



Workorders

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Workorder #415081 (CLOSED)

Core Information

Request: Poss service break. Sewer break call out sanitation.

Location: 13096 BLACKBIRD ST

Location notes:

Priority: NORMAL

Created at: October 06, 2016 08:15PM

Created by: davidm

[edit](#)

Requester Information

Requester: Roxanna

Department:

Home phone:

Work phone:

Other phone: 737 0412

[edit](#)

Additional Information

Public property: NO

Engineering number:

Traffic WO number:

Police incident number:

Fire incident number:

Square feet:

USA ticket:

[edit](#)

Water Information

Old Meter:

New Meter:

Construction meter:

Asphalt/Concrete tracking:

Chlorine residual free:

Chlorine residual total:

[edit](#)

Attachments

*Photos may only be deleted within three hours of upload

Files

[10.10.16 private sso from cleanout 13096 Blackbird St Bahia Trailer Park.doc](#)

Photos



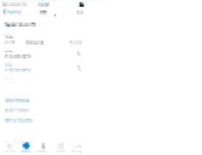
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No files selected.

Notes

No notes

[add note](#)

Task #1 (CLOSED)
Task #1616467 Printed 1 time

Division WATER SERVICES

Status CLOSED at October 06, 2016 10:30PM by David Ma'ae

Completed by David Ma'ae

Requestor contacted

Description Poss service break. Sewer break call out sanitation. Stand by till sanitation crew got there.

Work Type STANDBY AFTER HOURS

Comments

Total task cost \$117.22

Category W01 After Hours Standby (AUTO-NOTIFY)

Actions

Created at October 06, 2016 08:15PM

Created by David Ma'ae

Assigned to David Ma'ae

LABOR COSTS

David Ma'ae 2.00 hrs \$117.22

TOTAL \$117.22

[print task](#) | [edit task](#) | [delete task](#)

Task #2 (CLOSED)

Task #1616483 Printed 1 time

Division SEWER

Status CLOSED at October 10, 2016 06:57AM by Stephen Porras

Completed by Keon Dontray Nelson

Requestor contacted IN PERSON

Description Private sewer overflow

Work Type REGULAR

Comments Private cleanout overflow. Crews contained the overflow in the private roadway with sandbags. A District combination truck was set up and began to vacuum up the spillage. Crews could not make contact with property management. Crews decided to call the City's on-call plumber to break the blockage. The plumber could not break the blockage. Crews stood by until the morning. Property management was notified and they called their plumber. Their plumber hydro jetted the line and cleared a grease blockage in the private lateral. The spill area was washed and vacuumed.

Total task cost \$4139.40

Category S01 Sewer Spill (AUTO-NOTIFY)

Actions 020.1 COMPLETED**Created at** October 07, 2016 10:34AM**Created by** stevepo**Assigned to** Stephen Porras**LABOR COSTS**

Victor Blas	10.00 hrs	\$552.40
Jesse Viramontes	10.00 hrs	\$580.50
Jose Gomez	10.00 hrs	\$580.50
Keon Dontray Nelson	10.00 hrs	\$526.00
TOTAL		\$2239.40

EQUIPMENT/MATERIAL COSTS

VEH 345 - VACTOR TRUCK	\$950.00	(10.00 x \$95.00)
VEH 480 - VACTOR TRUCK	\$950.00	(10.00 x \$95.00)
TOTAL		\$1900.00

[print task](#) | [edit task](#) | [delete task](#)

Task #3 (CLOSED)

Task #1616515 Printed 1 time

Division ENVIRONMENTAL COMP**Status** CLOSED at October 07, 2016 03:38PM by Allen Serna**Completed by** Allen Serna**Requestor contacted****Description** NPDES Violation of Private Sewer Spillage Overflow from a private cleanout. (PC)**Work Type** REGULAR

Comments Lia & I responded to the Bahia Village Mobile Home Park, upon arrival spillage was contained by Sanitation District staff, which were on scene already. spillage was contained and no spillage got into storm drain system. I contacted Property Mngt Comapny Haydee Leowardy with Birtcher Anderson Realty Mngt. 31920 Del Obispo Ste 260 San Juan Capistrano, CA 92675 949-636-6677. A private plumber was enroute and arrived. Ironwood Plumbing Inc. 877-484-7575. Plumber hydrojetted private sewer lines and broke blockage. I am sending a letter of correction for the complex on preventative maintenance of sewer lateral lines & public education. ECD secured from scene, all private sewer lines operating and flowing normally. OCHCA Tom wong also contacted me on the phone, I advised all clear/secure from our division.

Total task cost \$ 0.00

Category 130 NPDES VIOLATION (AUTO-NOTIFY)

Actions 130.4 EXPLAINED NPDES POLICIES

130.1 1ST INSPECTION

130.13 OTHER (SEE COMMENTS)

130.5 PROVIDED EDUCATIONAL BROCHURES

130.6 PHOTOS TAKEN

130.8 ADVISORY LETTER SENT

Created at October 07, 2016 03:37PM

Created by allens

Assigned to Albert Holmon III

[print task](#) | [edit task](#) | [delete task](#)

New task

Description:

NONE

Add task

Add and edit task

[Send message](#) | [Print open tasks](#) | [Show log](#) | [Print workorder summary](#)



CITY OF GARDEN GROVE

PUBLIC WORKS

October 10, 2016

Birtcher Anderson Realty Management
Haydee Leowardy
31920 Del Obispo Suite 260
San Juan Capistrano, CA 92675

Bao Nguyen
Mayor

Steven R. Jones
Mayor Pro Tem

Christopher V. Phan
Council Member

Phat Bui
Council Member

Kris Beard
Council Member

Subject: Notice of Violation - Private Sanitary Sewer Overflow at 13096 Blackbird Street. Garden Grove, California 92843.

To Whom It May Concern:

On October 6, 2016 at approximately 7:45 a.m., Garden Grove Environmental Compliance Division received a call regarding a sanitary sewer overflow occurring from a private cleanout at the property located at 13096 Blackbird St. Garden Grove, California 92843. The private sewer cleanout was overflowing from one of the Mobile Home Trailer Units and roadway area onto the complex. The spillage was contained/bermed with sandbags and mats, and no spillage got into storm drains. Garden Grove Sanitary District Crews set up a containment site and began to vacuum up spill. The cause of the spill was due to heavy amounts of grease buildup, in the private sewer lateral lines of the complex.

This unauthorized discharge is a violation of The City of Garden Grove Storm Water Quality Ordinance 6.40.040.

Federal, State, and local laws prohibit non-storm water discharges into the municipal storm drain system. Discharge of sewage material into the municipal storm drain system is not permitted and is not only a violation of the National Pollutant Discharge Elimination System (NPDES) storm water regulations, but also State and Local regulations and laws promulgated to protect and maintain the quality of water within the State of California.

Non-storm water releases, which include automotive fluids, paints, construction materials, and **other wastes**, contribute to non-point source pollution. These pollutants are washed into storm drains by rain, irrigation run-off, which impacts rivers, streams, and ultimately the ocean.

Management of your generated non-storm water discharges by use of Best Management Practices (BMP's) will ensure that regulatory intervention, which may carry civil as well as criminal penalties and fines per incident and occurrence in protecting sensitive receiving waters, is avoided. The State Fish and Game Code, State Water Code and Municipal Water Quality Ordinances enforced by this department all include provisions that prohibit the un-permitted discharge of non-storm water discharge into the municipal storm drain system and surface waters of the State.

In addition, this letter is provided to explain that you must take appropriate measures to prevent these types of discharges in the future. As a long-term corrective action:

- 1) Please ensure that the private lines are inspected and maintained regularly, for preventative maintenance scheduling, such as hydrojetting, to help minimize the amount of domestic materials and waste entering the City's sewer system.
- 2) All corrective actions & maintenance records from a licensed plumber company must be given to the City of Garden Grove Environmental Compliance Division within 7 days upon receiving this letter.
- 3) Ensure that all tenants are educated and aware of the Best Management Practices for residential activities regarding What to Flush and public education for our Fats, Oils, & Grease Control Program.

You are hereby put on notice by the Garden Grove Environmental Compliance Division. Please provide the City with a written status report on the corrective action required above within 7 calendar days of receipt of this letter.

For more information and additional ways you can prevent sewer spills, please visit our website at <http://www.garden-grove.org/storm> If you have any questions regarding this letter, please contact Allen Serna at 714-741-5278.

Sincerely,



Allen Serna
Environmental Services Specialist

Attachment Brochures: "The Ocean Begins At Your Front Door", "Sewer Spill Prevention", "Maintenance Practices for Your Business"

Zimbra

allens@ci.garden-grove.ca.us

GARDEN GROVE SANITARY: SPILL REPORT

From : Apache <sewer-report@ch.ci.garden-grove.ca.us>

Tue, Oct 18, 2016 07:47 AM

2 attachments

Subject : GARDEN GROVE SANITARY: SPILL REPORT

To : allens@ci.garden-grove.ca.us

SEQ: 606

STATUS: CLOSED

INPUT_DATE: 2016-10-07

INPUT_TIME: 11:30:06.170572

INPUT_BY: Steve Porras

CALLER_PHONE: 638-6613

CALLER_NAME: GGPD

LOCATION: 13096 Blackbird

LOCATION_CITY: Garden Grove

LOCATION_ZIP: 92843

DESCRIPTION: Private cleanout overflow.

SEWER RESPONSE:

-----SEWER RESPONSE-----

WHO_RESPONDED: KN, JV, JG, VB, SP, BH

RESPOND_TIME: 21:00:00

OVERFLOW_START_DATE: 2016-10-06

OVERFLOW_START_TIME: 20:00:00

OVERFLOW_END_TIME: 09:30:00

OVERFLOW_END_DATE: 2016-10-07

OVERFLOW_RATE: 9.6 gal/min

NOTIFICATIONS:

NOTIFICATIONS_LOG: Dan Yokoyama from OC Health Care Agency called at 9:55 AM. He was given the spill information. Mon Oct 10 06:55:40 PDT 2016 EMAIL SENT

TO: dyokoyama@ochca.com;

RWQCB_WHO_CONTACTED:

RWQCB_WHO_CONTACTED_PH:
RWQCB_CONTACT_DATE:
RWQCB_CONTACT_TIME:
OVERFLOW_TOTAL: 120 gal
OVERFLOW_RECOVERED: 120 gal
OVERFLOW_ENTERED_SD: 0 gal
OVERFLOW_LOST: 0 gal
WASH_WATER_RECOVERED: 40 gal
WASH_WATER_LOST: 0 gal
LINE_OWNERSHIP: private
MANHOLE_ID:
PIPE_ID:
CATCHBASIN_ID:
CATCHBASIN_LOCATION:
PRECIPITATION: NO
OVERFLOW_CAUSE: grease;blockage
HOT_SPOT: NO
ACTION_TAKEN: contain with sandbags;broke
blockage;washed and vacuumed;flow returned to normal
FINISH_CLEANUP_DATE: 2016-10-07
FINISH_CLEANUP_TIME: 11:00:00
FINAL SEWER REPORT:

-----FINAL SEWER REPORT-----

OVERFLOW_COMPONENT: CLEANOUT
OVERFLOW_DESCRIPTION: District crews responded to a private lateral overflow at 13096 Blackbird. This is located inside of the Bahia Village Mobile Home Park. A cleanout from one of the mobile homes was overflowing into the private roadway. Crews fully contained the overflow in the roadway using sandbags. A District combination truck was set up and began to vacuum up the spillage. Crews inspected the lines and determined the private lateral was clogged. Crews attempted to make contact with property management so they could call a plumber. However, they could not be reached. Crews decided to call the City's on-call plumber to break the blockage and end the overflow. Unfortunately, the plumber could not break the

blockage. The overflow slowed as people stopped running water but the line was still clogged. Crews decided to wait until the next morning to make contact with property management so that they could call their plumber. Crews stood by to make sure the overflow did not enter the nearby storm drain system. In the morning, property management called their plumber and they came out with a hydro jetter to break the blockage. A grease blockage was cleared at 9:30 AM.

The area was washed and vacuumed. Crews returned all waste and wash water back into the sewer system.

REACH_OTHER_WATERS: NO

WASH_WATER_DISPOSAL: Crews returned all waste and wash water back into the sewer system.

CALC_OVERFLOW_VOLUME: The overflow was contained in a ponded area. An area calculation was used to calculate the overflow volume. Length (20 ft) x Width (10 ft) x Depth (.08 ft) = (16 cubic ft) x (7.48 gal) = (119.68 gal, rounded up to 120 gal). (20 ft x 10 ft x .08 ft = 16 cubic ft x 7.48 gal = 119.68 gal, rounded up to 120 gal).

BLOCKAGE_LOCATION: In the private lateral approximately 30 feet upstream of District manhole 6738.

OVERFLOW_CAUSE_DETAIL: FOG

INIT_RECEIVING_DESCRIPTION:

SECONDARY_REC_DESCRIPTION:

PREVENT_REOCCURANCE: The Garden Grove Environmental Management Team was on scene and will enforce the City's FOG ordinance with property management. They will send a letter of correction to property management. The letter will ask for preventative maintenance of sewer lateral lines as well as public education on the proper disposal of FOG.

NUM_NEARBY_OVERFLOWS:

NEARBY_OVERFLOW_DATES:

FINAL_DESTINATION:

SIGNS_LOCATION:

SIGNS_DAYS:

SAMPLES_OBTAINED: NO

Attached File: 13096 Blackbird Resized (1).jpg

Attached File: 13096 Blackbird Resized (2).jpg



13096 Blackbird Resized (1).jpg

1 MB



13096 Blackbird Resized (2).jpg

1 MB