizures and the seizure of one hand grenade.

Based on these accomplishments, and many others throughout the year, Investigator Robert Stephenson was chosen as the 2013 Officer of the Year.

CIVILIAN OF THE YEAR

CSO Steve Lukas

Senior Community Service Officer Steve Lukas began his career in law enforcement as an Explorer. He was hired as a Police Cadet in 1995, and promoted to full-time Community Service Officer (CSO) in 1999, where he worked in the field as a report writer. In late 2000, Steve became the check fraud investigator in the Investigations Unit and in late 2006 he was promoted to Senior CSO.

Originally, Steve's job primarily involved check forgery cases, however, that area has evolved into a worldwide problem with identity theft. Steve has adapted to this change and increased his knowledge in the areas of identity theft and fraud. Steve is very knowledgeable in the laws regarding fraud investigations and has become an expert in the field. He has an outstanding relationship with the District Attorney's Office and he has also established very strong working relationships with professionals in the finance industry.

Even though Steve is a civilian employee, while conducting his investigations he does everything one would expect of a sworn investigator. He conducts photographic line-ups, uses investigative search engines and techniques to locate people, identifies counterfeit money, prepares operational plans for search warrants, and writes police reports. Steve is the only civilian investigator that writes search warrants to further his investigations. Even though a sworn investigator must make the physical arrest, Steve will complete all the paper work involved as well as conduct the interview on all of his investigations. His interview skills are top notch, which is why he is able to obtain a confession in almost all of his cases.

Steve's strong work ethic and extensive knowledge have earned him an excellent reputation in the Investigations Unit, and he has set the bar high for other CSOs. For these reasons, Senior CSO Steve Lukas was chosen as the 2013 Civilian of the Year.



CALEA Accredited Since 1988

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