



CITY OF GARDEN GROVE, CALIFORNIA

11222 ACACIA PKWY, P.O. BOX 3070, GARDEN GROVE, CALIFORNIA 92842

**Community Development Department
Code Enforcement Division
Complaint and Inspection Report**

CASE# 156171

11602 KNOTT ST 1 - PUD-103-76

Proactive Report

Inspector: Julie Ashleigh **RD#** 042

Date/Time: 08/14/12 - 03:07 PM **N.O.V Date:**
Reinspection: **Closed Date:** 09/18/12

Referred to N.I.:

COMPLAINING PARTIES

None.

VIOLATION CODE:

11.1 Portable Sign

EXPLANATION OF VIOLATION / COMPLAINT:

Portable signs on the parkways. [photos]

PROPERTY / WATER / BUSINESS OWNER INFORMATION:

Business Name: **Bus Lic#:**
Bus Owner: CHRIS NGUYEN **Phone #:** None.
Address: 8331 CERRITOS AVE., STANTON, CA 90680

Business Name: VAPOR LABS **Bus Lic#:**
Bus Owner: **Phone #:** None.
Address: 11602 KNOTT ST #1, GARDEN GROVE, CA 92841

Inspection Report

09/18/12 - 04:54 PM

Julie Ashleigh

Duplicate of CASE# 156172. Close



CITY OF GARDEN GROVE, CALIFORNIA

11222 ACACIA PKWY, P.O. BOX 3070, GARDEN GROVE, CALIFORNIA 92842

**Community Development Department
Code Enforcement Division
Complaint and Inspection Report**

CASE# 156172

11602 KNOTT ST 1 - PUD-103-76

Proactive Report

Inspector: Julie Ashleigh **RD#** 042

Date/Time: 08/14/12 - 03:07 PM **N.O.V Date:** 08/28/12

Reinspection: **Closed Date:** 09/18/12

Referred to N.I.:

COMPLAINING PARTIES

None.

VIOLATION CODE:

11.1 Portable Sign

EXPLANATION OF VIOLATION / COMPLAINT:

Portable signs on the parkways. [photos]

PROPERTY / WATER / BUSINESS OWNER INFORMATION:

Business Name: VAPOR LABS **Bus Lic#:**
Bus Owner: **Phone #:** None.
Address: 11602 KNOTT ST #1, GARDEN GROVE, CA 92841

Business Name: **Bus Lic#:**
Bus Owner: CHRIS NGUYEN **Phone #:** None.
Address: 8331 CERRITOS AVE., STANTON, CA 90680

Inspection Report

09/18/12 - 04:54 PM

09-13-12 No signs out. Close

Julie Ashleigh

08/28/12 - 05:33 PM

08-27-12 Still there. Send second notice.

Julie Ashleigh

08/16/12 - 03:11 PM

Notice sent.

Julie Ashleigh



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11222 ACACIA PKWY, P.O. BOX 3070, GARDEN GROVE, CALIFORNIA 92842

**Community Development Department
Code Enforcement Division
Complaint and Inspection Report**

CASE# 155873

11602 KNOTT ST D - PUD-103-76

Reactive Report

Inspector: Julie Ashleigh **RD#** 042

Date/Time: 07/16/12 - 10:56 AM **N.O.V Date:** 10/25/12

Reinspection: **Closed Date:** 11/30/12

Referred to N.I.:

COMPLAINING PARTIES

Name: **Phone:**

Address:

VIOLATION CODE:

18 Commercial / Industrial Miscellaneous

EXPLANATION OF VIOLATION / COMPLAINT:

CP states that there is a large, bright flood light on the top of this building that shines into his backyard/living room.

PROPERTY / WATER / BUSINESS OWNER INFORMATION:

Property Owner: D&H INVESTMENTS LTD **Phone #**None.
%JEWELL, BECKY

Address: P.O. BOX 25991 , LOS ANGELES, CA 90025-0991

Water Account#: 073299013

Name: D & H INVESTMENTS **Phone**

Address: P.O. BOX 25991, LOS ANGELES, CA, 90025-0991

Resident Name: RENEE ST. JOHN - Property manager **Phone**

Inspection Report

11/30/12 - 03:58 PM

Julie Ashleigh

No further contact from CP. Close

11/20/12 - 10:29 AM

Julie Ashleigh

Called and spoke to CP He said that he hasn't noticed a difference because, he hasn't been feeling well so he hasn't been spending any time in the family room watching TV. He also said that he has been out of town quite a bit. I told him that when I was out on 11/02/12, I noted that not only is the middle light fixture angled pointing directly down in to the parking lot, but that there was a new shield installed so that all 3 lights on that particular building have shields. Mr. said that he really hadn't noticed. I told him that I truly believe the property owners/management company has done all they can and that I couldn't imagine that there would still be a problem out there. He told me that if I 'read the rules' about that development, they aren't supposed to do anything that would be intrusive in any way on the residences in the area. He eventually conceded, and said that if the light is now angled down and there is a shield....it SHOULD be okay. He said that he will try to get down in the family room in the next couple of nights to take a look and see if it is any better. I told him that if I do not hear from him in the next couple of days, I will close the case. He said that should be fine, and thanked me for calling.

11/06/12 - 12:40 PM

Julie Ashleigh

11-05-12 Called and left a message for CP for status/update.

11/06/12 - 12:36 PM

Julie Ashleigh

11-02-12 New shield installed on the light in the middle...!!!! [photos]

10/25/12 - 09:26 AM

Julie Ashleigh

10-24-12 No shield on the center light fixture. [photo] Send Final Notice.

10/17/12 - 09:16 AM

Julie Ashleigh

10-16-12 Called and spoke to Renee St. John. She said that they went ahead and ordered another shield, and it should arrive any day now. She said once it is received, she will make sure it is installed.

10/17/12 - 09:15 AM

Julie Ashleigh

10-11-12 NO noted changes/improvements.

10/02/12 - 05:10 PM

Julie Ashleigh

Called and left a message for Renee St. John. I asked her to call me in the morning.

10/02/12 - 05:09 PM

Julie Ashleigh

Note handed to me from Allison Mills. Mr. says that "nothing has been done", and he would like someone to call him.

10/02/12 - 05:09 PM

Julie Ashleigh

09-28-12 1:12pm Phone message from Renee St. John. She said that they angled the light downward as much as possible, and she believes the maintenance guy might have put a different bulb in the fixture.

09/27/12 - 08:52 AM

Julie Ashleigh

Called and spoke to Renee St. John. She said she will either order another shield for the center light, or have one of the other ones moved.

09/27/12 - 08:41 AM

Julie Ashleigh

09-25-12 At the property. Shields were installed on the two lights on either end of the building, but NOT on the light in the middle....which is the light that is offensive to Mr. [photos]

09/25/12 - 11:28 AM

Julie Ashleigh

From comments: 09/25/12 - 10:05 AM Sherri Oslund still complaining. Was told that a part was ordered and condition would be fixed. Lights still shine into his house.

09/24/12 - 08:14 AM

Julie Ashleigh

09-20-12 11:14am Message from Renee. She said that the shield has been installed.

09/20/12 - 10:11 AM

Julie Ashleigh

Called Renee St. John with the property management company. She said that the shield was supposed to have been installed in the early part of this week. She said that she will call her maintenance man to confirm that it has been done, and will call me back.

09/12/12 - 04:28 PM

Julie Ashleigh

11:42am Returned the phone call to Mr. . I told him what I have been told, he said "Well, let's see if this works. If it doesn't, you will be hearing from me again because I will not be going away until the problem goes away." 10:12am Phone message from 8:44am Phone message on the hotline from

09/12/12 - 04:28 PM

Julie Ashleigh

08-27-12 Phone call from Renee. She said that they have ordered a shield for the light, and it should be in by next week. Once it arrives, she will have it installed.

08/22/12 - 02:24 PM

Julie Ashleigh

Called Renee at D&H Investments/Pacific Equities. We discussed some options, (lower wattage bulb, shield, etc.) She said she will see what she can do.

08/22/12 - 02:23 PM

Julie Ashleigh

08-21-12 Called and spoke to Mr. He was adamant about the fact that the light from the fixture above "American Shields" is shining across the street into the window of his home and is right in his eyes as he is watching TV at night. We spoke for a few minutes, but the conversation didn't get anywhere.

08/15/12 - 09:17 AM

Julie Ashleigh

08-14-12 Out at the property. The lights on the building appear to be pointed in a downward direction. I also went across the street to see the location of the lighting from the CP's perspective, but since it was day light, it was very difficult to determine the exact issue here. [photos]

08/13/12 - 08:24 AM

Julie Ashleigh

08-10-12 Called CP, and he said that the problem still exists. I have called and talked to the property manager at this location in the past, will send a letter to illicit a response.



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**Community Development Department
Code Enforcement Division
Complaint and Inspection Report**

CASE# 152007

11602 KNOTT ST D1 - PUD-103-76

Proactive Report

Inspector: Julie Ashleigh **RD#** 042

Date/Time: 07/25/11 - 02:31 PM **N.O.V Date:** 07/28/11

Reinspection: **Closed Date:** 10/03/11

Referred to N.I.:

COMPLAINING PARTIES

None.

VIOLATION CODE:

11.1 Portable Sign

16.2 Outdoor Disp. Of Merchandise Permit Required

EXPLANATION OF VIOLATION / COMPLAINT:

Many portable signs and many bikes outside. [photos]

PROPERTY / WATER / BUSINESS OWNER INFORMATION:

Property Owner: D&H INVESTMENTS LTD %JEWELL, **Phone #:** None.
BECKY

Address: P O BOX 25991 , LOS ANGELES, CA 90025-0991

Water Account#: 073299013

Name: D & H INVESTMENTS **Phone #:**

Address: PO BOX 25991, LOS ANGELES, CA, 90025

Business Name: SOLO CYCLES **Bus Lic#:**

Bus Owner: **Phone #:**

Address: 11602 KNOTT ST. D1 , GARDEN GROVE, CA 92841

Business Name: JESUS RICARDO RODRIGUEZ **Bus Lic#:**

Bus Owner: **Phone #:**

Address: 7020 CABOT WAY, STANTON, CA 90680

Inspection Report

10/03/11 - 01:35 PM

Julie Ashleigh

09-29-11 2:40pm Business has been closed the past 3 or 4 visits out here. Nothing outside, no signs. Close

07/28/11 - 02:42 PM

Julie Ashleigh

Notice sent.



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Community Development Department

Code Enforcement Division

Complaint and Inspection Report

CASE# 151937

11602 KNOTT ST - PUD-103-76

Reactive Report

Inspector: Julie Ashleigh **RD#** 042

Date/Time: 07/25/11 - 11:02 AM **N.O.V Date:**
Reinspection: **Closed Date:** 10/03/11

Referred to N.I.:

COMPLAINING PARTIES

Name: **Phone:**
Address:

VIOLATION CODE:

18 Commercial / Industrial Miscellaneous

EXPLANATION OF VIOLATION / COMPLAINT:

CP says lights that were just installed on top of the American Shield Security are shining directly into his family room.

PROPERTY / WATER / BUSINESS OWNER INFORMATION:

Property Owner: D&H INVESTMENTS LTD %BECKY **Phone #**None.
JEWELL
Address: P. O. BOX 25991 , LOS ANGELES, CA 90025-0991

Water Account#: 073299013
Name: D & H INVESTMENTS **Phone**
Address: PO BOX 25991, LOS ANGELES, CA, 90025

Resident Name: Renee---Property Manager **Phone #**

Inspection Report

10/03/11 - 01:36 PM

Julie Ashleigh

Haven't heard from CP in a long time...property management says they repositioned the lights. Close

07/28/11 - 02:47 PM

Julie Ashleigh

07-27-11 9:13am Message from Rene... She said that she already knows why I called, and wanted to let me know that they put some extra security lighting up because they have been having some problems with vandalism and thefts in the area. She said that she had no idea there were any "rules" that went along with lighting, but she has already placed a call to the electrician--and asked him to either shield the lights, and/or tilt them down more. She asked me to give it about a week or so for the electrician to respond. (310)477-5300 ext. 136

07/26/11 - 03:45 PM

Julie Ashleigh

Called Property Management company from water account info. and left a message for Becky, asking her to call me back.

07/26/11 - 03:45 PM

Julie Ashleigh

07-25-11 3:55pm At the property. Unable to tell whether or not NEW lights were just installed.