

Subject: RE: Care / GGFD AVL
From: robv@careambulance.net
Date: 6/21/2017, 4:56 PM
To: datacove@ci.garden-grove.ca.us

Sender: robv@careambulance.net
Subject: RE: Care / GGFD AVL
Message-ID: 86C28A8577AD784AACFAFA1C721D1059B2B33BDB@EXCHANGE.careambulance.net>
Cc: marcj@careambulance.net
Cc: benb@careambulance.net
Cc: pwhittaker@ci.garden-grove.ca.us
Cc: billw@careambulance.net
Cc: matthewr@careambulance.net
To: fniblo@cox.net, Expanded: frederickn@ci.garden-grove.ca.us

— ForwardedMessage.eml —

Subject: RE: Care / GGFD AVL
From: Rob Viera <robv@careambulance.net>
Date: 6/21/2017, 4:55 PM
To: "'Fred Niblo'" <frederickn@ci.garden-grove.ca.us>
CC: Marc Jessner <marcj@careambulance.net>, Ben Baker <benb@careambulance.net>, "'pwhittaker@ci.garden-grove.ca.us'" <pwhittaker@ci.garden-grove.ca.us>, Bill Weston <billw@careambulance.net>, Matthew Reyes <matthewr@careambulance.net>

Fred,

Thank you for taking my call.

As discussed, the 4 new Garden Grove Ambulances have an 800 MHz radio programmed to transmit their status. This includes:

- AOR
- AIQ
- ENROUTE
- ARRIVED
- AV-ON-SCENE
- COND-AVAIL
- AV-NO-MEDIC
- AV-MEDIC

We'll be placing 3 of the ambulances in service prior to July 2nd and will have their radio ID logged in with Metro Net when we do. The 4th will be staffed on July 2nd.

Metro Net is responsible for Dispatching the Garden Grove Ambulances as they see fit by AVL or by District. Care Ambulance just provides the AVL data to Metro Net through our CAD to their CAD. Matthew Reyes in our IT would be the person to answer any questions regarding AVL. It is my understanding we currently provide AVL data to Metro Net for our Anaheim and Fullerton ambulances.

- Let me know when the ambulance pagers are available to be picked up. I'll be sure they are distributed to the

ambulances.

- We are in the process of updating the phone numbers and phones for the 4 Garden Grove Ambulances prior to July 2nd.
 - I'll forward the phone numbers upon confirmation they have been updated.

Best regards,

Robert Viera, Division Manager
Care Ambulance Service®
Office (714)288-3883
[REDACTED]
1517 W. Braden Court
Orange CA 92868

From: Ben Baker
Sent: Wednesday, June 21, 2017 2:58 PM
To: 'Fred Niblo'; Matthew Reyes; Marc Jessner; Rob Viera
Cc: Paul Whittaker; Bill Weston
Subject: RE: Care / GGFD AVL

Hello Fred,

Thanks for taking my call this morning.
I have included all parties who would be involved on this.

Matthew Reyes – GPS data sending from Care Ambulance Service to Metro Net (or wherever you like).
Marc Jessner – Status updates vis Radio so that the crews are not talking on the radio.
Rob Viera – Had a question about districts by units & move-ups.

Thank you,
Ben Baker
[REDACTED]

From: Fred Niblo [mailto:frederickn@ci.garden-grove.ca.us]
Sent: Wednesday, June 21, 2017 11:45 AM
To: Ben Baker
Cc: Paul Whittaker
Subject: Care / GGFD AVL

Ben

I'm not seeing any of the Care units in Anaheim or Fullerton on my mapping software, but that may be because your units are not logged into our CAD with a Fire Mobile MDC number. Not a big deal. I just want to make sure that Care units dedicated to Grove will be dispatched via AVL based on the closest unit as determined by our CAD. So if that's how it works in Anaheim & Fullerton, then I think the system you have in place will work perfectly.

I'm sure the data you're currently sending to Metro Net is in the proper format, as I believe all Metro Net units report using the same method. For your reference, I've attached an image of our GPS reporting settings, including address, port number, report type & interval.

When you get a chance, please send me the contact info for your radio tech so we can discuss non-verbal status changes using DEK bars.

Thanks!

Fred Niblo
Fire Captain
GGFD

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— Attachments: —

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