

**Subject:** RE: Grove Care Ambulances  
**From:** robv@careambulance.net  
**Date:** 2/6/2018, 12:53 PM  
**To:** datacove@ci.garden-grove.ca.us

Sender: [robv@careambulance.net](mailto:robv@careambulance.net)  
Subject: RE: Grove Care Ambulances  
Message-ID: [86C28A8577AD784AACFAFA1C721D1059B2F0976C@EXCHANGE.careambulance.net](mailto:86C28A8577AD784AACFAFA1C721D1059B2F0976C@EXCHANGE.careambulance.net)>  
To: [terrym@ci.garden-grove.ca.us](mailto:terrym@ci.garden-grove.ca.us)

— ForwardedMessage.eml —

**Subject:** RE: Grove Care Ambulances  
**From:** Rob Viera <robv@careambulance.net>  
**Date:** 2/6/2018, 12:51 PM  
**To:** "TJ McGovern" <terrym@ci.garden-grove.ca.us>

Received. Thank you.

Robert Viera  
Care Ambulance Service®

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**From:** TJ McGovern [mailto:[terrym@ci.garden-grove.ca.us](mailto:terrym@ci.garden-grove.ca.us)]  
**Sent:** Tuesday, February 06, 2018 11:56 AM  
**To:** Rob Viera  
**Subject:** Fwd: Grove Care Ambulances

FYI, See below...

**T.J. McGovern**  
Division Chief - Operations  
*Garden Grove Fire Department*  
Wk: 714-741-5979  
[REDACTED]  
[terrym@garden-grove.org](mailto:terrym@garden-grove.org)



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**From:** "TJ McGovern" <terrym@ci.garden-grove.ca.us>  
**To:** "Metro Net, Tracy Nolan" <TNolan@anaheim.net>, "TJ McGovern" <terrym@ci.garden-grove.ca.us>  
**Cc:** "Juan Ordaz" <JOrdaz@anaheim.net>, "Edward Gallegos" <EGallegos@anaheim.net>, "Paul Whittaker" <pwhittaker@ci.garden-grove.ca.us>  
**Sent:** Tuesday, February 6, 2018 11:55:16 AM

**Subject:** Re: Grove Care Ambulances

Juan,

Per the email below, We (Garden Grove) would like to dispatch the (4) Care Ambulances in the city with AVL for all responses, not FSO....

Thanks, TJ

**T.J. McGovern**

Division Chief - Operations

*Garden Grove Fire Department*

Wk: 714-741-5979

  
[terrym@garden-grove.org](mailto:terrym@garden-grove.org)

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**From:** "Metro Net, Tracy Nolan" <TNolan@anaheim.net>  
**To:** "TJ McGovern" <terrym@ci.garden-grove.ca.us>  
**Cc:** "Juan Ordaz" <JOrdaz@anaheim.net>, "Edward Gallegos" <EGallegos@anaheim.net>  
**Sent:** Monday, February 5, 2018 4:07:44 PM  
**Subject:** Re: Grove Care Ambulances

Ok, a little more info...

On the initial Bravo level medical call, they are dispatched by FSO. If the call reconfigures to an ALS response, it will pull ambulance by AVL.

Juan says we can dispatch the ambulances on Bravo's via AVL. Just need it in writing if that is what you would like to do.

Thanks,

**Tracy Nolan**  
**Administrative Supervisor**  
**Fire Communications**

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Metro Cities Fire Authority  
Metro Net Fire Dispatch  
Anaheim West Tower  
[201 S. Anaheim Blvd. Suite 302](#)  
[Anaheim, CA 92805](#)  
Direct: [\(714\) 765-4096](tel:7147654096)

[REDACTED]  
[tnolan@anaheim.net](mailto:tnolan@anaheim.net)

Proudly serving the cities of

Anaheim \* Brea \* Fountain Valley \* Fullerton \* Garden Grove  
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Sent from my iPhone

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On Feb 5, 2018, at 15:17, TJ McGovern <[terrym@ci.garden-grove.ca.us](mailto:terrym@ci.garden-grove.ca.us)> wrote:

Tracy,

OK, I talked to your supervisor this am, and he said they were dispatched FSO???? I thought they were supposed to be AVL also.

**T.J. McGovern**

Division Chief - Operations

*Garden Grove Fire Department*

Wk: 714-741-5979

[REDACTED]  
[terrym@garden-grove.org](mailto:terrym@garden-grove.org)

<Fire 90th Badge and cross-01\_email4.png>

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**From:** "Metro Net, Tracy Nolan" <[TNolan@anaheim.net](mailto:TNolan@anaheim.net)>

**To:** "TJ McGovern" <[terrym@ci.garden-grove.ca.us](mailto:terrym@ci.garden-grove.ca.us)>, "Edward Gallegos" <[EGallegos@anaheim.net](mailto:EGallegos@anaheim.net)>

**Cc:** "Paul Whittaker" <[pwhittaker@ci.garden-grove.ca.us](mailto:pwhittaker@ci.garden-grove.ca.us)>, "Cheyne Maule" <[cheynem@ci.garden-grove.ca.us](mailto:cheynem@ci.garden-grove.ca.us)>

**Sent:** Monday, February 5, 2018 2:19:32 PM

**Subject:** RE: Grove Care Ambulances

Good afternoon Chief,

The four designated Care ambulances are dispatch via AVL. The issue is when the unit has to use a back-up rig with no AVL then it reverts to FSO.

Thank you,

Tracy Nolan  
Administrative Supervisor  
Fire Communications

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Metro Cities Fire Authority  
Metro Net Fire Dispatch  
Anaheim West Tower  
201 S. Anaheim Blvd. Suite 302  
Anaheim, CA 92805

Direct: (714) 765-4096

  
[tnolan@anaheim.net](mailto:tnolan@anaheim.net)

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**From:** TJ McGovern [<mailto:terrym@ci.garden-grove.ca.us>]  
**Sent:** Monday, February 05, 2018 2:08 PM  
**To:** Edward Gallegos <[EGallegos@anaheim.net](mailto:EGallegos@anaheim.net)>  
**Cc:** Tracy Nolan <[TNolan@anaheim.net](mailto:TNolan@anaheim.net)>; Paul Whittaker <[pwhittaker@ci.garden-grove.ca.us](mailto:pwhittaker@ci.garden-grove.ca.us)>; Cheyne Maule <[cheynem@ci.garden-grove.ca.us](mailto:cheynem@ci.garden-grove.ca.us)>  
**Subject:** Grove Care Ambulances

Ed / Tracy,

Just to confirm the Care Ambulances in Grove are dispatched FSO? Is there a reason why we couldn't dispatch them AVL????

Thanks, TJ

**T.J. McGovern**  
Division Chief - Operations  
*Garden Grove Fire Department*  
Wk: 714-741-5979  
  
[terrym@garden-grove.org](mailto:terrym@garden-grove.org)

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