99531

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222

4/30/2014

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **32,869.65

Thirty-Two Thousand Eight Hundred Sixty-Nine and 65/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO
1st Qtr 2014 Medical Supplies

TRUE WATERMARK PAPER - HOLD TO LIGHT TO VIEW — HEAT SENSITIVE RED IMAGE DISAPPEARS WITH HEAT

⑈099531⑈ ⑆122242869⑆ 00411096 1⑈

CARE AMBULANCE SERVICE, INC. 99531

City of Garden Grove Fire Dept	4/30/2014	
65037 · FD Supplies Reimbursement - G	1st Qtr 2014 Medical Supplies	32,869.65
Pacific Mercantile - Ch	1st Qtr 2014 Medical Supplies	32,869.65

CARE AMBULANCE SERVICE, INC. 99531

City of Garden Grove Fire Dept	4/30/2014	
65037 · FD Supplies Reimbursement - G	1st Qtr 2014 Medical Supplies	32,869.65
Pacific Mercantile - Ch	1st Qtr 2014 Medical Supplies	32,869.65

SF5001NLHG-1
SAFEGUARD. LITHO USA SFHG1 CK7SHG111H
TO REORDER, CALL YOUR LOCAL SAFEGUARD DISTRIBUTOR AT 714-540-9022
J7V1R90010000 V13SF008644

GARDEN GROVE FIRE DEPARTMENT

COPY

5/6/2014 – Deposit

Date	Check #	Revenue Description	Revenue Code	Amount
5/6/2014	99531	CARE Medical Supplies Reimbursement Program	111-39502	$32,869.65
		2014 1st Qtr Medical Supplies		
		(January - March 2014)		
TO: MONICA NEELY				
			TOTAL	$32,869.65

Please send Deposit Confirmation to:
Lucia Medina-Whittaker (x5652)
FIRE DEPARTMENT
Thank you! ☺

DOCUMENT INCLUDES VISIBLE FIBERS, THREE COLOR ADDITIVE PROPERTIES AND FEATURES A TOUCH HOLOGRAM

99531

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222

4/30/2014

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **32,869.65

Thirty-Two Thousand Eight Hundred Sixty-Nine and 65/100**********
DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO
1st Qtr 2014 Medical Supplies

TRUE WATERMARK PAPER - HOLD TO LIGHT TO VIEW

HEAT SENSITIVE REDIMAGED SAPPEARS WITH HEAT

⑈099531⑈ ⑆122242869⑆ 0041109 6⑈

CARE®

AMBULANCE SERVICE, INC.

April 14, 2014

Dave Barlag – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 1st Quarter 2014 Compliance Report

Dear Chief Barlag:

Enclosed is the 1st Quarter 2014 Compliance Report for the City of Garden Grove.

During the 1st Quarter 2014, Care Ambulance transported 1,811 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 96.3% and our urgent (Code 2) compliance rate at 15 minutes was 97.2%.

Enclosed, please find a check for the sum of $32,869.65. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston
Director of Operations

GARDEN GROVE FIRE DEPARTMENT COPY

8/6/2014 – Deposit

Date	Check #	Revenue Description	Revenue Code	Amount
8/6/2014	101372	CARE Medical Supplies Reimbursement Program	111-39502	$33,377.85
		2014 2nd Qtr Medical Supplies		
		(April - June 2014)		
TO: MONICA NEELY				
			TOTAL	$33,377.85

Please send Deposit Confirmation to:
Lucia Medina-Whittaker (x5652)
FIRE DEPARTMENT
Thank you! ☺

VOID VOID VOID VOID VOID

101372

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222

7/31/2014

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **33,377.85

Thirty-Three Thousand Three Hundred Seventy-Seven and 85/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO 2nd Qtr. Medical Supplies

TRUE WATERMARK PAPER - HOLD TO LIGHT TO VIEW | PAPER CONTAINS TONER ADHESION PROPERTIES | HEAT SENSITIVE RED IMAGE DISAPPEARS WITH HEAT

⑈101372⑈ ⑆122242869⑆ 0041109 6⑈

CARE AMBULANCE SERVICE, INC. 101372

City of Garden Grove Fire Dept 7/31/2014
65037 · FD Supplies Reimbursement - G 33,377.85

101372

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222

7/31/2014

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **33,377.85

Thirty-Three Thousand Three Hundred Seventy-Seven and 85/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO 2nd Qtr. Medical Supplies

TRUE WATERMARK PAPER - HOLD TO LIGHT TO VIEW PAPER CONTAINS TONER ADHESION PROPERTIES HEAT SENSITIVE RED IMAGE DISAPPEARS WITH HEAT

⑈101372⑈ ⑆122242869⑆ 0041109661⑈

CARE AMBULANCE SERVICE, INC. 101372

City of Garden Grove Fire Dept 7/31/2014
65037 · FD Supplies Reimbursement - G 33,377.85

Pacific Mercantile - Ch 2nd Qtr. Medical Supplies 33,377.85

CARE AMBULANCE SERVICE, INC. 101372

City of Garden Grove Fire Dept 7/31/2014
65037 · FD Supplies Reimbursement - G 33,377.85

Pacific Mercantile - Ch 2nd Qtr. Medical Supplies 33,377.85

SF5001NLHG-1 TO REORDER, CALL YOUR LOCAL SAFEGUARD DISTRIBUTOR AT 714-540-9022 C4DZS00010000 V13SF008644
Safeguard LITHO USA SFHG1 CK7SHG111H

CARE®
AMBULANCE SERVICE, INC.

July 31, 2014

Dave Barlag – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 2nd Quarter 2014 Compliance Report

Dear Chief Barlag:

Enclosed is the 2nd Quarter 2014 Compliance Report for the City of Garden Grove.

During the 2nd Quarter 2014, Care Ambulance transported 1,839 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 96.0% and our urgent (Code 2) compliance rate at 15 minutes was 97.9%.

Enclosed, please find a check for the sum of $33,377.85. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

GARDEN GROVE FIRE DEPARTMENT

COPY

11/17/2014 – Deposit

Date	Check #	Revenue Description	Revenue Code	Amount
10/31/2014	102871	CARE Medical Supplies Reimbursement Program	111-39502	$35,029.50
		2014 3rd Qtr Medical Supplies		
		(July - Sept 2014)		
TO: MONICA NEELY				
			TOTAL	$35,029.50

Please send Deposit Confirmation to:
Lucia Medina-Whittaker (x5652)
FIRE DEPARTMENT
Thank you! ☺

102871

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222

10/31/2014

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **35,029.50

Thirty-Five Thousand Twenty-Nine and 50/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO 3rd Qtr Medical Supplies - GG

TRUE WATERMARK PAPER - HOLD TO LIGHT TO VIEW | PAPER CONTAINS TONER ADHESION PROPERTIES | HEAT SENSITIVE RED IMAGE DISAPPEARS WITH HEAT

⑈102871⑈ ⑆122214286⑆ 00411096⑈

CARE AMBULANCE SERVICE, INC.

102871

City of Garden Grove Fire Dept
65037 · FD Supplies Reimbursement - G

10/31/2014

35,029.50

102871

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222

10/31/2014

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **35,029.50

Thirty-Five Thousand Twenty-Nine and 50/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO 3rd. Qtr Medical Supplies - GG

TRUE WATERMARK PAPER - HOLD TO LIGHT TO VIEW | PAPER CONTAINS TONER ADHESION PROPERTIES | HEAT SENSITIVE RED IMAGE DISAPPEARS WITH HEAT

⑈102871⑈ ⑆122224286⑆ 00411096⑈

CARE AMBULANCE SERVICE, INC. 102871

City of Garden Grove Fire Dept	10/31/2014	
65037 · FD Supplies Reimbursement - G		35,029.50
Pacific Mercantile - Ch 3rd. Qtr Medical Supplies - GG		35,029.50

CARE AMBULANCE SERVICE, INC. 102871

City of Garden Grove Fire Dept	10/31/2014	
65037 · FD Supplies Reimbursement - G		35,029.50
Pacific Mercantile - Ch 3rd. Qtr Medical Supplies - GG		35,029.50

SF5001NLHG-1 TO REORDER, CALL YOUR LOCAL SAFEGUARD DISTRIBUTOR AT 714-540-9022 C4DZS00010000 V13SF008644
Safeguard LITHO USA SFHG1 CK7SHG111H

CARE®
AMBULANCE SERVICE, INC.

October 31, 2014

Dave Barlag – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 3rd Quarter 2014 Compliance Report

Dear Chief Barlag:

Enclosed is the 3rd Quarter 2014 Compliance Report for the City of Garden Grove.

During the 3rd Quarter 2014, Care Ambulance transported 1,930 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 95.7% and our urgent (Code 2) compliance rate at 15 minutes was 97.9%.

Enclosed, please find a check for the sum of $35,029.50. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

CARE AMBULANCE SERVICE
Quarterly Report for the 3rd Quarter of 2014
City of Garden Grove

Reporting Period	Jul-14	Aug-14	Sep-14	Quarterly Total
Total # of Code 3 Responses	288	309	284	881
Total # of Code 3 Responses Within 10 Minutes	278	295	270	843
% of Code 3 Requests Within 10 Minutes	**96.5%**	**95.5%**	**95.1%**	**95.7%**
Total # of Code 2 Responses	629	562	587	1778
Total # of Code 2 Responses Within 15 Minutes	614	552	574	1740
% of Code 2 Requests Within 15 Minutes	**97.6%**	**98.2%**	**97.8%**	**97.9%**
Total # of Responses	917	871	871	2659
Total # of Responses Within Compliance	892	847	844	2583
% of Requests Within Compliance	**97.3%**	**97.2%**	**96.9%**	**97.1%**
Total Number of Patients Transported	678	623	629	1930
Total Number of Calls Cancelled Without Transport	239	248	242	729
Total Number of Unaccepted Requests	0	0	0	0
Total Number of Calls Referred to Mutual Aid Providers	0	0	0	0

Contract Exceptions for this Quarter? **NO**

Submitted by: Bill Westod
Director of Operations

Date: 7/29/2014

Quarterly Medical Supply Reimbursement $ 35,029.50

Number of non-dedicated Care Ambulances dispatched to Garden Grove incidents or move-up posts: **1065**
Number of dedicated Care Ambulance Garden Grove units used for transports outside of city: **233**

GARDEN GROVE FIRE DEPARTMENT COPY

2/10/2015 – Deposit

Date	Check #	Revenue Description	Revenue Code	Amount
2/10/2015	200191	CARE Medical Supplies Reimbursement Program	111-39502	$35,791.80
		2014 4th Qtr Medical Supplies		
		(Oct - Dec 2014)		
TO: MONICA NEELY				
			TOTAL	$35,791.80

Please send Deposit Confirmation to:
Lucia Medina-Whittaker (x5652)
FIRE DEPARTMENT
Thank you! ☺

DOCUMENT INCLUDES VISIBLE FIBERS, CHEMICAL REACTIVE PROPERTIES AND FEATURES A FOIL HOLOGRAM

VOID VOID VOID

200191

PNC Bank, N.A.
Jeannette, PA

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

60-162/433

1/30/2015

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **35,791.80

Thirty Five Thousand Seven Hundred Ninety One and 80/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO 4th Qtr 2014

TRUE WATERMARK PAPER - HOLD TO LIGHT TO VIEW | PAPER CONTAINS TONER ADHESION PROPERTIES | HEAT SENSITIVE RED IMAGE DISAPPEARS WITH HEAT

⑈200191⑈ ⑆043301627⑆ 1050421588⑈

CARE AMBULANCE SERVICE, INC. 200191

City of Garden Grove Fire Dept 1/30/2015
52000 · Ambulance Operations:65037 · F 1 35,791.80

DOCUMENT INCLUDES VISIBLE FIBERS, CHEMICAL REACTIVE PROPERTIES AND FEATURES A FOIL HOLOGRAM

200191

PNC Bank, N.A.
Jeannette, PA

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

60-162/433

1/30/2015

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **35,791.80

Thirty-Five Thousand Seven Hundred Ninety-One and 80/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO 4th Qtr. 2014

TRUE WATERMARK PAPER - HOLD TO LIGHT TO VIEW | PAPER CONTAINS TONER ADHESION PROPERTIES | HEAT SENSITIVE RED IMAGE DISAPPEARS WITH HEAT

⑈200191⑈ ⑆043301627⑆ 1050421588⑈

CARE AMBULANCE SERVICE, INC. 200191

City of Garden Grove Fire Dept 1/30/2015
52000 · Ambulance Operations:65037 · F 1 35,791.80

SEB Lockbox (8051) 4th Qtr. 2014 35,791.80

CARE AMBULANCE SERVICE, INC. 200191

City of Garden Grove Fire Dept 1/30/2015
52000 · Ambulance Operations:65037 · F 1 35,791.80

SEB Lockbox (8051) 4th Qtr. 2014 35,791.80

CARE®
AMBULANCE SERVICE, INC.

January 29, 2015

Jeff Spargur – Fire Division Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 4th Quarter 2014 Compliance Report

Dear Chief Spargur:

Enclosed is the 4th Quarter 2014 Compliance Report for the City of Garden Grove.

During the 4th Quarter 2014, Care Ambulance transported 1,972 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 96.9% and our urgent (Code 2) compliance rate at 15 minutes was 96.9%.

Enclosed, please find a check for the sum of $35,791.80. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

CARE AMBULANCE SERVICE
Quarterly Report for the 4th Quarter of 2014
City of Garden Grove

Reporting Period	Oct-14	Nov-14	Dec-14	Quarterly Total
Total # of Code 3 Responses	295	286	295	876
Total # of Code 3 Responses Within 10 Minutes	280	281	288	849
% of Code 3 Requests Within 10 Minutes	**94.9%**	**98.3%**	**97.6%**	**96.9%**
Total # of Code 2 Responses	629	600	569	1798
Total # of Code 2 Responses Within 15 Minutes	613	577	553	1743
% of Code 2 Requests Within 15 Minutes	**97.5%**	**96.2%**	**97.2%**	**96.9%**
Total # of Responses	924	886	864	2674
Total # of Responses Within Compliance	893	858	841	2592
% of Requests Within Compliance	**96.6%**	**96.8%**	**97.3%**	**96.9%**
Total Number of Patients Transported	694	655	623	1972
Total Number of Calls Cancelled Without Transport	230	231	241	702
Total Number of Unaccepted Requests	0	0	0	0
Total Number of Calls Referred to Mutual Aid Providers	0	0	0	0

Contract Exceptions for this Quarter? **NO**

Submitted by: Bill Watson
Director of Operations

Date: 7/29/2014

Quarterly Medical Supply Reimbursement $ 35,791.80

Number of non-dedicated Care Ambulances dispatched to Garden Grove incidents or move-up posts: **1055**
Number of dedicated Care Ambulance Garden Grove units used for transports outside of city: **217**

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
10/31/13	95985	CARE Med Supply Reimbursement	111-39502	$32,071.05
			Sub Total	**$32,071.05**

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

95985

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

10/31/2013

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **32,071.05

Thirty-Two Thousand Seventy-One and 05/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO 3rd Qtr 2013

THIS DOCUMENT CONTAINS HEAT SENSITIVE INK. TOUCH OR PRESS HERE. RED IMAGE DISAPPEARS WITH HEAT.

⑈095985⑈ ⑆122242869⑆ 0041109 6⑈

95985

CARE AMBULANCE SERVICE, INC.
City of Garden Grove Fire Dept
65037 · FD Supplies Reimbursement - G

10/31/2013

32,071.05

Pacific Mercantile - Ch 3rd Qtr 2013

32,071.05

*** Please return with reciept "stamp." Thank you.**

Please return to Svetlana Moure x5613

CARE®
AMBULANCE SERVICE, INC.

October 9, 2013

Dave Barlag – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 3rd Quarter 2013 Compliance Report

Dear Chief Barlag:

Enclosed is the 3rd Quarter 2013 Compliance Report for the City of Garden Grove.

During the 3rd Quarter 2013, Care Ambulance transported 1,767 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 95.0% and our urgent (Code 2) compliance rate at 15 minutes was 98.1%.

Enclosed, please find a check for the sum of $32,071.05. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

GARDEN GROVE FIRE DEPARTMENT

2/20/2014 – Deposit

Date	Check #	Revenue Description	Revenue Code	Amount
1/31/2014	97654	CARE Medical Supplies Reimbursement Program	111-39502	$33,831.60
		2013 4th Qtr Medical Supplies		
		(October - December 2013)		
TO: MONICA NEELY				
			TOTAL	$33,831.60

Please send Deposit Confirmation to:
Lucia Medina-Whittaker (x5652)
FIRE DEPARTMENT
Thank you! ☺

DOCUMENT INCLUDES VISIBLE TRACERS, A CHEMICAL REACTIVE PROPERTIES AND FEATURES A FOIL HOLOGRAM

97654

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222

1/31/2014

PAY TO THE ORDER OF Garden Grove Fire Department $ **33,831.60

Thirty-Three Thousand Eight Hundred Thirty-One and 60/100********** DOLLARS

Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO 4th Qtr 2013 Medical Supplies

TRUE WATERMARK PAPER - HOLD TO LIGHT TO VIEW

HEAT SENSITIVE RED IMAGE DISAPPEARS WITH HEAT

⑈097654⑈ ⑆122242869⑆ 0041109 61⑈

97654

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222

1/31/2014

Details on back.

Security Features Included.

PAY TO THE ORDER OF Garden Grove Fire Department $ **33,831.60

Thirty-Three Thousand Eight Hundred Thirty-One and 60/100********** DOLLARS

Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

MP

MEMO 4th Qtr 2013 Medical Supplies

TRUE WATERMARK PAPER - HOLD TO LIGHT TO VIEW

HEAT SENSITIVE RED IMAGE DISAPPEARS WITH HEAT

⑈097654⑈ ⑆122242869⑆ 004110961⑈

CARE AMBULANCE SERVICE, INC. 97654

Garden Grove Fire Department	1/31/2014	
11965 · ALS Payable-OC (Recvd not Pai 2013		33,831.60
Pacific Mercantile - Ch 4th Qtr 2013 Medical Supplies		33,831.60

CARE AMBULANCE SERVICE, INC. 97654

Garden Grove Fire Department	1/31/2014	
11965 · ALS Payable-OC (Recvd not Pai 2013		33,831.60
Pacific Mercantile - Ch 4th Qtr 2013 Medical Supplies		33,831.60

CARE®
AMBULANCE SERVICE, INC.

January 28, 2014

Dave Barlag – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 4th Quarter 2013 Compliance Report

Dear Chief Barlag:

Enclosed is the 4th Quarter 2013 Compliance Report for the City of Garden Grove.

During the 4th Quarter 2013, Care Ambulance transported 1,864 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 95.2% and our urgent (Code 2) compliance rate at 15 minutes was 98.1%.

Enclosed, please find a check for the sum of $33,831.60. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
04/25/12	88373	CARE ALS Cost Recovery	111-39500	$22,095.27
04/25/12	86383	CARE Med Supply Reimbursement	111-39502	$31,036.50
TO: MONICA NEELY			Sub Total	**$53,131.77**

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

86373

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

4/25/2012

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **22,095.27

Twenty-Two Thousand Ninety-Five and 27/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO ALS - March 2012

THIS DOCUMENT CONTAINS HEAT SENSITIVE INK. TOUCH OR PRESS HERE - RED IMAGE DISAPPEARS WITH HEAT

⑈086373⑈ ⑆122242869⑆ 0041109 61⑈

86373

CARE AMBULANCE SERVICE, INC.

City of Garden Grove Fire Dept		4/25/2012	
11965 · ALS Suspense	ALS - March 2012		22,095.27

Pacific Mercantile - Ch ALS - March 2012 22,095.27

*** Please return receipt. Thank you.**

Please return to Svetlana Moure x5613

CARE®
AMBULANCE SERVICE, INC.

April 9, 2012

Dave Bertka – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 1st Quarter 2012 Compliance Report

Dear Chief Bertka:

Enclosed is the 1st Quarter 2012 Compliance Report for the City of Garden Grove.

During the 1st Quarter 2012, Care Ambulance transported 1,710 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 96.4% and our urgent (Code 2) compliance rate at 15 minutes was 98.2%.

Enclosed, please find a check for the sum of $31,036.50. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
07/24/12	87764	CARE ALS Cost Recovery	111-39500	$28,854.19
		11965 ALS Suspense - JUNE		
07/23/12	87761	CARE Med Supply Reimbursement	111-39502	$31,599.15
		52000 Amb Ops: 65037 F		
TO: MONICA NEELY			Sub Total	**$60,453.34**

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

87761

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

7/23/2012

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **31,599.15

Thirty-One Thousand Five Hundred Ninety-Nine and 15/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO 2nd.Qtr Medical Supplies - GG

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⑈087761⑈ ⑆122242869⑆ 004110961⑈

87761

CARE AMBULANCE SERVICE, INC.
City of Garden Grove Fire Dept
52000 · Ambulance Operations:65037 · F

7/23/2012

31,599.15

*** Please return receipt. Thank you.**

Please return to Svetlana Moure x5613

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
10/22/12	89217	CARE Med Supply Reimbursement	111-39502	$33,033.00
		3RD QRT 2012 MED SUPPLIES		
TO: MONICA NEELY			Sub Total	**$33,033.00**

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

89217

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

10/22/2012

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **33,033.00

Thirty-Three Thousand Thirty-Three and 00/100**********DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO 3rd. Qtr 2012 Medical Supplies - GG

Details on back.
Security Features Included.
SAFEGUARD SECURE
MP

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89217

CARE AMBULANCE SERVICE, INC.

10/22/2012

City of Garden Grove Fire Dept 33,033.00
52000 · Ambulance Operations:65037 · F

33,033.00

Pacific Mercantile - Ch 3rd. Qtr 2012 Medical Supplies - GG

*** Please return with receipt "stamp." Thank you.**

Please return to Svetlana Moure x5613

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
01/30/12	85054	CARE ALS Cost Recovery	111-39500	$27,761.84
01/31/12	85069	CARE Med Supply Reimbursement	111-39502	$28,822.20
			Sub Total	**$56,584.04**

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

85054

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

1/30/2012

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **27,761.84

Twenty-Seven Thousand Seven Hundred Sixty-One and 84/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

SAFEGUARD SECURE

MEMO ALS - Dec. 2011

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ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

85069

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

1/31/2012

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **28,822.20

Twenty-Eight Thousand Eight Hundred Twenty-Two and 20/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

SAFEGUARD SECURE

MEMO 4th Qtr Medical Supplies - GG

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⑈085069⑈ ⑆122242869⑆ 00411096 1⑈

Please return to Svetlana Moure x5613

CARE®
AMBULANCE SERVICE, INC.

January 31, 2012

Dave Bertka – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 4th Quarter 2011 Compliance Report

Dear Chief Bertka:

Enclosed is the 4th Quarter 2011 Compliance Report for the City of Garden Grove.

During the 4th Quarter 2011, Care Ambulance transported 1,588 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 95.6% and our urgent (Code 2) compliance rate at 15 minutes was 98.2%.

Enclosed, please find a check for the sum of $28,822.20. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
04/22/11	80480	CARE ALS Cost Recovery	111-39500	$31,480.19
04/22/11	80481	CARE Med Supply Reimbursement	111-39502	$31,889.55
TO: MONICA NEELY			Sub Total	**$63,369.74**

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

80481

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

4/22/2011

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **31,889.55

Thirty-One Thousand Eight Hundred Eighty-Nine and 55/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO 1st. Qtr Medical Supplies - GG

SAFEGUARD SECURE

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⑈080481⑈ ⑆122242869⑆ 0041109 6⑈

80481

CARE AMBULANCE SERVICE, INC.
City of Garden Grove Fire Dept 4/22/2011
65000 · Ambulance Operations:65037 · A 31,889.55

Pacific Mercantile - Ch 1st. Qtr Medical Supplies - GG 31,889.55

Please return to Svetlana Moure x5613

CARE AMBULANCE SERVICE
Quarterly Report for the 1st Quarter of 2011
City of Garden Grove

Reporting Period	Jan-11	Feb-11	Mar-11	Quarterly Total
Total # of Code 3 Responses	331	278	320	929
Total # of Code 3 Responses Within 10 Minutes	318	272	312	902
% of Code 3 Requests Within 10 Minutes	**96.1%**	**97.8%**	**97.5%**	**97.1%**
Total # of Code 2 Responses	527	473	511	1511
Total # of Code 2 Responses Within 15 Minutes	516	469	505	1490
% of Code 2 Requests Within 15 Minutes	**97.9%**	**99.2%**	**98.8%**	**98.6%**
Total # of Responses	858	751	831	2440
Total # of Responses Within Compliance	834	741	817	2392
% of Requests Within Compliance	**97.2%**	**98.7%**	**98.3%**	**98.0%**
Total Number of Patients Transported	628	546	583	1757
Total Number of Calls Cancelled Without Transport	230	205	248	683
Total Number of Unaccepted Requests	0	0	0	0
Total Number of Calls Referred to Mutual Aid Providers	0	0	0	0

Contract Exceptions for this Quarter? NO

Submitted by: BILL WESTON Date: 4/9/2011
Director of Operations

Quarterly Medical Supply Reimbursement $ 31,889.55

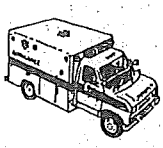
Number of non-dedicated Care Ambulances dispatched to Garden Grove incidents or move-up posts: 739
Number of dedicated Care Ambulance Garden Grove units used for transports outside of city: 177

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
04/22/11	80480	CARE ALS Cost Recovery	111-39500	$31,480.19
04/22/11	80481	CARE Med Supply Reimbursement	111-39502	$31,889.55
TO: MONICA NEELY			Sub Total	$63,369.74

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

80480



CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

4/22/2011

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **31,480.19

Thirty-One Thousand Four Hundred Eighty and 19/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO
ALS - March 2011

SAFEGUARD SECURE

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80480

CARE AMBULANCE SERVICE, INC.

City of Garden Grove Fire Dept		4/22/2011	
11965 · ALS Suspense	ALS - March 2011		31,480.19

Pacific Mercantile - Ch ALS - March 2011 31,480.19

Please return to Svetlana Moure x5613

CARE

AMBULANCE SERVICE, INC.

April 9, 2011

Family Owned and Operated Since 1969.

Medical Transportation Specialist

714-288-3800
888-270-7750
FAX:
714-288-3889

HEADQUARTERS
1517 W. Braden Court
Orange,
California
92868

Dave Bertka – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 1st Quarter 2011 Compliance Report

Dear Chief Bertka:

Enclosed is the 1st Quarter 2011 Compliance Report for the City of Garden Grove.

During the 1st Quarter 2011, Care Ambulance transported 1,757 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 97.1% and our urgent (Code 2) compliance rate at 15 minutes was 98.6%.

Enclosed, please find a check for the sum of $31,889.55. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

*"Large enough to serve you, small enough to **CARE**"*

CARE AMBULANCE SERVICE
Quarterly Report for the 2nd Quarter of 2011
City of Garden Grove

Reporting Period	Apr-11	May-11	Jun-11	Quarterly Total
Total # of Code 3 Responses	279	275	270	824
Total # of Code 3 Responses Within 10 Minutes	268	266	266	800
% of Code 3 Requests Within 10 Minutes	**96.1%**	**96.7%**	**98.5%**	**97.1%**
Total # of Code 2 Responses	462	489	467	1418
Total # of Code 2 Responses Within 15 Minutes	459	482	463	1404
% of Code 2 Requests Within 15 Minutes	**99.4%**	**98.6%**	**99.1%**	**99.0%**
Total # of Responses	741	764	737	2242
Total # of Responses Within Compliance	727	748	729	2204
% of Requests Within Compliance	**98.1%**	**97.9%**	**98.9%**	**98.3%**
Total Number of Patients Transported	505	545	512	1562
Total Number of Calls Cancelled Without Transport	236	219	225	680
Total Number of Unaccepted Requests	0	0	0	0
Total Number of Calls Referred to Mutual Aid Providers	0	0	0	0

Contract Exceptions for this Quarter? NO

Submitted by: Bill Weston Date: 7/8/2011
Director of Operations

Quarterly Medical Supply Reimbursement $ 28,350.30

Number of non-dedicated Care Ambulances dispatched to Garden Grove incidents or move-up posts: 616
Number of dedicated Care Ambulance Garden Grove units used for transports outside of city: 161

COUNTY OF LOS ANGELES
GENERAL PUBLIC AMBULANCE RATES
EFFECTIVE JULY 1, 2010

Section 7.16.280 Rate Schedule For Ambulances

A. An ambulance operator shall charge no more than the following rates for one patient:

		Effective July 1, 2010
1.	Response to call with equipment and personnel at an advanced life support (ALS) level,	$ 1232.50
2.	Response to call with equipment and personnel at a basic life support (BLS) level,	$ 863.25
3.	Code 3 used during response or transport, per incident,	$ 118.00
4.	Code 2 used during response or transport per incident,	$ 46.50
5.	Mileage Rate. Each mile or fraction thereof,	$ 17.00
6.	Waiting Time. For each 15-minute period or fraction thereof after the first 15 minutes of waiting time at the request of the person hiring the ambulance	$ 46.50
7.	Standby Time. The base rate for the prescribed level of service and, in addition, for each 15-minute period or fraction thereof after the first 15 minutes of standby time,	$ 44.50

B. This section does not apply to a contract between the ambulance operator and the County where different rates or payment mechanisms are specified.

Section 7.16.310 Special Charges

A. An ambulance operator shall charge no more than the following rates for special ancillary services:

1.	Request for service after 7:00 p.m. and before 7:00 a.m. of the next day will be subject to an additional maximum charge of	$ 76.50
2.	Persons requiring oxygen shall be subject to an additional maximum charge per tank or fraction thereof, of	$ 59.25
3.	Backboard, splints, KED	$ 46.25
4.	Traction splints	$ 83.00

5.	Transport - noncompany staff medical personnel - first one-half hour	$ 29.75
6.	Neonatal transport	$ 176.50
7.	Ice packs	$ 24.75
8.	Bandages, dressings	$ 24.75
9.	Oxygen cannula/mask	$ 24.75
10.	Cervical collar	$ 41.75
11.	Obstetrical kit	$ 45.25
12.	Burn kit	$ 45.25
13.	Nurse critical care transport - per hour	$ 210.75
14.	Volume ventilator	$ 159.00
15.	Respiratory therapist for the first three hours, and $ 105.75 per hour after the first three hours	$ 240.00
16.	Pulse oximeter	$ 80.25
17.	Infusion pump (per line)	$ 80.25

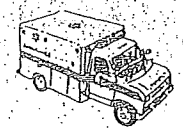
18. Helicopter support response: an operator may charge all service and supply charges that would apply if the call was a land-based response; and

19. Where other special services are requested or needed by any patient or authorized representative thereof, a reasonable charge commensurate with the cost of furnishing such special service may be made, provided that the ambulance operator shall file with the Director of the Department of Health Services a schedule of each special service proposed and the charge therefore, which charge shall be effective unless modified, restricted, or denied by the Director of the Department of Health Services. Special services are defined as services provided to a patient that are unique and individual to a specific patient's needs, and are performed on a limited basis.

    Charges for special services provided to patients that are new services, but will become an industry standard, must be reviewed and a rate commensurate with the service developed prior to ambulance operators charging such rate to the general public. Such rates shall not be charged to patients until approved by the board of Supervisors.

B. This section does not apply to a contract between an ambulance operator and the county where different rates or payment mechanisms are specified.

83289



CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

7/26/2011

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **28,350.30

Twenty-Eight Thousand Three Hundred Fifty and 30/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO 2nd. Qtr Medical Supplies - GG

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83289

CARE AMBULANCE SERVICE, INC. 7/26/2011

City of Garden Grove Fire Dept	
65000 · Ambulance Operations:65037 · A 2nd. Qtr Medical Supplies - GG	28,350.30
Pacific Mercantile - Ch 2nd. Qtr Medical Supplies - GG	28,350.30

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
07/25/11	83220	CARE ALS Cost Recoveru	111-39500	$24,134.46
07/25/11	83289	CARE Med Supply Reimbursement	111-39502	$28,350.30
			Sub Total	**$52,484.76**

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83220

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

7/25/2011

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **24,134.46

Twenty-Four Thousand One Hundred Thirty-Four and 46/100**********

DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO ALS - June 2011

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83220

CARE AMBULANCE SERVICE, INC.
City of Garden Grove Fire Dept 7/25/2011
11965 · ALS Suspense ALS - June 2011 24,134.46

Pacific Mercantile - Ch ALS - June 2011 24,134.46

Please return to Svetlana Moure x5613

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
10/25/11	81835	CARE Med Supply Reimbursement	111-39502	$28,731.45
		3rd Qrt Supplies		
TO: MONICA NEELY			Sub Total	**$28,731.45**

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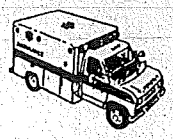
81835

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222



CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

10/25/2011

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **28,731.45

Twenty-Eight Thousand Seven Hundred Thirty-One and 45/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO 3rd. Qtr Medical Supplies - GG

SAFEGUARD SECURE

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81835

CARE AMBULANCE SERVICE, INC.

City of Garden Grove Fire Dept	10/25/2011	
65000 · Ambulance Operations:65037 · F 3rd. Qtr Medical Supplies - GG		28,731.45

Pacific Mercantile - Ch 3rd. Qtr Medical Supplies - GG	28,731.45

Please return to Svetlana Moure x5613

CARE®
AMBULANCE SERVICE, INC.

October 25, 2011

Dave Bertka – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 3rd Quarter 2011 Compliance Report

Dear Chief Bertka:

Enclosed is the 3rd Quarter 2011 Compliance Report for the City of Garden Grove.

During the 3rd Quarter 2011, Care Ambulance transported 1,583 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 97.4% and our urgent (Code 2) compliance rate at 15 minutes was 98.4%.

Enclosed, please find a check for the sum of $28,731.45. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
01/30/12	85054	CARE ALS Cost Recovery	111-39500	$27,761.84
01/31/12	85069	CARE Med Supply Reimbursement	111-39502	$28,822.20
			Sub Total	**$56,584.04**

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

85054

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

1/30/2012

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **27,761.84

Twenty-Seven Thousand Seven Hundred Sixty-One and 84/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

SAFEGUARD SECURE

MEMO ALS - Dec. 2011

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⑈085054⑈ ⑆122242869⑆ 00411096 1⑈

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

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PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

1/31/2012

PAY TO THE ORDER OF City of Garden Grove Fire Dept $ **28,822.20

Twenty-Eight Thousand Eight Hundred Twenty-Two and 20/100********** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

SAFEGUARD SECURE

MEMO 4th Qtr Medical Supplies - GG

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⑈085069⑈ ⑆122242869⑆ 00411096 1⑈

Please return to Svetlana Moure x5613

CARE®
AMBULANCE SERVICE, INC.

January 31, 2012

Dave Bertka – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 4th Quarter 2011 Compliance Report

Dear Chief Bertka:

Enclosed is the 4th Quarter 2011 Compliance Report for the City of Garden Grove.

During the 4th Quarter 2011, Care Ambulance transported 1,588 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 95.6% and our urgent (Code 2) compliance rate at 15 minutes was 98.2%.

Enclosed, please find a check for the sum of $28,822.20. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

66215

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222

NUMBER

Details on back.

Security Features Included.

PAY TO THE ORDER OF	DATE	AMOUNT
Twenty-Eight Thousand Forty-One and 75/100 Dollars	4/26/2010	$28,041.75

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

Dan Richardson

SAFEGUARD SECURE

Memo: 1st.Qtr 2010 Medical Supply Reimbursement

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⑈066215⑈ ⑆122224286⑆ 00411096 1⑈

CARE AMBULANCE SERVICE, INC. NUMBER 66215

City of Garden Grove	66215	4/26/2010	$28,041.75
1st.Qtr 2010 Medical Supply Reimbursement Account Detail:	6-5037 Ambulance Supplies - GG		$28,041.75

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
04/22/10	66140	CARE ALS Cost Recoveru	111-39500	$28,016.52
04/26/10	66215	CARE Med Supply Reimbursement	111-39502	$28,041.75
			Sub Total	**$56,058.27**

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

66140

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222

NUMBER

PAY Twenty-Eight Thousand Sixteen and 52/100 Dollars

DATE 4/22/2010

AMOUNT $28,016.52

TO THE ORDER OF

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

Dan Richards

SAFEGUARD SECURITY

Memo: ALS Cost Recovery Program: March 2010

THIS DOCUMENT CONTAINS HEAT SENSITIVE INK TOUCH OR PRESS HERE RED IMAGE DISAPPEARS WITH HEAT

⑈066140⑈ ⑆122242869⑆ 0041109 61⑈

CARE AMBULANCE SERVICE, INC.

NUMBER 66140

City of Garden Grove	66140	4/22/2010	$28,016.52
ALS Cost Recovery Program: March 2010 Account Detail:	1-1965 ALS Suspense		$28,016.52

Please return to Svetlana Moore x3075

ACCREDITED

CARE

AMBULANCE SERVICE, INC.

April 26, 2010

Family Owned and Operated Since 1969.

Dave Bertka – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 1st Quarter 2010 Compliance Report

Dear Chief Bertka:

Enclosed is the 1st Quarter 2010 Compliance Report for the City of Garden Grove.

During the 1st Quarter 2010, Care Ambulance transported 1,545 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 97.8% and our urgent (Code 2) compliance rate at 15 minutes was 98.9%.

Enclosed, please find a check for the sum of $28,041.75.. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

Medical Transportation Specialist

714-288-3800
888-270-7750
FAX:
714-288-3889

HEADQUARTERS
1517 W. Braden Court
Orange,
California
92868

CARE AMBULANCE SERVICE
Quarterly Report for the 2nd Quarter of 2010
City of Garden Grove

Reporting Period	Apr-10	May-10	Jun-10	Quarterly Total
Total # of Code 3 Responses	274	266	269	809
Total # of Code 3 Responses Within 10 Minutes	270	261	267	798
% of Code 3 Requests Within 10 Minutes	**98.5%**	**98.1%**	**99.3%**	**98.6%**
Total # of Code 2 Responses	467	491	519	1477
Total # of Code 2 Responses Within 15 Minutes	456	489	516	1461
% of Code 2 Requests Within 15 Minutes	**97.6%**	**99.6%**	**99.4%**	**98.9%**
Total # of Responses	741	757	788	2286
Total # of Responses Within Compliance	726	750	783	2259
% of Requests Within Compliance	**98.0%**	**99.1%**	**99.4%**	**98.8%**
Total Number of Patients Transported	520	523	537	1580
Total Number of Calls Cancelled Without Transport	221	234	251	706
Total Number of Unaccepted Requests	0	0	0	0
Total Number of Calls Referred to Mutual Aid Providers	0	0	0	0

Contract Exceptions for this Quarter? NO

Submitted by: Bill Weston Date: 7/8/2010

Director of Operations

Quarterly Medical Supply Reimbursement $ 28,677.00

Number of non-dedicated Care Ambulances dispatched to Garden Grove incidents or move-up posts: 634

Number of dedicated Care Ambulance Garden Grove units used for transports outside of city: 140

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
07/19/10	67522	CARE ALS Cost Recoveru	111-39500	$25,961.43
07/19/10	67523	CARE Med Supply Reimbursement	111-39502	$28,677.00
TO: MONICA NEELY			Sub Total	**$54,638.43**

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67522

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222 NUMBER

PAY Twenty-Five Thousand Nine Hundred Sixty-One and 43/100 Dollars

DATE 7/19/2010

AMOUNT $25,961.43

TO THE ORDER OF

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

Memo: ALS Cost Recovery Program: June 2010

THIS DOCUMENT CONTAINS HEAT SENSITIVE INK. TOUCH OR PRESS HERE. RED IMAGE DISAPPEARS WITH HEAT.

⑈067522⑈ ⑆122242869⑆ 0041109 61⑈

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67523

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222 NUMBER

PAY Twenty-Eight Thousand Six Hundred Seventy-Seven and No/100 Dollars

DATE 7/19/2010

AMOUNT $28,677.00

TO THE ORDER OF

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

Memo: 2nd.Qtr 2010 Medical Supply Reimbursement

THIS DOCUMENT CONTAINS HEAT SENSITIVE INK. TOUCH OR PRESS HERE. RED IMAGE DISAPPEARS WITH HEAT.

⑈067523⑈ ⑆122242869⑆ 0041109 61⑈

Please return to Svetlana Moure x5613

ACCREDITED

CARE

AMBULANCE SERVICE, INC.

July 17, 2010

Family Owned and Operated Since 1969.

Dave Bertka – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 2nd Quarter 2010 Compliance Report

Dear Chief Bertka:

Enclosed is the 2nd Quarter 2010 Compliance Report for the City of Garden Grove.

During the 2nd Quarter 2010, Care Ambulance transported 1,580 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 98.6% and our urgent (Code 2) compliance rate at 15 minutes was 98.9%.

Enclosed, please find a check for the sum of $28,677.00. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

Medical Transportation Specialist

714-288-3800
888-270-7750
FAX:
714-288-3889

HEADQUARTERS
1517 W. Braden Court
Orange,
California
92868

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
10/25/10	68952	CARE ALS Cost Recovery	111-39500	$32,816.72
10/25/10	68951	CARE Med Supply Reimbursement	111-39502	$26,571.60
			Sub Total	**$59,388.32**

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68952

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222 NUMBER

PAY Thirty-Two Thousand Eight Hundred Sixteen and 72/100 Dollars

DATE 10/25/2010

AMOUNT $32,816.72

TO THE ORDER OF
City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

Memo: ALS Cost Recovery Program: September 2010

THIS DOCUMENT CONTAINS HEAT SENSITIVE INK - TOUCH OR PRESS HERE - RED IMAGE DISAPPEARS WITH HEAT

⑈068952⑈ ⑆122242869⑆ 0041109661⑈

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

68951

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222 NUMBER

PAY Twenty-Six Thousand Five Hundred Seventy-One and 60/100 Dollars

DATE 10/25/2010

AMOUNT $26,571.60

TO THE ORDER OF
City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

Memo: 3rd.Qtr 2010 Medical Supply Reimbursement

THIS DOCUMENT CONTAINS HEAT SENSITIVE INK - TOUCH OR PRESS HERE - RED IMAGE DISAPPEARS WITH HEAT

⑈068951⑈ ⑆122242869⑆ 0041109661⑈

Please return to Svetlana Moure x5613

ACCREDITED

CARE

AMBULANCE SERVICE, INC.

October 11, 2010

Family Owned and Operated Since 1969.

Dave Bertka – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 3rd Quarter 2010 Compliance Report

Dear Chief Bertka:

Enclosed is the 3rd Quarter 2010 Compliance Report for the City of Garden Grove.

During the 3rd Quarter 2010, Care Ambulance transported 1,464 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 96.8% and our urgent (Code 2) compliance rate at 15 minutes was 98.5%.

Enclosed, please find a check for the sum of $26,571.60. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

Medical Transportation Specialist

714-288-3800
888-270-7750
FAX:
714-288-3889

HEADQUARTERS
1517 W. Braden Court
Orange,
California
92868

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
01/27/11	70121	CARE ALS Cost Recovery	111-39500	$26,229.56
01/27/11	70123	CARE Med Supply Reimbursement	111-39502	$28,132.50
			Sub Total	**$54,362.06**

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

70121

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222

NUMBER

PAY Twenty-Six Thousand Two Hundred Twenty-Nine and 56/100 Dollars

TO THE ORDER OF

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

DATE 1/27/2011

AMOUNT $26,229.56

Memo: ALS Cost Recovery Program: December 2010

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⑈070121⑈ ⑆122224286⑆ 0041109 6⑈

CARE AMBULANCE SERVICE, INC. NUMBER 70121

City of Garden Grove	70121	1/27/2011	$26,229.56
ALS Cost Recovery Program: December 2010 Account Detail:	1-1965 ALS Suspense		$26,229.56

Please return to Svetlana Moure x5613

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

70123

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222 NUMBER

PAY Twenty-Eight Thousand One Hundred Thirty-Two and 50/100 Dollars

TO THE ORDER OF

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

DATE 1/27/2011

AMOUNT $28,132.50

Memo: 4th.Qtr 2010 Medical Supply Reimbursement

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⑈070123⑈ ⑆122242869⑆ 00411096 1⑈

CARE AMBULANCE SERVICE, INC. NUMBER 70123

City of Garden Grove	70123	1/27/2011	$28,132.50
4th.Qtr 2010 Medical Supply Reimbursement Account Detail:	6-5037 Ambulance Supplies - GG		$28,132.50

CARE®
AMBULANCE SERVICE, INC.

January 20, 2011

Mr. Dave Bertka, Fire Chief
GARDEN GROVE FIRE DEPARTMENT
11301 Acacia Parkway
Garden Grove, CA 92842

Re: Advanced Life Support Cost Recovery Program
December Report

Dear Chief Bertka:

Enclosed please find the December report, which represents the activity for Advanced Life Support transports billed by Care Ambulance Service for The City of Garden Grove.

- ALS Cost Recovery Statistics – there were 202 transports billed at $350 each representing a total billed amount of $70,700.
- Since the inception of the program, total ALS transports billed is $5,343,682, payments received are $2,476,503 and the write-offs total $2,738,953, leaving a total accounts receivable balance of $128,226.

Please note that these reports have a cutoff date of December 31, 2010. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for $26,229.56, representing the total cash revenue received this period. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,

Laura L. Vartanian
Business Office Manager

Enclosure

GARDEN GROVE FIRE DEPARTMENT
DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
01/27/11	70121	CARE ALS Cost Recovery	111-39500	$26,229.56
01/27/11	70123	CARE Med Supply Reimbursement	111-39502	$28,132.50
			Sub Total	**$54,362.06**

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

70121

CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222

NUMBER

PAY Twenty-Six Thousand Two Hundred Twenty-Nine and 56/100 Dollars

TO THE ORDER OF

City of Garden Grove
11301 Acacia Parkway
Garden Grove, CA 92842

DATE 1/27/2011

AMOUNT $26,229.56

Memo: ALS Cost Recovery Program: December 2010

THIS DOCUMENT CONTAINS HEAT SENSITIVE INK. TOUCH OR PRESS HERE = RED IMAGE DISAPPEARS WITH HEAT

⑈070121⑈ ⑆122242869⑆ 0041109 61⑈

CARE AMBULANCE SERVICE, INC. NUMBER 70121

City of Garden Grove	70121	1/27/2011	$26,229.56
ALS Cost Recovery Program: December 2010 Account Detail:	1-1965 ALS Suspense		$26,229.56

Please return to Svetlana Moure x5613

CARE

AMBULANCE SERVICE, INC.

January 20, 2011

Family Owned and Operated Since 1969.

Medical Transportation Specialist.

714-288-3800
888-270-7750
FAX:
714-288-3889

HEADQUARTERS
1517 W. Braden Court
Orange,
California
92868

Dave Bertka – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

No Rept.

Re: City of Garden Grove – 4th Quarter 2010 Compliance Report

Dear Chief Bertka:

Enclosed is the 4th Quarter 2010 Compliance Report for the City of Garden Grove.

During the 4th Quarter 2010, Care Ambulance transported 1,550 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 96.6% and our urgent (Code 2) compliance rate at 15 minutes was 98.1%.

Enclosed, please find a check for the sum of $28,132.50. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

Bill Weston

Bill Weston
Director of Operations

*"Large enough to serve you, small enough to **CARE**"*