



Garden Grove Police Department

ANNUAL REPORT

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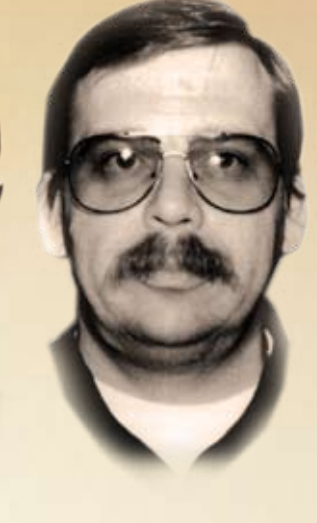
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Cindy Nagamatsu-Hanlon Community Liaison
Jeff Nightengale Chief’s Coin for Merit Program
John Reynolds YSU
Rick Wagner MEU, TLO
Scott Watson East Patrol
Carl Whitney NTU

In Memoriam

This Report is Dedicated to the Memory of:



Sergeant
MYRON L. TRAPP
Killed in the Line of Duty
October 6, 1959

Reserve Officer
ANDY R. REESE
Killed in the Line of Duty
May 30, 1970

Officer
DONALD R. REED
Killed in the Line of Duty
June 7, 1980

Officer
MICHAEL L. RAINFORD
Killed in the Line of Duty
November 7, 1980

Master Officer
HOWARD E. DALLIES, JR.
Killed in the Line of Duty
March 9, 1993



Organization Chart

Management


Total Number of Employees..... 268
 Full-Time Sworn..... 159
 Full-Time Civilian 66
 Part-Time 43

Community Policing Bureau

(123) Sworn (16) Civilian



**Captain
Todd Elgin**



Lt. Scott Watson
East Division Commander
Patrol • Resort Services




Lt. Ben Stauffer
Special Services
SWAT/HNT • Traffic • GSU
Mounted Unit • SIU • TLO



Lt. Kevin Boddy
West Division Commander
Patrol • Crime Analysis



Lt. Dave Kivler
Watch Commander
Patrol



Lt. John Keely
Watch Commander
Patrol • Jail • K9 • CSOs

Support Services Bureau

(28) Sworn (57) Civilian



**Captain
Michael Handfield**



Lt. Ted Peaslee
Investigations
Investigations • CCAT
P & E • YSU • Forensics



Nancy McFaul
Records
Records • Expeditor Unit
Front Desk



Rebecca Meeks
Communications
Communications
Alarm Coordinator

Administrative Services Bureau

(6) Sworn (8) Civilian



**Captain
Travis Whitman**



Lt. Robert Fowler
Planning & Research
Accreditation • Inspections
EOC • UASI/Grants
Facility • Vehicles



Courtney Allison
Finance
Budget • Grants • Purchasing
Contracts • Annual Report



Lt. Jeff Nightengale
Professional Standards
Cadets • Chaplains
Personnel & Training • Reserves
Internal Affairs • PIO



Cindy Nagamatsu-Hanlon
Community Liaison
Crime Prevention
Community Events • Volunteers
Community Outreach

Chief's Message

Law Enforcement

I am proud to present you with the 2011 Annual Report for the Garden Grove Police Department, which will highlight not only our shared successes for 2011, but also our efforts to prepare for the future.

The men and women of the Garden Grove Police Department strive to provide this community with professional and effective law enforcement services. Our most important partners in this endeavor are the members of this community, and each member of this Department is charged with developing partnerships with all segments of the Garden Grove community. I am very pleased to announce that, through this partnership, Garden Grove experienced almost an 8% reduction in violent crimes during 2011. I believe the effectiveness of the partnership existing between the Garden Grove Police Department and the members of this community is, in large part, responsible for this successful decrease in crime.

We must, however, continue to work together. Our City government is responsible for providing services that ensure Garden Grove is a safe and vibrant community within which to live, work or visit; yet we continue to be plagued by the persistent state budget deficit. Ongoing economic difficulties at every level of state government present ever-greater challenges to residents of not only our community but of the entire state. Changes in state law, specifically those that govern our prisons and sentencing guidelines for those convicted, will also increase the burden on already depleted budgets, as those responsibilities are shifted from the state to local government.

The Garden Grove Police Department will continue to be an efficient provider of service, however we must never trade efficiency for effectiveness. To assist in our goals, the Department is utilizing technology to improve our efficiency, yet still offer all employees the tools they need to provide effective law enforcement services to the community. Although we face many financial challenges as both a City and a Department, I am confident that the many strong community partnerships we have formed and maintained over the years will allow us to continue to serve Garden Grove with Courage, Courtesy and Commitment.



Kevin J. Raney

Kevin J. Raney

Mission Statement

The Mission of the Garden Grove Police Department, through a Community Policing Partnership, is to improve the quality of life in the city and provide a sense of safety and security to the community members.

We Value

Employees, The Department's Most Valuable Resource

We are dedicated to building the foundation of the Police Department through fairness, respect, and equal opportunity provided to all employees. We are dedicated to providing an enjoyable work environment through open and honest communications, quality leadership, up-to-date training, and mutual support.

We Value

Our Commitment to Protect Lives and Property

We are dedicated to providing the highest quality of service to protect the citizens of Garden Grove.

We Value

Honesty, Integrity, and Truthfulness

We recognize that honesty, integrity, and truthfulness are the foundations of our profession. We will constantly strive to maintain the highest standards recognizing their importance in upholding our credibility within the law enforcement profession and the community we serve.

We Value

Professionalism, Cultural Diversity, and the Rights of all Individuals

We are dedicated to performing our duties in accordance with the Constitution, State laws, and City ordinances, while protecting the rights of all individuals. We will build from the strength provided by cultural diversity within the Department and the community to ensure the fair and equitable treatment of all.

We Value

Community Involvement On All Issues Relating to a Safe and Secure City

We respond to the needs of the community; therefore the community should have significant involvement in achieving a secure and safe city. Using Community Policing, we will continuously seek mutual cooperation on all community-related problems, reducing the threat of crime and enhancing the quality of life.

Code of Ethics

As a Law Enforcement Officer, my fundamental duty is to serve mankind; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder; and to respect the Constitutional rights of all men to liberty, equality, and justice.

I will keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn, or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life. I will be exemplary in obeying the laws of the land and the regulations of my department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever so secret unless revelation is necessary in the performance of my duty.

I will never act officiously or permit personal feeling, prejudices, animosities or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear of favor, malice or ill will, never employing unnecessary force or violence and never accepting gratuities.

I recognize the badge of my office as a symbol of public faith, and I accept it as a public trust to be held as long as I am true to the ethics of police service. I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession ... **law enforcement.**



City Council

City Leaders



William J. Dalton
Mayor



The City Council, led by Mayor Dalton, focuses the City's resources and energy on maintaining and enhancing a safe, attractive and economically vibrant city. Although current economic conditions have presented new challenges, the City Council is committed to innovative solutions that will ensure Garden Grove continues to prosper and provide high quality services for its residents.



Steven R. Jones
Mayor Pro Tem



Dina Nguyen
Council Member



Bruce A. Broadwater
Council Member



Kris Beard
Council Member

City/Department Info



Garden Grove is a mid-sized metropolitan city of approximately 17 square miles, centrally located in Orange County. When Orange County incorporated in 1889, the Garden Grove area had a population of about 200. When the town achieved incorporation on June 18, 1956, Garden Grove had a population of nearly 44,000. Today, the population is over 172,000, making Garden Grove the fifth largest city in Orange County and the 18th largest in the State.

The Garden Grove Police Department began its proud history on June 25, 1957, when 27 police officers, headed by then Chief Reese Ballard, took over police services from the Orange County Sheriff's Department. Today, with just over 225 full-time and 43 part-time personnel, the Garden Grove Police Department serves its community with great pride and dedication.

In 1988, Garden Grove was the first Southern California municipal agency to earn accreditation from CALEA (Commission on Accreditation for Law Enforcement Agencies). In 2010, the Department earned the prestigious designation of CALEA Flagship Agency.

Chief's Coin for Merit Program



In January 2011, Chief Kevin Raney implemented the new Chief's Coin for Merit community outreach program. The program encourages Police Department employees to give a commemorative Chief's Coin for Merit challenge coin to members of the Garden Grove community who perform extraordinary acts of kindness or bravery.

Police officers are trained to protect the community by looking for people breaking the law. The challenge coin program, however, encourages officers and other Department employees to recognize people who go out of their way to do the right thing. Each member of the Garden Grove Police Department is given two coins at the beginning of the year; one to keep and the other to give to a deserving citizen. Each time an employee gives out a coin they write a brief description of the circumstances involved, and are given another coin to award the next deserving community member. Chief Raney reads each description, and invites recipients to attend an appreciation dinner in their honor at the end of the year.

The first coin awarded under the new program was presented to Jose Torre, Sr., father of Army Specialist-and Garden Grove native-Jose Torre, Jr. In January 2011, Officer Jason Perkins was part of the motorcade that escorted Specialist Torres' remains to Riverside National Cemetery, after he was killed in combat in Iraq. Officer Perkins, on behalf of the entire Department, presented the coin to Mr. Torre as a small gesture to honor his son's sacrifice for our country.

According to Chief Raney, "[the coin program] is the Garden Grove Police Department's way of saying 'Thank You' to our community heroes who put their own safety and concerns aside to help make our community a safer and better place to live. It's a unique honor that each of them should be very proud of—I know I am."

Chief Raney designed the inaugural coin, however, Police Department employees will be encouraged each year to submit designs for the next years' coin. Officer Jason Perkins designed the 2012 Chief's Coin for Merit, which was unveiled at the first annual Chief's Coin for Merit appreciation dinner.

Connecting with the Community



Anderson School Appreciation Luncheon

In May 2011, H.B. Anderson Elementary School hosted its' first annual Garden Grove Police Department Appreciation Luncheon. Principal Lori Rodgers and teacher Sue Broderson organized the event as a way to show the schools' appreciation for the Department. It also allowed the Department another opportunity to get out into the community, and continue to strengthen its partnership with city residents.

Every Police Department employee was invited to the school to eat lunch and interact with the students, visit classrooms, and enjoy an opportunity to interact with the community. Upon arrival at the school, each employee was personally greeted and escorted onto campus by students "driving" handmade cardboard cutout police cars. The campus was also decorated with police-oriented artwork and crafts, all handmade by the students. When the event was over many of the items were given to the Department, where they were proudly displayed during the 24th Annual "Call to Duty" Police Memorial Service and remained for months afterwards.

H.O.P.E Youth Mentor Program

Helping Others Prepare for Eternity (HOPE) is a family support center established in 1997 from an outreach in the Buena Clinton Neighborhood. Through HOPE, families are offered a number of programs, including basic needs, workforce development, community service hours, scholarships for graduating seniors, a women's support group, and an all-inclusive youth mentor program- the M&m Youth Mentor Program- for children ages seven to seventeen.

In December, East Division Patrol Officer ElHami visited with participants in the M&M Youth Mentor Program, and talked with them about how they can play a part in keeping their neighborhood safe. HOPE founder Gayle Knight commented that Officer ElHami "made a great difference in the lives of local youth. His presentation allowed the youth to interact with a local police officer, and view a policeman as a friend and protector. They will always remember checking out his police car, and asking many questions about his job. He even took the time to talk individually with some of the teens. We thank you, Officer ElHami, for coming to HOPE and for helping us to better understand the many different roles that police officers play in our community."





Technological Advances

Since its formation in 1957, Garden Grove Police Department has employed manual processes to prepare crime incident, arrest and information reports taken by police personnel. Reports were duplicated for dissemination to authorized personnel for further investigation, court filing, or in response to subpoenas and Public Records Act requests. Beginning in 1978, the Department began utilizing computers to manually enter data from those reports into a centralized records management system. The massive volume of documents has been physically stored within secured areas of the Police Department.

In 2011, the Department utilized grant funding and contracted with a vendor to begin development and implementation of a customized, multi-phase automation process for writing, disseminating, and electronically storing reports. The new automated report writing system (ARWS) will have the most significant impact upon Department daily operations since the introduction of mobile computer terminals (MCTs) in police vehicles in 1986. The ARWS is literally revolutionizing how the Department conducts business.

The ARWS integrates with the Department's jail booking, evidence tracking and records management systems, expediting the workflow processes and making data more readily available for use in identifying suspects and evolving crime patterns, and solving crimes. Phase Two, to be accomplished in 2012, will enable automation of additional report forms, computer tablets for field reporting and an online citizen reporting system. All of these advances will then set the stage for future electronic citations and electronic filing of cases with the Orange County District Attorney's Office.

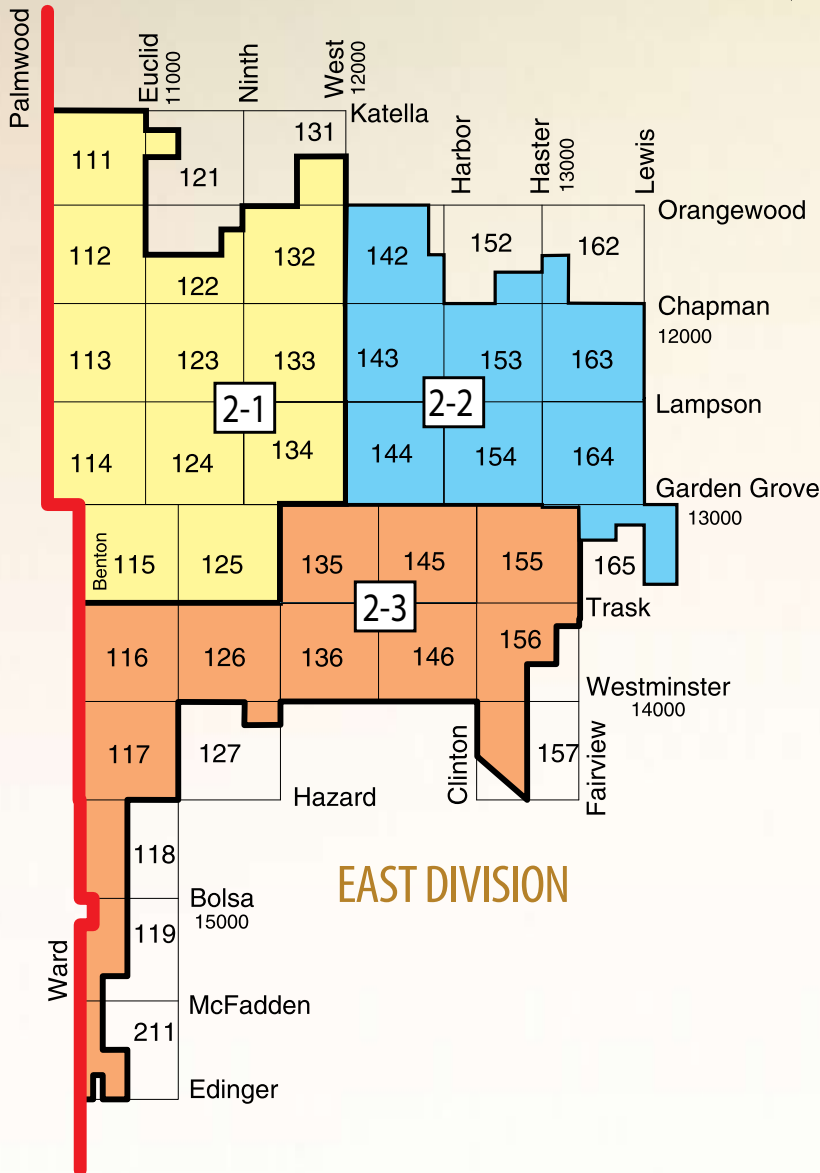
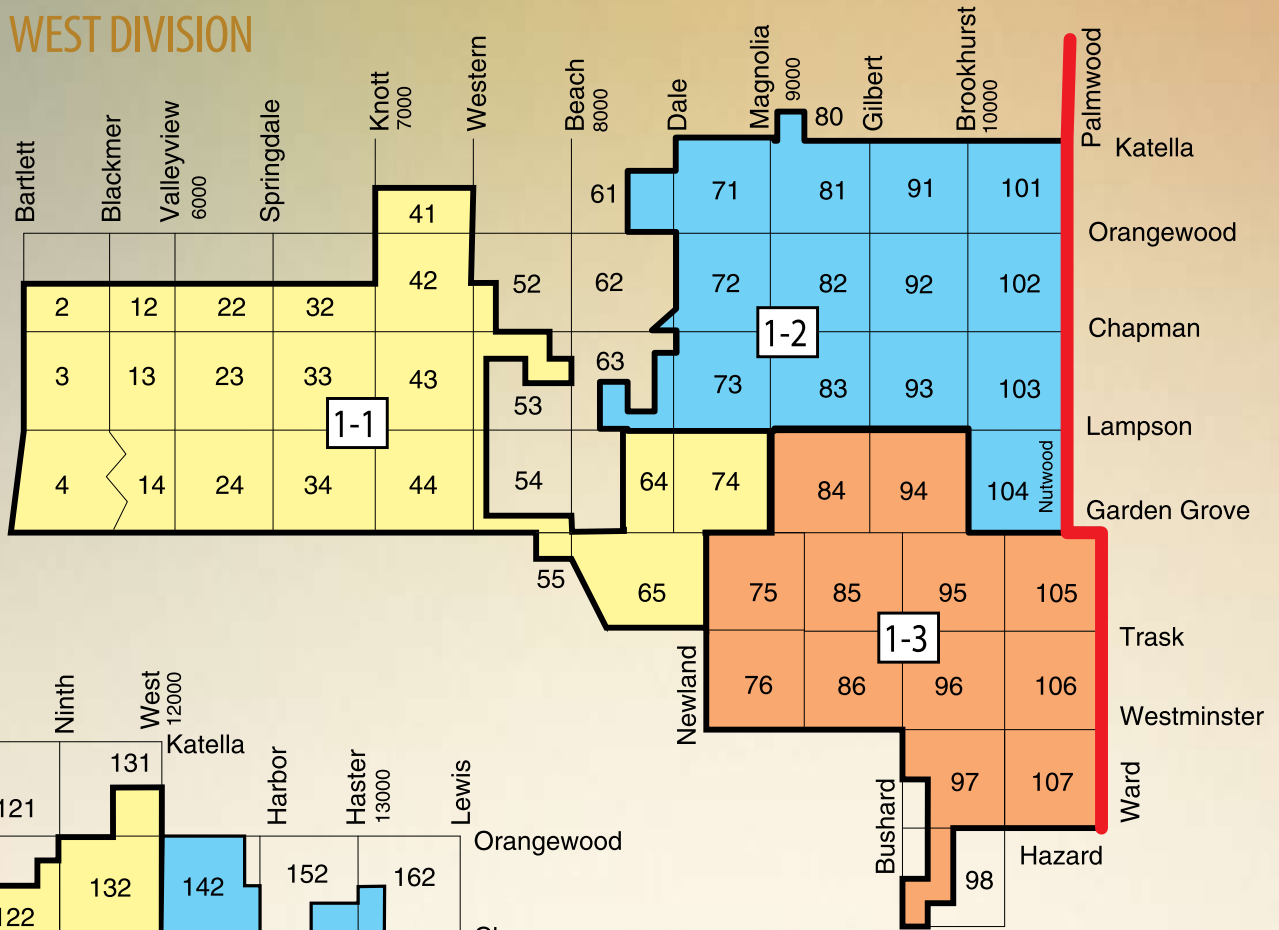
In June 2011, the Police Department completed the transition from its old DVD-based In-Car Video System (IVS) to new wireless technology. This new system resolved several reliability and functionality issues that were experienced with the old system. With the new system, all video and audio is transmitted wirelessly from the patrol unit onto the Department's main computer system when the vehicles pull into the rear parking area of the police facility. Besides the increase in video and audio quality, being able to nearly eliminate the purchase and use of large quantities of DVDs for storage has resulted in significant cost savings to the Department. This same system was also installed on the Department's nine new BMW traffic enforcement motorcycles. The entire cost of the new IVS system was paid for by grants, including funds awarded through the 2009 American Recovery and Reinvestment Act.



Division/Beat Maps

Community Policing Bureau

WEST DIVISION



2011 West Division Calls		
Beat	Calls for Service	% of City Total
1-1	6,493	16%
1-2	6,733	17%
1-3	6,801	17%
Total	20,027	51%

2011 East Division Calls		
Beat	Calls for Service	% of City Total
2-1	6,883	17%
2-2	6,328	16%
2-3	6,162	16%
Total	19,373	49%

Total Calls for Service	39,400
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West Patrol Division

Community Policing Bureau



In January, officers were dispatched to the area of Brookhurst and Joyzelle regarding a robbery that had just occurred. Officers contacted the male victim, who stated that two male suspects approached him while he was walking his dogs and demanded his wallet. Fearing for his safety, the victim complied but was then punched in the face by one of the suspects. As the victim fell to the ground he lost his grip on one of the dogs, which the suspect took along with the victims' wallet. Officers Estlow, Valencia and Cho searched the area and located the two suspects. The victim was able to positively identify both suspects, and both his dog and wallet were recovered.

In February, Officers Kovacs and Kolano coordinated with the other Beat 1-1 officers to combat a residential and vehicle burglary crime spree occurring in the far west end of the City. Many hours of surveillance were conducted and patrols were increased in an attempt to stop the burglaries. As a result, Beat 1-1 officers developed credible information on several suspects involved in the crimes. Being in uniform and in marked police vehicles made it impossible for beat officers to follow the suspects in hopes of catching them in the act, so they contacted the Career Criminal Apprehension Team (CCAT) for assistance. During the weeks-long investigation, CCAT identified and executed search warrants at three locations involved with both committing the burglaries and buying the resulting stolen property. Several suspects were arrested and stolen property related to approximately (30) separate residential burglaries was recovered.

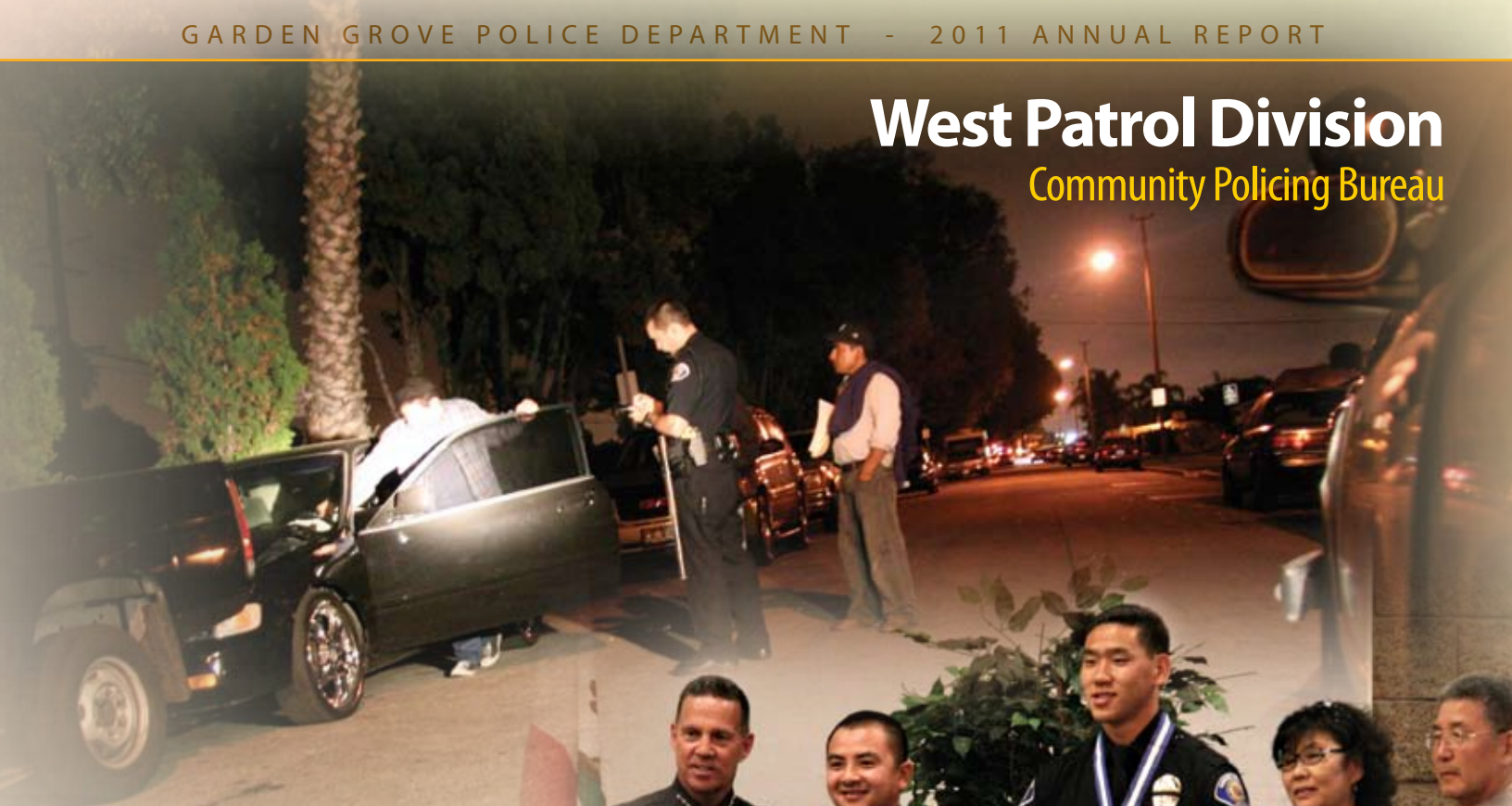
The concept of "beats" in the Community Policing model enables officers to become very familiar with both the community and crimes in a specific part of the city. In March, Officer Coulter called upon his knowledge of his beat to identify a burglar in his patrol area. Community Service Officer (CSO) Karschamroon was investigating a burglary and found a surveillance camera nearby. She contacted the owner of the camera, who provided her with a video showing the suspect committing the crime. CSO Karschamroon contacted Officer Coulter, who immediately recognized the suspect and knew he was on probation for burglary. Officer Coulter conducted a probation search of the suspects' home, where he located the burglary victims' property. This is a great example of how the "beat" concept enables officers to really know what is going on in their patrol area, and using that knowledge to solve crimes.

In May, Officer Karschamroon was dispatched to a suspicious vehicle call at Vons on Valley View at Chapman. When he arrived, he saw the vehicle behind the store and attempted to stop it. The vehicle, however, fled from Officer Karschamroon and he pursued it for a short distance until the suspect vehicle crashed. Three suspects ran from the vehicle; two escaped but the third was immediately taken into custody. Inside the vehicle, officers found approximately \$1,000 worth of stolen property, which had been taken from a vehicle near the grocery store.

In June, Officer Valencia was patrolling the rear alley of the Regal Cinemas at Brookhurst and Chapman. He saw a male subject dragging a long copper pipe to a pickup truck parked to the rear of the business. As Officer Valencia approached the vehicle, he saw a second subject and more copper pipes in the bed of the truck. He detained the two suspects and called for additional officers to assist him. During his investigation, Officer Valencia learned the two suspects had cut several

West Patrol Division

Community Policing Bureau



copper pipes from the air conditioner units on top of the businesses and were stealing them to sell as scrap metal. In addition to the copper thefts, the second suspect was also found to have stolen a vehicle, which he parked right next to the suspects' pickup.

In October, Officer Leyva was en route to a robbery call at a shoe store when Communications aired a description of the suspect and his vehicle, including the license plate. Officer Leyva began checking the area for the suspect and queried several police databases to confirm ownership of the suspect vehicle. Officer Leyva found that the registered owner of the suspect vehicle had had prior police contacts and resided in Garden Grove. He located the suspect vehicle in the driveway of the residence, and additional officers responded to assist while he contacted the residents. Officer Leyva found a female at the residence who matched the suspect description. The victim positively identified her as the robber and she was immediately placed under arrest.

Life Saving Medals

In June, Officers Chang and Dinh were dispatched to a residence to check the welfare of a suicidal subject. When they arrived they spoke to the subjects mother, who said her son had locked himself in his bedroom and would not answer the door. Officer Chang forced open the bedroom door and found the subject had tried to hang himself and was unconscious. Officers Chang and Dinh immediately starting performing CPR on the subject until paramedics arrived. The officers were able to restore the unconscious victims pulse and give him a second chance at life. Due to the immediate and selfless actions of both Officers Chang and Dinh, they were each awarded the Garden Grove Police Department Life Saving Medal.

In January, Officers Villegas and Dinh were dispatched to a "baby not breathing" incident. When they arrived, the officers discovered it was not a baby, but in fact a male adult who had suffered a massive heart attack. Both officers immediately began CPR on the unconscious subject until paramedics arrived, approximately six minutes later. The paramedics were able to locate a pulse on the subject and transport him to an area hospital for further treatment. The victims' family later called the Department to thank the officers for their quick actions, which ultimately saved their family members' life.

East Patrol Division

Community Policing Bureau



In August, two subjects were walking in the area of Janet and Lampson. They noticed a vehicle driving by several times while the occupant was flashing gang signs. The driver ultimately pulled over and exited the vehicle to confront the two subjects. After a brief verbal exchange, the subject pulled out a handgun and began firing at the subjects. Both subjects were struck, resulting in the death of one of the subjects.

Officers Franks and Lazenby worked together in an attempt to locate the vehicle involved. Although a license plate was not obtained, the vehicle matched the description of a vehicle involved in a gang-related attempted homicide two weeks earlier. They began searching multiple databases and found a vehicle, which they later located, which happened to belong to a gang member in the area. The information was given to the homicide detectives, and led directly to the arrest of the subject involved in the homicide. This is the type of work performed by officers in the East Division on a daily basis, who work hard to reduce crime for our residents.

Also in August, officers were sent to investigate a residential burglary in the area of West and Garden Grove Boulevard. The homeowner had installed a video system at their residence after a previous burglary, and Officers Jordan and Wainwright watched the video footage of the new incident. While searching the area, Officer Wainwright saw the suspect walking down the street and attempted to contact him. The suspect fled, jumping fences throughout the neighborhood, so officers initiated a foot pursuit and established perimeter posts around the area. The suspect was ultimately taken into custody after jumping over a high brick wall and into in a backyard swimming pool. Upon hearing a very loud "splash," Officer Jordan entered the backyard and arrested the suspect without incident.

In January, officers were investigating a traffic accident on Harbor Boulevard involving a drunk driver when another vehicle drove by and nearly struck three of the officers. The vehicle quickly made a u-turn and again drove directly at the officers, but was forced to stop at gunpoint after nearly striking them a second time. Both occupants of the vehicle were arrested, and the driver was found to be in possession of narcotics. While being interviewed, the passenger stated that the driver was high on cocaine



East Patrol Division

Community Policing Bureau

and intentionally tried to run over the officers, but could provide no explanation as to why. Officers Coughran, Brown and Kunkel did a great job safely stopping the suspect and taking him into custody, preventing him from further endangering the safety of innocent people nearby.

After analyzing relevant data, Crime Analyst Elsousou discovered that 11 stolen Hondas had been recovered in the residential neighborhood bordered by Haster/Lampson/Harbor/Chapman, and immediately relayed her findings to East Division personnel. Since none of the Hondas had been stripped and were all still in drivable condition, the suspects were most likely just stealing the cars so they could drive home, which was most likely nearby to where the stolen vehicles were found. One known car thief who lived in the area became a person of interest. Although he was arrested on unrelated charges, he identified the subject responsible for the car thefts. Further investigation revealed that the suspect had also broken into two homes at night while people were asleep inside. Their cars were stolen from inside their garages after the suspect found their keys on a living room table.

The Career Criminal Apprehension Team (CCAT) assisted patrol officers with the investigation. CCAT spent two weeks following the suspect, whom they observed looking inside cars and watching houses every night. Due to his suspicious activity, CCAT was able to obtain search warrants for two residences associated with the suspect, both of which were very well known to our Gang Suppression Unit (GSU). Stolen property from several residential burglaries was recovered and eight people, including the primary suspect, were arrested for a variety of charges. Both stolen vehicles taken in the nighttime residential burglaries were recovered. DNA evidence collected from the stolen vehicles matched that of the suspect, and the District Attorney's Office filed numerous felony charges that could lead to the suspects' long-term incarceration.

In April, officers were dispatched to Doig Intermediate School regarding a tagging in progress. Once on scene, officers observed three subjects tagging school property, and all three suspects were detained after a brief foot pursuit. Damage to the school was estimated to be approximately \$20,000. In total, 66 separate incidents of tagging were documented; tagging was found on windows, doors, sidewalks, and walls of six different buildings.

Late one evening in July, officers were dispatched to the 12900 block of Newhope to investigate a burglary that had just occurred. The victim was sleeping in her residence and awoke to a suspect inside her room. The Communications Division received several calls from witnesses who heard screams and reported that neighbors were possibly chasing the suspect, who was last seen in the back yard of a residence in the 12800 block of 7th Street. Responding units set up a perimeter and a helicopter was called in from a neighboring agency to assist in the search. Several officers, including Officer Helms with K-9 Lazlo, conducted a yard-to-yard search with the assistance of the air support unit. The victim and other witnesses all positively identified the suspect, who was found hiding inside a vehicle in the 11300 block of Acacia. The victim's purse and a pair of diamond earrings were located inside the vehicle with the suspect, who is a well known career criminal from Garden Grove.



Special Investigations Unit

Community Policing Bureau

The Special Investigations Unit (SIU) routinely works on cases involving drug sales and firearms. The following are some of the more notable cases from 2011: SIU received information about subjects living in the 11500 block of Stuart who were selling methamphetamine. SIU conducted an investigation and was able to obtain a search warrant for the location. When SIU executed the search warrant, they located a stolen .45 caliber handgun, over \$5,000 cash, 4.1 pounds of methamphetamine and other items of evidence.



On another case, SIU received information that a male Asian suspect was selling methamphetamine from his residence in the 12600 block of Morningside. SIU executed a search warrant at the residence. During the search, SIU located a Tec 9 firearm, methamphetamine and a scale. The suspect was arrested and booked into Orange County Jail.

SIU received information that a suspect was selling large amounts of cocaine base and was converting the cocaine base in a lab in his apartment. SIU executed a search warrant at the Santa Ana location and found one pound of cocaine, which was part cocaine hydrochloride and part cocaine base, confirming that the conversion process was being performed at the location. A cocaine conversion lab and over \$23,000 in cash was seized. Two suspects were arrested for possession of cocaine and cocaine base for sale, and for cocaine manufacturing.

SIU received information that a suspect was dealing methamphetamine from his residence in the 12400 block of Darnell. SIU executed a search warrant at the residence. During the search, one-half pound of methamphetamine, two ounces of cocaine, scales, packaging materials and \$500 cash was located.

SIU received information that a subject was selling cocaine and methamphetamine from his residence in the 14400 block of Lyndon. SIU executed a search warrant and located 1.4 pounds of cocaine, one-quarter pound of methamphetamine, two pounds of marijuana, a pistol grip shotgun and a handgun. The suspect and his brother were arrested and booked into Orange County Jail, and a vehicle and two motorcycles were seized for asset forfeiture.

In one of the years' more high profile cases, SIU investigated the operation of illegal gambling machines in the city. In March, a search warrant was obtained for 20 locations. SIU coordinated with over 100 law enforcement officers from several different federal, state and local law enforcement agencies to effectively serve this multi-location search warrant. During the operation, 186 gambling machines and over \$160,000 were seized. Twenty-three arrests were made for illegal gambling.

Canine Unit

Community Policing Bureau

When the safety of officers or citizens is in question, oftentimes the police canine is sent in to deescalate a threatening situation so officers can take dangerous suspects into custody. In early 2011, K-9 Lazlo successfully apprehended a suspect who had broken into a business and was in the process of breaking out the front windows with a steel pole. Officer Helms and Lazlo confronted the suspect and announced the standard K9 warning that the police dog would be utilized if the suspect did not freeze. The suspect turned and ran, so Lazlo was deployed and the suspect was taken into custody. Also in early 2011, a male subject threatened to blow up the Walmart in Westminster. The subject was captured on video entering the store with an unknown type device; however, he was not seen exiting the store. Lazlo and Officer Helms assisted Westminster Police Department with the search, allowing officers to return to patrolling the city instead of spending several hours searching such a large building.

2011 Statistics	
Searches.....	367
Dispatched Alarm Calls	361
Outside Agency Assists	22
Narcotic Finds	18
Canine Apprehensions	1
Suspect Surrenders.....	12
Demonstrations	2
Training Hours	220



Resort Services Team

The primary mission of the Resort Services Team is to help maintain a safe and secure environment for the enjoyment of all guests, merchants and employees within "World Famous International West," the Garden Grove Resort District. The Resort Team heads up the partnership between the Resort District and the Garden Grove Police Department. The Resort Services Team is a full-time assignment, however, a number of other Department resources are used to enhance police presence in the area, including: one part-time Resort Officer, Reserve Officers, Bicycle Patrol, Mounted Enforcement, Detectives, Community Service Officers, and Volunteers in Policing (VIPs).

The 520-acre Resort District, located one half mile south of the Disneyland Resort and the Anaheim Convention Center, includes 2,780 hotel rooms at nine world-renowned hotel chains, and five major chain restaurants. In 2010, the Garden Grove City Council approved an expansion of the Embassy Suites Hotel and ratified the new "Great Wolf" 600-room hotel, containing 15,000 square-feet of meeting space and connected to a three-acre indoor water park. The Councils' 2011 vision for the Resort District includes the addition of three hotels: one 19-story, full-service hotel with 400 rooms, and two additional "limited service" hotels with 125-200 rooms each. The project will also include 10,000 square feet of retail, restaurant, and entertainment space. These projects will generate millions of dollars in revenue each year, and create hundreds of temporary and permanent jobs in Garden Grove.





Gang Suppression Unit

Community Policing Bureau

The Garden Grove Police Department's Gang Suppression Unit (GSU) takes great pride in reducing gang violence within the city. Our Gang Unit is made up of specialized officers who have training, experience and are dedicated to addressing the gang problem in Garden Grove. They talk to and deal with gang members on a daily basis, and work closely with outside agencies, State Parole and County Probation.



This year GSU was responsible for solving numerous violent crimes, including shootings, stabbings and assaults. Because of their knowledge and perseverance dealing with hardcore gang members, they were responsible for putting numerous violent street gang members in jail and keeping them off the streets of Garden Grove. There were two gang-related homicides this year. GSU worked with our homicide detectives to arrest the suspects and solve both cases. In one case, 13 known violent gang members were arrested and charged with murder. As a result, the membership of the gang involved has been decimated for years to come.

Graffiti is always an issue so, to combat the problem, a graffiti investigator that works closely with the Youth Services Unit, the school district and the graffiti removal team from City Yard. GSU routinely attends school district meetings and works with the various high schools and junior high schools within the Garden Grove Unified School District. These relationships with the school administrators have proved to be beneficial for the schools to make all of the campuses safer, and to foster a healthy exchange of information on the gang issues within the schools. GSU provides gang awareness training sessions for civic groups, meetings, parent students and for the Boys and Girls Club.

In May, GSU held its 19th annual gang sweep, prior to the Strawberry Festival; it was a huge success. With the help of local and federal law enforcement agencies, 70 arrests were made and two guns and a variety of narcotics were taken off the streets.

Also supporting GSU is our full-time investigative aid Gloria Pickrell. Her duties include handling all outside agency requests for information. This requires locating, copying, emailing or faxing large amounts of information to the other agencies. Gloria also has been responsible for maintaining, organizing and updating 357 files and background information for a gang injunction. During 2011, Cadets Andrea Dorantes and Robert Kivler assisting GSU with daily duties, such as inputting information in databases, retrieving documents from other agencies, assisting outside agencies with their requests for reports, and setting up gang sweeps.

During 2011, GSU made 654 arrests, served 36 search warrants, took more than 30 guns off the streets and completed 1,197 field information cards. All of this resulted in convicting more than 30 gang members for a variety of crimes and placing them in state prison (one year or more) for a combined total of 96 years and two life terms. As a result of this stellar performance, the Gang Suppression Unit was awarded the prestigious 2011 Gang Unit of the Year Award by the Orange County Gang Investigators Association.

Neighborhood Traffic Unit

Community Policing Bureau



Enforcement, education and engineering were tools used by members of the Neighborhood Traffic Unit (NTU) to handle traffic-related complaints, concerns and collisions throughout the year.

The NTU is comprised of six motor officers, one accident investigator, one full-time officer assigned to the red light photo enforcement detail, one Master Reserve Officer assigned to tow hearings and predatory towing complaints, one Community Service Officer (CSO) assigned to the vehicle abatement program, the traffic sergeant who supervises the unit, and one senior office assistant that greets visitors and handles a variety of investigative follow-up tasks for the unit.

Members of the NTU routinely speak to various community groups within the city about many traffic-related issues, including high school driver education classes and teen driver safety. The NTU conducted 15 school safety presentations during 2011, teaching students about driving under the influence (DUI) and bicycle and pedestrian safety. Garden Grove has experienced several vehicle versus pedestrian or bicyclist fatalities in recent years involving people crossing the road outside of the crosswalk or riding on the wrong side of the road. The NTU worked closely with the Community

Liaison Division and attended many functions and neighborhood meetings to educate the public and reduce these risks.

DUI enforcement continued to be a high priority for the traffic unit. The NTU received \$177,000 in grant funding from the California Office of Traffic Safety (OTS). These funds allowed the NTU to conduct 18 checkpoints and eight DUI saturation patrols to combat drunk driving and unlicensed or suspended drivers. These enforcement efforts were very successful, resulting in over 70 arrests for DUI and other offenses. The traffic unit has been awarded another grant from OTS in the amount of \$150,000 for 2012. These funds will again be used to buy equipment and to continue these enforcement efforts.

Drivers who run red lights are responsible for major injury collisions and significant property damage every year. As a result, the City implemented a Red Light Photo Enforcement program several years ago to combat this problem through enforcement and education. Currently, eight city intersections are equipped with red light cameras. Master Officer James Holder, Master Reserve Officer Tim Murray and Senior Office Assistant Gena Bowen are responsible for the Red Light Photo Enforcement program in Garden Grove. They review over 11,000 red light incidents each year and issue citations for those that involve red light violations. The members of the Red Light Photo Enforcement team are crucial to the mission of traffic safety in the city of Garden Grove.

Terrorism Liaison Officer Program

Community Policing Bureau

The mission of a Terrorism Liaison Officer (TLO) is to serve as a conduit of information between members of the public safety community, public/private sector, citizenry and the US Government, in the fight against terrorism, both foreign and domestic. The Garden Grove Police TLO Program is comprised of specially trained and certified officers from various units within the department, which ensures a TLO presence throughout the department.

Every TLO is responsible for sharing terrorism-related information with the Orange County Intelligence Assessment Center (OCIAC), Joint Regional Intelligence Center (JRIC), and FBI Joint Terrorism Task Force (JTTF) for follow-up, and each may serve as the agency point of contact for the OCIAC, JRIC, and JTTF. Garden Grove TLOs attend monthly training and information-sharing meetings, as well as additional advanced/specialized training throughout the year.



Crime Analysis Unit

The Crime Analysis Unit (CAU) is comprised of one full-time certified crime analyst. Crime analysis is a law enforcement function that involves systematic and analytical analysis for identifying and analyzing crime patterns and trends. Information on patterns can help to deploy resources in a more effective manner, and assist detectives and officers in identifying and apprehending suspects. Crime analysis also plays a role in devising solutions to crime problems and formulating crime prevention strategies. Quantitative social science data analysis methods are part of the crime analysis process, though qualitative methods such as examining police report narratives also play a role.

Crime analysis can occur at various levels, including tactical, operational, and strategic. Crime analysts study crime reports, arrest reports and police calls for service to identify emerging patterns, series and trends as quickly as possible. Crime analysts analyze these phenomena for all relevant factors, predict or forecast future occurrences, and issue bulletins, reports, and alerts to their agencies. CAU works with management, detectives and officers to develop effective strategies and tactics to address crime and disorder.

The Crime Analysis Unit prepares statistics, data queries, and maps; analyzes beat and shift configurations; prepares information for community or court presentations; answers questions from the public and the press; and provides data and information support for the department's Beat Stat process. The unit produces monthly reports, traffic analysis reports and parolee reports. It also produces Special Bulletins on wanted suspects and crime information to further assist officers throughout the department. Finally, CAU is responsible for preparing both internal and external reports for statistical data.

GARDEN GROVE POLICE DEPARTMENT
11301 Acacia Parkway, Garden Grove California 92640
Kevin Raney, Chief of Police
(714) 741-6704

SPECIAL BULLETIN

DATE: December 6, 2011 NO: 11-152

CRIME WARNING

GARDEN GROVE POLICE DEPARTMENT
11301 Acacia Parkway, Garden Grove California 92640
Kevin Raney, Chief of Police
(714) 741-6704

SPECIAL BULLETIN

DATE: November 17, 2011 NO: 11-143

CRIME WARNING
RESIDENTIAL BURGLARIES

Recently there has been an increase in residential burglaries that are tented for fumigation. Suspects enter residence and takes property. Due to the fumigation homes are open and unlocked. Most burglaries are occurring during the weekend.

PDE: Due to the fumigation homes are open and unlocked. There were incidents where force was used.

SUSPECT #1: Male, Hispanic, 20-30 yrs old, med complexion, wearing bik jacket

SUSPECT #2: Male, Hispanic, and 20-30 yrs old, NFD.

LOSS: Electronics, jewelry and tools



CONFIDENTIAL - FOR LAW ENFORCEMENT USE ONLY

LOCATION: Citywide

SUSPECTS: Unknown.

LOSS: Catalytic Converters and C

INFORMATION: Over the last 15 thefts from vehicles all over Garden Grove (7-100, Tacoma, and Tund because the catalytic converters a system, making removal relatively access to the exhaust system.

If suspicious activity around the Department at (714) 741-5704.

REFER ALL INFORMATION TO THE CHIEF OF POLICE

CONFIDENTIAL



SWAT Community Policing Bureau

Since its inception, the Garden Grove Police Department's Special Weapons And Tactics Team (SWAT) has provided a ready response to situations that are beyond the capabilities of normally equipped and trained Department personnel. SWAT responds to barricade/hostage situations, as well as handling service of high risk warrants for all Department entities. Officers assigned to the team are volunteers from the ranks of Patrol, Investigations or another assignment on a regular basis, but respond to situations as needed.

Throughout the year, members of the team attended training in multiple areas in order to maintain their perishable skills. They also had the opportunity to assist in training other members of the Department in active shooter incident response and building searches.

The SWAT team served five high-risk search warrants for cases involving narcotics, gang members, and violent crimes. One of the warrants served involved the same location and suspect as a 2007 warrant, where weapons and narcotics were recovered. Once again, weapons and narcotics were found at the location.

During 2011, SWAT also provided dignitary protection for local officials and security for the many community festivals held throughout the year. These include the Strawberry, Arab American, Tet, and Korean festivals.

Hostage Negotiation Team

The Garden Grove Police Hostage Negotiation Team (HNT) was formed in 1978 and is comprised of 12 highly trained negotiators. Officers assigned to the team are experienced veterans who work in Patrol, Investigations or another assignment on a regular basis, but respond to volatile situations when the need arises.

The primary function of the negotiator is to deescalate an unstable situation utilizing active listening techniques and a calm demeanor. HNT officers respond with SWAT officers on all search warrants, in the event the suspect refuses to comply and a barricade situation develops. During a call-out situation, officers assigned to intelligence-gathering use their investigative skills to develop information about suspects and victims, while other team members may be required to write arrest and/or search warrants.

All members of the HNT are cross-trained to handle any assignment within the unit, including primary negotiator, secondary negotiator and intelligence gathering. All negotiators attend mandatory monthly training, and are members of the California Association of Hostage Negotiators (CAHN), a professional organization comprised of negotiators from throughout the state. Teams from the local region regularly meet to share valuable training and experience.





Mounted Enforcement Unit

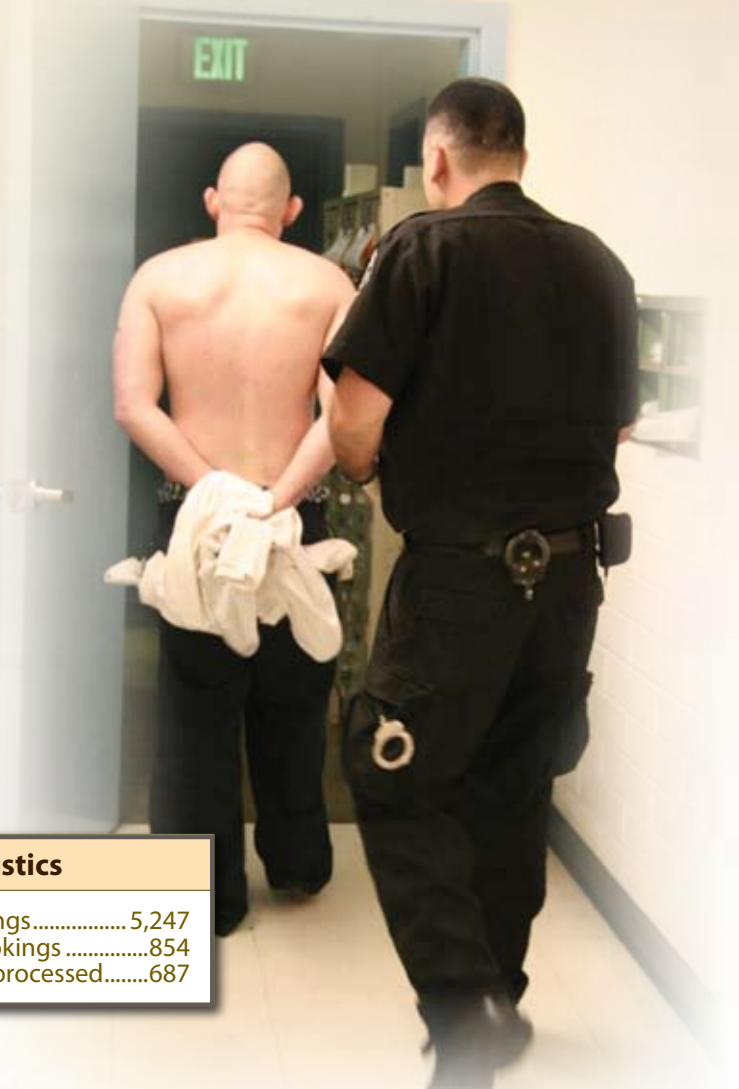
Community Policing Bureau

The Mounted Enforcement Unit (MEU) is comprised of officers who, in addition to their regular assignments, work as a mounted officer. Members of the MEU spend countless hours (both on and off duty) training their horses to remain calm in dynamic situations, which would trigger an otherwise untrained horses' natural flight instinct.

The MEU is part of the Orange County Regional Mounted Enforcement Unit, which is composed of mounted units from the Garden Grove, Santa Ana, Anaheim, and Buena Park Police Departments, and the Orange County Sheriff's Department. The agencies involved share resources to adequately staff a variety of events in the various jurisdictions for which each agency provides police services. This also allows each agency to draw on a much larger contingent of mounted officers for large crowd control episodes, when the need arises.

In 2011, the MEU worked the Strawberry, Arab-American, and Tet Festivals, Concerts in the Park, and patrolled high crime areas. While working the high crime areas, MEU officers pursued suspects fleeing on foot on three separate occasions. Each time, the officers and their mounts apprehended and arrested the suspects. As a result of their excellent work in 2011, MEU officers earned a Class A Commendation for their performance.

MEU officers also worked deployments in other cities, including protests in Fullerton, Knott's Berry Farm Halloween Haunt, Swallows Day parade in San Juan Capistrano, and events at both the Honda Center and Anaheim Stadium.



Jail Operations

The Garden Grove Police Department contracts the operation of its jail facilities with The GEO Group, Inc. (GEO). Contracting out these services has allowed the department to concentrate much more of its efforts on community safety instead of expending energy and resources on jail operations. By utilizing GEO personnel, the sworn police officers are able to process arrestees and return to their field duties in as little as 20 minutes. This, in turn, has increased their availability to handle additional calls for service.

In 2011, GEO jail staff processed 6,101 arrestees, allowing officers to return to the streets faster to provide quality service to the community. In addition to the arrestees, GEO personnel handled the processing of 687 narcotic and sex offender registrants, which would have otherwise been handled by a Community Service Officer.

2011 Statistics

Adult Bookings.....	5,247
Juvenile Bookings	854
Registrants processed.....	687

Crimes Against Persons Unit

Support Services Bureau



The Crimes Against Persons Unit (CAP) is comprised of 11 Investigators who handle crimes such as homicide, robbery, domestic violence, and assault. These Investigators are "on call" 24/7 to respond to major crime scenes and can work for days straight on complicated investigations, when necessary.

During 2011, the Homicide Unit, with assistance from fellow investigators, successfully solved the four homicides that occurred in Garden Grove. One of the homicides was determined to be gang-related, and involved multiple subjects with varying levels of involvement. Thus far, at least 12 subjects have been arrested and activity involving the gang has dropped significantly. Master Reserve Officers assigned to "cold case" homicides have made significant strides towards solving murders dating as far back as 1978. Continuing advancements in technology, along with the diligence of the investigators, could potentially lead to eventual closure of these cases.

In late 2011, Robbery Unit investigators were called in to handle an investigation, after a woman reported she had just escaped from two men who kidnapped her from Oakland. She explained that she had also been robbed and forced to work for them during her captivity. The two men were eventually located by LAPD and arrested on weapons charges, and Garden Grove Robbery investigators responded to arrest the men on the kidnapping charges. The case was then turned over to the Oakland Police Department, who is actively pursuing the case.

The Domestic Violence and Assault units carry large caseloads, and the investigators assigned to those duties work diligently to solve crimes, provide support to victims, and refer them to counseling when appropriate. During 2011, one case in particular garnered not only national but international attention. In July, a woman committed a violent crime against her husband. The woman has since been indicted on one count each of felony torture and felony aggravated mayhem. She also faces a sentencing enhancement for using a knife, which could mean life imprisonment without the possibility of parole if convicted.

The Sexual Assault Unit is responsible for investigating any sex-related crime in the city, and tracks everyone living in the city who is required by law to register as a sex offender. The investigator responsible for the sexual offender registrant program, with assistance from Parole and Probation, conducted several home compliance checks throughout the year, in an effort to keep Garden Grove safe from sexual predators. Occasionally, investigators must travel out of state to return offenders to Orange County to stand trial for their crimes. In 2011, for example, a convicted sexual predator who fled to Oklahoma was extradited back to California to face charges for leaving the state, which was a strict violation of the terms of his parole.



Beat Investigations Unit

Support Services Bureau

The Beat Investigations Unit (Beats) is responsible for investigating a variety of property crimes. During 2011, Beats received a total of 5,759 crime reports to review and investigate, 1,667 of which were assigned to specific investigators. Investigators are responsible for reviewing reports, conducting necessary follow up investigations, and either arresting the suspect or presenting the case to the District Attorney's Office for prosecution.

Beat investigators operate in two-person teams, and each of the four teams specializes in a specific crime classification. The teams are assigned to the following classifications: burglary and theft; auto theft; fraud and identity theft; miscellaneous crimes. One investigator from each crime-specific team handles cases for the East Division of the city, while the other handles the West Division cases.

In January, a Garden Grove resident had his prized 1934 Ford three-window coupe stolen from inside an enclosed trailer in front of his house. The trailer was recovered the next day, but was empty. The hot rod, valued at \$250,000, was built by the family and considered a family heirloom. Investigator Loera believed the vehicle may have been taken to an auto body shop in Garden Grove, so he contacted the Orange County Auto Theft Taskforce (OCATT), who assisted with an inspection of the shop. The prized hot rod was, indeed, hidden under a car cover inside the paint booth of the shop, and was in perfect condition. Beat investigators ultimately arrested three suspects as a result of the investigation, and the vehicle owner was very grateful to have the family's prized possession back home.

In August, \$230,000 in cash was stolen from a Garden Grove family's safe while they were on vacation. The money was their entire life savings and was kept in the safe because they did not trust banks. A week later, an anonymous person called the victim and stated the money was in the bed of his pickup truck. The victim rushed home and \$228,950 was located inside of the bed of the victim's pick up truck. The money was inside a box that had been washed with bleach. Investigator Heine continued to follow leads in this investigation by tracing the phone call back to a liquor store on Katella Avenue in Stanton. Investigator Heine located video from the liquor store and another nearby business, which showed a male driving a pickup walking to the payphone to call the victim.

After many hours of investigative follow up, Investigator Heine determined that the victim's ex-wife's new husband drove the same type of pickup. Investigators Heine and Garcia located the truck and the new husband at his home in another city. Investigator Heine's persistence ultimately led to a full confession from the suspect and his arrest for the theft.



Career Criminal Apprehension Team

Support Services Bureau

Throughout the year, acting on information from confidential sources, the Career Criminal Apprehension Team (CCAT) identified and arrested numerous suspects wanted for a variety of crimes. These crimes included carjacking, kidnapping, robbery, fraud, counterfeiting, commercial burglary, and auto theft. In addition to locating crime suspects, CCAT also located and arrested parolees who were out of compliance with their parole terms, "second strike" criminals and violent offenders. During 2011, CCAT officers were involved in a number of notable investigations, several of which are highlighted below.

While conducting an investigation, CCAT officers observed a man armed with a knife rob an unarmed female in an alley. During the apprehension of the suspects, one of the occupants of the suspect vehicle stabbed an officer in the arm, who returned fire to protect himself. All suspects were ultimately arrested and later identified as being involved in a rash of recent street robberies, as well as another stabbing.

During 2011, investigations were initiated in response to crime spikes in two different parts of the city. In one case, CCAT officers collaborated with detectives and beat officers to identify several suspects involved in residential burglaries, counterfeiting and thefts. Extensive surveillance was conducted and numerous search warrants were served, leading to the arrest of all involved suspects. The crime problem related to these suspects, and in the area in general, was all but eradicated for the remainder of the year.

In the second case, confidential informants provided information to CCAT officers, who were able to identify several viable suspects responsible for a rash of stolen vehicles and "cat burglaries." After conducting several surveillance operations and collaborating with beat officers, three search warrants were served and several suspects were arrested. The problem was solved and has not reoccurred since the arrests.

In yet another case, detectives contacted CCAT requesting assistance in locating a suspect wanted in connection with two commercial burglaries. CCAT officers successfully identified and located the suspect, and worked surveillance on him for several days. The suspect was ultimately caught in the act of stealing thousands of dollars worth of copper wiring from a closed business.



Youth Services Unit

Support Services Bureau



The Youth Services Unit (YSU) of the Garden Grove Police Department is responsible for much of the service the Police Department provides to schools, families and at-risk youth within our city. Of the multitude of duties the unit is tasked with, the most important duty is, without a doubt, the protection of our children while they attend school. YSU is comprised of four School Resource Officers (SROs), who provide a police presence on school campuses within the city of Garden Grove. YSU also includes one investigator, and a sergeant that supervises all staff.

An increase in incidents of cyber-bullying has led to fights and intimidation at every grade level. YSU, together with the Community Liaison Division, made a series of presentations at several schools about bullying and ways to prevent it. At the request of the Garden Grove Unified School District, the YSU sergeant, with YSU Investigator Payan, made several presentations to parents about illegal drugs, drug trends in schools, and drug awareness. They used actual drugs and paraphernalia as visual aids to familiarize the parents with what they may come across if their child is using illegal drugs; the feedback was outstanding.

In 2011, YSU and the Gang Suppression Unit (GSU), collaborated with the Orange County District Attorney's Office, Sheriff's and Probation Departments, and the Garden Grove Unified School District to implement the Gang Reduction and Intervention Program (GRIP I and GRIP II). Despite California having the toughest gang laws, gang membership is at an all-time high. Students, parents, and educators at six elementary schools received training from the participating agencies as part of GRIP I and GRIP II.

YSU continues to partner with one of the most effective diversion teams in Orange County: the Boys & Girls Club of Garden Grove (BGCGG) Family & Youth Outreach Program (FYOP). The diversion program receives approximately 300 referrals from GGPD arrests, and many more from the GGUSD and other locations.

Graffiti reduction continues to be a top priority of the Youth Services Unit. In 2011, SRO Elkins developed a lead using online social media, and identified a vandal who had plagued the city. The information led to an eight month-long investigation and numerous technology search warrants, which ultimately led to the suspects' arrest. The YSU partnership with the BGCGG and the Garden Grove Public Works Department led to the unit's participation in 12 Project GO (Graffiti Off) paint out days.

Communications

Support Services Bureau



The Communications Division of the Garden Grove Police Department is comprised of two sections. The first section is Dispatch, which acts as the Public Safety Answering Point (PSAP) for the city of Garden Grove. It is responsible for answering and evaluating all incoming 9-1-1 calls for police, fire and medical services requests. Highly trained dispatchers allocate police resources accordingly and forwards other emergency calls to the appropriate handling agency.

In addition to daily dispatching duties, the Garden Grove Police Department also maintains a team of Tactical Dispatchers. Tactical Dispatchers are specially trained to respond with the Garden Grove Police Department SWAT Team to the scenes of critical incidents. These specially trained dispatchers provide vital functions such as gathering, documenting and disseminating information to the Incident Commanders and tactical personnel. Currently the Garden Grove Police department tactical dispatch team is comprised of three dispatchers. Their experience and training aids them in handling high-risk incidents as well as providing dispatch support at festivals and other events for which S.W.A.T. Team is deployed.

2011 Total Calls			
	9-1-1	Non-Emergency	Total Calls
Incoming	53,695	101,641	155,336
Outgoing	0	50,991	50,991
Total	53,695	152,632	206,327
Percentage of Calls Answered Within 2 Rings	98%	98%	

The second section, Ordinance Coordination, is responsible for the administration of many cost saving and cost recovery programs for the City.

These programs include false alarm reductions, the recovery of jail booking fees and other programs in place to recover costs associated with accidents caused by drunk drivers, damage to city property and hazardous spills. One employee, Community Service Officer Amanda Garner, is solely responsible for all of these duties. Amanda is an exemplary employee and was recognized in 2011

by the Orange County Alarm Association for her devotion to improving communication and partnerships between police departments and alarm companies. Amanda was also named Civilian Employee of the Year for the Police Department, in recognition of her outstanding efforts throughout the year.

Records Front Desk Court Liaison

Support Services Bureau



The Records Division, Front Desk and Court Liaison fall under the supervision of the Departments' Records Manager, as part of the Support Services Bureau.

The Records Division serves as the central repository for all police records and is a critical part of daily Department operations. The Records Unit is staffed 24/7 by uniformed civilian Records Specialists, who are required to master the use of many complex computer systems and maintain data integrity. During 2011, Department personnel generated approximately 19,000 reports. That number, when added to citations, field interviews, warrants, restraining orders, and other legal documents, means that Records must maintain the security and integrity of more than 250,000 documents.

The Division's Warrants Specialist is responsible for maintaining the status of over 200 felony and 600 misdemeanor warrants issued by Garden Grove Police Department, ensuring due-diligence in their service. This position is also responsible for processing certain permits required for select occupations, and processing narcotics and arson registrants.

The mission of the Front Desk staff is to provide courteous and professional service to people who come to the Police Department public counter. In response to the Department's commitment to keep sworn personnel out on the streets and patrolling the neighborhoods of Garden Grove, Front Desk staff wrote and processed nearly 3,000 reports from the public, via walk-in visits or telephone calls into the department. Front Desk staff consists of two part-time Master Reserve Officers (MROs), two full-time and one part-time Community Service Officers (CSOs), and two part-time Cadets.

An integral part of the Records Division, the Community Service Officer (CSO) Court Liaison works on site at the West Justice Center filing arrest paperwork from the Police Department with the District Attorney's office and traffic court. Through her direct coordination with the District Attorney's Office, the Court Liaison has been responsible for saving the City thousands of dollars by reducing on-call court time for officers.

A major accomplishment for Records during 2011 was Phase One implementation of an automated report writing system (ARWS). Grant-funded, the project will lead to a more efficient method for creation, storage and retrieval of reports. Phase Two of the project will include citizen online reporting and point-of-sale components. The ARWS project will, upon completion, provide greater customer service to the community and effectively move the Department forward into the 21st century.



Forensic Services Unit

Support Services Bureau

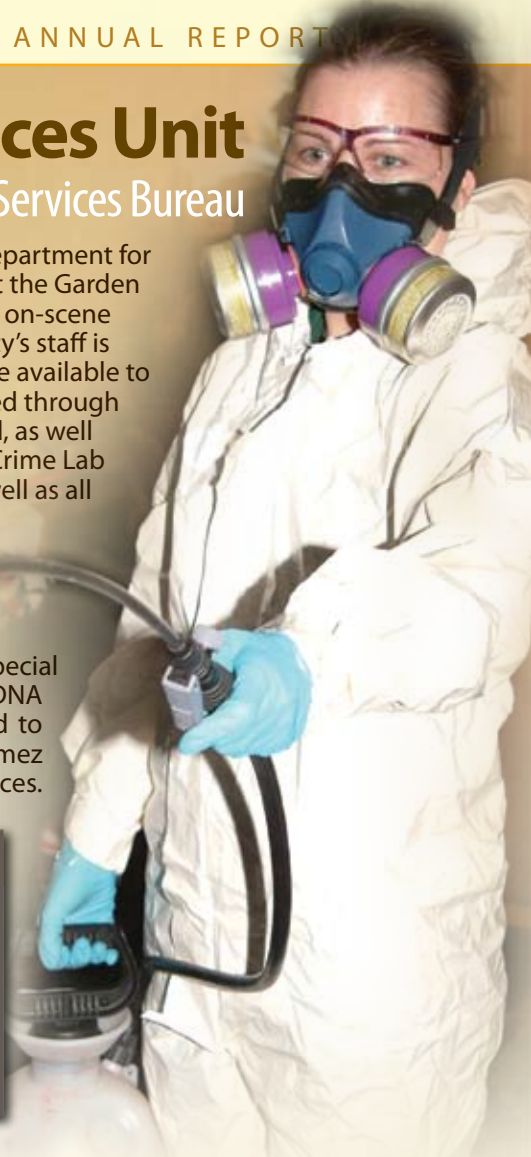
Garden Grove Police Department has contracted with the Orange County Sheriff's Department for forensic services since 1996. A Senior Forensic Specialist is assigned to work on-site at the Garden Grove Forensic Services Unit (FSU) office, while laboratory processing and immediate on-scene call out services are provided from the Orange County Crime Lab building. The County's staff is highly trained and have at their disposal the most advanced equipment and expertise available to process crime scenes and collect evidence. The Orange County Crime Lab is accredited through the American Society of Crime Laboratory Directors – Laboratory Accreditation Board, as well as holding ISO Accreditation through the International Organization Standards. The Crime Lab is accredited in crime scenes, latent prints, and footwear/tire track examinations, as well as all laboratory analysis disciplines. Requests made by Garden Grove Police Department for major crime scene responses are considered a top priority for the unit, and their attention to detail is a major factor for the success of the department's criminal investigations.

In November 2011, Cesar Martin Gomez was convicted of first-degree murder with special circumstances, in the death of Ashley Nicole Lily. Gomez was identified through DNA evidence collected by Forensic Specialists, which was found on the shoelaces used to bind the victim. The case made national headlines in the summer of 2009, because Gomez had contacted Lily through her Internet advertisement offering prostitution services.

Gomez arranged to meet Lily at her hotel room, where he bound, gagged and ultimately killed her. DNA evidence collected and processed by FSU and the Crime Lab was crucial to earning the conviction.

Forensic Specialist Services Provided in 2011

Crime Scene Responses	71
Evidence Processing Requests	115
Latent Prints Searched Through Cal-ID AFIS	218
Cal ID 10-print searches performed.....	125
Cal ID 10-print identifications.....	66
Crime scene photo sets uploaded in 2011.....	3,445
Number of photos uploaded in 2011	65,813



Property & Evidence

The Property and Evidence Unit (P&E) is staffed by two full-time Community Services Officers, two Cadets and two Master Reserve Officers. They are responsible for documenting all movement of property seized by patrol and investigative staff until the case has been cleared through the courts or otherwise closed. As technology advances and increases the ability to collect evidence such as DNA, the importance of properly storing trace, biological, and latent evidence has increased dramatically.

City auditors conduct an annual inspection of random items booked into all P&E facilities, including a 5,000 square foot off-site storage location. The audit ensures that P&E is in compliance with all applicable laws and Department procedures. One hundred items were audited and, once again, P&E passed with a 100% accuracy rate.

While the control of property is complex, each member of the team is responsible for specific responsibilities, such as intake of property and the disposal of evidence once all legal retention requirements are met.

During 2011, the unit destroyed 124 firearms and hundreds of other weapons, 72 pounds of marijuana, and more than six pounds of methamphetamine, cocaine, and heroin combined. In total, P&E destroyed approximately 79 pounds of narcotics in 2011. Also, more than \$41,000 in unclaimed money, and property auction proceeds were transferred from P&E to General Fund.

Property & Evidence 2011

Cases Booked.....	13,162
Items to/from Lab	4,737
Cases to/from Lab	2,775
Hours for Lab.....	657
Items Released	918
Items Destroyed.....	9,045
Cases Destroyed	3,289



Professional Standards

Administrative Services Bureau

The Professional Standards Division (PSD) is responsible for the delivery of both mandated training as well as advanced training for both sworn and civilian personnel. The PSD monitored the academy training of six new recruit officers, delivered 24 hours of P.O.S.T. mandated training to police officers, and updated the Training Needs Assessment manual to reflect up-to-date education requirements for each position within the Department. Additionally, members of the PS collaborate with all other divisions within the Department to develop training topics and curricula.

The Professional Standards Division Lieutenant serves as the Police Department's spokesperson. The Public Information Officer coordinates press releases on major incidents and newsworthy events and is responsible for maintaining media relations.

Members of the PSD are responsible for maintaining the Department allocation of personnel within the Department and for planning and recruiting efforts. The Division Lieutenant heads the recruitment team that is in charge of attracting quality people to join the Garden Grove Police team.

The year 2011 presented continued challenges for recruitment and hiring. The ongoing global economic issues again halted recruitment efforts and the hiring of additional personnel beyond the staffing limit of 159 sworn police officers. During 2011, the PSD worked tirelessly to recruit only the best candidates to replace the six officers that retired during the year. Hiring efforts of the PSD continued throughout the year, to maintain proper staffing levels, however, we were fortunate to have been able to increase staffing in the Records and Communications Divisions by one position each.

POST Peace Officer Standards and Training

The Commission on Peace Officer Standards and Training (POST) was established by the Legislature in 1959 to set minimum selection and training standards for California law enforcement. The POST organization, with more than 130 staff members, functions under the direction of an Executive Director appointed by the Commission.

POST funding comes from the Peace Officers' Training Fund (POTF). The POTF receives money from the State Penalty Assessment Fund, which in turn receives money from penalty assessments on criminal and traffic fines. Therefore, the POST Program is funded primarily by persons who violate the laws that peace officers are trained to enforce. No tax dollars are used to fund the POST Program.

The POST Program is voluntary and incentive-based. Participating agencies agree to abide by the standards established by POST. More than 600 agencies participate in the POST Program and are eligible to receive the Commission's services and benefits, which include:

- job-related assessment tools
- research into improved officer selection standards
- management counseling services
- the development of new training courses
- reimbursement for training, and
- quality leadership training programs

POST also awards professional certificates to recognize peace officer achievement and proficiency.

Source: <http://post.ca.gov/about-us.aspx>



Planning & Research Division

Administrative Services Bureau

The Planning and Research Division is responsible for a number of administrative duties within the Police Department. During 2011, the Planning and Research Division completed the Department's portion of the city's Continuity Plan, which will help the Department return to normal operations after being impacted by a major disruptive event. The Division also collaborated with the U.S. Department of Justice to create and implement the Department's first Limited English Proficiency general order, and wrote two grants that are designed to provide economic support for future policing operations.

Besides these and other programs and duties, the Division's primary function is the oversight of the accreditation process. The Garden Grove Police Department was first granted accredited status by the Commission on Accreditation for Law Enforcement Agencies (CALEA) in 1988, and is the only municipal police agency in California that has been able to maintain this status since then. The purpose of CALEA's Accreditation Programs is to improve the delivery of public safety services, primarily by: maintaining a body of standards, developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

Accreditation is a continuous process, and requires constant vigilance and attention to detail. The Department spent much of 2011 evaluating 479 separate standards to ensure compliance with each, and will continue the review throughout 2012 in preparation for its eighth re-accreditation on-site evaluation in spring 2013.

The true value of accredited status is that it allows the City to demonstrate to its citizens that their Police Department continually meets professionally recognized standards that were carefully developed by national law enforcement organizations. Among the other benefits that CALEA accredited agencies enjoy are:

- Controlled liability insurance -- Accredited status makes it easier and less costly for the City to purchase liability insurance, and it also allows for increasing coverage limits for a lower cost.
- Stronger defenses against lawsuits and citizen complaints – Accreditation helps participating agencies to more effectively defend themselves because they follow nationally approved standards and practices.
- Greater accountability within the Department – CALEA provides Command Staffs with a proven system of written directives, sound training, and routine reports that support decision-making and resource allocation.



GARDEN GROVE



CALEA Flagship Agency

The Garden Grove Police Department underwent its first CALEA assessment in 1988 -earning accredited status that same year- and has successfully maintained its accredited status ever since. In 2010, the Department earned the Commissions' prestigious Flagship Agency status, which it will maintain for the duration of the award period. The Department hosted the very successful fall 2010 CALEA conference, and was officially presented its' Flagship designation at the conference awards ceremony.

The CALEA Flagship Agency Program is designed to acknowledge CALEA Accredited public safety agencies that have demonstrated success in the accreditation process. The program also serves to provide other agencies seeking accreditation with examples of "best practices" on how to address compliance, policy development, file maintenance, and other issues relating to the accreditation process.

CALEA audits accredited agencies every three years to ensure the agencies continue to meet the Commission's many standards of professional excellence. The CALEA on-site assessment process requires an agency to undergo an in-depth review of its management, administration, operations, and support services in comparison to professional standards. The assessment provides an independent, objective peer review of the agency's programs and practices, allowing for constructive feedback for further improvements. And, the peer review is an excellent forum for sharing ideas. The assessors, all experienced law enforcement professionals, bring ideas from their own agencies and from other agencies they've reviewed.



Community Liaison Division

Administrative Services Bureau

The Community Liaison Division (CLD) administers the Department's Crime Prevention programs, the VIP (Volunteers in Policing) corps and the annual Citizen Academy. The CLD also maintains a partnership with the Fire Department regarding the city's Community Emergency Response Team (CERT) program. The primary focus of the CLD is to provide comprehensive safety and crime prevention education for the entire community, which includes programs such as Neighborhood Watch, Commercial Watch, and Child Safety, to name only a few. The Division is also responsible for organizing most of the Police Departments' major community outreach efforts and events.

The CLD is comprised of one civilian manager and five full-time Community Service Officers (CSOs). Two CSOs serve as community liaisons for the city's East and West Divisions, while the other two are assigned to field offices within the vibrant Korean and Vietnamese business districts. These sites provide a vital link in maintaining an ongoing communication and rapport with the Department, as residents and merchants can go in person to receive assistance from our bilingual staff. A fifth CSO serves as the VIP program coordinator.

In 2010, the CLD assisted West Division patrol officers with a Community Policing project in the industrial business park area, in response to an increase in commercial crimes. The Division's entire staff canvassed every business in a three square mile area, distributing crime warning flyers and conducting business surveys of nearly 350 businesses. CLD staff took charge of processing the surveys and created a database that patrol officers can now access through their vehicle computers, which provides them with critical information regarding each individual business. The CLD also organized the businesses into six separate areas, which resulted in the reactivation of Business Watch in the west end industrial area. Throughout 2011, CLD staff continued to support the revitalized program by conducting individual watch meetings, with the West Division Commander, several investigators and patrol officers also in attendance. The meetings were well attended, key contacts were established and the business district as a whole heartily embraced the Garden Grove Community Policing philosophy. This outreach is an excellent example of coordinating internal department resources to create external Community Policing partnerships.

The CLD was also charged with resurrecting the Department's Beat Patrol brochures, which involved taking photos of all patrol staff, and updating the brochures for each of the six patrol beats. The brochures were then— for the first time ever— translated into Korean, Spanish and Vietnamese. All four versions are available to view or download on the Department website.

Volunteers In Policing (VIPs)

Administrative Services Bureau

In November 2011, the Garden Grove Police Department VIP program celebrated its 17th anniversary with a corps of 34 volunteers. VIPs perform more than 31 different assignments, including vacation checks and providing support for the Gang Suppression Unit, Juvenile Justice Center, Records, Traffic, and Victim Services. Since the VIP program began in 1994, Garden Grove Police VIPs have contributed nearly 85,000 hours of volunteer time and talent to the city, valued at almost two million dollars!

In addition to their "regular" duties, VIPs provided invaluable support to other divisions within the Department throughout 2011. For example, VIPs processed nearly 3,000 court disposition sheets for the Evidence Tracker system, saving detectives valuable time and allowing them more time to investigate cases. They also continued to perform patrol checks in the Resort Area and the west end industrial business park. This very successful outreach serves as an excellent community relations tool, while providing a very visible law enforcement presence. The consistent presence of VIPs has helped to drastically reduce vehicle-related crimes in these areas. The Department has received a great deal of enthusiastic feedback from several Resort area hotels and restaurants, as well as a number of businesses, about the VIPs crime deterrent efforts. These are but just two examples of how our VIPs save the Department thousands of hours and millions of dollars, while providing critical services to the community.



Citizen Academy

In the fall of 2006, the Garden Grove Police Department conducted its first Citizen Academy class for Garden Grove residents. The 13-session Citizen Academy is designed to teach citizens about the philosophy, policies, and guiding principals of law enforcement, and ethical conduct governing police services in any given community. By participating in the academy, citizens learn about the daily operations of the Department, and how they can become an integral part of a Community Policing partnership that helps keep the community safe (i.e. Neighborhood Watch, Commercial Watch). The Academy also benefits the Department in that it strengthens partnerships within the community, and increases positive interaction with citizens. Since the Academy began in 2006, graduates have been unwavering in their enthusiasm and consistent in their feedback regarding their Academy experience. Without exception, every graduate stated they had a better understanding of how the Department functions and the need for policies and procedures. Several participants said the experience changed their previous perceptions in a very powerful way, and they had a much deeper appreciation of what patrol officers deal with on a daily basis.



In 2009, the Department initiated its first 'graduate alumni' classes with plans to host two to four of these gatherings a year. The purpose of these classes/field trips is to offer the graduates an opportunity to stay in touch with the Department on a regular basis and provide them with timely information. To date, graduates have been allowed to observe DUI checkpoints and firing range qualifications, as well as special presentations on a high profile homicide case, illegal gambling machines, and medical marijuana dispensaries.

Reserve & Master Reserve Officers

Administrative Services Bureau



Reserve Police Officers and Master Reserve Officers (MROs) work part-time, but while on duty have the same policing powers as full-time officer. Reserve Police Officers are men and women that either work full-time in another profession, or were once full-time peace officers that now wish to work only part-time. Throughout the year they may work in the field performing various duties, such as Patrol, Gang Suppression, DUI checkpoints, Bike Patrol, and weekend prisoner transportation. Some are specially trained and conduct background investigations for new employee applicants.

Reserve Officers also help to provide security at many community's events, including the TET, Strawberry, and Korean Festivals, and the West Garden Grove Little league Parade

Master Reserve Officers are peace officers who have retired from a career in law enforcement and have now brought with them their years of experience and expertise to benefit the Department. MROs are assigned varying tasks throughout the Department, including rangemaster, armor, front desk, cold case investigations, CALEA Accreditation, and mobile computer support.

Reserve Officers receive specialized law enforcement training as mandated by the State and Peace Officers Standards and Training (POST), and MROs are required to receive continuing POST training to maintain their "perishable skills," such as firearms and tactics.

Reserve Officers and MROs have been called upon to perform an increasing number of tasks through the years, and have become an integral part of the city's Community Policing philosophy. Their many years of experience and dedication to the Department are a great asset and they set an excellent example for our newer officers.

Chaplains



The Interfaith Volunteer and Chaplain program was started in 1992 by Master Officer II Patrick Bailey and remains a vital part of the Garden Grove Police Department. The Chaplain program is very successful and is designed to offer professional spiritual assistance to members of the community who are faced with crisis situations, and to all police personnel and their families.

The Chaplains reflect the cultural diversity of Garden Grove and represent many faiths, such as Christianity, Catholicism, Judaism, Muslim, and others. The Interfaith Volunteer and Chaplain Program is bound by an established Code of Ethics, which ensures consistency in their conduct.

Police Chaplains accompany patrol personnel during their duty shifts and spend a great deal of their time in the field. As a result, Chaplains develop close relationships with civilian and sworn personnel and ensure they remain a healthy member of our public service staff. They make themselves available should a member of the Department or their family

need them for spiritual counseling, to officiate at a wedding, or even provide funeral services, when needed. Department personnel have benefited from their contact with the Chaplains by increasing their knowledge and understanding of the cultures and religious practices of an increasingly diverse community.

In October, the "The Moving Wall" Vietnam memorial was on display in Garden Grove for several days. The Chaplains were available to talk to or counsel visitors who may have become overwhelmed by their emotions, as they viewed the half-sized replica of the Vietnam Veterans Memorial in Washington, D.C.

Cadets and Office Aides

Administrative Services Bureau

The Police Cadet and Office Aide program offers college students the opportunity to work in various non-enforcement uniformed positions that allow them to assess their further interest in law enforcement. At the same time, the Department is given the opportunity to evaluate them for potential future full-time sworn or civilian positions. In 2011, the Department hired two police cadets as academy recruits, both of whom successfully graduated and are now working as full-time patrol officers.

The job duties and responsibilities are similar for both Police Cadets and Office Aides. The Cadet position, however, is reserved for those interested in becoming a full-time police officer. In 2011, PSD conducted two Police Cadet and Office Aide recruitments, which brought seven new and highly motivated young individuals into the Police Cadet and Office Aide program.

Cadets and Office Aides change assignments every six months, so they can become familiar with a variety of Department operations. In addition to their Department assignments, Cadets are required to be enrolled in college on a full-time basis, and make satisfactory progress towards a degree. The following are examples of assignments Police Cadets and Office Aides may be assigned to a number of different Divisions, including:

**Crime Prevention • Front Desk • Communications • Property and Evidence
Forensics • Investigations • Traffic • Juvenile Justice Center**

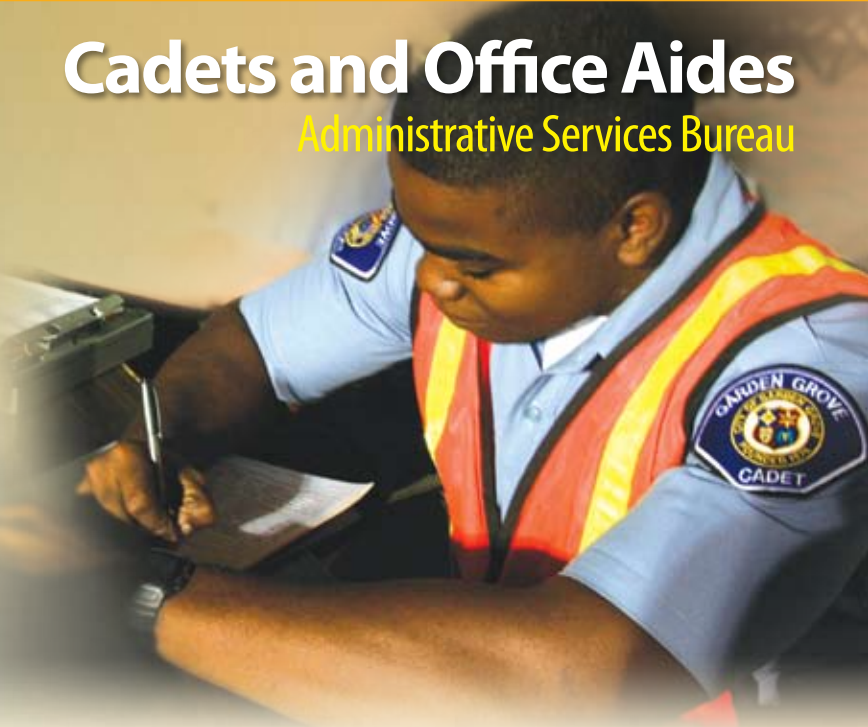
In addition to their regular duties, Cadets and Office Aides help provide staffing for additional events, such as: DUI checkpoints, and the annual Strawberry, Korean, Arab, and Tet festivals, and other city events.

Explorers

Garden Grove Police Explorer Post 1020 is an all-volunteer corps of young men and women from the community between the ages of 14 and 20. The Explorers donate their time to many events both in Garden Grove and other cities throughout Orange County. For example, they assist with the Strawberry, Tet, and Korean Festivals, summer Concerts in the Park, and many events outside Garden Grove. They also donate their time to local civic organizations, such as the Kiwanis and Lions clubs, and assist the Neighborhood Traffic Unit at every DUI checkpoint during the year. In 2011, the Explorers of Post 1020 donated approximately 8,000 hours of service to the community.

The Garden Grove Police Explorer program is the gateway into the Department's recruiting "farm system." In order to be accepted into the program, the applicant must attend several meetings, pass an oral interview and pass a background check. Once accepted, the Explorer must pass a series of tests, and then attend a five-day academy, which is conducted in a similar fashion to a military boot camp. The Explorer advisors, who are Garden Grove Police officers and sergeants, work hard to train the Explorers in the areas necessary to perform their duties and to prepare them for the positions of Cadet and Police Recruit. The Explorer program has been very successful in this regard, as more than 30 current Garden Grove Police employees were once Explorers prior to promoting to their current positions.

As a reward for their hard work and countless hours of dedication to the community and the Police Department, the Explorers were allowed to travel out of state to participate in various competitions. In January, Garden Grove Post 1020 competed in the Chandler (AZ) Tactical Competition and earned first place honors in both the Hostage Negotiation and Bus Assault events.





Community Service Officers

The Community Service Officer program was established in order to allow patrol officers to direct their efforts toward suppression of criminal activities. Community Service Officers (CSOs) are both part-time and full-time civilian employees who perform many duties that were once handled by sworn officers. These highly trained individuals are invaluable to the Department and the community, as the work they do allows sworn officers to spend more time on proactive policing efforts. Typical duties of a Community Services Officer vary depending upon the assignment. Assignments can include the following specialized areas:

- Ordinance Coordinator:** responsible for administering the Alarm Ordinance and working with residents and businesses regarding violations and alarm fees; also solely responsible for the cost recovery program.
- Check Investigations /Fraud:** works closely with detectives to develop leads, conduct follow-up investigations and pursue complaints against suspects. The ability to write reports sufficient to obtain complaints through the District Attorney's office is essential.
- Court Liaison:** works closely with the District Attorney and Public Defenders' offices to file complaints, deliver subpoenas, maintain calendars and logs and notify officers of court appearances.
- Crime Prevention:** speak to community groups about crime prevention topics, works with police volunteers, and assists sworn officers with preventative policing efforts.
- Field Report Writers:** work side by side with police officers to investigate and document crimes that have occurred, once officers have secured the scene. In 2011, Field CSOs completed reports and/or collected evidence for 3,100 cases.
- Front Desk Officer:** report writing, vehicle releases, fingerprinting, and a myriad of other duties. Take cold crime reports, answer questions, release reports and, make referrals for the public who come to the police department.
- In-Car Video System (IVS):** Maintain files and perform basic maintenance and repairs on the new, all-digital in-car video recording system.
- Investigative Aides:** assist Investigators with initial and follow up investigation of criminal cases, keep investigative notes, contact crime victims, witnesses, and others involved in these cases, and other duties as assigned.
- Property and Evidence:** organize, process, and record the intake and release of property and evidence.
- Vehicle Abatement:** work with the Neighborhood Traffic Unit to abate abandoned and illegally stored vehicles within the City limits.

National League of Cities Recognition

Bilingual Community Service Officers



The National League of Cities (NLC) Municipal Action for Immigrant Integration (MAII) program is a unique nationwide effort dedicated to helping cities and city leaders address the issues surrounding immigrant integration. Part of this outreach involves research to identify existing good integration practices that can be replicated in other cities.

A sound and trusting police-immigrant relationship is essential for effective community policing and public safety outreach is crucial for immigrants accustomed to different cultures and police expectations. Distrust and miscommunication too often strain police-immigrant relationships and inhibit effective information exchange. The Department's bilingual Community Service Officer (CSO) outreach effort has been validated not only by the honor of having a recognized "best practice", but by the support we enjoy from our immigrant community.

Bilingual Vietnamese-American CSO, Kelly Pham, works in an office strategically located in an area densely populated by Vietnamese businesses and immigrant residents. CSO, T.K. Yu, a bilingual Korean-American, is stationed in the heart of the Korean Business District. Both CSOs conduct community presentations on crime prevention and help build relationships between the police and the immigrant communities.

The National League of Cities report, "Public Safety Programs for the Immigrant Community-17 Best Practices in U.S. Cities", highlights the department's program, and can be obtained by contacting the National League of Cities.

NATIONAL LEAGUE
of CITIES | CENTER
FOR RESEARCH
& INNOVATION

PUBLIC SAFETY PROGRAMS FOR THE IMMIGRANT COMMUNITY

17 Good Practices in U.S. Cities



Employee Recognition Program

Officers of the Quarter

Officer Evan Beresford
 MOI Terra Ramirez
 MOI Vince Vaicaro

Civilians of the Quarter

Community Service Officer Amanda Garner
 Dispatcher Debby Felse
 Senior Office Assistant Gena Bowen
 Dispatcher Kimberly Gendreau
 Dispatcher Marsha Spellman

Commitment to Service

MOII Troy Haller
 School Resource Officer Andy Flaws
 School Resource Officer Gary Elkins
 MOI James Holder
 School Resource Officer Jason Fulton
 School Resource Officer Jerry Young
 Records Specialist Veronica Frutos

Class A Commendations

MOI Bryan Devor
 Officer Charlie Danielely
 Detective Dave Young
 Officer Evan Beresford
 Senior Office Assistant Gena Bowen
 MOII Han Cho
 MOI James Franks
 MOII Jeff Hutchins
 Master Reserve Officer Joe Gallardo
 MOI Jon Bankson
 Officer Josh Olivo
 Master Reserve Officer Ken Chism
 Sergeant Kevin LaCroix
 Officer Nick Lazenby
 Officer Paul Ashby
 MOI Paul Tessier
 Officer Peter Kunkel
 Officer Steven Tran
 Officer Taylor Macy
 MOII Tim Kovacs
 MOII Jonathan Wainwright
 Officer Joe Kolano
 Officer Ryan Lux
 MOII Patrick Gildea
 Sergeant Rick Wagner

Purple Heart

MOI Bryan Devor

Medal of Merit

MOI James Holder

Medal of Courage

MOI Bryan Devor

Life Saving Medal

Officer Brian Hatfield
 Officer Daniel Villegas
 Officer David Chang
 Officer Even Beresford
 Officer Kevin Dinh (2 Life Saving Medals)

Promotions

MOI Bryan Devor
 MOII Han Cho
 MOI Nathan Morton
 MOII Patrick Gildea
 MOI Paul Tessier

Special Recognition

Code Enforcement Officer Raquel Mata

Retirements

MOI Jenny Wilson	15 Years of Service
MOI Brian Eggen	27 Years of Service
MOII Charlie Cline	27 Years of Service





OFFICER OF THE YEAR

Master Officer I Vince Vaicaro

Master Officer I Vaicaro joined the Garden Grove Police Department in 2004, and has been assigned to the Gang Suppression Unit (GSU) since 2008.

Over a relatively short period of time, GSU noted a sizeable increase in illegal activities inside several businesses in the city. The majority of the crimes involved illegal gambling, nudity, karaoke, live entertainment, and smoking inside of the businesses. As a result, in 2011, GSU was tasked with implementing efforts to curb criminal activity in Garden Grove cafes, along with enforcing conditional use permits (CUPs) and gambling and nudity laws. Officer Vaicaro volunteered to do a SARA (problem-solving) project on the cafes, as well as all the bars in Garden Grove.

The goal of the SARA project was to reduce illegal activity and CUP violations by strictly enforcing compliance with state laws and Garden Grove Municipal Codes, as well as following the rules and guidelines of CUPs issued to the business. During a two-month period, Master Officer Vaicaro was responsible for coordinating all aspects of the SARA project. He maintained all documentation, and compiled statistics, as well as coordinated combined efforts by officers from both the Department and outside agencies.

The two month enforcement period was quite successful, and resulted in: 18 arrests and administrative citations for nudity (two were juveniles); 24 citations for smoking inside a business; four arrests for illegal gambling or possession of illegal gambling machines; and 17 administrative citations for live entertainment, karaoke and other rules violations. A number of gang members were also arrested for parole or probation violations and narcotic-related offenses.

This SARA project was a great success due to the combined efforts of many people. Officer Vaicaro, however, was the driving force behind their efforts, and very worthy of being chosen Officer of the Year for 2011.



CIVILIAN OF THE YEAR

CSO Amanda Garner

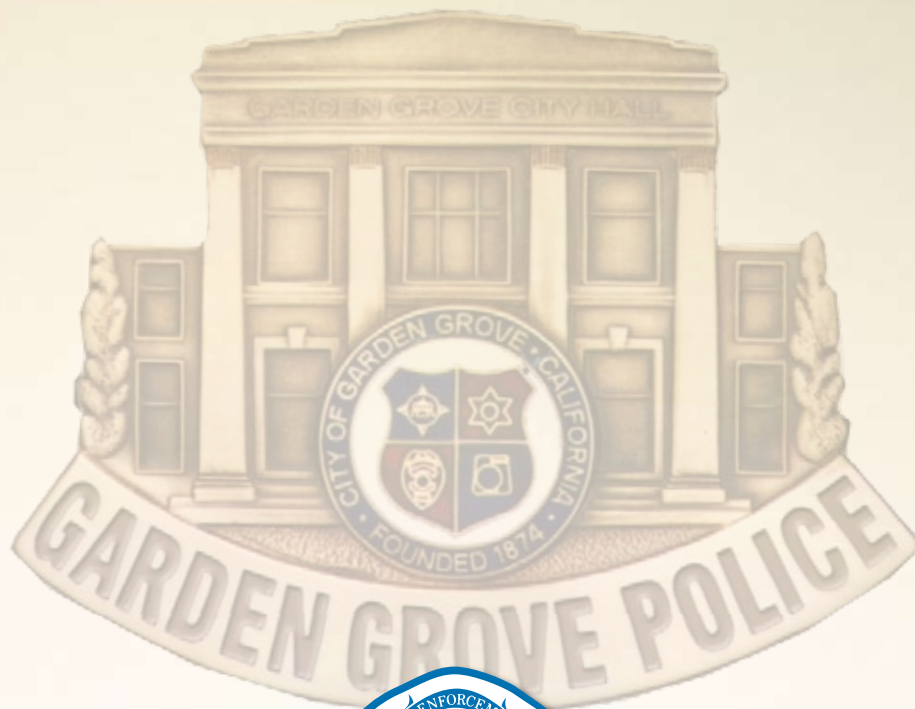
Amanda is very dedicated to her job as the Ordinance Coordinator for the Garden Grove Police Department. She is continually looking for ways to generate revenue for the Department, and she monitors the status of outstanding accounts to ensure that debts due to the city are collected.

Amanda revised and updated portions of the city municipal code related to commercial and residential alarms. She also proposed a new way of handling alarm activation calls that now requires alarm companies to verify the location of the alarm before contacting the Department to dispatch officers. Amanda also implemented a new process by which people who receive bills from the Department may dispute the fees. Such bills could include costs associated with damage to city property, hazardous material cleanup, and/or DUI arrests.

In 2011, Amanda also conducted a countywide survey and collected alarm data (permit costs, false alarm costs and other policy information) from every city in Orange County. True to her diligent and thorough nature, Amanda was able to locate information that was not easily accessible or, in some cases, not typically archived. The information was compiled in book form by the Orange County Alarm Association (OCAA) and distributed to its members.

Amanda regularly attends meetings of the OCAA and acts as a liaison between alarm companies and the Department. Garden Grove is one of only two law enforcement agencies with representation at the OCAA meetings. As a result of her hard work and strong partnership with the OCAA throughout 2011, the Southern California Security Association recognized Amanda at their annual banquet.

Due to her dedication to service and the Department, her commitment to finding "a better way" to do things, and her positive attitude, Amanda is very worthy of the honor of Civilian of the Year for 2011.



CALEA Accredited Since 1988
Flagship Agency

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