

Rating Factor	Weight	Carl Warren & Associates		COMMENTS
		Score	Weighted Score	
<p><b>PRICING:</b> Has Proposer provided complete pricing that addresses all requirements of the scope of services?</p> <p>Is the Proposal Pricing Form complete?</p> <p>Is the pricing suitable/fair in relation to scope of services?</p> <p>Has the Proposer shown the ability to guarantee pricing for the contract period?</p>	20%	5	200	
<p><b>PROJECT PLAN:</b> Has Proposer provide the best plan for the City's needs?</p> <p>Has Proposer provided a detailed work plan?</p> <p>Are all required documents included in the RFP packet submitted?</p> <p>Responses to Statement of Compliance</p>	20%	5	200	The packet submitted is very complete and easy to understand. Carl Warren provided examples of their experience in dealing with matters related to the police department.
<p><b>RMIS:</b> Does the Proposal include a robust RMIS system?</p> <p>Are the RMIS fields customizable?</p> <p>Are reports customizable?</p> <p>Does the system allow for client uploading of photos, videos or other large media files?</p> <p>Can past claims experience be imported?</p>	30%	3	180	
<p><b>QUALIFICATIONS:</b> Experience, particularly of staff assigned to supervise and administer the contract and their experience in handling municipal liability claims.</p> <p>Demonstrated knowledge of public agencies, particularly municipalities.</p> <p>Location of company and availability of staff assigned to the City.</p> <p>Quality of References</p> <p>Quality of Interview-will be conducted at the option of the City</p>	30%	5	300	Carl Warren is the closest proposer to the city. This is relevant in incidents where law enforcement is involved in critical matters and requires a response from the proposer. Steve Rolon's experience as a former police officer provides a knowledgeable interaction with the police department and his response to critical incidents helps provide insight to liability issues.
	<b>100%</b>		<b>880</b>	

Rater Signature [Signature] Rater Number 3 Date 2/26/20

Rating Factor	George Hills		Weight	RFP S-1264-THIRD PARTY ADMINISTRATOR: CLAIMS COMMENTS	
	Score	Weighted Score		COMMENTS	
	Score	Weighted Score		COMMENTS: Please provide at least 1-2 comments in each section to support your scores.	
<p><b>PRICE:</b> Has Proposer provided complete pricing that addresses all requirements of the scope of services?</p> <p>Is the Proposal Pricing Form complete?</p> <p>Is the pricing suitable/fair in relation to scope of services?</p> <p>Has the Proposer shown the ability to guarantee pricing for the contract period?</p>	3	120	20%		
<p><b>PROJECT PLAN:</b> Has Proposer provide the best plan for the City's needs?</p> <p>Has Proposer provided a detailed work plan?</p> <p>Are all required documents included in the RFP packet submitted?</p> <p>Responses to Statement of Compliance</p>	4	160	20%		George Hills was the only proposer that took exception to the Draft Agreement/Insurance Requirements.
<p><b>RMIS:</b> Does the Proposal include a robust RMIS system?</p> <p>Are the RMIS fields customizable?</p> <p>Are reports customizable?</p> <p>Does the system allow for client uploading of photos, videos or other large media files?</p> <p>Can past claims experience be imported?</p>	4	240	30%		I could not locate in the documentation where the CXP system allows for client uploading of photos, videos or other large media files. System seems appropriate with the other features incorporated and can be customized to meet the client's needs.
<p><b>QUALIFICATIONS:</b> Experience, particularly of staff assigned to supervise and administer the contract and their experience in handling municipal liability claims.</p> <p>Demonstrated knowledge of public agencies, particularly municipalities.</p> <p>Location of company and availability of staff assigned to the City.</p> <p>Quality of References</p> <p>Quality of interview-will be conducted at the option of the City</p>	3	180	30%		
		<b>700</b>	<b>100%</b>		

Rater Signature [Signature] Rater Number 3 Date 2/24/22

RFP S-1264-THIRD PARTY ADMINISTRATOR: CLAIMS		
Rating Factor	AdminSure	
	Weight	Weighted Score
<b>PRICE:</b> Has Proposer provided complete pricing that addresses all requirements of the scope of services?  Is the Proposal Pricing Form complete?  Is the pricing suitable/fair in relation to scope of services?  Has the Proposer shown the ability to guarantee pricing for the contract period?	20%	0
<b>PROJECT PLAN:</b> Has Proposer provide the best plan for the City's needs?  Has Proposer provided a detailed work plan?  Are all required documents included in the RFP packet submitted?  Responses to Statement of Compliance	20%	3
<b>RMIS:</b> Does the Proposal include a robust RMIS system?  Are the RMIS fields customizable?  Are reports customizable?  Does the system allow for client uploading of photos, videos or other large media files?  Can past claims experience be imported?	30%	4
<b>QUALIFICATIONS:</b> Experience, particularly of staff assigned to supervise and administer the contract and their experience in handling municipal liability claims.  Demonstrated knowledge of public agencies, particularly municipalities.  Location of company and availability of staff assigned to the City.  Quality of References  Quality of Interview-will be conducted at the option of the City	30%	4
	<b>100%</b>	<b>120</b>
		<b>240</b>
		<b>600</b>

**COMMENTS:** Please provide at least 1-2 comments in each section to support your scores.

Proposer failed to provide the completed Proposal Pricing Form as required in the Required Documents section of the RFP, Page 13, Item 6.

There was no mention of uploading documents. They do provide +/- 120 hours to make the transition from the current system to their IVOS system.

Rater Signature  Rater Number 3 Date 2/26/20