



Response to Records Request

Date: January 14, 2019

To: City of Garden Grove, CA for Jose Carmona

From: Robert G. Salcido, Director, Litigation Support & Corporate Custodian of Records- Legal Redflex Traffic Systems, Inc.

Re: Records Request

We are in receipt of your Records Request; in response, we submit the following:

I am requesting copy of maintenance record on red-light traffic camera located at Intersection of Brookhurst Street and Westminster Avenue in Garden Grove/Orange.

We build our camera systems and inspect them remotely on a continuing and daily basis; they are certified as operating within parameters daily, we also perform monthly data analysis to identify any reoccurring trends. Once trends are identified and analyzed necessary adjustments identified are tracked through the maintenance program. The maintenance records are being forwarded for the customary period of the month prior and after the date requested. In the event of a red-light camera violation the images and video which portray exactly what is expected when the system is operating without issue, the maintenance records and the daily inspection of the system collectively document the system is operating without any issue on the day and time of an infraction.

I appreciate the opportunity to be of service and trust the requested information will be of use to you.

Regards,



Redflex

Robert Salcido | Director of Litigation Support, Corporate Custodian of Records- Legal
Redflex Traffic Systems Inc. 5651 West Talavi Boulevard, Suite 200, Glendale AZ 85306-1893