| Number of 9-1-1 Calls (Including Abandoned) | Number of 9-1-1 Calls Resulting in an Emergency Dispatch | Percentage of 9-1-1 Calls Resulting in an Emergency Dispatch (Including Abandoned) |
| :---: | :---: | :---: |
| 69,798 | 10,988 | 15.7\% |
| Number of 9-1-1 Calls (Excluding Abandoned) | Number of 9-1-1 Calls Resulting in an Emergency Dispatch | Percentage of 9-1-1 Calls Resulting in an Emergency Dispatch (Excluding Abandoned) |
| 57,195 | 10,988 | 19.2\% |

