**CITY OF GARDEN GROVE**
PARAMEDIC RESPONSE BILLING
STATISTICAL INFORMATION
*12/31/11*

| YTD Performance for Dates of Service | 2009 | 2010 | 1st Quarter 2011 | 2nd Quarter 2011 | 3rd Quarter 2011 | Oct-11 | Nov-11 | Dec-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 130,900.00 | $ 118,300.00 | $ 136,500.00 | $ 49,700.00 | $ 37,450.00 | $ 36,400.00 | $ 1,128,400.00 |
| Write-Offs | 102,142.13 | 253,964.63 | 64,991.53 | 64,596.82 | 40,247.30 | 3,230.25 | - | 350.00 | 529,522.66 |
| Net Issued | 71,807.87 | 191,235.37 | 65,908.47 | 53,703.18 | 96,252.70 | 46,469.75 | 37,450.00 | 36,050.00 | 598,877.34 |
| Payment Activity | 71,772.87 | 190,539.73 | 63,821.47 | 44,275.68 | 42,897.68 | 12,141.54 | 35.00 | 50.00 | 425,533.97 |
| Balance Remaining | $ 35.00 | $ 695.64 | $ 2,087.00 | $ 9,427.50 | $ 53,355.02 | $ 34,328.21 | $ 37,415.00 | $ 36,000.00 | $ 173,343.37 |
| Collection Percentage | 41.26% | 42.80% | 48.76% | 37.43% | 31.43% | 24.43% | 0.09% | 0.14% | 37.71% |

| YTD Performance per Accounting Period | 2009 | 2010 | 1st Quarter 2011 | 2nd Quarter 2011 | 3rd Quarter 2011 | Oct-11 | Nov-11 | Dec-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 130,900.00 | $ 118,300.00 | $ 136,500.00 | $ 49,700.00 | $ 37,450.00 | $ 36,400.00 | $ 1,128,400.00 |
| Write-Offs | 13,772.50 | 239,108.21 | 64,353.89 | 70,252.69 | 70,803.28 | 26,222.47 | 25,772.43 | 19,237.19 | 529,522.66 |
| Net Issued | 160,177.50 | 206,091.79 | 66,546.11 | 48,047.31 | 65,696.72 | 23,477.53 | 11,677.57 | 17,162.81 | 598,877.34 |
| Payment Received | 24,432.81 | 178,973.61 | 49,126.23 | 68,105.15 | 51,723.69 | 18,715.85 | 21,618.57 | 12,838.06 | 425,533.97 |
| Balance Remaining | $135,744.69 | $ 27,118.18 | $ 17,419.88 | $ (20,057.84) | $ 13,973.03 | $ 4,761.68 | $ (9,941.00) | $ 4,324.75 | $ 173,343.37 |
| Collection Percentage | 14.05% | 40.20% | 37.53% | 57.57% | 37.89% | 37.66% | 57.73% | 35.27% | 37.71% |

| **Distributions to City of Garden Grove** | Jul-05 | 2010 | 1st Quarter 2011 | 2nd Quarter 2011 | 3rd Quarter 2011 | Oct-11 | Nov-11 | Dec-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Payment Activity | $ 24,432.81 | $ 178,973.61 | $ 49,126.23 | $ 68,105.15 | $ 51,723.69 | $ 18,715.85 | $ 21,618.57 | $ 12,838.06 | $ 425,533.97 |

# GARDEN GROVE FIRE DEPARTMENT
## DEPOSITS

| Date | Check # | Revenue Description | Revenue Code | Amount |
|---|---|---|---|---|
| | | | | |
| 01/30/12 | 1065 | CARE **PDF** (P/M Direct Fee) | 111-39509 | $12,838.06 |
| | | (Non Residence Fee Reimbursement) | | |
| **TO: MONICA NEELY** | | | Sub Total | **$12,838.06** |

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

1065

Care Ambulance Service, Inc. - Billing Agency for
**City of Garden Grove**
1517 W. Braden Court
Orange, CA 92868

PACIFIC MERCANTILE BANK
PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

NUMBER

**PAY** Twelve Thousand Eight Hundred Thirty-Eight and 06/100 Dollars

TO THE ORDER OF

DATE 1/30/2012

**AMOUNT** $12,838.06

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

Memo: PDF Billings - Dec .2011

THIS DOCUMENT CONTAINS HEAT SENSITIVE INK. TOUCH OR PRESS HERE. RED IMAGE DISAPPEARS WITH HEAT.

⑈001065⑈ ⑆122242869⑆ 0041203 25⑈

Care Ambulance Service, Inc. - Billing Agency for City of Garden Grove NUMBER 1065

City of Garden Grove 1/30/2012 $12,838.06

PDF Billings - Dec .2011
Account Detail: 3-3000 Distributions $12,838.06

*Please return to Svetlana Moure x5613*

CARE®

AMBULANCE SERVICE, INC.

January 26, 2012

Mr. Dave Bertka, Fire Chief
**GARDEN GROVE FIRE DEPARTMENT**
11301 Acacia Parkway
Garden Grove, CA 92842

Re: December Paramedic Direct Fee Program Billings

Dear Chief Bertka,

Enclosed please find the December reports, which represent the activity for the paramedic responses billed by Care Ambulance Service for the City of Garden Grove.

- Response Statistics – there were a total of 104 responses billed at $350 each in the amount of $36,400.
- Since the inception of the program, total responses billed is $1,128,400, payments received are $425,534 and the write-offs total $529,523, leaving a total accounts receivable balance of $173,343.

Please note that this report has a cutoff date of December 31, 2011. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for $12,838.06 representing the total cash revenue received this period ($12,838.06), less refunds of $0.00. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,

Laura L. Vartanian
Business Office Manager

Enclosure

**CITY OF GARDEN GROVE**
PARAMEDIC RESPONSE BILLING
STATISTICAL INFORMATION
*11/30/11*

| YTD Performance for Dates of Service | 2009 | 2010 | 1st Quarter 2011 | 2nd Quarter 2011 | 3rd Quarter 2011 | Oct-11 | Nov-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 130,900.00 | $ 118,300.00 | $ 136,500.00 | $ 48,650.00 | $ 36,750.00 | $ 1,090,250.00 |
| Write-Offs | 102,142.13 | 253,992.83 | 65,122.76 | 62,079.32 | 24,498.43 | 2,450.00 | - | 510,285.47 |
| Net Issued | 71,807.87 | 191,207.17 | 65,777.24 | 56,220.68 | 112,001.57 | 46,200.00 | 36,750.00 | 579,964.53 |
| Payment Activity | 71,737.87 | 190,381.53 | 62,715.24 | 43,270.68 | 39,686.55 | 4,904.04 | - | 412,695.91 |
| Balance Remaining | $ 70.00 | $ 825.64 | $ 3,062.00 | $ 12,950.00 | $ 72,315.02 | $ 41,295.96 | $ 36,750.00 | $ 167,268.62 |
| Collection Percentage | 41.24% | 42.76% | 47.91% | 36.58% | 29.07% | 10.08% | 0.00% | 37.85% |

| YTD Performance per Accounting Period | 2009 | 2010 | 1st Quarter 2011 | 2nd Quarter 2011 | 3rd Quarter 2011 | Oct-11 | Nov-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 130,900.00 | $ 118,300.00 | $ 136,500.00 | $ 48,650.00 | $ 36,750.00 | $ 1,090,250.00 |
| Write-Offs | 13,772.50 | 239,108.21 | 64,353.89 | 70,252.69 | 70,803.28 | 26,222.47 | 25,772.43 | 510,285.47 |
| Net Issued | 160,177.50 | 206,091.79 | 66,546.11 | 48,047.31 | 65,696.72 | 22,427.53 | 10,977.57 | 579,964.53 |
| Payment Received | 24,432.81 | 178,973.61 | 49,126.23 | 68,105.15 | 51,723.69 | 18,715.85 | 21,618.57 | 412,695.91 |
| Balance Remaining | $135,744.69 | $ 27,118.18 | $ 17,419.88 | $ (20,057.84) | $ 13,973.03 | $ 3,711.68 | $(10,641.00) | $ 167,268.62 |
| Collection Percentage | 14.05% | 40.20% | 37.53% | 57.57% | 37.89% | 38.47% | 58.83% | 37.85% |

| **Distributions to City of Garden Grove** | Jul-05 | 2010 | 1st Quarter 2011 | 2nd Quarter 2011 | 3rd Quarter 2011 | Oct-11 | Nov-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|
| Payment Activity | $ 24,432.81 | $ 178,973.61 | $ 49,126.23 | $ 68,105.15 | $ 51,723.69 | $ 18,715.85 | $ 21,618.57 | $ 412,695.91 |

# GARDEN GROVE FIRE DEPARTMENT
## DEPOSITS

| Date | Check # | Revenue Description | Revenue Code | Amount |
|---|---|---|---|---|
| | | | | |
| 12/27/11 | 1062 | CARE **PDF** (P/M Direct Fee) | 111-39509 | $21,618.57 |
| | | (Non Residence Reimburs) | | |
| **TO: MONICA NEELY** | | | Sub Total | **$21,618.57** |

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

1062

PACIFIC MERCANTILE BANK

Care Ambulance Service, Inc. - Billing Agency for
**City of Garden Grove**
1517 W. Braden Court
Orange, CA 92868

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

NUMBER

Twenty-One Thousand Six Hundred Eighteen and 57/100 Dollars

**PAY**

TO THE ORDER OF

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

DATE 12/27/2011

**AMOUNT** $21,618.57

Memo: PDF Billings - Nov.2011

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⑈001062⑈ ⑆122242869⑆ 0041203 25⑈

Care Ambulance Service, Inc. - Billing Agency for City of Garden Grove

NUMBER 1062

City of Garden Grove 12/27/2011 $21,618.57

PDF Billings - Nov.2011
Account Detail: 3-3000 Distributions $21,618.57

*Please return to Svetlana Moure x5613*

CARE®
AMBULANCE SERVICE, INC.

December 27, 2011

Mr. Dave Bertka, Fire Chief
**GARDEN GROVE FIRE DEPARTMENT**
11301 Acacia Parkway
Garden Grove, CA 92842

Re: November Paramedic Direct Fee Program Billings

Dear Chief Bertka,

Enclosed please find the November reports, which represent the activity for the paramedic responses billed by Care Ambulance Service for the City of Garden Grove.

- Response Statistics – there were a total of 105 responses billed at $350 each in the amount of $36,750.
- Since the inception of the program, total responses billed is $1,090,250, payments received are $412,696 and the write-offs total $510,285, leaving a total accounts receivable balance of $167,269.

Please note that this report has a cutoff date of November 30, 2011. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for $21,618.57 representing the total cash revenue received this period ($22,488.57), less refunds of $870.00. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,

Laura L. Vartanian
Business Office Manager

Enclosure

**CITY OF GARDEN GROVE**
PARAMEDIC RESPONSE BILLING
STATISTICAL INFORMATION
*10/31/11*

| YTD Performance for Dates of Service | 2009 | 2010 | 1st Quarter 2011 | 2nd Quarter 2011 | Jul-11 | Aug-11 | Sep-11 | Oct-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 130,900.00 | $ 118,650.00 | $ 44,450.00 | $ 50,400.00 | $ 41,300.00 | $ 47,950.00 | $ 1,052,800.00 |
| Write-Offs | 102,142.13 | 253,887.33 | 64,934.26 | 47,099.32 | 5,600.00 | 6,650.00 | 2,800.00 | 1,400.00 | 484,513.04 |
| Net Issued | 71,807.87 | 191,312.67 | 65,965.74 | 71,550.68 | 38,850.00 | 43,750.00 | 38,500.00 | 46,550.00 | 568,286.96 |
| Payment Activity | 71,737.87 | 190,512.67 | 61,653.74 | 39,260.68 | 13,273.42 | 11,742.25 | 2,546.71 | 350.00 | 391,077.34 |
| Balance Remaining | $ 70.00 | $ 800.00 | $ 4,312.00 | $ 32,290.00 | $ 25,576.58 | $ 32,007.75 | $ 35,953.29 | $ 46,200.00 | $ 177,209.62 |
| Collection Percentage | 41.24% | 42.79% | 47.10% | 33.09% | 29.86% | 23.30% | 6.17% | 0.73% | 37.15% |

| YTD Performance per Accounting Period | 2009 | 2010 | 1st Quarter 2011 | 2nd Quarter 2011 | Jul-11 | Aug-11 | Sep-11 | Oct-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 130,900.00 | $ 118,650.00 | $ 44,450.00 | $ 50,400.00 | $ 41,300.00 | $ 47,950.00 | $ 1,052,800.00 |
| Write-Offs | 13,772.50 | 239,108.21 | 64,353.89 | 70,252.69 | 29,856.73 | 20,220.74 | 20,725.81 | 26,222.47 | 484,513.04 |
| Net Issued | 160,177.50 | 206,091.79 | 66,546.11 | 48,397.31 | 14,593.27 | 30,179.26 | 20,574.19 | 21,727.53 | 568,286.96 |
| Payment Received | 24,432.81 | 178,973.61 | 49,126.23 | 68,105.15 | 17,553.86 | 17,689.59 | 16,480.24 | 18,715.85 | 391,077.34 |
| Balance Remaining | $135,744.69 | $ 27,118.18 | $ 17,419.88 | $ (19,707.84) | $ (2,960.59) | $ 12,489.67 | $ 4,093.95 | $ 3,011.68 | $ 177,209.62 |
| Collection Percentage | 14.05% | 40.20% | 37.53% | 57.40% | 39.49% | 35.10% | 39.90% | 39.03% | 37.15% |

| **Distributions to City of Garden Grove** | Jul-05 | 2010 | 1st Quarter 2011 | 2nd Quarter 2011 | Jul-11 | Aug-11 | Sep-11 | Oct-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Payment Activity | $ 24,432.81 | $ 178,973.61 | $ 49,126.23 | $ 68,105.15 | $ 17,553.86 | $ 17,689.59 | $ 16,480.24 | $ 18,715.85 | $ 391,077.34 |

# GARDEN GROVE FIRE DEPARTMENT
## DEPOSITS

| Date | Check # | Revenue Description | Revenue Code | Amount |
|---|---|---|---|---|
| | | | | |
| 11/18/11 | 1061 | CARE **PDF** (P/M Direct Fee) | 111-39509 | $18,715.85 |
| | | (Non Residence Reimburs) | | |
| **TO: MONICA NEELY** | | | Sub Total | **$18,715.85** |

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

1061

Care Ambulance Service, Inc. - Billing Agency for
**City of Garden Grove**
1517 W. Braden Court
Orange, CA 92868

PACIFIC MERCANTILE BANK
PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

NUMBER

Eighteen Thousand Seven Hundred Fifteen and 85/100 Dollars

**PAY**
TO THE ORDER OF

DATE
11/18/2011

**AMOUNT**
$18,715.85

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

Memo: PDF Billings -Oct.2011

MP

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⑈001061⑈ ⑆122242869⑆ 004120325⑈

Care Ambulance Service, Inc. - Billing Agency for City of Garden Grove

NUMBER 1061

City of Garden Grove

11/18/2011

$18,715.85

PDF Billings -Oct.2011
Account Detail:

3-3000 Distributions

$18,715.85

*Please return to Svetlana Moure x5613*

CARE®
AMBULANCE SERVICE, INC.

November 18, 2011

Mr. Dave Bertka, Fire Chief
**GARDEN GROVE FIRE DEPARTMENT**
11301 Acacia Parkway
Garden Grove, CA 92842

Re: October Paramedic Direct Fee Program Billings

Dear Chief Bertka,

Enclosed please find the October reports, which represent the activity for the paramedic responses billed by Care Ambulance Service for the City of Garden Grove.

- Response Statistics – there were a total of 137 responses billed at $350 each in the amount of $47,950.
- Since the inception of the program, total responses billed is $1,052,800, payments received are $391,077 and the write-offs total $484,513, leaving a total accounts receivable balance of $177,210.

Please note that this report has a cutoff date of October 31, 2011. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for $18,715.85 representing the total cash revenue received this period ($19,632.49), less refunds of $916.64. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,

Laura L. Vartanian
Business Office Manager

Enclosure

**CITY OF GARDEN GROVE**
PARAMEDIC RESPONSE BILLING
STATISTICAL INFORMATION
*09/30/11*

| YTD Performance for Dates of Service | 2009 | 2010 | 1st Quarter 2011 | 2nd Quarter 2011 | Jul-11 | Aug-11 | Sep-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 130,900.00 | $ 117,950.00 | $ 44,450.00 | $ 50,400.00 | $ 41,650.00 | $ 1,004,500.00 |
| Write-Offs | 102,142.13 | 254,025.62 | 62,531.00 | 32,591.82 | 2,450.00 | 3,850.00 | 700.00 | 458,290.57 |
| Net Issued | 71,807.87 | 191,174.38 | 68,369.00 | 85,358.18 | 42,000.00 | 46,550.00 | 40,950.00 | 546,209.43 |
| Payment Activity | 71,737.87 | 189,714.38 | 59,803.50 | 37,919.82 | 10,910.92 | 2,275.00 | - | 372,361.49 |
| Balance Remaining | $ 70.00 | $ 1,460.00 | $ 8,565.50 | $ 47,438.36 | $ 31,089.08 | $ 44,275.00 | $ 40,950.00 | $ 173,847.94 |
| Collection Percentage | 41.24% | 42.61% | 45.69% | 32.15% | 24.55% | 4.51% | 0.00% | 37.07% |

| YTD Performance per Accounting Period | 2009 | 2010 | 1st Quarter 2011 | 2nd Quarter 2011 | Jul-11 | Aug-11 | Sep-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 130,900.00 | $ 117,950.00 | $ 44,450.00 | $ 50,400.00 | $ 41,650.00 | $ 1,004,500.00 |
| Write-Offs | 13,772.50 | 239,108.21 | 64,353.89 | 70,252.69 | 29,856.73 | 20,220.74 | 20,725.81 | 458,290.57 |
| Net Issued | 160,177.50 | 206,091.79 | 66,546.11 | 47,697.31 | 14,593.27 | 30,179.26 | 20,924.19 | 546,209.43 |
| Payment Received | 24,432.81 | 178,973.61 | 49,126.23 | 68,105.15 | 17,553.86 | 17,689.59 | 16,480.24 | 372,361.49 |
| Balance Remaining | $135,744.69 | $ 27,118.18 | $ 17,419.88 | $ (20,407.84) | $ (2,960.59) | $ 12,489.67 | $ 4,443.95 | $ 173,847.94 |
| Collection Percentage | 14.05% | 40.20% | 37.53% | 57.74% | 39.49% | 35.10% | 39.57% | 37.07% |

| **Distributions to City of Garden Grove** | Jul-05 | 2010 | 1st Quarter 2011 | 2nd Quarter 2011 | Jul-11 | Aug-11 | Sep-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|
| Payment Activity | $ 24,432.81 | $ 178,973.61 | $ 49,126.23 | $ 68,105.15 | $ 17,553.86 | $ 17,689.59 | $ 16,480.24 | $ 372,361.49 |

# GARDEN GROVE FIRE DEPARTMENT
## DEPOSITS

| Date | Check # | Revenue Description | Revenue Code | Amount |
|---|---|---|---|---|
| | | | | |
| 10/25/11 | | CARE P/M Direct Fee Program | 111-39509 | $16,480.24 |
| | | (Non Residence Reimburs) | | |
| | | | | |
| TO: MONICA NEELY | | | Sub Total | **$16,480.24** |

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

1057

PACIFIC MERCANTILE BANK

Care Ambulance Service, Inc. - Billing Agency for
**City of Garden Grove**
1517 W. Braden Court
Orange, CA 92868

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

NUMBER

PAY Sixteen Thousand Four Hundred Eighty and 24/100 Dollars

DATE 10/25/2011

AMOUNT $16,480.24

TO THE ORDER OF

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

Memo: PDF Billings -Sept.2011

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⑈001057⑈ ⑆122242869⑆ 004120325⑈

NUMBER 1057

Care Ambulance Service, Inc. - Billing Agency for City of Garden Grove

City of Garden Grove 10/25/2011 $16,480.24

PDF Billings -Sept.2011
Account Detail: 3-3000 Distributions $16,480.24

*Please return to Svetlana Moure x5613*

CARE®
AMBULANCE SERVICE, INC.

October 24, 2011

Mr. Dave Bertka, Fire Chief
**GARDEN GROVE FIRE DEPARTMENT**
11301 Acacia Parkway
Garden Grove, CA 92842

Re: September Paramedic Direct Fee Program Billings

Dear Chief Bertka,

Enclosed please find the September reports, which represent the activity for the paramedic responses billed by Care Ambulance Service for the City of Garden Grove.

- Response Statistics – there were a total of 119 responses billed at $350 each in the amount of $41,650.
- Since the inception of the program, total responses billed is $1,004,500, payments received are $372,361 and the write-offs total $458,291, leaving a total accounts receivable balance of $173,848.

Please note that this report has a cutoff date of September 30, 2011. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for $16,480.24 representing the total cash revenue received this period ($16,657.38), less refunds of $177.14. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,

Laura L. Vartanian
Business Office Manager

Enclosure

**CITY OF GARDEN GROVE**
PARAMEDIC RESPONSE BILLING
STATISTICAL INFORMATION
*08/31/11*

| YTD Performance for Dates of Service | 2009 | 2010 | 1st Quarter 2011 | Apr-11 | May-11 | Jun-11 | Jul-11 | Aug-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 130,900.00 | $ 35,000.00 | $ 39,200.00 | $ 43,050.00 | $ 44,450.00 | $ 50,400.00 | $ 962,150.00 |
| Write-Offs | 102,339.00 | 253,429.13 | 60,823.50 | 8,398.13 | 5,925.00 | 2,100.00 | 1,400.00 | 3,150.00 | 437,564.76 |
| Net Issued | 71,611.00 | 191,770.87 | 70,076.50 | 26,601.87 | 33,275.00 | 40,950.00 | 43,050.00 | 47,250.00 | 524,585.24 |
| Payment Activity | 71,541.00 | 188,994.28 | 57,830.00 | 13,511.01 | 10,847.50 | 9,362.50 | 3,444.96 | 350.00 | 355,881.25 |
| Balance Remaining | $ 70.00 | $ 2,776.59 | $ 12,246.50 | $ 13,090.86 | $ 22,427.50 | $ 31,587.50 | $ 39,605.04 | $ 46,900.00 | $ 168,703.99 |
| Collection Percentage | 41.13% | 42.45% | 44.18% | 38.60% | 27.67% | 21.75% | 7.75% | 0.69% | 36.99% |

| YTD Performance per Accounting Period | 2009 | 2010 | 1st Quarter 2011 | Apr-11 | May-11 | Jun-11 | Jul-11 | Aug-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 130,900.00 | $ 35,000.00 | $ 39,200.00 | $ 43,050.00 | $ 44,450.00 | $ 50,400.00 | $ 962,150.00 |
| Write-Offs | 13,772.50 | 239,108.21 | 64,353.89 | 13,908.43 | 23,053.32 | 33,290.94 | 29,856.73 | 20,220.74 | 437,564.76 |
| Net Issued | 160,177.50 | 206,091.79 | 66,546.11 | 21,091.57 | 16,146.68 | 9,759.06 | 14,593.27 | 30,179.26 | 524,585.24 |
| Payment Received | 24,432.81 | 178,973.61 | 49,126.23 | 23,673.82 | 24,519.18 | 19,912.15 | 17,553.86 | 17,689.59 | 355,881.25 |
| Balance Remaining | $135,744.69 | $ 27,118.18 | $ 17,419.88 | $ (2,582.25) | $ (8,372.50) | $ (10,153.09) | $ (2,960.59) | $ 12,489.67 | $ 168,703.99 |
| Collection Percentage | 14.05% | 40.20% | 37.53% | 67.64% | 62.55% | 46.25% | 39.49% | 35.10% | 36.99% |

| **Distributions to City of Garden Grove** | Jul-05 | 2010 | 1st Quarter 2011 | Apr-11 | May-11 | Jun-11 | Jul-11 | Aug-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Payment Activity | $ 24,432.81 | $ 178,973.61 | $ 49,126.23 | $ 23,673.82 | $ 24,519.18 | $ 19,912.15 | $ 17,553.86 | $ 17,689.59 | $ 355,881.25 |

# GARDEN GROVE FIRE DEPARTMENT
## DEPOSITS

| Date | Check # | Revenue Description | Revenue Code | Amount |
|---|---|---|---|---|
| | | | | |
| 09/26/11 | 1054 | CARE P/M Direct Fee Program | 111-39509 | $17,689.59 |
| | | (Non-resident fee) | | |
| | | | | |
| TO: MONICA NEELY | | | Sub Total | **$17,689.59** |

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

1054

Care Ambulance Service, Inc. - Billing Agency for
**City of Garden Grove**
1517 W. Braden Court
Orange, CA 92868

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

NUMBER

Seventeen Thousand Six Hundred Eighty-Nine and 59/100 Dollars

PAY TO THE ORDER OF

DATE 9/26/2011

AMOUNT $17,689.59

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

MP

Memo: PDF Billings - August 2011

THIS DOCUMENT CONTAINS HEAT SENSITIVE INK - TOUCH OR PRESS HERE - RED IMAGE DISAPPEARS WITH HEAT

⑈001054⑈ ⑆122242869⑆ 004120325⑈

Care Ambulance Service, Inc. - Billing Agency for City of Garden Grove

NUMBER 1054

City of Garden Grove 9/26/2011 $17,689.59

PDF Billings - August 2011
Account Detail: 3-3000 Distributions $17,689.59

*Please return to Svetlana Moure x5613*

CARE®

AMBULANCE SERVICE, INC.

September 22, 2011

Mr. Dave Bertka, Fire Chief
**GARDEN GROVE FIRE DEPARTMENT**
11301 Acacia Parkway
Garden Grove, CA 92842

Re: August Paramedic Direct Fee Program Billings

Dear Chief Bertka,

Enclosed please find the August reports, which represent the activity for the paramedic responses billed by Care Ambulance Service for the City of Garden Grove.

- Response Statistics – there were a total of 144 responses billed at $350 each in the amount of $50,400.
- Since the inception of the program, total responses billed is $962,150, payments received are $355,881 and the write-offs total $437,565, leaving a total accounts receivable balance of $168,704.

Please note that this report has a cutoff date of August 31, 2011. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for $17,689.59 representing the total cash revenue received this period ($17,689.59), less refunds of $0.00. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,

Laura L. Vartanian
Business Office Manager

Enclosure

# CITY OF GARDEN GROVE
## PARAMEDIC RESPONSE BILLING
## STATISTICAL INFORMATION
*07/31/11*

| YTD Performance for Dates of Service | 2009 | 2010 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Jun-11 | Jul-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 47,950.00 | $ 42,350.00 | $ 40,600.00 | $ 35,000.00 | $ 39,200.00 | $ 43,050.00 | $ 43,050.00 | $ 910,350.00 |
| Write-Offs | 102,339.00 | 253,151.52 | 21,716.00 | 16,887.50 | 12,425.00 | 3,850.00 | 4,875.00 | 1,750.00 | 350.00 | 417,344.02 |
| Net Issued | 71,611.00 | 192,048.48 | 26,234.00 | 25,462.50 | 28,175.00 | 31,150.00 | 34,325.00 | 41,300.00 | 42,700.00 | 493,005.98 |
| Payment Activity | 71,471.00 | 187,066.89 | 21,965.13 | 19,279.50 | 14,720.00 | 12,409.14 | 9,130.00 | 2,150.00 | - | 338,191.66 |
| Balance Remaining | $ 140.00 | $ 4,981.59 | $ 4,268.87 | $ 6,183.00 | $ 13,455.00 | $ 18,740.86 | $ 25,195.00 | $ 39,150.00 | $ 42,700.00 | $ 154,814.32 |
| Collection Percentage | 41.09% | 42.02% | 45.81% | 45.52% | 36.26% | 35.45% | 23.29% | 4.99% | 0.00% | 37.15% |

| YTD Performance per Accounting Period | 2009 | 2010 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Jun-11 | Jul-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 47,950.00 | $ 42,350.00 | $ 40,600.00 | $ 35,000.00 | $ 39,200.00 | $ 43,050.00 | $ 43,050.00 | $ 910,350.00 |
| Write-Offs | 13,772.50 | 239,108.21 | 28,822.25 | 19,838.32 | 15,693.32 | 13,908.43 | 23,053.32 | 33,290.94 | 29,856.73 | 417,344.02 |
| Net Issued | 160,177.50 | 206,091.79 | 19,127.75 | 22,511.68 | 24,906.68 | 21,091.57 | 16,146.68 | 9,759.06 | 13,193.27 | 493,005.98 |
| Payment Received | 24,432.81 | 178,973.61 | 16,434.50 | 13,317.49 | 19,374.24 | 23,673.82 | 24,519.18 | 19,912.15 | 17,553.86 | 338,191.66 |
| Balance Remaining | $135,744.69 | $ 27,118.18 | $ 2,693.25 | $ 9,194.19 | $ 5,532.44 | $ (2,582.25) | $ (8,372.50) | $ (10,153.09) | $ (4,360.59) | $ 154,814.32 |
| Collection Percentage | 14.05% | 40.20% | 34.27% | 31.45% | 47.72% | 67.64% | 62.55% | 46.25% | 40.78% | 37.15% |

| **Distributions to City of Garden Grove** | Jul-05 | 2010 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Jun-11 | Jul-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|---|
| Payment Activity | $ 24,432.81 | $ 178,973.61 | $ 16,434.50 | $ 13,317.49 | $ 19,374.24 | $ 23,673.82 | $ 24,519.18 | $ 19,912.15 | $ 17,553.86 | $ 338,191.66 |

# GARDEN GROVE FIRE DEPARTMENT
## DEPOSITS

| Date | Check # | Revenue Description | Revenue Code | Amount |
|---|---|---|---|---|
| 08/23/11 | | | | |
| 9/12/11 | 1051 | CARE P/M Direct Fee Program | 111-39509 | $17,553.86 |
| | | (Non Residence Reimburs) | | |
| TO: MONICA NEELY | | | Sub Total | **$17,553.86** |

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

1051

Care Ambulance Service, Inc. - Billing Agency for
**City of Garden Grove**
1517 W. Braden Court
Orange, CA 92868

PACIFIC MERCANTILE BANK
PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

NUMBER

PAY Seventeen Thousand Five Hundred Fifty-Three and 86/100 Dollars

DATE 8/23/2011

AMOUNT $17,553.86

TO THE ORDER OF

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

Memo: PDF Billings - July 2011

SAFEGUARD SECURE

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⑈001051⑈ ⑆122242869⑆ 004120325⑈

Care Ambulance Service, Inc. - Billing Agency for City of Garden Grove

NUMBER 1051

City of Garden Grove 8/23/2011 $17,553.86

PDF Billings - July 2011
Account Detail: 3-3000 Distributions $17,553.86

*Please return to Svetlana Moure x5613*

CARE®
AMBULANCE SERVICE, INC.

August 24, 2011

Mr. Dave Bertka, Fire Chief
**GARDEN GROVE FIRE DEPARTMENT**
11301 Acacia Parkway
Garden Grove, CA 92842

Re: July Paramedic Direct Fee Program Billings

Dear Chief Bertka,

Enclosed please find the July reports, which represent the activity for the paramedic responses billed by Care Ambulance Service for the City of Garden Grove.

- Response Statistics – there were a total of 123 responses billed at $350 each in the amount of $43,050.
- Since the inception of the program, total responses billed is $910,350, payments received are $338,192 and the write-offs total $417,344, leaving a total accounts receivable balance of $154,814.

Please note that this report has a cutoff date of July 31, 2011. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for $17,553.86 representing the total cash revenue received this period ($17,553.86), less refunds of $0.00. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,

Laura L. Vartanian
Business Office Manager

Enclosure

**CITY OF GARDEN GROVE**
PARAMEDIC RESPONSE BILLING
STATISTICAL INFORMATION
*06/30/11*

| YTD Performance for Dates of Service | 2009 | 2010 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Jun-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 47,950.00 | $ 42,350.00 | $ 40,600.00 | $ 34,650.00 | $ 39,200.00 | $ 42,350.00 | $ 866,250.00 |
| Write-Offs | 102,339.00 | 247,785.79 | 15,750.00 | 9,187.50 | 7,525.00 | 2,450.00 | 1,750.00 | 700.00 | 387,487.29 |
| Net Issued | 71,611.00 | 197,414.21 | 32,200.00 | 33,162.50 | 33,075.00 | 32,200.00 | 37,450.00 | 41,650.00 | 478,762.71 |
| Payment Activity | 71,456.00 | 183,549.50 | 20,238.63 | 17,619.87 | 14,042.16 | 10,631.64 | 3,100.00 | - | 320,637.80 |
| Balance Remaining | $ 155.00 | $ 13,864.71 | $ 11,961.37 | $ 15,542.63 | $ 19,032.84 | $ 21,568.36 | $ 34,350.00 | $ 41,650.00 | $ 158,124.91 |
| Collection Percentage | 41.08% | 41.23% | 42.21% | 41.61% | 34.59% | 30.68% | 7.91% | 0.00% | 37.01% |

| YTD Performance per Accounting Period | 2009 | 2010 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Jun-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 47,950.00 | $ 42,350.00 | $ 40,600.00 | $ 34,650.00 | $ 39,200.00 | $ 42,350.00 | $ 866,250.00 |
| Write-Offs | 13,772.50 | 239,108.21 | 28,822.25 | 19,838.32 | 15,693.32 | 13,908.43 | 23,053.32 | 33,290.94 | 387,487.29 |
| Net Issued | 160,177.50 | 206,091.79 | 19,127.75 | 22,511.68 | 24,906.68 | 20,741.57 | 16,146.68 | 9,059.06 | 478,762.71 |
| Payment Received | 24,432.81 | 178,973.61 | 16,434.50 | 13,317.49 | 19,374.24 | 23,673.82 | 24,519.18 | 19,912.15 | 320,637.80 |
| Balance Remaining | $135,744.69 | $ 27,118.18 | $ 2,693.25 | $ 9,194.19 | $ 5,532.44 | $ (2,932.25) | $ (8,372.50) | $ (10,853.09) | $ 158,124.91 |
| Collection Percentage | 14.05% | 40.20% | 34.27% | 31.45% | 47.72% | 68.32% | 62.55% | 47.02% | 37.01% |

| **Distributions to City of Garden Grove** | Jul-05 | 2010 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Jun-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Payment Activity | $ 24,432.81 | $ 178,973.61 | $ 16,434.50 | $ 13,317.49 | $ 19,374.24 | $ 23,673.82 | $ 24,519.18 | $ 19,912.15 | $ 320,637.80 |

# GARDEN GROVE FIRE DEPARTMENT
## DEPOSITS

| Date | Check # | Revenue Description | Revenue Code | Amount |
|---|---|---|---|---|
| | | | | |
| 07/25/11 | 1050 | CARE P/M Direct Fee Program | 111-39509 | $19,912.15 |
| | | (Non Residence Reimburs) | | |
| TO: MONICA NEELY | | | Sub Total | **$19,912.15** |

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

1050

Care Ambulance Service, Inc. - Billing Agency for
**City of Garden Grove**
1517 W. Braden Court
Orange, CA 92868

PACIFIC MERCANTILE BANK
PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

NUMBER

PAY Nineteen Thousand Nine Hundred Twelve and 15/100 Dollars

DATE 7/25/2011

AMOUNT $19,912.15

TO THE ORDER OF

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

MP

SAFEGUARD SECURE

Memo: PDF Billings - June 2011

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⑈001050⑈ ⑆122242869⑆ 004120325⑈

Care Ambulance Service, Inc. - Billing Agency for City of Garden Grove NUMBER 1050

| | | | |
|---|---|---|---|
| City of Garden Grove | 1050 | 7/25/2011 | $19,912.15 |
| PDF Billings - June 2011<br>Account Detail: | 3-3000 Distributions | | $19,912.15 |

*Please return to Svetlana Moure x5613*

CARE®
AMBULANCE SERVICE, INC.

July 22, 2011

Mr. Dave Bertka, Fire Chief
**GARDEN GROVE FIRE DEPARTMENT**
11301 Acacia Parkway
Garden Grove, CA 92842

Re: June Paramedic Direct Fee Program Billings

Dear Chief Bertka,

Enclosed please find the June reports, which represent the activity for the paramedic responses billed by Care Ambulance Service for the City of Garden Grove.

- Response Statistics – there were a total of 121 responses billed at $350 each in the amount of $42,350.
- Since the inception of the program, total responses billed is $866,250, payments received are $320,638 and the write-offs total $387,487, leaving a total accounts receivable balance of $158,125.

Please note that this report has a cutoff date of June 30, 2011. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for $19,912.15 representing the total cash revenue received this period ($19,912.15), less refunds of $0.00. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,

Laura L. Vartanian
Business Office Manager

Enclosure

**CITY OF GARDEN GROVE**
PARAMEDIC RESPONSE BILLING
STATISTICAL INFORMATION
*05/31/11*

| YTD Performance for Dates of Service | 2009 | 2010 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 47,950.00 | $ 42,350.00 | $ 40,600.00 | $ 34,300.00 | $ 38,500.00 | $ 822,850.00 |
| Write-Offs | 102,339.00 | 230,069.85 | 8,050.00 | 6,387.50 | 4,900.00 | 1,750.00 | 700.00 | 354,196.35 |
| Net Issued | 71,611.00 | 215,130.15 | 39,900.00 | 35,962.50 | 35,700.00 | 32,550.00 | 37,800.00 | 468,653.65 |
| Payment Activity | 71,441.00 | 179,745.44 | 18,752.84 | 17,048.87 | 11,787.50 | 1,950.00 | - | 300,725.65 |
| Balance Remaining | $ 170.00 | $ 35,384.71 | $ 21,147.16 | $ 18,913.63 | $ 23,912.50 | $ 30,600.00 | $ 37,800.00 | $ 167,928.00 |
| Collection Percentage | 41.07% | 40.37% | 39.11% | 40.26% | 29.03% | 5.69% | 0.00% | 36.55% |

| YTD Performance per Accounting Period | 2009 | 2010 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 445,200.00 | $ 47,950.00 | $ 42,350.00 | $ 40,600.00 | $ 34,300.00 | $ 38,500.00 | $ 822,850.00 |
| Write-Offs | 13,772.50 | 239,108.21 | 28,822.25 | 19,838.32 | 15,693.32 | 13,908.43 | 23,053.32 | 354,196.35 |
| Net Issued | 160,177.50 | 206,091.79 | 19,127.75 | 22,511.68 | 24,906.68 | 20,391.57 | 15,446.68 | 468,653.65 |
| Payment Received | 24,432.81 | 178,973.61 | 16,434.50 | 13,317.49 | 19,374.24 | 23,673.82 | 24,519.18 | 300,725.65 |
| Balance Remaining | $135,744.69 | $ 27,118.18 | $ 2,693.25 | $ 9,194.19 | $ 5,532.44 | $ (3,282.25) | $ (9,072.50) | $ 167,928.00 |
| Collection Percentage | 14.05% | 40.20% | 34.27% | 31.45% | 47.72% | 69.02% | 63.69% | 36.55% |

| **Distributions to City of Garden Grove** | Jul-05 | 2010 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | May-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|
| Payment Activity | $ 24,432.81 | $ 178,973.61 | $ 16,434.50 | $ 13,317.49 | $ 19,374.24 | $ 23,673.82 | $ 24,519.18 | $ 300,725.65 |

# GARDEN GROVE FIRE DEPARTMENT
## DEPOSITS

| Date | Check # | Revenue Description | Revenue Code | Amount |
|---|---|---|---|---|
| | | | | |
| 06/27/11 | 1048 | CARE P/M Direct Fee Program | 111-39509 | $24,519.18 |
| | | (Non Residence Fee Reimbursement) | | |
| TO: MONICA NEELY | | | Sub Total | **$24,519.18** |

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

1048

PACIFIC MERCANTILE BANK

Care Ambulance Service, Inc. - Billing Agency for
**City of Garden Grove**
1517 W. Braden Court
Orange, CA 92868

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

NUMBER

PAY Twenty-Four Thousand Five Hundred Nineteen and 18/100 Dollars

DATE 6/27/2011

AMOUNT $24,519.18

TO THE ORDER OF
City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

Memo: PDF Billings - May 2011

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⑈001048⑈ ⑆122224286⑆ 0041203 25⑈

NUMBER 1048

Care Ambulance Service, Inc. - Billing Agency for City of Garden Grove

| | | | |
|---|---|---|---|
| City of Garden Grove | 1048 | 6/27/2011 | $24,519.18 |
| PDF Billings - May 2011<br>Account Detail: | 3-3000 Distributions | | $24,519.18 |

*Please return to Svetlana Moure x5613*

CARE®
AMBULANCE SERVICE, INC.

June 24, 2011

Mr. Dave Bertka, Fire Chief
**GARDEN GROVE FIRE DEPARTMENT**
11301 Acacia Parkway
Garden Grove, CA 92842

Re: May Paramedic Direct Fee Program Billings

Dear Chief Bertka,

Enclosed please find the May reports, which represent the activity for the paramedic responses billed by Care Ambulance Service for the City of Garden Grove.

- Response Statistics – there were a total of 110 responses billed at $350 each in the amount of $38,500.
- Since the inception of the program, total responses billed is $822,850, payments received are $300,726 and the write-offs total $354,196, leaving a total accounts receivable balance of $167,928.

Please note that this report has a cutoff date of May 31, 2011. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for $24,519.18 representing the total cash revenue received this period ($24,519.18), less refunds of $0.00. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,

Laura L. Vartanian
Business Office Manager

Enclosure

**CITY OF GARDEN GROVE**
PARAMEDIC RESPONSE BILLING
STATISTICAL INFORMATION
*04/30/11*

| YTD Performance for Dates of Service | 2009 | 1st Quarter 2010 | 2nd Quarter 2010 | 3rd Quarter 2010 | 4th Quarter 2010 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 99,750.00 | $ 125,650.00 | $ 103,600.00 | $ 116,200.00 | $ 47,950.00 | $ 42,700.00 | $ 40,600.00 | $ 34,300.00 | $ 784,700.00 |
| Write-Offs | 102,376.50 | 53,638.60 | 72,944.69 | 61,933.24 | 26,600.00 | 6,300.00 | 3,850.00 | 3,150.00 | 350.00 | 331,143.03 |
| Net Issued | 71,573.50 | 46,111.40 | 52,705.31 | 41,666.76 | 89,600.00 | 41,650.00 | 38,850.00 | 37,450.00 | 33,950.00 | 453,556.97 |
| Payment Activity | 71,223.50 | 45,876.40 | 50,325.31 | 36,280.34 | 44,014.21 | 14,895.34 | 11,526.37 | 2,065.00 | - | 276,206.47 |
| Balance Remaining | $ 350.00 | $ 235.00 | $ 2,380.00 | $ 5,386.42 | $ 45,585.79 | $ 26,754.66 | $ 27,323.63 | $ 35,385.00 | $ 33,950.00 | $ 177,350.50 |
| Collection Percentage | 40.94% | 45.99% | 40.05% | 35.02% | 37.88% | 31.06% | 26.99% | 5.09% | 0.00% | 35.20% |

| YTD Performance per Accounting Period | 2009 | 1st Quarter 2010 | 2nd Quarter 2010 | 3rd Quarter 2010 | 4th Quarter 2010 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 99,750.00 | $ 125,650.00 | $ 103,600.00 | $ 116,200.00 | $ 47,950.00 | $ 42,700.00 | $ 40,600.00 | $ 34,300.00 | $ 784,700.00 |
| Write-Offs | 13,772.50 | 66,274.84 | 51,385.47 | 63,782.86 | 57,665.04 | 28,822.25 | 19,838.32 | 15,693.32 | 13,908.43 | 331,143.03 |
| Net Issued | 160,177.50 | 33,475.16 | 74,264.53 | 39,817.14 | 58,534.96 | 19,127.75 | 22,861.68 | 24,906.68 | 20,391.57 | 453,556.97 |
| Payment Received | 24,432.81 | 35,031.85 | 48,353.01 | 52,450.59 | 43,138.16 | 16,434.50 | 13,317.49 | 19,374.24 | 23,673.82 | 276,206.47 |
| Balance Remaining | $135,744.69 | $ (1,556.69) | $ 25,911.52 | $ (12,633.45) | $ 15,396.80 | $ 2,693.25 | $ 9,544.19 | $ 5,532.44 | $ (3,282.25) | $ 177,350.50 |
| Collection Percentage | 14.05% | 35.12% | 38.48% | 50.63% | 37.12% | 34.27% | 31.19% | 47.72% | 69.02% | 35.20% |

| **Distributions to City of Garden Grove** | Jul-05 | 1st Quarter 2010 | 2nd Quarter 2010 | 3rd Quarter 2010 | 4th Quarter 2010 | Jan-11 | Feb-11 | Mar-11 | Apr-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|---|
| Payment Activity | $ 24,432.81 | $ 35,031.85 | $ 48,353.01 | $ 52,450.59 | $ 43,138.16 | $ 16,434.50 | $ 13,317.49 | $ 19,374.24 | $ 23,673.82 | $ 276,206.47 |

# GARDEN GROVE FIRE DEPARTMENT
# DEPOSITS

| Date | Check # | Revenue Description | Revenue Code | Amount |
|---|---|---|---|---|
| | | | | |
| 05/24/11 | 1047 | CARE P/M Direct Fee Program | 111-39509 | $23,673.82 |
| | | (Non Residence Reimburs) | | |
| TO: MONICA NEELY | | | Sub Total | **$23,673.82** |

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

1047

Care Ambulance Service, Inc. - Billing Agency for
**City of Garden Grove**
1517 W. Braden Court
Orange, CA 92868

PACIFIC MERCANTILE BANK
PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

NUMBER

PAY Twenty-Three Thousand Six Hundred Seventy-Three and 82/100 Dollars

TO THE ORDER OF
City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

DATE 5/24/2011

AMOUNT $23,673.82

MP

Memo: PDF Billings - April 2011

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⑈001047⑈ ⑆122242869⑆ 0041203250⑈

Care Ambulance Service, Inc. - Billing Agency for City of Garden Grove NUMBER 1047

| | | | |
|---|---|---|---|
| City of Garden Grove | 1047 | 5/24/2011 | $23,673.82 |
| PDF Billings - April 2011 | | | |
| Account Detail: | 3-3000 Distributions | | $23,673.82 |

CARE®
AMBULANCE SERVICE, INC.

May 24, 2011

Mr. Dave Bertka, Fire Chief
**GARDEN GROVE FIRE DEPARTMENT**
11301 Acacia Parkway
Garden Grove, CA 92842

Re: April Paramedic Direct Fee Program Billings

Dear Chief Bertka,

Enclosed please find the April reports, which represent the activity for the paramedic responses billed by Care Ambulance Service for the City of Garden Grove.

- Response Statistics – there were a total of 98 responses billed at $350 each in the amount of $34,300.
- Since the inception of the program, total responses billed is $784,700, payments received are $276,206 and the write-offs total $331,143, leaving a total accounts receivable balance of $177,351.

Please note that this report has a cutoff date of April 30, 2011. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for $23,673.82 representing the total cash revenue received this period ($27,015.20), less refunds of $3,341.38. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,

Laura L. Vartanian
Business Office Manager

Enclosure

**CITY OF GARDEN GROVE**
PARAMEDIC RESPONSE BILLING
STATISTICAL INFORMATION
*3/31/2011*

| YTD Performance for Dates of Service | 2009 | 1st Quarter 2009 | 2nd Quarter 2009 | 3rd Quarter 2009 | 4th Quarter 2009 | Jan-11 | Feb-11 | Mar-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 99,750.00 | $ 125,650.00 | $ 103,600.00 | $ 116,200.00 | $ 47,950.00 | $ 42,700.00 | $ 40,250.00 | $ 750,050.00 |
| Write-Offs | 102,076.50 | 53,901.10 | 72,748.76 | 60,158.24 | 17,850.00 | 5,600.00 | 2,800.00 | 2,100.00 | 317,234.60 |
| Net Issued | 71,873.50 | 45,848.90 | 52,901.24 | 43,441.76 | 98,350.00 | 42,350.00 | 39,900.00 | 38,150.00 | 432,815.40 |
| Payment Activity | 71,610.38 | 44,913.90 | 50,543.99 | 36,640.34 | 41,000.96 | 5,723.08 | 2,100.00 | - | 252,532.65 |
| Balance Remaining | $ 263.12 | $ 935.00 | $ 2,357.25 | $ 6,801.42 | $ 57,349.04 | $ 36,626.92 | $ 37,800.00 | $ 38,150.00 | $ 180,282.75 |
| Collection Percentage | 41.17% | 45.03% | 40.23% | 35.37% | 35.28% | 11.94% | 4.92% | 0.00% | 33.67% |

| YTD Performance per Accounting Period | 2009 | 1st Quarter 2009 | 2nd Quarter 2009 | 3rd Quarter 2009 | 4th Quarter 2009 | Jan-11 | Feb-11 | Mar-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 99,750.00 | $ 125,650.00 | $ 103,600.00 | $ 116,200.00 | $ 47,950.00 | $ 42,700.00 | $ 40,250.00 | $ 750,050.00 |
| Write-Offs | 13,772.50 | 66,274.84 | 51,385.47 | 63,782.86 | 57,665.04 | 28,822.25 | 19,838.32 | 15,693.32 | 317,234.60 |
| Net Issued | 160,177.50 | 33,475.16 | 74,264.53 | 39,817.14 | 58,534.96 | 19,127.75 | 22,861.68 | 24,556.68 | 432,815.40 |
| Payment Received | 24,432.81 | 35,031.85 | 48,353.01 | 52,450.59 | 43,138.16 | 16,434.50 | 13,317.49 | 19,374.24 | 252,532.65 |
| Balance Remaining | $135,744.69 | $ (1,556.69) | $ 25,911.52 | $ (12,633.45) | $ 15,396.80 | $ 2,693.25 | $ 9,544.19 | $ 5,182.44 | $ 180,282.75 |
| Collection Percentage | 14.05% | 35.12% | 38.48% | 50.63% | 37.12% | 34.27% | 31.19% | 48.13% | 33.67% |

| **Distributions to City of Garden Grove** | Jul-05 | 1st Quarter 2009 | 2nd Quarter 2009 | 3rd Quarter 2009 | 4th Quarter 2009 | Jan-11 | Feb-11 | Mar-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Payment Activity | $ 24,432.81 | $ 35,031.85 | $ 48,353.01 | $ 52,450.59 | $ 43,138.16 | $ 16,434.50 | $ 13,317.49 | $ 19,374.24 | $ 252,532.65 |

# GARDEN GROVE FIRE DEPARTMENT
## DEPOSITS

| Date | Check # | Revenue Description | Revenue Code | Amount |
|---|---|---|---|---|
| | | | | |
| 04/22/11 | 1044 | CARE P/M Direct Fee Program | 111-39509 | $19,374.24 |
| | | (Non Residence Reimburs) | | |
| TO: MONICA NEELY | | | Sub Total | **$19,374.24** |

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1044

Care Ambulance Service, Inc. - Billing Agency for
**City of Garden Grove**
1517 W. Braden Court
Orange, CA 92868

PACIFIC MERCANTILE BANK
PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

NUMBER

PAY Nineteen Thousand Three Hundred Seventy-Four and 24/100 Dollars

DATE 4/22/2011

AMOUNT $19,374.24

TO THE ORDER OF
City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

MP

SAFEGUARD SECURITY

Memo: PDF Billings - March 2011

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⑈001044⑈ ⑆122242869⑆ 004120325⑈

Care Ambulance Service, Inc. - Billing Agency for City of Garden Grove

NUMBER 1044

| | | | |
|---|---|---|---|
| City of Garden Grove | 1044 | 4/22/2011 | $19,374.24 |
| PDF Billings - March 2011<br>Account Detail: | 3-3000 Distributions | | $19,374.24 |

*Please return to Svetlana Moure x5613*

CARE®
AMBULANCE SERVICE, INC.

April 21, 2011

Mr. Dave Bertka, Fire Chief
**GARDEN GROVE FIRE DEPARTMENT**
11301 Acacia Parkway
Garden Grove, CA 92842

Re: March Paramedic Direct Fee Program Billings

Dear Chief Bertka,

Enclosed please find the March reports, which represent the activity for the paramedic responses billed by Care Ambulance Service for the City of Garden Grove.

- Response Statistics – there were a total of 115 responses billed at $350 each in the amount of $40,250.
- Since the inception of the program, total responses billed is $750,050, payments received are $252,533 and the write-offs total $317,235, leaving a total accounts receivable balance of $180,283.

Please note that this report has a cutoff date of March 31, 2011. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for $19,374.24 representing the total cash revenue received this period ($19,374.24), less refunds of $0.00. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,

Laura L. Vartanian
Business Office Manager

Enclosure

**CITY OF GARDEN GROVE**
PARAMEDIC RESPONSE BILLING
STATISTICAL INFORMATION
*2/28/2011*

| YTD Performance for Dates of Service | 2009 | 1st Quarter 2009 | 2nd Quarter 2009 | 3rd Quarter 2009 | Oct-10 | Nov-10 | Dec-10 | Jan-11 | Feb-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 99,750.00 | $ 125,650.00 | $ 103,600.00 | $ 38,500.00 | $ 33,950.00 | $ 43,750.00 | $ 47,950.00 | $ 42,350.00 | $ 709,450.00 |
| Write-Offs | 102,376.50 | 53,901.10 | 72,155.44 | 57,358.24 | 5,250.00 | 3,150.00 | 3,500.00 | 3,150.00 | 700.00 | 301,541.28 |
| Net Issued | 71,573.50 | 45,848.90 | 53,494.56 | 46,241.76 | 33,250.00 | 30,800.00 | 40,250.00 | 44,800.00 | 41,650.00 | 407,908.72 |
| Payment Activity | 71,195.38 | 44,688.90 | 49,897.31 | 35,426.76 | 16,852.50 | 9,316.75 | 5,780.81 | - | - | 233,158.41 |
| Balance Remaining | $ 378.12 | $ 1,160.00 | $ 3,597.25 | $ 10,815.00 | $ 16,397.50 | $ 21,483.25 | $ 34,469.19 | $ 44,800.00 | $ 41,650.00 | $ 174,750.31 |
| Collection Percentage | 40.93% | 44.80% | 39.71% | 34.20% | 43.77% | 27.44% | 13.21% | 0.00% | 0.00% | 32.86% |

| YTD Performance per Accounting Period | 2009 | 1st Quarter 2009 | 2nd Quarter 2009 | 3rd Quarter 2009 | Oct-10 | Nov-10 | Dec-10 | Jan-11 | Feb-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 99,750.00 | $ 125,650.00 | $ 103,600.00 | $ 38,500.00 | $ 33,950.00 | $ 43,750.00 | $ 47,950.00 | $ 42,350.00 | $ 709,450.00 |
| Write-Offs | 13,772.50 | 66,274.84 | 51,385.47 | 63,782.86 | 13,413.92 | 29,365.32 | 14,885.80 | 28,822.25 | 19,838.32 | 301,541.28 |
| Net Issued | 160,177.50 | 33,475.16 | 74,264.53 | 39,817.14 | 25,086.08 | 4,584.68 | 28,864.20 | 19,127.75 | 22,511.68 | 407,908.72 |
| Payment Received | 24,432.81 | 35,031.85 | 48,353.01 | 52,450.59 | 9,142.79 | 13,550.42 | 20,444.95 | 16,434.50 | 13,317.49 | 233,158.41 |
| Balance Remaining | $135,744.69 | $ (1,556.69) | $ 25,911.52 | $ (12,633.45) | $ 15,943.29 | $ (8,965.74) | $ 8,419.25 | $ 2,693.25 | $ 9,194.19 | $ 174,750.31 |
| Collection Percentage | 14.05% | 35.12% | 38.48% | 50.63% | 23.75% | 39.91% | 46.73% | 34.27% | 31.45% | 32.86% |

| **Distributions to City of Garden Grove** | Jul-05 | 1st Quarter 2009 | 2nd Quarter 2009 | 3rd Quarter 2009 | Oct-10 | Nov-10 | Dec-10 | Jan-11 | Feb-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|---|
| Payment Activity | $ 24,432.81 | $ 35,031.85 | $ 48,353.01 | $ 52,450.59 | $ 9,142.79 | $ 13,550.42 | $ 20,444.95 | $ 16,434.50 | $ 13,317.49 | $ 233,158.41 |

# GARDEN GROVE FIRE DEPARTMENT
## DEPOSITS

| Date | Check # | Revenue Description | Revenue Code | Amount |
|---|---|---|---|---|
| | | | | |
| 03/24/11 | 1038 | CARE P/M Direct Fee Program | 111-39509 | $13,317.49 |
| | | (Non Residence Reimburs) | | |
| TO: MONICA NEELY | | | Sub Total | **$13,317.49** |

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

1038

Care Ambulance Service, Inc. - Billing Agency for
**City of Garden Grove**
1517 W. Braden Court
Orange, CA 92868

PACIFIC MERCANTILE BANK
PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

NUMBER

PAY Thirteen Thousand Three Hundred Seventeen and 49/100 Dollars

DATE 3/24/2011

AMOUNT $13,317.49

TO THE ORDER OF
City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

MP

SAFEGUARD SECURE

Memo: PDF Billings - February 2011

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NUMBER 1038

Care Ambulance Service, Inc. - Billing Agency for City of Garden Grove

| | | | |
|---|---|---|---|
| City of Garden Grove | 1038 | 3/24/2011 | $13,317.49 |
| PDF Billings - February 2011<br>Account Detail: | 3-3000 Distributions | | $13,317.49 |

*Please return to Svetlana Moure x5613*

CARE®
AMBULANCE SERVICE, INC.

March 24, 2011

Mr. Dave Bertka, Fire Chief
**GARDEN GROVE FIRE DEPARTMENT**
11301 Acacia Parkway
Garden Grove, CA 92842

Re: February Paramedic Direct Fee Program Billings

Dear Chief Bertka,

Enclosed please find the February reports, which represent the activity for the paramedic responses billed by Care Ambulance Service for the City of Garden Grove.

- Response Statistics -- there were a total of 121 responses billed at $350 each in the amount of $42,350.
- Since the inception of the program, total responses billed is $709,450, payments received are $233,158 and the write-offs total $301,541, leaving a total accounts receivable balance of $174,750.

Please note that this report has a cutoff date of February 28, 2011. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for $13,317.49 representing the total cash revenue received this period ($13,317.49), less refunds of $0.00. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,

Laura L. Vartanian
Business Office Manager

Enclosure

**CITY OF GARDEN GROVE**
PARAMEDIC RESPONSE BILLING
STATISTICAL INFORMATION
*1/31/2011*

| YTD Performance for Dates of Service | 2009 | 1st Quarter 2009 | 2nd Quarter 2009 | 3rd Quarter 2009 | Oct-10 | Nov-10 | Dec-10 | Jan-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 99,750.00 | $ 125,650.00 | $ 103,600.00 | $ 38,500.00 | $ 33,950.00 | $ 43,050.00 | $ 47,250.00 | $ 665,700.00 |
| Write-Offs | 102,339.00 | 53,901.10 | 71,942.12 | 47,570.74 | 3,500.00 | 700.00 | 1,050.00 | 700.00 | 281,702.96 |
| Net Issued | 71,611.00 | 45,848.90 | 53,707.88 | 56,029.26 | 35,000.00 | 33,250.00 | 42,000.00 | 46,550.00 | 383,997.04 |
| Payment Activity | 71,082.88 | 44,608.90 | 48,500.63 | 32,711.76 | 16,157.50 | 6,379.25 | 400.00 | - | 219,840.92 |
| Balance Remaining | $ 528.12 | $ 1,240.00 | $ 5,207.25 | $ 23,317.50 | $ 18,842.50 | $ 26,870.75 | $ 41,600.00 | $ 46,550.00 | $ 164,156.12 |
| Collection Percentage | 40.86% | 44.72% | 38.60% | 31.58% | 41.97% | 18.79% | 0.93% | 0.00% | 33.02% |

| YTD Performance per Accounting Period | 2009 | 1st Quarter 2009 | 2nd Quarter 2009 | 3rd Quarter 2009 | Oct-10 | Nov-10 | Dec-10 | Jan-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Total Responses Billed | $173,950.00 | $ 99,750.00 | $ 125,650.00 | $ 103,600.00 | $ 38,500.00 | $ 33,950.00 | $ 43,050.00 | $ 47,250.00 | $ 665,700.00 |
| Write-Offs | 13,772.50 | 66,274.84 | 51,385.47 | 63,782.86 | 13,413.92 | 29,365.32 | 14,885.80 | 28,822.25 | 281,702.96 |
| Net Issued | 160,177.50 | 33,475.16 | 74,264.53 | 39,817.14 | 25,086.08 | 4,584.68 | 28,164.20 | 18,427.75 | 383,997.04 |
| Payment Received | 24,432.81 | 35,031.85 | 48,353.01 | 52,450.59 | 9,142.79 | 13,550.42 | 20,444.95 | 16,434.50 | 219,840.92 |
| Balance Remaining | $135,744.69 | $ (1,556.69) | $ 25,911.52 | $ (12,633.45) | $ 15,943.29 | $ (8,965.74) | $ 7,719.25 | $ 1,993.25 | $ 164,156.12 |
| Collection Percentage | 14.05% | 35.12% | 38.48% | 50.63% | 23.75% | 39.91% | 47.49% | 34.78% | 33.02% |

| **Distributions to City of Garden Grove** | Jul-05 | 1st Quarter 2009 | 2nd Quarter 2009 | 3rd Quarter 2009 | Oct-10 | Nov-10 | Dec-10 | Jan-11 | Total To Date |
|---|---|---|---|---|---|---|---|---|---|
| Payment Activity | $ 24,432.81 | $ 35,031.85 | $ 48,353.01 | $ 52,450.59 | $ 9,142.79 | $ 13,550.42 | $ 20,444.95 | $ 16,434.50 | $ 219,840.92 |

# GARDEN GROVE FIRE DEPARTMENT
## DEPOSITS

| Date | Check # | Revenue Description | Revenue Code | Amount |
|---|---|---|---|---|
| | | | | |
| 02/24/11 | 1037 | CARE P/M Direct Fee Program | 111-39509 | $16,434.50 |
| | | (Non Residence Reimburs) | | |
| TO: MONICA NEELY | | | Sub Total | $16,434.50 |

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1037

Care Ambulance Service, Inc. - Billing Agency for
**City of Garden Grove**
1517 W. Braden Court
Orange, CA 92868

PACIFIC MERCANTILE BANK
PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

NUMBER

PAY Sixteen Thousand Four Hundred Thirty-Four and 50/100 Dollars

DATE 2/24/2011

AMOUNT $16,434.50

TO THE ORDER OF

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

MP

SAFEGUARD SECURE

Memo: PDF Billings - January 2011

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⑈001037⑈ ⑆122242869⑆ 004120325⑈

Care Ambulance Service, Inc. - Billing Agency for City of Garden Grove

NUMBER 1037

| | | | |
|---|---|---|---|
| City of Garden Grove | 1037 | 2/24/2011 | $16,434.50 |
| PDF Billings - January 2011<br>Account Detail: | 3-3000 Distributions | | $16,434.50 |

*Please return to Svetlana Moure x5613*

CARE®
AMBULANCE SERVICE, INC.

February 23, 2011

Mr. Dave Bertka, Fire Chief
**GARDEN GROVE FIRE DEPARTMENT**
11301 Acacia Parkway
Garden Grove, CA 92842

Re: January Paramedic Direct Fee Program Billings

Dear Chief Bertka,

Enclosed please find the January reports, which represent the activity for the paramedic responses billed by Care Ambulance Service for the City of Garden Grove.

- Response Statistics – there were a total of 135 responses billed at $350 each in the amount of $47,250.
- Since the inception of the program, total responses billed is $665,700, payments received are $219,841 and the write-offs total $281,703, leaving a total accounts receivable balance of $164,156.

Please note that this report has a cutoff date of January 31, 2011. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for $16,434.50 representing the total cash revenue received this period ($16,434.50), less refunds of $0.00. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,

Laura L. Vartanian
Business Office Manager

Enclosure