

Garden Grove Police Department



AS DIVERSE AS OUR COMMUNITY

Annual Report 2010

In Memoriam

This Report is Dedicated to the Memory of:



Sergeant
MYRON L. TRAPP
Killed in the Line of Duty
October 6, 1959



Reserve Officer
ANDY R. REESE
Killed in the Line of Duty
May 30, 1970



Officer
DONALD R. REED
Killed in the Line of Duty
June 7, 1980



Officer
MICHAEL L. RAINFORD
Killed in the Line of Duty
November 7, 1980



Master Officer
HOWARD E. DALLIES, JR.
Killed in the Line of Duty
March 9, 1993



In Memoriam

Fallen Officers' Memorial

If they are forgotten, then they have died twice.
And if they are forgotten, then they have died in vain.

The Garden Grove Police Department has the somber distinction of having lost more officers in the line of duty than any other municipal police agency in Orange County. In 1980, the department lost two officers in five months.

The Department holds a memorial service each May during National Peace Officers Week, to honor the memory of the five Garden Grove Police Officers who have died in the line of duty. It is a time of reflection and a time to remember the officers as human beings, not as statistics. Each officer left behind a family, and that family continues to suffer the loss of their loved one. In that respect, the service also honors the families and lets them know they have not been forgotten.

In the early 1980's, the Stardusters, an association of Garden Grove Police Officers' wives, planted four trees to honor the four Garden Grove Police Officers who had been killed in the line of duty. A brief ceremony was held and brass plaques were erected in front of the trees. Each plaque is inscribed with the name of a fallen officer and the date of his death. This was considered the first memorial service held by the department to honor the officers.

Memorial sites were dedicated in Orange County (1986) and Sacramento (1988), and in 1989 the Garden Grove Police Department formalized its memorial ceremony. In 1990, Garden Grove Elks Lodge #1952 and the Garden Grove Police Association erected a wall to identify the area on the east side of the police department building as the department's official memorial site.

In 1999, the wall was removed and replaced with a new memorial plaza in front of the Police Department. The memorial was designed by Garden Grove Reserve Officer Gary Cunningham, an architect by trade, and paid for by private donations from the community. The memorial site includes areas to sit and reflect, and a life-size statue of a police officer grieving the loss of a fallen officer. The memorial serves as a reminder of the ultimate sacrifice made by each officer for the citizens and community of Garden Grove.

Though tragic, the death of these officers is an important part of the history of Garden Grove. The memorial plaza and annual memorial service help to ensure that the memories of these officers live on in the next generation of Garden Grove officers, and the community-at-large.



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Contributors

| | |
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| Bob Bogue | Beats, Chaplains, HNT |
| Mike Martin | CAP, SWAT |
| Helena Elsousou | CAU |
| Kevin LaCroix | CCAT |
| Ed Leiva | Code Enforcement |
| Rebecca Meeks | Communications |
| Cindy Nagamatsu | Community Liaison |
| Scott Watson | East Patrol |
| Bill Allison | Explorers |
| Becki Daher | FSU |
| Peter Vi | GSU |

| | |
|------------------------|----------------------------------|
| Kevin Boddy | Jail, East Patrol |
| Rory Helms | K9 |
| Rick Wagner | MEU, TLO |
| Carl Whitney | NTU |
| Juan Centeno | NTU |
| Adam Zmija | NTU |
| James Colegrove | Professional Standards |
| Nancy McFaul | Records/Front Desk/Court Liaison |
| Mike Feher | Resort Services |
| Tom Da'Re | SIU |
| John Reynolds | YSU |

Chief's Message

Law Enforcement



It is my pleasure to provide you with the 2010 Annual Report for the Garden Grove Police Department.

First, I would like to thank Chief Joseph Polisar for his 13 years of dedicated service to both the Garden Grove Police Department and the residents of Garden Grove. Chief Polisar retired in 2010 after 34 years in law enforcement, and his leadership will always be remembered here. His influence on law enforcement also extends to the international level, due to his long-standing commitment to the International Association of Chiefs of Police (IACP).

2010 was a very challenging year for all members of the Garden Grove Police Department. The continuing economic recession necessitated, yet again, citywide reductions in personnel, and Police Department staffing levels were greatly impacted. Despite the significant staffing reductions, all members of the Police Department continued to provide quality law enforcement services to the community, without reducing service levels. Even during this challenging time, the Department maintained high levels of professionalism and delivered quality service. This, in addition to maintaining compliance with nationally recognized standards, earned the Garden Grove Police Department its seventh Accreditation Award from the Commission on Accreditation for Law Enforcement Agencies (CALEA) in April. The Department was further distinguished as a CALEA Flagship Agency, a designation earned by only the top 5% of accredited agencies.

During 2010, the Police Department implemented "Problem Solving Policing." Under the existing Community Policing philosophy, and utilizing state of the art Crime Analysis data, Department personnel were tasked with identifying existing crime trends and then working collaboratively to reduce or eliminate the impact these crime trends had on the community. I am very pleased to say the efforts resulted in significant reductions in the identified crime trends, as well as the arrests of many repeat offenders. Members of the Department also established residential and commercial "watch" groups as a long-term strategy designed to reduce crime in the impacted areas. The Police Department will continue to utilize the latest available technology to enhance our service to the community. We also remain committed to developing strong partnerships and to collaborate with community members in order to keep Garden Grove a safe and enjoyable city in which to live and work.

A handwritten signature in orange ink that reads "Kevin J. Raney".

Kevin J. Raney



Organization Chart

Management

Administrative Services Bureau

(6) Sworn (8) Civilian



Lt. Robert Fowler
Planning & Research
Accreditation • Inspections
EOC • UASI/Grants
Facility • Vehicles



Lt. Jeff Nightengale
Professional Standards
Cadets • Chaplains • Internal Affairs
Personnel & Training • Reserves • PIO



Courtney Allison
Finance
Budget • Grants • Purchasing
Contracts • Annual Report



Cindy Nagamatsu
Community Liaison
Crime Prevention • Community Outreach
Community Events • Volunteers



Captain
Travis Whitman

Community Policing Bureau

(123) Sworn
(16) Civilian



Lt. Scott Watson
East Division Commander
Patrol • Resort Services



Lt. Kevin Boddy
West Division Commander
Patrol • Crime Analysis



Lt. Ben Stauffer
Special Services
Code Enforcement • GSU • SIU
SWAT/HNT • Traffic • Mounted Unit



Lt. Dave Kivler
Watch Commander
Patrol • TLO



Lt. John Keely
Watch Commander
Patrol • Jail • K9 • CSOs



Captain
Todd Elgin



Chief of Police
Kevin J. Raney

Total Number of Employees..... 266
Full-Time Sworn..... 159
Full-Time Civilian 65
Part-Time 42

Support Services Bureau

(28) Sworn
(57) Civilian



Captain
Michael Handfield



Lt. Ted Peaslee
Investigations
Investigations • CCAT • Forensics
Crime Analysis • P & E • YSU



Nancy McFaul
Records
Records • Expeditor Unit
Front Desk



Rebecca Meeks
Communications
Communications
Alarm Coordinator

City Council

City Leaders



The City Council, led by Mayor Dalton, focuses the City's resources and energy on maintaining and enhancing a safe, attractive and economically vibrant city. Although current economic conditions have presented new challenges, the City Council is committed to innovative solutions that will ensure Garden Grove continues to prosper and provide high quality services for its residents.



William J. Dalton
Mayor

Steven R. Jones
Mayor Pro Tem

Dina Nguyen
Council Member

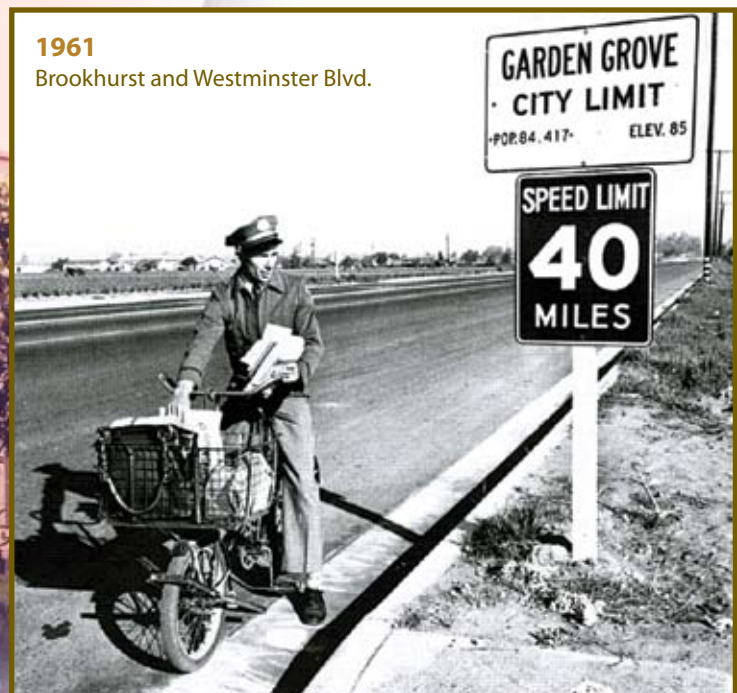
Bruce A. Broadwater
Council Member

Andrew Do
Council Member

City/Department Info



Former City Hall



1961

Brookhurst and Westminster Blvd.

Garden Grove is a midsize metropolitan city of approximately 17 square miles, centrally located in Orange County. When Orange County incorporated in 1889, the Garden Grove area had a population of about 200. When the town achieved incorporation on June 18, 1956, Garden Grove had a population of nearly 44,000. Today, the population is over 172,000, making Garden Grove the fifth largest city in Orange County and the 18th largest in the State.

The Garden Grove Police Department began its proud history on June 25, 1957, when 27 police officers, headed by then Chief Reese Ballard, took over police services from the Orange County Sheriff's Department. Today, with just over 235 full-time and 77 part-time personnel, the Garden Grove Police Department serves its community with great pride and dedication. In 1988 Garden Grove was the first Southern California municipal police department to receive accreditation.



Mission Statement

The Mission of the Garden Grove Police Department, through a Community Policing Partnership, is to improve the quality of life in the city and provide a sense of safety and security to the community members.

Value Statement

We Value

Employees, The Department's Most Valuable Resource

We are dedicated to building the foundation of the Police Department through fairness, respect, and equal opportunity provided to all employees. We are dedicated to providing an enjoyable work environment through open and honest communications, quality leadership, up-to-date training, and mutual support.

We Value

Our Commitment to Protect Lives and Property

We are dedicated to providing the highest quality of service to protect the citizens of Garden Grove.

We Value

Honesty, Integrity, and Truthfulness

We recognize that honesty, integrity, and truthfulness are the foundations of our profession. We will constantly strive to maintain the highest standards recognizing their importance in upholding our credibility within the law enforcement profession and the community we serve.

We Value

Professionalism, Cultural Diversity, and the Rights of all Individuals

We are dedicated to performing our duties in accordance with the Constitution, State laws, and City ordinances, while protecting the rights of all individuals. We will build from the strength provided by cultural diversity within the Department and the community to ensure the fair and equitable treatment of all.

We Value

Community Involvement On All Issues Relating to a Safe and Secure City

We respond to the needs of the community: therefore the community should have significant involvement in achieving a secure and safe city. Using Community Policing, we will continuously seek mutual cooperation on all community related problems, reducing the threat of crime and enhancing the quality of life.

Code of Ethics

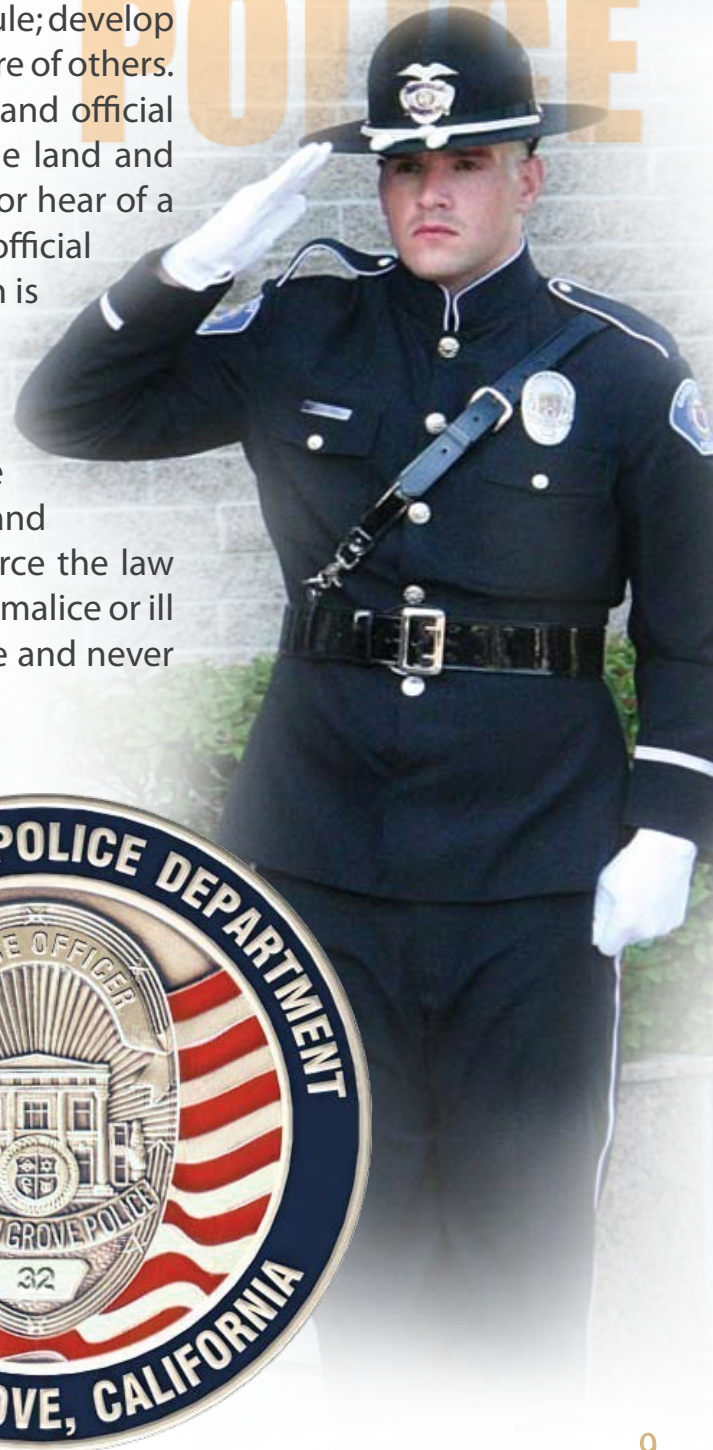


As a Law Enforcement Officer, my fundamental duty is to serve mankind; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder; and to respect the Constitutional rights of all men to liberty, equality, and justice.

I will keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn, or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life. I will be exemplary in obeying the laws of the land and the regulations of my department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever so secret unless revelation is necessary in the performance of my duty.

I will never act officiously or permit personal feeling, prejudices, animosities or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear of favor, malice or ill will, never employing unnecessary force or violence and never accepting gratuities.

I recognize the badge of my office as a symbol of public faith, and I accept it as a public trust to be held as long as I am true to the ethics of police service. I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession ... **law enforcement.**



Connecting with the Community

National Night Out

Held on the first Tuesday in August, National Night Out (NNO) is an annual event designed to strengthen our community by encouraging neighborhoods to engage in stronger relationships with each other and with the Police Department. The goal is to heighten crime-prevention awareness, build support and participation in local anti-crime programs, and most importantly, send a message that our neighborhoods are organized and fighting back. National Night Out has proven to be an effective, inexpensive, and enjoyable program to promote neighborhood spirit and police-community partnerships in our fight for a safer nation. It's also the perfect opportunity for neighbors to get to know each other even better.

Police Station Tours

Tours of the police station are conducted by Community Service Officers assigned to the Community Liaison Division, whose goal is to reach out to the community and encourage interactive involvement with the Police Department. Tour groups can vary in size from a parent and child to groups comprised of residents, students, scout troops, etc., interested in learning more about their local police officers. Those who participate gain a better understanding of how the Department works as a whole, but discussions are often tailored to the needs of the group. Tour groups are shown several different areas of the Department with a brief description of the services each unit provides. These may include Communications, Records, holding cells, and the patrol briefing room. Members of the tour groups leave with a better understanding regarding the daily inner workings of the police department and this positive interaction with police personnel strengthens our relationship with the community.

Connecting with the Community

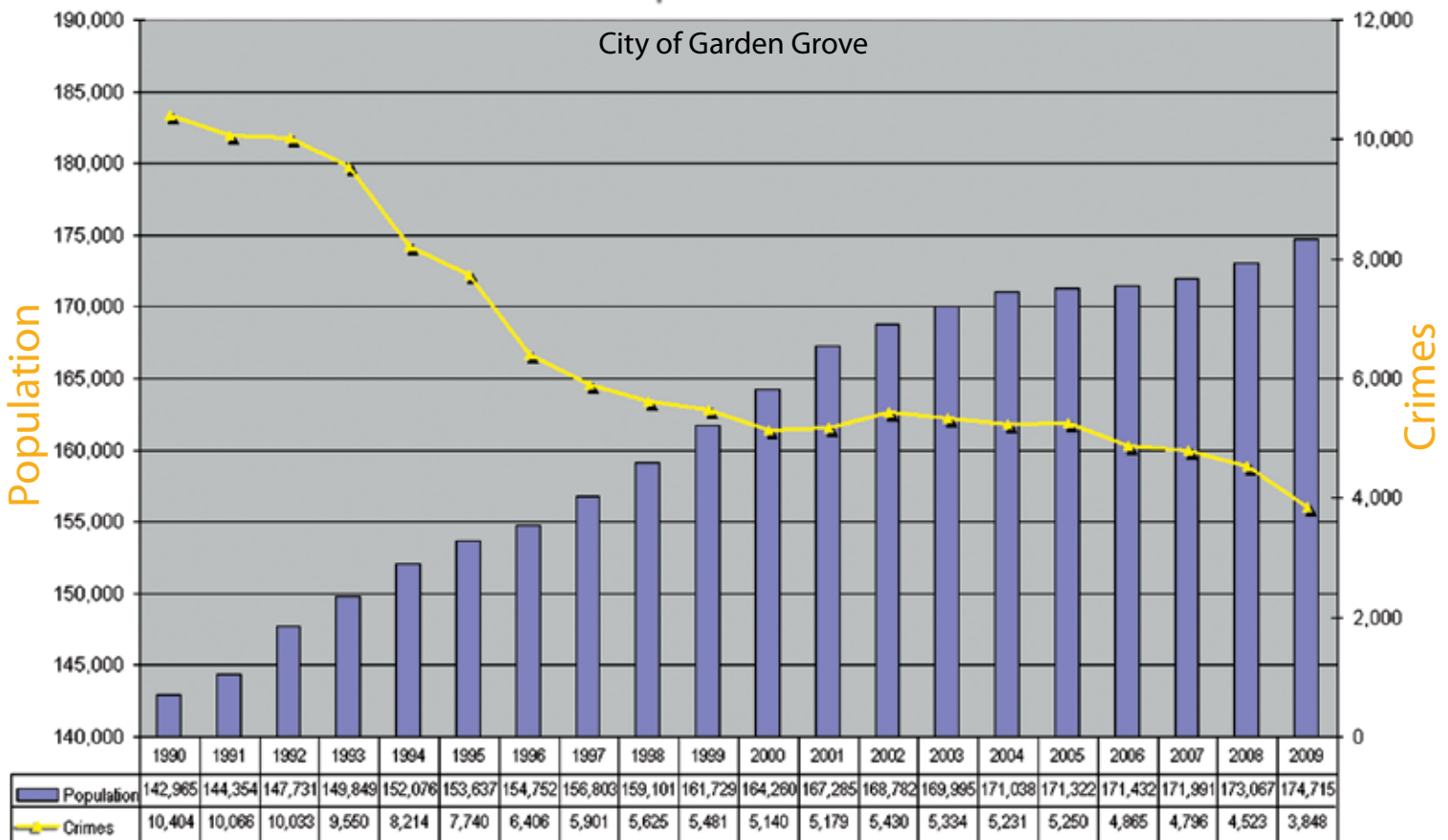


Special Olympics Torch Run

The Law Enforcement Torch Run for Special Olympics is the movement's largest grass-roots fundraiser and public awareness vehicle. At a basic level, the Torch Run is an actual running event in which officers and athletes run the Flame of Hope™ through the city to the Opening Ceremony of the local Special Olympics competition. Members of the Garden Grove Police Department have been participating in this event for many years, as well as other Special Olympics events.



Crime Rate vs. Population Growth 1990-2009



CALEA Fall Conference

CALEA Accreditation



In November, more than 500 law enforcement professionals from throughout the United States, Canada, and Mexico converged upon Garden Grove's InternationalWEST Resort District for a five-day police accreditation conference. The 2010 CALEA (Commission on Accreditation for Law Enforcement Agencies, Inc.) Fall Conference took place November 16 through November 20, and was a great success. Garden Grove last hosted a CALEA conference in July 1988.

Hosting the 2010 conference required more than 18 months of planning and preparation, and brought together people and resources from throughout the community. The Conference Committee included not only Police Department personnel, but also several City employees and community members who contributed their time and talents. During the conference, nearly 200 employees assisted with ensuring the week was enjoyable and memorable for all attendees.

As the Host Agency, the Garden Grove Police Department –and the City as a whole- could not have delivered such an excellent “Garden Grove Experience” had it not been for the money, goods, and services very generously donated by individuals and businesses from within the community. The conference also provided the opportunity to promote the city and the InternationalWEST Resort District as a future travel and tourism destination, as conference attendees came from throughout the United States, Canada, and Mexico.

During the five-day conference, attendees participated in numerous training workshops focused on law enforcement and public safety issues. The Commission also reviewed and voted on candidate agencies for accreditation and recognition, including the Garden Grove Police Department. Accreditation honors were presented during Saturday's Awards Celebration Banquet, where the Garden Grove Police Department was awarded the prestigious Flagship Agency status. This is the highest level of recognition awarded by CALEA, and is achieved by only a small percentage of accredited agencies.

Overall, the Fall Conference was a great success, as evidenced by the following excerpt from CALEA update magazine (February 2011 edition):

The Fall 2010 CALEA Conference in Garden Grove, California, turned out to be an enormously popular event! Our conference hosts, the Garden Grove Police Department, did an exceptional job of making sure everyone had a productive and enjoyable conference. A special thank-you goes to (now-retired) Garden Grove Chief Joseph M. Polisar for all his support.... The Host Committee Chair, Lieutenant Robert D. Fowler and Vice-Chair Manager Courtney Allison, and all other members of the Garden Grove Host Committee deserve a hearty “Thanks and great job!” for all their efforts.



Flagship Agency Designation

CALEA Accreditation



The Garden Grove Police Department underwent its first CALEA (Commission on Accreditation for Law Enforcement Agencies, Inc.) assessment in 1988 -earning accredited status that same year- and has successfully maintained its accredited status ever since. CALEA audits accredited agencies every three years to ensure the agencies continue to meet the Commission's many standards of professional excellence. In 2010, the Department earned the Commission's prestigious Flagship Agency status, which it will maintain for the duration of the award period.



The CALEA Flagship Agency Program is designed to acknowledge CALEA-accredited public safety agencies that have demonstrated success in the accreditation process. The program also serves to provide other agencies seeking accreditation, with examples of "best practices" on how to address compliance, policy development, file maintenance, and other issues relating to the accreditation process.

The CALEA on-site assessment process requires an agency to undergo an in-depth review of its management, administration, operations, and support services in comparison to professional standards. The assessment provides an independent, objective peer review of the agency's programs and practices, allowing for constructive feedback for further improvements, and the peer review is an excellent forum for sharing ideas. The assessors, all experienced law enforcement professionals, bring ideas from their own agencies and from other agencies they've reviewed.

If the agency identifies a deficiency, it creates or revises policies and procedures to correct the situation before a problem occurs. CALEA standards require the agency to establish a reporting process for monitoring and measuring performance. This ensures continual growth and improvement, and a method to confirm that an agency is practicing what it has established in the written directives system.

A Flagship Agency must meet the following minimum criteria:

- Must have a minimum of two previous consecutive accreditation awards.
- Must not have conditions or noncompliance issues on most recent past award.
- Must not have noncompliance issues, or be recommended for conditions on current assessment.
- Current Assessment Report must have limited file maintenance and applied discretion issues.
- Current Assessment Report must not have issues involving life, safety, and security standards.
- Must not currently be affected by issues that detract from the tenets or goals of accreditation and/or the Flagship Program.

East Patrol Division

Community Policing Bureau

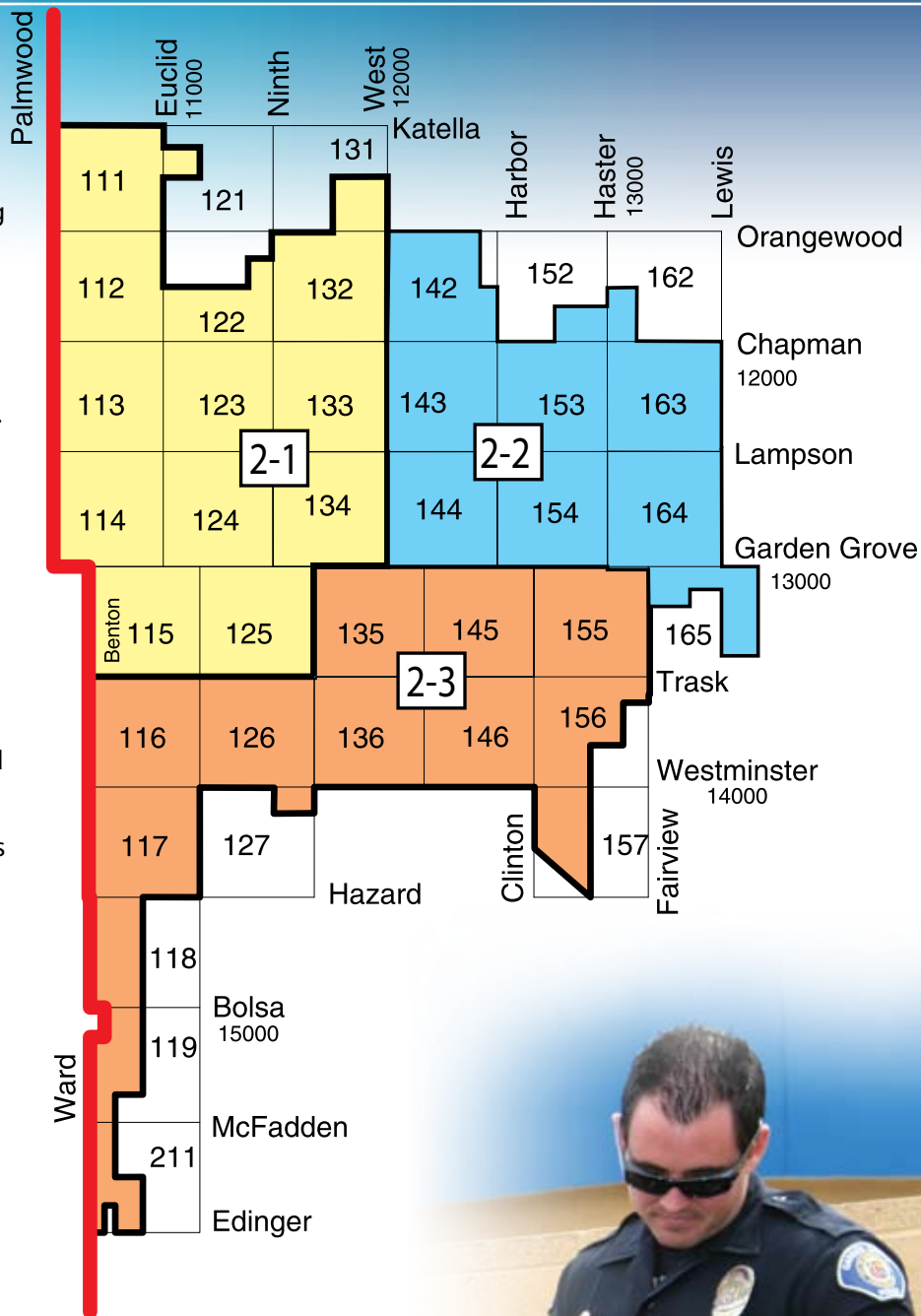
During the month of October, multiple armed robberies occurred in Garden Grove and neighboring cities in which the suspect was armed with a handgun. For a time, officers were unable to locate the suspect and he continued committing crimes in Los Angeles County. In November, Officer Wainwright began patrolling the area near Chapman Avenue where the suspect had committed several robberies, the last of which was only two days earlier. Officer Wainwright located the suspect in his vehicle near a vacant building and the suspect was taken into custody, bringing his crime spree to an end.

However, a preliminary search of the suspect's car revealed an object that resembled a functional improvised explosive device (IED). A safety perimeter was established and the Orange County Sheriff's Department Bomb Squad responded. It was determined to be safest to conduct a controlled detonation of the device at the scene, so the device was detonated and the area was once again declared safe. In addition to the explosive device, handwritten demand notes from previous robberies and a handgun were also recovered from the vehicle. It was apparent that the suspect was preparing to commit another armed robbery when he was located and arrested. The suspect admitted to multiple robberies in Garden Grove, neighboring cities and in Los Angeles County, and was arrested on multiple charges.

Late one evening in September, two people were walking in the area of Century and Euclid where two subjects armed with knives approached them. The suspects demanded the victims' cell phones and money, then fled from the scene. Officers responded and began searching the area for the two suspects, who appeared to be gang members. Officer Capps began patrolling the residential tract east of where the robbery took place, and found a black Ford Expedition inside of which it appeared someone was attempting to hide. Officer Capps detained the two subjects, and the victims positively identified them as having committed the crime. Both subjects were arrested and booked for armed robbery.

In December, Officer Harry responded to a home on Clarissa Street for a burglary report. During his investigation, Officer Harry learned that the victim had a video security system and it recorded the incident. Officer Harry watched the video of the suspects committing the crime and believed one of them to be a local gang member. He contacted Officers Payan, Vaicaro, and El-Farra of the Gang Suppression Unit (GSU), who responded to the Clarissa address to view the surveillance video. Officer Payan was able to identify one of the suspects, and Officers Vaicaro and El-Farra identified the second suspect. Officers found local addresses for the two suspects, where officers located and arrested them for burglary. One of the suspects was under house arrest but had removed his ankle-monitoring device, violating the terms of his house arrest. This was excellent teamwork between patrol officers and GSU officers, which led to the arrest of two subjects for residential burglary.

During the first half of 2010, businesses in the north central part of Garden Grove were experiencing a series of “window smash” burglaries. In April, Officer Estlow responded to the Los Cotijas restaurant at Euclid and Chapman regarding a window smash burglary that





occurred during the night. As part of his investigation Officer Estlow checked the victim business, the surrounding parking lots for any evidence left by the suspect, and neighboring businesses for surveillance videos. Unfortunately, Los Cotijas' surveillance system was not working at the time, so Officer Estlow contacted a neighboring business and asked to view their surveillance videos.

While watching the videos Officer Estlow recognized a local repeat offender walking away from the restaurant close to the time of the burglary. Officer Estlow then backtracked through the Los Cotijas parking lot and located shoe prints in the dirt that matched shoe prints found inside the restaurant, along with bloody napkins and gloves dropped by the suspect during the burglary. Officer Estlow contacted burglary detectives because he knew they were investigating a series of similar burglaries in the city. Blood found at the scene was compared to a previous sample taken from the suspect by the Orange County Crime Lab, and was matched by DNA. An arrest warrant was issued and he was later arrested for the commercial burglary.

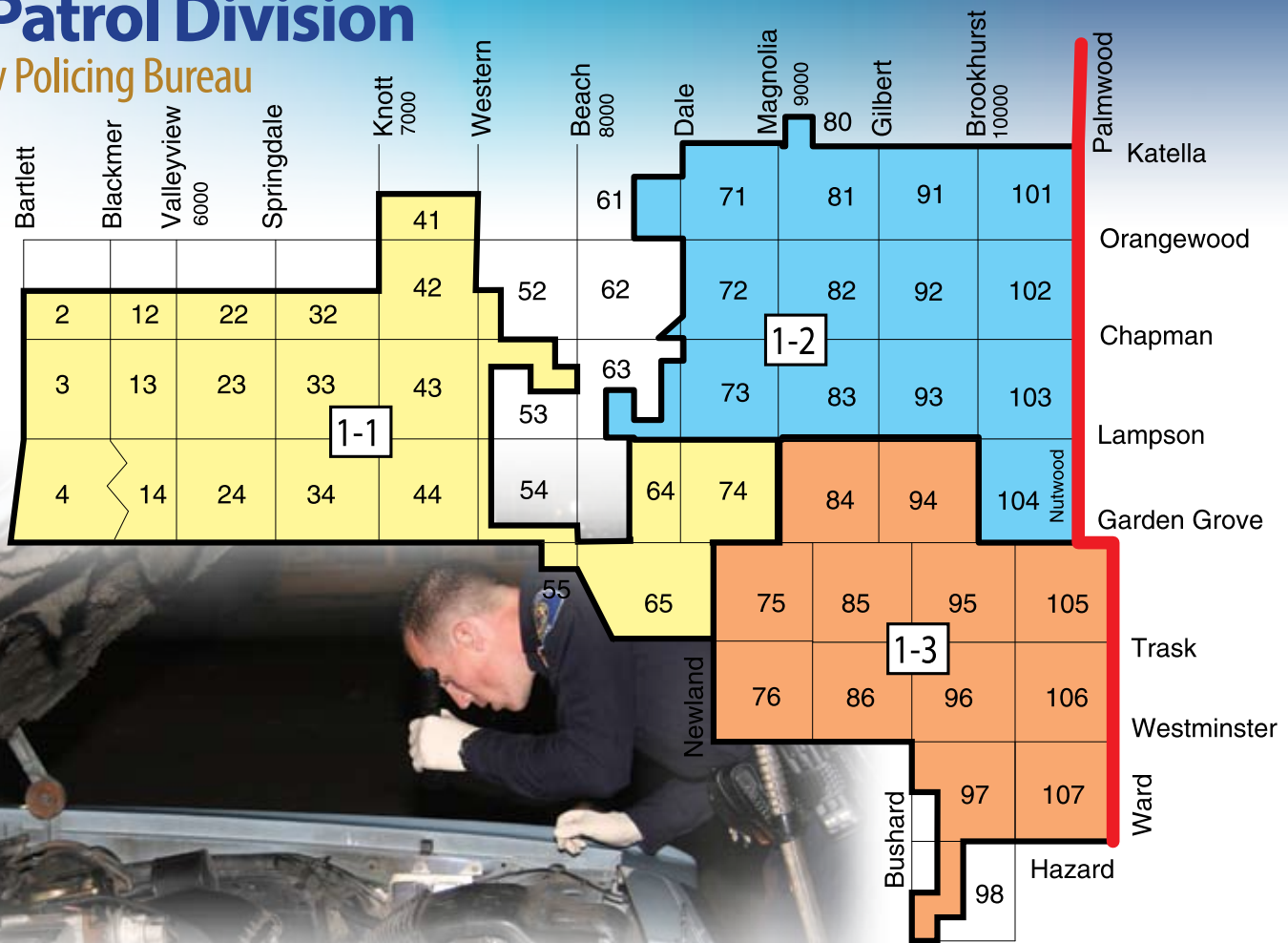
In the very early months of 2010 more than 100 daytime residential burglaries had been committed in the area of Haster Street. During these burglaries, the suspects wore gloves and left behind very little evidence to aid in identifying them, but they had an unusual way of gaining entry in the houses. In March, Officers Casaccia, Echavarria, Bankson and Kunkel were dispatched to a possible residential burglary in progress on Oertly Drive, which is near Haster.

Officers responded to the scene and surrounded the house, where they located and arrested two suspects. The officers built a rapport with the suspects; all documented gang members, and were able to identify five additional suspects. All of the suspects were from the same gang and were responsible for committing more than 80 burglaries, as well as stealing three vehicles, from as far back as January 2009. Two adults and five juveniles are now in custody and awaiting trial on 35 residential burglaries cases, and 85 cases were cleared.



West Patrol Division

Community Policing Bureau




Each officer in the West Division is committed to providing outstanding service to every citizen in the community in a timely and professional manner. Their selfless commitment to duty is what helps the Department maintain its positive relationship with the community.

Officers Lux and Olivo were dispatched to the 9700 block of Acacia regarding two suspicious subjects loitering in the area. When officers arrived and attempted to contact them, the subjects ran away and a brief foot chase ensued. Both officers each caught one of the subjects, who had just "tagged" nine locations in the area. Both subjects were arrested for felony vandalism and booked into Orange County Jail.


Officer Wimmer was dispatched to Westminster and Lindy regarding a vehicle burglary that had just occurred. When he arrived he spoke to the victim and broadcasted a suspect description to fellow officers. While Officer Villegas was checking the area, he located two subjects that matched the suspect's description. The victim positively identified both subjects as the ones who broke into his vehicle, and they were arrested for vehicle burglary.

While Officers Garcia and Valencia were at a home on Dale Street on an unrelated investigation, a female from a nearby residence approached them. The female was extremely upset and told the officers her husband had passed out in the bathroom. Both officers quickly responded and found the male laying on the floor, unconscious and without a pulse. The officers called for paramedics and immediately began CPR. By the time paramedics arrived, the officers had revived the man, who was transported to a local hospital for further medical treatment. Had it not been for the quick actions of Officers Garcia and Valencia, the man probably would not have survived.

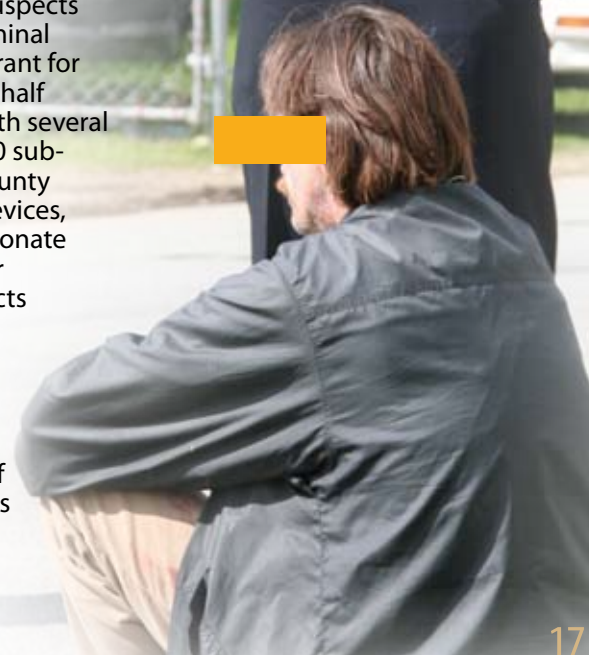
Officers Robbins, Avalos, Kolano, and Desbiens and Sergeant Wagner were dispatched to the 9600 block of Maureen Drive to assist the Sheriff's Department with an eviction notification. During the process, a mentally unstable female armed herself with a kitchen knife and barricaded herself



inside a bathroom. The officers tried for several minutes to talk the female into surrendering and giving up the knife. Fearing the female was possibly going to harm herself, the officers quickly formulated a plan to prevent this from happening. The risk of injury to the female and officers was extremely high because they were in close quarters and had limited space in which to maneuver. Due to the quick and decisive actions taken by the officers, they were able to make their way into the bathroom, preventing the woman from harming either herself or the officers. In situations such as this, the end result could have been dramatically -and tragically- different. However, the experience, tactics and compassion of the officers on scene allowed the event to be brought to a successful conclusion.



Officer Olivo developed information regarding subjects at a residence possibly selling methamphetamine. He spent many hours conducting surveillance and traffic stops on subjects leaving the residence, which enabled him to identify the suspects involved in the criminal activity. Officer Olivo then contacted the Career Criminal Apprehension Team (CCAT) and, with their assistance, obtained a search warrant for the residence. During the service of the search warrant, officers located one-half pound of methamphetamine, a dismantled methamphetamine lab, a rifle with several hundred rounds of ammunition, one stolen vehicle, a fully automatic MAC-10 sub-machine gun, and three improvised explosive devices (IEDs). The Orange County Sheriff's Department Bomb Squad was contacted to recover the explosive devices, and they determined that the only safe way to handle the devices was to detonate them on site. Several homes were evacuated due to the potential for a larger explosion and flying shrapnel. Because of Officer Olivo's tenacity, four suspects were arrested and a neighborhood problem was solved.



Officer Kovacs located two suspects stealing scrap metal from a commercial lot in the area of Brookhurst Way and Garden Grove Blvd. During his investigation, he recalled a similar vehicle being involved in a theft from a business located in an industrial area in the west end of the city. As a result of his thorough investigation, Officer Kovacs was able to connect these suspects to another theft and charge them for the additional crime.

Gang Suppression Unit

Community Policing Bureau



The Garden Grove Police Department's Gang Suppression Unit (GSU) takes great pride in reducing gang violence within the city. Our GSU is made up of street suppression officers and supported by investigators and the MAGNET unit, all of whom strive to eradicate gang activity in Garden Grove. The unit is comprised of specially trained officers and investigators who are experienced in conducting gang suppression activities and investigations. They gain their knowledge by attending specialized training, and their experience by working the streets of Garden Grove, patrolling the neighborhoods and areas frequented by gang members. The GSU officers talk to and deal with gang members on a daily basis and work closely with state Parole and county Probation Officers.

After three years of hard work and dedication, the Garden Grove GSU obtained a permanent injunction against a Garden Grove criminal street gang. This action was the first of its kind in Orange County, as it was brought against the gang organization itself as the sole defendant, rather than against each individual member of the gang. Since the implementation of the injunction, gang-related crimes within the designated safety zones have been significantly reduced.

This year, the Gang Suppression Unit was responsible for solving numerous violent crimes, including shootings, stabbings and assaults. Members of the GSU pride themselves on taking the lead in these gang-related crime investigations. Their diligent efforts have significantly enhanced the quality of life for the citizens of Garden Grove who had been affected by gang violence in the past. As a result of their specialized knowledge, experience, and perseverance when dealing with hard-core gang members, the GSU was responsible for putting numerous violent street gang members in jail, keeping them off the streets of Garden Grove. In fact, there have been no gang-related homicides for the past two years.

To combat the ongoing problem of graffiti, the unit maintains a graffiti investigator that also works suppression. He is supported by all of the gang officers and works closely with the Youth Services Unit, the school district, and the graffiti removal team from the City Yard. We have executed several programs to address the graffiti problem throughout the city, which have been successful in identifying suspects and leading to their arrest.

The gang unit routinely attends school district meetings and works with the various high schools and junior high schools within the Garden Grove Unified School District. The Gang Unit's relationship with the school administrators has proved to be beneficial and has increased safety on the school campuses. Another means of help is by providing gang awareness training sessions for civic groups, meetings, students, and for the Boys and Girls Clubs. These programs are well-received by those who attend and most certainly are helping a number of kids who otherwise might get involved in gangs without this interaction.

Special Investigations Unit

Community Policing Bureau



An investigator from Southern California Edison contacted SIU to report suspicious activity, after smelling an odor of marijuana at a residence he had just contacted regarding possible theft of electrical service. SIU conducted an investigation and was able to obtain a search warrant for the residence, inside of which they found a sophisticated marijuana growing operation. One suspect was arrested in the home and booked into Orange County jail. Based on the size of the operation, it was estimated that it could produce approximately \$5 million a year in sales. Three-hundred pounds of marijuana and 527 marijuana plants were seized.

In another case, SIU coordinated a joint investigation with the Los Angeles County Sheriff's Department regarding someone who was selling MDMA in the city of Garden Grove. In May, a confidential informant made a telephone call to the suspect and arranged an exchange of 1,000 MDMA pills. SIU investigators followed the suspect from his home and a patrol officer conducted a traffic stop on the suspect. The patrol officer located 1,000 MDMA pills in the suspect's vehicle, and SIU then obtained a search warrant for the suspect's residence. During the search, 600 MDMA pills, a handgun, and cash were seized, and two people were arrested for various drug and weapons-related crimes.

In yet another case, SIU located a female who was selling large quantities of cocaine in the city of Garden Grove. SIU conducted a daylong surveillance on the female suspect and watched her pick up money from several people. In the late evening hours, SIU investigators followed her to a residence in the city of Rosemead, which was already being investigated by SIU and the Los Angeles County Sheriff's Department Asian Gang Task Force. The female then left the residence and was stopped by a patrol officer in the city of Garden Grove. During a search of the female's purse, more than five ounces of methamphetamine and eight ounces of cocaine were seized, as well as \$2,400 cash. The female was arrested for various drug-related offenses and a second suspect was arrested at the residence in Rosemead, wherein officers located several illegal weapons and street drugs.

2010 Totals

| | |
|----------------------|--------------|
| Arrests..... | 400 |
| Search Warrants..... | 106 |
| Labs..... | 3 |
| Guns..... | 12 |
| Cash | \$92,456.57 |
| Methamphetamine..... | 3.9 Pounds |
| Cocaine..... | 1.0 Pounds |
| Marijuana | 334.5 Pounds |
| MDMA..... | 1,617 Pills |
| Heroin | 0.4 Pounds |



Neighborhood Traffic Unit

Community Policing Bureau



The mission of the Neighborhood Traffic Unit (NTU) is to improve the quality of life by providing the safest and most efficient flow of pedestrian and vehicle traffic throughout the city. The NTU enforces traffic laws and educates the community in an effort to accomplish their mission.

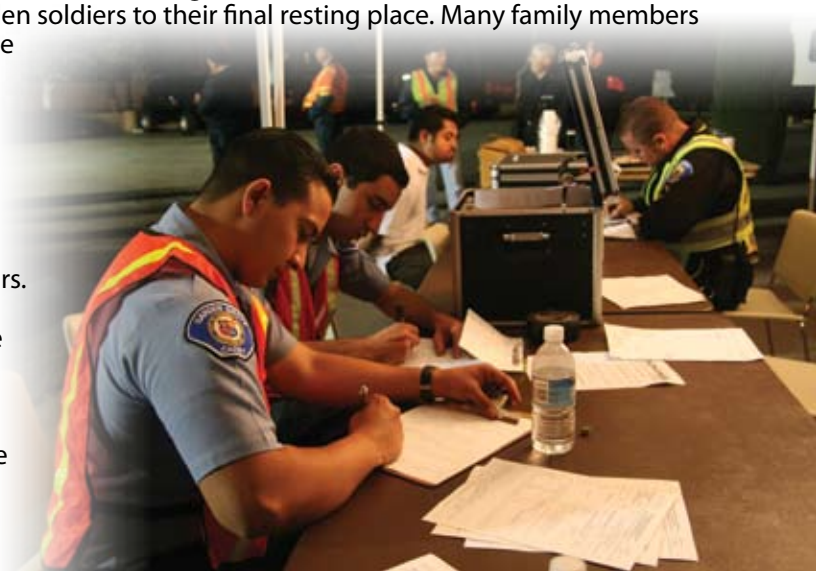
The NTU targets areas in the city where traffic problems are prevalent. Traffic issues at schools are always a top priority for the NTU; calls come in from both parents and school officials about the flow of traffic during drop-off and pick-up times at the schools. By educating parents, conducting high-visibility enforcement, and adding new signage, the NTU works to keep the school zones safe for all students. The unit conducted 17 school safety presentations during 2010, teaching students about driving under the influence (DUI), and bicycle and pedestrian safety.

The NTU received funding from the California Office of Traffic Safety (OTS), which allowed the unit to conduct specific traffic-related enforcement programs to combat drunk driving and unlicensed drivers. In 2010, OTS funded 13 DUI checkpoints, 12 DUI saturation patrols, and two suspended driver's license court stings. During 2010, the NTU arrested 250 drunk drivers and was recognized for its enforcement with a Class A commendation from the Chief of Police, as well as recognition from MADD (Mothers Against Drunk Drivers).

In addition to their daily responsibilities, NTU officers are also responsible for coordinating traffic safety at all special events within the city. GGPD motor officers, along with motor officers from other local agencies, were allowed the honor of participating in the Fallen Heroes mission this year, escorting fallen soldiers to their final resting place. Many family members expressed gratitude for the support they received from the Police Department.

Pedestrian and occupant safety continues to be an issue the Neighborhood Traffic Unit addresses. The NTU conducted two crosswalk enforcement programs this year to cite drivers who do not yield to pedestrians in crosswalks. Two of the three fatal collisions investigated last year involved pedestrians who were crossing the roadway legally and were killed by inattentive drivers.

Motor Officer Kathy Anderson is a certified child seat expert. She attends monthly "Safe Kids" meetings and makes it her mission to be an advocate for children who are not safely restrained in vehicles. Officer Anderson conducted more than 500 car seat inspections in 2010; ensuring parents had the proper knowledge to keep their children safe.



Resort Services Team

Community Policing Bureau



The Resort Services Team heads up the partnership between the Resort District and the Garden Grove Police Department. The 520-acre Resort District, located one half-mile south of the Disneyland Resort and the Anaheim Convention Center, includes 2,780 hotel rooms at nine world-renowned hotel chains, and five major chain restaurants. This year, the Garden Grove City Council approved an expansion of the Embassy Suites Hotel and ratified the new "Great Wolf" 600-room hotel, containing 15,000 square-feet of meeting space connected to a three-acre indoor water park.

The primary mission of the Resort Services Team is to help maintain a safe and secure environment for guests, merchants and employees within the District. Master Officer II Mike Feher handles the police presence in and around the Resort District. He responds to and directs any resources necessary to combat problems such as fraud, theft and other crimes that may occur. To expand visibility in the Resort District, several of the Department's Volunteers In Policing (VIPs) began regular patrol checks in the area.

The Resort District saw an increase in families attending Disneyland and the surrounding Southern California tourist venues, as well as increased convention business; including major shows such as, NAMM (National Association of Musician Merchants), Medical Design, Cal-Dental, and Blizz-con video games and technology exhibitions. The Resort District also benefited from the presence of the 2010 Major League Baseball All-Star Game at Angel Stadium. Finally, resort area restaurant Buca di Beppo made it into the Guinness Book of World Records by making the largest bowl of spaghetti in the world (13,786 pounds of spaghetti and 100 gallons of marinara sauce), which was later donated to a local pig farmer as feed.

Terrorism Liaison Officer Program

The mission of a Terrorism Liaison Officer (TLO) is to serve as a conduit of information between members of the public safety community, public/private sector, citizenry and the US Government, in the fight against terrorism, both foreign and domestic. The Garden Grove Police TLO Program is comprised of specially trained and certified officers from various units within the department, which ensures a TLO presence throughout the department.

Every TLO is responsible for sharing terrorism-related information with the Orange County Intelligence Assessment Center (OCIAC), Joint Regional Intelligence Center (JRIC), and FBI Joint Terrorism Task Force (JTTF) for follow-up, and each may serve as the agency point of contact for the OCIAC, JRIC, and JTTF.

Garden Grove TLOs attend monthly training and information sharing meetings, as well as additional advanced/specialized training throughout the year. In 2010, the TLOs gave 17 presentations to the business community, citizens, and other law enforcement personnel. These presentations included suspicious activity/behavior indicators, terrorist training and operational behavior, first responder safety and tactics in response to a possible terrorist incident.



GARDEN GROVE POLICE

SWAT

Community Policing Bureau

The Garden Grove Special Weapons And Tactics (SWAT) team is a specialized support unit that responds to high-risk incidents that pose a serious threat to the community. The SWAT team takes great pride in being prepared to handle any situation it may encounter, and that is why frequent training is vital to the success of the team. In addition to monthly training, team members were able to attend several specialized training courses on topics such as Rapid Response and Active Shooter/Critical Incident Instructor. Once certified, team members were able to provide Active Shooter Response Training to our patrol force.

In order to utilize the SWAT team for search warrants or other high-risk activities, strict requirements must be met. A complete threat assessment of the location(s) and the suspect(s) are necessary to determine if the SWAT team should be used. During 2010, SWAT served four, high-risk search warrants on gang and narcotic locations in and around Garden Grove. During the service of these warrants, suspects, weapons and illegal narcotics were located. While assisting the Special Investigations Unit and Career Criminal Apprehension Team during a warrant service, SWAT secured a compound that was home to several subjects who were on probation, parole, wanted, and selling or using narcotics. One of the rooms was "booby trapped" with a metal spear wedged against the door. When the SWAT team forced open the door the metal spear pierced the door, nearly entering a SWAT officer's leg.



Hostage Negotiation Team

The Garden Grove Police Hostage Negotiation Team (HNT) was formed in 1978 and has since grown to include 12 highly trained negotiators. These negotiators are outfitted with advanced equipment, and operate from a specially-equipped room in the Department's state-of-the-art Mobile Command Post. The HNT responds to SWAT-involved incidents that may result in a possible barricade or hostage situation, such as high-risk search warrants or dynamic entries involving active suspects.

The primary function of the negotiator is to change the attitude of the hostage-taker(s) and/or barricaded suspect from hostility to trust. Negotiators are able to resolve various types of crisis situations through active listening and communication. Their training and expertise can help deescalate situations that may have otherwise required forced entry, resulting in potential injury to officers or the involved subjects.



The HNT holds monthly training using actors (other law enforcement personnel) to recreate scenarios from real-life incidents, which helps prepare the negotiator to handle various types of crises. All members of the team cross train in all functions of the unit, including primary negotiator, secondary negotiator and intelligence gathering. The HNT also participates in an annual full deployment exercise each year with the SWAT team.

Mounted Enforcement Unit

Community Policing Bureau



The Mounted Enforcement Unit (MEU) is comprised of officers who, in addition to their regular assignments, work as a mounted officer. Members of the MEU spend countless hours training their horses –both on and off duty- to remain calm in a variety of situations, which would trigger an untrained horse's natural flight instinct when faced with a crowd or other unusual environment.

The Garden Grove MEU is part of the Orange County Regional Mounted Enforcement Unit, which is comprised of mounted officers from Garden Grove, Santa Ana, Anaheim, and Buena Park Police Departments, as well as the Orange County Sheriff's Department. These agencies share resources to staff a variety of events in the various jurisdictions where each agency provides police services. This allows each agency to draw on a much larger contingent of mounted officers for large crowd control episodes, when the need arises.



In 2010, the MEU provided a presence at several festivals in the city, the Summer Concert Series, and numerous National Night Out locations throughout the city. Officers also worked deployments in other cities, the largest of which was the Major League Baseball All-Star Game and related events at Anaheim Stadium in July that involved over 200,000 people.

Canine Unit

The Garden Grove Police Department Canine Unit (K9) was one of the first units formed in Orange County. Officer Rory Helms is teamed up with K-9 Lazlo, a German Shepherd imported from the Czech Republic. The Unit's primary responsibilities are to handle in-progress calls for service, and business and residential alarm calls. The canines are often used to search and locate suspects who have fled the scene of a crime, search for lost people, or to locate hidden narcotics or evidence. Officer Helms and Lazlo were dispatched to 322 alarm calls and conducted 300 searches during 2010.

When the safety of officers or citizens is in question, oftentimes the canine is sent in to deescalate a threatening situation so officers can take a dangerous suspect into custody. In 2010 Lazlo successfully apprehended a suspect that had broken into a laundry room at a mobile home park, and was hiding inside when officers arrived. The suspect refused to surrender even after being warned that a K9 would be deployed if he refused to comply. Officers could see that the suspect had pry tools, which can be used as weapons, so Lazlo was sent in to apprehend the suspect. The suspect was swiftly and safely taken into custody thanks to Officer Helms and K9 Lazlo.

2010 Statistics

| | |
|------------------------------|-----|
| Searches..... | 300 |
| Dispatched Alarm Calls | 322 |
| Outside Agency Assists | 15 |
| Narcotic Finds | 24 |
| Canine Apprehensions | 1 |
| Suspect Give-ups..... | 5 |
| Demos | 1 |
| Training Hours | 228 |



Crime Analysis Unit

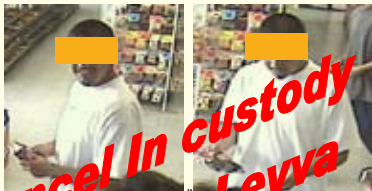
Community Policing Bureau

GARDEN GROVE POLICE DEPARTMENT
11301 Acacia Parkway, Garden Grove California 92840
Joseph Polisar, Chief of Police
(714)741-5704

SPECIAL BULLETIN

DATE: September 10, 2010 NO: 10-152

ATL- FI/PHOTO ARREST PC 211



LOCATION: Recycling center at 13651 Magnolia

DATE AND TIME: August 19, 2010 at 17:00 hours

SUSPECT #1: Male, Hispanic 16-18, dark hair and dark eye, wearing white T-shirt, beige shorts NFD

SUSPECT #2: Male, Hispanic 16-18, black hair, wearing black T-shirt, jeans

WEAPON: Semi-Auto hand gun (S1)
Unknown weapon (S2)

Armed and dangerous

ADDITIONAL INFORMATION: On August 19, 2010 at approximately 1700 hours two suspects approached victim on foot as he worked at the recycling center located at 13651 Magnolia. Suspect #1 put a gun to victim's head and demanded victim's cell phone and money. Suspect #2 stood by as a lookout. Suspects stole \$500.00 in cash and an unknown model black Samsung cell phone. Suspects told victim to go inside the Conex box as they fled on foot NB towards the 22 freeway on Magnolia. On the afternoon of September 9, 2010 the victim saw suspect #1 walking with a male Hispanic into the liquor store at Magnolia North of Mays. Officers were sent, but were unable to locate the suspect. Video inside the store shows suspect #1, who had been armed with the gun during the robbery on August 19, 2010. Clerk in the store said suspect #1 frequents the store regularly.

REFER ALL INFORMATION TO GGPD INVESTIGATOR WILSON (714) 741-5812


GGPD CASE: 10-11674
CONFIDENTIAL - FOR LAW ENFORCEMENT USE ONLY

GARDEN GROVE POLICE DEPARTMENT
11301 Acacia Parkway, Garden Grove California 92840
Joseph Polisar, Chief of Police
(714)741-5704

SPECIAL BULLETIN

DATE: April 1, 2010 NO: 10-051

ATL- FI/PHOTO ARREST PC 664/211 AND 459 COMM



LOCATION: INCHEONWON BBQ restaurant at 13321 Brookhurst St

DATE AND TIME: March 15, 2010 at 2243 hours

SUSPECT #1: Male/White, 23-25 5'8", wearing black long sleeve T-shirt, black or dark pants, black and white converse "City Taylor" shoes.

WEAPON: Unknown type handgun

ADDITIONAL INFORMATION: Suspect walked into INCHEONWON BBQ restaurant at 13321 Brookhurst St on March 15, 2010 at approximately 2243 hours. Suspect stood next to cashier and displayed a handgun in his waistband, demanded money. Cashier helped customers who walked up to pay their bill. Suspect waited a couple of minutes and grabbed a soda or beer can and split on foot. Suspect is possibly same suspect as bulletin number 10-050 and also DR #10-3724.

REFER ALL INFORMATION TO GGPD INVESTIGATOR WILSON (714) 741-5812

GGPD CASE: 10-03720
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The Crime Analysis Unit (CAU), comprised of one full-time certified crime analyst, is responsible for forecasting future crime occurrences, analyzing crime trends, comparing suspect modus operandi, providing investigative leads, providing statistical crime data, and assisting in the deployment of resources through the use of systematic and analytical processes. To achieve Unit goals, the CAU analyst disseminates daily, weekly, and monthly Beat Activity Reports, monthly Hot Spot Analyses, and Parolee reports. The Unit also produces Special Bulletins on wanted suspects and crime information to further assist officers throughout the department. Finally, the CAU is responsible for responding to both internal and external reports for statistical data and for conducting administrative, strategic, and tactical analysis of crime data.

A cornerstone of the CAU is its geographical information systems (GIS), which enables analysts to identify and map "hot spots," and overlay this crime activity with the known presence of parolees and criminal offenders. This software also uses probability to help forecast future crime activities. The CAU analyst has also developed and maintained communication with other analysts and investigators throughout the Orange County and surrounding counties. These alliances with other crime analysis organizations are important for sharing crime information, identifying regional crime patterns and series, and keeping abreast of new developments in technology and training.



Code Enforcement

Community Policing Bureau

BEFORE



The mission of the Code Enforcement Unit is to address quality-of-life issues that affect the Garden Grove community, such as graffiti, unsightly debris storage and neglected landscaping.

Left unchecked, these issues can worsen, causing the neighborhood to deteriorate and property values to decline.

Code Enforcement's first priority is to identify these types of concerns in the community, notify the owner, and then request voluntary compliance to resolve the matter.

The Code Enforcement Unit works closely with Planning, Building, Business Tax, and Public Works as well as other divisions within the Police Department to keep our city attractive and safe. In 2010, five Code Enforcement Officers investigated over 7,500 violations and mailed over 15,200 notices. The notices of violation(s) inform the resident of the City ordinance(s) being violated, and are the first attempt by the City to obtain voluntary compliance.

The Code Enforcement Unit addresses issues through both proactive enforcement and by responding to complaints from citizens. The primary complaints in 2010 were property maintenance issues and improper storage of debris. The unit also responds to a large variety of other complaints, including graffiti, unlawful smoking in a business, and commercial vehicle parking. Due to the current state of the economy, Code Enforcement Officers now also routinely monitor foreclosed and/or vacant properties to make sure they are properly maintained.



AFTER

Jail Operations

The Garden Grove Police Department contracts the operation of its jail facilities with The GEO Group, Inc. (GEO). Contracting out these services has allowed the Police Department to concentrate much more of its efforts on community safety instead of expending energy and resources on jail operations. By utilizing GEO personnel, the sworn police officers are able to process arrestees and return to their field duties in as little as 20 minutes. This, in turn, has increased their availability to handle additional calls for service.

In 2010, GEO jail staff processed 6,494 arrestees, allowing officers to return to the streets faster to provide quality service to the community. In addition to the arrestees, GEO personnel processed 738 narcotic and sex offender registrants, which otherwise would have had to be handled by a Community Service Officer.

2010 Statistics

| | |
|-----------------------------|-------|
| Adult Bookings..... | 5,460 |
| Juvenile Bookings | 1,034 |
| Registrants Processed | 738 |



Crimes Against Persons Unit

Support Services Bureau



The Crimes Against Persons Unit (CAP) is comprised of 11 Investigators who handle crimes such as homicide, robbery, domestic violence, and assault. These Investigators are "on call" 24/7 to respond to major crime scenes and can work for days straight on complicated investigations, when necessary. CAP is fortunate to have the experience and expertise of two part-time Master Reserve Officers (retired police officers), whose primary assignment is to work on "cold case" homicides from as far back as 1978. The Homicide Unit did an excellent job solving the three homicides that occurred in 2010; two of the investigations successfully concluded through arrest and the suspect in the third took his own life prior to being arrested.

Robbery is a crime whose frequency generally increases or decreases based upon the current state of the economy. With difficult economic times still upon us, investigators have had to remain ever vigilant. In one such case, a patrol officer stopped a vehicle and detained the occupant, who was suspected of a failed robbery attempt. In the vehicle was found a fake bomb, thought to be real at the time, and the occupant was a career criminal on parole. Robbery investigators responded to the scene and photo line-ups were done, from which the suspect was positively identified by the victim. It was later discovered that the same suspect was responsible for a number robberies in other Orange County cities and several in Los Angeles County.

The Sexual Assault Unit is responsible for investigating any sex-related crime in the city, and tracks everyone living in the city that is required by law to register as a sex offender. The investigator responsible for the sexual offender registrant program, with assistance from Parole and Probation, conducted numerous home checks and "sweeps," in an effort to keep Garden Grove safe from sexual predators. Due to the complexity of these crimes, investigators are often contacted (even while off duty) to answer questions from patrol officers, or to respond and take over an investigation. In one such case, a suspect had been exposing himself to children near a local school. Detectives set up surveillance in the area for several days and eventually arrested the suspect after he attempted to get a young girl into his vehicle. The man was responsible for several indecent exposure cases and remains in custody awaiting trial.

The Domestic Violence and Assault units carry large caseloads, and the investigators assigned to those duties work diligently to solve crimes, provide support to victims, and refer them to counseling when appropriate. These crimes are often difficult to investigate, however, because the majority of victims know their attackers. Therefore, the victim may refuse to cooperate with the investigation or seek counseling, perpetuating the problem. In spite of this, the investigators continue to refer people to programs that will best suit their individual needs.



Beat Investigations Unit

Support Services Bureau



The Beat Investigations Unit (Beats) is a branch of the Support Services Bureau and is responsible for investigating a variety of property crimes, including burglary, theft, identity theft, auto theft, and many others. During 2010, Beats reviewed 5,470 crime reports, of which 1,914 were assigned to an Investigator for follow up investigation. Cases with active lead possibilities oftentimes result in the arrest of a suspect, and/or criminal charges being brought by the District Attorney's Office. Below are two examples:

Embezzlement:

Investigator Arellano initiated an investigation with a large manufacturing company in west Garden Grove, which reported that two former employees had embezzled a substantial amount of money from the company. Both employees were in positions of trust and they systematically embezzled funds through the payroll process for more than five years. During that time, the suspects processed over 800 fraudulent payments totaling more than \$1.5 million.

Investigator Arellano diligently pieced the investigation together as he wrote countless search warrants for financial records and specific locations, and conducted surveillance operations at various locations, all while working closely with the District Attorney's Office.

In October, Investigator Arellano arrested both suspects after learning that they were again working side-by-side at a company in Anaheim. Investigator Arellano was able to obtain full confessions from both suspects, who now face up to 49 years in prison if convicted.

Burglary:

In another case, Investigator Wasinger received a latent fingerprint "hit" from the Orange County Crime Lab on a suspect believed to be responsible for a series of Garden Grove elementary school burglaries. Investigator Wasinger learned that the suspect lived in Los Angeles County and had visited a friend in Garden Grove during the time the schools were burglarized.

An intense investigation led to the arrest of the suspect at a relative's house in Compton. Investigator Wasinger developed a rapport with the suspect while using his excellent interview skills. As a result, the suspect admitted to not only the school burglaries, but to several commercial and residential burglaries in the area. Once the investigation was complete, ten burglary cases had been cleared and two additional accomplices had been identified and arrested.



Career Criminal Apprehension Team

Support Services Bureau

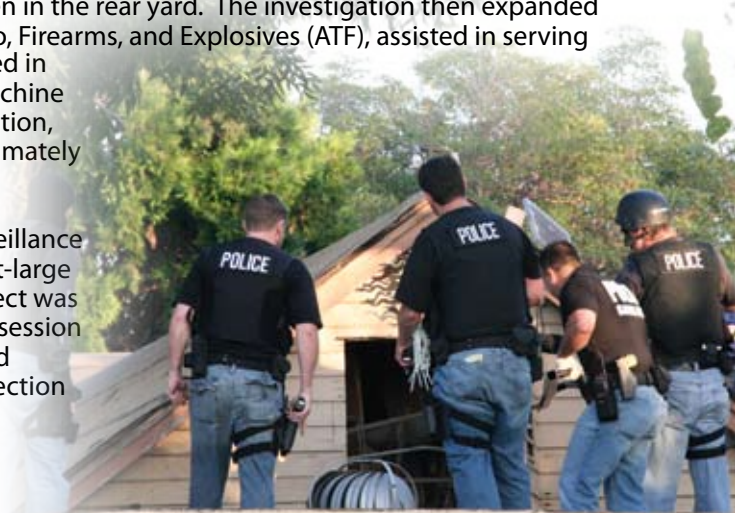


The Career Criminal Apprehension Team (CCAT) is comprised of four handpicked officers and one sergeant who work in an undercover capacity targeting career criminals, known felons, violent offenders, and serious ongoing criminal activity. CCAT works closely with other law enforcement agencies in Orange County, as well as the California Department of Corrections and the Orange County Probation Department. CCAT also provides support and works in partnership with units within the Department, such as the Special Investigation Unit, Beat Investigators, and the Homicide unit.

In February, CCAT officers became aware of a rash of stolen vehicles being stripped and dumped in the area of Brookhurst and Orangewood. With the assistance of the Crime Analysis Unit, a map plotting the locations of vehicles recently recovered was created. CCAT, along with area patrol officers, began surveillance in the area and placed officers at random locations in the area. A suspect was observed dumping a reported stolen vehicle in one of the locations and this suspect was followed back to his residence. The suspect was later arrested along with several other subjects, as they drove away from the residence. During a parole search of the residence, personal property and car parts from numerous recently stolen vehicles were recovered. In all, 17 stolen vehicles were linked to the suspect, who confessed to being involved with all of them.

CCAT opened an investigation into a residence in the 6500 block of Chapman Avenue after receiving information from several sources about criminal activity in and around the residence. The primary suspect, who was later found to have ties to Eastern European organized crime, was seen giving more than one-quarter pound of methamphetamine to another target suspect, who happened to be driving a reported stolen vehicle at the time. As the investigation unfolded, five arrests were made and a search warrant was obtained for the residence. Inside was found a meth lab, hundreds of rounds of ammunition, and firearms, and three improvised explosive devices (IEDs) had been hidden in the rear yard. The investigation then expanded to include Federal law enforcement, and the Bureau of Alcohol, Tobacco, Firearms, and Explosives (ATF), assisted in serving numerous additional search warrants. These additional warrants resulted in more weapons being seized, including a fully automatic Mac-10 submachine gun with a silencer. Thus far, the investigation has produced one conviction, additional charges involving a "murder for hire" conspiracy, and approximately \$250,000 in asset forfeiture.

Acting on information from confidential sources, CCAT conducted surveillance on a location possibly frequented by a known "second strike" parolee-at-large that had been identified in several drug-related robberies. As the suspect was being arrested he fought with officers, and was later found to be in possession of a loaded handgun, more than two pounds of methamphetamine and \$15,000 cash. In all, two "second strike" suspects were arrested in connection with this investigation.



Youth Services Unit

Support Services Bureau



The Youth Services Unit (YSU) is charged with handling the majority of crimes in the city involving juveniles. The unit supervisor oversees two investigators and four Special Officers, whose primary responsibilities are the intermediate schools and high school campuses. All personnel work closely with the Garden Grove Unified School District (GGUSD) as well as the Boys and Girls Clubs of Garden Grove. The Boys and Girls Clubs of Garden Grove is a non-profit organization with numerous youth programs. They partner with the juvenile unit to provide services to Garden Grove "at risk" youths and their families. The unit also works hand-in-hand with the Orange County Probation Department. Several deputy probation officers are assigned to GGPD and meet their probationers weekly in the Juvenile Justice Center. The relationship between probation and police is also very strong, which fosters greater accountability and increased effectiveness.

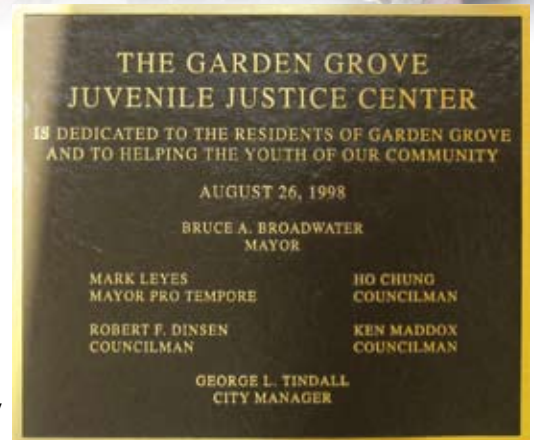
In 2010, the Youth Services Unit (YSU) handled many criminal investigations but was also successful in pro-active measures in two areas: drug and alcohol education to parents, and emergency management and preparedness. YSU personnel participated with the GGUSD in making "Power to the Parent" presentations to parents at the nine different high schools in the city. These panel presentations were well attended and positive responses were received from the parents.

Over the past decade, it is estimated that the City of Garden Grove spent hundreds of thousands of dollars to clean graffiti. Because of the significant costs, the City has approved a program by the Police Department to begin issuing fines to suspects arrested for graffiti crimes. The partnership with the Public Works Department has resulted in a team approach to address the graffiti blight. This also presented an opportunity for Public Works to present training, with the YSU supervisor, at each patrol briefing.

Master Reserve Officer Gallardo administers the program, and is responsible for tracking graffiti crimes as well as cost recovery collection efforts.

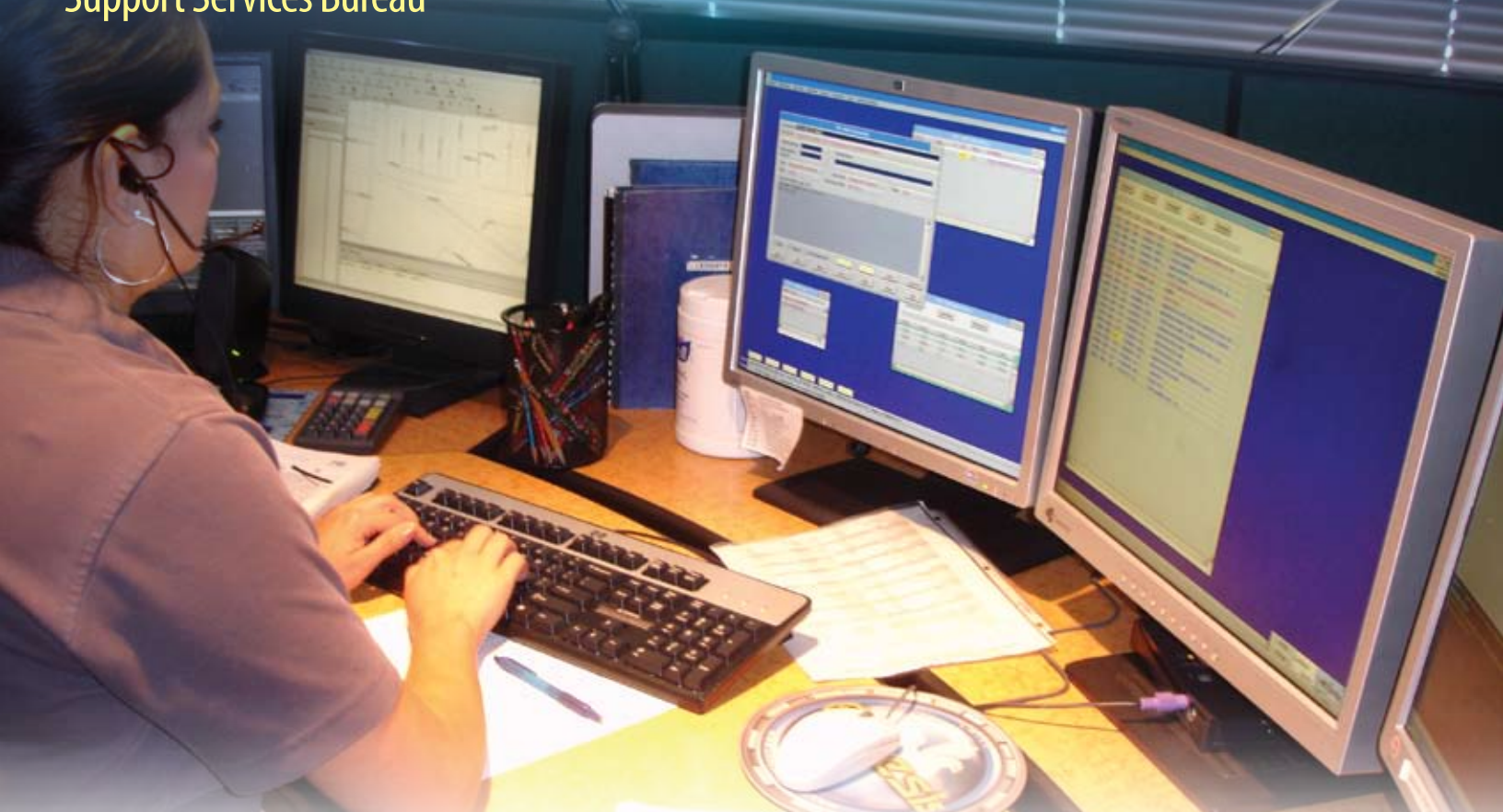
In 2010, the Youth Services Unit continued its excellent relationship with the GGUSD by co-chairing a committee to establish the Crisis Management System with Rapid Responder, a privately owned company. The program is an Internet-based, interactive, and comprehensive crisis management program. It allows police and firefighters to respond to critical incidents at every GGUSD campus in the city and provides vital information about each facility, including tactical preplans, satellite and geospatial imagery, interior and exterior photos, floor plans, staging areas, hazardous materials, utility shutoffs, and evacuation routes.

This program is user-friendly and flexible, allowing for updates related to environmental conditions, equipment, and personnel. All Garden Grove Police personnel were trained on the program in April 2010.



Communications

Support Services Bureau



The Communications Division of the Garden Grove Police Department is a diverse environment that houses two sections, each unique in the dynamics of the duties performed.

The first section is Dispatch, which provides a set of highly specific services to the public. Dispatchers are the first line of communication between citizens and the officers of Garden Grove. A typical day can include handling non-emergency and emergency (9-1-1) calls for service on both the telephone and the police radio. After passing a rigorous hiring process, Dispatchers are initially immersed in an extensive training program. This program generally exceeds 30 weeks, and includes training in proper telephone and radio procedures as well as memorizing numerous codes, city maps and most importantly how to ensure officer safety on a day-to-day basis. Dispatchers continue their education throughout their career by attending 24 hours of mandated State-approved training every two years.

The second section is the Ordinance Coordinator, which is responsible for the administration of many cost saving and cost recovery programs for the City. These programs include false alarm reductions, the recovery of jail booking fees, and other programs in place to recover costs associated with accidents caused by drunk drivers, damage to city property, and hazardous spills.

Accomplishments for the Communications unit in 2010 included the replacement and upgrade of two key technological components in the dispatch center. The first was the replacement of the 24-hour digital recording system. This system records all incoming and outgoing phone calls to the Dispatch center as well as all radio channels generally used by the Police Department. These tapes become incredibly important in court cases and are often used as evidence during trials.

The second upgrade completed was for the 9-1-1 phone system, which is used to answer all incoming phone calls to the Dispatch center. The new system was selected in part due to its ability to handle emerging future technologies in the emergency response field. The phone system also allows a dispatcher to communicate with hearing impaired citizens via TDD, which is an invaluable resource when real-time communication is a necessity.



Records/Front Desk/Court Liaison

Support Services Bureau



The Records Division and Front Desk fall under the supervision of the Department's Records Manager, as part of the Support Services Bureau. The Records Division serves as the central repository for all police incidents. Records Specialists maintain all police reports, traffic accident reports and citations, and provide support to the officers, other law enforcement agencies, courts and prosecutors.

Records Specialists are required to operate a variety of computer systems, including internal records management systems, Dispatch CAD, and the California Law Enforcement Telecommunications System (CLETS) databases. In 2010, the Records Division processed over 18,300 arrest and crime reports and 14,000 citations. Records Specialists performed 450 searches of female arrestees when female police officers were not available. They also cared for infants and young children under temporary care of the Police Department, helping to minimize any trauma during very difficult times.

The Division's Warrants Specialist is responsible for maintaining the status of all warrants issued by the Garden Grove Police Department, ensuring due-diligence in their service. This position is also responsible for processing certain permits required for select occupations, and processing narcotics and arson registrants. The Court Liaison is an integral part of the Records Division. With the assistance of a part-time Specialist, the Court Liaison works directly with Police Investigators, District Attorneys and other Orange County Court personnel. The Court Liaison processes subpoenas, ensures that all cases are filed within stringent timelines, contacts any police employee required to report to court, and monitors the status and disposition of court cases.

In 2010, Records Supervisor Debra Nichols and part-time Records Specialist Pat Garcia were recognized by their peers as Civilian Employees of the Quarter, and part-time Records Specialist Rory Janocha was recognized for her Commitment to Service. Records Supervisor Nichols was further acknowledged when she was named the 2010 Civilian Employee of the Year.

Oftentimes, the first and only contact a citizen has with the Garden Grove Police Department is the Front Desk Unit staff. The Front Desk is staffed by three Master Reserve Officers, two full-time Community Service Officers (CSOs), one part-time CSO and several cadets, who regularly assist the Records Warrant Specialist in registering and fingerprinting all convicted sex, arson and drug offenders. Being a very diverse group, many at the Front Desk are able to assist members of the department with translation, as well as citizens coming to the Front Desk.

As a result of all of the services provided by the Front Desk staff (such as taking crime reports, processing impounded vehicle release forms, and taking fingerprints, to name a few), the Department is able to fulfill its commitment to keeping sworn personnel patrolling city neighborhoods and business areas.



Forensic Services Unit

Support Services Bureau

The Garden Grove Police Department has contracted with the Orange County Crime Lab Identification Bureau for forensic services since 1996. Through the contract, Forensic Specialists conduct latent print comparisons, evidence processing, and responses to major crime scenes. A Senior Forensic Specialist is assigned to work on-site at the Garden Grove Forensic Services Unit (FSU) office. Laboratory processing and immediate call-out services are provided from the Crime Lab. The Orange County Crime Lab is accredited through the American Society of Crime Laboratory Directors-Laboratory Accreditation Board, as well as holding ISO Accreditation through the International Organization of Standards. The Crime Lab is accredited in crime scenes, latent prints, and footwear/tire track examinations.

Forensic Specialists are highly trained and have the most advanced equipment and expertise available to investigate crime scenes and conduct forensic examinations. The on-site specialist works closely with GGPD staff to maintain timely training and updates on emerging forensic issues. The Orange County Crime Lab, in keeping with the trend toward complete automation of case report information, launched an electronic work request website in 2010. Garden Grove Police staff received mandatory comprehensive training prior to being allowed access to the site, and GGPD was one of the first agencies in Orange County to completely eliminate paper work request submissions to the laboratory.

Property & Evidence

The Property and Evidence Unit (P&E) is staffed by two full-time Community Service Officers, two cadets, and two Master Reserve Officers. They are responsible for documenting all movement of property seized by patrol and investigative staff until the case has been cleared through the courts or otherwise closed.

The control of property is complex and subject to many rules on retention, preservation, and destruction. Therefore, each member of the team is responsible for specific responsibilities, such as intake of property or the disposal of evidence once all legal retention requirements are met. Technological advances have increased the potential to solve crimes, so the importance of collecting and storing trace and biological evidence is more important than ever before. This explains the need for a 5,000 square-foot off-site storage facility for the high demand to control and maintain valuable evidence.

In 2010, the P&E Unit went through a rigorous onsite audit as part of the Commission on Accreditation for Law Enforcement Agencies (CALEA) reaccreditation process. The unit exceeded standards in every category, and helped the Department as a whole to achieve "Flagship" status, the highest honor bestowed upon an agency by CALEA. The CALEA staff complimented the P&E staff for being extremely well organized, and for using state-of-the-art technology, such as a bar coding system, to track every piece of evidence.

During 2010, P&E staff disposed of 140 firearms, and destroyed more than 57 pounds of illegal narcotics with an estimated street value of \$425,000.

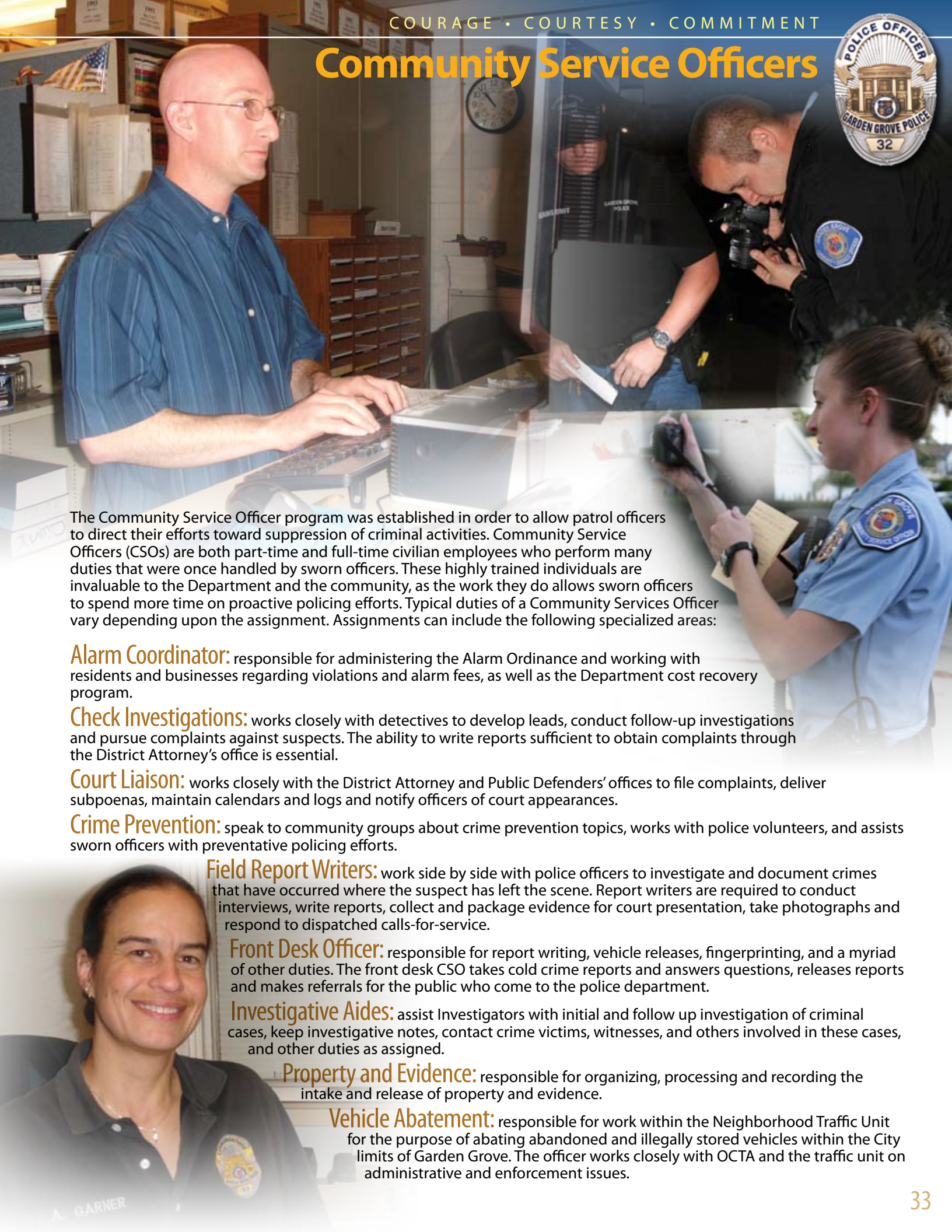
Forensic Specialist Services Provided in 2010

| | |
|---------------------------------------------------|-------|
| Crime Scene Responses | 68 |
| Evidence Processing Requests | 80 |
| Latent Prints Searched Through Cal-ID AFIS | 423 |
| Number of Identifications Made through AFIS | 62 |
| Fingerprint Comparison Cases Completed | 48 |
| Cal ID 10-print identity searches conducted | 176 |
| Cal ID 10-print identifications made | 86 |
| Photo Sets Uploaded in 2010 | 3,917 |

Property & Evidence 2010

| | |
|---------------------------------------------------|--------|
| Items Booked | 14,545 |
| Cases Booked | 5,234 |
| Items to/from Lab | 5,361 |
| Cases to/from Lab | 3,083 |
| Hours for Lab | 708 |
| Cal ID 10-print identity searches conducted | 176 |
| Items Released | 423 |

Community Service Officers



The Community Service Officer program was established in order to allow patrol officers to direct their efforts toward suppression of criminal activities. Community Service Officers (CSOs) are both part-time and full-time civilian employees who perform many duties that were once handled by sworn officers. These highly trained individuals are invaluable to the Department and the community, as the work they do allows sworn officers to spend more time on proactive policing efforts. Typical duties of a Community Services Officer vary depending upon the assignment. Assignments can include the following specialized areas:

Alarm Coordinator: responsible for administering the Alarm Ordinance and working with residents and businesses regarding violations and alarm fees, as well as the Department cost recovery program.

Check Investigations: works closely with detectives to develop leads, conduct follow-up investigations and pursue complaints against suspects. The ability to write reports sufficient to obtain complaints through the District Attorney's office is essential.

Court Liaison: works closely with the District Attorney and Public Defenders' offices to file complaints, deliver subpoenas, maintain calendars and logs and notify officers of court appearances.

Crime Prevention: speak to community groups about crime prevention topics, works with police volunteers, and assists sworn officers with preventative policing efforts.

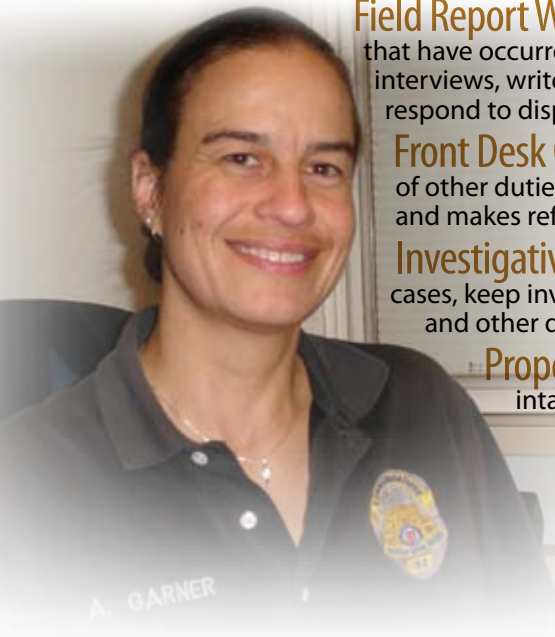
Field Report Writers: work side by side with police officers to investigate and document crimes that have occurred where the suspect has left the scene. Report writers are required to conduct interviews, write reports, collect and package evidence for court presentation, take photographs and respond to dispatched calls-for-service.

Front Desk Officer: responsible for report writing, vehicle releases, fingerprinting, and a myriad of other duties. The front desk CSO takes cold crime reports and answers questions, releases reports and makes referrals for the public who come to the police department.

Investigative Aides: assist Investigators with initial and follow up investigation of criminal cases, keep investigative notes, contact crime victims, witnesses, and others involved in these cases, and other duties as assigned.

Property and Evidence: responsible for organizing, processing and recording the intake and release of property and evidence.

Vehicle Abatement: responsible for work within the Neighborhood Traffic Unit for the purpose of abating abandoned and illegally stored vehicles within the City limits of Garden Grove. The officer works closely with OCTA and the traffic unit on administrative and enforcement issues.



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Community Liaison Division

Administrative Services Bureau



The Community Liaison Division facilitates the Department's Crime Prevention programs, our VIP (Volunteers in Policing) corps and our Citizen Academy. The primary focus is to provide comprehensive safety and crime prevention education for the community, including Neighborhood Watch, Commercial Watch, and Child Safety, to name only a few. The Division is also responsible for facilitating most of the Department's major community outreach efforts and events.

VIP Audrey Walker was recognized for completing 4500 hours of service.

The VIP program currently has a corps of 34 volunteers performing more than 31 different regular assignments, including: vacation checks, support for the Gang Suppression Unit, Traffic, Juvenile Justice Center, Records, and Victim Services. Since 1994, the VIPs have contributed nearly 81,000 hours of volunteer time and talent to Garden Grove, valued at more than \$1.6 million.

In addition to their regular duties, the VIPs provided invaluable assistance with the following projects: reviewed court disposition sheets for the evidence tracking system, processing nearly 7,500 reports; processed nearly 700 cases for an Investigations DNA project; and began conducting patrol checks in the resort area on Harbor Blvd. Their presence has helped to all but eliminate vehicle-related crimes in the area by providing vehicle owners with courtesy "Crime Hazard Warning" notices, wherein the citizen is advised about how to keep their vehicle safe while in our resort area. Volunteer efforts on all of these projects saved the Department thousands of staff hours, while providing vital services to the Department.

In 2010, the Division assisted a patrol officer with a "beat project" he initiated, in response to a rash of commercial crimes in an industrial area on the west end of the city. The entire Division staff canvassed the area, distributing crime warning flyers and conducting business surveys with nearly 350 businesses. They took charge of processing the surveys and created a database that patrol officers can now access in their patrol cars, which provides important information about each business. The Division also organized the businesses into separate Commercial Watch areas, and began conducting Watch meetings and associated activities in February 2011.

Lastly, the Division collaborated with the City's Office of Community Relations and created the premiere issue of a quarterly newsletter focusing on our City's Vietnamese community. In 2011, community newsletters will be created and distributed by the Division to the Hispanic, Korean, and Vietnamese communities in Garden Grove. These newsletters are yet another tool the Department can use to continue to build positive and interactive relationships between citizens and police personnel.

Professional Standards

Administrative Services Bureau



The Professional Standards Division is responsible for the delivery of both mandated training as well as advanced training for both sworn and civilian personnel. It begins with monitoring the academy training of new recruits, developing and maintaining a structured and challenging field training program, and identifying areas for remediation. Members of the Division work with all divisions within the Police Department to assess training needs and develop curriculum.

Members of the Professional Standards Division are responsible for maintaining the Department allocation of personnel within the Department and for planning and recruiting efforts. The Division Manager heads the recruitment team that is in charge of attracting quality people to join the Garden Grove Police team.

The year 2010 presented continued challenges for recruitment and hiring. The ongoing global economic issues again halted recruitment efforts and the hiring of additional personnel beyond the staffing limit of 159 sworn police officers. During 2010, the Professional Standards Division worked tirelessly to recruit only the best candidates to fill vacancies created by eight sworn service retirements that took place in mid-2010. The hiring efforts of the Professional Standards Division continued throughout the year to ensure proper staffing levels.

The Professional Standards Division Manager serves as the Police Department's spokesperson. The Public Information Officer coordinates press releases on major incidents and newsworthy events and is responsible for maintaining media relations.

Explorers

Administrative Services Bureau

Garden Grove Police Explorer Post 1020 is made up of young men and women from the community between the ages of 14 and 20. The Explorers donate their time to many events both in Garden Grove and other cities throughout Orange County. For example, the Explorers work the Strawberry, Tet, and Korean Festivals, summer Concerts in the Park, as well as and many other events outside the City. They also donate their time to local civic organizations, such as the Kiwanis and Lion Clubs, and assist the Neighborhood Traffic Unit at each DUI checkpoint throughout the year. In 2009 the Explorers in Post 1020 donated over 8500 hours of service to the community.



The Garden Grove Police Explorer program is the gateway into the department's recruiting "farm system." In order to be accepted into the program, the applicant must attend several meetings, pass an oral interview and pass a background check. Once accepted, the Explorer must pass a series of tests, and then attend a five-day academy, which is conducted in a similar fashion to a military boot camp. The Explorer advisors, who are Garden Grove Police officers and sergeants, work hard to train the Explorers in the areas necessary to perform their duties and to prepare them for the positions of Cadet and Police Recruit. The Explorer program has been very successful in this regard, as more than 30 current Garden Grove Police employees were once Explorers prior to promoting to their current positions.

As a reward for their hard work and countless hours of dedication to the community and the Police Department, the Explorers were allowed to travel out of state to participate in various competitions. In March, Garden Grove Post 1020 competed in the CHP-Needles (AZ) Explorer Competition and earned the Spirit Award, which is awarded to the one post that embodies the "spirit" of the competition.

Cadets and Office Aides

The Police Cadet and Office Aide program offers college students the opportunity to work in various non-enforcement uniformed positions that allow them to assess their further interest in law enforcement. At the same time the Department is given the opportunity to evaluate them for potential future full-time positions.

The job duties and responsibilities are similar for both Police Cadets and Office Aides. The Cadet position is reserved for those interested in becoming a full-time police officer.

Cadets and Office Aides "rotate" assignments every six months, so they can become familiar with a variety of Department operations. In addition to their Department assignments, they are required to be enrolled in college on a full-time basis, and make satisfactory progress towards a degree. The following are examples of assignments Police Cadets and Office Aides may have:

- Crime Prevention
- Front Desk
- Communications
- Property and Evidence
- Forensics
- Investigations
- Traffic
- Juvenile Justice Center

In addition to their regular duties, the Cadets and Office Aides helped provide staffing for various additional duties such as: DUI checkpoints, parking control for the community's annual Strawberry, Korean, Arab, Tet festivals, and other City events.



Reserve Officers

Administrative Services Bureau



Reserve Police Officers and Master Reserve Officers (MROs) work part-time, but while on duty, have the same policing powers as any full-time officer. Reserve Police Officers are men and women that either work full-time in another profession, or were once full-time peace officers that now wish to work only part-time. They may work in the field performing various duties, such as Patrol, Gang Suppression, DUI checkpoints and weekend prisoner transportation. Some are specially trained and conduct background investigations for new employee applicants.

Reserve Officers also helped to provide security at many of the community's events, including the TET, Strawberry, and Korean Festivals, and the West Garden Grove Little league Parade

Master Reserve Officers are peace officers who have retired from a career in law enforcement and who have now brought their years of experience and expertise to benefit the Department. MROs are assigned varying tasks throughout the Department, including Rangemaster, Armor, Front Desk, Cold Case Investigations, CALEA Accreditation, and Mobile Computer Support.

Reserve Officers receive specialized law enforcement training as mandated by the State and Peace Officers Standards and Training (POST), and MROs are required to receive continuing POST training to maintain their "perishable skills," such as firearms and tactics.

Reserve Officers and MROs have been called upon to perform an increasing number of tasks through the years, and have become an integral part of the City's Community Policing philosophy. Their many years of experience and dedication to the Department are a great asset and they set an excellent example for our newer officers.

Chaplains

The Garden Grove Police Department Interfaith Volunteer and Chaplain program was formed in 1992 and is still thriving today. The chaplains in the program are representative of the many diverse cultures and religions found in Garden Grove. The Interfaith Volunteer and Chaplain Program is bound by an established Code of Ethics which ensures consistency in their conduct.

The program is designed to offer professional spiritual assistance to members of the community who are faced with crisis situations, and to police personnel and their families. Police Chaplains accompany patrol personnel during their duty shifts and spend a great deal of their time in the field. As a result, Chaplains develop close relationships with civilian and sworn personnel and ensure they remain a healthy part of our public service staff. They make themselves available should a member of the Department or their family need spiritual counseling, to officiate a wedding, or provide funeral services, when needed. Department personnel have benefited from their contact with the Chaplains by increasing their knowledge and understanding of the cultures and religious practices of an increasingly diverse community.



Awards

Quarterly Employee Recognition Program

Special Recognition

Police Volunteer **Audrey Walker**

Medals of Merit

Investigator **George Kaiser**

Investigator Aid **Gloria Pickrell**

Officers of the Quarter

Master Officer II **Chris Wasinger**

Master Officer I **Sean Salazar**

Officer **Allan Harry**

Master Officer II **Phillip Schmidt**

Special Recognition

Military Service Members

Master Officer I **Ed Desbiens**

Officer **Eduardo Barajas**

Officer **Christopher Earle**

Officer **Daniel Karschamroon**

Officer **Corey Polopek**

Commitment to Service

Reserve Officer **Veronica Nelson**

Master Officer II **Peter Vi**

Records Specialist **Trina Nguyen**

Master Officer I **Jason Perkins**

Master Officer **Patrick Gildea**

Records Specialist **Rory Janocha**

Cadet **Zachary Fillers**

Life Saving Medals

Master Officer II **Jon Wainwright**

Officer **Nathan Morton**

Officer **Robert Stephenson**

Master Officer I **Pete Garcia**

Officer **Edgar Valencia**

Class A Commendations

Sergeant **Carl Whitney**

Master Officer I **Juan Centeno**

Master Officer I **James Holder**

Master Officer I **Jason Perkins**

Master Officer I **Lino Santana**

Master Officer I **Charles Starnes**

Master Officer I **Adam Zmija**

Officer **Katherine Anderson**

Officer **William Holloway**

Officer **Rocky Rubalcaba**

Community Services Officer **David George**

Sergeant **Thomas Dare**

Master Officer II **Richard Burillo**

Master Officer II **Troy Haller**

Master Officer II **Kory Ferrin**

Master Officer I **Nickolas Jensen**

Master Officer I **Sean Salazar**

Master Officer I **Vincente Vaicaro**

Master Officer II **Johnson Wainwright**

Master Officer I **Patrick Gildea**

Officer **Stephen Estlow**

Officer **Nicholas Lazenby**

Officer **Nathan Morton**

Civilians of the Quarter

Records Supervisor **Debra Nichols**

Senior Community Service Officer **Ron Doscher**

Community Service Officer **Eric Quintero**

Records Specialist **Stacey Kenan**

Records Specialist **Pat Garcia**

2010 Service Retirements (Years of Service)

| | | | |
|------------------------------------------------|----|------------------------------------------|----|
| Chief Joe Polisar | 12 | Sergeant Ben Lux | 29 |
| Master Officer I Ben Steele | 22 | Master Officer II John Yergler | 29 |
| Senior Office Assistant Carol Dillinger | 23 | Master Officer I Mike Feher | 29 |
| Sergeant Elaine Noce | 27 | Dispatcher Joe Morgan | 30 |
| Master Officer II Mark Hutchinson | 27 | Reserve Officer Michael Verrengia | 30 |
| Master Officer II John Enriquez | 28 | Lieutenant Steve Sanders | 31 |

Awards



2010 Officer of the Year
Officer **Allan Harry**

Officer Allan Harry has been a member of the Garden Grove Police Department since 1990. Prior to his service at GGPD, Allan served as a police officer with the San Clemente Police Department from 1979 to 1988. He forged a reputation as one of the hardest working officers at the department. From October 31 to December 31, 2010, Allan made 31 arrests, making him one of the most active and productive officers. Throughout his career he routinely led his fellow officers in self-initiated arrests and activity. While working the Howard Dallies Homicide Task Force in 1997, his high productivity level and attention to detail caught the attention of homicide investigators.

In December, Officer Harry responded to a report of a burglary. During his investigation, he learned that the victim of the burglary had a video security system that recorded the incident. Officer Harry watched the video, observed the suspects committing the crime and believed the suspects may be Palma Vista Street gang members. He contacted GSU to assist with identifying the suspected gang members. The next day Officer Harry, along with GSU officers, responded to two different locations and arrested both suspects for residential burglary. One of the suspects was on house arrest and had removed his ankle-monitoring device; a third subject was arrested for unrelated drug charges.

Officer Harry was patrolling the Ralph's at Euclid and Chapman when he stumbled upon several subjects stealing plastic storage containers from the rear loading dock. It was discovered that the three suspects had stolen several hundred dollars worth of the containers. This has been an ongoing problem at this location as well as other Ralph's markets in neighboring cities. Although not very glamorous, this was a great observation and arrest and a thorough investigation that impacted a countywide crime trend.

Officer Harry's level of activity and in-depth investigations are truly deserving of the Officer of the Year.



2010 Civilian of the Year
Records Supervisor **Debra Nichols**

Debra Nichols is one of Records most highly trained and knowledgeable team members. She is the department's resident expert on all matters relating to CLETS and ELETE. As in years past, Debra has spent at least six months preparing for and administering the bi-annual CLETS Recertification testing, required of all Department members accessing or receiving CLETS related data. This is a monumental task, given that she must provide what many consider "less-than-riveting" mandatory training and testing to all divisions and shifts. Debra must also maintain current security statements from all employees, including volunteers and transcription contract employees.

In addition to CLETS, Debra is responsible for assisting the other Supervisors in processing Public Records Act requests, responding to subpoenas and requests for reports, updating policies and procedures, training new officers and supervisors, and providing daily supervision in Records. Only recently, she relinquished the process of preparing for and carrying out the annual records purge, training the other supervisors to assume those responsibilities. In its place, she has made a personal mission of reconciling Department records with those in the DOJ firearms file. Debra is a stickler for detail, striving to make certain that Records staff adheres to internal and State/Federal policies and procedures.

Due to staffing shortages in Records, Debra frequently flexes her schedule, works overtime, and, as needed, works out on the floor to assist the Records Specialists in providing excellent customer service to officers and the public. She is open to change and is an active participant in offering up new and creative measures to implement in Records. She always makes herself available to assist, offering suggestions, guidance and constructive criticism when needed.

Debra is unquestionably supportive of both the Department's and the Records Division's missions. She is a strong proponent of teamwork, both within the Records Division and with other areas of the department. Debra is truly deserving of recognition as the Civilian Employee of the Year.

Project Coordinator
Courtney Allison

Graphic Design
Camil Badro

Photography
Van Vu
Jeff Krutsinger
Courtney Allison



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Flagship Agency