

CITY OF GARDEN GROVE
ADVANCED LIFE SUPPORT COST RECOVERY
STATISTICAL INFORMATION
10/31/12

YTD Performance for Dates of Service

	2007	2008	2009	2010	2011	1st QTR 2012	2nd QTR 2012	Jul-12	Aug-12	Sep-12	Oct-12	Total To Date
ALS Transports	2,446	2,414	1,844	2,322	2,414	675	676	204	219	209	246	26,973
ALS Services Billed/transport	225.00	225.00	350.00	350.00	350.00	350.00	350.00	350.00	350.00	350.00	350.00	258.36
Total ALS Transports Billed	550,350.00	543,150.00	645,425.00	812,850.00	844,900.00	236,250.00	236,600.00	71,400.00	76,650.00	73,150.00	86,100.00	6,968,732.00
Write-Offs	312,147.72	304,430.90	390,839.95	518,518.93	539,919.05	159,456.75	137,927.35	39,770.83	42,229.02	37,659.57	31,795.82	3,803,449.29
Net Issued	238,202.28	238,719.10	254,585.05	294,331.07	304,980.95	76,793.25	98,672.65	31,679.17	34,420.98	35,490.43	54,304.18	3,165,282.71
Payment Received	238,202.28	238,719.10	254,585.05	293,811.07	302,085.96	73,277.87	81,147.42	20,329.07	21,262.23	11,780.77	3,025.97	3,041,330.39
Balance Remaining	-	-	-	520.00	2,894.99	3,515.38	17,525.23	11,350.10	13,158.75	23,709.66	51,278.21	123,952.32
Gross Billings Collection %	43.28%	43.95%	39.44%	36.15%	35.75%	31.02%	34.30%	28.47%	27.74%	16.10%	3.51%	43.64%
Net Billings Collection %	100.00%	100.00%	100.00%	99.82%	99.05%	95.42%	82.24%	64.17%	61.77%	33.19%	5.57%	96.08%

YTD Performance per Accounting Period

	2007	2008	2009	2010	2011	1st QTR 2012	2nd QTR 2012	Jul-12	Aug-12	Sep-12	Oct-12	Total To Date
ALS Transports	2,446	2,414	1,844	2,322	2,414	675	676	204	219	209	246	26,973
ALS Services Billed/transport	225.00	225.00	350.00	350.00	350.00	350.00	350.00	350.00	350.00	350.00	350.00	\$ 258
Total ALS Transports Billed	550,350.00	543,150.00	645,425.00	812,850.00	844,900.00	236,250.00	236,600.00	71,400.00	76,650.00	73,150.00	86,100.00	6,968,732.00
Write-Offs	302,044.61	293,185.01	348,659.55	555,142.21	543,366.43	173,711.05	150,229.35	46,465.79	46,244.01	50,689.80	53,789.73	3,803,449.29
Net Issued	248,305.39	249,964.99	296,765.45	257,707.79	301,533.57	62,538.95	86,370.65	24,934.21	30,405.99	22,460.20	32,310.27	3,165,282.71
Payment Received	227,600.69	251,894.61	235,731.44	305,237.21	304,162.41	69,343.59	86,519.80	29,062.77	26,002.48	26,703.34	23,033.27	3,041,330.39
Balance Remaining	20,704.70	(1,929.62)	61,034.01	(47,529.42)	(2,628.84)	(6,804.64)	(149.15)	(4,128.56)	4,403.51	(4,243.14)	9,277.00	123,952.32
Gross Billings Collection %	41.36%	46.38%	36.52%	37.55%	36.00%	29.35%	36.57%	40.70%	33.92%	36.50%	26.75%	43.64%
Net Billings Collection %	91.66%	100.77%	79.43%	118.44%	100.87%	110.88%	100.17%	116.56%	85.52%	118.89%	71.29%	96.08%

Cost Recovery

ALS Fees Collected	227,600.69	251,894.61	235,731.44	305,237.21	304,162.41	69,343.59	86,519.80	29,062.77	26,002.48	26,703.34	23,033.27	3,041,330.39
Administrative Fee												67,191.84
Paid To City of Garden Grove	227,600.69	251,894.61	235,731.44	305,237.21	304,162.41	69,343.59	86,519.80	29,062.77	26,002.48	26,703.34	23,033.27	2,974,138.55

GARDEN GROVE FIRE DEPARTMENT DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
11/15/12	89618	CARE ALS Cost Recovery	111-39500	\$23,033.27
TO: MONICA NEELY			Sub Total	\$23,033.27

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

89618



CARE AMBULANCE SERVICE, INC.

1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800



450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

11/15/2012

PAY TO THE
ORDER OF

City of Garden Grove Fire Dept

\$ **23,033.27

DOLLARS

Twenty-Three Thousand Thirty-Three and 27/100

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

[Signature]

MEMO

ALS - Oct. 2012

THIS DOCUMENT CONTAINS HEAT SENSITIVE INK. TOUCH OR PRESS HERE - RED IMAGE DISAPPEARS WITH HEAT.

⑈089618⑈ ⑆122242869⑆ 004110961⑈

89618

CARE AMBULANCE SERVICE, INC.

City of Garden Grove Fire Dept
11965 · ALS Payable-OC (Recvd not Pai ALS - Oct. 2012

11/15/2012

23,033.27

Pacific Mercantile - Ch ALS - Oct. 2012

23,033.27

* Please return with receipt "stamp." Thank you.

Please return to Svetlana Moure x5613

CARE[®]

AMBULANCE SERVICE, INC.

November 15, 2012

Mr. Dave Barlag, Fire Chief
GARDEN GROVE FIRE DEPARTMENT
11301 Acacia Parkway
Garden Grove, CA 92842

Re: Advanced Life Support Cost Recovery Program
October Report

Dear Chief Barlag:

Enclosed please find the October report, which represents the activity for Advanced Life Support transports billed by Care Ambulance Service for The City of Garden Grove.

- ALS Cost Recovery Statistics – there were 246 transports billed at \$350 each representing a total billed amount of \$86,100.
- Since the inception of the program, total ALS transports billed is \$6,968,732, payments received are \$3,041,330 and the write-offs total \$3,803,449, leaving a total accounts receivable balance of \$123,952.

Please note that these reports have a cutoff date of October 31, 2012. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for \$23,033.27, representing the total cash revenue received this period. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,



Laura L. Vartanian
Director of Revenue Management

Enclosure



"Family Owned and Operated since 1969"

GARDEN GROVE FIRE DEPARTMENT DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
10/25/12	89286	CARE ALS Cost Recovery	111-39500	\$26,703.34
TO: MONICA NEELY			Sub Total	#REF!

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89286



CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800



**PACIFIC
MERCANTILE
BANK**
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

10/25/2012

PAY TO THE
ORDER OF

City of Garden Grove Fire Dept

\$ **26,703.34

Twenty-Six Thousand Seven Hundred Three and 34/100***** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

[Signature]



MEMO

ALS - Sept. 2012

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⑈089286⑈ ⑆122242869⑆ 004110961⑈

CARE AMBULANCE SERVICE, INC.

89286

City of Garden Grove Fire Dept
11965 · ALS Payable-OC (Recvd not Pai ALS - Sept. 2012

10/25/2012

26,703.34

Pacific Mercantile - Ch ALS - Sept. 2012

26,703.34

* Please return with receipt "stamp." Thank you.

Please return to Svetlana Moure x5613

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AMBULANCE SERVICE, INC.

October 25, 2012

Mr. Dave Barlag, Fire Chief
GARDEN GROVE FIRE DEPARTMENT
11301 Acacia Parkway
Garden Grove, CA 92842

Re: Advanced Life Support Cost Recovery Program
September Report

Dear Chief Barlag:

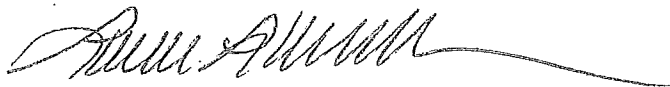
Enclosed please find the September report, which represents the activity for Advanced Life Support transports billed by Care Ambulance Service for The City of Garden Grove.

- ALS Cost Recovery Statistics – there were 209 transports billed at \$350 each representing a total billed amount of \$73,150.
- Since the inception of the program, total ALS transports billed is \$6,882,632, payments received are \$3,018,297 and the write-offs total \$3,749,660, leaving a total accounts receivable balance of \$114,675.

Please note that these reports have a cutoff date of September 30, 2012. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for \$26,703.34, representing the total cash revenue received this period. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,



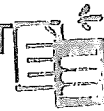
Laura L. Vartanian
Business Office Manager

Enclosure



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GARDEN GROVE FIRE DEPARTMENT



COPY

10/3/2012 – Deposit

Date	Check #	Revenue Description	Revenue Code	Amount
10/3/2012	88651	CARE PM Direct Fee Program	111-39519	\$26,002.48
		ALS (PM Direct Fee) Reimbursement		
		(Advanced Life Support Cost Recovery Program)		
		(August 2012)		
TO: MONICA NEELY				
			TOTAL	\$26,002.48

Please send Deposit Confirmation to:
Lucia Medina-Whittaker (x5652)
FIRE DEPARTMENT
 Thank you! ☺

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 1517 W. BRADEN COURT
 ORANGE, CA 92868
 PH. 714.288.3800



**PACIFIC
 MERCANTILE
 BANK**
 450 Newport Center Drive, Suite 100
 Newport Beach, CA 92660
 90-4286/1222

88651

9/26/2012

PAY TO THE
 ORDER OF City of Garden Grove Fire Dept

\$ **26,002.48

Twenty-Six Thousand Two and 48/100 ***** DOLLARS

City of Garden Grove Fire Dept
 11301 Acacia Parkway
 Garden Grove, CA 92842

[Signature]



ALS - ALS - August 2012

⑈088651⑈ ⑈122242869⑈ 004110961⑈

CARE[®]

AMBULANCE SERVICE, INC.

September 25, 2012

Mr. Dave Bertka, Fire Chief
GARDEN GROVE FIRE DEPARTMENT
11301 Acacia Parkway
Garden Grove, CA 92842

Re: Advanced Life Support Cost Recovery Program
August Report

Dear Chief Bertka:

Enclosed please find the August report, which represents the activity for Advanced Life Support transports billed by Care Ambulance Service for The City of Garden Grove.

- ALS Cost Recovery Statistics – there were 219 transports billed at \$350 each representing a total billed amount of \$76,650.
- Since the inception of the program, total ALS transports billed is \$6,809,482, payments received are \$2,991,594 and the write-offs total \$3,698,970, leaving a total accounts receivable balance of \$118,918.

Please note that these reports have a cutoff date of August 31, 2012. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for \$26,002.48, representing the total cash revenue received this period. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,



Laura L. Vartanian
Business Office Manager

Enclosure



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GARDEN GROVE FIRE DEPARTMENT DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
08/28/12	88348	CARE ALS Cost Recovery	111-39500	\$29,062.77
08/28/12		CARE PDF (P/M Direct Fee) (Non Residence Fee Reimbursement)	111-39509	\$19,535.47
TO: MONICA NEELY				Sub Total
				\$48,598.24

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PH. 714.288.3800

**PACIFIC
MERCANTILE
BANK**
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

88348

8/28/2012

PAY TO THE
ORDER OF

City of Garden Grove Fire Dept

\$ **29,062.77

Twenty-Nine Thousand Sixty-Two and 77/100 ***** DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

[Signature]



MEMO

ALS - July 2012

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CARE AMBULANCE SERVICE, INC.

88348

City of Garden Grove Fire Dept
11965 · ALS Suspense

ALS - July 2012

8/28/2012

29,062.77

Pacific Mercantile - Ch ALS - July 2012

29,062.77

* Please return with receipt "stamp." Thank you.

Please return to Svetlana Moure x5613

CARE[®]

AMBULANCE SERVICE, INC.

August 24, 2012

Mr. Dave Bertka, Fire Chief
GARDEN GROVE FIRE DEPARTMENT
11301 Acacia Parkway
Garden Grove, CA 92842

Re: Advanced Life Support Cost Recovery Program
July Report

Dear Chief Bertka:

Enclosed please find the July report, which represents the activity for Advanced Life Support transports billed by Care Ambulance Service for The City of Garden Grove.

- ALS Cost Recovery Statistics – there were 204 transports billed at \$350 each representing a total billed amount of \$71,400.
- Since the inception of the program, total ALS transports billed is \$6,732,832, payments received are \$2,965,591 and the write-offs total \$3,652,726, leaving a total accounts receivable balance of \$114,515.

Please note that these reports have a cutoff date of July 31, 2012. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for \$29,062.77, representing the total cash revenue received this period. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,



Laura L. Vartanian
Business Office Manager

Enclosure



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GARDEN GROVE FIRE DEPARTMENT DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
07/24/12	87764	CARE ALS Cost Recovery	111-39500	\$28,854.19
		11965 ALS Suspense - JUNE		
07/23/12	87761	CARE Med Supply Reimbursement	111-39502	\$31,599.15
		52000 Amb Ops: 65037 F		
TO: MONICA NEELY			Sub Total	\$60,453.34



CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800



**PACIFIC
MERCANTILE
BANK**
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

87764

7/24/2012

PAY TO THE
ORDER OF

City of Garden Grove Fire Dept

\$ **28,854.19

Twenty-Eight Thousand Eight Hundred Fifty-Four and 19/100*****

DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

[Signature]



MEMO

ALS - June 2012

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ARE AMBULANCE SERVICE, INC.

City of Garden Grove Fire Dept
11965 - ALS Suspense

ALS - June 2012

7/24/2012

87764

28,854.19

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AMBULANCE SERVICE, INC.

July 23, 2012

Mr. Dave Bertka, Fire Chief
GARDEN GROVE FIRE DEPARTMENT
11301 Acacia Parkway
Garden Grove, CA 92842

Re: Advanced Life Support Cost Recovery Program
June Report

Dear Chief Bertka:

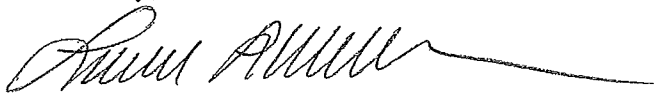
Enclosed please find the June report, which represents the activity for Advanced Life Support transports billed by Care Ambulance Service for The City of Garden Grove.

- ALS Cost Recovery Statistics – there were 248 transports billed at \$350 each representing a total billed amount of \$86,800.
- Since the inception of the program, total ALS transports billed is \$6,661,432, payments received are \$2,936,529 and the write-offs total \$3,606,260, leaving a total accounts receivable balance of \$118,644.

Please note that these reports have a cutoff date of June 30, 2012. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for \$28,854.19, representing the total cash revenue received this period. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,



Laura L. Vartanian
Business Office Manager

Enclosure



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GARDEN GROVE FIRE DEPARTMENT DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
06/25/12	87297	CARE ALS Cost Recovery	111-39500	\$29,021.00
TO: MONICA NEELY			Sub Total	\$29,021.00

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87297



CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800



**PACIFIC
MERCANTILE
BANK**
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

6/25/2012

PAY TO THE
ORDER OF

City of Garden Grove Fire Dept

\$ **29,021.00

Twenty-Nine Thousand Twenty-One and 00/100*****

DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

[Signature]



MEMO

ALS - May 2012

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87297

CARE AMBULANCE SERVICE, INC.

City of Garden Grove Fire Dept

11965 - ALS Suspense

ALS - May 2012

6/25/2012

29,021.00

Pacific Mercantile - Ch ALS - May 2012

29,021.00

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* Please return receipt. Thank you.

Please return to Svetlana Moure x5613

CARE[®]

AMBULANCE SERVICE, INC.

June 22, 2012

Mr. Dave Bertka, Fire Chief
GARDEN GROVE FIRE DEPARTMENT
11301 Acacia Parkway
Garden Grove, CA 92842

Re: Advanced Life Support Cost Recovery Program
May Report

Dear Chief Bertka:

Enclosed please find the May report, which represents the activity for Advanced Life Support transports billed by Care Ambulance Service for The City of Garden Grove.

- ALS Cost Recovery Statistics – there were 199 transports billed at \$350 each representing a total billed amount of \$69,650.
- Since the inception of the program, total ALS transports billed is \$6,574,632, payments received are \$2,907,674 and the write-offs total \$3,553,865, leaving a total accounts receivable balance of \$113,092.

Please note that these reports have a cutoff date of May 31, 2012. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for \$29,021.00, representing the total cash revenue received this period. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,



Laura L. Vartanian
Business Office Manager

Enclosure

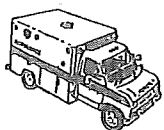


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GARDEN GROVE FIRE DEPARTMENT DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
05/25/12	86891	CARE ALS Cost Recovery	111-39500	\$28,644.61
TO: MONICA NEELY			Sub Total	\$28,644.61

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CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800



**PACIFIC
MERCANTILE
BANK**
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

86891

5/25/2012

PAY TO THE ORDER OF City of Garden Grove Fire Dept

Twenty-Eight Thousand Six Hundred Forty-Four and 61/100*****

\$ **28,644.61

DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

[Signature]



MEMO ALS - April 2012

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CARE AMBULANCE SERVICE, INC.
City of Garden Grove Fire Dept
11965 - ALS Suspense

ALS - April 2012

5/25/2012

86891

28,644.61

Pacific Mercantile - Ch ALS - April 2012

28,644.61

* Please return receipt. Thank you.

Please return to Svetlana Moure x5613

CARE[®]

AMBULANCE SERVICE, INC.

May 23, 2012

Mr. Dave Bertka, Fire Chief
GARDEN GROVE FIRE DEPARTMENT
11301 Acacia Parkway
Garden Grove, CA 92842

Re: Advanced Life Support Cost Recovery Program
April Report

Dear Chief Bertka:

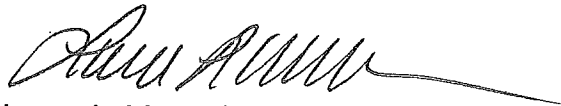
Enclosed please find the April report, which represents the activity for Advanced Life Support transports billed by Care Ambulance Service for The City of Garden Grove.

- ALS Cost Recovery Statistics – there were 229 transports billed at \$350 each representing a total billed amount of \$80,150.
- Since the inception of the program, total ALS transports billed is \$6,503,932, payments received are \$2,878,653 and the write-offs total \$3,507,104, leaving a total accounts receivable balance of \$118,175.

Please note that these reports have a cutoff date of April 30, 2012. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for \$28,644.61, representing the total cash revenue received this period. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,



Laura L. Vartanian
Business Office Manager

Enclosure

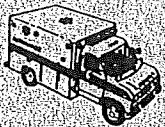


"Family Owned and Operated since 1969"

GARDEN GROVE FIRE DEPARTMENT DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
04/25/12	88373	CARE ALS Cost Recovery	111-39500	\$22,095.27
04/25/12	86383	CARE Med Supply Reimbursement	111-39502	\$31,036.50
TO: MONICA NEELY			Sub Total	\$53,131.77

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CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH: 714.288.3800

PACIFIC MERCANTILE BANK
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

86373

4/25/2012

PAY TO THE ORDER OF City of Garden Grove Fire Dept

\$ **22,095.27

Twenty-Two Thousand Ninety-Five and 27/100*****

DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

[Signature]



MEMO ALS - March 2012

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CARE AMBULANCE SERVICE, INC.
City of Garden Grove Fire Dept
11965 · ALS Suspense

ALS - March 2012

4/25/2012

86373

22,095.27

Pacific Mercantile - Ch ALS - March 2012

22,095.27

* Please return receipt. Thank you.

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86383



CARE AMBULANCE SERVICE, INC.

1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800



PACIFIC
MERCANTILE
BANK

450 Newport Center Drive, Suite 100
Newport Beach, CA 92660

90-4286/1222

4/25/2012

PAY TO THE
ORDER OF

City of Garden Grove Fire Dept

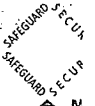
\$ **31,036.50

Thirty-One Thousand Thirty-Six and 50/100*****

DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

Richard W. Richardson



MEMO

1st. Qtr Medical Supplies - GG

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86383

CARE AMBULANCE SERVICE, INC.

City of Garden Grove Fire Dept

4/25/2012

65000 - Ambulance Operations:65037 - F

31,036.50

Pacific Mercantile - Ch 1st. Qtr Medical Supplies - GG

31,036.50

CARE[®]

AMBULANCE SERVICE, INC.

April 16, 2012

Mr. Dave Bertka, Fire Chief
GARDEN GROVE FIRE DEPARTMENT
11301 Acacia Parkway
Garden Grove, CA 92842

Re: Advanced Life Support Cost Recovery Program
March Report

Dear Chief Bertka:

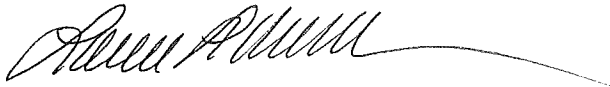
Enclosed please find the March report, which represents the activity for Advanced Life Support transports billed by Care Ambulance Service for The City of Garden Grove.

- ALS Cost Recovery Statistics – there were 226 transports billed at \$350 each representing a total billed amount of \$79,050.
- Since the inception of the program, total ALS transports billed is \$6,423,732, payments received are \$2,850,009 and the write-offs total \$3,456,031, leaving a total accounts receivable balance of \$117,693.

Please note that these reports have a cutoff date of March 31, 2012. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for \$22,095.27, representing the total cash revenue received this period. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,



Laura L. Vartanian
Business Office Manager

Enclosure



"Family Owned and Operated since 1969"



April 9, 2012

Dave Bertka – Fire Chief
Garden Grove Fire Department
11301 Acacia Parkway
Garden Grove, CA 92842

Re: City of Garden Grove – 1st Quarter 2012 Compliance Report

Dear Chief Bertka:

Enclosed is the 1st Quarter 2012 Compliance Report for the City of Garden Grove.

During the 1st Quarter 2012, Care Ambulance transported 1,710 emergency ambulance patients, in the City of Garden Grove.

Our emergency (Code 3) compliance rate at 10 minutes was 96.4% and our urgent (Code 2) compliance rate at 15 minutes was 98.2%.

Enclosed, please find a check for the sum of \$31,036.50. This represents Care's reimbursement to the Garden Grove Fire Department for medical supplies.

Should you have any questions or concerns, please feel free to contact me at (714) 288-3800.

Sincerely,

A handwritten signature in black ink that reads "BILL WESTON". The signature is written in a cursive, slightly slanted style.

Bill Weston
Director of Operations



"Family Owned and Operated since 1969"

GARDEN GROVE FIRE DEPARTMENT DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
03/28/12	85903	CARE ALS Cost Recovery	111-39500	\$20,208.93
		ALS Cost Recovery		
TO: MONICA NEELY			Sub Total	\$20,208.93

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85903



CARE AMBULANCE SERVICE, INC.
1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800

**PACIFIC
MERCANTILE
BANK**
450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

3/28/2012

\$ **20,208.93

PAY TO THE
ORDER OF

City of Garden Grove Fire Dept

Twenty Thousand Two Hundred Eight and 93/100

DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

[Signature]

MEMO

ALS - Feb. 2012

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⑈085903⑈ ⑆122242869⑆ 004110961⑈

85903

CARE AMBULANCE SERVICE, INC.

City of Garden Grove Fire Dept
11965 - ALS Suspense

ALS - Feb. 2012

3/28/2012

20,208.93

20,208.93

Pacific Mercantile - Ch ALS - Feb. 2012

* Please return receipt. Thank you.

Please return to Svetlana Moure x5613

CARE[®]

AMBULANCE SERVICE, INC.

March 27, 2012

Mr. Dave Bertka, Fire Chief
GARDEN GROVE FIRE DEPARTMENT
11301 Acacia Parkway
Garden Grove, CA 92842

Re: Advanced Life Support Cost Recovery Program
February Report

Dear Chief Bertka:

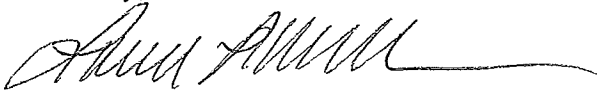
Enclosed please find the February report, which represents the activity for Advanced Life Support transports billed by Care Ambulance Service for The City of Garden Grove.

- ALS Cost Recovery Statistics – there were 202 transports billed at \$350 each representing a total billed amount of \$70,700.
- Since the inception of the program, total ALS transports billed is \$6,344,682, payments received are \$2,827,913 and the write-offs total \$3,388,473, leaving a total accounts receivable balance of \$128,295.

Please note that these reports have a cutoff date of February 29, 2012. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for \$20,208.93, representing the total cash revenue received this period. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,



Laura L. Vartanian
Business Office Manager

Enclosure



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GARDEN GROVE FIRE DEPARTMENT DEPOSITS

Date	Check #	Revenue Description	Revenue Code	Amount
02/24/12	85516	CARE ALS Cost Recovery	111-39500	\$27,039.39
			Sub Total	\$27,039.39

ORIGINAL DOCUMENT PRINTED ON CHEMICAL REACTIVE PAPER WITH MICROPRINTED BORDER

85516



CARE AMBULANCE SERVICE, INC.

1517 W. BRADEN COURT
ORANGE, CA 92868
PH. 714.288.3800



450 Newport Center Drive, Suite 100
Newport Beach, CA 92660
90-4286/1222

2/24/2012

PAY TO THE
ORDER OF

City of Garden Grove Fire Dept

\$ **27,039.39

Twenty-Seven Thousand Thirty-Nine and 39/100*****

DOLLARS

City of Garden Grove Fire Dept
11301 Acacia Parkway
Garden Grove, CA 92842

MEMO

ALS - January 2012

[Signature]



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⑈085516⑈ ⑆122242869⑆ 004110961⑈

85516

CARE AMBULANCE SERVICE, INC.
City of Garden Grove Fire Dept
11965 · ALS Suspense

ALS - January 2012

2/24/2012

27,039.39

Pacific Mercantile - Ch ALS - January 2012

27,039.39

CARE[®]

AMBULANCE SERVICE, INC.

February 23, 2012

Mr. Dave Bertka, Fire Chief
GARDEN GROVE FIRE DEPARTMENT
11301 Acacia Parkway
Garden Grove, CA 92842

Re: Advanced Life Support Cost Recovery Program
January Report

Dear Chief Bertka:


Enclosed please find the January report, which represents the activity for Advanced Life Support transports billed by Care Ambulance Service for The City of Garden Grove.

- ALS Cost Recovery Statistics – there were 243 transports billed at \$350 each representing a total billed amount of \$85,050.
- Since the inception of the program, total ALS transports billed is \$6,272,932, payments received are \$2,807,705 and the write-offs total \$3,330,610, leaving a total accounts receivable balance of \$134,617.

Please note that these reports have a cutoff date of January 31, 2012. Any activity since that date will be reflected in your next monthly report.

Enclosed is a check for \$27,039.39, representing the total cash revenue received this period. If I could clarify any questions you or your staff may have, please contact me personally at (714) 288-3807.

Sincerely,



Laura L. Vartanian
Business Office Manager

Enclosure



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