

RESOLUTION NO. 8037-97

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF  
GARDEN GROVE ESTABLISHING PROCEDURES FOR  
OBTAINING AUTHORIZATION TO OPERATE A TAXICAB SERVICE IN  
THE CITY OF GARDEN GROVE**

THE CITY COUNCIL OF THE CITY OF GARDEN GROVE HEREBY RESOLVES  
AS FOLLOWS:

1. Application for a Taxicab Business Permit. Any person desiring to obtain a permit to operate a taxicab service shall submit a written application to the City on an application form provided by the City. Applications shall be signed under penalty of perjury and shall contain the following information:

- A. Name, residence address and telephone number of the applicant.
- B. Business name, address and telephone number of the applicant.
- C. The number of vehicles to be operated under the permit.
- D. Evidence of a current Orange County Taxi Administration Program (OCTAP) company permit and vehicle permits for each of the vehicles to be used in the City.
- E. Agreement to adhere to all Garden Grove performance standards. These performance standards are to provide taxicab service to any point within the City, twenty-four (24) hours per day, each day of the year, with a minimum waiting time between the solicitation of a ride by a customer, and the arrival of the taxicab, of not more than thirty (30) minutes, at least ninety (90) percent of the time.

Levels of performance provided herein shall be maintained at all times and shall be verified by spot-checks conducted by the City and by analysis and investigation of customer complaints.

2. The City Manager, or his designee, shall determine whether or not the applicant has satisfied all the requirements of the ordinance and resolutions paid the appropriate filing fee and render a decision on the application. Such approval is based on payment of the appropriate business registration tax and maintaining a current business registration certificate.

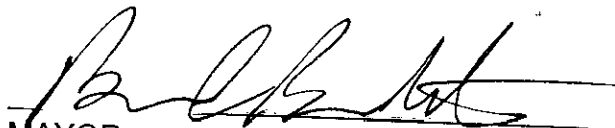
3. Grounds for denial of an application are:
- A. Any false statement made on an application submitted under the ordinance and resolutions;
  - B. Failure to pay any fees required under this ordinance and resolutions.
  - C. Loss of any required OCTAP operating permits.

4. The City Manager or his/her designee is hereby to administer the provisions of this ordinance and resolutions governing the operation of taxicabs in the City.

5. Appeal Procedures. Any applicant denied a permit pursuant to this resolution may appeal such denial to the City Manager or his designee by providing a written notice of appeal with in ten (10) business days of the permit denial, stating reasons why the permit should be granted or reissued. For the purpose of this appeal, the City Manager or his designee shall be the Hearing Officer.

If the City Manager or his designee deny the appeal, the applicant may appeal this decision to the City Council within thirty (30) days of the decision. Upon receipt of a timely, written request for appeal, a hearing shall be set to occur within forty-five (45) days before the City Council.

ADOPTED this 25Th day of November, 1997.

  
MAYOR


ATTEST:

  
CITY CLERK

STATE OF CALIFORNIA )  
COUNTY OF ORANGE ) SS:  
CITY OF GARDEN GROVE)

I, RUTH E. SMITH, City Clerk of the City of Garden Grove, do hereby certify that the foregoing Resolution was duly adopted by the Council of the City of Garden Grove, California, at a regular meeting held on the 25th day of November, 1997, by the following vote:

AYES: COUNCILMEMBERS: (5) CHUNG, DINSEN, LEYES, MADDOX, BROADWATER  
NOES: COUNCILMEMBERS: (0) NONE  
ABSENT: COUNCILMEMBERS: (0) NONE

  
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CITY CLERK