

COMMUNITY

**2012**

Garden Grove Police Department

**Annual Report**

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## Contributors

- Beat Investigations Unit..... Bob Bogue
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- Jail Operations.....
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- Neighborhood Traffic Unit .....
- Planning & Research Division ..
- Professional Standards Division .....
- Property & Evidence .....
- Records.....
- Resort Services Team.....
- Special Investigations Unit.....
- SWAT .....
- Terrorism Liaison Officer Program .....
- Volunteers in Policing (VIPs) ...
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- Youth Services Unit.....



## Chief's Message

I am proud to present you with the 2012 Annual Report for the Garden Grove Police Department. While this report highlights the accomplishments of your Police Department, it also addresses the fact that our community is experiencing an increase in crime. I believe the partnership we enjoy with all members of this community will successfully mitigate this upward trend, however, there is still hard work to be done in order to succeed in this endeavor.

During 2012, an automated report writing system was put into service in the Department. This system, which also features case management, scanning and archiving capabilities, is a significant step towards the goal of automating all reports taken and retained by the Police Department. The process of automating documents should be completed during 2013, and will make all reporting records "paperless."

Providing current crime information to the community is a critical component of successfully reducing the crime rate, and the Police Department is committed to ensuring that residents and business owners have as much information as possible in order to better safeguard themselves. To that end, the Department added an Internet application to the Garden Grove Police Department website that provides data for all crimes reported in the city of Garden Grove. This information will allow residents to factually determine what crimes may be occurring in their neighborhoods. The Department also has the ability to activate a geography-based telephonic notification system, which alerts residents and business owners to crime trends impacting specific areas of the city.

During 2012 there was a marked increase in property crimes, many of which were preventable. Many factors can drive our crime rate to go up or down, however, we can all take steps to reduce our vulnerability and prevent becoming victims. The unfortunate truth is that there are people in this community who desire to steal your property, so I urge you to make sure and lock your vehicles and homes, and to not leave valuables visible in your automobiles.

The State of California is beginning its second year of Parole Realignment, and more than 65,000 prison inmates will be released from prison sooner than they would have been prior to this legislation. This underscores the need for all citizens to remain vigilant and stay aware of what is occurring in their neighborhoods.

Each member of this Department is committed to providing effective, professional and respectful law enforcement services to this community. I am proud to be the leader of this fine department, and look forward to working with the community to ensure Garden Grove maintains its high quality of life.

A portrait of Kevin J. Raney, the Chief of the Garden Grove Police Department. He is a middle-aged man with short dark hair, smiling at the camera. He is wearing a dark blue police uniform with a white shirt underneath. On his left chest, there is a gold police badge with the Garden Grove Police Department seal. On his right chest, there is a patch that reads "GARDEN GROVE CITY OF GARDEN GROVE POLICE". He has four stars on his left shoulder. The background is blurred, showing other people in uniform.

*Kevin J. Raney*

Kevin J. Raney

# GARDEN GROVE POLICE DEPARTMENT

## Organization Chart

Total Number of Employees..... 275

Full-Time Civilian ..... 66

Full-Time Sworn..... 156

Part-Time ..... 53

### Community Policing Bureau

(120) Sworn (7) Civilian



Captain  
**Todd Elgin**



**Lt. Scott Watson**  
**East Division Commander**  
Patrol • Resort Services



**Lt. Kevin Boddy**  
**West Division Commander**  
Patrol • Crime Analysis



**Lt. Ben Stauffer**  
**Special Services**  
SWAT/HNT • Traffic • GSU  
Mounted Unit • SIU • TLO



**Lt. John Keely**  
**Watch Commander**  
Patrol • Jail • K9 • CSOs

### Support Services Bureau

(28) Sworn (50) Civilian



Captain  
**Travis Whitman**



**Lt. Ted Peaslee**  
**Investigations**  
Investigations • CCAT  
P & E • YSU • Forensics



**Nancy McFaul**  
**Records**  
Records • Expeditor Unit  
Front Desk



**Rebecca Meeks**  
**Communications**  
Communications  
Alarm Coordinator

### Administrative Services Bureau

(6) Sworn (8) Civilian



**Lt. Robert Fowler**  
**Planning & Research**  
Accreditation • Inspections  
EOC • UASI/Grants  
Facility • Vehicles



**Lt. Jeff Nightengale**  
**Professional Standards**  
Cadets • Chaplains  
Personnel & Training • Reserves  
Internal Affairs • PIO



**Courtney Allison**  
**Finance**  
Budget • Grants • Purchasing  
Contracts • Annual Report



**Cindy Nagamatsu-Hanlon**  
**Community Liaison**  
Crime Prevention  
Community Events • Volunteers  
Community Outreach





## Mission Statement

The Mission of the Garden Grove Police Department, through a Community Policing Partnership, is to improve the quality of life in the city and provide a sense of safety and security to the community members.

### **We Value**

#### **Employees, The Department's Most Valuable Resource**

We are dedicated to building the foundation of the Police Department through fairness, respect, and equal opportunity provided to all employees. We are dedicated to providing an enjoyable work environment through open and honest communications, quality leadership, up-to-date training, and mutual support.

### **We Value**

#### **Our Commitment to Protect Lives and Property**

We are dedicated to providing the highest quality of service to protect the citizens of Garden Grove.

### **We Value**

#### **Honesty, Integrity, and Truthfulness**

We recognize that honesty, integrity, and truthfulness are the foundations of our profession. We will constantly strive to maintain the highest standards recognizing their importance in upholding our credibility within the law enforcement profession and the community we serve.

### **We Value**

#### **Professionalism, Cultural Diversity, and the Rights of all Individuals**

We are dedicated to performing our duties in accordance with the Constitution, State laws, and City ordinances, while protecting the rights of all individuals. We will build from the strength provided by cultural diversity within the Department and the community to ensure the fair and equitable treatment of all.

### **We Value**

#### **Community Involvement On All Issues Relating to a Safe and Secure City**

We respond to the needs of the community; therefore the community should have significant involvement in achieving a secure and safe city. Using Community Policing, we will continuously seek mutual cooperation on all community-related problems, reducing the threat of crime and enhancing the quality of life.

## Code of Ethics

**As a Law Enforcement Officer**, my fundamental duty is to serve mankind; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder; and to respect the Constitutional rights of all men to liberty, equality, and justice.

I will keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn, or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life. I will be exemplary in obeying the laws of the land and the regulations of my department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever so secret unless revelation is necessary in the performance of my duty.

I will never act officiously or permit personal feeling, prejudices, animosities or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear of favor, malice or ill will, never employing unnecessary force or violence and never accepting gratuities.

I recognize the badge of my office as a symbol of public faith, and I accept it as a public trust to be held as long as I am true to the ethics of police service. I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession ... **law enforcement.**



The City Council, led by Mayor Dalton, focuses the City's resources and energy on maintaining and enhancing a safe, attractive and economically vibrant city. Although current economic conditions have presented new challenges, the City Council is committed to innovative solutions that will ensure Garden Grove continues to prosper and provide high quality services for its residents.

## City Council

**William J. Dalton**  
Mayor



**Steven R. Jones**  
Mayor Pro Tem



**Dina Nguyen**  
Council Member



**Bruce A. Broadwater**  
Council Member



**Kris Beard**  
Council Member

## About Garden Grove

Garden Grove is a midsize metropolitan city of approximately 17 square miles, centrally located in Orange County. When Orange County incorporated in 1889, the Garden Grove area had a population of about 200. When residents formally decided to incorporate their town on June 18, 1956, Garden Grove had a population of nearly 44,000. Today, the population is over 170,000, making Garden Grove the fifth largest city in Orange County and the 18th largest in the State.

Garden Grove is home to four annual cultural festivals that celebrate the Vietnamese, Korean, Arabic, and American heritage. Garden Grove's Strawberry Festival, celebrating 55 years, is the largest community-based Memorial Day event in the western United States. Garden Grove is conveniently located less than one mile from Disneyland, seven miles from Knott's Berry Farm, nine miles from local beaches, and 10 miles from John Wayne Airport.

The City of Garden Grove has many services to offer its community, including employment assistance, educational programs, recreational programs, and family entertainment. Garden Grove has seven fire stations and 13 field offices, helping to make the city one of the safest places to live in California. The City's staff of over 600 full-time employees is supported by more than 100 community-minded volunteers.



## Chief's Coin for Merit Program



The Garden Grove Police Department continues to hold strong to the belief that no good deed goes unnoticed. For a second year, Chief Kevin Raney hosted a recognition dinner honoring Garden Grove's Good Samaritans—recipients of the Chief's Coin for Merit. "These are the real heroes of our community that number further beyond the 112 recipients the Garden Grove Police Department is recognizing for 2012," says Police Chief Kevin Raney.

Since January 2011, each of the 200-plus members of the Garden Grove Police Department has been issued one coin per year, with instructions to award a coin to individuals demonstrating acts of unexpected kindness or courage.

Here are a few examples of the selfless and courageous acts that earned recognition in 2012:

A citizen approached an elderly woman who was walking into traffic and appeared to be lost. The helpful citizen attempted to walk the woman home, but the woman could not remember where she lived. It was later discovered that the lady suffered from Alzheimer's and had wandered away from home. The family was contacted and was grateful that someone was willing to stay by the elderly lady's side and help her.

Two high school students were walking home from Garden Grove High School when they witnessed a bicyclist get struck by a vehicle. They helped the bicyclist out of traffic, recovered her belongings and remained at the scene to tell police what happened. These two young men demonstrated rare acts of courage and citizenship while others drove by without stopping to render aid.

Police and paramedics were dispatched to a 9-1-1 call of a baby not breathing but thankfully the baby began breathing before units arrived at the house. The caller, a third grader, calmly walked to each officer and gave them a hug and said, "Thank you officers, thank you for coming and helping my baby brother." This young child took it upon himself to dial 9-1-1 for help because no one else had done so when the baby stopped breathing. This little hero said he learned in school to stay calm and seek help during emergencies by calling 9-1-1.

Police were dispatched to a local hotel regarding a child who had possibly drowned. A seven year-old boy said he was swimming in the pool and saw the victim face down on the bottom of the pool. He swam down, pulled the victim out of the water and called for help. His father then began CPR and the victim began spitting up water. They continued CPR until the victim began breathing on his own.

A security guard at a local hotel made a big impact on the reduction of crime at the hotel. He assisted in the apprehension of subjects stealing from the hotel vending machines, guest's luggage, exercise rooms, etc. He took pictures of suspects, license plates and people prowling at the hotel, which have all led to arrests. He takes his job seriously and is always willing to assist the Police Department.

A citizen witnessed a stolen vehicle pursuit, collision and the occupants fleeing. The citizen chased after the male suspect, confronted him and gave him commands to stop. The suspect gave up and remained until officers arrived to detain and arrest him. The helpful citizen stated he felt this was his one opportunity to repay the Garden Grove Police Department, who throughout his life has helped him be a better person.



# Connecting With



**National Night Out** Held on the first Tuesday in August, National Night Out is an annual event designed to strengthen the community by encouraging neighborhoods to engage in stronger relationships with each other and with the Police Department. The goal is to heighten crime-prevention awareness, build support and participation in local anti-crime programs, and most importantly, send a message that our neighborhoods are organized and fighting back. National Night Out has proven to be an effective, inexpensive and enjoyable program to promote neighborhood spirit and police-community partnerships in our fight for a safer nation. It's also the perfect opportunity for neighbors to get to know each other even better.

## Citizen Academy

In the fall of 2006, the Police Department held its first Citizen Academy for Garden Grove residents. This class is designed to teach citizens about the philosophy, policies, and guiding principals of law enforcement, and ethical conduct governing police services in any given community. Citizens who participate in the academy learn about the daily operations of the Department, and the Department benefits by building positive and interactive relationships with the citizens it serves. Since its inception, graduates have been uniform in their enthusiasm and feedback regarding their academy experience, noting how it changed their previous perceptions in a very powerful way and gave them a much deeper appreciation of what the Department deals with on a daily basis. In 2009, the Department added "graduate alumni" classes to provide past participants with updated and timely information, and to help them maintain relationships with the Department and their academy peers. The 2012 Citizen Academy class graduated 16 participants, who are now ready to go into the community and serve as well-informed "citizen ambassadors," educating their peers on how to work together with their neighbors and the Police Department to help keep Garden Grove safe.





# The Community



Chief Raney with a local Cub Scout pack in front of the Police Memorial. The Scouts conducted a flag ceremony at site, and learned how to properly and respectfully handle the American flag.

## Anderson School Appreciation Luncheon

In May 2012, H.B. Anderson Elementary School hosted its second annual Garden Grove Police Department Appreciation Luncheon, as a way to show the schools' appreciation for the Department. This event also allows the Department another opportunity to get out into the community, and continue to strengthen its partnership with city residents.

Every Police Department employee was invited to the school to eat lunch and interact with the students, visit classrooms, and enjoy an opportunity to interact with the community. Upon arrival at the school, each employee was personally greeted and escorted onto campus by one of the students. The campus was decorated with colorful banners and police-oriented artwork, all handmade by the students, as well as handwritten "thank you" letters addressed to the Department.

Principal Lori Rodgers and teacher Sue Broderson organized the first annual luncheon in 2011, and in 2012 Chief Raney presented each of them with the Chief's Coin for Merit for their efforts to help strengthen the community.



## Special Olympics Torch Run

The Law Enforcement Torch Run for Special Olympics is the movements' largest grass-roots fundraiser and public awareness vehicle. At a basic level, the Torch Run is an actual running event in which sworn and civilian law enforcement personnel run the Flame of Hope™ through the city to the Opening Ceremony of the local Special Olympics competition. Members of the Garden Grove Police Department have been participating in this event for many years, as well as other Special Olympics events.





# Connecting With The Community



Social media and emerging technology has not only changed the way society communicates, but also the way policing is done in the 21st century. In response to the evolution of available technology, the Garden Grove Police Department launched several outlets that are free to citizens and allow the Department to interact more with the community.

## Facebook

The Department launched its Facebook page in August 2012. This page connects with the community by posting the latest headlines, useful information and crime warnings. Citizens are encouraged to “Like” our page and check regularly for new stories. The page can be found at [www.facebook.com/gardengrovetpolice](http://www.facebook.com/gardengrovetpolice).

## Nixle

Nixle is a service that allows verified government agencies to send notifications to subscribed residents via phone, text message, and/or e-mail. Residents can also access the notifications online at [www.nixle.com](http://www.nixle.com). Notifications may include emergency alerts, crime warnings or other relevant safety and community event information. Citizens can register to receive notifications through Nixle at [www.nixle.com](http://www.nixle.com).

## CrimeReports.com

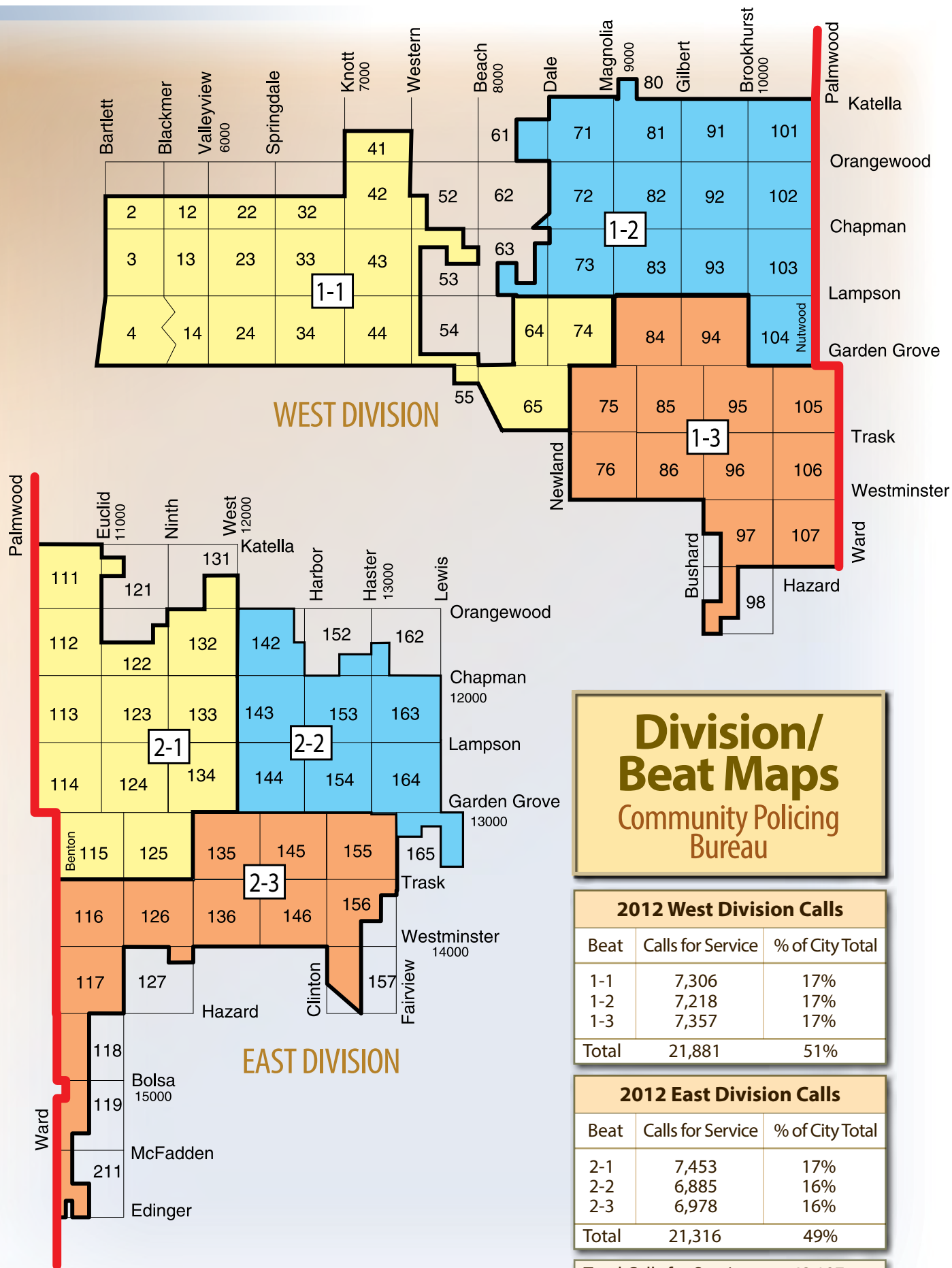
In November, the Garden Grove Police Department was awarded grant monies that allowed the purchase of the CrimeReports.com service suite. This service allows members of the community to obtain current crime statistics in map, list or graphical view. Registered citizens may also create personalized e-mail alerts based on geography, crime types and frequency. Citizens may register or view the incident map at [www.crimereports.com](http://www.crimereports.com).

## Tip Soft

Another component of the CrimeReports.com service suite is Tip Soft. This is an online program that allows citizens to submit tips to the Police Department anonymously. Tips may be submitted via text, the web or through smart phone apps for Android or iPhone. Once the tip is submitted, it is forwarded to the appropriate division within the Department. More information can be found at [www.tipsoft.com](http://www.tipsoft.com).









# West Patrol Division

## Community Policing Bureau

Police officers assigned to the West Patrol Division respond to a variety of calls for service during their shifts. In some cases, officers conduct investigations and make outstanding arrests as a result of responding to a call for service. Other times, officers are proactive and use their observation skills to detect suspicious activity and catch criminals in the act.

The following are a few examples of the proactive police work conducted by the West Division Patrol officers during 2012.

In January, an officer patrolling the Brookhurst and Garden Grove Boulevard area noticed an individual walking near some closed businesses. As the officer approached the subject, he observed that the subject matched the description of an armed robbery suspect from a robbery earlier in the week. Once spotted, the subject took off running and the officer gave chase. After a short foot pursuit, the subject was cornered in a parking structure and began fighting with the officer and other officers that had responded to the scene. After a brief struggle, the subject was taken into custody and found to be in possession of a loaded handgun, pepper spray and a knife. The victim of the original robbery was contacted, and positively identified the subject as the person who had robbed him earlier that week.

In early 2012, several businesses in the city's industrial area (Beat 1-1) were hit by break-ins and thefts from outside storage areas during late night hours. One evening in February, an officer working the graveyard shift spotted a suspicious vehicle driving out of an area near several closed businesses, and noted that it matched the description of a suspect vehicle used in several burglaries in that area. The vehicle was filled with large bales of cardboard boxes, but the officer was unable to determine at that time of night whether or not they had been stolen. The officer arrested the driver for being unlicensed, and impounded the vehicle with the cardboard still inside.

While the officer was concluding his investigation at the police station, other officers were dispatched to a business in the industrial area regarding a burglary. The business owner told officers that someone had cut the padlocks to his storage yard and stole seven bales of cardboard boxes, valued at \$150 each. This very observant patrol officer essentially caught the burglars red-handed, and was able to return more than \$1,000 in stolen property to its rightful owner right away.

In July, an officer was patrolling the area of Imperial and Gilbert, which had recently experienced an increase in vehicle burglaries and thefts.







As he was driving by a parked vehicle, he saw an object on the ground under the vehicle and observed two subjects sitting inside. It also appeared to the officer that the subjects were removing gloves from their hands. After requesting additional officers to respond and assist, the officers detained the two subjects and soon discovered they had just stolen the catalytic converter from the vehicle. He also located an additional stolen catalytic converter in the trunk of the subjects' vehicle, along with additional tools.

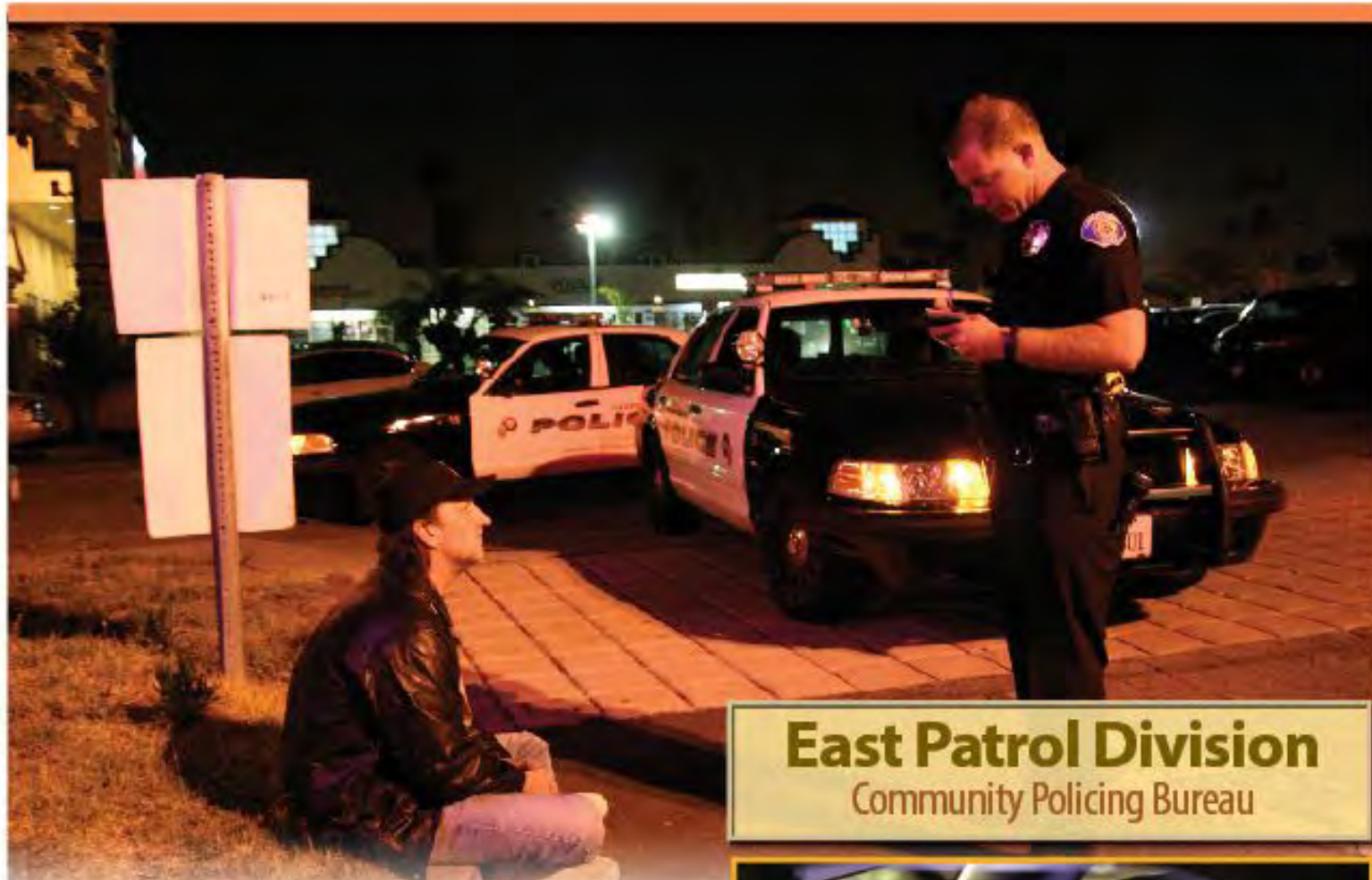
Below are a few examples of outstanding reactive police work by West Patrol Division officers.

In February, officers were dispatched to the area of Brookhurst and Chapman after receiving reports of subjects on the roof of a closed business. When officers arrived, they saw a subject walking away from the business and detained him; a female seen driving from the location was detained a short distance away. When officers checked the roof of the business, they found a third subject on the roof and noticed that a vent cover (which gave direct access into the kitchen of the business) had been removed. Officers then checked the interior of the business and found a fourth subject hiding in a freezer. During the investigation, officers determined that all four suspects had gone to the business intending to steal several flat screen televisions, which the fourth subject had removed from the business walls. All four subjects were arrested and charged with commercial burglary.

In November, officers responded to a residence after a 15 year-old female called 9-1-1 and told dispatchers several subjects were breaking into her home. When the first officer arrived he encountered four suspects, who ran away when he approached them. The officer gave chase but lost the suspects as they scattered and ran through a gated residential complex. A second officer responding to the incident located one of the four suspects as he was running from the area, and took him into custody. Officers contacted the victims and discovered the four suspects had just committed a home invasion robbery. Two of the suspects had been armed with handguns during the robbery, and a loaded handgun was located in a yard where the suspects were last seen. Officers searched the area and located the suspects' vehicle parked nearby, with evidence of the robbery inside. Investigators have identified the outstanding suspects and are actively trying to locate them.







## East Patrol Division

### Community Policing Bureau

In the early morning hours of February 9, 2012, officers observed two men in a suspicious vehicle in the area of Haster and Chapman. Upon making contact, officers saw a shotgun inside the passenger compartment. The suspects were removed from the vehicle and officers located a functional pistol grip shotgun concealed under a blanket in the back seat. Shotgun shells were located on the floorboard as was a dagger under the passenger seat. Both suspects were known violent gang members.

The following week, officers were dispatched to the 11000 block of Jerry Lane in reference to a suicidal subject who was driving in the area while on the phone making suicidal threats. The subject had a history of attempted suicides and the previous December tried to take an officer's sidearm out of his holster. Officers saw the vehicle heading northbound on Harbor at Palm and attempted to follow. The vehicle accelerated and began to run red lights. Officers were able to use the PIT maneuver to stop the vehicle and the subject was taken into custody without further incident.



On March 15th, Communications received numerous calls regarding a female with a knife after chasing people in Twinlakes Park and threatening to kill them. When officers arrived, the female was in the middle of Haster south of Lampson waving the knife while yelling; they surrounded her and ordered her to drop the knife. She began cutting her own throat with the knife so officers deployed a less-than-lethal shotgun, causing her to drop the knife so she could be taken into custody without incident.

Late in the evening on June 3rd, officers responded to reported thefts at several hotels in the Harbor and Chapman area. Upon arrival, officers spotted two males in a blacked out vehicle in a parking lot adjacent to where the thefts had occurred. Officers attempted to stop the vehicle when it fled onto Harbor Boulevard. Officers were led on a high-speed chase and the suspect vehicle ran numerous red lights before crashing on the westbound 22 freeway on-ramp. The driver fled on foot and the passenger was arrested in the vehicle. The driver was later located in an adjacent business complex and taken into custody. Inside the suspect vehicle were multiple third row SUV seats, navigation systems, rear head rest monitors, and iPads. The recovered property was from seven different vehicle burglaries that had occurred in the area.

Two weeks later on a Saturday night, officers were dispatched to a call in the 12200 block of Hampton Avenue, when an elderly couple was awakened from their sleep by a noise coming from the living room. The 65 year-old resident walked into the living room to investigate and was confronted by a large male.

(continued)





The suspect ran out the back of the house, over a fence and onto the roof of a neighboring residence. Numerous officers responded to the area and a perimeter was established. The suspect was removed from the roof and arrested without incident; he was identified as a known violent gang member from Los Angeles, and was on parole for assault with a deadly weapon. Several minutes later, officers found a second male subject running a few blocks away. This subject was identified as a gang member and partner of the suspect inside the house, and was on parole for burglary.

Early on a Monday morning in September, a subject was seen smashing a window to a business in the 12500 block of Harbor Boulevard. Officers responded and surrounded the business and they could hear someone inside a neighboring business. They ordered the subject to exit and got no response, so they made entry into the business and found the suspect hiding inside. This suspect was found to have committed three separate commercial burglaries in the area by smashing out windows to the businesses. Property from all of the victim businesses was recovered nearby and the suspect, who was on parole for burglary, was sent back to state prison.

In October, East Division patrol officers gathered information that a known gang member was possibly in possession of illegal firearms. They conducted a parole search of the gang member's residence, where they found a loaded 12 gauge shotgun and a stolen loaded handgun. Additional ammunition and latex gloves were also found with the guns. The gang member had a prior homicide conviction and was arrested for numerous weapons violations after the search, which could potentially lead to a life sentence.

A few weeks later, officers were dispatched to Main Street regarding a male subject who was armed with a black handgun. When officers arrived, the subject fled on foot towards Garden Grove Boulevard. Officers observed the subject and gave chase. They caught the subject in a nearby parking lot and, after a brief struggle, took him into custody. The black handgun the suspect had thrown to the ground was also recovered.







## Special Investigations Unit

Community Policing Bureau



### 2012 Statistics

Arrests.....	301
Search Warrants .....	96
Labs .....	3
Guns .....	91
Cash .....	\$606,765
Vehicles .....	\$53,200
Property .....	\$35,000
Methamphetamine.....	15.7 pounds
Cocaine .....	59.8 pounds
MDMA.....	10,931 pills



The Special Investigations Unit (SIU) is comprised of undercover investigators who target narcotics-related community problems. Each investigator receives extensive training and develops expertise in the areas of narcotics, vice and organized crime. Officers assigned to the SIU also work closely with different federal, state and local law enforcement agencies to coordinate resources and reduce drug-related crimes in Garden Grove.

Special Investigations Unit investigators received information about a cocaine supplier who was living in Garden Grove. SIU developed information and obtained a search warrant for

the suspect and his residence. When the search warrant was executed, the suspect was detained and SIU investigators located four pounds of cocaine, three pounds of MDMA, 10 guns and \$15,000.00 cash.

In another case, the Special Investigations Unit received information that a suspect was in possession of one pound of methamphetamine. Undercover investigators conducted extensive surveillance of the subject, and requested assistance from another local agency to stop the vehicle when it went mobile. The suspect was stopped in his vehicle, and a pound of methamphetamine was located inside a false compartment inside.

Reducing illegal gambling in Garden Grove continues to be a priority for the Special Investigations Unit. Investigators received information that subjects who operated a cafe were also operating a fully functioning casino inside a residence next door. Investigators obtained a search warrant for both the residence and cafe, where the suspects were detained without incident. The manager of the cafe, who lives in the adjoining residence, was in possession of a large amount of cash, which was seized pursuant to the search warrant. In all, six gambling machines and \$44,000.00 cash were seized, and three subjects were arrested on charges related to illegal gambling.





## Gang Suppression Unit

### Community Policing Bureau

The Garden Grove Police Department's Gang Suppression Unit (GSU) takes great pride in reducing gang violence within the city. GSU is made up of street suppression officers, supported by investigators and the MAGNET unit. These officers have specialized training and experience, and they are dedicated to addressing gang problems in the city. They gain their experience by being on the streets of Garden Grove, patrolling the neighborhoods and areas frequented by gang members. GSU officers talk to and deal with gang members on a daily basis, and work closely with State Parole and County Probation.



In 2012, GSU was responsible for solving numerous violent crimes, including shootings, stabbings and assaults. Members of the gang unit pride themselves on taking the lead in gang-related crime investigations and putting in countless hours of hard work. Because of their knowledge and perseverance in dealing with hard core gang members, GSU officers were responsible for putting numerous violent street gang members in jail and keeping them off the streets of Garden Grove. There were no gang-related homicides this year in Garden Grove.

Graffiti is always an issue so, to combat the problem, a graffiti investigator is also assigned to work suppression. He is supported by the other GSU officers and works closely with the Youth Service Unit, the school district, and the graffiti removal team from Public Works. GSU officers routinely attend school district meetings and work directly with the high schools and junior high schools within Garden Grove Unified School District.

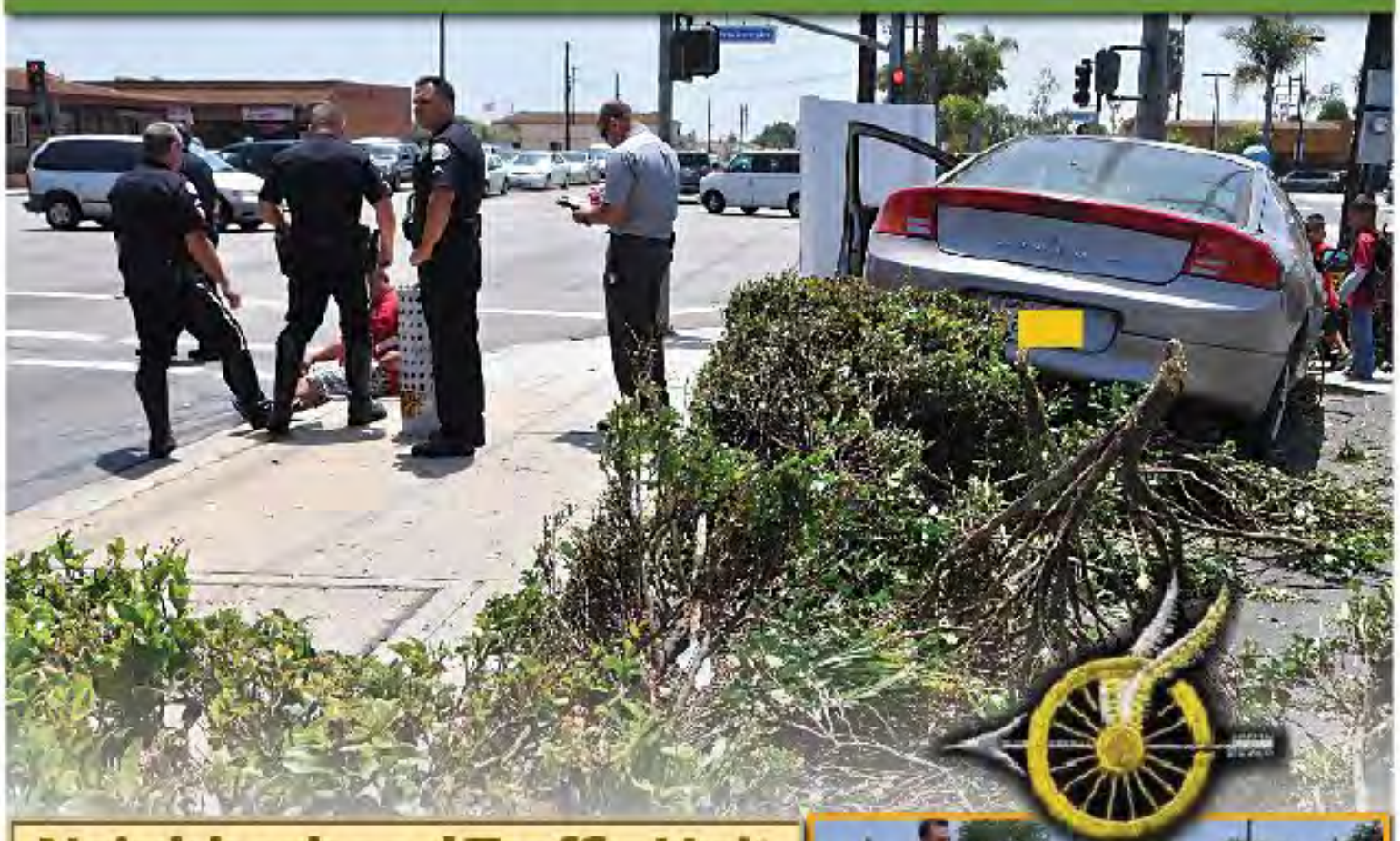
Throughout the year, GSU provides gang awareness training for civic groups, community meetings and school programs for students. GSU also participated in the GRIP (Gang Reduction Intervention Partnership) program, which was implemented by the District Attorney's Office. The program focuses on working closely with elementary school and middle school children and their parents to educate them about gangs.

In May, GSU held their annual gang sweep prior to the Strawberry Festival, which was a huge success. With the help of local and federal law enforcement agencies, 84 arrests were made, and several guns and narcotics were recovered.

GSU is supported by civilian staff as well, including an investigative aide, a Reserve Officer, a Police Office Aide, as well as an Assistant District Attorney and a District Attorney Investigator.

During 2012, GSU made over 650 arrests, served more than 30 search warrants, removed 25 guns from the streets, and completed over a thousand field contact cards. GSU officers were also responsible for testifying and successfully convicting more than 30 gang members who were sent to State prison.





## Neighborhood Traffic Unit

### Community Policing Bureau

The Neighborhood Traffic Unit (NTU) is tasked with conducting enforcement and education activities related to citywide traffic and parking issues. The NTU achieves these goals through collaborative partnerships with other city departments, allied law enforcement agencies, non-profit groups, local school districts, and outsourced vendors.

The Garden Grove Police NTU is comprised of: six motor officers; one accident investigator; one full-time officer assigned to the red light photo enforcement detail; one Master Reserve Officer assigned to tow hearings and predatory towing complaints; one Community Service Officer (CSO) assigned to the vehicle abatement program; and one traffic sergeant who supervises the unit.



DUI enforcement continues to be a top priority for the Police Department. Drunk and drugged driving are among America's deadliest crimes. The presence of drugs in fatal crashes (both alone and in combination with alcohol) has increased steadily for the last five years. In response to the increase in cases involving DUI drug incidents, the Department sent two officers through comprehensive training in drug impairment recognition. These Drug Recognition Expert (DRE) officers can now assist in the successful prosecution of DUI drug cases, and work closely with the Orange County District Attorney's Office to ensure the filing appropriate charges for offenders. Additional officers will be scheduled for the DRE training in 2013.

The NTU targets areas in the city where traffic problems are prevalent, and traffic issues at schools are always a top priority for the unit. By educating the parents, maintaining high-visibility enforcement and adding new signage, the NTU continually works to keep the school zones safe for children. The NTU also conducted 12 school safety presentations during 2012, teaching students about driving under the influence (DUI) and bicycle and pedestrian safety.

The NTU continues its years-long partnership with the California Office of Traffic Safety (OTS) for a number of years, to use grant funding to enhance traffic-related enforcement. In 2012, the NTU applied for and was awarded approximately \$235,000 by OTS. These funds allowed the NTU to conduct specific traffic-related enforcement programs to combat drunk driving, distracted driving, collision-causing infractions, and unlicensed or suspended drivers. These programs included 17 DUI checkpoints, 18 DUI saturation patrols and two DUI warrant operations. During 2012, NTU officers arrested 235 drunk drivers, and were recognized for their enforcement efforts by both the Department and Mothers Against Drunk Driving. The message is clear: "If you drive drunk in Garden Grove, you will be arrested."





The Mounted Enforcement Unit (MEU) is comprised of officers who, in addition to their regular assignments, work as a mounted officer.

The MEU is part of the Orange County Regional MEU (OCRMEU). The agencies involved share resources to staff a variety of events in the various jurisdictions for which each agency provides police services. This also allows each agency to draw on a much larger contingent of mounted officers for large crowd control episodes, when the need arises.

In 2012, the MEU worked the Garden Grove Strawberry, Arab-American and Tet festivals, Concerts in the Park, and patrolled high crime areas of the city. Officers were also deployed to assist agencies in other cities in the county during major events or disturbances.

This year the MEU is mourning the loss of retired police mount, Buford. Buford was a Belgian Draft horse and had been a police mount for nine years before he retired from service in January 2012.

## Mounted Enforcement Unit

Community Policing Bureau



## Canine Unit

Community Policing Bureau

Officer Rory Helms and K-9 Lazlo have been the Garden Grove Police Department's K-9 unit for the past 3½ years. Lazlo is cross-trained in both suspect apprehension and narcotic detection, and he is often deployed during situations where it would be too dangerous for an officer to attempt contact with a suspect.

Officer Helms and Lazlo work a regular patrol shift and routinely assist on calls for service such as alarms, in-progress felonies and some misdemeanor crimes. The K-9 unit is also a valuable resource for many of specialty units within the Department, including SWAT, Special Investigations, Career Criminal Apprehension Team, and Gang Suppression.

At times, suspect searches can cover an area as large as one-half square mile; this type of search requires the use of multiple K-9 units. Orange County has an excellent mutual aid program where law enforcement agencies share resources, including K-9s. In 2012, the K-9 unit searched for two suspects who were involved in a robbery and high speed vehicle pursuit. The search took three hours and went through approximately 50 residential back yards. Six additional dog teams from other agencies were called in to assist with the search.



### 2012 Statistics

Dispatched Alarm Calls	363
Searches	405
Narcotic Finds	28
Suspect Surrenders	13





During 2012, the Special Weapons and Tactics (SWAT) team, along with the Hostage Negotiation Team (HNT), successfully handled two call-outs involving barricaded subjects who were armed and wanted for criminal acts. The first incident involved an elderly man who said he was armed, and threatened to shoot two patrol officers that responded to a domestic violence report at this residence. The HNT tried for several hours to communicate with the man but got no response. SWAT finally made entry and found the subject was asleep, and took him into custody without incident. The second incident involved a subject wanted by the US Marshals, who was tracked to Garden Grove and refused to exit the location where he was found. Based upon his criminal history and the likelihood he would be armed, the SWAT team and HNT were activated. The HNT was able to negotiate with the suspect, who walked out of the residence and was taken into custody by SWAT officers. In addition to call-out situations, the SWAT team also worked four festivals, provided dignitary protection, served high risk warrants, and provided training. The team also spent several days training in large-scale venues, including live-fire structures and a mock town the size of downtown San Diego.



## Hostage Negotiation Team

### Community Policing Bureau

The Garden Grove Police Hostage Negotiation Team (HNT) was formed in 1978, and has since grown to a 12-member roster. Officers assigned to the team are experienced veterans from Patrol and the Investigations Bureau. Officers interested in a position on the team must successfully pass a rigorous selection process prior to being appointed.

During 2012, the HNT was deployed to calls involving barricaded, suicidal subjects who threatened to shoot officers on scene. In one instance, negotiators dealt with a subject who was physically ill. By maintaining constant contact, negotiators were able to tire him, giving tactical officers an opportunity to take him into custody without incident. In another case, the negotiator convinced the suspect to surrender by telling him he could smoke a cigarette once he surrendered.

The HNT works closely with Orange County Mental Health, and benefits from their expertise when dealing with subjects suffering from mental health issues. Clinicians from their Psychiatric Emergency Response Team (PERT) can provide behavioral assessments and information to HNT officers, which helps them formulate their approach to establishing a rapport with suspects. Garden Grove Police Department is one of only four Orange County agencies to have PERT clinicians work in the field with patrol officers.





## Resort Services Team

Community Policing Bureau



The Resort Services Team is a specialized team of officers dedicated to tourism safety and security in the International West Resort District. The District has nine resort hotels and five restaurant chains within its 520 acres. In 2012, more than 16.3 million people visited the Anaheim/Garden Grove resort area, accounting for approximately \$7.75 billion in spending.

The Garden Grove Resort Services Team is comprised of one full-time officer, one part-time Master Reserve Officer and one sergeant, who supervises the team. However, a number of other Department resources are frequently utilized to enhance police presence in the area, including: Reserve Officers, Bicycle Patrol, Mounted Enforcement, and Volunteers in Policing (VIPs).

During 2012, the team attended several training conferences, which provided the unit with timely and relevant information about current regional and global trends in tourism and resort safety. The 11th Annual California Tourism Safety and Security Conference was also held in the International West Resort District, and the Resort Team played an important role in the events' success.



## Terrorism Liaison Officer Program

Community Policing Bureau



The mission of a Terrorism Liaison Officer (TLO) is to serve as a conduit of information between members of the public safety community, public/private sector, citizenry and the US Government, in the fight against terrorism, both foreign and domestic. A TLO is any peace officer, firefighter, state investigator, federal agent, military investigative personnel, or anyone working closely within the public safety/homeland security community, who has been properly certified by the appropriate Regional Terrorism Threat Assessment Center (RTTAC).

TLOs attend monthly Orange County TLO meetings, where training is presented and information is exchanged, and they also attend advanced/specialized training throughout the year. In 2012, Garden Grove Police TLOs made three presentations to the business community, citizens, and fellow officers. These presentations included how to identify suspicious activities/behaviors; terrorist training and operational behavior; first responder safety, and tactics in response to a possible terrorist incident.



## Crime Analysis Unit

### Community Policing Bureau

The Crime Analysis Unit (CAU) is comprised of one full time certified crime analyst. Crime analysis is a law enforcement function involving systematic analysis and identification of crime patterns and crime trends. The CAU is responsible for preparing statistics, data queries and maps, as well as analyzing beat and shift configurations. The unit also prepares information for community and court presentations, answers questions from the public and the press, and provides data and information support to the Police Department.

During 2012, CAU identified various trends and series that led to a reduction of several crime trends and the arrest of several suspects. One of the many trends and series was the auto theft and recoveries that occurred in one district on the east side of the city. Between January 1st and April 24th, fourteen (14) vehicles were stolen and twenty (20) were recovered. Nine vehicles were recovered between April 1st and 24th alone. As a result, officers set up surveillance in the area and arrested several subjects that lived nearby. Since those arrests, auto thefts and recoveries decreased dramatically in the area.

CAU identified a series of commercial "window smash" burglaries in beat 1-3 on the west side of the city. The suspect smashed windows and took cash from the business cash registers. Extra patrol was requested in the area. Crime Prevention assisted in distributing letters to business owners, which were drafted by CAU, and translated in different languages. The letter advised business owners to take all the cash out of the cash register at the end of the day and leave the tray open, to indicate that there was nothing valuable inside. Surveillance was conducted in the area and several subjects were contacted and arrested. As a result of these combined efforts, commercial burglaries decreased in the area.

Another series involved vehicle burglaries in beat 1-3. The suspect(s) smashed the vehicle windows and took items left in plain sight. Most of these burglaries occurred during lunch and dinner hours at shopping centers and, on several occasions, a suspect driving a white Range Rover was seen committing these crimes. One of the victims obtained the suspect's license plate, which led to the suspects' arrest and the recovery of hundreds of items of stolen property.



## Jail Operations

### Community Policing Bureau

The Garden Grove Police Department contracts the operation of its jail facilities with The GEO Group, Inc. (GEO). Contracting out these services has allowed the Police Department to concentrate much more of its efforts on community safety instead of expending energy and resources on jail operations. By utilizing GEO personnel, the sworn police officers are able to process arrestees and return to their field duties in as little as 20 minutes. This, in turn, has increased their availability to handle additional calls for service.

In 2012, GEO jail staff processed 6,492 arrestees, allowing officers to return to the streets faster to provide quality service to the community. In addition to the arrestees, GEO personnel handled the processing of 604 narcotic and sex offender registrants, which would have otherwise had to be handled by a Community Service Officer.

### 2012 Statistics

Adult Bookings.....5,617  
Juvenile Bookings .....875  
Registrants processed.....604







## Community Service Officers



The Community Service Officer program was established in order to allow patrol officers to direct their efforts toward suppression of criminal activities. Community Service Officers (CSOs) are both part-time and full-time civilian employees who perform many duties that were once handled by sworn officers. These highly trained individuals are invaluable to the Department and the community, and the work they do allows sworn officers to spend more time on proactive policing efforts. Typical duties of a Community Services Officer vary depending upon the assignment. Assignments can include the following specialized areas:

**Alarm Coordinator:** responsible for administering the Alarm Ordinance and working with residents and businesses regarding violations and alarm fees, as well as the Department cost recovery program.

**Fraud Investigations:** works closely with detectives to develop leads, conduct follow-up investigations and pursue complaints against suspects. The ability to write reports sufficient to obtain complaints through the District Attorney's office is essential.

**Court Liaison:** works closely with the District Attorney and Public Defenders' offices to file complaints, deliver subpoenas, maintain calendars and logs and notify officers of court appearances.

**Crime Prevention:** speak to community groups about crime prevention topics, works with police volunteers, and assists sworn officers with preventative policing efforts.

**Field Report Writers:** work side by side with police officers to investigate and document crimes that have occurred where the suspect has left the scene. In 2012, Field CSOs wrote more than 4,000 reports.

**Front Desk:** responsible for report writing, vehicle releases, fingerprinting, and a myriad of other duties. The front desk CSO takes cold crime reports and answers questions, releases reports and makes referrals for the public who come to the police department.

**In-Car Video System (IVS):** Maintain files and perform basic maintenance and repairs on the all-digital in-car video recording system.

**Investigative Aides:** assist Investigators with initial and follow up investigation of criminal cases, keep investigative notes, contact crime victims, witnesses, and others involved in these cases, and other duties as assigned.

**Property and Evidence:** responsible for organizing, processing and recording the intake and release of property and evidence.

**Vehicle Abatement:** responsible for work within the Neighborhood Traffic Unit for the purpose of abating abandoned and illegally stored vehicles within the City limits of Garden Grove.





Despite rising crime rates statewide during 2012, the Crimes Against Persons Unit (CAP) did a great job staying on top of the crimes against people living in and/or visiting Garden Grove. Detectives assigned to the unit investigated numerous crimes and addressed the crime trends impacting Garden Grove. For example, a unit effort was put forth to investigate a jewelry store robbery. With a few lucky breaks, three suspects were taken into custody without incident as they were leaving a local motel during a surveillance. Orange County Sheriff's detectives, San Diego Police detectives and Garden Grove detectives had all developed cases on the suspects, ranging from robbery and burglary to credit card fraud.

During 2012, the sexual crimes detectives became a part of Internet Crimes Against Children (ICAC), which works to make the Internet a safer place for children. Detectives have assisted outside agencies with tips and have investigated local cases that resulted in several significant arrests of registered sex offenders.

CAP detectives made significant progress on three cold homicides. One is a 1961 case involving an outlaw motorcycle gang. In another cold case, known as the "Neufeld" case, a significant lead was investigated which led detectives to New Haven, Connecticut. This case is still being looked at and detectives believe they may be close to solving

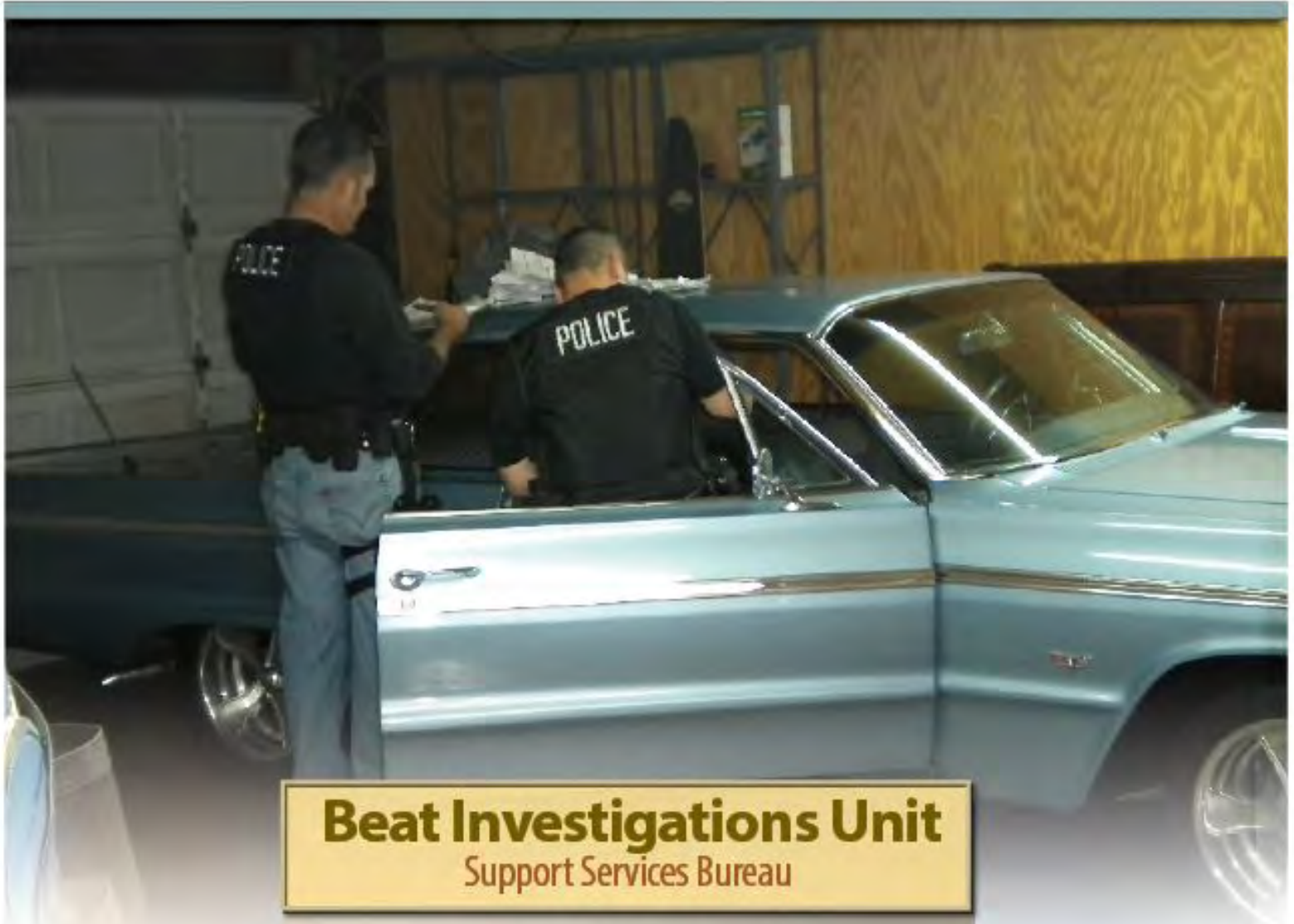


the crime. In 1999 two unsolved homicides occurred at two different auto part stores, and may or may not have been related. Recently a tip was developed that has led detectives to open each of the cases, with the hopes that the lead will result to an eventual arrest.

Detectives assigned to CAP are often tasked with providing training in various aspects of investigations. During 2012, detectives provided domestic violence training for the entire department, new officer orientation for recent academy graduates, and several training bulletins were authored by CAP detectives.

CAP detectives make it a priority to assist officers from other units within the department, as well those from other agencies, when needed. They have also effectively utilized outside resources to combat a problem. For example, detectives worked with officers from the Special Investigations Unit, Career Criminal Apprehension Team, Patrol, and the Westminster Police Department to address a subject who was a potential threat to an elementary school. Working together, officers were able to eliminate the threat and get the subject the help he needed through Adult Protective Services.





The Beat Investigations Unit (Beats) is a branch of the Support Services Bureau and is responsible for investigating a variety of property crimes, such as burglary, theft, identity theft, auto theft, and many others. Beats is staffed by one sergeant, seven sworn Investigators, one civilian Investigator, an Investigative Aide, and a Community Service Officer.

Beat Investigators operate in two-person teams, each team specializing in a specific crime classification. The four teams are assigned to the following classifications: burglary, auto theft, fraud and identity theft, and theft/ miscellaneous crimes. One Investigator from each team handles crimes that occurred in the East Division of the city while the other handles the West Division crimes, within their specific crime classification.

During 2012 the Beat Investigations Unit received a total of 6,216 crime reports to examine and investigate. Of those, 2,045 reports were assigned to specific Investigators because there were leads to follow up on, or further investigation needed to be done to successfully prosecute the perpetrator. Every crime report taken by a uniformed patrol officer is assigned to an investigator, who is responsible for reviewing the reports, conducting necessary follow-up investigations, and then either arresting the suspect or presenting the case to the District Attorney's Office for prosecution. Residents not only benefit from having an investigator that is committed to their neighborhood, but also someone who is an expert in handling a specific type of crime. Below is an example of a case handled by Beat Investigators.

In October, an investigator assigned to burglary cases opened an investigation into a series of vehicle burglaries where a suspicious Range Rover had been seen in the area of each theft. A primary suspect was identified as being responsible for the burglaries. The investigator learned that the suspect lived in Anaheim and obtained a search warrant for the house. When Beat Investigators served the search warrant, several hundred pieces of stolen property were located in the residence, all determined to be from vehicle burglaries. Among the items located were a handgun, a taser, 119 driver's licenses, 241 credit cards, several hundred purses, wallets, backpacks, suitcases, and nearly \$100k cash. Thus far, Investigators have located victims from Garden Grove, Westminster, Cypress, Los Alamitos, Buena Park, and Los Angeles County.

The suspect and his female juvenile companion were arrested. The male suspect was charged with numerous counts of burglary, possession of stolen property, unlawful sexual intercourse with a minor, and possession of child pornography, and he was held on \$250k bail. The investigator's persistence led to the arrest of one of the most prolific vehicle burglars ever apprehended by the Garden Grove Police Department.





During 2012, acting on information from confidential sources, the Career Criminal Apprehension Team (CCAT) identified and arrested numerous suspects. The suspects were wanted for a variety of crimes, including robbery, fraud, counterfeiting, commercial burglaries, and auto theft. Along with these crimes, CCAT actively located and arrested wanted parolees at large, “second strike” criminals and violent offenders.

## Career Criminal Apprehension Team

Support Services Bureau

Throughout the year, CCAT took a proactive role to address the challenges created by the California Public Safety Realignment program (AB109). CCAT held two sweeps in 2012, which involved several teams of officers and Probation personnel that targeted specific subjects. In the two sweeps, approximately 115 locations were targeted and 27 arrests were made. CCAT officers have developed a good working relationship with the Probation officers involved in the AB109 program, and they assist Probation on a monthly basis with home checks and supervised visits.

CCAT assisted the Crimes Against Persons Unit in investigating a series of robberies in which suspects were targeting prostitution clients and impersonating undercover officers. CCAT did follow-up investigation and located one of the suspects in a residence in Midway City. When a search warrant was served on the residence, one suspect was arrested and additional suspects were identified.

In another case, CCAT officers obtained information about a gang member involved in a counterfeit money scheme who was possibly in possession of a handgun. The suspect was tracked down and arrested inside an apartment, where officers also found two additional gang members on parole, counterfeit money, narcotics, and items used for sales of heroin. A total of four suspects were arrested, two of whom were “second strikers.”

Information was developed about a third strike candidate suspect, who was on parole for a gang-related homicide in Los Angeles county, possessing a firearm and committing street robberies. As CCAT officers attempted to contact the suspect he began to flee and physically fight with officers. During the fight, the suspect attempted to retrieve a handgun that was concealed in his waistband. The suspect was subdued and taken into custody and later accepted a plea deal for 10 years in prison.

CCAT officers observed two gang members, one of whom was armed with a knife, rob a subject standing on a street corner. The armed suspect lunged at the victim as CCAT officers surprised the suspects and took them into custody. The victim was being robbed of his bicycle and personal items such as money and a cell phone.





The Youth Services Unit (YSU) is part of the Support Services Division, and consists of one sergeant, four School Resource Officers (SROs) and two juvenile crime detectives. The SROs provide a presence at the seven intermediate schools and seven high schools in the city, whose combined enrollment totals approximately 15,000 students. The two detectives assigned to YSU investigate all juvenile-related crimes occurring in Garden Grove, as well as missing/runaway juveniles.

For many years, the YSU has worked closely with the Boys & Girls Club of Garden Grove (BGC GG) Family and Youth Outreach Program (FYOP), and annually refers approximately 300 juvenile criminal cases to their diversion programs. Three Orange County Probation officers work out of the YSU building, which is used as a reporting center for their probationers. This allows the probation officers and YSU to have immediate access to one another and to share information, while reinforcing to each probationer and their family the close working relationship between the two agencies.

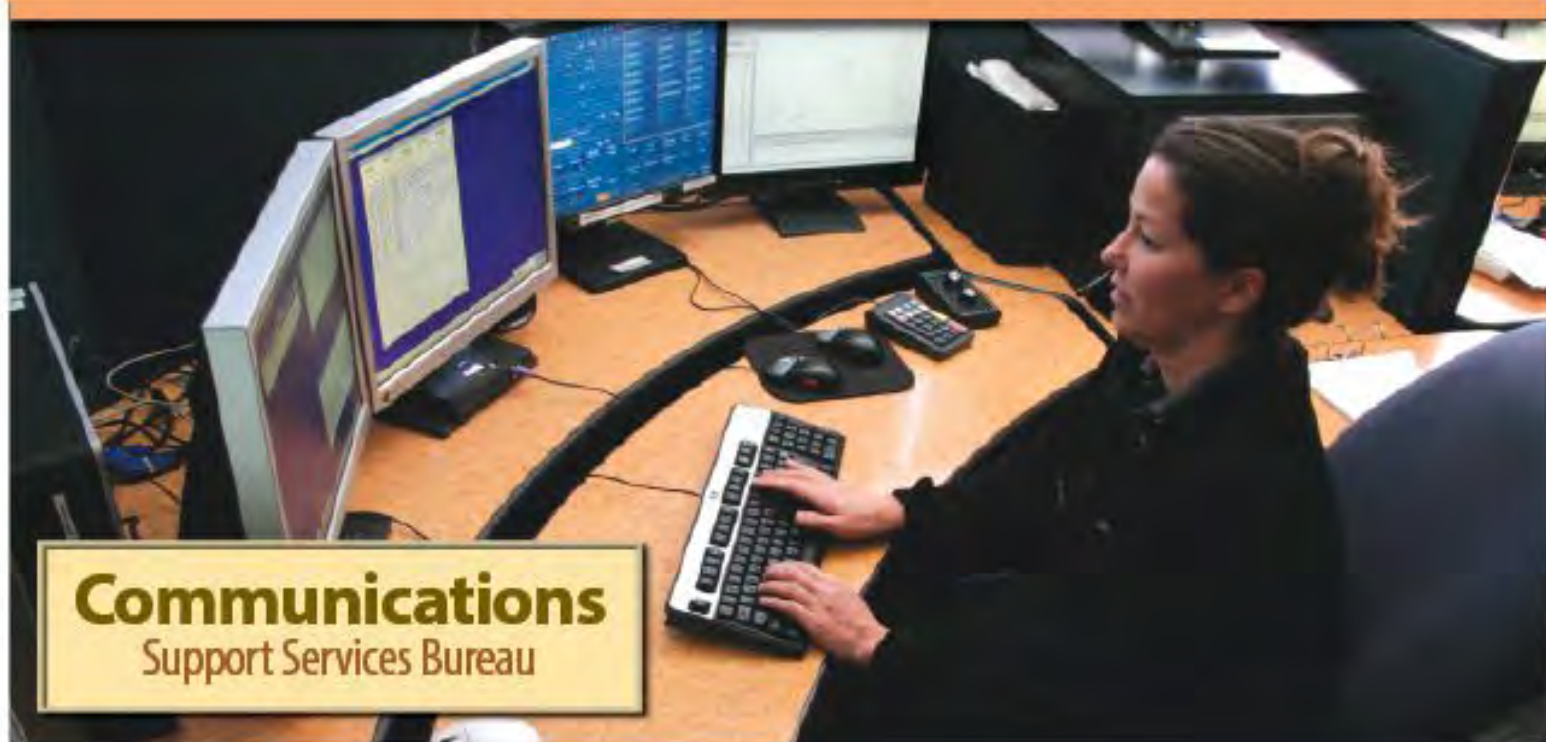


YSU staff actively participate with the Gang Suppression Unit and Orange County District Attorney personnel providing Gang Reduction Intervention Program (GRIP I and GRIP II) training, monitoring and guidance to fourth- and fifth-graders in four Garden Grove elementary schools. IN 2012, YSU participated in over 40 GRIP events. YSU also works with the Garden Grove Unified School District (GGUSD) Outreach Coordinator to conduct drug awareness, DUI awareness, anti-bullying, and at-risk behavior presentations to parents of GGUSD students.

Much of how YSU operates is centered on prevention, community outreach and intervention, while still holding minors accountable for their criminal conduct. Research has shown that students who are truant frequently engage in dangerous and or illegal behaviors. The School Resource Officers are the Department's primary truancy accountability team. Each year, they actively seek truants and transport them to the Truancy Reduction Center (TRC), which provides the truant child and child's family immediate intervention and counseling resources through the BGC GG.

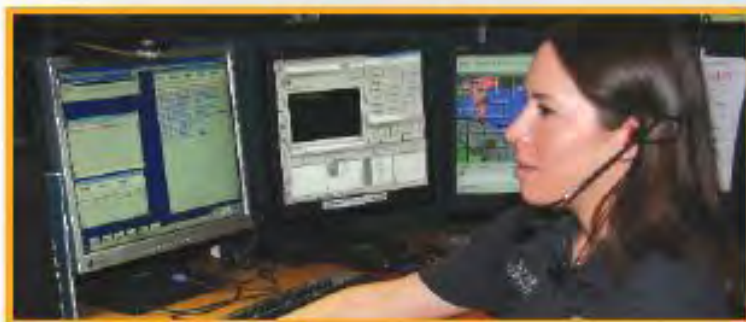
Another significant YSU responsibility is to investigate all graffiti crimes that occur in Garden Grove. Millions of dollars in graffiti-related property damage is done in the city each year, and graffiti tops the list of citizens' "quality of life" concerns. The YSU staff, with guidance from the City Attorney, was able to establish a civil fine program to hold juvenile graffiti offenders and their parents/guardians responsible for repaying the costs associated with their crimes. Under the program, the offender and their parents/guardians are issued a fine for the graffiti offense, then they are billed for costs incurred by the City to clean up or repair the damage.





## Communications

### Support Services Bureau



The Dispatch section of the Communications Division operates 24 hours a day, seven days a week. It is responsible for answering incoming non-emergency and 9-1-1 lines, allocating resources and supporting field operations.

After a phone call is received, Dispatchers analyze the circumstances and determine whether or not police services are needed. If a response is necessary, the Dispatcher enters a call for service in the computer aided dispatch system (CAD) and prioritizes the call by assigning a type code. Once the incident is entered it becomes visible to the radio dispatcher, who reviews the circumstances and dispatches the appropriate units over the radio system according to priority. The radio dispatcher is then responsible for updating information and providing support for field requests until the call incident is resolved or closed.

2012 Total Calls			
	9-1-1	Non-Emergency	Total Calls
Incoming	57,233	107,690	164,913
Outgoing	0	57,302	57,302
<b>Total</b>	<b>57,233</b>	<b>164,992</b>	<b>222,215</b>
Percentage of Calls Answered Within 2 Rings	97%	97%	

Dispatchers are unique individuals with a very particular set of skills and abilities. It is a career that not everyone is suited for, and takes an extreme amount of compassion, reasoning, dedication, and focus. In order to become a Dispatcher, candidates are subjected to a rigorous hiring process. Once they have successfully passed each of the hiring requirements they are moved to the internal training program, which can sometimes take in excess of a year to complete. In addition to training within the dispatch center, each new Dispatcher is required by the State of California to complete a three-week academy. If a Dispatcher successfully completes the training process, they must receive a minimum of 24 hours of State-approved training every two years.



One of this year's highlights in the Communications Division was Communications Shift Supervisor Brandy Park receiving the Employee of the Quarter award for the first quarter of 2012. Brandy was acknowledged for her professionalism, enthusiasm and dedication to her unit as well as the Department. Brandy not only serves as a full-time working Dispatcher, but as a Tactical Dispatcher for the SWAT Team and an Explorer Advisor to the Department's Explorer Post.

The second section of the Communications Division, Ordinance Coordination, is responsible for the administration of many cost saving and cost recovery programs for the City. A single Community Service Officer, is solely responsible for the various duties of this section.



In addition to answering a myriad of questions from the public, the Front Desk staff is responsible for taking crime reports through walk-in visits or telephone calls to the Department. They process releases for impounded and stored vehicles resulting from arrests, unlicensed drivers, illegal parking, and recovered stolen vehicles, as well as issue copies of reports, sign off citations, verify Vehicle Identification Numbers (VINs), and accept subpoenas. Front Desk personnel set appointments for and process Live Scan fingerprints and assist the Records Warrant Specialist in registering and fingerprinting all convicted sex, arson and drug offenders.

Two full-time civilian Community Service Officers (CSOs), Cadets, and two part-time Master Reserve Officers (MROs) who serve as sworn Desk Officers, provide courteous and professional service to people who come to the Police Department public counter.

During 2012, a system was installed to allow staff to accept credit cards for payment, in addition to cash and checks. This technology enables the Front Desk to further enhance its mission, which is to provide courteous and professional service to people who come to the public counter.



## Front Desk Support Services Bureau



## Records Support Services Bureau

The Records Division is at the heart of the Police Department's information processing and a critical part of its daily support functions. The Records Unit is a 24-hour, seven day a week operation responsible for maintaining the security and confidentiality of all police reports and citations. Staffed by uniformed civilian Records Specialists, many of whom are bilingual, the Records Unit is able to assist the City's diverse communities.

Records Specialists are required to operate a variety of computer systems, including internal records management systems, CAD, and the California Law Enforcement Telecommunications System (CLETS) databases. CLETS provides access to federal, state and local information regarding wanted and missing persons, restraining orders, stolen vehicles and property, and vehicle operator and registration information. An officer's decision to make a car stop or arrest a subject is frequently based upon information provided by Records personnel after conducting a database search.

In 2012, Garden Grove Police personnel generated approximately 19,000 crime and arrest reports, in addition to citations, field interviews, warrants, restraining orders, and other legal documents. Overall, the Records Unit is responsible for maintaining the security and integrity of over 250,000 documents.

The division's Warrants Specialist is responsible for maintaining the status of all warrants issued by Garden Grove Police Department, ensuring due diligence in their service. The Warrant Specialist is also responsible for processing certain permits required for select occupations, and processing narcotics and arson registrants. The Division's Traffic and Systems Specialists enter statistical data, ensuring that it is accurately reported every month through the Department's participation in the national Uniform Crime Reporting (UCR) database.

An integral part of the Records Division is the Court Liaison Office, located at the West Justice Center. With the assistance of a part-time Specialist, the Court Liaison works directly with police investigators, Deputy District Attorneys and other Orange County court personnel. The Court Liaison Office processes subpoenas, ensures that all cases are filed within stringent timelines, contacts police employees required to report to court, and monitors the status and disposition of court cases.

A major accomplishment in 2012 was completion of phase one of the Department's automated report writing system. The project has resulted in more efficient methods for creation, storage, retrieval and distribution of crime and arrest reports. Phase two, to begin in 2013, will include additional automated police report forms, citizen online reporting and point-of-sale components.



## Forensic Services Unit

### Support Services Bureau

The Garden Grove Police Department has contracted with the Orange County Crime Lab for forensic services since 1996. A Senior Forensic Specialist is assigned to work on-site at the Garden Grove Police Forensic Services Unit (FSU) office. Under the contract, Forensic Specialists conduct latent print comparisons, process evidence and respond to major crime scenes. Laboratory processing and immediate call-out services are provided by the Orange County Crime Lab in Santa Ana.

The Orange County Crime Lab is accredited through the American Society of Crime Laboratory Directors – Laboratory Accreditation Board, and maintains ISO Accreditation through the International Organization of Standardization.

Forensic Specialists are highly trained and have the most advanced equipment and expertise available, to investigate crime scenes and conduct forensic examinations. Forensic Specialists consider requests for major crime scene responses a top priority, and their meticulousness contributes to the success of the Department's criminal investigations.

#### Forensic Specialist Services Provided In 2012

Field Call Responses	43
Evidence Processing Work Requests	143
Latent Print Cases Searched Through AFIS	201
Prints Identified Through AFIS	43
Print Comparisons Completed	36
Cal-ID 10-print Searches Performed	110
Cal-ID 10-print Identifications	59
Photos Uploaded in 2012	63,710

## Property & Evidence

### Support Services Bureau

The Property and Evidence Unit (P&E) consists of two full-time Community Services Officers and two part-time Cadets. While the control of property is complex, each member of the team is responsible for certain assignments, such as intake of property and disposal of evidence once all legal retention requirements are met.

P&E is responsible for safekeeping all property seized and retained by patrol and investigative staff. As technology advances, increased emphasis is being placed upon the use of trace, biological, and latent evidence. Members of this unit must store and maintain this type of evidence according to strict guidelines. Accounting for every item, at all times, is the heavy burden placed upon this unit.

In late 2012, P&E was able to purchase a new state-of-the-art 400 square foot DNA evidence freezer. The old freezer, which is still in use, was unable to hold the large volume of DNA evidence that now gets collected on a regular basis. The DNA freezer was purchased using Prop 69 funds from the State, as were a DNA refrigerator and evidence drying cabinet.

#### Property & Evidence 2012

Items Booked	13,865
Cases Booked	5,312
Items to/from Lab	4,947
Cases to/from Lab	2,958
Hours for Lab	504
Items Released	975
Items Destroyed	5,172
Cases Destroyed	2,377





One of the primary responsibilities of the Professional Standards Division (PSD) is the delivery of both mandated and advanced training for both sworn and civilian Police Department personnel. During 2012, the PSD monitored the academy training of six new recruit officers, delivered 24 hours of P.O.S.T.-mandated training to police officers, and updated the Training Needs Assessment manual to reflect up-to-date education requirements for each position within the Department. Members of PSD also collaborated with other divisions in the Department to consider future training topics and develop curriculum.

The Professional Standards Division is also responsible for ensuring the Department maintains sufficient staffing levels throughout the year, which involves planning for future staffing needs, organizing recruiting events, and collaborating with other City personnel during recruiting and hiring processes. During 2012, ongoing federal- and state-level economic woes continued to prevent the Department from hiring additional personnel beyond the staffing limit of 159 sworn police officers. Recruitment all but came to a standstill during the first seven months of 2012; however, the PSD was able to conduct an in-house recruitment in August 2012, to fill three police officer positions that became vacant during the year. As a result of the recruitment, three Police Cadets were promoted to Police Recruits and graduated from the Police Academy in early 2013. The PSD was also able to recruit and hire a Police Records Specialist, to fill a vacancy created by retirement.

In addition to supervising PSD employees, the lieutenant assigned to the Professional Standards Division also serves as the Police Department's Public Information Officer (PIO). The PIO provides information to media outlets by generating news releases, holding press conferences and acting as Department spokesperson and media liaison to disseminate agency-related information to inform and educate the public.

## Professional Standards Division

Administrative Services Bureau







The Garden Grove Police Department Volunteers in Policing (VIP) program celebrated its 18th anniversary in November with a corps of 30 volunteers. VIPs perform more than 31 different assignments and provide assistance at numerous events and with special projects. To date, the VIPs have contributed nearly 90,000 hours to the city, which equates to a little over two million dollars worth of dedicated time and talent. In 2012, specially trained field volunteers continued to conduct patrol checks in the Resort Area and West Industrial Business Park. This highly successful outreach serves as an excellent community relations tool, while simultaneously providing a very visible law enforcement profile. The VIPs' diligent presence there has helped to drastically reduce vehicle-related crimes by providing vehicle owners with "Courtesy Crime Warning" cards, which tell citizens how to keep their vehicle safe while unattended. Several thousand of these cards have been issued and the recipients have been extremely appreciative of their crime deterrent efforts, which have now been expanded to include additional "hot spots" as they occur in the city. This is just one example of how VIPs save the Police Department thousands of dollars in staffing hours, while providing critical services for the community.

## Planning & Research Division

Administrative Services Bureau

The Planning and Research Division handles several administrative duties within the Police Department. During this past year, the Planning and Research Division purchased and implemented a document management system throughout the entire Department. This system allows users to have ready access to various documents; such as policies, manuals and various training materials. The system also allows users to view and electronically sign documents, thus providing a level of accountability never before seen within the Department.

The Division also worked with various outside agencies on several projects meant to streamline efficiencies and reduce overall budget expenditures, while still maintaining a high level of service to the community.

Besides these and other programs and duties, the Division's primary function is the oversight of the accreditation process. The Garden Grove Police Department was first granted accredited status by CALEA in 1988. The purpose of CALEA's Accreditation Programs is to improve the delivery of public safety services, primarily by: maintaining a body of standards, developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

Accreditation is a continuous process, and requires constant vigilance and attention to detail. The Department spent much of 2012 evaluating 465 separate standards to make sure it was in compliance with each, in preparation for its eighth re-accreditation on-site evaluation in April 2013. The true value of accredited status is that it allows the City to demonstrate to its citizens that their Police Department continually meets professionally recognized standards that were carefully developed by national law enforcement organizations. Among the other benefits that CALEA accredited agencies enjoy are:

- Controlled liability insurance -- Accredited status makes it easier and less costly for the City to purchase liability insurance, and it also allows for increasing coverage limits for a lower cost.
- Stronger defenses against lawsuits and citizen complaints – Accreditation helps participating agencies to be better able to defend themselves because they follow nationally approved standards and practices.
- Greater accountability within the Department – CALEA provides Command Staff with a proven system of written directives, sound training, and routine reports that support decision-making and resource allocation.







The Community Liaison Division (CLD) facilitates the Police Department's Crime Prevention programs, VIP (Volunteers in Policing) corps and annual Citizen Academy. The CLD also has an ongoing partnership with the Fire Department regarding the City's CERT (Community Emergency Response Team) program. The CLD's primary focus is to provide comprehensive safety and crime prevention education for the entire community, including Neighborhood Watch, Commercial Watch, and Child Safety, to name only a few. The Division is also responsible for facilitating most of the major community outreach efforts and events hosted by the Department.

Although the Department has been engaged in reaching out to various ethnic communities for many, many years, the CLD took some new steps this year to increase and strengthen partnerships with the Korean, Latino and Vietnamese communities. The Division's Korean Community Liaison Officer continues to work closely with the Korean citizens and businesses in Garden Grove. This year, however, the Department welcomed the addition of a bilingual Korean police volunteer, who will assist the Liaison Officer in expanding outreach efforts.

In 2012, the Division also widened its contacts to establish greater ties with the Latino community, whose dynamics differ from the city's Asian communities in that they do not reside/work in one specific geographic area, but are spread throughout the city. The CLD has worked for many years with Latino residents residing in the city's multi-unit housing neighborhoods. Now, however, the CLD is also working with Latino mothers' clubs and resident advisory groups through the city's family resource centers, schools and faith communities. The Division also created new partnerships with the Orange County Mexican Consulate, League of United Latin American Citizens and Orange County Congregation Community Organization, which serve as "bridging" agencies between the Police Department and Latino community.

The Division also met with the Vietnamese Chamber of Commerce to discuss goals and methods for reaching out to the Vietnamese community, and how to work together to achieve those goals. A citywide meeting was then held in January, which was designed to provide the Vietnamese community an opportunity to meet and speak with Chief Raney and senior staff from the Police Department. This forum was followed up by a series of ongoing, smaller meetings at the various Vietnamese business complexes located in the city, accompanied by a quarterly newsletter designed specifically for their community. Since Garden Grove is a richly diverse city, it is important for everyone in the community to work together to keep it a safe, healthy and secure place in which to live and work.







## Reserve & Master Reserve Officers

### Administrative Services Bureau

Reserve Police Officers and Master Reserve Officers (MROs) work part-time, but while on duty have the same policing powers as any full-time officer. Reserve Police Officers are men and women that either work full-time in another profession, or were once full-time peace officers that now wish to work only part-time. They may work in the field performing various duties, such as Patrol, Gang Suppression, DUI checkpoints and weekend prisoner transportation. Some are specially trained and conduct background investigations for new employee applicants.

Reserve Officers also help to provide security at many community events, including the Tet, Strawberry, and Korean Festivals, and the West Garden Grove Little League Parade

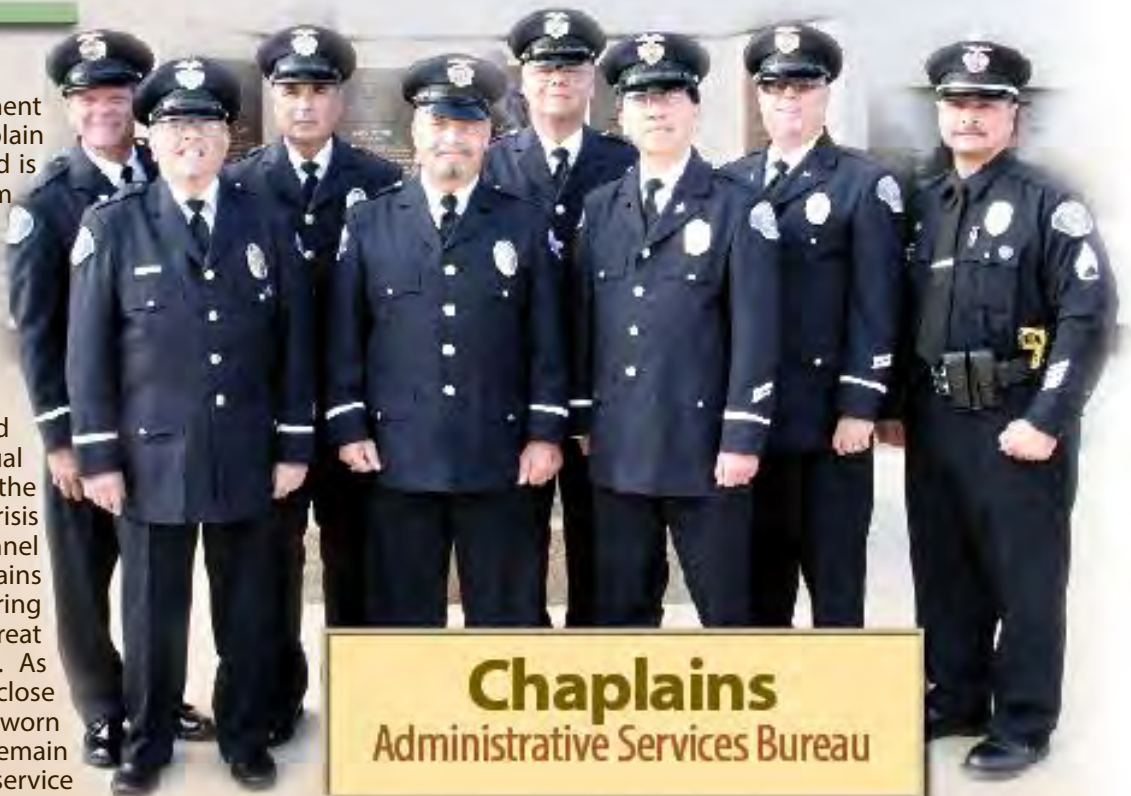
Master Reserve Officers are peace officers who have retired from a career in law enforcement and have now brought with them their years of experience and expertise to benefit the Department. MROs are assigned varying tasks throughout the Department, including Rangemaster, Armor, Front Desk, Cold Case Investigations, CALEA Accreditation, and Mobile Computer Support.

Reserve Officers receive specialized law enforcement training as mandated by the State and Peace Officers Standards and Training (POST), and MROs are required to receive continuing POST training to maintain their "perishable skills," such as firearms and tactics.

Reserve Officers and MROs have been called upon to perform an increasing number of tasks through the years, and have become an integral part of the City's Community Policing philosophy. Their many years of experience and dedication to the Department are a great asset and they set an excellent example for our newer officers.

The Garden Grove Police Department Interfaith Volunteer and Chaplain program was formed in 1992 and is still thriving today. The program members represent the Christian, Catholic, Jewish, Muslim, and non-denominational religions, who all adhere to an established Code of Ethics to ensure consistency in their conduct.

The Chaplain program is designed to offer professional spiritual assistance to members of the community who are faced with crisis situations, and to all police personnel and their families. Police Chaplains accompany patrol personnel during their duty shifts and spend a great deal of their time in the field. As a result, Chaplains develop close relationships with civilian and sworn personnel and ensure they remain healthy members of our public service staff. They make themselves available should a member of the Department or their family need spiritual counseling, to officiate at a wedding, and even provide funeral services when needed. Department personnel have greatly benefitted from their contact with the Chaplains, by increasing their knowledge and understanding of the cultures and religious practices of an increasingly diverse community.



## Chaplains

### Administrative Services Bureau





## Cadets and Office Aides

Administrative  
Services Bureau



The Police Cadet and Office Aide program offers college students the opportunity to work in various non-enforcement uniformed positions that allow them to assess their further interest in law enforcement. At the same time, the Department is given the opportunity to evaluate them for potential future full-time sworn or civilian positions. A Police Cadet and Office Aide recruitment opened in late 2012, and the department hopes to fill six positions.

The job duties and responsibilities are similar for both Police Cadets and Office Aides. The Cadet position, however, is reserved for those interested in becoming a full-time police officer. Cadets and Office Aides change assignments every six months, so they can become familiar with a variety of Department operations. Cadets are required to be enrolled in college on a full-time basis, and make satisfactory progress towards a degree.

In addition to their regular duties, the Cadets and Office Aides help provide staffing for various additional duties such as: DUI checkpoints, parking control for the community's annual Strawberry, Korean, Arab, and Tet festivals, and other City events.



## Explorers

Administrative  
Services Bureau

Garden Grove Police Explorer Post 1020 is an all-volunteer group of young men and women between the ages of 14 and 21. Explorers and Explorer Advisors (officers and sergeants) are counted upon to work various events with civic organizations, such as Kiwanis and Lions, and to assist the Neighborhood Traffic Unit during all DUI checkpoints throughout the year.

Explorers donate their time to the Strawberry, Tet, and Korean festivals, as well as the West Garden Grove Little League parade, Garden Grove Summer Concerts in the Park, and many other events. During 2012, Post 1020 donated more than 8,300 hours of service to the community. As a reward for their hard work and dedication, the Explorers were allowed to travel to Arizona for the Chandler Tactical Competition (above) in January.

The Explorer program prides itself in being the first step in the Department's recruiting "farm system." The Advisors work hard to train the Explorers in the areas necessary to perform their responsibilities, and to prepare them for the positions of Cadet and Police Recruit. Post 1020 has been very successful in preparing their Explorers for promotion, as proven by the number of former Explorers that are now officers with the Garden Grove PD.



# 2012 Employee Recognition

## Officers of the Quarter

MOI Pat Gildea  
MOI Jose Herrera  
Officer Amir El-Farra  
Officer David Chang  
MOI Vince Vaicaro

## Employees of the Quarter

Communications Shift Supervisor Brandy Park  
Cadet Andrea Dorantes  
Cadet Ben Elizondo  
Community Service Officer Jasmine Ruvalcaba

## Commitment to Service

MOI Chuck Starnes  
Officer Bob Stephenson  
Master Reserve Officer Jack Stepanovich  
Officer William Holloway  
Master Reserve Officer Patrick Thrasher  
Community Service Officer Kelly Huynh

## Class A Commendations

MOI Mike Viscomi  
MOI Pete Garcia  
Officer Luis Ramirez  
MOI Brian Dalton  
MOI Adam Coughran  
Officer Juan Delgado  
Officer Mike Elhami  
MOI Chris Wasinger  
Special Officer Gary Elkins  
Senior Code Enforcement Officer Rick Bermudez  
Sergeant Ronnie Echavarria  
Senior Community Service Officer CSO Kari Flood  
Sergeant Robert Ladd  
Senior Community Service Officer Jon Lofquist  
MOI Jeff Hutchins  
MOI Charles Loffler (2 Class A Commendations)  
MOI Peter Vi  
MOI Brian Dalton  
MOI Vince Vaicaro  
Officer Juan Delgado  
Officer Amir El-Farra  
MOI Luis Payan  
Special Officer Gary Elkins  
Special Officer Andy Flaws  
Special Officer Jason Fulton

## Medal of Merit

Sergeant Bob Bowers

## Special Recognition

James Scheller

## Officer of the Year

MOI Jose Herrera

## Civilian of the Year

Community Service Officer Jasmine Ruvalcaba

## Service Retirements

Captain Mike Handfield  
Lieutenant Dave Kivler  
Special Officer Jerry Young  
Reserve Officer Jeff Krutsinger  
Reserve Officer Gary Chronister  
Reserve Officer Hilario Ortiz  
Records Supervisor Michele Tharp  
Records Specialist Elora Martin  
Investigative Aide Gloria Pickrell

## Promotions

MOI Jeff Brown  
MOI Michael Phillips  
MOI Erick Leyva  
MOI Brian Dalton





# Awards

## CIVILIAN OF THE YEAR

### CSO Jasmine Ruvalcaba

Jasmine began her career with the Garden Grove Police Department as a cadet, where she was temporarily assigned to the Beat Investigations unit. In 2012, Jasmine was promoted to Community Service Officer (CSO) assigned to the Support Services Division. Jasmine has a great work ethic and regardless of how busy she is, she is always asking if she can help with anything. If she is unfamiliar with how to complete a task, she will ask how to do it and will master it quickly. Jasmine has become a valuable, essential asset to the Support Services Division.

CSO Ruvalcaba oversees the processing and submission of all DNA cases, which represents 40 to 60 cases per month. In addition to assisting the burglary and theft detectives, Jasmine is also a vital resource for the fraud unit. She sorts through major fraud cases to identify possible victims, and compiles complex spreadsheets for easy review by investigators.

On October 4, 2012, a detective served a search warrant on a residence that was found to be full of stolen property. Detectives were faced with an overwhelming number of victims who needed to be identified and contacted. CSO Ruvalcaba compiled complex spreadsheets that listed the victims and their contact information, which made it possible for the systematic contact of all known victims. Without Jasmine's hard work on this case, investigators would still be compiling information.

At the same time, another detective was handling a massive fraud case. Once again, CSO Ruvalcaba sorted through the evidence and organized it in a clear and concise way. In this case, over \$700,000 in loss was identified through the efforts of CSO Ruvalcaba.

Without the ongoing efforts of CSO Ruvalcaba, some of these cases would still be in the organization stage. With Jasmine's assistance, cases have moved forward with outstanding results. For these reasons, Jasmine is being recognized as Civilian of the Year.

## OFFICER OF THE YEAR

### MOI Jose Herrera

Master Officer I Jose Herrera was a consistent leader on his shift, most notably in the area of self-initiated field activity. MOI Herrera earned a "10851" pin in only five weeks, by netting five occupied stolen vehicles and locating and arresting a carjacking suspect. The same suspect was also responsible for stealing another vehicle, in addition to the vehicle he carjacked.

MOI Herrera's follow-up on the carjacking arrest gained the appreciation and admiration of the investigators assigned to the case. Jose obtained information from an informant that led to the identity of the suspect. He prepared a photo line-up, and the carjacking victim identified the suspect. He relentlessly pursued the suspect until a combined operation utilizing the Career Criminal Apprehension Team resulted in the suspect being arrested after a short foot pursuit.

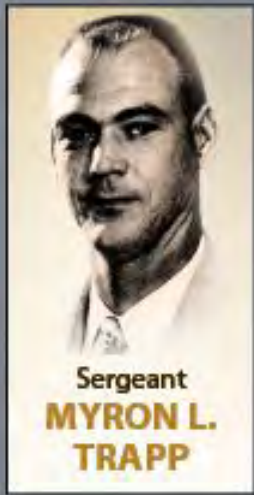
MOI Herrera was assigned a trainee for one day while the primary Field Training Officer was unavailable. He and his trainee located a "pre-PAL" (parolee-at-large) who led the officers on a vehicle pursuit and a foot pursuit into Santa Ana. Jose coordinated the efforts of both agencies involved in the ground search and the efforts of the air unit assigned to assist. All the while, he did not allow his trainee to over-commit and continue the chase into terrain unknown to the trainee.

MOI Herrera has presented valuable briefing training and, most recently, conducted another successful "Pre-Academy" for recruits headed to the police academy. He consistently provides an outstanding example for the Department's younger officers, and is most deserving of being honored as the 2012 Officer of the Year.





## This Report is Dedicated to the Memory of:



Sergeant  
**MYRON L.  
TRAPP**

Killed in  
the Line of Duty  
October 6, 1959



Reserve Officer  
**ANDY R.  
REESE**

Killed in  
the Line of Duty  
May 30, 1970



Officer  
**DONALD F.  
REED**

Killed in  
the Line of Duty  
June 7, 1980



Officer  
**MICHAEL L.  
RAINFORD**

Killed in  
the Line of Duty  
November 7, 1980



Master Officer  
**HOWARD E.  
DALLIES, JR.**

Killed in  
the Line of Duty  
March 9, 1993





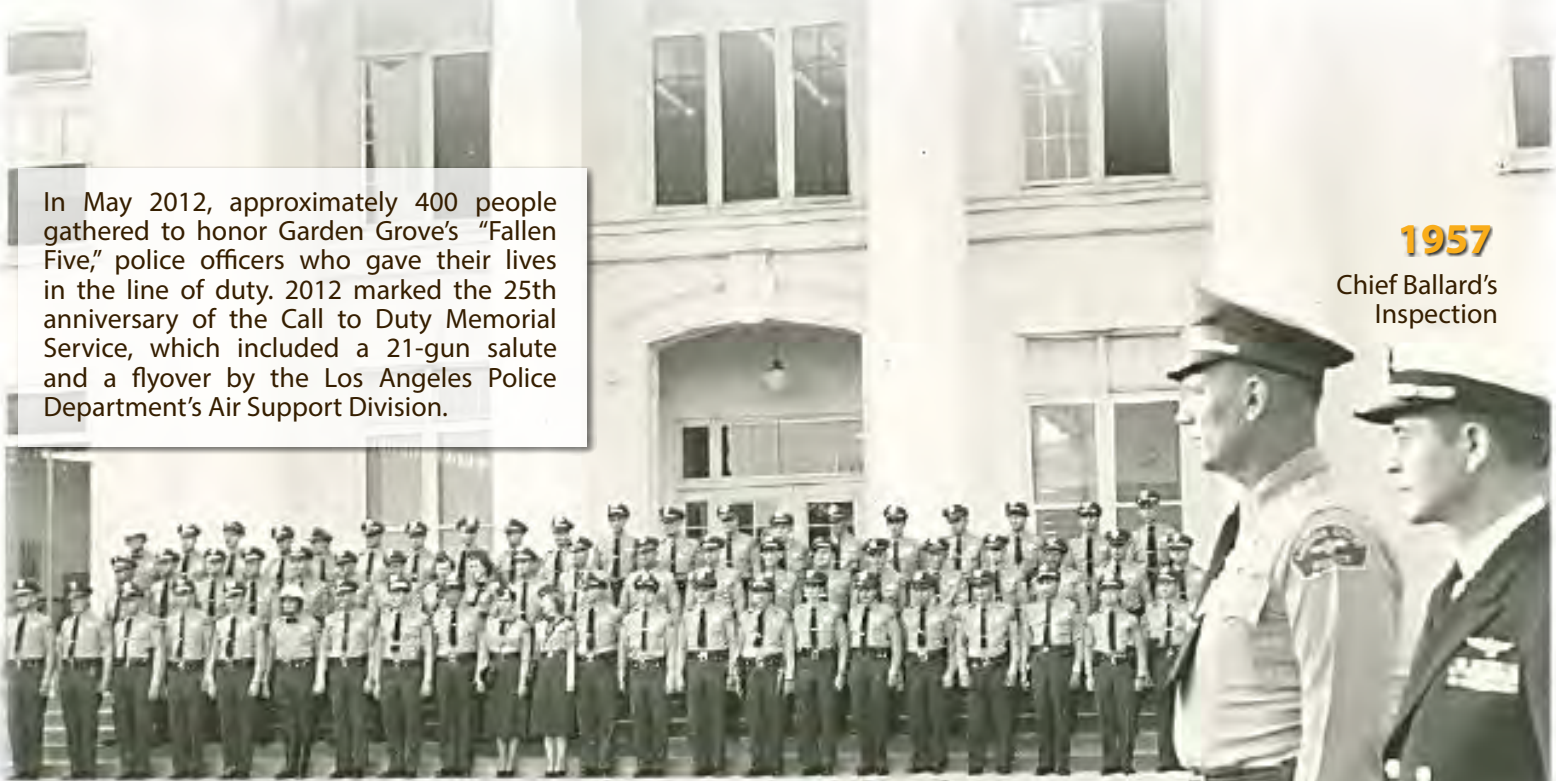
# In Remembrance

The Garden Grove Police Department began its proud history on June 25, 1957, when 27 police officers, headed by then Chief Reese Ballard, took over police services from the Orange County Sheriff's Department. Today, with just over 222 full-time and 53 part-time personnel, the Garden Grove Police Department serves its community with great pride and dedication. In fact, in 1988 Garden Grove was the first Southern California municipal police department to receive accreditation

In May 2012, approximately 400 people gathered to honor Garden Grove's "Fallen Five," police officers who gave their lives in the line of duty. 2012 marked the 25th anniversary of the Call to Duty Memorial Service, which included a 21-gun salute and a flyover by the Los Angeles Police Department's Air Support Division.

**1957**

Chief Ballard's  
Inspection



**1960**

In addition to hosting an appreciation luncheon for the Department, this year students from H.B. Anderson Elementary School raised more than \$1,000 to purchase memorial banners (shown opposite page) for use at the annual memorial service.



**1975**



**1966**

Officer Art Nuncio





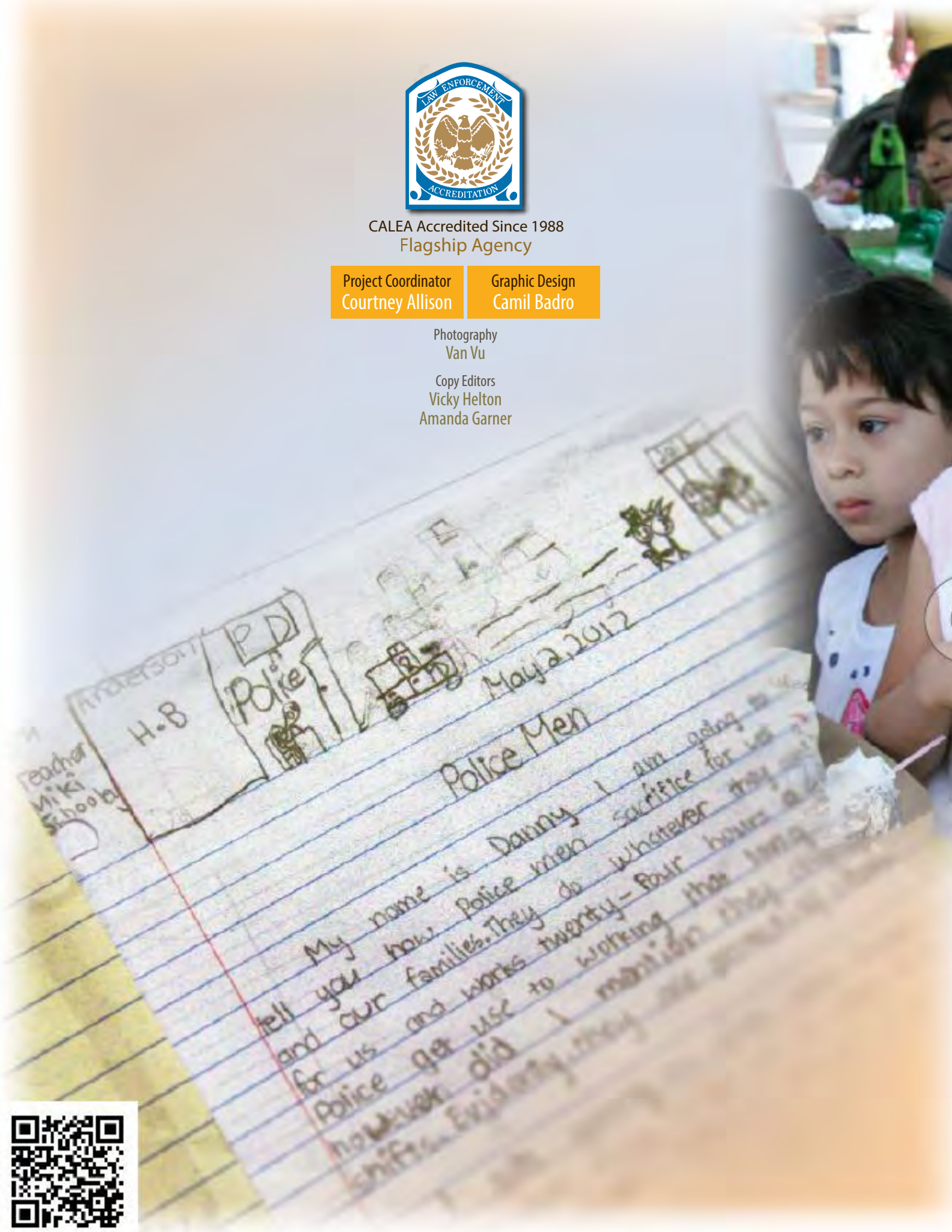
CALEA Accredited Since 1988  
Flagship Agency

Project Coordinator  
Courtney Allison

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Camil Badro

Photography  
Van Vu

Copy Editors  
Vicky Helton  
Amanda Garner



Teacher Miki Schooby  
H.B  
P.D  
Police  
May 2, 2012  
Police Men  
My name is Danny I am going to  
tell you how Police men sacrifice for us  
and our families. They do whatever they  
for us and works twenty-four hours a  
Police get use to working that long  
hours. Evidently they are something