

**Subject:** RE: 9/12/2018 Care and Garden Grove Fire Meeting Summary  
**From:** robv@careambulance.net  
**Date:** 9/14/2018, 3:06 PM  
**To:** datacove@ci.garden-grove.ca.us

Sender: [robv@careambulance.net](mailto:robv@careambulance.net)  
Subject: RE: 9/12/2018 Care and Garden Grove Fire Meeting Summary  
Message-ID: [86C28A8577AD784AACFAFA1C721D1059015011727E@EXCHANGE.careambulance.net](mailto:86C28A8577AD784AACFAFA1C721D1059015011727E@EXCHANGE.careambulance.net)>  
To: [billw@careambulance.net](mailto:billw@careambulance.net)  
To: [pwhittaker@ci.garden-grove.ca.us](mailto:pwhittaker@ci.garden-grove.ca.us)

— ForwardedMessage.eml —

**Subject:** RE: 9/12/2018 Care and Garden Grove Fire Meeting Summary  
**From:** Rob Viera <robv@careambulance.net>  
**Date:** 9/14/2018, 3:06 PM  
**To:** Bill Weston <billw@careambulance.net>, Paul Whittaker <pwhittaker@ci.garden-grove.ca.us>

See attached for updated summary.

Robert Viera, Division Manager  
Care Ambulance Service®  
Office (714)288-3883  
[REDACTED]  
1517 W. Braden Court  
Orange CA 92868

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**From:** Bill Weston  
**Sent:** Friday, September 14, 2018 10:27 AM  
**To:** Paul Whittaker; Rob Viera  
**Subject:** Re: 9/12/2018 Care and Garden Grove Fire Meeting Summary

Yes. Rob will add to notes and resend to you and I. Thanks

Sent from my iPhone

On Sep 14, 2018, at 10:06 AM, Paul Whittaker <[pwhittaker@ci.garden-grove.ca.us](mailto:pwhittaker@ci.garden-grove.ca.us)> wrote:

Bill,  
Can you please add to the meeting summary that " If the fire service provider is determined to be Garden Grove, the option exists to upgrade the new position to a full-time City of Garden Grove employee reimbursable by Care Ambulance Service."  
Thanks

Sent from my iPhone

On Sep 13, 2018, at 6:22 PM, Bill Weston <[billw@careambulance.net](mailto:billw@careambulance.net)> wrote:

Chief, does this accurately reflect our meeting? I believe it does.

If so, can you please forward to Fire Chief and Ops Chief?

Thanks.

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**From:** Rob Viera  
**Sent:** Wednesday, September 12, 2018 12:53 PM  
**To:** Bill Weston  
**Cc:** Ben Baker  
**Subject:** 9/12/2018 Care and Garden Grove Fire Meeting Summary

Bill,

The following is a summary of our meeting today taken from my notes.

Present at the meeting:

Garden Grove Fire Chief Tom Schultz  
Garden Grove Division Chief T.J. McGovern  
Garden Grove Division Chief Paul Whittaker  
Care Ambulance Service Director of Operations Bill Weston  
Care Ambulance Service Director of Communications Ben Baker  
Care Ambulance Service Division Manager Rob Viera

- Discussion on Care Ambulance Service funding a part time (20 hours) position for Garden Grove Fire until status of fire service provider is finalized in Garden Grove.
  - Duties of new position would include CQI, education, inoculations, etc. for Garden Grove Fire
    - § Possible additional duties assigned above 20 hours for Care Ambulance Service
  - Position would be advertised as a contracted employee of Care Ambulance for 1 year
    - § Care Ambulance Service could absorb contracted employee if OCFA is determined to be fire service provider.
- Discussion to transition ambulance dispatching from Metro Net to Care Ambulance Service at the same time as new position starts.
  - Goal of November 1<sup>st</sup> start date
  - Care Ambulance Service responsible for response time compliance
    - § Code 3 in 10 minutes 90%
    - § Code 2 in 15 minutes 90%
  - May use Garden Grove assigned ambulance resources for mutual aid in surrounding cities
  - Ambulance resources in surrounding cities may provide mutual aid in Garden Grove
- 4<sup>th</sup> Ambulance to remain in service at this time until fire serviced provider is finalized.
- Discuss ambulance deployment and reducing to 3 ambulances

dispatched by Care Ambulance Service after fire service provider is finalized.

- Discuss status of new position of new position after fire service provider is finalized
- If OCFA is determined to be fire service provider, lead time of 120 days to implement.
- Garden Grove Ambulance 4 moving to 11458 Knott St in Garden Grove October 1<sup>st</sup>
- All 4 Garden Grove ambulances in the active process of having new Motorola 800 Mhz mobile radios installed and issued new Motorola 800 MHz hand helds.
  - Radios are P25 with Over the Air Programming capability (OTR)

Action Items:

- Bill to work with Chief Whitaker to create part time position job description.
  - Bill to provide input within a week
  - Job Description to be reviewed by both parties
- Rob to reach out to Vicki Morrison and Lori Knight as possible candidates for new position once job description is finalized.
- Rob to coordinate tour of new station at 11458 Knott St in Garden Grove once Care Ambulance Service takes occupancy after October 1<sup>st</sup>.
- Return to discuss new position and ambulance deployment after fire service provider is finalized

Rob Viera  
Care Ambulance Service®

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— Attachments: —

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9-12-2018_GGFD_CARE_Meeting_Summary.pdf	316 KB