



CITY OF GARDEN GROVE, CALIFORNIA

11222 ACACIA PKWY, P.O. BOX 3070, GARDEN GROVE, CALIFORNIA 92842

Community Development Department Code Enforcement Division Complaint and Inspection Report

CASE# 190862

9811 ROYAL PALM BLVD - R-1-7

Citizen Request Report

Inspector: Jake Tran **RD#** 092

Date/Time: 06/06/23 - 10:07 AM **N.O.V Date:**

Reinspection: **Closed Date:** 09/07/23

Referred to Building & Safety: **Red tagged:**

COMPLAINING PARTIES

Name: **Phone:** [REDACTED]

VIOLATION CODE:

06 Noise Violation

CITATIONS

None.

EXPLANATION OF VIOLATION / COMPLAINT:

Jack hammered in backyard super loud. Please check to see work is permitted? CR-26441 AA

Other Violations Found During Initial Investigation

- 1) 6 x 12 west patio awning
- 2) 7 x 14 storage shed in west setback
- 3) 12 x 12 gazebo at northwest corner of rear yard
- 4) 2 x 11 attached patio cover north of main house

Case Closure Notification Sent on 9/7/23

PROPERTY / WATER / BUSINESS OWNER INFORMATION:

Property Owner: HANH VIET LIVING TRUST **Phone #:** None.
Address: 9811 ROYAL PALM BLVD, GARDEN GROVE, CA 92841

Email: None.

Water Account#: [REDACTED]
[REDACTED] [REDACTED] [REDACTED]
[REDACTED] [REDACTED]
[REDACTED] [REDACTED]

Inspection Report

06/13/23 - 03:52 PM

Jake Tran

I met with Hanh Nguyen at the property and she walked me to the rear of the property through the main house. She showed me the drainage where it was clogged up. She said a jackhammer was used to break the concrete and bricks so that the water can drain. She said that the drain snake was also used to clear the clogged drain. She said that no pipe or plumbing fixtures were replaced or repaired. While in the backyard, I observed retractable awnings with make-shift 2 x 4 posts attached to the main house. I also observed a 7 x 14 storage shed in the west setback, a 12 x 12 gazebo at northwest corner of rear yard, and a 6 x 12 west patio awning. Request to close and send case closure notification for unpermitted structures in the rear.

06/09/23 - 02:54 PM

Jake Tran

I went to the property and knocked on the door but there was no answer. I observed the ADU door is open but the screen door is locked. I announced myself but no one came out. I left a business card on the door with a note requesting the owner to call me back. I later returned to the office and received three voicemail messages from the property owner's son-in-law, Tuan ([REDACTED]). I called back and he informed me that they were in the backyard when I came. They thought I was a solicitor. Tuan then said the property owner, Hanh Nguyen, is on the phone as well but she speaks Vietnamese. I told him that I can speak Vietnamese and he handed the phone to Hanh. I explained to Hanh about the concern and she informed me that their drain was clogged. She said her family used the auger (drain snake) to unclog the drain, which caused all the noise. I asked her if any pipes were removed and she said no. I told her that I need to schedule an inspection to verify and she scheduled it for 6/13/2023 at 10:00 A.M. She also provided her phone number [REDACTED].