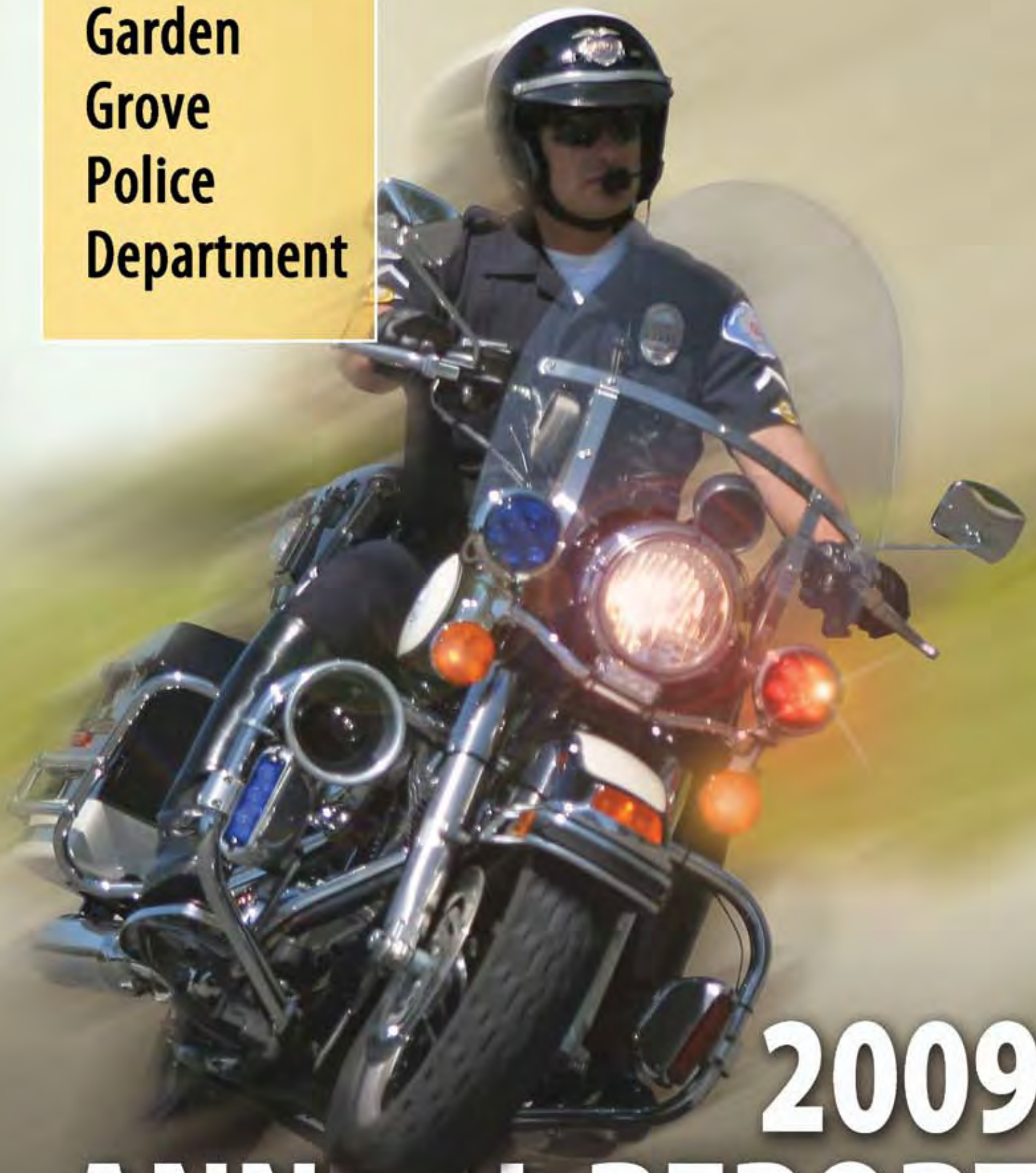


**Garden
Grove
Police
Department**



**2009
ANNUAL REPORT**

Chief of Police Joseph M. Polisar

In Memoriam

This Report is Dedicated to the Memory of:



Sergeant
MYRON L. TRAPP
Killed in the Line of Duty
October 6, 1959

Officer
DONALD R. REED
Killed in the Line of Duty
June 7, 1980

Master Officer
HOWARD E. DALLIES JR.
Killed in the Line of Duty
March 9, 1993

Reserve Officer
ANDY R. REESE
Killed in the Line of Duty
May 30, 1970

Officer
MICHAEL L. RAINFORD
Killed in the Line of Duty
November 7, 1980

Thanks to the tireless efforts of now-retired Lt. Dennis Ellsworth, the Garden Grove Freeway is now dedicated to the memory of our fallen officers.

Garden Grove
Police Officers
Memorial Highway

Code of Ethics

As a Law Enforcement Officer, my fundamental duty is to serve mankind; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder; and to respect the Constitutional rights of all men to liberty, equality, and justice.

I will keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn, or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life. I will be exemplary in obeying the laws of the land and the regulations of my department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever so secret unless revelation is necessary in the performance of my duty.

I will never act officiously or permit personal feeling, prejudices, animosities or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear of favor, malice or ill will, never employing unnecessary force or violence and never accepting gratuities.

I recognize the badge of my office as a symbol of public faith, and I accept it as a public trust to be held as long as I am true to the ethics of police service. I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession ... **law enforcement.**

GARDEN GROVE POLICE



Table of Contents

Index

Fallen Officers	2
Code of Ethics	3
Table of Contents	4
Chief's Message.....	5
Organization Chart	6
City Council.....	7
Mission and Value Statements.....	8
Community.....	9
Connecting with the Community	10-11
2008 FBI Crime Report.....	12

Community Policing Bureau

Six Beat System	13
East Patrol Division	14-15
West Patrol Division.....	16-17
Special Investigations Unit.....	18
Gang Suppression Unit	19
Neighborhood Traffic Unit.....	20
Resort Services Team.....	21
Communications	22
Code Enforcement.....	23
SWAT/Hostage Negotiation Team.....	24
Mounted Enforcement Unit / Canine Unit.....	25
Jail Operations / Report Writers	26

Support Services Bureau

Crimes Against Persons.....	27
Beat Investigations Unit.....	28
Career Criminal Apprehension Team	29
Youth Services Unit.....	30
Forensics Services Unit.....	31
Crime Analysis Unit.....	32
Records.....	33
Property & Evidence / Front Desk.....	34

Administrative Services Bureau

Community Liaison Division	35
Professional Standards / Accreditation	36
Explorers / Chaplains	37
Reserves / Cadets	38
Awards.....	39
Acknowledgements	Back Cover

COURAGE • COURTESY • COMMITMENT

Chief's Message

Law Enforcement

It is with great pride and satisfaction that I present this 2009 Annual Report to the citizens of Garden Grove. This book highlights the accomplishments of the men and women who make up the heart and soul of this nationally accredited law enforcement agency.

The Mission of the Garden Grove Police Department, through a Community Policing Partnership, is to improve the quality of life in the city and provide a sense of safety and security to the community members. Since implementing Community Policing Garden Grove Style in 1993, our officers have not just been working in neighborhoods; they're working with neighborhoods.

Residents are enthusiastically taking advantage of our Citizen Police Academy, which offers an inside look into what police officers do on a daily basis. Also, our Juvenile Justice Center was recognized as a model for the State of California for its comprehensive approach to issues involving juvenile offenders, as it offers programs not only for the youth served but also for their families.

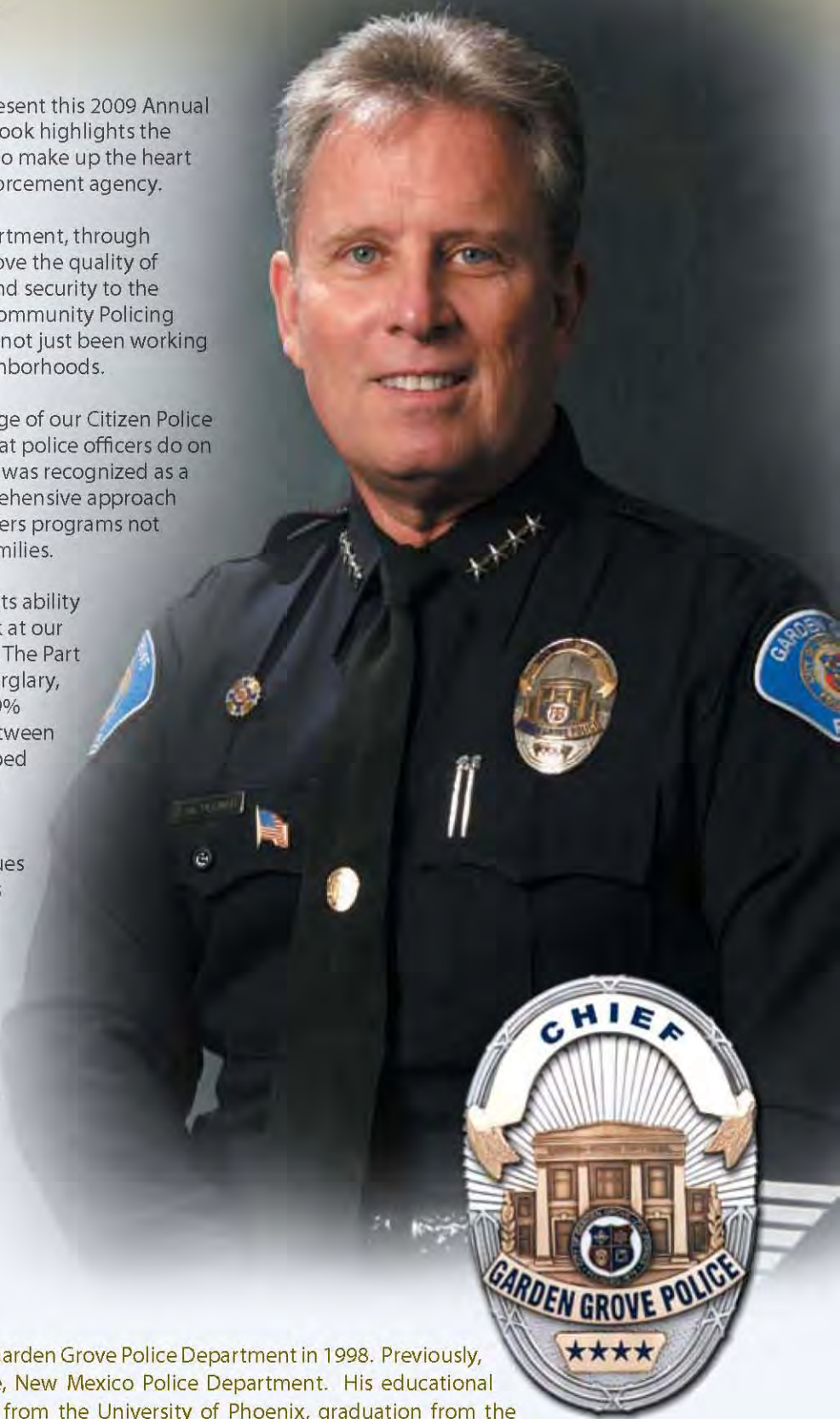
A police department is ultimately graded on its ability to combat crime and disorder. When you look at our figures you will see they are quite impressive. The Part 1 Crimes (homicide, robbery, rape, assault, burglary, larceny and auto theft) for 2009 dropped 14.9% compared to 2008. Looking at the decade between 1999 and today, the Part 1 Crimes have dropped 29.8%. Since 1990, Garden Grove has seen its Part 1 Crimes drop a whopping 47.4%.

The Garden Grove Police Department continues to live up to its reputation as one of America's best suburban police forces, as depicted in the November 1996 issue of Good Housekeeping magazine. We remain one of only 14 agencies in the entire state of California accredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA). Our citizens can be proud that their police department maintains nationally recognized standards for excellence.

Joseph M. Polisar

Chief Polisar began his service as Chief of the Garden Grove Police Department in 1998. Previously, he had served as Chief for the Albuquerque, New Mexico Police Department. His educational background includes a B.A. in Management from the University of Phoenix, graduation from the 175th session of the FBI National Academy, the FBI's National Executive Institute, and the JFK School of Government at Harvard University.

In 2004, he completed his term as president of the International Association of Chiefs of Police, and has been past president of the New Mexico Chiefs of Police Association and the New Mexico Chapter of the FBI National Academy Associates. In 2005, he was selected to serve on the Board as a Commissioner for the Commission on Accreditation for Law Enforcement Agencies (CALEA).



Organization Chart

Management

Administrative Services Bureau

(5) Sworn
(8) Civilian

Deputy Chief
Kevin Raney



Lt. Steve Sanders

Administration

Accreditation • Inspections • Facility • Vehicles
Planning & Research/EOC • UASI/Grants



Lt. Travis Whitman

Professional Standards

Cadets • Chaplains • Internal Affairs
Personnel & Training • Reserves • PIO



Courtney Allison

Finance

Budget • Grants • Purchasing • Contracts
Annual Report



Cindy Nagamatsu

Community Liaison

Crime Prevention • Community Outreach
Community Events • Volunteers

Support Services Bureau

(30) Sworn
(33) Civilian



Captain
Michael Handfield



Lt. Dave Kivler

Investigations

Investigations • CCAT • Forensics
Crime Analysis • P & E • YSU



Nancy McFaul

Records

Records • Expeditor Unit
Front Desk

Community Policing Bureau

(126) Sworn
(35) Civilian

Captain
Todd Elgin



Lt. William Eriksen

West Patrol

Patrol • K9
Jail Facility



Lt. Robert Fowler

East Patrol

Patrol • Resort Area
Terrorism Liaison Officer Program



Lt. Jeff Nightengale

West Patrol

Patrol • Explorers
Scheduling



Lt. Scott Watson

East Patrol

Patrol
Report Writers



Lt. Ben Stauffer

Special Services

Code Enforcement • GSU • SIU
SWAT/HNT • Traffic • Mounted Unit

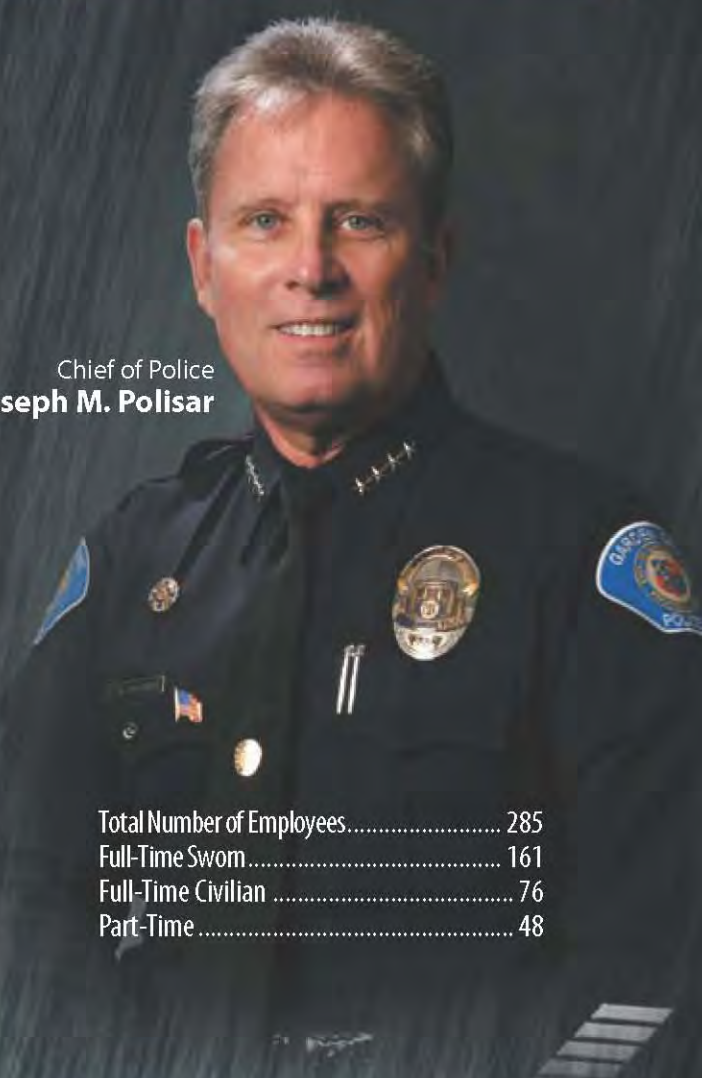


Rebecca Meeks

Communications

Communications
Alarm Coordinator

Chief of Police
Joseph M. Polisar



Total Number of Employees..... 285
Full-Time Sworn..... 161
Full-Time Civilian 76
Part-Time 48

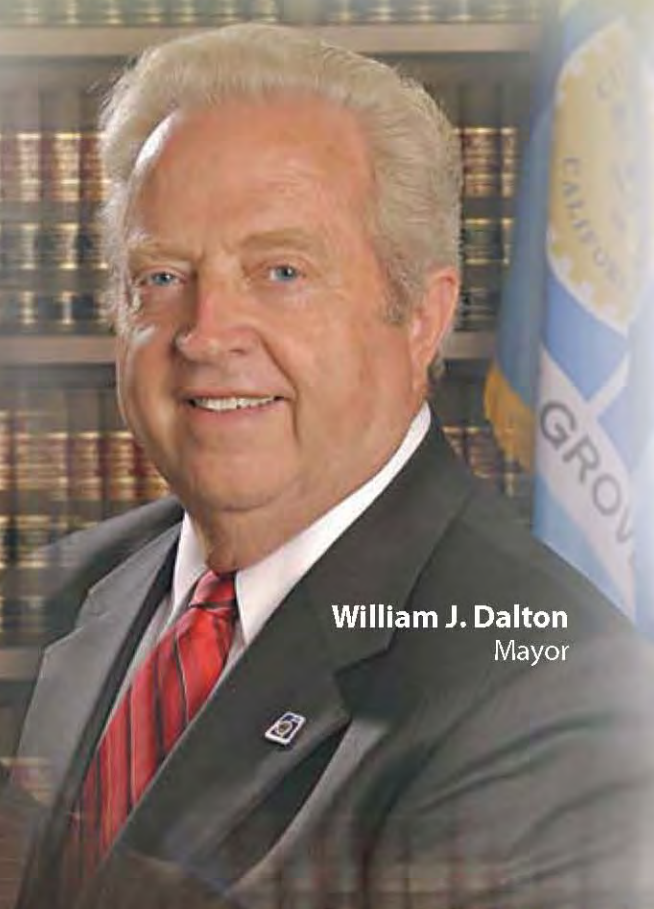
City Council

City Leaders

The City Council, led by Mayor Dalton, focuses the City's resources and energy on maintaining and enhancing a safe, attractive and economically vibrant city. Although current economic conditions have presented new challenges, the City Council is committed to innovative solutions that will ensure Garden Grove continues to prosper and provide high quality services for its residents.



GARDEN GROVE



William J. Dalton
Mayor

A portrait of Mayor William J. Dalton, an older man with white hair, wearing a dark suit, white shirt, and a red and blue striped tie. He is smiling and looking towards the camera. The background shows bookshelves filled with books and a portion of the Garden Grove flag.

Steven R. Jones
Mayor Pro Tem

A portrait of Steven R. Jones, a man with short brown hair, wearing a dark suit, white shirt, and a patterned tie. He is smiling and looking towards the camera. The background shows bookshelves filled with books.

Bruce A. Broadwater
Council Member

A portrait of Bruce A. Broadwater, an older man with a white mustache and glasses, wearing a dark suit, white shirt, and a red and blue patterned tie. He is smiling and looking towards the camera. The background shows bookshelves filled with books.

Dina Nguyen
Council Member

A portrait of Dina Nguyen, a woman with dark, wavy hair, wearing a dark top. She is smiling and looking towards the camera. The background shows bookshelves filled with books.

Andrew Do
Council Member

A portrait of Andrew Do, a man with dark hair, wearing a dark suit, white shirt, and a red and blue striped tie. He is smiling and looking towards the camera. The background shows bookshelves filled with books.



Mission Statement

The Mission of the Garden Grove Police Department, through a Community Policing Partnership, is to improve the quality of life in the city and provide a sense of safety and security to the community members.

Value Statement

We Value

Employees, The Department's Most Valuable Resource

We are dedicated to building the foundation of the Police Department through fairness, respect, and equal opportunity provided to all employees. We are dedicated to providing an enjoyable work environment through open and honest communications, quality leadership, up-to-date training, and mutual support.

We Value

Our Commitment to Protect Lives and Property

We are dedicated to providing the highest quality of service to protect the citizens of Garden Grove.

We Value

Honesty, Integrity, and Truthfulness

We recognize that honesty, integrity, and truthfulness are the foundations of our profession. We will constantly strive to maintain the highest standards recognizing their importance in upholding our credibility within the law enforcement profession and the community we serve.

We Value

Professionalism, Cultural Diversity, and the Rights of all Individuals

We are dedicated to performing our duties in accordance with the Constitution, State laws, and City ordinances, while protecting the rights of all individuals. We will build from the strength provided by cultural diversity within the Department and the community to ensure the fair and equitable treatment of all.

We Value

Community Involvement On All Issues Relating to a Safe and Secure City

We respond to the needs of the community: therefore the community should have significant involvement in achieving a secure and safe city. Using Community Policing, we will continuously seek mutual cooperation on all community related problems, reducing the threat of crime and enhancing the quality of life.

The Community

City of Garden Grove



Located in Orange County, California, the City of Garden Grove (17.8 square miles) is a friendly, spirited and balanced community rich in diversity -- a city with a view to the future. Incorporated on June 18, 1956, the City celebrated 50 years of cityhood in 2006 and 135 years since the founding of Garden Grove in 1874 by Dr. Alonzo Cook.

Garden Grove is a vibrantly progressive and growing city located just south of Los Angeles in Orange County, California. Our motto, "The City of Youth and Ambition," reflects this culturally diverse community of over 170,000 people. Garden Grove is home to three annual cultural festivals that celebrate the Vietnamese, Korean, and Arabic heritages. The city also is host to the Annual Strawberry Festival each Memorial Day Weekend, to remember its agricultural past. The event draws 300,000 people to the festivities, and a televised parade helps to raise needed funds for local community organizations.

Three of the country's top amusement parks, Disneyland, Disney's California Adventure, and Knott's Berry Farm, which collectively attract millions of visitors each year, are all located within five miles of Garden Grove. The Anaheim Convention Center is also located within two blocks of the city. The city is also home to the highest number of churches and places of worship per capita in California, including the world-famous Crystal Cathedral. With safe streets, warm weather, and religious and cultural diversity, it's no wonder that residents consider Garden Grove a great place to call home.

Garden Grove has seven fire stations and six police stations/substations helping to make our city one of the safest places to live in California. The City's staff of over 600 full-time employees is supported by more than 100 community-minded volunteers. The City has many services to offer its community, including employment assistance, educational programs, recreational programs, and family entertainment.



Connecting With The Community

City of Garden Grove

Citizen Academy

The Community Liaison Division hosted the Department's third Citizen Academy, with 32 residents participating this year. This program is designed to teach citizens about the philosophy, policies, and guiding principals of law enforcement and ethical conduct governing police services in any given community, and allows citizens to become more aware of how their police department functions in its daily operations. The Academy also enables police departments to become more aware of the feelings and concerns of their communities and helps build positive and interactive relationships between citizens and police personnel. In the fall, the first 'graduate alumni' class was held, with future plans to host two to four of these gatherings each year. The purpose of these classes is to keep the graduates informed and to offer them an opportunity to stay in touch with the Department on a regular basis.



Thi Huynh

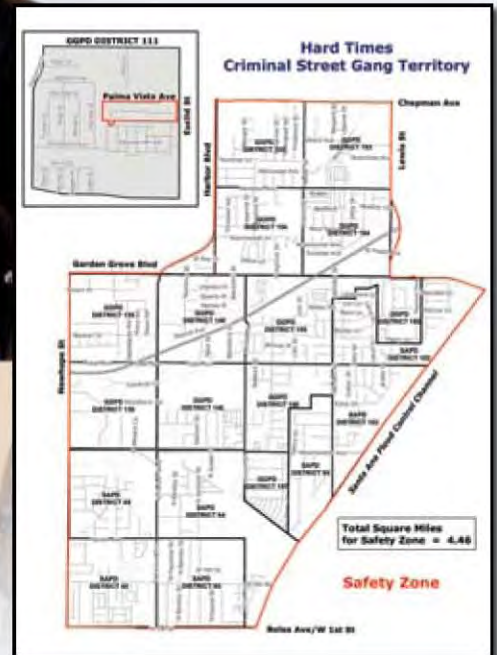
On November 28th, Officer Thi Huynh responded to a call of a person down in the driveway of a home on Jacalene Lane. The man was the sole provider for his wife and six children, and had apparently suffered a heart attack and died. Officer Huynh took a casualty report, but felt he needed to do more. Officer Huynh was touched by the circumstances of the tragic loss of life, along with the unfortunate timing of the tragedy so close to the holidays. He decided to try and make a difference in the lives of the six children (ages 4 to 16) left behind and their mother, who was not only now struggling with the loss of her husband, but with trying to have some sort of Christmas for her family.

Officer Huynh contacted the mother and offered to help her provide Christmas for her children. After collecting money from other Garden Grove officers, personal friends and others in the community, he and his friends went shopping. They were able to fulfill the gift wish list and more for all six children, as well as provide cash, food and, mortgage payment assistance to their mother, arranged by the Community Liaison Division.

On Christmas Eve, Officer Huynh, his friends, several Patrol officers, and CSO Kelly Pham delivered Christmas to a family who needed their spirits lifted during a very difficult time in their lives. The family and their relatives were overwhelmed by the actions taken by Officer Huynh and everyone else in the Department, who showed they truly care about those they "serve and protect."



LEONARD ORTIZ, THE ORANGE COUNTY REGISTER



Gang Injunction

Gang activity has long been an issue in the city, and for many years has been dealt with effectively by the Gang Suppression Unit (GSU), along with other units within the Department. To further address the problem, the Department took the initiative to pursue a "gang injunction" against the notorious Hard Times street gang. The injunction will serve as another enforcement tool the police can use to suppress gang activity in the area.

For an extended period of time, the Orange County District Attorney's Office and GSU worked together amassing information in support of the injunction against the gang, which is based in Garden Grove. The package was presented to a judge in December 2009, the affected gang members were served with notice of the injunction, and the injunction became operational in January 2010. This injunction makes it unlawful for identified members of the Hard Times Gang to loiter in an identified safety zone within the cities of Garden Grove and Santa Ana. Any member of the gang found in this safety zone after issuance and service of the injunction will be prosecuted for a violation of the court injunction.

POD

The City of Garden Grove participated in a Point of Dispensing (POD) exercise in October that was facilitated by the Orange County Health Care Agency (OCHCA). The exercise was conducted as a mass vaccination response, consisting of a two-hour operational period during which 13,843 County residents received seasonal influenza (flu) vaccinations from trained staff. The OCHCA POD

exercise proved successful, uniting highly skilled participants from Orange County that represented a wide variety of disciplines including public health, emergency management, fire personnel, local and county law enforcement agencies, nursing students, faith-based organizations, volunteer organizations, colleges and districts, and community organizations. They all participated in the exercise to train and learn the concepts and procedures necessary to dispense vaccinations and improve coordination during a multi-agency response.



FBI Crime Report

Statistics

California Municipalities 2008 Crime Rates
All full service cities with populations between 100,000 and 500,000

Source: FBI Uniform Crime Reports (September 30, 2008)

City	Population*	Violent and Prop Crimes	Rank	No. of Officers	Officers per 1000 pop	Crimes Per 100k pop
Irvine	212,793	3,340	1	182	0.86	1,570
Simi Valley	125,814	2,168	2	127	1.01	1,723
Sunnyvale	138,826	2,774	3	223	1.61	1,998
Glendale	207,303	4,456	4	258	1.24	2,150
Daly City	107,099	2,328	5	113	1.06	2,174
Torrance	149,111	3,377	6	230	1.54	2,265
Orange	141,634	3,242	7	159	1.12	2,289
Huntington Beach	202,480	4,716	8	224	1.11	2,329
Santa Ana	355,662	8,706	9	365	1.03	2,448
Garden Grove	174,715	4,453	10	171	0.98	2,549
Fremont	213,124	5,468	11	179	0.84	2,566
Oxnard	197,067	5,116	12	234	1.19	2,596
El Monte	126,308	3,466	13	146	1.16	2,744
Santa Rosa	161,496	4,432	14	178	1.10	2,744
Anaheim	348,467	9,643	15	424	1.22	2,767
Oceanside	179,681	4,980	16	206	1.15	2,772
Santa Clara	117,242	3,255	17	148	1.26	2,776
Fontana	189,021	5,339	18	199	1.05	2,825
Burbank	108,082	3,176	19	155	1.43	2,939
Corona	148,597	4,376	20	178	1.20	2,945
Elk Grove	141,430	4,250	21	128	0.91	3,005
Chula Vista	233,108	7,346	22	245	1.05	3,151
Costa Mesa	116,479	3,717	23	162	1.39	3,191
Pasadena	150,185	4,803	24	246	1.64	3,198
Long Beach	492,682	16,149	25	963	1.95	3,278
Escondido	144,831	4,749	26	159	1.10	3,279
Fullerton	137,624	4,553	27	158	1.15	3,308
Ventura	108,787	3,685	28	140	1.29	3,387
Inglewood	118,868	4,066	29	192	1.62	3,421
Hayward	150,878	5,405	30	191	1.27	3,582
Ontario	173,188	6,348	31	228	1.32	3,665
Antioch	100,957	3,725	32	118	1.17	3,690
West Covina	112,648	4,163	33	122	1.08	3,696
Pomona	163,408	6,097	34	187	1.14	3,731
Downey	113,469	4,431	35	107	0.94	3,905
Concord	124,599	4,873	36	165	1.32	3,911
Roseville	112,343	4,424	37	128	1.14	3,938
Salinas	152,597	6,349	38	177	1.16	4,161
Fairfield	106,440	4,572	39	123	1.16	4,295
Riverside	300,430	12,981	40	385	1.28	4,321
Fresno	495,913	24,838	41	824	1.66	5,009
Visalia	123,670	6,394	42	135	1.09	5,170
Bakersfield	333,719	18,237	43	351	1.05	5,465
Vallejo	121,055	6,753	44	117	0.97	5,578
San Bernardino	204,483	11,512	45	343	1.68	5,630
Sacramento	481,097	27,159	46	713	1.48	5,645
Richmond	104,513	6,054	47	167	1.60	5,793
Modesto	210,088	12,313	48	261	1.24	5,861
Oakland	419,095	29,393	49	766	1.83	7,013
Berkeley	106,498	7,489	50	187	1.76	7,032
52 City Aggregate	9,459,604	355,639		12,287	1.30	3,760

* CA Dept of Finance City Population Estimates 1/1/09

Six Beat System

Community Policing Bureau

2009 East Division Calls

Beat 2-1	7,159 (17.67%)
Beat 2-2	6,680 (16.49%)
Beat 2-3	6,398 (15.79%)

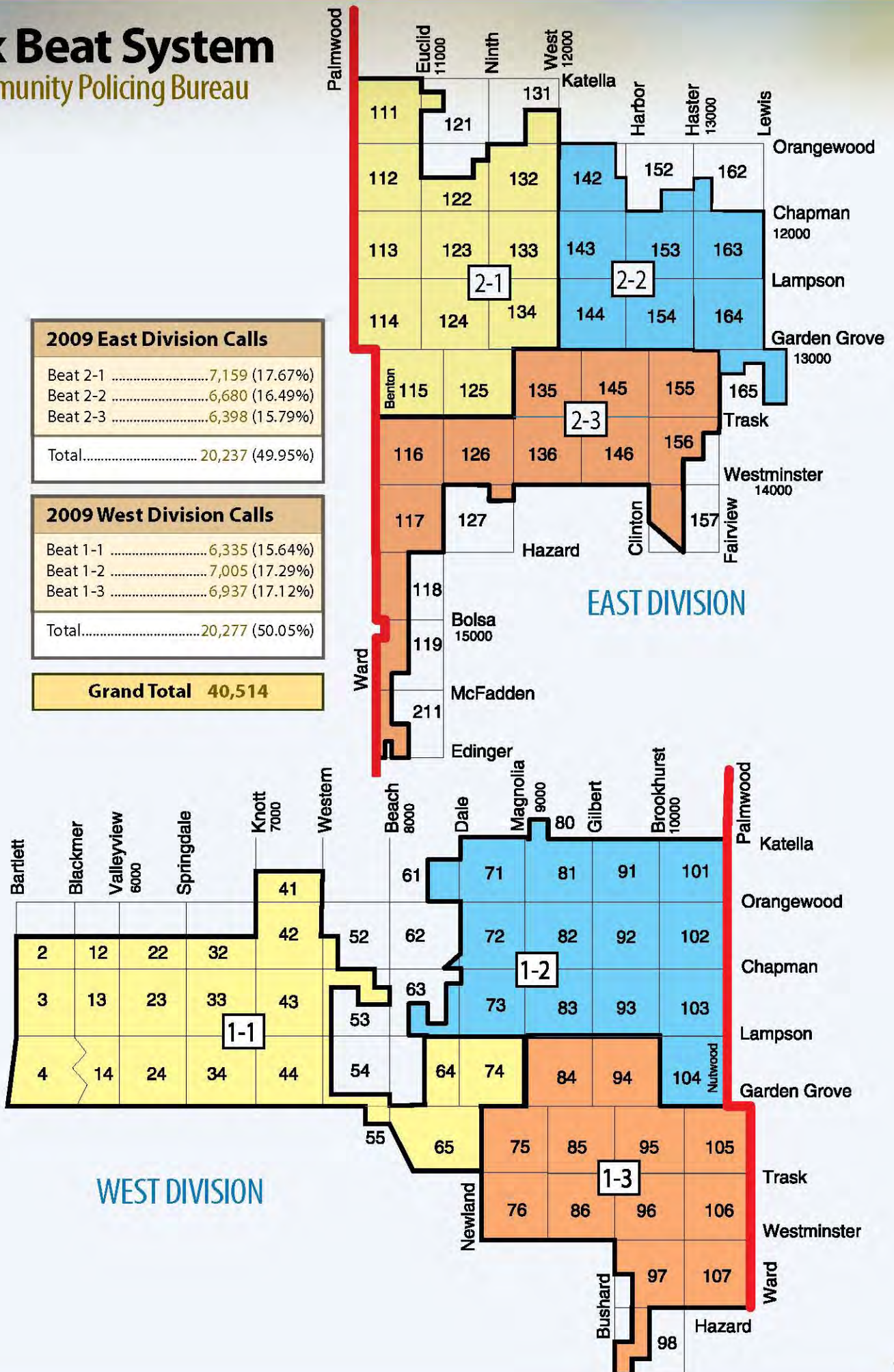
Total..... 20,237 (49.95%)

2009 West Division Calls

Beat 1-1	6,335 (15.64%)
Beat 1-2	7,005 (17.29%)
Beat 1-3	6,937 (17.12%)

Total..... 20,277 (50.05%)

Grand Total 40,514



East Patrol Division

Community Policing Bureau



In the early morning hours of February 28th, officers were dispatched to Sungrove Street regarding a possible domestic violence incident. Upon arrival, officers heard a female screaming and the sounds of a violent confrontation coming from a second-floor bedroom. Citing exigent circumstances, officers forced open the door and immediately found a male standing over the body of another male, now unconscious. The victim showed signs of severe trauma and was eventually pronounced deceased at the scene. Officers were able to determine that the suspect Isidro Apodaca and victim had been in a physical altercation, during which the suspect choked the victim until he passed out. The suspect then continued to choke the unconscious male to death. The female that officers initially heard screaming had been in the room during the altercation and witnessed the entire incident. Officers were able to take the suspect into custody without incident.



Suspect:
APODACA, ISIDRO JOSEPH

In July, officers were dispatched to the parking lot of the Hampton Inn regarding a “window smash” vehicle burglary. Several citizens had observed a male suspect smash the window of a vehicle and remove items from inside. One quick-thinking witness noted the description of the suspect vehicle as it fled. Officer Estlow was near the area as he heard the broadcast of the incident and located the suspect vehicle driving westbound on Katella near Euclid. One suspect was detained in the vehicle, and several cellular phones, cameras and GPS units were observed in plain view inside. Several witnesses to the incident positively identified the driver during in-field lineups, and the victim identified his stolen property. The Resort area had suffered a rash of vehicle burglaries involving similar circumstances during the two months preceding this incident. Investigators were able to relate a number of vehicle burglaries to this suspect. Vehicle burglaries in the area have decreased since his arrest.

During the months of August, September and October a series of sexual assaults occurred along Harbor Boulevard. Officer Guadan took several of the reports and realized that the circumstances in each were very similar and could possibly be related to a single suspect. The description of





the suspect and his vehicle, as well as the location where the victims were contacted, was similar in several reports, and Officer Guadan shared this information with his beat partner Officer Holloway. The two officers began conducting surveillance in the area where the victims had been contacted. After several days on surveillance, Officer Holloway observed a vehicle matching the description of the suspect vehicle. The vehicle was unoccupied at the time, so he conducted a registration check and found that it was registered to a male subject who lived near where the crimes had occurred.

Officers Holloway and Guadan went to the registered owner's address and found the vehicle parked there, so they once again began surveillance and waited for the male to drive away. After some time, a male matching the suspect description entered the vehicle and drove away. Officers stopped the vehicle for violations of several Vehicle Code sections and the driver was arrested for charges unrelated to the assaults. As part of the normal booking process, the suspect was fingerprinted and booking photos were taken, and the suspect was released that day with a citation. Each of the sexual assault victims was contacted and shown the photo of the suspect, whom they all identified as their assailant.

A search warrant was obtained for the suspect's residence and executed by Investigators, who located the suspect at his residence and took him into custody for sexual assault. Evidence linking the suspect to the crimes was located during the search, and while being interviewed the suspect admitted to picking up the victims at the location given in the reports. The suspect was later charged with several counts of sexual assault and is facing a long prison sentence.

In late January, Officers Morton and Guadan were in the area when a structure fire was reported in the 13900 block of Anita Place. Upon arrival they saw fire and smoke coming from the front door and kitchen window of the house, but Fire Department personnel were not yet on scene. Due to the tremendous amount of flames, smoke and heat, Officers Morton and Guadan could not make entry through the front of the house to check for occupants, so they made entry through the side of the house. The officers had to kick in four locked interior doors to reach the four elderly residents inside, all of whom were unaware that the front of the house was fully engulfed. Even though both suffered from smoke inhalation, Officers Morton and Guadan were able to escort the residents to safety, no doubt saving their lives.



West Patrol Division

Community Policing Bureau



The entire Patrol Division set out to achieve several goals to help maintain a safe and secure environment for the citizens of Garden Grove. One of the West Division goals for 2009 was to reduce the frequency of burglary, robbery and auto theft crimes.

In November, Master Officer II Phil Schmidt was dispatched to a business regarding a robbery that had just occurred. The owner of the business had been outside when two male subjects approached him, grabbed him, threw him to the ground, and began choking him. They then took the victim's wallet containing \$50 cash and fled the area. MO II Schmidt immediately put out a detailed description of the suspects to his fellow officers. Approximately two hours later, Master Officer Jim Franks was patrolling an area approximately one-half mile from where the robbery had occurred. He saw two subjects matching the description of the earlier robbery suspects and detained them. He also recognized one of the subjects as having been previously arrested for robbery. MO Franks coordinated an in-field line up with MOII Schmidt and the robbery victim. The victim positively identified both of the subjects as the suspects who robbed him, and they were taken into custody.

In February, Master Officer Jim Franks formulated a plan to apprehend a suspect who was responsible for dozens of school burglaries throughout central Orange County. MO Franks placed several unmanned marked police units as a deterrent at various schools within the city limits, in an effort to attract the suspect to a specific school. It was at that school that MO Franks coordinated a multi-officer surveillance to try and catch the suspect in the act of committing another burglary. MO Franks set up his surveillance team and before long the suspect was seen on the school grounds. As officers moved in on the suspect, he fled the area but was quickly apprehended. Officers located burglary tools and gloves at the scene, as well as fresh pry marks on doors of the school. Once the suspect was captured, the school burglaries stopped.

In May, officers were dispatched to a business regarding the theft of several pieces of computer equipment. When Master Officer II John Gatine and Officer Capps arrived on scene, the victim told them that two suspects had walked into the business, grabbed several items and ran off with the stolen merchandise. The suspects fled the area in two separate vehicles, however a quick-thinking and observant witness was able to write down the license plate number of one of the vehicles. Officers Gatine and Capps conducted follow-up investigation on the license plate and located both vehicles and suspects in the city of Westminster. The officers also recovered all of the stolen merchandise and arrested the suspects for the theft. The approximate value of the stolen items was \$3,000.



In September, officers were dispatched to an apartment after a male called the Police Department saying he was going to kill himself, and then hung up the phone. Officers Wimmer and Lux arrived on scene and could hear people arguing inside of the apartment. As they were preparing to contact the residents, a male exited the apartment and confronted them. Officers Wimmer and Lux gave the subject several commands, however the subject would not comply and then clenched his fists, telling the officers to kill him. The officers recognized the potential for the situation to escalate and requested that additional officers respond to the location. Officers Meers, B. Johnson and Estlow responded to the scene to assist with the suicidal subject. Recognizing the potential "suicide by cop" scenario evolving before them, the officers quickly formulated a game plan to apprehend the subject. Using a shield, officers rushed the subject and pinned him against the apartment wall so they could gain control of his hands and arms. Officers were able to take the subject into custody. The subject was taken to a local hospital for psychological evaluation.

Several officers were dispatched to an unknown trouble 9-1-1 call. Once on scene, officers determined that it was a domestic violence situation. The officers located a handgun in plain view inside the residence. A records check of the handgun showed it had been reported stolen. Master Officer Kovacs arrived at the location and advised the officers to secure the residence while he attempted to obtain a search warrant to look for additional stolen property. MO Kovacs successfully obtained the search warrant and a subsequent search of the location yielded five (5) additional handguns, four (4) of which were reported stolen. Officers also located two ounces of cocaine, methamphetamine, \$20,000 in U.S. currency and 300 ecstasy tablets. A vehicle related to the residence was also searched and inside officers located another stolen handgun, along with expended shell casings that belonged to the gun. MO Kovacs was able to link this weapon to a shooting the suspects carried out earlier in the night. This is an excellent example of officers working together to complete investigations, which leads to outstanding results.

In June, Officers Karschamroon and Polopek were dispatched to a residence regarding a possible trespass in progress. As Officer Karschamroon arrived on scene he confronted the suspect, who was walking away from the residence and towards him. The suspect was carrying a pillow, which he immediately dropped, and started running away from Officer Karschamroon. He was quickly apprehended by Officer Polopek who had just arrived to assist. The officers located approximately \$7,500 to \$10,000 worth of jewelry, watches, mugs and coins that the suspect had stolen from the residence.

In August, officers were dispatched to a commercial robbery that had just occurred at Euclid and Katella. Master Officer Jim Franks was in the area and quickly responded to assist. While en route to the business, a suspect vehicle description was broadcast to responding officers. MO Franks located the suspect vehicle as it was fleeing the area and followed the vehicle until additional officers could respond to his location. The vehicle was stopped, both suspects were taken into custody, and the handgun used during the robbery was located in one of the suspects' clothing.



Special Investigations Unit

Community Policing Bureau

SIU received information about two suspects selling cocaine base in the City of Garden Grove. SIU conducted several surveillances and located the two houses where the suspects lived. One suspect was stopped and found to be in possession of 19.2 grams of cocaine base, so SIU obtained a search warrant for both locations. SIU, CCAT and GSU served the search warrants, during which more than \$107,315 cash was located. They also located evidence of sales, and 25 MDMA pills. SIU later served additional search warrants for bank records and located an additional \$20,000, which was seized.

SIU located an advertisement on "backpage.com" for females offering prostitution in the city of Garden Grove. A telephone call was made and it was discovered the suspects were operating out of an apartment in the city. After several surveillances, SIU obtained a search warrant for the location. As SIU made entry on the warrants, two male suspects attempted to discard two loaded handguns and several females were detained. A total of six suspects were arrested and transported to the Garden Grove Police Department. The two males were found to be on parole and active members of an Asian organized gang. As SIU continued to collect evidence at the apartment, two males and a female walked in. One suspect immediately fled on foot with SIU investigators in pursuit. As the suspect reached the bottom of the stairs, he discarded a loaded handgun and a bag that contained 10.7 grams of methamphetamine. He was detained after a brief foot pursuit. The two additional male suspects were also found to be members of the gang and on parole. The handguns were checked and two were confirmed as stolen. All in all, a total of nine suspects were arrested, three handguns were seized and methamphetamine was located.

The Special Investigations Unit (SIU) worked with Immigration and Customs Enforcement (ICE) to intercept a shipment of marijuana that was smuggled from Canada into the United States. The investigation led to a shipping company in the city of Orange, where investigators located a storage container full of marijuana. Surveillance was established and the suspect was observed entering the shipping yard in a rental truck. He opened the storage container and loaded the boxes containing marijuana into the truck. Investigators followed the suspect to two separate storage lots where he was observed loading the boxes into a temporary storage area. The suspect was stopped in his vehicle and consented to searches at the storage facilities he rented. More than 279 pounds of marijuana was located at the storage sites, and the suspect was arrested. The wholesale price of the marijuana was \$10,000.00 per pound for a total of \$2.79 million.

SIU again collaborated with ICE to assist in an ongoing MDMA investigation. SIU was tasked with handling a 100,000 MDMA pill delivery. SIU coordinated with the Huntington Beach Police Department (HBPD) narcotics team, which assisted in the investigation. SIU and HBPD handled the first deal wherein an undercover investigator sold 10,000 MDMA pills to a suspect for \$16,000 cash. SIU and HBPD followed that suspect to a location in Fountain Valley. The second deal involved the sale of 90,000 MDMA pills. The suspect, not knowing he was talking to a police officer, told the undercover investigator to follow him to a location in Stanton and the exchange took place in front of a residence. SIU kept constant surveillance on the suspect and obtained search warrants for both the Fountain Valley and Stanton locations. During the investigation, five suspects were arrested and three vehicles were seized, initiating asset forfeiture proceedings.

2009 Statistics

Arrests.....	357
Search warrants	76
Guns	15
Cash	\$277,719.00
Methamphetamine.....	1.85 pounds
Cocaine	10.5 pounds
Marijuana	280 pounds
MDMA.....	100,532
Heroin	2.8 Pounds



Gang Suppression Unit

Community Policing Bureau



The Garden Grove Police Department's Gang Suppression Unit (GSU) takes great pride in reducing gang violence within the city. Our gang unit is made up of street suppression officers, who are supported by Investigations and the MAGNET Unit. The GSU officers have specialized training and many years of experience, and are dedicated to addressing the gang problem in the City. The GSU officers gain their experience by being on the streets of Garden Grove, patrolling the neighborhoods and areas of the city frequented by gang members. They have contact with gang members on a daily basis, and work closely with State Parole and County Probation.

During a six-week period over the summer, GSU officers responded to four major assault crime scenes to take over the investigation, as the crimes were all gang-related. Due to their specialized knowledge and experience dealing with hardcore gang members, GSU officers were responsible for putting 10 violent street gang members in jail and keeping them off the streets of Garden Grove. There were no gang related homicides in 2009, which is a testament to the effectiveness of the GSU and their suppression efforts.

Gang graffiti has been a persistent problem in the city, and to assist in addressing this problem one of the suppression officers also acts as the graffiti investigator. The graffiti investigator is supported by the other GSU officers and works closely with the Department's Youth Services Unit, the Garden Grove Unified School District, and the Garden Grove Public Works graffiti removal team. The Department has implemented a successful multi-pronged approach to combat the graffiti problem in Garden Grove, resulting in numerous arrests.

The GSU routinely attends school district meetings and works with the high schools and junior high schools within Garden Grove Unified School District. The unit's relationship with the school administrators has proven to be very beneficial for the schools and has made all of the campuses safer. Members of the GSU also regularly conduct gang-awareness training sessions for civic groups, community meetings, school programs, and the Boys and Girls Clubs of Garden Grove.

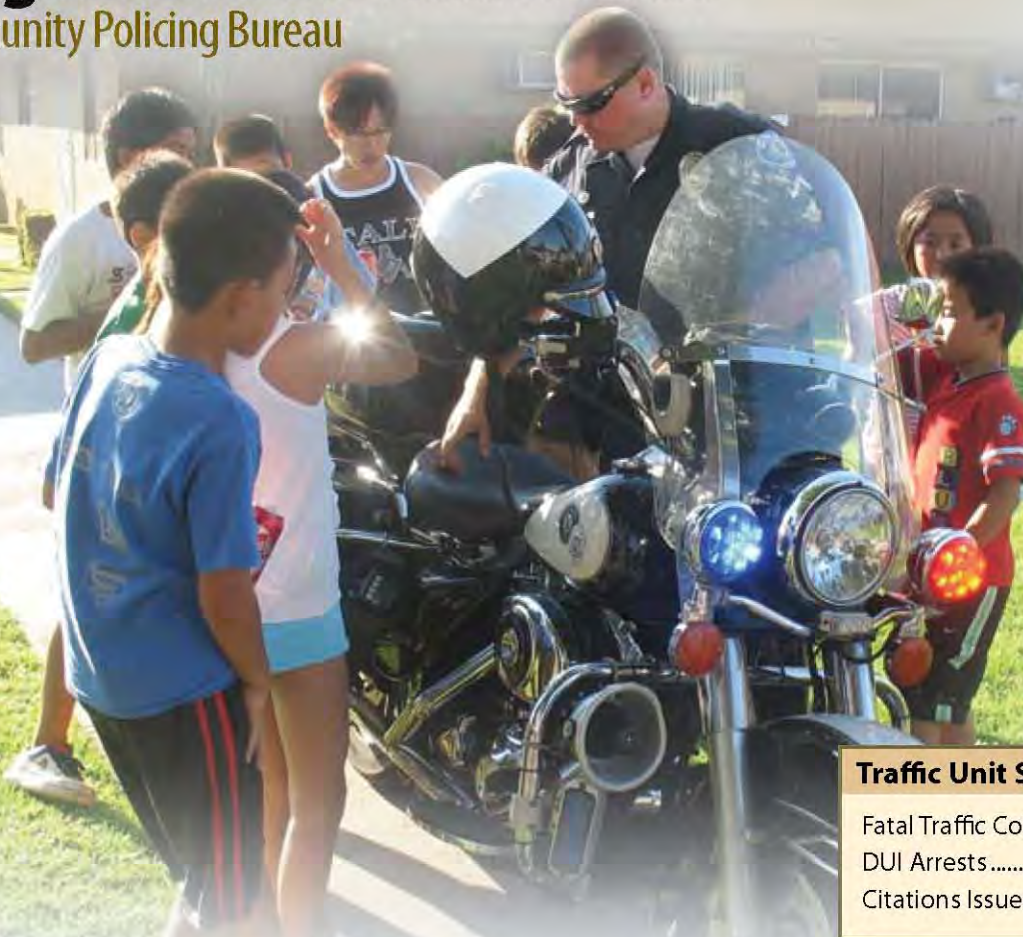
For the past 17 years the GSU has conducted its annual gang sweep prior to the Strawberry Festival. With the help of several other local and Federal law enforcement agencies, the 2009 sweep was a great success. Over the course of just two nights prior to the festival, 53 arrests were made, and a gun, one-half ounce of methamphetamine and more than one-half pound of marijuana was recovered. The assistance the Department receives each May is reciprocated by the GSU throughout the year, when other gang units throughout the County request their help.

During 2009, GSU made nearly 600 arrests, served more than 22 search warrants, took more than 10 guns off the streets, and completed Field Information (FI) contact cards on more than 900 subjects. In 2009, members of the GSU testified in numerous court cases and assisted in the successful conviction of many gang members, which resulted in each of them serving at least one year in state prison.



Neighborhood Traffic Unit

Community Policing Bureau



Traffic Unit Statistics in 2009

Fatal Traffic Collisions	9
DUI Arrests	227
Citations Issued	10,361

The Neighborhood Traffic Unit (NTU) is comprised of six motor officers, one accident investigator, one Community Service Officer (CSO), and the unit sergeant. The motor officers spend their shifts addressing traffic-related issues in the city, conducting numerous checkpoints and participating in community events throughout the year. The unit CSO is assigned to vehicle abatement, removing abandoned vehicles from the streets of Garden Grove.

The NTU receives grant funding from the Office of Traffic Safety (OTS), which allows them to conduct specific traffic-related enforcement activities in the City. In 2009 the OTS grants provided funding for activities such as DUI checkpoints, and two "Click it or Ticket" seatbelt enforcement checkpoints.

In October, members of the NTU competed with more than 200 other motor officers in the Orange County Motor Rodeo held at Huntington State Beach. Money raised by the event went to injured Orange County motor officers, as well as the Oakland Police Officers Memorial Fund. In November the NTU, along with numerous other agencies, assisted the City of Cypress Police Department with a very somber assignment. A fallen Marine was flown into the Los Alamitos Joint Forces Training Base, and the motorcade had the honor of escorting the fallen hero's remains to Westminster Memorial Park.

Throughout the year the NTU assisted with traffic control or enforcement at several festivals and parades, as well as the annual Christmas tree lighting ceremony held each year on Historic Main Street. In October, the unit also assisted with the countywide vaccination Point of Dispensing (POD) event held at the Crystal Cathedral. More than 13,900 people cycled through the location in a two-hour period, and the NTU was responsible for maintaining perimeter and interior traffic flow.

In November, two NTU officers participated in Operation Lifesaver in the City of Anaheim, during which officers issued citations to drivers who failed to stop at a railroad crossing when the arms were down and the flashers have been activated due to an approaching train.

The NTU targets areas in the City where traffic problems are prevalent. For example, the NTU conducted two crosswalk enforcement efforts in late 2009, citing approximately 110 drivers for failing to yield the right-of-way to a pedestrian already in the crosswalk. During the last three months of 2009, the NTU also worked six DUI saturation patrols, where motor officers and additional patrol officers "saturated" the city, specifically looking for persons driving under the influence. While enforcement is the primary focus of the NTU, the unit's mission is to ensure the safety of all motorists traveling on the streets of Garden Grove.

Resort Services Team

Community Policing Bureau

International WEST

GARDEN GROVE • CALIFORNIA



International West is Garden Grove's resort area, located along Harbor Boulevard, one mile south of Disneyland and the Anaheim Convention Center. Established in 2001, this 520-acre commercial district includes nine major hotel chains, totaling 2,780 rooms. Centered in this tourist destination are six restaurants that can satisfy even the most selective palate. The resort area contributes millions of dollars in tax revenue each year to the city and has a promising economic future, with vast areas for expansion.

During 2009, the Garden Grove City Council gave the go-ahead for the development of a 600-room hotel connected to a three-acre water park in the City's International WEST Resort Area. This will offer the tourist visiting the resort area a high-rise, 600-room hotel containing 15,000 square-feet of meeting space, with an attached indoor water park. The project will generate an estimated \$5.3 million per year in tax revenue and create up to 600 new jobs.

Taking care of these special venues and guest needs is the responsibility of the Resort Services Team. Launched in March 2001, to address issues involving the tourist venues, the Resort Services Team's primary mission is to help maintain a safe and secure environment for the enjoyment of all guests, merchants and employees who visit and work in the resort area.

2009 was a very difficult economic year, especially for tourism. The normal international and cross-country travelers gave way to local vacationers and nearby residents. Even though conventions and business conferences were down drastically across the nation, the Garden Grove resort area continued to receive business from 87,000 N.A.M.M. (The National Association of Music Merchants) attendees, as well as the Canon Communication & Medical Design Conventions, totaling approximately 45,000 attendees. Additional groups included the Helicopter Association International, the Religious Education Congress, and the Annual Meeting of the Grand Masters of Masons in North America, Inc.

The Resort Services Team is a positive police presence in and around the resort area. Master Officer II Mike Feher is the driving force behind this proactive commitment to the area. A twenty-nine year veteran of the force, Mike is the ideal officer to serve and protect the guests and employees of the resort area. He maintains a perfect balance between safety and security by having regular personal contact with each of the venues, to keep in touch with what is going on in the area. He then provides the Department and City staff with area updates and advises them of any current issues. MO II Feher responds to and directs resources necessary to combat problems such as fraud, theft and other crimes if they occur. His personal and genuine demeanor has earned him respect within the resort community, and he has developed a strong partnership with tourist area policing units throughout Orange County.

Communications

Community Policing Bureau



The Communications Division's dispatch staff brings nearly 150 years of combined experience to the Police Department. Dispatchers are the first point of contact for most citizens and serve as an integral part of day-to-day operations within the department. Communications (Dispatch) is responsible for answering most of the incoming phone calls to the department, including all 9-1-1 calls. Dispatchers are highly trained and dedicated employees who evaluate the priority of each call for service and allocate the proper resources to handle those calls in the field. Understanding that education is very important when striving to foster a partnership with the community, the Communications Division also participated in the Citizen's Academy in the latter part of 2009.

Dispatchers are by nature dedicated and focused on their duties and responsibilities. In 2009, Communications Shift Supervisor Brandy Park was recognized for her dedication by receiving the "Civilian Commitment to Service" award for the 4th Quarter. Brandy received this honor for her commitment to her numerous roles in the Department, which include Communications Shift Supervisor, Communications Training Officer, Tactical Dispatcher and Police Explorer Advisor.

Accomplishments for the year 2009 included the completion of several projects. First was the completion of a complete hardware upgrade for the Computer Aided Dispatch (CAD) system. This will extend the life of the CAD for at least five years at a significant cost savings versus buying a new system. The second accomplishment for the year was becoming an active participant in the AlertOC program, a countywide Public Mass Notification System. This system allows the City to send emergency notifications and crime warnings to large numbers of residents via telephone, e-mail and text message within a matter of minutes. Citizens are encouraged to sign up for AlertOC at www.alertoc.com. Lastly, due to a Federal Homeland Security grant procured by the County of Orange, the Communications Division was able to buy more than 50 portable radios at an 80% discount. The purchase of these radios will assist the Department in a smooth transition when the County begins the process of upgrading the countywide radio system in the coming years.

2009 Statistical Data

	9-1-1 Lines	Non-Emergency Lines	Total Phone Calls
Incoming	56,197	122,376	178,573
Outgoing	0	56,698	56,698
Total	56,197	179,074	235,271

	9-1-1 Lines	Non-Emergency Lines
Percentage of Calls Answered Within 1 Ring	95%	94%
Percentage of Calls Answered Within 2 Rings	99%	99%

Code Enforcement

Community Policing Bureau

The mission of the Code Enforcement Unit is to address quality of life issues that affect the community. These issues not only can be an eyesore for the community and neighbors, but also can bring down property values. Code Enforcement's first priority is to identify concerns in the community then notify the owner and seek voluntary compliance to resolve the matter.

In 2009, Code Enforcement officers investigated over 8700 violations, which was an increase from the previous year by 700 violations. Code Enforcement Officers were successful in bringing over 7600 of these violations into compliance through letters to the property owner, phone conversations and personal contacts in the field and office. In some cases, property owners would not voluntarily work to comply with the laws. In response, Code Enforcement would have to issue citations to gain compliance. In matters that involved vehicle violations, Code Officers issued over 100 citations for illegally parked vehicles.

The Code Enforcement Unit not only looks at the obvious violations, but also looks at the issues that are causing the violations. During one specific investigation, Code Enforcement began addressing lawn maintenance issues at the residence of an elderly female. Code Enforcement, in conjunction with the City Attorney's Office, developed information indicating the grandson was not properly caring for her. Adult Protective Services was contacted and later determined the woman's grandson was taking advantage of her and was stealing from her. The grandson was ultimately prosecuted and sentenced to two years in prison for the theft. By taking the time to fully investigate the reasons for the dilapidated property, a crime was discovered and the suspect was successfully prosecuted. The property was ultimately brought into compliance and all issues were resolved.



BEFORE



AFTER

Code Enforcement's number one complaint for the past two years has been lawn maintenance issues. Below is a brief list of the majority of code enforcement issues addressed during the 2009 year:

Property Maintenance Issues.....	Over 3500 cases
Storage of Debris/Misc. Items.....	Over 1200 cases
Lawn Parking	Over 700 cases
Inoperative Vehicles	Over 800 cases



SWAT

Community Policing Bureau



The Garden Grove Police Special Weapons and Tactics (SWAT) Team is a specialized support unit that responds to extremely high-risk incidents that pose a serious threat to the community. The team's mission is to bring a successful conclusion to such situations, through the use of specially equipped and trained personnel, without injury or loss of life to citizens, suspects or police officers. The SWAT team trains monthly to ensure that they maintain a high state of readiness.

During 2009, the Garden Grove Police Department SWAT Team served five high-risk search warrants related to narcotics and gang-related investigations. During the search warrant services no one was injured, weapons were located, narcotics were recovered, and several arrests were made of potentially violent suspects.

The SWAT Team also provides security and police presence for the City's special community events, such as the annual Strawberry, Arab-American, Tet, and Korean Festivals. They also provide dignitary protection for high-visibility public figures that may attend and/or speak at these events.

Members of the SWAT Team traveled to Northern California to represent the City, Police Department and SWAT Team when four Oakland police officers were killed in the line of duty, two of which were members of their SWAT Team.

Hostage Negotiation Team

Community Policing Bureau

The Garden Grove Police Hostage Negotiation Team (HNT) was formed in 1978 and has since grown to include 12 highly trained negotiators. These negotiators are outfitted with advanced equipment, and operate from a specially equipped room in the Departments' state-of-the-art Mobile Command Post. The HNT responds to SWAT-involved incidents that may result in a possible barricade or hostage situation, such as high-risk search warrants or dynamic entries involving active suspects.

The primary function of the negotiator is to change the attitude of the hostage-taker(s) and/or barricaded suspect from hostility to trust. Negotiators are able to resolve various types of crisis situations, from barricaded subjects to suicidal subjects, through active listening and communication. Their training and expertise can help de-escalate situations that may have otherwise required forced entry, resulting in potential injury to officers or the involved subjects.

The HNT holds monthly training using actors (other law enforcement personnel) to recreate scenarios from real-life incidents, which helps prepare the negotiator to handle various types of crises. All members of the team cross train in all functions of the unit, including primary negotiator, secondary negotiator and intelligence gathering. The HNT also participates in an annual full deployment exercise each year with the SWAT team.



Mounted Enforcement Unit

Community Policing Bureau

The Mounted Enforcement Unit (MEU) is composed of officers who, in addition to their regular duty assignments in patrol, traffic and investigations, work as a mounted officer. Officers who work the unit provide their own horse, trailer and tack (saddles, bridles and bits), and the Department provides the officer with other specialized equipment. MEU Officers must train with their equine partners constantly so they can perform safely and effectively together. The demands placed on a police horse are high; horses are herd animals with the natural instinct of flight when threatened. Often horses in the Mounted Unit are placed in situations that would cause a horse of ordinary temperament to get startled and flee. Members of the Mounted Unit spend tireless hours training their horses to react positively to a variety of situations that would cause an untrained horse to flee.

The MEU works with the Orange County Regional Mounted Enforcement Unit, which is composed of mounted units from Garden Grove, Santa Ana, Anaheim, and Buena Park Police Departments and the Orange County Sheriff's Department. The agencies involved then share resources to staff a variety of events in the various jurisdictions for which each agency provides police services. This also allows each agency to draw on a larger contingency of mounted enforcement officers for large crowd control episodes, when the need arises.

In 2009, the Mounted Enforcement Unit worked the Strawberry, Arab-American, Tet and Korean Festivals, as well as the Concerts in the Park in Garden Grove. Officers also assisted in deployments in other cities in Orange County, including the Swallow's Day Parade in San Juan Capistrano, Knott's Berry Farm Halloween Haunt and events at both the Honda Center and Anaheim Stadium.

Canine Unit

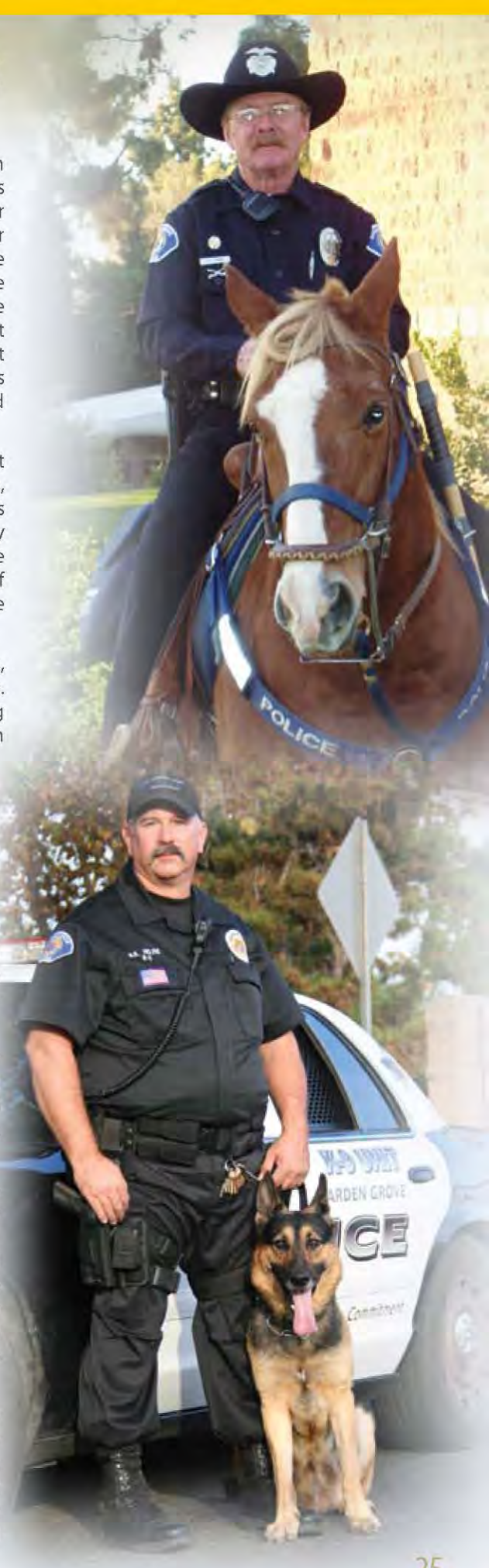
Community Policing Bureau

Garden Grove's Police Canine (K-9) Unit was one of the first formed in Orange County. Its primary responsibility is to respond to in-progress crimes and handle alarm calls. The canines are often used to locate suspects who have fled the crime scene, search for lost children, missing adults or search for hidden narcotics and evidence.

Officer Bautista and Cisco had been the sole K-9 team in the Department for the last seven years. However, because Cisco was nearing retirement age and scheduled to retire in January 2010, Officer Helms was selected as the new canine handler in mid-2009, and shortly thereafter received his K-9 partner, Lazlo. For the last half of 2009, the Department had two K-9 teams.

During 2009, Cisco had one apprehension and located 11 suspects, who surrendered after being found. Each of these canine deployments greatly reduced the dangerous nature of each situation, to both officers and citizens. In 2009, the K-9 teams responded to a total of 132 alarm calls, a two-unit patrol call, allowing patrol officers to remain available for other calls for service. The teams also conducted 222 searches for suspects or hidden narcotics, greatly reducing the amount of hours that patrol officers would have had to spend on searches. Both Cisco and Lazlo, who are trained in narcotic detection, also located narcotics hidden in vehicles, residences and motel rooms.

Both K-9 teams were called upon many times in 2009 to conduct K-9 demonstrations at elementary schools, Boy and Girl Scout troops, and other civic groups. K-9 Cisco will retire in January 2010, and he will live out the rest of his years with his handler Officer Bautista and his family. Officer Helms and K-9 Lazlo will continue as the department's K-9 team, continuing to be an asset to the Police Department by reducing risk and injury to officers, suspects and the public.



Jail Operations

Community Policing Bureau

The Police Department continues to contract for the operation of its jail facility with Correctional Systems Incorporated (CSI). Contracting out these services has allowed the Police Department to concentrate much more of its efforts on community safety instead of expending energy and resources on jail operations. By utilizing CSI, the sworn police officers are able to process arrestees and return to their field duties in as little as 15 minutes. This in turn has increased their availability to handle additional calls for services. In 2009, CSI's jail staff processed 6,447 arrestees, generating a manpower savings of approximately 12,954 hours. These savings enabled the Department to keep the equivalent of seven additional sworn officers on the streets. In addition, CSI staff registered 849 narcotic and sex registrants, which otherwise would have been performed by a Community Services Officer.

2009 Statistics

Adult Bookings.....	5417
Juvenile Bookings	1060
Registrants Processed	849



Report Writers

Community Policing Bureau



The Civilian Report Writers are a hard working unit whose dedication and hard work reflect in their daily performance. Their performance is key to the Garden Grove Police Department providing a high level of service to its citizens.

The Civilian Report Writers are non-sworn employees who handle calls for service throughout the entire city. They handle the majority of reports for crimes that are not in-progress and the suspect is not known. This allows patrol officers to remain available for high priority and in-progress calls. In 2009, the report writers wrote more than 2,650 crime reports, recovered 153 stolen vehicles and wrote 377 traffic accident reports.

The Civilian Report Writers also perform an extensive amount of crime scene investigation. They are trained on how to properly and efficiently collect fingerprints using various types of powder, collect DNA from all types of surfaces and photograph crime scenes. Everyone in the unit takes pride in their work and recognizes the vital importance of attention to detail on every report they write.

Crimes Against Persons

Support Services Bureau



Detectives assigned to the Crimes Against Persons Unit (CAP) are responsible for investigating “crimes against persons” (versus property crimes). These crimes include types such as homicide, felony assault, robbery, sexual assault, child abuse or molestation, elder abuse, domestic violence, missing persons, weapons violations, and the registration of sex offenders. Eleven Detectives, two Master Reserve Officers and one Sergeant currently staff the CAP Unit, which investigated eight homicides and two officer-involved shootings in 2009, as well as numerous other crimes.

One of the homicide cases, which was widely publicized, occurred one evening in August at one of the upscale hotels on Harbor Boulevard. Cesar Gomez, a previously deported illegal alien, contacted a prostitute after finding her through an ad on the Internet. He made an appointment with the victim, and met her in her room. Gomez bound, gagged, beat, and ultimately strangled the woman to death, then ransacked the hotel room and stole several items belonging to the victim.

Although three detectives are officially assigned to handle homicide cases, all CAP detectives were called in after hours to handle this incident, and every detective assigned to the unit assisted in the investigation. Orange County Crime Lab Technicians responded to the crime scene and processed the hotel room for evidence. DNA evidence was located and, after several days, the DNA was identified as belonging to Cesar Gomez. Once Gomez was identified, detectives began an exhaustive search for him. During the search, investigators from the Special Investigations Unit (SIU) and the Career Criminal Apprehension Team (CCAT) provided invaluable support by conducting surveillance on Gomez’ residence and places CAP detectives believed he frequented.



Suspect:
CESAR GOMEZ

Gomez was ultimately observed in a vehicle, pulled over and taken into custody without incident. A search warrant was served at his residence once he was in custody and he was interviewed at the station. During his interview Gomez confessed to the robbery and murder of the victim, and property belonging to the victim was located at his residence. Gomez is currently in Orange County Jail awaiting trial for murder.

In addition to follow up investigations, one of the goals of the CAP Unit is to be as proactive as possible. For example, investigators assigned to the sexual assault unit organized three “sex-offender sweeps” in 2009. Two of the sweeps were conducted early in the year and involved only Garden Grove Police personnel. A large year-end sweep included approximately 40 officers from the Garden Grove Police Department, Orange County Probation, and the California Department of Corrections. The purpose of the sweeps was to ensure that sex offenders in the City were in compliance with registration laws. For those offenders on parole or probation, compliance checks were also conducted to ensure they were not in possession of prohibited materials, such as pornography. During the multi-agency sweep, more than 100 sex offenders were contacted and 25 residences were searched.

Beat Investigations Unit

Support Services Bureau



The Beat Investigations Unit (Beats) is a branch of the Support Services Bureau and is responsible for investigating a variety of "property" crimes, such as burglary, theft, identity theft, auto theft, and many others. Beat Investigations consists of a Sergeant, seven investigators, one civilian investigator, one investigative aide and one police service aide.

Every crime report taken by a uniformed patrol officer is assigned to an investigator, who is responsible for reviewing the reports, conducting necessary follow-up investigations, and then either arresting the suspect or presenting the case to the District Attorney's Office for prosecution. In 2009, Beats pursued leads or conducted follow-up investigations on more than 2,200 assigned cases.

Beat Investigators operate in two-person teams, each specializing in a specific crime classification. The four teams are assigned to the following classifications: burglary and theft, auto theft, fraud and identity theft, and miscellaneous crimes. One investigator from each team handles crimes that occurred in the East Division of the city while the other handles the West Division crimes, within their specified crime classification. Residents not only benefit from having an investigator who is committed to their neighborhood, but also someone who is an expert in handling a specific type of crime. Below is just one example of the outstanding work performed by the Beat detectives.

Patrol officers notified Auto Theft Investigator Ramirez, assigned to the Auto Theft detail, that two subjects were attempting to sell a possibly stolen vehicle to a dealership in Garden Grove. The subjects had presented a fraudulent California Driver's License registered to a PO Box in Diamond Bar to the unwitting employee. Investigator Ramirez quickly responded to the scene and discovered that the suspects had sold the business a fraudulently obtained 2008 Mercedes Benz ML350 for \$26,000 cash.

The business had agreed to send the money by wire or have a cashier's check ready for pick up the next day. Investigator Ramirez set up a ruse to lure the suspects back to the dealership to collect the cashier's check. She then tracked their movements by contacting the taxi company they used to leave the scene, and confirmed that the suspects possibly fraudulently obtained another 2009 Mercedes Benz ML350.

Investigator Ramirez coordinated with Beat Investigators, the Career Criminal Apprehension Team, and the Orange County Auto Theft Taskforce and set up surveillance. When the two suspects returned they were arrested, after a brief foot pursuit. A third suspect was later arrested in Hacienda Heights as she attempted to destroy documents and a computer, which were successfully recovered. This case led to the discovery of a much larger organized group involved in a major auto theft ring. That case was handed over to the Orange County Auto Theft Taskforce for further investigation.

Career Criminal Apprehension Team

Support Services Bureau



2009 Statistics

Felony Arrests	143
Misdemeanor Arrests.....	53
Parolees.....	47
Probationers.....	35
Second Strikers.....	45
Search Warrants	11

The Career Criminal Apprehension Team (CCAT) is comprised of four handpicked officers and one sergeant to work in an undercover capacity targeting career criminals, known felons, violent offenders, and serious ongoing criminal activity. CCAT is a proactive unit that works all hours of the day or night in order to seek out those people who cause the most harm to the community. CCAT works closely with other law enforcement in Orange County, as well as the California Department of Corrections and the Orange County Probation Department. CCAT also provides support and works in partnership with units within the Department, such as the Special Investigation Unit, Beat Investigators, and the Homicide Unit.

In August, Homicide investigators were investigating the murder of a woman who had been robbed and strangled in her hotel room. Investigators were able to identify a suspect through the use of DNA, so CCAT immediately became involved and assisted in the investigation. Investigators were able to locate current photos of the suspect and his tattoos, so CCAT was able to conduct a surveillance of him. The suspect was also a documented El Monte gang member with a prior homicide arrest. The surveillance led CCAT investigators throughout the streets of Artesia. At one point during the surveillance, CCAT investigators, in order to continue close visual contact with the suspect, followed him into a restaurant and sat down nearby while he ate his meal. After the suspect was done with his meal, CCAT was able to obtain the coffee mug from which the suspect was drinking, for DNA comparison. After leaving the restaurant, CCAT followed the suspect away and arranged to have deputies from the Los Angeles County Sheriff's Department stop his vehicle. The suspect was detained, brought in for questioning, and ultimately confessed to the murder.

In September, CCAT investigators conducted surveillance of a problem house located in the west end of the city. A vehicle left the house and was followed to a nearby parking lot. The driver of the vehicle met with two other subjects in another vehicle, which was already waiting in the parking lot. CCAT remained in the area and monitored their activity. All three subjects eventually made contact and a hand-to-hand drug transaction took place, so they were detained as they tried to leave the area. After questioning, CCAT learned that the two subjects in the waiting vehicle were white supremacists affiliated with a gang and had been engaging in a drug transaction. The two subjects were arrested and their vehicle was searched. The search turned up a loaded handgun hidden in the engine compartment. Both subjects were charged with possession of a loaded handgun, sales of methamphetamine and other enhancements.



Youth Services Unit

Support Services Bureau



The Youth Services Unit (YSU) is charged with handling the majority of crimes involving juveniles. The YSU Sergeant supervises two Investigators and four Special Officers, whose primary responsibilities are on the school campuses. All YSU personnel work closely with the school district as well as the Boys and Girls Clubs of Garden Grove that, in cooperation with the Police Department, offers diversion programs and other valuable services to the youth of Garden Grove. The YSU staff also work closely with the Orange County Probation Department. The strong partnership between Probation and the Department ensures that a consistent message is delivered to the probationers, and that their progress is being effectively monitored.

Graffiti is a very costly and frustrating quality-of-life issue affecting the citizens of Garden Grove. The city Public Works Department estimates that between July 2008 and June 2009 more than \$360,000 was spent on graffiti removal. Staff assigned to YSU are dedicated to reducing the graffiti problem, and do not stop working even when they're not on duty. On two separate occasions in 2009, off-duty officers witnessed "graffiti in progress" and assisted in solving numerous cases. In one such incident the off-duty officer called the Department with vital information, which led to the identification and arrest of the primary suspect. Another off-duty officer detained one of two suspects in another incident, which led to the identification of the second suspect. Once both suspects were in custody investigators were able to clear an additional 17 cases connected to them.

In July, YSU officers and Patrol officers on special assignment conducted a "tagging sweep." The sweep focused on a new tagging crew that had been heavily tagging northeast and central Garden Grove. Initially, three juveniles were interviewed and between them 12 tagging cases were cleared. Officers then arrested four more juveniles for two additional graffiti incidents. Two of those juveniles had completely covered the overhead pedestrian bridge of the 22 Freeway at Harbor with graffiti, and the other two juveniles were arrested for tagging the flood control channel on Pearce Street. These are the two most heavily tagged locations in the city. In total, seven juveniles were interviewed, five of them were arrested and 14 cases were cleared.

Our excellent partnership with the Garden Grove Unified School District continued in 2009 with the implementation of the school Crisis Management System. The program is an internet-based, interactive and comprehensive crisis management program that enhances the effectiveness of police and fire response to critical incidents at every school campus in the city. The program provides vital information about each facility, including tactical pre-plans, satellite and geospatial imagery, interior and exterior photos, floor plans, staging areas, hazardous materials, utility shutoffs and evacuation routes. This program is user-friendly and flexible, allowing for updates related to environmental conditions, equipment and personnel. Assistance and input from YSU staff was instrumental to bringing this system online.



Forensic Services Unit

Support Services Bureau

Forensic Science Services Provided in 2009

Field Call Responses	90
Evidence Processing Work Requests	89
Latent Print Cases Searched Through AFIS	408
Prints Identified Through AFIS	62
Print Comparisons Completed	47
Suspect Comparison Identifications	27
Cal-ID 10-print Searches Performed	213
Cal-ID 10-print Identifications	135
Photo Sets Uploaded in 2009	3794



The City of Garden Grove contracts with the Orange County Crime Lab Identification Bureau to provide enhanced forensic science services. The Orange County Crime Lab is regarded as one of the finest crime laboratories in the country. The Identification Bureau is accredited by the American Society of Crime Lab Directors Laboratory Accreditation Board in Crime Scenes, Latent Prints and Footwear/Tiretrack examinations.

In 2008, the Orange County Crime Lab was also awarded ISO or International accreditation. Forensic services provided through the contract include expedited results for latent print examinations and crime scene responses, as well as computerized crime scene drawings, and digital graphic services. An on-site Senior Forensic Specialist serves as a liaison between the Garden Grove Police Department and the Orange County Crime Lab, and provides daily support to officers and detectives.

The specialist also provides training for patrol and detective personnel in DNA and other forensic techniques assuring the highest level of understanding of emerging collection, packaging and storage techniques as well as submission guidelines. DNA analysis was instrumental in the identification of a suspect who committed a brutal homicide at one of Garden Groves resort hotels. Evidence in this case was collected and tested for the presence of DNA, which was detected and later identified to the perpetrator through CODIS, the nationwide automated DNA database.

Cal ID training continues to provide a means for officers to identify criminals who refuse to give their true name when detained. Officers are trained by the OCCL on-site Specialist to search the Orange County and DOJ fingerprint databases, which contain millions of fingerprint images of prior arrestees. More than half of the subjects searched yielded a positive match to the true name of the detainee. The Orange County Crime Lab continues to provide collaborative high-quality forensic services to Garden Grove Police Department as it has since 1996.

Crime Analysis Unit

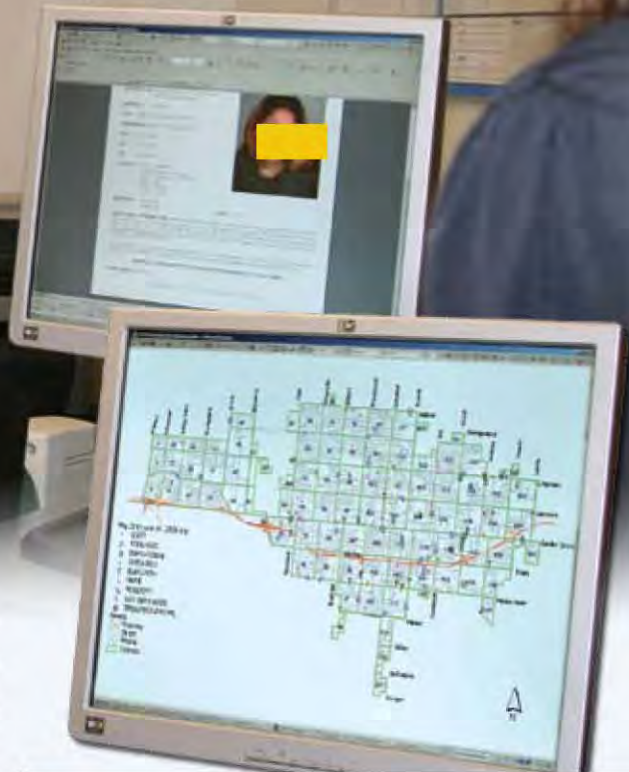
Support Services Bureau

The Crime Analysis Unit (CAU), comprised of one full time certified crime analyst, is responsible for forecasting future crime occurrences, analyzing crime trends, comparing suspect modus operandi, providing investigative leads, providing statistical crime data, and assisting in the deployment of resources through the use of systematic and analytical processes. To achieve Unit goals, the CAU analyst disseminates daily, weekly, and monthly Beat Activity Reports, monthly Hot Spot Analyses, and Parolee reports. The Unit also produces Special Bulletins on wanted suspects and crime information to further assist officers throughout the department. Finally, the CAU is responsible for responding to both internal and external reports for statistical data and for conducting administrative, strategic, and tactical analysis of crime data.

The Crime Analysis Unit has continued to be a major contributing partner in the "Beat Stat" process, which is a bi-weekly, multidisciplinary Command and Supervisory approach to problem crime solving. The problem-solving activity develops tactical strategies to address current and emerging crime patterns and series identified by the Crime Analyst, such as auto theft, robbery, and burglaries. As a result the coordinated effort, patrol officers, investigators and CCAT were able to address priority crime issues more effectively and efficiently.

A cornerstone of the CAU is its geographical information systems (GIS), which enables analysts to identify and map "hot spots", and overlay this crime activity with the known presence of parolees and criminal offenders. This software also uses probability to help forecast future crime activities. Another tool used by the CAU is the "Rigel Analyst" geographic profiling software. With this application, the analyst was able to pinpoint the crime problem areas in which potential arrestees live, and correlated those findings with information about known offenders.

The CAU analyst has also developed and maintained communication with other analysts and investigators throughout the Orange County and surrounding counties. These alliances with other crime analysis organizations are important for sharing crime information, identifying regional crime patterns and series, and keeping abreast of new developments in technology and training.





GARDEN GROVE POLICE DEPARTMENT
11301 Acacia Parkway, Garden Grove California 92640
Joseph Pollock, Chief of Police
(714) 741-5704

SPECIAL BULLETIN

DATE: May 14, 2009 NO: 09-069

CRIME WARNING
459PC -VEHICLE

LOCATIONS: Districts 97 and 107

DATES: March 11 to May 13, 2009

Sixteen (16) vehicle burglaries were reported since March 11, 2009. Burglaries occurred mainly on the weekend during the overnight hours. POE was mainly window smash. Loss varied.

In addition to vehicle burglaries auto thefts and residential burglaries have been occurring in the area.

Please review second page for parolees living in the area and surrounding area.

BEAT	LOCATION	DAY	DMFID	TIME	ADDITIONAL INFORMATION	SR
97 14015 LIVINGSTON MEADOWS	FRI	05/08/09	0200	POE/NO, unknown, 95 Honda Accord, took bottle drink insurance	000025	
97 14016 BRADFORD MEADOWS	SUN	05/03/09	2100	Smashed 4th side window, 97 Ford Focus, took cosmetics, hair dryer, shoes	000275	
97 9806 11TH ST	FRI	05/01/09	0700	Smashed 4th side window, 97 Toyota Tacoma, took GPS, wallet, CDL, SS card, CO, (2) ATM (4) money orders, (3) Time Warner cable boxes, (1) Time Warner cable boxes	000184	
97 98 CENT STONE 9800 WESTMINSTER AVE	SAT	05/02/09	0600	Prized near 4th side window and shattered, 01 Toyota Camry, took purse with CDL, credit cards, ATM card, and Medical insurance cards	000110	
97 9800 WESTMINSTER AVE	FRI	04/17/09	2045	Smashed 4th side window, 97 Mercedes GL450, took laptop, checkbook	000001	
97 9800 WESTMINSTER AVE	SAT	04/18/09	2100	Smashed 4th side window, 97 Dodge Caravan, took plastic container containing computer parts and tools	000349	
97 14017 CORN ST	MON	04/13/09	1400	POE/NO, unknown, 01 Chevy Trax and Country, rummaged through, no loss	000219	
97 14021 BROOKHURST ST	MON	05/04/09	0530	Unknown tool used to smash 87 Honda Accord, took stereo, sunglasses, smacked watch set, backpack and computer cables, Phone, shoes	000146	
97 9802 WESTMINSTER AVE	SAT	05/01/09	1915	Smashed rear 4th side window of 97 Ford Edge, took GPS unit, digital camera, (2) packs of cigarettes, and (2) batteries	000005	
97 9801 11TH ST	WED	05/11/09	0730	Smashed front 4th side window of 97 Toyota Highlander, took GPS and from the window	000481	
107 9811 11TH ST	SAT	05/02/09	1230	Smashed 4th side window, 97 BMW 528i, took 1 tooth	000206	
107 10440 WESTMINSTER AVE	MON	04/13/09	2230	Smashed 4th side window, 97 Toyota 4 Runner, took GPS	000252	
107 10430 WESTMINSTER AVE	SAT	04/11/09	1030	Smashed LR window, 97 Ford F 150, took navigation system, jeans, clothing, coat	000181	
107 10301 HAZARD AVE	FRI	04/03/09	0600	Smashed 4th side window, 97 Toyota Camry, took GPS, DVD player, LCD monitor, flashlight, baby bottles	000003	
107 10300 WESTMINSTER AVE	SUN	05/10/09	2000	Smashed rear 4th side window of 97 GMC, took GPS, took purse, wallet and digital camera	000006	
107 14020 BROOKHURST ST	FRI	05/15/09	1030	Smashed rear 4th side window of 97 Toyota Camry, took purse	000219	

REFER ALL INFORMATION TO INVESTIGATOR DANIELSON AT (714) 741-5810

CONFIDENTIAL - FOR LAW ENFORCEMENT USE ONLY

Records

Support Services Bureau



The Garden Grove Police Department Records Unit is a 24/7 operation responsible for processing and securely retaining police reports and other records for a minimum of seven years. Records staff includes the Records Manager, three Supervisors, fourteen full-time, and three part-time Records Specialists who all work diligently to keep the paper flow moving. Team effort is in place as they all strive to reach the goal of a 72-hour report process completion time frame. Many of the staff are bilingual, enabling the Records Unit to assist with the City's diverse communities.

In 2009, during quarterly Employee Recognition Receptions, two Records Specialists, Sandy Martinez and Stacey Kenan, were recognized by their peers for their Commitment to Service.

Over 200,000 incidents in 2009 resulted in over 18,000 crime and arrest reports, which were then assigned to investigators for review and follow-up. A significant task of the Records Unit is to organize and maintain criminal history, crime and arrest reports, distributing their information accordingly to other law enforcement agencies and the public as well as preparing "court packages" for all arrested subjects.

The Records Bureau is also responsible for updating databases, such as the California Justice Information Systems (CJIS) and the National Crime Information Center (NCIC). This essential function of entering stolen vehicles, missing persons, stolen firearms and property, and restraining orders allows all law enforcement agencies to obtain the latest information through the California Law Enforcement Telecommunications System (CLETS) and the National Law Enforcement Telecommunications System (NLETS).

Two of the full-time and one of the part-time Specialists are assigned as the primary data entry personnel. They enter all data from police crime and arrest reports into the Records Management System. Accuracy is extremely important, as mandatory data is relayed to State and Federal levels of government.

A bilingual (Spanish) Warrants Specialist maintains an accurate active warrant database, ensuring due-diligence in their service. This position is also responsible for processing certain permits required for select occupations. Additionally, she has the responsibility for registration of drug and arson offenders who are required to register in the city of their residence.

A full-time Community Service Officer (CSO) court liaison relies on one of the part time Specialists to assist her in the daily routine of filing arrest paperwork from the Police Department with the District Attorney's Office and traffic court at the West Justice Center. The Court Liaison processes subpoenas, ensures that all cases are filed within stringent timelines, contacts any police employee required to report to court, and monitors the status and disposition of court cases.



Property & Evidence

Support Services Bureau

The Property and Evidence Unit is responsible for safekeeping all property seized and retained by patrol and investigative staff. It is the responsibility of this unit to accept, retain and maintain all property and evidence in accordance with strict State and Federal guidelines. Thousands of items are booked into this unit each year and safekeeping of these items is paramount. That is why the Unit is very proud to have passed a random City audit and inspection with a 100% accuracy rate.

This year the Property and Evidence Unit was able to replace the 40-year-old wooden evidence lockers with modern painted steel self-locking evidence lockers, which will eliminate possible cross-contamination of biomaterials. A matching steel rifle evidence locker was purchased, and the funds to purchase a new state-of-the-art stainless steel DNA evidence freezer locker were donated to the Department by the Strawberry Festival Association. The new items will reduce the time it takes for an officer to book DNA and other types of evidence.

Property & Evidence 2009

	Percent difference from last year
Items Booked	12671 +12 %
Cases Booked	4597 -1 %
Items to/from Lab	2700 -29 %
Cases to/from Lab	1580 -20 %
Hours for Lab	751 -15 %
Items Released	947 +12 %
Items Destroyed	13890 -55 %
Cases Destroyed	5806 -36 %

Front Desk

Support Services Bureau

Open Monday through Saturday from 8:00 AM to 6:00 PM, excluding holidays, the Garden Grove Police Department public counter is staffed by two part-time Master Reserve Officers (MROs), two full-time and one part-time Community Service Officer (CSO), and five part-time Police Cadets. Sworn officers on light duty status, who are assigned to the public counter until they are able to return to normal duties, may also augment staffing. In the meantime, public counter staff benefits from the officers' experience in the field and in dealing with the public.

In response to the Department's commitment to keep sworn personnel out on the streets and patrolling the neighborhoods of Garden Grove, the public counter staff accepts and processes over 3,000 reports from the public, via walk-in visits or telephone calls into the department.

Staff assigned to the public counter also process releases on impounded and stored vehicles resulting from arrests, unlicensed drivers, illegal parking and recovered stolen vehicles. Their responsibilities include issuing copies of reports, signing off citations, verifying Vehicle Identification Numbers (VIN), accepting subpoenas and providing LiveScan fingerprint services. Front Desk personnel also assist the Records Warrant Specialist in registering and fingerprinting all convicted sex, arson and drug offenders.

Part-time CSO Tony Nguyen is highly regarded by both his peers and Supervisors as extremely knowledgeable and professional. Because of his sympathetic and supportive nature, he has received numerous commendations from citizens that he has assisted at the Front Counter. CSO Nguyen trains and mentors to Police Cadets assigned to the front counter, and has worked with supervisors and his peers to implement new procedures, and design new forms to provide for better service and increase efficiency. As a result of his continued high level of service, CSO Nguyen was selected by the members of the Department to receive the 2009 Civilian Employee of the Year Award.

Community Liaison Division

Administrative Services Bureau



The Community Liaison Division facilitates the Department's Crime Prevention programs, our VIP (Volunteers in Policing) corps and our Citizen Academy. In addition, we have an ongoing partnership with the Fire Department regarding the City's CERT (Community Emergency Response Team) program. The Division's primary focus is to provide comprehensive safety and crime prevention education for the entire community, including Neighborhood Watch, Commercial Watch, and Child Safety, to name only a few. The Division is also responsible for facilitating most of the Department's major community outreach efforts and events.

The Division's staff includes a Manager and five full-time Community Service Officers (CSOs). Two CSOs serve as general community liaisons for our city's East and West Divisions, while the other two are assigned to field offices within the heart of our vibrant Korean and Vietnamese business districts. These sites provide a vital link in maintaining an ongoing communication and rapport with our Department, as residents and merchants can go in person to receive assistance from our bilingual staff. A fifth CSO serves as our Volunteers in Policing program coordinator. Our VIP program celebrated its 15th anniversary in November with our current corps of 32 volunteers performing more than 20 different regular assignments, including conducting vacation checks and providing support services for the Gang Suppression Unit, Juvenile Justice Center, Records, Traffic, and Victim Services.

In addition to their regular duties, our police volunteers assisted us with over 50 different events and projects in 2009, including correcting 12,000 misprinted citations, which saved the City approximately \$2,000 in reprinting costs. Volunteers also conducted field inspections of several hundred foreclosed and/or abandoned homes in our city, saving the city thousands of dollars in staffing hours, while providing a critical service for the Department. Since the program began in 1994, the VIPs have contributed nearly 77,000 hours of volunteer time and talent to our city, valued at more than \$1.6M.

One of the primary responsibilities of the East and West Division Community Service Officers is to give presentations to elementary schools on a variety of different crime prevention and safety-related topics. Due to the sheer number of schools within the district, and their already full curriculum, it became a challenge to reach each student and provide them with this information. As a result, West Division CSO Sherry Hess came up with the idea of starting a monthly newsletter wherein she could share safety tips, as well as answer questions asked by the students themselves. The "Ask Officer Sherry" newsletter debuted in February and is now distributed citywide to more than 25,000 children in Garden Grove elementary schools, Boys and Girls Clubs, public libraries, and two preschools. The newsletter is a wonderful learning tool for the children, which serves as a springboard for discussion with their teachers, parents and family. CSO Hess has received an enthusiastic endorsement from numerous students, teachers and administrators, as well as her peers from other police agencies, who have expressed an interest in replicating the newsletter in their communities.



Professional Standards

Administrative Services Bureau

The Professional Standards Division, part of the Administrative Services Bureau, is responsible for the delivery of both required training as well as advanced training as needed for both sworn and civilian personnel. It begins with monitoring the academy training of new recruits, developing and maintaining a structured and challenging field training program, and identifying areas for remediation. Members of the Division work with all divisions within the Police Department to develop training ideas and curriculum.

Members of the Professional Standards Division are responsible for maintaining the allocation of personnel within the Department and for planning and recruiting efforts. The Division Lieutenant heads the recruitment team that is in charge of attracting quality people to join the Garden Grove Police team. Training is also a critical need for the Police Department, because well-trained officers are better prepared to act decisively and appropriately in highly dynamic and fluid situations. Continuous and relevant training enhances productivity and effectiveness and fosters cooperation and unity of purpose. All are necessary to further the Department's Mission to provide a sense of safety and security to our community members through a Community Policing partnership.

The Professional Standards Division Lieutenant serves as the Police Department's Public Information Officer (PIO). The PIO coordinates press conferences and media releases for major incidents and newsworthy events, and is responsible for maintaining media relations. Another component of the Bureau is Internal Affairs. The Internal Affairs Sergeant receives, investigates and maintains documentation regarding all citizen complaints, internal investigations, and use of force documents. He also serves as the Department liaison for civil matters, which may include civil claims filed against the Department.



CALEA Accreditation

Administrative Services Bureau

The Garden Grove Police Department was first granted accredited status by CALEA in 1988, and is the only municipal police agency in California that has been able to maintain this status since then. The purpose of CALEA's Accreditation Programs is to improve the delivery of public safety services, primarily by: maintaining a body of standards, developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

Accreditation is a continuous process, and requires constant vigilance and attention to detail. The Department spent 2009 evaluating 439 separate standards to ensure it was in compliance with each, as it prepares for its sixth re-accreditation on-site evaluation in spring 2010.

For its commitment to accreditation, the Department has also been recognized by Good Housekeeping magazine as one of America's "Best Suburban Police Forces". While national honors are important, the true value of accredited status is that it allows the City to demonstrate to its citizens that their Police Department continually meets professionally recognized standards that were carefully developed by national law enforcement organizations. Among the other benefits that CALEA accredited agencies enjoy are:

- Controlled liability insurance – Accredited status makes it easier and less costly for the City to purchase liability insurance, and it also allows for increasing coverage limits for a lower cost.
- Stronger defenses against lawsuits and citizen complaints – Accreditation helps participating agencies to be better able to defend themselves because they follow nationally approved standards and practices.
- Greater accountability within the Department – CALEA provides Command Staff with a proven system of written directives, sound training, and routine reports that support decision-making and resource allocation.

Explorers

Administrative Services Bureau



Garden Grove Police Explorer Post 1020 is made up of young men and women from the community between the ages of 14 and 20. The Explorers donate their time to many events both in Garden Grove and other cities throughout Orange County. For example, the Explorers work the Strawberry, Tet, and Korean Festivals, summer Concerts in the Park, as well as many other events outside the City. They also donate their time to local civic organizations, such as the Kiwanis and Lion Clubs, and assist the Neighborhood Traffic Unit at each DUI checkpoint throughout the year. In 2009, the Explorers in POST 1020 donated over 9100 hours of service to the community.



The Garden Grove Police Explorer program is the gateway into the Department's recruiting "farm system." In order to be accepted into the program, the applicant must attend several meetings, pass an oral interview and pass a background check. Once accepted, the Explorer must pass a series of tests, and then attend a five-day academy, which is conducted in a similar fashion to a military boot camp. The Explorer advisors, who are Garden Grove Police officers and sergeants, work hard to train the Explorers in the areas necessary to perform their duties and to prepare them for the positions of cadet and police recruit. The Explorer program has been very successful in this regard, as more than 30 current Garden Grove Police employees were once Explorers prior to promoting to their current positions.

As a reward for their hard work and countless hours of dedication to the community and the Police Department, the Explorers were allowed to travel out of state to participate in various competitions. POST 1020 also coordinated several educational trips throughout the year, including a trip to Sacramento for a private tour of the State Capital and historic Sutter's Fort. They also ventured into San Francisco and took a tour of Alcatraz.

This year the Explorers received a very generous grant from the OC Honam Scholarship Foundation and the OC Korean Police Boosters Association. This grant will assist Explorers with purchasing equipment for competitions during the upcoming year.

Chaplains

Administrative Services Bureau

The Garden Grove Police Department's Interfaith Volunteer and Chaplain Program was founded in 1992 and is still thriving today. A program, which was started with four chaplains, has expanded over the years to consist of seven active chaplains representing a variety of religions and churches located in and around the City.

The program is designed to offer professional spiritual assistance to members of the community who are faced with crisis situations, and to police personnel and their families. Police chaplains accompany patrol personnel during their duty shifts and spend a great deal of their time out in the field. As a result, chaplains develop close relationships with civilian and sworn personnel and ensure they remain a healthy member of our public service staff. They make themselves available should a member of the Department or their family need spiritual counseling, to officiate at a wedding, or even provide funeral services, when needed. Department personnel have benefited from their contact with the chaplains by increasing their knowledge and understanding of the cultures and religious practices of an increasingly diverse community.



Reserves & Master Reserves

Administrative Services Bureau



Reserve Police Officers and Master Reserve Officers (MROs) work part-time, but while on duty have the same policing powers as any full-time officer. Reserve Police Officers are men and women that either work full-time in another profession, or were once full-time peace officers that now wish to work only part-time. They may work in the field performing various duties, such as Patrol, Gang Suppression, DUI checkpoints and weekend prisoner transportation. Some are specially trained and conduct background investigations for new employee applicants.

Reserve Officers also help to provide security at many of the Community's events, including the TET, Strawberry, and Korean Festivals, and the West Garden Grove Little League Parade.

Master Reserve Officers are peace officers who have retired from a career in law enforcement and have now brought with them their years of experience and expertise to benefit the Department. MROs are assigned varying tasks throughout the Department, including rangemaster, armor, front desk, cold case investigations, CALEA accreditation, and mobile computer support.

Reserve Officers receive specialized law enforcement training as mandated by the State and Peace Officers Standards and Training (POST), and MROs are required to receive continuing POST training to maintain their "perishable skills," such as firearms and tactics.

Reserve Officers and MROs have been called upon to perform an increasing number of tasks through the years, and have become an integral part of the City's Community Policing philosophy. Their many years of experience and dedication to the Department are a great asset and they set an excellent example for our newer officers.

Cadets and Office Aides

Administrative Services Bureau



The Police Cadet and Office Aide Program offers college students the opportunity to work in various non-enforcement uniformed positions that allow them to assess their further interest in law enforcement. At the same time the Department is given the opportunity to evaluate them for potential future full-time positions.

The job duties and responsibilities are similar for both Police Cadets and Office Aides. The Cadet position is reserved for those interested in becoming a full-time police officer.

Cadets and Office Aides "rotate" assignments every six months, so they can become familiar with a variety of Department operations. In addition to their Department assignments, they are required to be enrolled in college on a full-time basis, and make satisfactory progress towards a degree. The following are examples of assignments Police Cadets and Office Aides may have:

Crime Prevention	Front Desk	Communications	Property and Evidence
Forensics	Investigations	Traffic	Juvenile Justice Center

In 2009, in addition to their regular duties, the Cadets and Office Aides helped provide staffing for various ancillary duties such as: DUI checkpoints funded by the Department's OTS grant, parking control for the community's annual Strawberry, Korean, Arab, Tet festivals, and other City events.

Awards Recognition



OFFICER OF THE YEAR Investigator Paul Danielson

Throughout 2009 Investigator Paul Danielson demonstrated his enthusiastic commitment and dedication to the Department and citizens of Garden Grove by solving several major cases and making arrests.

For example, schools within the Garden Grove Unified School District had been plagued by a string of 18 burglaries over the course of several months. Investigator Danielson took the series of burglaries very seriously and fully utilized the many resources available within the Department to assist in the investigation. Patrol officers, the Career Criminal Apprehension Team (CCAT), Beat Investigators, Youth Services Unit (YSU) Investigators, and Crime Analysis Unit (CAU) staff were all involved in the case. Surveillances were conducted, suspects were targeted and Paul conducted interviews and wrote four search warrants, all in support of the case. He was able to locate the suspect's residence in San Clemente, and recovered two laptops from school burglaries in Santa Ana, as well as a handgun. The suspect was charged with multiple counts of burglary and numerous unsolved cases in Garden Grove and Santa Ana were then cleared.

In another case, Investigator Danielson became aware of an arrest that occurred in Santa Ana of three gang members in possession of handguns. The suspects had used a cell phone to take pictures of the stolen guns, which matched the description of guns taken in a residential burglary just down the street from the residence of one of the gang members. Paul quickly organized a three-location search warrant utilizing Beat Investigators, CCAT, and the Gang Suppression Unit (GSU), and more stolen property was recovered near one of the locations.

Investigator Danielson has a strong work ethic, and is both enthusiastic and diligent when solving cases and making arrests. For these reasons and many more, Investigator Danielson deserves the Officer of the Year Award.

CIVILIAN OF THE YEAR Community Service Officer Tony Nguyen

Community Service Officer Tony Nguyen is highly regarded by both his peers and supervisors as extremely knowledgeable and professional. His sympathetic and supportive nature has earned him commendations from citizens he has assisted at the Front Desk. One such incident occurred in March, when an Anaheim resident needed to file a lost property report. After Tony obtained the information required the citizen asked to speak with CSO Nguyen's supervisor, to express her appreciation for his professional and helpful manner.

CSO Nguyen enjoys mentoring and educating cadets and co-workers, and his enthusiasm is contagious. He gladly shares his knowledge, all the while promoting and encouraging people to think and engage their own resolution and data gathering skills. To that end, Tony took it upon himself to create and maintain a weekly statistical report for the front desk. The report tracks the types and amount of work processed by the front desk, in order to establish necessary staffing levels. Tony also took the initiative to redesign the Identity Theft Report form, making it more efficient and user-friendly.

It is not uncommon for CSO Nguyen to brainstorm and devise new or improved methods with regard to policy and procedure at the front desk when appropriate. It is this take-charge attitude that gives Tony the leadership qualities his co-workers and supervisors have come to expect from him, and why he is well deserving of the honor of Civilian of the Year.

Project Coordinator
Courtney Allison

Graphic Design
Camil Badro

Photography
Van Vu
Kari Flood
Maria Perez
Nancy McFaul
Jeff Krutsinger
Helena Elsousou
Cody Hale



<http://ci.garden-grove.ca.us>